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CYPOST CORP  
Form 10KSB  
April 15, 2003

U.S. SECURITIES AND EXCHANGE COMMISSION  
WASHINGTON, D.C. 20549

FORM 10-KSB

(Mark One)

ANNUAL REPORT UNDER SECTION 13 OR 15(d) OF THE SECURITIES EXCHANGE  
ACT OF 1934

For Fiscal Year Ended: December 31, 2002

OR

TRANSITION REPORT UNDER SECTION 13 OR 15(d) OF THE SECURITIES  
EXCHANGE ACT OF 1934

For the transition period from \_\_\_\_\_ to \_\_\_\_\_

Commission file number 000-26751

CyPost Corporation

(Exact name of small business issuer as specified in its charter)

Delaware  
(State or other jurisdiction of  
incorporation or organization)

98-0178674  
(IRS Employer  
Identification No.)

900-1281 West Georgia St.  
Vancouver, British Columbia, Canada  
(Address of principal executive offices)

V6E 3J7  
(Zip Code)

Issuer's telephone number (604) 904-4422

Securities registered under Section 12(b) of the Act: NONE

Securities registered under Section 12(g) of the Act: Common Stock, par value  
\$.001 per share

Check whether the issuer (1) filed all reports required to be filed by Section  
13 or 15(d) of the Exchange Act during the past 12 months (or for such shorter  
period that the registrant was required to file such reports), and (2) has been  
subject to such filing requirements for the past 90 days. Yes  No

Check if there is no disclosure of delinquent filers in response to Item 405 of  
Regulation SB is not contained in this form, and no disclosure will be  
contained, to the best of registrant's knowledge, in definitive proxy or  
information statements incorporated by reference in Part III of this Form 10-KSB  
or any amendment to this Form 10-KSB.

State issuer's revenues for its most recent fiscal year: \$2,953,778

State the aggregate market value of the voting and non-voting common equity held  
by non-affiliates computed by reference to the price at which the common equity  
was sold, or the average bid and asked prices of such common equity, as of a  
specified date within the past 60 days. (See definition of affiliate in Rule  
12b-2 of the Exchange Act.) \$303,920.25 as of March 31, 2003.

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Note: If determining whether a person is an affiliate will involve an unreasonable effort and expense, the issuer may calculate the aggregate market value of the common equity held by non-affiliates on the basis of reasonable assumptions, if the assumptions are stated.

## ISSUERS INVOLVED IN BANKRUPTCY PROCEEDINGS DURING THE PAST FIVE YEARS

Indicate by check mark whether the issuer has filed all documents and reports required to be filed by Section 12, 13 or 15(d) of the Exchange Act after the distribution of securities under a plan confirmed by a court. Yes [ ]  
No [ ]

## APPLICABLE ONLY TO CORPORATE REGISTRANTS

State the number of shares outstanding of each of the issuer's classes of common equity, as of the latest practicable date: 30,392,025 as of March 31, 2003.

## DOCUMENTS INCORPORATED BY REFERENCE

If the following documents are incorporated by reference, briefly describe them and identify the part of the Form 10-KSB (e.g., Part I, Part II, etc.) into which the document is incorporated: (1) any annual report to security holders; (2) any proxy or information statement; and (3) any prospectus filed pursuant to Rule 424(b) or (c) of the Securities Act of 1933 ("Securities Act"). The listed documents should be clearly described for identification purposes (e.g., annual report to security holders for fiscal year ended December 24, 1990).

No documents are incorporated by reference into this Annual Report on Form 10-KSB.

Transitional Small Business Disclosure Format (check one): Yes [ ]; No [X]

## CYPOST CORPORATION

ANNUAL REPORT ON FORM 10-KSB  
For the Year Ended December 31, 2002

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### Forward Looking Statements -----

Certain statements contained in this Annual Report on Form 10-KSB that are not related to historical results, including, without limitation, statements regarding the issuer's business strategy and objectives, future financial position and expectations about future operations, are forward-looking statements within the meaning of Section 27A of the Securities Act of 1933, as amended, and Section 21E of the Securities Exchange Act of 1934, as amended (the "Exchange Act"), and involve risks and uncertainties. Although the Company believes that the assumptions on which these forward-looking statements are based are reasonable, there can be no assurance that such assumptions will prove to be accurate and actual results could differ materially from those discussed in the forward-looking statements. Factors that could cause or contribute to such differences include, but are not limited to, regulatory policies, competition from other similar businesses, and market and general economic factors. All forward-looking statements contained in this Annual Report on Form 10-KSB are qualified in their entirety by this statement.

### PART I

#### ITEM 1. DESCRIPTION OF BUSINESS

##### General -----

CyPost Corporation ("CyPost") is engaged in the business of providing Internet connection and related services (the "ISP Services") for business and personal use. See "ISP Business" below. Previously, the Company was also involved in developing certain software products using encryption components to enhance user security and convenience for communication across digital networks, and in securing local data storage equipment (the "Software Products"), which

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activities the Company no longer pursues. As used in this Annual Report on Form 10-KSB, the term "Company" refers to CyPost and its consolidated subsidiaries.

CyPost was incorporated on September 5, 1997, under the laws of the State of Delaware. The original name of CyPost was "ePost Corporation", which name was changed shortly after incorporation to CyPost Corporation.

The Company was a development stage company until the first quarter of 1999, when it began to offer the first of its Navaho brand Software Products and broaden its strategic focus through the acquisition of six Internet service providers (collectively, "ISPs" or individually, an "ISP"). Currently, providing ISP Services is the focus of the Company's business. The Company derives all of its revenues from its ISP Services. No single customer accounts for a significant portion of the Company's revenue. The Company's business operations are presently conducted in Canada and the United States. Dollar values in this Report are expressed in U.S. Dollars, unless indicated otherwise. On December 31, 2002, one Canadian Dollar ("CDN") was worth \$.63440 U.S. Dollars.

The Company's principal executive offices are located at 900-1281 West Georgia Street Vancouver, British Columbia, V6E 3J7, Canada. The Company's telephone number is (604) 904-4422, and its website is [www.cypost.com](http://www.cypost.com).

### ISP Business

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#### Overview

The Company offers a full range of consumer Internet access services and a broad selection of business services, both of which are offered nationwide in the United States and Canada. The Company's services are tailored to the specific demands of both its business and residential customers and include connectivity,

server co-location, domain name registration, e-mail (list servers for corporate e-mailing), shared and dedicated web hosting, Ethernet and other value-added services, including customer care available 24 hours a day, seven days a week, 365 days a year. Over time, these functions may be expanded to include additional privacy and protection solutions such as managed anti-virus, firewall, secure connections from personal computers to corporate networks (Virtual Private Network ("VPN")), intrusion detection and filtering services.

The Company's ISP business focuses on a niche market of small to medium-sized businesses and residential customers primarily in second and third tier markets, rather than larger businesses and residential customers in large metropolitan cities. The Company believes that it provides critically important high levels of customer service, competitive pricing, and a wide variety of plans and options for business that are key concerns for this market.

Through a vendor agreement with WorldCom Canada Ltd. ("WorldCom"), successor in interest to UUNet Canada, Inc., the Company provides Internet access services to approximately 100 communities in Canada, in which approximately 95% of the Canadian population resides. The Company through a vendor agreement with Dialup USA Inc. ("Dialup") provides Internet access services nationwide across 50 states in the U.S. As of December 31, 2002, the Company had approximately 14,350 business and residential ISP customers.

At present, most of the revenue from ISP Services can be attributed to connectivity, although the Company's network of ISP Services is moving towards focusing on shared and dedicated hosting, server co-location, and domain name registration, anticipating a strong hold over connectivity by the larger ISPs in a few years' time. The Company believes that many large and medium size

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businesses have already established a Web presence on the Internet, but that many small companies and residential customers in second and third tier markets have yet to make this move. As a result, the Company intends to focus its marketing efforts on this segment of the business community as well as second and third tier markets across the US and Canada by offering services at a competitive price point, and by providing tools that will enable customers to build a Web presence with minimal cost or expertise.

While the Internet is growing at an exponential rate, the managed security service market is currently in its infancy. The Company plans to offer certain managed security services including anti-virus detection systems, spam filtering, managed firewalls, developing VPNs and providing intrusion detection services. The Company will continue to explore additional opportunities to expand into the managed security service market in order to provide greater value-added services to its ISP customers. The Company will require third-party financing in order to expand into the managed security service market. There can be no guaranty that such financing will be available or, if it is available, that it will be on terms acceptable to the Company. See "Risk Factors - Significant Capital Investment" below, and Part II, Item 6, "Management's Discussion and Analysis of Financial Condition and Results of Operations".

The Company's ISP business began in mid-1999 with the acquisition of six ISP providers acquired by the Company. The CyPost Network of Service Providers consists of (i) the following wholly-owned subsidiaries: NetRover Inc. ("NetRover") and NetRover Office Inc. ("NetRover Office"), both of which are located in Toronto; and Hermes Net Solutions Inc. ("Hermes") and Intouch Internet Inc. ("Intouch"), both of which are located in Vancouver, and (ii) the following DBAs: Connect Northwest Internet Services ("CNW") in Mount Vernon and Seattle, Washington; and Internet Arena ("Internet Arena") in Portland, Oregon. See "CyPost Network of Service Providers" below. Despite the fact that each of the Company's ISP businesses operates under its own trade name, most of the customer care, network operations and administration functions have now been centralized. See "Consolidation of ISP Operations" below. This has given the Company's ISP businesses the ability to enjoy the benefits of promoting themselves as regional providers, while obtaining the economic benefits of centralized network operations, technical support and administration.

On August 1, 2002 CyPost incorporated Fibra Communications Inc. to provide low cost bandwidth and wholesale Internet services to ISP's and bulk users of Internet services to second and third tier Metropolitan Markets. Currently Fibra services the Portland Metropolitan market, however the business has not achieved profitability and there can be no assurances that it will do so in the foreseeable future.

### Industry Background

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#### Growth of the Internet and Electronic Commerce

The Internet is a collection of computer networks that links millions of public and private computers to form the largest computer network in the world, the Worldwide Web (the "Web"). It has become an important global communications medium, enabling millions of people to obtain and share information and conduct business electronically, and is a critical tool for information and communications for many users. The Internet has grown rapidly in recent years, both in the number of Web users and websites. Many factors are driving the growth in the number of Web users and websites, including the large and growing number of personal computers, advances in the performance and speed of personal computers and modems, easier access to the Internet and the increasing importance of the Internet for communications, information and commerce. For

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many businesses, the Internet has created a new communications and sales channel enabling large numbers of geographically dispersed organizations and consumers to be reached quickly and cost-effectively.

### Evolution of the Internet Services Market

Today, the Internet services market consists primarily of Internet access. Access services include dial-up and high-speed Digital Subscribe Lines ("DSL") access for individuals and small businesses and high-speed dedicated access primarily for larger organizations. The rapid development and growth of the Internet have resulted in a highly fragmented industry, consisting of more than 5,000 ISPs in the U.S. and Canada, most of which operate as small, local businesses. The Internet services industry is expected to undergo substantial consolidation, especially among mid-sized ISPs, over the next few years.

ISPs vary widely in geographic coverage, customer focus and the nature and quality of services provided to subscribers. Few ISPs offer nationwide coverage, have a brand name with nationwide recognition or can grow significantly without additional investment in infrastructure. ISPs may concentrate on specific types of customers that differ from the target markets of other ISPs. Services offered by ISPs can range from simple dial-up access to highly organized, personalized access coupled with value-added services. The Company believes that consumers generally focus on speed and reliability of access, ease of use, customer service and price, as they evaluate ISPs. In addition, the Company believes many business customers want all their Internet-based requirements, such as Internet access, Web hosting and electronic commerce applications, met by a single provider.

