UCN INC Form SC 13G/A October 07, 2004

SECURITIES AND EXCHANGE COMMISSION

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SCHEDULE 13G/A
(Amendment No. 1)
UCN, Inc.
(Name of Issuer)
Common Stock, \$.0001 Par Value Per Share
(Title of Class of Securities)
12427M101
(CUSIP Number of Class of Securities)
June 21, 2004
(Date of Event which Requires Filing of this Statement)
Check the appropriate box to designate the rule pursuant to which this Schedule is filed:
[] RULE 13d-1(b) [X] RULE 13d-1(c) [] RULE 13d-1(d)

CUSIP NO. 12427M101 Page 2 of 12

1) Name And I.R.S. Identification No. Of Reporting Person $\,$

Wynnefield Partners Small Cap Value, L.P. 13-3688497

2) Check The Appropriate Box If A Member Of A Group (See Instructions) (a)

- (b)[X] Reporting person is affiliated with other persons
- 3) SEC Use Only
- 4) Citizenship Or Place Of Organization: Delaware

NUMBER OF SHARES

5) Sole Voting Power:

BENEFICIALLY 239,800 Shares (1)

OWNED 6) Shared Voting Power BY EACH REPORTING _____ PERSON WITH 7) Sole Dispositive Power: 239,800 Shares (1) _____ 8) Shared Dispositive Power Aggregate Amount Beneficially Owned By Each Reporting Person: 239,800Shares (1) Check Box If The Aggregate Amount In Row (9) Excludes Certain Shares |_| (See Instructions) Percent of Class Represented by Amount in Row (9): 1.7 % of Common Stock 12) Type of Reporting Person (See Instructions) PN (1) Wynnefield Partners Small Cap Value, L.P. directly beneficially owns these shares of Common Stock, to which each of Shannon River Partners, L.P., Shannon River Partners II, L.P. and Shannon River Capital Management, LLC, disclaims any beneficial ownership interest. CUSIP NO. 12427M101 Page 3 of 12 1) Name and I.R.S. Identification No. of Reporting Person (entities only) Wynnefield Partners Small Cap Value, L.P. I 13-3953291 _____ 2) Check the Appropriate Box If a Member of a Group (See Instructions) (b) [X] Reporting Person is affiliated with other persons 3) SEC USE ONLY 4) Citizenship or Place of Organization: Delaware _____ NUMBER OF SHARES 5) Sole Voting Power: BENEFICIALLY 267,300 Shares (1) ______ OWNED 6) Shared Voting Power BY EACH REPORTING _____ PERSON WITH 7) Sole Dispositive Power: 267,300 Shares (1) 8) Shared Dispositive Power

9) Aggregate Amount Beneficially Owned by Each Reporting Person:

	267,300 Shares	(1)
10)	Check Box If the (See Instruction	ne Aggregate Amount in Row (9) Excludes Certain Shares
11)	Percent of Clas	as Represented by Amount in Row (9): 1.9 % of Common
12)	Type of Report:	ing Person: PN
shares o	of Common Stock,	Small Cap Value, L.P. I directly beneficially owns the to which each of Shannon River Partners, L.P., Shannon and Shannon River Capital Management, LLC, disclaims accrest.
CUSIP NC). 12427M101	Page 4 of
		value Offshore Fund, Ltd. (No IRS Identification No.)
(a)		e Box if a Member of a Group (See Instructions)
3) SEC U	JSE ONLY	
4) Citiz	enship or Place	of Organization: Cayman Islands
NUMBER C	F SHARES	5) Sole Voting Power:
BENEFI	CIALLY	171,300 Shares (1)
	NED REPORTING	6) Shared Voting Power
PERS	SON WITH	7) Sole Dispositive Power:
		171,300 Shares (1)
		8) Shared Dispositive Power
9)	Aggregate Amous	nt Beneficially Owned by Each Reporting Person: (1)
10)	Check Box If the (See Instruction	ne Aggregate Amount in Row (9) Excludes Certain Shares
11)	Percent of Clas	ss Represented by Amount in Row (9): 1.2 % of Common
12)	Type of Report	ing Person (See Instructions) CO

(1) Wynnefield Small Cap Value Offshore Fund, Ltd. directly beneficially owns these shares of Common Stock, to which each of Shannon River Partners, L.P., Shannon River Partners II, L.P. and Shannon River Capital Management, LLC, disclaims any beneficial ownership interest.