Internet operations, including Web hosting, domain name registration and electronic commerce, are increasingly becoming critical to businesses. However, many businesses lack the resources and expertise to develop, maintain and enhance, on a cost-effective basis, successful Internet operations. As a result, businesses increasingly use outside companies to enhance website reliability and performance, provide continuous operation of their Internet-based functions and reduce operating expenses. By outsourcing these services, companies can focus on their business rather than using their resources to support Internet operations. There is increasing demand for ISPs to offer electronic commerce or Web hosting services that businesses can establish quickly and easily. An increasing number of ISPs supplement their basic Internet access services with a variety of commercial services that facilitate electronic commerce, such as Web hosting, co-location, domain name registration and other value-added services. These services expand an ISP's potential revenue sources from basic monthly access fees to other fees such as set-up and maintenance charges. In addition, some

larger and more sophisticated ISPs market other Internet-based services, such as paging, long-distance and cellular telephone services, to both consumers and business customers.

### The Company's ISP Solutions

The Company offers a full range of consumer Internet access services and a broad selection of business services, both of which are offered nationwide in the United States and Canada, at competitive prices. The Company believes that its services provide customers with the following benefits:

**Fast and Reliable Quality Service.** The Company's systems and network infrastructure are designed to provide consumer and business customers with fast and reliable quality service through its use of industry leading hardware and software solutions, and its state-of-the-art data center, that is monitored on a 24 hours a day, seven days a week basis by its engineers and third-party

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network providers. In addition, the Company offers bilingual customer support in English and French, for its French-speaking customers, and additional online customer support at [www.helptek.net](http://www.helptek.net).

**Cost-Effective Access.** The Company offers high quality Internet connectivity and enhanced business services at price points that are generally lower than those charged by other ISPs with Canadian national coverage. The Company offers pre-bundled access services packages under monthly or prepaid plans.

**Nationwide U.S. and Canadian Network Coverage.** Through a vendor agreement with Dialup USA Inc. ("Dialup"), the Company provides Internet access services nationwide across 50 states in the US. Through a vendor agreement with WorldCom, the Company provides Internet access services to approximately 100 communities in Canada, in which approximately 95% of the Canadian population resides. See "Dependence on Key Suppliers" below. The Company has additional telecommunications agreements with other vendors in Canada and the Pacific Northwest.

### Summary of ISP Services Offered

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#### Narrowband Access

The Company offers a range of narrowband (low-speed) access including dial-up, to both residential and business customers. This service is offered in various competitively priced plans designed to meet the needs of customers. The price plans for all Internet services vary and are subject to change.

The price plans for the Company's narrowband Internet service vary depending on the region and are subject to change. The Company offers a variety of plans which include a fixed number of hours to unlimited plans. Fixed hourly plans start at \$10.00 for 10 hours and unlimited dial-up plans range from \$14.00 to \$24.00 per month.

#### Broadband Access

Broadband access consists of high-speed, high-capacity access services such as DSL. The Company continues to explore a cost effective broadband solution similar to its VPOP dialup agreement with WorldCom, thereby eliminating the majority of capital expenditures required for setting up and maintaining DSL networks, as well as eliminating the need of any leased lines for the transit of bandwidth. DSL services were available through CNW, Internet Arena and NetRover as of December 31, 2002, however, in an effort by the Company to eliminate low/negative margin services and to move to a non-facilities based operation, the Company on October 30, 2002 sold its approximately 486 CNW DSL customers to Isomedia.com for \$41,175.

On February 20, 2003 the Company sold approximately 81 NetRover DSL customers to Warlight Industries dba Internet Lightspeed for \$26,300. On March 31, 2003 the Company sold approximately 183 Internet Arena DSL customers to Internet Professional and Network Solutions Inc for \$25,000.00.

#### E-Mail

The Company offers a range of basic and enhanced e-mail services to individuals and businesses. Often, the decision is made to outsource services to a provider in order to avoid the financial cost, time and expertise requirements of maintaining e-mail services internally. While the geographic coverage of the Company's e-mail services customer base is worldwide, the Company targets

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prospective customers in Canada and the U.S.

### Customer Security

The Company offers password protected access to all of its customers. The Company also offers some e-mail filtering services to limit computer viruses from being delivered to mailboxes. In addition, the Company employs monitoring mechanisms to block e-mail from companies that are known to generate junk e-mail, commonly known as "spam."

### Web Hosting

The Company offers a range of basic and enhanced Web hosting services to individuals and businesses wishing to place their own website on the Internet. Often the decision is made to outsource services to a provider in order to avoid the financial cost, time and expertise requirements of self-hosting the website and obtaining enhanced services internally. While the geographic coverage of the market for Web hosting services is worldwide, the Company targets prospective customers in Canada and the U.S.

Web hosting can be differentiated into shared or dedicated hosting, both of which the Company offers. Shared hosting involves multiple customers who have their websites hosted on a shared computer server. Dedicated server hosting is available to customers that prefer not to host their websites on a shared server. Dedicated servers provide significantly more server and network resources than those available from a shared server and give customers the ability to run complex, high volume or high bandwidth websites and applications. The Company offers a number of dedicated server options at various prices depending upon the specific hardware configuration, level of service and data transfer rates required by the customer. The Company hosts customer websites and indirectly provides access to the Internet through its Network of Service Providers.

The Company's principal price plans for Web hosting are currently as follows:

- WebHost Classic \$6.95 per month includes 5 megabytes of storage space, website statistics and personalized e-mail
- WebHost Bronze \$19.95 per month includes 10 megabytes of storage space, 1000 megabytes of data transfer, detailed website statistics and personalized e-mails
- WebHost Silver \$29.95 per month includes 20 megabytes of storage space, 1500 megabytes of data transfer, detailed website statistics and personalized e-mails
- WebHost Gold \$34.95 per month includes 40 megabytes of storage space, 2000 megabytes of data transfer, detailed website statistics and personalized e-mails

### Server Co-Location

The Company provides server co-location services, whereby a customer gains access to the Company's Internet support and maintenance services, high-speed Internet connections, security systems and appropriate physical environment for the server (e.g., static free, air-conditioned environments).

The Company's pricing policy for this service varies and is largely dependent on the customer's individual requirements.



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### Customer Care

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A critical factor in selecting an ISP is quality and availability of technical support and customer care. With increasing complexity of today's technology, an effective ISP must offer customers a clearly defined means of reporting and resolving unexpected problems.

The Company is committed to customer service and support demonstrated by its outstanding customer service record, 24 hours a day, seven days a week, 365 days a year coverage, and local service and support. The Company's Network Operations Centers and technical support staff offer customers individualized support for their business-critical Internet solutions and provide network monitoring 24 hours a day, seven days a week, 365 days a year, in both English and French, for the Company's French-speaking customers, and additional online customer support at [www.helptek.net](http://www.helptek.net).

The Company's Customer Care Center is the communications hub of the Company's network. The Customer Care Center is comprised of monitoring engineers, call analysts, Internet systems engineers, key senior technical agents and billing services staff.

The Company has established detailed protocols to effectively assess and route customer communications, service or trouble requests and event notification or alerts. In this way, the Company can ensure that its clients are operating at peak performance at all hours of the day and night.

### Network Operations Centers

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The Company's main network operation center is located in Etobicoke (suburban Toronto), Ontario. This operation center monitors network traffic, quality of services and security issues, as well as the performance of the equipment located at each of its physical locations, to ensure reliable service. The operation center is monitored on a 24 hours a day, seven days a week, 365 days a year basis, and maintains responsibility for communications between internal departments (customer care) as well as with external providers of services.

### High-Quality Data Centers

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The Company operates all of its core servers from four Internet Data Centers. With locations in both Canada and the U.S., these data centers provide the physical environment necessary to keep servers up and running 24 hours a day, seven days a week, 365 days a year.

The Toronto data center includes HVAC temperature systems with separate cooling zones, physical security features, including state of the art smoke detection and fire suppression systems, motion sensors and 24 hours a day, seven days a week and 365 days secure access, as well as video camera surveillance. This facility delivers high levels of reliability through redundant sub-systems such as on-site power with multiple backup generators.

### Global Backbone, High Performance Network Architecture

### Global Backbone, High Performance Network Architecture

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The Company invests significant resources in developing a scalable network infrastructure. The Company's strategy is to outsource the process of building a

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scalable national or regional dial-up network. This eliminates the need for the Company to purchase equipment, negotiate leases throughout Canada and the U.S. to house the equipment, and provide Internet connectivity to all these locations. By outsourcing its network and dial-up infrastructure, the Company also has the ability to offer its services in areas where network costs would be prohibitive. Because it is not committed to leasing or building its own network, the Company can take advantage of the market opportunities that develop due to technological advances or regulatory changes. In addition, in some cases the Company has negotiated agreements with its telecommunication suppliers that are priced on a per customer basis, including its principal telecommunications agreements with WorldCom in Canada and Dialup in the U.S. As a result, the Company is only billed for the clients that actually use these services. In such cases, the Company's telecommunication costs only increase if the customer base increases. Conversely, if the customer base decreases, the Company's telecommunications costs decrease. Thus, the Company does not need to build its own network and work to fill any spare capacity that may exist. The Company has entered into agreements with telecommunications network suppliers for network capacity. These agreements are for fixed terms from one to five years.

The Company plans to modify its network over time to enhance its performance, provide access demanded by the market and allow it to serve a larger subscriber base. The Company's goal is to minimize both network costs and exposure to technological obsolescence of equipment.

Wherever feasible, the Company makes its network faulttolerant with redundant equipment. Such actions include standby equipment to handle additional capacity if a server has to be replaced for reasons such as malfunction of a hard drive or software. The redundancy allows for operations to continue as efficiently as possible, while the failure can be isolated to a particular piece of equipment. In most cases, the availability of redundancy of equipment or excess capacity allows for the alternative processing of data until the defective equipment or software can be replaced or repaired. These measures, along with continuous monitoring, are designed to minimize network downtime and provide early identification of potential sources of failure. The Company believes that it will require third-party financing to acquire the additional equipment required to further enhance the reliability of its network. There can be no guarantee that such financing will be available or, if available, it will be available on terms acceptable to the Company. See "Risk Factors - Significant Capital Investment" below.

### Dependence on Key Suppliers

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On November 8, 2001, the Company entered into an Amendment agreement with WorldCom, which provides network infrastructure for some of the Company's ISP Services operations. The term of the agreement is two years, commencing on May 1, 2001 and terminating on April 30, 2003 with a minimum payment of \$90,000 CDN per month. The Company is currently negotiating the terms and conditions of an extension with WorldCom.

### Marketing

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The Company is actively seeking to market broadly its ISP Services and has taken a number of steps in that direction, including the use of a variety of print and communications media. The Company intends to market its services to resellers and wholesalers, as well as enter into strategic partnerships and joint ventures.

### Consolidation of ISP Services Operations

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The Company continues to streamline and consolidate its ISP Services operations to enhance efficiency and reduce operating expenses. The Company has embarked on a program to centralize ISP Services to the greatest extent possible, as follows:

- Customer Support. The Company has consolidated all aspects of customer support (including end user technical issues) for its Oregon, Washington and Canadian ISP customers into the Chatham, Ontario facility.
- Billing and Collections. Billing and collections for all ISP customers are presently handled from the Chatham facility. The Company is also upgrading its billing platform to an industry specific application that will further streamline provisioning and billing of services.

The Company has completed its consolidation of its Web hosting and dedicated services to its Toronto data center. Other ISP Services such as e-mail and user authentication (i.e., customer security) are also in the process of being consolidated to the main data center in Toronto. The Company is also considering implementing other consolidated services to achieve greater efficiency and cost savings.

### Network of Service Providers

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The Company's Network of Service Providers consists of the following entities:

NetRover/NetRover Office/Intouch. NetRover, based in Toronto, Etobicoke (suburban Toronto) and Chatham, Ontario, is the largest of the Company's ISP Services entities, currently serving approximately 12,700 residential and small business customers throughout Canada. NetRover offers inexpensive packages focusing on Web hosting and dial-up connections, as well as dedicated hosting and domain name registration.

NetRover currently offers dial-up service with the network infrastructure provided through WorldCom and has dial-up availability across Canada. With this national reach, the Company intends to use the NetRover trade name for expansion. The Chatham facility is the backbone of the Company's customer support and billing functions.

Hermes. The ISP operation based in Vancouver, British Columbia, operating as Hermes Net Solutions ceased business on August 1, 2002 as part of the Companies ongoing review and streamlining of low margin services and divisions.

Internet Arena. Based in Portland, Oregon, Internet Arena serves approximately 350 primarily residential and small office/home office customers in Oregon. Internet Arena is primarily focused on dial up connectivity, shared hosting and server colocation.

CNW. Based in Mt. Vernon and Seattle, Washington, CNW serves approximately 2,100 business and residential customers in Washington. More focused on custom work, CNW's experience includes ethical hacking and other security monitoring. CNW also offers dial-up, DSL connectivity and Web hosting for its customers. On March 7, 2003, the Company sold significantly all the assets of CNW including its 2,100 business and residential customers. "See Subsequent Events section in the notes to the financial statements"

### Competition

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### Competition

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The market for providing Internet access services is extremely competitive and highly fragmented. As there are no significant barriers to entry, the Company expects that competition will continue to intensify. Many of the Company's ISP competitors in connectivity, wholesale services and value-added services include large companies that have substantially greater market presence, financial, technical, marketing and other resources than the Company.

The Company competes directly or indirectly with the following types of companies:

- established online services, such as Bell Sympatico, Sprint Canada and Look Communication in Canada
- America Online, the Microsoft Network, Earthlink and Prodigy in the US
- local, regional and national ISPs
- national telecommunications companies, such as AT&T and Verizon
- regional Bell operating companies
- online cable services in Canada and the U.S.

The Company believes that the primary competitive factors determining success as an ISP are:

- a reputation for reliability and high-quality service
- effective customer support
- access speed
- pricing
- scope of geographic coverage

The Company believes that it competes favorably based on these factors, particularly due to:

- its emphasis on providing fast and reliable, high quality services and superior customer service and support
- its policy of pricing services at prices lower than or competitive to those of other national ISPs
- its policy to focus on second- and third-tier markets where competition from larger ISPs is reduced
- its goal to establish a niche market in response to the growing concerns for privacy and protection, rather than establishing itself as a competitor of the large ISPs, including telecommunication and cable companies

Competition in the future is likely to increase and the Company believes this will happen as diversified telecommunications and media companies acquire ISPs, and as ISPs consolidate into larger, more competitive entities.

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Moreover, competitors may bundle security services and products with Internet connectivity services, potentially placing the Company at a significant competitive disadvantage. In addition, competitors may charge less than the Company does for Internet services, forcing the Company to reduce and/or preventing the Company from raising its fees. In such event, future revenue growth and earnings could suffer. The Company will attempt to compete against such companies by offering various value-added services, such as managed security services from partners to its ISP customers. While other larger ISPs offer some security solutions (many are offering client-end filtering as an example), the Company is reviewing the entire spectrum of services available in-house or through partnerships, to ensure that the Company has a thorough selection of security options to utilize and offer its customers.

### Government Regulation

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Internet access and online services are not subject to direct regulation in Canada and the U.S. However, changes in the laws and regulations relating to the telecommunications and media industry could impact the Company's business. For example, the U.S. Federal Communications Commission could begin to regulate the Internet and online services industry. The Company is unable to predict the impact such regulation in either Canada or the U.S. would have on the Company's business, financial condition and results of operations.

In addition, from time to time, legislative and regulatory proposals from various international bodies and foreign and domestic governments in the areas of telecommunications regulation, particularly related to the infrastructures on which the Internet rests, access charges, encryption standards and related export controls, content regulation, consumer protection, advertising, intellectual property, privacy, electronic commerce, and taxation, tariff and other trade barriers, among others, have been adopted or are under consideration. The Company is unable to predict which, if any, of the proposals under consideration may be adopted and, with respect to proposals that have been or will be adopted, whether they will have a beneficial or an adverse effect on the Company's business, financial condition and results of operations. Similarly, the Company is unable to predict the effect on the Company from the potential future application of various domestic and foreign laws governing content, export restrictions, privacy, consumer protection, export controls on encryption technology, tariffs and other trade barriers, intellectual property and taxes.

### Proprietary Rights

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The Company has registered the NetRover trade name in Canada, but has not registered that name in the U.S. since, until recently, NetRover ISP Services have been offered exclusively in Canada. The Company has applied for registration in the U.S. of the CyPost trade name. While the Company believes trade name identification is important to the Company's ISP Services business, the Company does not believe that any one trade name is essential to the success of the Company's operations.

The Company has not registered the Navaho brand name and will not do so. If the Company pursues Software Products development again in the future, it is likely to do so under a different brand name.

### Employees

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At December 31, 2002, the Company had 35 full-time employees, of whom 7 are management, 1 are marketing, and 27 are administration and 11 were considered to be either temporary or part-time employees of whom all are administration. None

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of the Company's employees was subject to collective bargaining agreements at year-end.

### Risk Factors

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In addition to other information in our Annual Report on Form 10-KSB, you should consider the following important factors in evaluating the Company and its business. These factors may have a significant impact on our business, financial condition or results of operations. We are involved in litigation, which, if not resolved favorably, would significantly increase our losses. The Company is currently involved in the following two lawsuits: Tami Hellen Allan, and Berry Litigation. If we do not prevail in these lawsuits, our losses could significantly increase. See Item 3 "Legal Proceedings".

### Early-Stage Company

We were incorporated on September 5, 1997. From 1997 through the first quarter of 1999, we focused on developing our Software Products business. Thereafter, we focused on our ISP Services business as we began to acquire our ISP operating businesses. It is the ISP Services business on which we focus presently. Our limited operating history makes an evaluation of our business and prospects very difficult, and our business strategy and mix is still evolving. Our ability to operate profitably is unproven and uncertain. You must consider our business and prospects in light of the risks and difficulties we encounter as an early stage company in the new and rapidly evolving market of the Internet, and the rapidly changing environment of software development. These risks and difficulties include, but are not limited to:

- a complex and unproven business system
- lack of sufficient customers, orders, net sales or cash flow
- difficulties in managing rapid growth in personnel and operations
- high capital expenditures associated with our business systems and technologies particularly the cost of broadband solutions
- lack of widespread acceptance of the Internet as a means of gathering and exchanging information and purchasing products

We cannot be certain that our business strategy will be successful or that we will successfully address these risks. Our failure to address any of the risks described above could have a material adverse effect on our business, financial condition and results of operations.

### Overall Industry Risks

Our business and prospects must be considered in light of the risks, expenses and difficulties encountered by companies in the new and rapidly evolving market for dial-up, , DSL connectivity services, server co-location, Web hosting and e-mail services. To address these risks, we must market our services and build our trade names effectively, provide scalable, reliable and cost-effective services, continue to grow our infrastructure to accommodate additional customers and increased use of our network bandwidth, expand our channels of distribution, continue to respond to competitive developments and retain and motivate qualified personnel.

### Dependence Upon the Internet and Internet Infrastructure Development

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Our success depends largely upon continued growth in the use of the Internet and increased demand for our ISP Services. Critical issues concerning the commercial use of the Internet, including security, reliability, cost, ease of access,

quality of service and necessary increases in bandwidth availability, remain unresolved and are likely to affect the development of the market for our services. The adoption of the Internet for information retrieval and exchange, commerce and communications, particularly by those enterprises that have historically relied upon alternative means of information gathering, commerce and communications, generally will require the acceptance of a new medium of conducting business and exchanging information. Demand and market acceptance of the Internet are subject to a high level of uncertainty and depend upon a number of factors, including growth in consumer access to and acceptance of new interactive technologies, the development of technologies that facilitate interactive communication between organizations and targeted audiences and increases in the speed of user access. If the Internet, as a commercial or business medium, fails to develop further or develops more slowly than expected, our business, financial condition and results of operations could be materially adversely affected.

### Intense Competition From More Traditional ISPs

The Internet and e-commerce market is extremely competitive. Our competition is comprised of local, regional, national and international companies. Many of our existing and potential competitors are larger and have substantially greater resources than we do. We expect this competition in the Internet and e-commerce markets to intensify as our competitors offer more competitive services. The number and nature of competitors and the amount of competition we will experience will vary by market area. The principal competitive factors that affect our business are breadth of product selection, quality, service, price and customer loyalty. If we fail to effectively compete in any one of these areas, we may lose existing and potential customers, which would have a material adverse effect on our business, financial condition and results of operations.

### Complex Business System and Operational Difficulties

Our business systems and technologies are based on the complex integration of numerous software and hardware subsystems that utilize advanced algorithms to manage the entire process from the receipt and processing of orders and services at our customer service and administration centers. We have, from time to time, experienced operational "bugs" in our systems and technologies, which have resulted in order and service errors and interruptions. Operational difficulties may arise from one or more factors including electro-mechanical equipment failures, computer server or system failures, network outages, software performance problems or power failures. We expect operational difficulties to continue to occur from time to time, and it is possible that our operations could be adversely affected. Computer viruses, electronic break-ins or other similar disruptive problems could also adversely affect our website. In addition, fires, floods, earthquakes, power losses, telecommunications failures, break-ins and similar events could damage our systems or cause them to fail completely. For instance, a fire on January 31, 2000, at our Etobicoke (suburban Toronto), Ontario facility caused service interruption for 36 hours. The efficient operation of our business systems is critical to consumer acceptance of our services. If we are unable to meet customer demand or service expectations as a result of operational issues, we may be unable to develop sustainable, customer relationships, which could have a material adverse effect on our business, financial condition and results of operations.

### Dependence on Telecommunication Providers

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Our success also depends upon the capacity, scalability, reliability and security of our network infrastructure, including the telecommunications capacity leased from WorldCom and other telecommunications network suppliers. We depend on such companies to maintain the operational integrity of their own telecommunications networks. Therefore, our operating results depend, in part, upon the pricing and availability of telecommunications network capacity from a limited number of providers in a consolidated market. A material increase in pricing or decrease in telecommunications capacity available to us could have a material adverse effect on our business, financial condition and results of operations.

### Significant Capital Investment

We require substantial amounts of working capital to further build, equip and market certain aspects of our ISP Services in the markets in which we seek to operate. Our competitors have developed or may develop equipment and systems that are more highly automated or less capital-intensive than ours. This could enable them to commence operations in a particular geographic market before we are able to do so, which could harm our competitive position. In addition, because of the substantial capital costs associated with the development of our ISP business, we may be unable to achieve profitability or reduce our operating losses if we do not process sufficient order volumes or significantly expand our customer base.

As the total number of our ISP customers increases, and their usage of bandwidth increases, we will need to make additional investments in our infrastructure to maintain adequate service, the availability of which may be limited or the cost of which may be significant. Additional network capacity may not be available from third-party suppliers as we need it, and, as a result, our ISP network may not be able to achieve or maintain a sufficiently high capacity of service, especially if the usage of our subscribers increases. Our failure to achieve or maintain high-capacity data transmission could significantly reduce consumer demand for our services and have a material adverse effect on our business, results of operations and financial condition. To accommodate a higher degree of scalability from the present infrastructure, we may have to increase spending on capital assets, such as upgrading and partially replacing existing capital assets and increasing bandwidth.

At present, we lack the capital to pursue our Software Products business. Any continued development of Software Products would require significant amounts of capital from third parties. We do not have any agreements for that funding and we cannot say if that funding will be available in the future.