CUSIP	NO. 12427M101	Page 5 of 12
1) Nam	e and I.R.S. Ide	ntification No. of Reporting Person (entities only)
Wyn	nefield Capital	Management, LLC 13-4018186
(a)		te Box if a Member of a Group (See Instructions) erson is affiliated with other persons
3) SEC	USE ONLY	
4) Cit	izenship or Plac	e of Organization: New York
NUMBER	OF SHARES	5) Sole Voting Power:
BENE	FICIALLY	507,100 Shares (1)
	OWNED	6) Shared Voting Power
PE	RSON WITH	7) Sole Dispositive Power:
		507,100 Shares (1)
		8) Shared Dispositive Power
9)	Aggregate Amo 507,100 Share	unt Beneficially Owned by Each Reporting Person: s (1)
10)	Check Box If (See Instruct	the Aggregate Amount in Row (9) Excludes Certain Shares _ ions)
11)	Percent of Cl 3.7 % of Comm	ass Represented by Amount in Row (9): on Stock (1)
12)	Type of Repor	ting Person: OO (Limited Liability Company)

⁽¹⁾ Wynnefield Capital Management, LLC holds an indirect beneficial interest in these shares which are directly beneficially owned by Wynnefield Partners Small Cap Value, L.P. and Wynnefield Partners Small Cap Value, L.P. I, and to which each of Shannon River Partners, L.P., Shannon River Partners II, L.P. and Shannon River Capital Management, LLC disclaims any beneficial ownership interest.

CUSIP	NO. 12427M101		Page 6 of 12
1) Nam	ne and I.R.S. Identi	fication No. of Reporting Person (entities	es only)
Wyn	nefield Capital, Ir	nc. (No IRS Identification No.)	
		Box if a Member of a Group (See Instruction	ions)
(a) (b)		on is affiliated with other persons	
3) SEC	USE ONLY		
4) Cit	izenship or Place o	of Organization: Cayman Islands	
NUMBER	OF SHARES	5) Sole Voting Power:	
BENE	FICIALLY	171,300 Shares (1)	
BY EAC	OWNED H REPORTING	6) Shared Voting Power	
PE	RSON WITH	7) Sole Dispositive Power:	
		171,300 Shares (1)	
		8) Shared Dispositive Power	
9)	Aggregate Amount 171,300 Shares (Beneficially Owned by Each Reporting Per	sson:
10)	Check Box If the	e Aggregate Amount in Row (9) Excludes Cenns)	ctain Shares _
11)	Percent of Class	Represented by Amount in Row (9): Stock (1)	
12)	Type of Reportir	g Person (See Instructions) CO	
shares Offsho River	, which are directlore Fund, Ltd., and	Inc. holds an indirect beneficial interest y beneficially owned by Wynnefield Small to which each of Shannon River Partners, and Shannon River Capital Management, LLC erest.	Cap Value L.P., Shannon
	NO. 12427M101 ne and I.R.S. Identi	fication No. of Reporting Person (entities	Page 7 of 12 es only)
Sha	nnon River Partners	s, LP 05-0544322	
2) Che	ck the Appropriate	Box if a Member of a Group (See Instruction	ions)