The rate at which our capital is utilized is affected by the pace of our expansion. Since our inception, we have experienced negative cash flow from operations. In the past, we have funded our operating losses and capital expenditures borrowings of debt and convertible debt from private sources. We continue to evaluate alternative means of financing to meet our needs on terms that are attractive to us. We currently anticipate that our available funds will be sufficient to meet our anticipated needs for working capital and capital expenditures with respect to our existing ISP Services business for at least the next 12 months. We must either raise additional funds to support aspects of our business for 2003 or we will be forced to curtail certain aspects of our business operations, particularly in terms of the growth of and further enhancements to our ISP Services business, or recommencing research and development of Software Products. We need a minimum of \$500,000 and a maximum of \$4,500,000 to support current operations, grow and further enhance our ISP services business, and a minimum of \$250,000 to recommence the research and development of the Software Products. If financing were made available we would first apply the proceeds to support current operations and to the further



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enhancement of our ISP services business. We cannot be certain that additional financing will be available to us on favorable terms when required, or at all. If we are unable to obtain sufficient additional capital when needed, we could be forced to alter our business strategy, delay or abandon some of our expansion plans or sell assets. Any of these events could have a material adverse effect on our business, financial condition and results of operations. In addition, if we raise additional funds through the issuance of equity, equity-linked or debt securities, those securities may have rights, preferences or privileges senior to those of the rights of our Common Stock and our stockholders may also experience dilution.

The Loss of the Services of One or More of Our Key Personnel, or our Failure to Attract, Integrate New Hires and Retain Other Highly Qualified Personnel in the Future Could Harm our Business

The loss of the services of one or more of our key personnel could harm our business. We depend on the continued services and performance of our senior management and other key personnel. Our future success also depends upon the

continued service of our executive officers and other key personnel. The competition for talented employees is intense and our ability to attract and retain key employees is a function of a number of factors, some of which are beyond our control, such as the value of other opportunities perceived to be available elsewhere. Mr. Javan Khazali is the only executive officers or key employee that is bound by an employment agreement. Our relationships with all the other officers and key employees are at will.

### ITEM 2. DESCRIPTION OF PROPERTY

The Company has entered into a net lease with Mansa Holdings Ltd. in respect to its office premises located at 900-1281 West Georgia St., Vancouver, British Columbia for approximately 6,500 square feet of office space. The term of the lease is for 60 months and ends on June 1, 2005. The current monthly net rent under this lease is \$6,019 CDN\$. The property taxes and operating expenses are currently estimated at 6,437 CDN\$ per square feet per month. The lease contains escalation clauses throughout the term. For the period between June 1, 2003 and May 31, 2005 the monthly net rent under this lease will be \$6,566 CDN\$ per month.

#### Customer Support and Billing Center

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On November 2nd, 2000, NetRover Inc. entered into an assignment of a net lease between H.V.M. Holdings Inc. (Landlord) and Garden Green Realty Inc. (Previous Tenant) in respect to NetRover's office premises located at 405 Riverview Drive, Chatham, Ontario for approximately 2,100 square feet of office space. The term of the lease starts December 1st, 2000 and ends on May 31st, 2003. The current monthly net rent under this lease is \$ 1,420 CDN\$. The property taxes and operating expenses are currently estimated at \$1,800. CDN\$ per month. The lease contains escalation clauses throughout the term. For the period between May 31st 2001 and May 31, 2002 the monthly net rent under this lease will be \$1,420 CDN\$ per month. For the period between May 31st 2002 and May 31, 2003 the monthly net rent under this lease will be \$1,509 CDN\$ per month

#### Administration / Accounting

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On June 13th, 2000, NetRover Inc. amended the net lease with The Imperial Life Assurance Company of Canada in respect to Net rover's office premises located at 93 Skyway Ave., Suite 106, (previously unit 105) Etobicoke, Ontario for

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approximately 1,700 square feet of office space. The term of the lease is for 3 years starting July 1, 2000 and ending on July 31, 2003. The monthly net rent throughout the term of the lease is \$1,435 CDN\$. The property taxes and operation expenses are currently estimated at \$1,413 CDN\$ per month.

### Network Operations Center -----

On January 15th, 2002, the Company entered into a Lease Amendment Agreement with 890 West Pender Ltd. in respect to this location. The term of the lease is for one year commencing February 1st, 2002 and ending on January 31st, 2003. The monthly gross rent throughout the term of the lease is \$1,087 CDN\$ per month. This lease was not renewed.

### Network Operations Center -----

The Company has entered into an assignment of a lease with American Property Management in respect to two offices located at 1016 & 1008 SW Taylor Street, Portland, Oregon comprising approximately 1,902 and 457 square feet of space, respectively. The term of the lease ended January 31, 2002. The monthly net rent is \$2,801 per month. The additional expenses are currently estimated at \$284 per month. (Internet access in the amount of \$232 per month and water usage in the amount of \$52 per month.) The Company did not renew the office space located at 1008 SW Taylor Street, Portland, Oregon, which comprised of 457 square feet.

Subsequently, on February 6th, 2002, the Company entered into a Lease Amendment Agreement with American Property Management in respect to its office located at 1016 SW Taylor Street, Portland, Oregon. for approximately 1902 square feet of office space. The term of the lease is for one year commencing February 1st, 2002 and ending on January 31st, 2003. The monthly gross rent throughout the term of the lease is \$2,377 per month. The additional expenses are currently estimated at \$284 per month. (Internet access in the amount of \$232 per month and water usage in the amount of \$52 per month). The Company did not renew the office space located at 1016 SW Taylor Street, Portland, Oregon, which comprised of 1,902 square feet.

The Company entered into a lease with Alco Properties in respect to its office located at 414 SW 10th Avenue, Portland, Oregon comprising of approximately 624 square feet of space. The term of the lease ends Feb 28, 2003. The monthly net rent is \$2,200 per month. The additional expenses are currently estimated at \$200 per month.

### Sales and Regional customer support -----

The Company entered into an Amendment and Novation Agreement dated December 27, 1999 with Timothy B. White Properties and Connect Northwest LLC in respect to an office located at 117 North First Street, Mount Vernon, Washington. The lease ends August 31, 2003. The current net rent under the lease is \$ 3200 per month. In addition the Company is responsible for 87% of the electrical bill which are currently estimated at \$231 per month. The lease contains escalation clauses throughout the term. For the period between September 1, 2000 and August 31, 2001 the monthly net rent was \$3,000. For the period between September 1, 2001 and August 31, 2002 the monthly net rent under this lease will be \$3,200 per month. For the period between September 1, 2002 and August 31st, 2003 the monthly net rent under this lease will be \$3,400 per month. The company has the option to renew the lease for 1 additional term of 5 years.

### Network Operations Center

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On August 8th, 2001, the Company entered into a Lease Amendment Agreement with Sixth and Virginia Properties, in respect to this location. The term of the lease is for three years commencing September 1st, 2001 and ending on August 31, 2004. The lease contains escalation clauses throughout the term. For the period between September 1, 2001 and August 31, 2003 the monthly net rent under this lease will be \$1,225 per month. For the period between, and September 1, 2003 to August 31, 2004 the monthly net rent under this lease will be \$1,287 per month.

ITEM 3. LEGAL PROCEEDINGS

Berry

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On March 31, 2000, the Company commenced suit in the Supreme Court of British Columbia, Action #S001822, Vancouver Registry against Tia Berry (the "Tia Action"), the wife of Steven Berry ("Berry"), the former President and Chief Executive Officer of the Company. In the Tia Action, the Company claims \$42,516 (CDN) from Tia Berry on account of monies paid to her by the Company which she was not entitled to receive. Tia Berry has denied the allegations.

On May 19, 2000 CyPost and ePost Innovations commenced suit in the Supreme Court of British Columbia, Action #S002798, Vancouver Registry, against Berry and his wife, Tia Berry (the "BC Action"). Berry received 600,000 contingent shares upon condition that he would remain in the Company's employ as Chief Executive Officer for at least two years, which he did not. Following Berry's resignation, the Company attempted to cancel the 600,000 Contingent Shares. In the BC Action, the Company seeks an order directing Berry to return the 600,000 Contingent Shares to the Company for cancellation for an order entitling the Company to cancel the same on the basis that Berry did not fulfill the employment conditions which were the condition precedent to his becoming the beneficial owner of the Contingent Shares. The Company also claims at least Cdn\$800,000 from Berry on account of breach of fiduciary duty, negligence, breach of statutory duties and breach of contract arising from Berry's failure to properly carry out his employment responsibilities and Cdn\$34,013 from Berry and Tia Berry on account of conspiracy to defraud and injure the Company and ePost Innovations by causing certain personal expenses to be paid by the Company rather than by Berry and Tia Berry personally. The Company will vigorously pursue its position in all respects.

On December 21, 2000, Berry and Tia Berry commenced suit in the Supreme Court of British Columbia, Action #S006790, Vancouver Registry, against CyPost, ePost Innovations, Kelly Shane Montalban, J. Thomas W. Johnston, Carl Whitehead and Robert Sendoh (the "Berry Action"). Statements of Defense have been filed on behalf of the Company and the other defendants. The Plaintiffs in the Berry Action allege that the Tia Action, the BC Action, and the action by Kelly Shane Montalban (Supreme Court of British Columbia, Action #S002147, Vancouver Registry), against Berry for specific performance of an option agreement (the "Montalban Action"), collectively, amount to an abuse of process, malicious prosecution, unlawful interference with the Plaintiffs' economic rights, or were commenced pursuant to a civil conspiracy to injure the Plaintiffs. In the Berry Action, the Plaintiffs seek a declaration that Berry is entitled to the 600,000 Contingent Shares and claim unspecified damages which are estimated at Cdn\$2,000,000 based on the Statement of Claim. They also claim punitive or aggravated damages and costs. The Company believes that the allegations in the Berry Action are without merit and they will be vigorously defended.

Tami Helen Allan

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On November 2, 2001, Tami Helen Allan ("Allan") commenced suit in the Ontario Superior Court of Justice of Chatham-Kent, against NetRover Inc., CyPost Corporation, Robert Sendoh, Kelly Shane Montalban, Angela Belcourt and J. Thomas W. Johnston (the "Allan Action"). In the Allan Action, Allan claims that as a result of the wrongful termination of Allan's employment, Allan has sustained damages including loss of salary in the amount of \$600,000 (CDN). Management of the Company intends to vigorously defend the case.

All of the above actions are in the pretrial discovery stage. Accordingly the ultimate outcome cannot be determined. A loss by the Company of the claim for monetary damages as a result of any of the above litigation would have a material adverse effect on the Company's future results of operations, financial condition and liquidity; however, the Company does not expect to lose any of these action and believes additionally that it would be able to negotiate reasonable payment terms should it lose any of these suit. Due to the inherent uncertainties of litigation, the Company cannot predict the outcome of any litigation to which it is a party, including the above litigation.

A loss by the Company of the claim for monetary damages as a result of any of the above litigation would have a material adverse effect on the Company's future results of operations, financial condition and liquidity; however, the Company does not expect to lose this action and believes additionally that it would be able to negotiate reasonable payment terms should it lose this suit. Due to the inherent uncertainties of litigation, the Company cannot predict the outcome of any litigation to which it is a party.

The Company is also subject to routine litigation from time to time in the operations of its business. None of such routine litigation is material to the Company, its assets or results of operations.

ITEM 4. SUBMISSION OF MATTERS TO A VOTE OF SECURITY HOLDERS

None.

PART II

ITEM 5. MARKET FOR COMMON EQUITY AND RELATED STOCKHOLDER MATTERS

Due to an amendment to the Company's article of incorporation on January 29, 2002, the authorized capital stock of the Company currently consists of 205,000,000 shares, of which 200,000,000 shares are designated as Common Stock and 5,000,000 shares are designated as Preferred Stock, par value \$.001 per share.

The Company's Common Stock was first listed on the Over the Counter Bulletin Board ("OTCBB") on September 24, 1998, under the symbol "POST." Prior to that time, there was no market for the Company's Common Stock.

On March 27, 2001, the Company's Common Stock re-commenced trading on the OTCBB, where it currently trades under the symbol "POST".

The table below sets forth, for the periods indicated, the high and low bid prices of the Common Stock, for the period January 1, 2001 through December 31, 2002, as reported by Yahoo! Historical Prices.

2002		2001	
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High Bid	Low Bid	High Bid	Low Bid

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1st Quarter	\$0.25	\$0.07	\$04.52	\$0.06
2nd Quarter	\$0.13	\$0.04	\$0.53	\$0.07
3rd Quarter	\$0.08	\$0.03	\$0.11	\$0.05
4th Quarter	\$0.06	\$0.03	\$0.35	\$0.03

These quotations reflect inter-dealer prices, without retail mark-up, mark-down or commission and may not represent actual transactions.

There were approximately 95 record holders of the Company's Common Stock as of March 31, 2003.

The Company has never declared or paid any cash dividends and does not intend to pay cash dividends in the foreseeable future on the shares of Common Stock. Cash dividends, if any, that may be paid in the future to holders of Common Stock will be payable when, as and if declared by the Board of Directors of the Company, based upon the Board's assessment of the financial condition of the Company, its earnings, need for funds, capital requirements, and other factors, including any applicable laws. The Company is not a party to any agreement restricting the payment of dividends.

### Recent Sales of Unregistered Stock

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None that have not been previously disclosed on Forms 10QSB during 2002.

### Year 2002 Stock Reward Plan

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On August 5, 2002 the Board of Directors of the Company adopted the 2002 Stock Reward Plan, whereby the Board may grant up to 5 million shares of common stock to employees, officers, directors, key consultants and advisors. The Board granted 3,200,000 shares of its common stock in an aggregate amount of \$96,000 to six employees and one Director at the price of \$0.03 per share in consideration for their providing their services to the Company.

### Stock Options

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On January 10, 2001, the Company issued an option to purchase 1,000,000 shares of the Company's common stock to Robert Adams, who, at such time, was serving as President, Chief Operating Officer, Secretary, Treasurer and Director of the Company. On that date, the Company also issued an option to purchase 125,000 shares of the Company's common stock to Tami Allan, who, at that time was serving as Vice President of North American Operations of the Company. The exercise price of each option is \$.10 per share and vests over time. The options were issued pursuant to the exemption from registration contained in Section 4(2) of the Securities Act of 1933, as amended (the "Securities Act"), for transactions by an issuer not involving a public offering. Mr. Adams and Ms. Allan are no longer employees of the Company. On December 10, 2001, Mr. Adams gave notice to the Company indicating that he wished to exercise 2,500 options pursuant to the non-qualified stock option agreement. These shares were issued on August 5, 2002. As of December 31, 2002 all vested and unvested options for Mr. Adams and Ms. Allan have been cancelled.

ITEM 6. MANAGEMENT'S DISCUSSION AND ANALYSIS OF FINANCIAL CONDITION AND

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## RESULTS OF OPERATIONS

### FORWARD LOOKING STATEMENT

The following discussion and analysis is provided to increase the understanding of, and should be read in conjunction with, the Consolidated Financial Statements of the Company and Notes thereto included elsewhere in this Report. Historical results and percentage relationships among any amounts in these financial statements are not necessarily indicative of trends in operating results for any future period. The statements which are not historical facts contained in this Report, including this Management's Discussion and Analysis of Financial Condition and Results of Operations, and Notes to the Consolidated Financial Statements, constitute "forward-looking statements" within the meaning of the Private Securities Litigation Reform Act of 1995. Such statements are based on currently available operating, financial and competitive information, and are subject to various risks and uncertainties. Future events and the Company's actual results may differ materially from the results reflected in these forward-looking statements. Factors that might cause such a difference include, but are not limited to, dependence on existing and future key strategic

and strategic end-user customers, limited ability to establish new strategic relationships, ability to sustain and manage growth, variability of operating results, the Company's expansion and development of new service lines, marketing and other business development initiatives, the commencement of new engagements, competition in the industry, general economic conditions, dependence on key personnel, the ability to attract, hire and retain personnel who possess the technical skills and experience necessary to meet the service requirements of its clients, the potential liability with respect to actions taken by its existing and past employees, risks associated with international sales, and other risks described herein and in the Company's other SEC filings.

### OVERVIEW

The Company is engaged in the business of providing Internet service provider ("ISP") services ("ISP Services") for business and personal use. Previously, the Company was also involved in developing certain software products, which activities the Company no longer pursues.

The Company's business operations are presently conducted in the United States and Canada. The Company derives all of its revenues from its ISP Services. At present, most of the revenue from ISP Services can be attributed to connectivity, although the Company's network of ISP Services is moving towards expanding its Web hosting services.

The functional currency of the Company is U.S. dollars. Dollar values are expressed in U.S. Dollars, unless indicated otherwise. On December 31, 2002, one Canadian Dollar ("CDN") was worth \$0.63440 U.S. Dollars.

The Company continues to streamline and consolidate its ISP Services operations to enhance efficiency and reduce operating expenses. The Company has embarked on a program to centralize ISP Services to the greatest extent possible, as follows:

- o Customer Support. The Company has consolidated all aspects of customer support (including end user technical issues) for its Oregon, Washington and Canadian ISP customers into the Chatham, Ontario facility.

- o Billing and Collections. Billing and collections for all ISP customers are presently handled from the Chatham facility. The Company is also upgrading

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its billing platform to an industry specific application that will further streamline provisioning and billing of services.

o Network Operations. The Company's main network operation center is located in Etobicoke (suburban Toronto), Ontario. This operation center monitors network traffic, quality of services and security issues, as well as the performance of the equipment located at each of its physical locations, to ensure reliable service. The operation center is monitored on a 24 hours a day, seven days a week, 365 days a year basis, and maintains responsibility for communications between internal departments (customer care) as well as with external providers of services.

The Company has completed its consolidation of its Web hosting and dedicated services to its Toronto data center. Other ISP Services such as e-mail and user authentication (i.e., customer security) are also in the process of being consolidated to the main data center in Toronto.

The Company is also considering implementing other consolidated services to achieve greater efficiency and cost savings.

During Q4 of 2001, the Company signed an agreement with Dialup USA Inc, a leading ISP wholesale aggregator, to provide nationwide 56K dialup access to potentially over 5600 points of presence (POP's) in the United States.

Also during Q4 of 2001, the Company launched NetRoverUSA Online Inc, a national ISP operating in the United States offering consumers a reliable, affordable alternative to the "Bigger ISP's".

### RESULTS OF OPERATIONS FOR THE YEAR ENDED DECEMBER 31, 2002 COMPARED TO THE YEAR ENDED DECEMBER 31, 2001

All of the Company's revenue was earned from ISP Services during the fiscal year ended December 31, 2002. These revenues are attributable entirely to the operations of the Company's ISP businesses (Hermes Net Solutions, Inc. and NetRover Inc., and the Connect Northwest Internet Services and Internet Arena DBAs) which the Company acquired beginning late in the second quarter of 1999. The Company generated net revenue of \$2,953,778 during fiscal 2002, compared to \$3,706,386 during fiscal 2001, a 20% decrease. This decrease is primarily due to a decrease in marketing related activities, and the softening of technology related sector spending.

All of the Company's revenue was earned from ISP Services during the fiscal year ended December 31, 2002. These revenues are attributable entirely to the operations of the Company's ISP businesses (Hermes Net Solutions, Inc. and NetRover Inc., and the Connect Northwest Internet Services and Internet Arena DBAs) which the Company acquired beginning late in the second quarter of 1999. The Company generated net revenue of \$2,953,778 during fiscal 2002, compared to \$3,706,386 during fiscal 2001, a 20% decrease. This decrease is primarily due to a decrease in marketing related activities, and the softening of technology related sector spending.

Direct costs, which consist primarily of telecommunications charges associated with providing Internet connection services to customers, were \$1,458,758 during fiscal 2002, compared to \$1,858,619 during fiscal 2001, a 22% decrease. This decrease results primarily from having renegotiated or terminated certain telecommunication agreements, a decrease in overall usage, and the accrual of certain credits to be received from certain telecommunication providers.

Selling, general and administrative expenses remained relatively the same at \$2,686,348 during fiscal 2002, compared to \$2,686,348 during fiscal 2001.

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This results primarily from an increase in professional fees and salaries and benefits including securities issued under our 2002 Stock Award Plan; offset by a reduction in marketing related activities, office and general expenses associated with the softening of technology related sector spending.

Amortization and depreciation was \$1,138,550 during fiscal 2002, compared to \$2,151,090 during fiscal 2001, a decrease of 47%. This decrease is primarily due to the Company conforming to the new Statement of Financial Accounting Standards No. 142, Goodwill and Other Intangible Assets (SFAS 142) provisions issued by the Financial Accounting Standards Board. The provisions of this Statement are required to be applied starting with fiscal years beginning after December 15, 2001. The Company has determined that the net goodwill associated

with these assets in the amount of \$453,895 were not impaired. As a result, the Company did not amortize these assets for the year ended December 31, 2002. The impact of the adoption as it relates to existing goodwill reduced amortization expense by \$453,895 for the year ended December 31, 2002.

As a result of the above, the Company's loss from operations decreased by 21% to \$2,329,878 during fiscal year 2002, compared to \$2,959,263 during fiscal year 2001.

The Company incurred net interest expense of \$3,706 during fiscal 2002, compared to \$117,935 during fiscal 2001, a decrease of 97%. The amount expensed in fiscal 2001 consists of interest expense attributable to interest for Blue Heron and Pacific Gate Capital Corporation ("Pacific Gate") loans.

During 2001, the Company recognized income of \$2,498,449 with respect to the settlement of certain litigation related to short swing profits with one of our shareholders.

As a result of the foregoing, the Company's net loss increased by 310% to \$2,340,293, or \$.09 per share, for the fiscal year ended December 31, 2002, compared to a net loss of \$570,352, or \$.03 per share, for the fiscal year ended December 31, 2001. The reduced loss in fiscal 2001 was primarily a result of the increase in other revenue due to a recovery of short swing profits from a principal shareholder.

### LIQUIDITY AND CAPITAL RESOURCES

The accompanying financial statements have been prepared on a going concern basis, which assumes that the Company will continue in operation for at least one year and will be able to realize its assets and discharge its liabilities in the normal course of business. The Company incurred a net loss for the year ended December 31, 2002 of \$2,340,293, compared to a net loss for the year ended December 31, 2001 of \$570,352. For the year ended December 31, 2002, the Company had a working capital deficit of \$2,182,344, which is primarily due to the Company's general operating activities and professional fees. These factors indicate that the Company's continuation as a going concern is dependent upon its ability to obtain adequate financing to continue operating.

Since our inception, the Company has experienced negative cash flow from operations. In the past, the Company has funded its operating losses and capital expenditures borrowings of debt and convertible debt from private sources. Management continues to evaluate alternative means of financing to meet the Company's needs on terms that are attractive to it. The Company must either raise additional funds to support aspects the business for 2002 2003 or it will be forced to curtail or sell certain aspects of its business operations, particularly in terms of the growth of and further enhancements to its ISP



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Services business, or recommencing research and development of Software Products. As a result of a number of fixed lease and other operating commitments the Company needs between \$500,000 and \$4,500,000 to support current operations, grow and further enhance its ISP services business, and between \$250,000 and \$500,000 to recommence the research and development of the Software Products. If financing were made available management would first apply the proceeds to support current operations and to the further enhancement of the Company's ISP services business. Management cannot be certain that additional financing will be available on favorable terms when required, or at all. If the Company is unable to obtain sufficient additional capital when needed, it could be forced to alter its business strategy, delay or abandon some of its expansion plans, or sell assets. Any of these events could have a material adverse effect on the Company's business, financial condition and results of operations. In addition, if the Company raises additional funds through the issuance of equity, equity-linked or debt securities, those securities may have rights, preferences

or privileges senior to those of the rights of its Common Stock and stockholders may experience dilution.