(a) (b) [i	X] Reporting perso	n is affiliated with other persons	
3) SEC U	SE ONLY		
4) Citiz	enship or Place of	Organization: Delaware	
NUMBER O	F SHARES	5) Sole Voting Power:	
BENEFI	CIALLY	315,629 Shares (1)	
OW	NED	6) Shared Voting Power	
BY EACH	REPORTING		
PERS	ON WITH	7) Sole Dispositive Power:	
		315,629 Shares (1)	
		8) Shared Dispositive Power	
9)	Aggregate Amount 315,629 Shares (1	Beneficially Owned by Each Reporting Pers	son:
10)	Check Box If the (See Instructions	Aggregate Amount in Row (9) Excludes Cert	ain Shares _
11)	Percent of Class 2.3 % of Common S	Represented by Amount in Row (9):	
12)	Type of Reporting	Person (See Instructions) PN	
Common S Wynnefie Fund, Lt	tock, to which eac ld Partners Small d., Wynnefield Cap	, L.P. directly beneficially owns these so the of Wynnefield Partners Small Cap Value, Cap Value, L.P. I, Wynnefield Small Cap Voital Management, LLC and Wynnefield Capitownership interest.	L.P., Value Offshore
CUSIP NO	. 12427M101		Page 8 of 12
1) Name	and I.R.S. Identif	ication No. of Reporting Person (entities	only)
Shann	on River Partners	II, LP 20-0597408	
(a)		ox if a Member of a Group (See Instruction is affiliated with other persons	ons)
3) SEC U		10 dililitacca with other persons	
· 		Organization: Delaware	
	enship of Flace of F SHARES	5) Sole Voting Power:	
BENEFI		506,771 Shares (1)	

OWNED 6) Shared Voting Power BY EACH REPORTING _____ PERSON WITH 7) Sole Dispositive Power: 506,771 Shares (1) _____ 8) Shared Dispositive Power Aggregate Amount Beneficially Owned by Each Reporting Person: 506,771 Shares (1) Check Box If the Aggregate Amount in Row (9) Excludes Certain Shares|_| (See Instructions) Percent of Class Represented by Amount in Row (9): 3.7 % of Common Stock Type of Reporting Person (See Instructions) PN (1) Shannon River Partners II, L.P. directly beneficially owns these shares of Common Stock, to which each of Wynnefield Partners Small Cap Value, L.P., Wynnefield Partners Small Cap Value, L.P. I, Wynnefield Small Cap Value Offshore Fund, Ltd., Wynnefield Capital Management, LLC and Wynnefield Capital, Inc. disclaims any beneficial ownership interest. Page 9 of 12 CUSIP NO. 12427M101 ______ 1) Name And I.R.S. Identification No. Of Reporting Person Shannon River Capital Management, LLC 2) Check The Appropriate Box If A Member Of A Group (See Instructions) (a) (b) [X] 3) SEC Use Only ______ 4) Citizenship Or Place Of Organization: Delaware NUMBER OF SHARES 5) Sole Voting Power: BENEFICIALLY 822,400 Shares (1) _____ OWNED 6) Shared Voting Power BY EACH REPORTING 678,400 Shares (2) ._____ PERSON WITH 7) Sole Dispositive Power:

822,400 Shares (1)

8) Shared Dispositive Power 678,400 Shares (2)

9)	Aggregate Amount Beneficially Owned By Each Reporting Person: 1,500,800 Shares (1) (2)
10)	Check Box If The Aggregate Amount In Row (9) Excludes Certain Shares _ (See Instructions)
11)	Percent of Class Represented by Amount in Row (9): 10.9 % of Common Stock
12)	Type of Reporting Person (See Instructions) 00 (Limited Liability Company)
in these L.P and Partners Wynnefie LLC and (2) Shan these sh directly Wynnefie Offshore	mon River Capital Management, LLC holds an indirect beneficial interest shares which are directly beneficially owned by Shannon River Partners, Shannon River Partners II, L.P., and to which each of Wynnefield Small Cap Value, L.P., Wynnefield Partners Small Cap Value, L.P. I, and Small Cap Value Offshore Fund, Ltd., Wynnefield Capital Management, Wynnefield Capital, Inc. disclaims any beneficial ownership interest. Inon River Capital Management, LLC, as Portfolio Manager with respect to cares, holds an indirect beneficial interest in these shares, which are beneficially owned by Wynnefield Partners Small Cap Value, L.P., and Partners Small Cap Value, L.P., and Partners Small Cap Value Fund, and to which each of Shannon River Partners, L.P and Shannon extners II, L.P. disclaims any beneficial ownership interest.
	UCN, Inc. 1. Address of Issuer's Principal Executive Offices:
	14870 Pony Express Road, Bluffdale, Utah 84065
ITEM 2(a	.). Names of Persons Filing: Wynnefield Partners Small Cap Value, L.P. ("Partners")
	Wynnefield Partners Small Cap Value, L.P. I ("Partners I")
	Wynnefield Partners Small Cap Offshore Fund, Ltd. ("Fund")
	Wynnefield Capital Management, LLC ("WCM")
	Wynnefield Capital, Inc. ("WCI")
	Shannon River Partners, LP ("SRP")
	Shannon River Partners II, LP ("SRP II")
	Shannon River Capital Management, LLC ("SRCM")
ITEM 2(b). Address of Principal Business Office Or, If None, Residence: 450 Seventh Avenue, Suite 509, New York, New York 10123