The Company's cash position on December 31, 2002 decreased by 82% to \$13,061, compared to \$73,124 on December 31, 2002. This decrease is primarily due to a decrease in revenues during the year ended December 31, 2002.

The Company's net cash used in operating activities totaled \$49,799 during the fiscal year ended December 31, 2002, compared to \$91,885 during the fiscal year ended December 31, 2001, a decrease of 46%. The decrease in cash used from operations is due to an increase in accounts payable and the Company's mandate of reducing its direct costs in order to bring the Company's expenses in line with its revenues.

The Company's net cash used in investing activities totaled \$58,019 during the fiscal year ended December 31, 2002, compared to \$61,388 during the fiscal year ended December 31, 2001, a decrease of 5%. This decrease is primarily due to the Company making fewer purchases of property, plant and equipment in order to conserve its available cash during the year ended December 31, 2002.

During 2002, the Company received \$79,300 loan proceeds from Ms. Beverly Montalban, of which principal and interest in the amount \$53,230 was outstanding on December 31, 2002. The note accrues interest at the rate of 40% per annum. The Company did not have any proceeds from financing activities during the year ended December 31, 2001.

In an effort by the Company to eliminate low/negative margin services and to move to a non-facilities based operation, the Company on October 30, 2002 sold its approximately 486 CNW DSL customers to Isomedia.com for \$41,175. On February 20, 2003 the Company sold approximately 81 NetRover DSL customers to Warlight Industries dba Internet Lightspeed for \$26,300 (\$CDN 41,461). On March 31, 2003 the Company sold approximately 183 Internet Arena DSL customers to Internet Professional and Network Solutions Inc for \$25,000.00.

On March 7, 2003, the Company sold certain assets of its dBA Connect Northwest Operations, consisting of customer list, trade name, computer hardware and software for \$170,184 cash and the assumption of the prepaid liability by the buyer in the amount of \$32,214. The net book value of such assets was approximately \$163,000 at December 31, 2002.

The Company is involved in various litigation for which a loss by the Company of the claim for monetary damages would have a material adverse effect on the Company's future results of operations, financial condition and liquidity; however, the Company does not expect to lose these actions and believes

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additionally that it would be able to negotiate reasonable payment terms should it lose these suits. Due to the inherent uncertainties of litigation, the Company cannot predict the outcome of any litigation to which it is a party.

### DEPENDENCE ON KEY SUPPLIERS

The Company's success depends upon the capacity, scalability, reliability and security of its network infrastructure, including the telecommunications capacity leased from WorldCom Canada Ltd. and other telecommunications network suppliers. The Company depends on such companies to maintain the operational integrity of its telecommunications networks. Therefore, its operating results depend, in part, upon the pricing and availability of telecommunications network capacity from a limited number of providers in a consolidated market. A material increase in pricing or decrease in telecommunications capacity available could have a material adverse effect on the Company's business, financial condition and results of operations. Management cannot be certain that telecommunication capacity will be available on favorable terms when required, or at all. If the Company is unable to obtain sufficient capacity when needed, it could be forced

to alter its business strategy, delay or abandon some of its business aspects or sell assets. Any of these events could have a material adverse effect on the Company's business, financial condition and results of operations.

In July 2002 WorldCom, Inc., the parent company of WorldCom Canada Ltd., filed for protection under Chapter 11, of the United States tax code. Chapter 11 reorganization is not a liquidation, rather a medium for financially troubled United States companies to restructure their debt and resume operations.

WorldCom Canada Ltd. was not a part of this filing, nor have they filed for bankruptcy protection in the interim. The Company currently depends on the WorldCom Canada Ltd.'s infrastructure for a significant portion of its revenue.

The Company has not experienced any disruption of service and does not anticipate any service disruptions in the future as a result of any reorganization of Worldcom Canada Ltd's parent company. Notwithstanding the aforementioned, the Company has had preliminary discussions with other providers as a contingency.

### CRITICAL ACCOUNTING POLICIES

The Company's financial statements are prepared in accordance with accounting principles generally accepted in the United States, which require management to make estimates and assumptions that affect the reported amounts of assets and liabilities at the date of the financial statements, the disclosure of contingent assets and liabilities, and the reported amounts of revenues and expenses during the reporting period. Actual results could differ from those estimates. Management believes the following critical accounting policies affect the Company's more significant estimates and assumptions used in the preparation of its financial statements. The Company's significant estimates and assumptions are reviewed and any required adjustments are recorded on a quarterly basis.

Carrying value of a certain intangible asset, customer list. As of December 31, 2002, the net book value of the customer list was \$8,140. Management has estimated the useful life of this intangible asset to be three years, however management has no means of identifying specific customers acquired as a result of the purchased customer list. Should revenues associated with the customer lists decrease, this asset could become partially or fully impaired.

Carrying value of the intangible asset, goodwill. As of December 31, 2002,

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the net book value of goodwill was \$453,895. Management reviews the un-amortized goodwill associated with its various acquisitions, comparing the un-amortized goodwill to the estimated current acquisition costs. Should the estimated current acquisition costs decrease, this asset could become partially or fully impaired.

### ITEM 7. FINANCIAL STATEMENTS

The Consolidated Financial Statements of the Company are submitted as a separate section of this Annual Report on Form 10-KSB commencing on Page F-1 immediately following Part IV of this Annual Report on Form 10-KSB.

### ITEM 8. CHANGES IN AND DISAGREEMENTS WITH ACCOUNTANTS ON ACCOUNTING AND FINANCIAL DISCLOSURE

Refer to form 8-K filed on October 30, 2002 with the Securities and Exchange Commission, notifying a change in the registrants certifying accountant.

## PART III

### ITEM 9. DIRECTORS, EXECUTIVE OFFICERS, PROMOTERS AND CONTROL PERSONS; COMPLIANCE WITH SECTION 16(A) OF THE EXCHANGE ACT

The following table sets forth certain information concerning the directors and executive officers of the Company as of March 31 2003:

Name	Age	All Positions with the Company
Javan Khazali	39	CEO, Director and Treasurer
Pezhman Sharifi	29	Chief Operating Officer

Javan Khazali became CEO on April 8, 2002. Mr. Khazali joined the Company in July of 2001 as Vice President of Administration and was elected Director and Treasurer February 8, 2002. Mr. Khazali is responsible for the day to day operations of CyPost, including the development and continuing management of our business and training programs. Mr. Khazali has held various senior management positions including from 1993 to 2000 Mr. Khazali was Managing Partner of two local restaurants where he was responsible for supervision of 45 employees. Prior to this, from 1991 to 1993 Director of Operations for nine restaurants where he was responsible for supervision of 300 plus employees, and from 1985 to 1992 Operation Manager for 10 high-end chain restaurants in the U.S. and Canada. Javan Khazali became CEO on April 8, 2002. Mr. Khazali joined the Company in July of 2001 as Vice President of Administration and was elected Director and Treasurer February 8, 2002. With extensive experience in the services sector, Mr. Khazali is responsible for the day to day operations of CyPost, including the development and continuing management of our business and training programs. Mr. Khazali has held various senior management positions including (i) Operation Manager for 10 high-end chain restaurants in the U.S. and Canada, (ii) Director of Operations for nine restaurants where he was responsible for supervision of 300 plus employees, and (iii) most recently as Managing Partner of two local restaurants where he was responsible for supervision of 45 employees.

Mr. Sharifi joined CyPost in October of 1998 and was appointed COO on August 1, 2002. Mr. Sharifi is responsible for the infrastructure integration and consolidation of CyPost and its ISP divisions. He also handles contract negotiations with Telecommunication providers, divestitures, acquisitions and SEC compliance. Mr. Sharifi also seeks out new technologies and strategic

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partnerships. Mr. Sharifi, from 1997 until he joined CyPost in 1998, operated his own Internet consulting practice specializing in Internet marketing, web design and hosting for high growth companies. Mr. Sharifi holds a bachelor of arts degree in psychology from the University of British Columbia, Canada.

Mr. Sharifi joined CyPost in October of 1998 and was appointed COO on August 1, 2002. Mr. Sharifi is a driving force of the infrastructure integration and consolidation of CyPost and its ISP divisions. He also handles contract negotiations with Telecommunication providers, divestitures, acquisitions and SEC compliance. With experience and knowledge of the computer security industry including products from leading Anti Virus, VPN, Firewall, Content Management, Intrusion Detection, and Network Monitoring vendors, Mr. Sharifi is responsible for seeking out new technologies and strategic partnerships. Before joining CyPost, Mr. Sharifi owned his own Internet consulting practice specializing in Internet marketing, web design and hosting for high growth companies. Mr. Sharifi holds a bachelor of arts degree in psychology from the University of British Columbia, Canada.

The present term of each director expires at the next Annual Meeting of Stockholders of the Company. Executive officers are elected at the Annual Meeting of the Board of Directors held immediately following the Annual Meeting of Stockholders and serve at the pleasure of the Board of Directors.

### Compliance with Section 16(a) of the Exchange Act

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Section 16(a) of the Securities Exchange Act of 1934, as amended, requires the Company's directors and executive officers, and persons who beneficially own more than 10% of a registered class of the Company's equity securities, to file reports of beneficial ownership and changes in beneficial ownership of the Company's securities with the SEC on Forms 3 (Initial Statement of Beneficial Ownership), 4 (Statement of Changes of Beneficial Ownership of Securities) and 5 (Annual Statement of Beneficial Ownership of Securities). Directors, executive officers and beneficial owners of more than 10% of the Company's Common Stock are required by SEC regulations to furnish the Company with copies of all Section 16(a) forms that they file. Except as otherwise set forth herein, based solely on review of the copies of such forms furnished to the Company, or written representations that no reports were required, the Company believes that for the period from January 1, 2002 through December 31, 2002, all directors,

executive officers and greater than 10% beneficial owners complied with all Section 16(a) filing requirements applicable to them.

### ITEM 10. EXECUTIVE COMPENSATION

The following table sets forth compensation paid or awarded by the Company during each of the fiscal years ended December 31, 2002 and December 31, 2001 to all the persons that served as the Company's Chief Executive Officer. No executive officers of the Company received compensation in excess of \$100,000 during the fiscal year ended December 31, 2002:

Name	Position	Year	Cash Compensation	Stock Based Compensation	Other
-----	-----	----	-----	-----	-----
Robert Sendoh (1)	Former Chairman of the Board And	2001	\$ 3,770		

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	Former Chief Executive Officer					
Robert Adams (2)	Former President and Former Chief Operating Officer	2001	\$	36,072		
Angela Belcourt (3)	Former President and Former Director	2001	\$	22,246		
Sandra Warren, (4)	Former President and Former Director	2002	\$	12,815		
		2001	\$	41,706		
Javan Khazali (5)	Director and CEO	2002	\$	36,230 (7)	\$	30,000 (6)

[1] Mr. Sendoh was Chairman of the Company from September 5, 1997 until November 5, 2001 and continued as a Director until February 8, 2002. Mr. Sendoh was Chief Executive Officer of the Company from January 17, 2000 through August 31, 2000.

(2) Mr. Adams served as President and Chief Operating Officer of the Company from July 25, 2000 to June 8, 2001. Mr. Adams resigned from all positions with the Company on September 28, 2001.

(3) Ms. Belcourt was appointed President June 8, 2001. Ms. Belcourt resigned as a Director from the Company for health reasons on October 12, 2001, and subsequently resigned as President on October 30, 2001.

(4) Ms. Warren became a Director on October 12, 2001 and was appointed as President on October 30, 2001. Ms. Warren was appointed as Secretary on February 8, 2002. Ms. Warren resigned from all positions with the Company on April 23, 2002.

(5) Mr. Khazali became a Director on February 8, 2002 and was appointed as CEO on April 8, 2002.

(6) Pursuant to the 2002 Stock Reward Plan, on September 19, 2002, Mr. Khazali received 1,000,000 shares of the Company's common stock valued at \$0.03 per share.

(7) As of December 31, 2002, pursuant to an Employment agreement, the Company owes additionally \$17,704 to Mr. Khazali, which is included in accounts payable and accrued liabilities. Mr. Khazali has agreed to defer payment on the balance owing to him until such time as the Company's cash flow permits.

### Employment Agreements

The Company has an employment agreement with Javan Khazali. The employment agreement provides for Mr. Khazali employment by the Company as its Chief

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Executive Office at an annual salary of \$120,000 and upon the completion of 180 days of service a bonus of \$25,000. The employment agreement has an initial term of three years commencing on October 1, 2002 and ending on September 30, 2005. The employment agreement will automatically renew for successive terms, unless notice of non-renewal is given by either the Company or Mr. Khazali at least 90 days prior to the expiration of the then applicable term of the contact. Bonuses may be awarded to Mr. Khazali based on his annual review, which takes place each January. In addition, Mr. Khazali is eligible for increases in his base salary, in the discretion of the Company. The Company currently does not have any key person insurance.

### ITEM 11. SECURITY OWNERSHIP OF CERTAIN BENEFICIAL OWNERS AND MANAGEMENT

The following table sets forth certain information with respect to all persons, or groups of persons, known by the Company to own beneficially more than five percent of the Common Stock of the Company, and as to the beneficial ownership thereof of the directors and executive officers of the Company, individually and as a group, all as at March 31, 2002:

Name and Address	Number of Shares	Percentage
J. Thomas W. Johnston (1) 900-1281 West Georgia Street Vancouver, British Columbia V6E 3J7 Canada	956,000	3.15%
Javan Khazali (2)	1,302,000	4.28%
All officers and directors as a group [3 persons]	2,934,350	9.67%

(1) Includes 25,000 shares owned by Mr. Johnston's wife and an aggregate of 75,000 shares owned in trust for Mr. Johnston's three daughters.

(2) Includes 262,000 shares owned by Mr. Khazali's wife

### ITEM 12. CERTAIN RELATIONSHIPS AND RELATED TRANSACTIONS

On September 20, 2001 the Company entered into a Settlement Agreement (the "Settlement Agreement") with Mr. Montalban with regard to a lawsuit it had instituted against him on June 15, 2001 seeking recovery of short swing profits realized by Mr. Montalban and other persons whose purchases and sales of Company common stock were attributed to Mr. Montalban in violation of the Securities Exchange Act of 1934, as amended. Pursuant to the Settlement Agreement, Mr. Montalban paid the Company an aggregate of approximately \$2,498,449 (the "Recovery Amount"), which amount represented recovery in full of Mr. Montalban's short swing profits. He did so by delivering to the Company for cancellation (1) Blue Heron Shareholder Notes in the aggregate principal amount of \$2,319,788, which notes had been previously purchased by or assigned to Mr. Montalban; (2) the accrued interest of \$42,384 due on the principal portion of the Blue Heron Shareholder Notes at the time of cancellation; (3) 8% demand notes of the Company dated August 25, 2000 and September 11, 2000, respectively, in the

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aggregate principal amount of \$25,000 issued to Pacific Gate Capital Corporation, a corporation owned by Mr. Montalban; and (4) the accrued interest of \$2,066 due on the principal portion of the Pacific Gate Capital Notes at the time of cancellation. The balance of the Recovery Amount was paid by Mr. Montalban's issuance to the Company of a five (5) year, 5% promissory note, dated September 20, 2001, in the principal amount of \$109,211. In consideration of the execution of the Settlement Agreement and payment of the Recovery Amount, on October 9, 2001 the Company voluntarily dismissed its action.

On October 1, 2001 the Company entered into a consulting agreement with Pacific Gate Capital Corporation a corporation affiliated to Mr. Montalban, for a one year period in the amount of \$27,750 minimum per month for providing certain services to the Company. This agreement was subsequently cancelled. For the year ended December 31, 2002 and 2001 the consulting payments reduced the principal amount of \$109,211 owed by Mr. Montalban by \$17,750 and \$53,250, respectively.

As of December 31, 2002, Mr. Montalban owes the Company a total of \$41,413.

On November 1, 2001 the Company entered into a consulting agreement with Roundtable Strategies Ltd., a corporation owned by J. Thomas W. Johnston who is serving as a Director and Chairman of the Company, for a one year period in the amount of \$9,000 minimum per month for providing certain services to the Company.

As of December 31, 2002, pursuant to this agreement, the Company owes approximately \$112,300 to Roundtable Strategies Ltd., which is included in accounts payable and accrued liabilities. On August 12, 2002, Mr. Johnston has agreed to defer payment on the balance owing to Roundtable Strategies Ltd. until such time as the Company's cash flow permits. Mr. Johnston resigned as Director and Chairman on March 31, 2003.

On August 5, 2002 the Board of Directors of the Company adopted the 2002 Stock Reward Plan, whereby the Board may grant up to 5 million shares of common stock to employees, officers, directors, key consultants and advisors. The Board granted 3,200,000 shares of its common stock in an aggregate amount of \$96,000 to six employees and one Director at the price of \$0.03 per share in consideration for their providing their services to the Company. These shares were issued on September 19, 2002.

The Company has an employment agreement with Javan Khazali. The employment agreement provides for Mr. Khazali's employment by the Company as its Chief Executive Office at an annual salary of \$120,000 and a bonus of \$25,000 upon the completion of 180 days of service. The employment agreement has an initial term of three years commencing on October 1, 2002 and will automatically renew for successive terms, unless notice of non-renewal is given by either the Company or Mr. Khazali at least 90 days prior to the expiration of the then applicable term of the contract. Bonuses may be awarded to Mr. Khazali based on his annual review, which takes place each January. In addition, Mr. Khazali is eligible for increases in his base salary, in the discretion of the Company.

On October 25, 2002, Ms. Beverly Montalban loaned the Company \$79,300, with interest and principal payable over the six months ending April 2003. The note accrues interest at the rate of 40% per annum. As of December 31, 2002 the balance outstanding was \$53,230.

PART IV

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ITEM 13. EXHIBITS AND REPORTS ON FORM 8-K

(a) List of documents filed as part of this Report

Exhibits:

The following exhibits listed are filed as part of this Report:

FINANCIAL STATEMENTS INCLUDED IN ITEM 7:

Independent Auditors' Reports	
Kingery, Crouse & Hohl, P.A.	F-2
Good Swarz Brown & Berns LLP.	F-3
Consolidated Balance Sheet as of December 31, 2002	F-4
Consolidated Statements of Operations for the years ended December 31, 2002 and 2001	F-5
Consolidated Statements of Stockholders' Equity (Deficit) for the years ended December 31, 2002 and 2001	F-6
Consolidated Statements of Cash Flows for the years ended December 31, 2002 and 2001	F-7
Notes to the Consolidated Financial Statements	F-8

10.10 Employment Agreement dated October 1, 2002 between Javan Khazali and CyPost Corporation

99.1 Certification Pursuant to Section 906 of the Sarbanes-Oxley Act of 2002 - Khazali

ITEM 14. CONTROLS AND PROCEDURES

Within 90 days prior to the date of filing of this report, we carried out an evaluation, under the supervision and with the participation of our management, including the Chief Executive Officer (who also effectively serves as our Principal Financial Officer), of the design and operation of our disclosure controls and procedures. Based on this evaluation, our Chief Executive Officer concluded that our disclosure controls and procedures are effective for the gathering, analyzing and disclosing the information we are required to disclose in the reports we file under the Securities Exchange Act of 1934, within the time periods specified in the SEC's rules and forms. There have been no significant changes in our internal controls or in other factors that could significantly affect internal controls subsequent to the date of this evaluation.

Signatures  
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In accordance with Section 13 or 15(d) of the Exchange Act, the registrant caused this report to be signed on its behalf by the undersigned, thereunto duly authorized.

Title	Name	Date	Signature
-----	-----	-----	-----
Principal Executive Officer	Javan Khazali	April 15, 2003	/s/ Javan Khazali



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Principal Accounting Officer Javan Khazali April 15, 2003 /s/ Javan Khazali

Principal Financial Officer Javan Khazali April 15, 2003 /s/ Javan Khazali

Pursuant to the requirements of the Securities Act of 1933, this Registration Statement has been signed by the following persons in the capacities and on the date indicated.

SIGNATURE	NAME	TITLE	DATE
-----	----	-----	----
/s/ Javan Khazali	Javan Khazali	Director	April 15, 2003

CERTIFICATIONS

I, Javan Khazali, certify that:

1. I have reviewed this annual report on Form 10KSB of CyPost Corporation;
2. Based on my knowledge, this annual report does not contain any untrue statement of a material fact or omit to state a material fact necessary to make the statements made, in light of the circumstances under which such statements were made, not misleading with respect to the period covered by this annual report; and
3. Based on my knowledge, the financial statements, and other financial information included in this annual report, fairly present in all material respects the financial condition, results of operations and cash flows of the issuer as of, and for, the periods presented in this annual report.
4. I and the issuer's other certifying officers are responsible for establishing and maintaining disclosure controls and procedures for the issuer and have:
  - (i) Designed such disclosure controls and procedures to ensure that material information relating to the issuer, including its consolidated subsidiaries, is made known to us by others within those entities, particularly during the period in which the periodic reports are being prepared;
  - (ii) Evaluated the effectiveness of the issuer's disclosure controls and procedures as of March 31 2003 ("Evaluation Date"); and
  - (iii) Presented in the report our conclusions about the effectiveness of the disclosure controls and procedures based on our evaluation as of the Evaluation Date;
5. I and the issuer's other certifying officers have disclosed, based on our most recent evaluation, to the issuer's auditors and the audit committee of the board of directors (or persons fulfilling the equivalent function):
  - (i) All significant deficiencies in the design or operation of internal controls which could adversely affect the issuer's ability to record, process, summarize and report financial data and have identified for the issuer's auditors any material weaknesses in internal controls; and
  - (ii) Any fraud, whether or not material, that involves management or other

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employees who have a significant role in the issuer's internal controls; and

(6) I and the issuer's other certifying officers have indicated in the report whether or not there were significant changes in internal controls or in other factors that could significantly affect internal controls subsequent to the date of our most recent evaluation, including any corrective actions with regard to significant deficiencies and material weaknesses.

Date: April 15, 2003

/s/ Javan Khazali  
JAVAN KHAZALI  
Chief Financial Officer and CEO

### CYPOST CORPORATION AND SUBSIDIARIES INDEX TO FINANCIAL STATEMENTS

Independent Auditors' Reports	
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Notes to the Consolidated Financial Statements	F-8

#### INDEPENDENT AUDITORS' REPORT

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To the Stockholders and Board of Directors of  
CyPost Corporation and Subsidiaries:

We have audited the accompanying consolidated balance sheet of CyPost Corporation and Subsidiaries (the "Company") as of December 31, 2002, and the related consolidated statements of operations, stockholders' deficit and cash flows for the year then ended. These consolidated financial statements are the responsibility of the Company's management. Our responsibility is to express an opinion on these consolidated financial statements based on our audit.