ITEM 2(c). Citizenship:

Partners and Partners I are Delaware Limited Partnerships

Fund and WCI are Cayman Islands Companies

WCM is a New York Limited Liability Company

SRP and SRP II are Delaware Limited Partnerships

SRCM is a Delaware Limited Liability Company

ITEM 2(d). Title of Class of Securities:

Common Stock, \$.0001 Par Value Per Share

ITEM 2(e). CUSIP Number: 12427M101

ITEM 3. If this Statement is filed pursuant to Rules 13d-1(b) or 13d-2(b) or (c), check whether the person filing is:

None of the reporting persons is an entity specified in Rule 13d-1 (b) (1) (ii).

ITEM 4. Ownership:

- (a) Amount beneficially owned by all reporting persons: 1,500,800 Shares (b) Percent of class: 10.9% of Common Stock (c) Number of shares as to which the reporting persons have:
 - (i) sole power to vote or to direct the vote: 822,400 Shares
 - (ii) shared power to vote or to direct the vote 678,400 Shares
 - (iii) sole power to dispose or to direct the disposition: 822,400 Shares
 - (iv) shared power to dispose or to direct the disposition 678,400 Shares
- ITEM 5. Ownership of five percent or less of a class.
 Not applicable.
- ITEM 6. Ownership of more than five percent on behalf of another person. Not applicable.
- ITEM 7. Identification and classification of the subsidiary which acquired the security being reported on by the parent holding company.

 Not applicable.
- ITEM 8. Identification and classification of members of the group.

 None of the reporting persons who have filed this schedule is a person, as defined in Rule 13d-1(b)(1)(ii), promulgated pursuant to the Securities Exchange Act of 1934. The persons filing this statement are identified in Item 2 hereof.
- ITEM 9. Notice of dissolution of group.
 Not applicable.
- ITEM 10. Certifications.

By signing below I certify that, to the best of my knowledge and belief, the

securities referred to above were not acquired and are not held for the purpose of or with the effect of changing or influencing the control of the issuer of the securities and were not acquired and are not held in connection or as a participant in any transaction having that purpose or effect.

SIGNATURE

After reasonable inquiry, and to the best of my knowledge and belief, I certify that the information set forth in this statement is true, complete and correct.

Dated: October 7, 2004

WYNNEFIELD PARTNERS SMALL CAP VALUE, L.P.

By: Wynnefield Capital Management, LLC, General Partner

By: /s/ Nelson Obus
----Nelson Obus, Managing Member

WYNNEFIELD PARTNERS SMALL CAP VALUE, L.P. I

By: Wynnefield Capital Management, LLC, General Partner

By: /s/ Nelson Obus
----Nelson Obus, Managing Member

WYNNEFIELD SMALL CAP VALUE OFFSHORE FUND, LTD.

By: Wynnefield Capital, Inc.

By: /s/ Nelson Obus
----Nelson Obus, Managing Member

WYNNEFIELD CAPITAL MANAGEMENT, LLC

By: /s/ Nelson Obus
----Nelson Obus, Managing Member

WYNNEFIELD CAPITAL, INC.

By: /s/ Nelson Obus

Nelson Obus, Managing Member

SHANNON RIVER PARTNERS, L.P.

By: Shannon River Capital Management, LLC, General Partner

By: /s/ Spencer Waxman

Spencer Waxman, Managing Member

SHANNON RIVER PARTNERS II, L.P.

By: Shannon River Capital Management, LLC, General Partner

By: /s/ Spencer Waxman

Spencer Waxman, Managing Member

SHANNON RIVER CAPITAL MANAGEMENT, LLC

By: /s/ Spencer Waxman

Spencer Waxman, Managing Member