We conducted our audit in accordance with auditing standards generally accepted in the United States of America. Those standards require that we plan and perform the audit to obtain reasonable assurance about whether the consolidated financial statements are free of material misstatement. An audit includes examining, on a test basis, evidence supporting the amounts and disclosures in the consolidated financial statements. An audit also includes assessing the accounting principles used and significant estimates made by management, as well as evaluating the overall consolidated financial statement presentation. We believe that our audit provides a reasonable basis for our opinion.

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In our opinion, the consolidated financial statements referred to above present fairly, in all material respects, the financial position of the Company as of December 31, 2002, and the results of its operations and cash flows for the year then ended in conformity with accounting principles generally accepted in the United States of America.

The accompanying consolidated financial statements have been prepared assuming that the Company will continue as a going concern. As discussed in Note 1 to the consolidated financial statements, the Company has recurring losses from operations, various contingent liabilities, a stockholders' deficit and requirements for a significant amount of capital financing to proceed with its business plan. These factors, among others, raise substantial doubt about the Company's ability to continue as a going concern. Management's plans in regard to these matters are also described in Note 1. The consolidated financial statements do not include any adjustments that might result from the outcome of this uncertainty.

DRAFTKingery Crouse & Hohl P.A.

Tampa, Florida  
April 15, 2003

### INDEPENDENT AUDITORS' REPORT

To the Board of Directors and Stockholders of  
CyPost Corporation and Subsidiaries

We have audited the accompanying consolidated balance sheet (not presented herein) and the related consolidated statement of operations, stockholders' equity, and cash flows of CyPost Corporation and Subsidiaries (the "Company") for the year ended December 31, 2001. These consolidated financial statements are the responsibility of the Company's management. Our responsibility is to express an opinion on these consolidated financial statements based on our audit.

We conducted our audit in accordance with auditing standards generally accepted in the United States of America. Those standards require that we plan and perform the audit to obtain reasonable assurance about whether the financial statements are free of material misstatement. An audit includes examining, on a test basis, evidence supporting the amounts and disclosures in the financial statements. An audit also includes assessing the accounting principles used and significant estimates made by management, as well as evaluating the overall financial statement presentation. We believe that our audit provides a reasonable basis for our opinion.

In our opinion, the consolidated financial statements referred to above present fairly, in all material respects, the financial position as of December 31, 2001 (not presented herein), the results of operations and cash flows of the Company for the year ended December 31, 2001 in conformity with accounting principles generally accepted in the United States of America.

The accompanying consolidated financial statements have been prepared assuming that the Company will continue as a going concern. As discussed in Note 1 to the consolidated financial statements, the Company has incurred operating losses since its inception and requires additional financing to continue operations. These conditions raise substantial doubt about the Company's ability to continue as a going concern. Management's plans in regard to these matters are described in Note 1. The consolidated financial statements do not include any adjustments

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relating to the recoverability and classification of asset carrying amounts or the amount or classification of liabilities that may result should the Company be unable to continue as a going concern.

Los Angeles, California  
April 1, 2002

We have audited the accompanying consolidated statement of operations, stockholders' equity, and cash flows of CyPost Corporation and Subsidiaries (the "Company") for the year ended December 31, 2001. These consolidated financial statements are the responsibility of the Company's management. Our responsibility is to express an opinion on these consolidated financial statements based on our audit.

We conducted our audit in accordance with auditing standard generally accepted in the United States of America. Those standards require that we plan and perform the audit to obtain reasonable assurance about whether the financial statements are free of material misstatement. An audit includes examining, on a test basis, evidence supporting the amounts and disclosures in the financial statements. An audit also includes assessing the accounting principles used and significant estimates made by management, as well as evaluating the overall financial statement presentation. We believe that our audit provides a reasonable basis for our opinion.

In our opinion, the consolidated financial statements referred to above present fairly, in all material respects, the results of operations and cash flows of the Company for the year ended December 31, 2001 in conformity with accounting principles generally accepted in the United States of America.

The accompanying consolidated financial statements have been prepared assuming that the Company will continue as a going concern. As discussed in Note 1 to the consolidated financial statements, the Company has incurred operating losses since its inception and requires additional financing to continue operations. These conditions raise substantial doubt about the Company's ability to continue as a going concern. Management's plans in regard to these matters are described in Note 1. The consolidated financial statements do not include any adjustments relating to the recoverability and classification of asset carrying amounts or the amount and classification of liabilities that may result should the Company be unable to continue as a going concern.

GOOD SWARTZ BROWN & BERNS LLP.

Los Angeles, California  
April 1, 2002

CYPOST CORPORATION AND SUBSIDIARIES  
CONSOLIDATED BALANCE SHEET  
DECEMBER 31, 2002

=====

ASSETS

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CURRENT ASSETS:	
CASH	\$ 13,061
ACCOUNTS RECEIVABLE, NET OF ALLOWANCE FOR DOUBTFUL ACCOUNTS OF \$50,161	80,254
PREPAID EXPENSES	57,844
NOTE RECEIVABLE & ACCRUED INTEREST - RELATED PARTY	41,413
	-----
TOTAL CURRENT ASSETS	192,572
	-----
PROPERTY AND EQUIPMENT NET OF ACCUMULATED DEPRECIATION	313,458
	-----
INTANGIBLES:	
CUSTOMER LISTS	3,711,270
GOODWILL	1,832,543
LESS ACCUMULATED AMORTIZATION	(5,081,778)
	-----
INTANGIBLES, NET	462,035
	-----
DEPOSITS	102,829
OTHER ASSETS	8,560
	-----
	\$ 1,079,454
	=====
LIABILITIES AND STOCKHOLDERS' DEFICIT	
CURRENT LIABILITIES:	
ACCOUNTS PAYABLE & ACCRUED LIABILITIES	1,901,610
NOTE PAYABLE - RELATED PARTY	53,230
DUE TO BANK	31,668
DEFERRED REVENUE	388,408
	-----
TOTAL CURRENT LIABILITIES	2,374,916
	-----
COMMITMENTS AND CONTINGENCIES (NOTE 11)	
STOCKHOLDERS' DEFICIT:	
SHARE CAPITAL	
AUTHORIZED:	
5,000,000 PREFERRED STOCK WITH A PAR VALUE OF \$.001	
200,000,000 COMMON STOCK WITH A PAR VALUE OF \$.001	
ISSUED AND OUTSTANDING:	
PREFERRED STOCK - NONE	-
COMMON STOCK - 30,391,993	30,393
ADDITIONAL PAID-IN CAPITAL	14,778,733
DEFICIT	(16,107,651)
CURRENCY TRANSLATION ADJUSTMENT	3,063
	-----
TOTAL STOCKHOLDERS' DEFICIT	(1,295,462)
	-----
	\$ 1,079,454
	-----

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See accompanying notes to the consolidated financial statements.

CYPOST CORPORATION AND SUBSIDIARIES  
CONSOLIDATED STATEMENTS OF OPERATIONS  
FOR THE YEARS ENDED DECEMBER 31, 2002 AND 2001

	2002	2001
REVENUES	\$ 2,953,778	\$ 3,706,386
DIRECT COSTS	1,458,758	1,858,619
EXCESS OF REVENUES OVER DIRECT COSTS	1,495,020	1,847,767
EXPENSES:		
SELLING, GENERAL AND ADMINISTRATIVE	2,686,348	2,655,940
AMORTIZATION AND DEPRECIATION	1,138,550	2,151,090
	3,824,898	4,807,030
LOSS FROM OPERATIONS	(2,329,878)	(2,959,263)
OTHER INCOME (EXPENSE):		
SETTLEMENT INCOME	-	2,498,449
NET RECOVERY FROM FIRE INSURANCE	-	11,449
IMPAIRMENT LOSS OF ON LONG LIVED ASSETS	(6,709)	(3,052)
INTEREST, NET	(3,706)	(117,935)
TOTAL OTHER INCOME (EXPENSE)	(10,415)	2,388,911
NET LOSS	\$ (2,340,293)	\$ (570,352)
LOSS PER SHARE - BASIC AND DILUTED	\$ (0.09)	\$ (0.03)
WEIGHTED AVERAGE NUMBER OF SHARES OUTSTANDING - BASIC AND DILUTED	25,923,192	21,719,418

See accompanying notes to the consolidated financial statements.

CYPOST CORPORATION AND SUBSIDIARIES

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CONSOLIDATED STATEMENTS OF STOCKHOLDERS' EQUITY (DEFICIT)

FOR THE YEARS ENDED DECEMBER 31, 2002 AND 2001

	COMMON STOCK NUMBER	STOCK AMOUNT	ADDITIONAL PAID-IN CAPITAL	DEFICIT	CUMULATIVE TRANSLATIO ADJUSTMENT
BALANCE, DECEMBER 31, 2000	21,556,993	\$ 21,557	\$14,047,544	\$ (13,197,006)	\$ 33,02
Issued for services	1,000,000	1,000	84,000	-	
Issued for services	400,000	400	99,600	-	
Issued for services	230,000	230	57,270	-	
Issued for services	2,500	3	1,272	-	
Cumulative translation adjustment	-	-	-	-	(24,23
Net Loss	-	-	-	(570,352)	
BALANCE, DECEMBER 30, 2001	23,189,493	23,190	14,289,686	(13,767,358)	8,78
Issued Stock Options	2,500	3	247	-	
Issued for services	1,700,000	1,700	168,300	-	
Issued for services	2,300,000	2,300	227,700	-	
Issued Stock Reward Plan	3,200,000	3,200	92,800	-	
Cumulative translation adjustment	-	-	-	-	(5,72
Net Loss	-	-	-	(2,340,293)	
BALANCE, DECEMBER 31, 2002	30,391,993	\$ 30,393	\$14,778,733	\$ (16,107,651)	\$ 3,06

See accompanying notes to the consolidated financial statements.

CYPOST CORPORATION AND SUBSIDIARIES  
CONSOLIDATED STATEMENTS OF CASH FLOWS  
FOR THE YEARS ENDED DECEMBER 31, 2002 AND 2001

	2002	2001
CASH FLOWS FROM OPERATING ACTIVITIES:		
Net loss	\$ (2,340,293)	\$ (570,352)
Adjustments to reconcile net loss to cash used in operating activities:		
Settlement income	-	(2,498,449)
Depreciation	221,798	288,592
Amortization	916,752	1,862,498
Provision for bad debt	(21,206)	38,615
Accrued interest (income) expense	(1,964)	120,294
Net recovery from fire insurance	-	(11,449)
Consulting fees offsetting note receivable -		

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related party	17,750	52,373
Impairment loss of on long-lived assets	6,709	3,052
Fair value of stock issued for services	496,000	243,775
Changes in assets and liabilities:		
Accounts receivable	79,264	(3,719)
Insurance receivable	-	58,488
Prepaid expenses	(11,862)	88,635
Deposits	(10,220)	23,308
Other assets	(77)	(3,114)
Accounts payable and accrued liabilities	626,024	407,503
Increase in Due due to Bank	bank	
Deferred revenue	(60,140)	(191,935)
	-----	-----
NET CASH USED IN OPERATING ACTIVITIES	(49,799)	(91,885)
	-----	-----
CASH FLOWS FROM INVESTING ACTIVITIES:		
Purchases of property and equipment	(58,019)	(72,837)
Gross proceeds received from insurance company	-	14,105
Payment of insurance related claims	-	(2,656)
	-----	-----
NET CASH USED IN INVESTING ACTIVITES	(58,019)	(61,388)
	-----	-----
CASH FLOWS FROM FINANCING ACTIVITIES:		
Issuance of common stock	250	-
Proceeds from note payable - related party	79,300	-
Repayments of note payable - related party	(26,070)	
	-----	-----
NET CASH PROVIDED BY FINANCING ACTIVITES	53,480	-
	-----	-----
EFFECT OF EXCHANGE RATE CHANGES	(5,725)	(24,234)
	-----	-----
NET DECREASE IN CASH	(60,063)	(177,507)
CASH, BEGINNING OF YEAR		