## UNITED STATES

## SECURITIES AND EXCHANGE COMMISSION

Washington, D.C. 20549

## FORM 10-Q

[X] QUARTERLY REPORT PURSUANT TO SECTION 13 OR 15(d) OF THE SECURITIES EXCHANGE ACT OF 1934

For the Quarter Ended March 31, 2010
or
[ ] TRANSITION REPORT PURSUANT TO SECTION 13 OR 15(d) OF THE SECURITIES EXCHANGE ACT OF 1934

Commission File Number: 0-12507

## ARROW FINANCIAL CORPORATION

(Exact name of registrant as specified in its charter)

New York
(State or other jurisdiction of incorporation or organization)

22-2448962
(IRS Employer Identification Number)

250 GLEN STREET, GLENS FALLS. NEW YORK 12801
(Address of principal executive offices) (Zip Code)
Registrant s telephone number, including area code: (518) 745-1000
Indicate by check mark whether the registrant (1) has filed all reports required to be filed by Section 13 or 15(d) of the Securities Exchange Act of 1934 during the preceding 12 months (or for shorter period that the registrant was required to
file such reports), and (2) has been subject to such filing requirements for the past 90 days. $\quad \mathrm{x}$ Yes No Indicate by check mark whether the registrant has submitted electronically and posted on its corporate Website, if any, every Interactive Data File required to be submitted and posted pursuant to Rule 405 of Regulation S-T (§ 232.405 of this chapter) during the preceding 12 months (or for shorter period that the registrant was required to submit and post such files).

Yes No
Indicate by check mark whether the registrant is a large accelerated filer, an accelerated filer, a non-accelerated filer, or a smaller reporting company. See definition of large accelerated filer, accelerated filer and smaller reporting company in Rule 12b-2 of the Exchange Act. (Check one):
Large accelerated filer Accelerated filer x
Non-accelerated filer (Do not check if a smaller reporting Smaller reporting company
company)
Indicate by check mark whether the registrant is a shell company (as defined in Rule 12b-2 of the Act).

Indicate the number of shares outstanding of each of the issuer s classes of common stock, as of the latest practicable date.

Class
Outstanding as of April 22, 2010
Common Stock, par value 10,952,077
$\$ 1.00$ per share

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# ARROW FINANCIAL CORPORATION 

## FORM 10-Q

March 31, 2010

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# ARROW FINANCIAL CORPORATION AND SUBSIDIARIES 

## CONSOLIDATED BALANCE SHEETS

(Dollars in Thousands)(Unaudited)

|  | March 31, $\underline{2010}$ | mber 31, $\underline{2009}$ |
| :---: | :---: | :---: |
| ASSETS |  |  |
| Cash and Due from Banks | \$ 28,509 | \$ 44,386 |
| Interest-Bearing Deposits at Banks | 61,253 | 22,730 |
| Investment Securities: |  |  |
| Available-for-Sale | 426,251 | 437,706 |
| Held-to-Maturity (Approximate Fair Value of \$170,755 in 2010 and |  |  |
| \$171,183 in 2009) | 168,574 | 168,931 |
| Other Investments | 8,939 | 8,935 |
| Loans | 1,121,147 | 1,112,150 |
| Allowance for Loan Losses | (14.183) | (14.014) |
| Net Loans | 1,106,964 | 1,098,136 |
| Premises and Equipment, Net | 18,469 | 18,756 |
| Other Real Estate and Repossessed Assets, Net | 116 | 112 |
| Goodwill | 15,269 | 15,269 |
| Other Intangible Assets, Net | 1,361 | 1,443 |
| Accrued Interest Receivable | 7,558 | 7,115 |
| Other Assets | 18,032 | 18,108 |
| Total Assets | \$1,861,295 | \$1,841.627 |
| LIABILITIES |  |  |
| Noninterest-Bearing Deposits | \$ 197,331 | \$ 198,025 |
| NOW Accounts | 533,435 | 516,269 |
| Savings Deposits | 350,022 | 336,271 |
| Time Deposits of \$100,000 or More | 142,330 | 148,511 |
| Other Time Deposits | 246,577 | 244.490 |
| Total Deposits | 1,469.695 | 1.443.566 |
| Federal Funds Purchased and Securities Sold Under | 62,908 | 72,020 |
| Agreements to Repurchase |  |  |
| Other Short-Term Borrowings | 1,602 | 1,888 |
| Federal Home Loan Bank Advances | 140,000 | 140,000 |
| Junior Subordinated Obligations Issued to Unconsolidated |  |  |
| Subsidiary Trusts | 20,000 | 20,000 |


| Accrued Interest Payable | 2,091 | 2,257 |
| :---: | :---: | :---: |
| Other Liabilities | 19.195 | 21.078 |
| Total Liabilities | 1.715.491 | 1,700,809 |
| Commitments and Contingent Liabilities |  |  |
| STOCKHOLDERS EQUITY |  |  |
| Preferred Stock, \$5 Par Value; 1,000,000 Shares Authorized | --- | --- |
| Common Stock, \$1 Par Value; 20,000,000 Shares |  |  |
| Authorized |  |  |
| (15,170,399 Shares Issued at March 31, 2010 and at |  |  |
| December 31, 2009) | 15,170 | 15,170 |
| Additional Paid-in Capital | 178,798 | 178,192 |
| Retained Earnings | 26,785 | 24,100 |
| Unallocated ESOP Shares (92,009 Shares at March 31, 2010 and 105,167 Shares at December 31, 2009) | $(1,976)$ | $(2,204)$ |
| Accumulated Other Comprehensive Loss | $(5,082)$ | $(6,640)$ |
| Treasury Stock, at Cost $(4,130,332$ Shares at March 31, 2010 and 4,147,811 Shares at December 31, 2009) | (67.891) | (67.800) |
| Total Stockholders Equity | 145.804 | 140.818 |
| Total Liabilities and Stockholders Equity | \$1.861.295 | \$1.841.627 |

See Notes to Unaudited Consolidated Interim Financial Statements.

# ARROW FINANCIAL CORPORATION AND SUBSIDIARIES 

CONSOLIDATED STATEMENTS OF INCOME
(In Thousands, Except Per Share Amounts) (Unaudited)

|  | Three Months Ended March 31, |  |
| :---: | :---: | :---: |
|  | $\underline{2010}$ | $\underline{2009}$ |
| INTEREST AND DIVIDEND INCOME |  |  |
| Interest and Fees on Loans | \$16,163 | \$16,729 |
| Interest on Deposits at Banks | 40 | 36 |
| Interest and Dividends on Investment Securities: |  |  |
| Fully Taxable | 3,971 | 3,455 |
| Exempt from Federal Taxes | 1,477 | 1,303 |
| Total Interest and Dividend Income | 21.651 | 21.523 |
| INTEREST EXPENSE |  |  |
| NOW Accounts | 1,423 | 1,234 |
| Savings Deposits | 540 | 546 |
| Time Deposits of \$100,000 or More | 716 | 1,025 |
| Other Time Deposits | 1,486 | 1,927 |
| Federal Funds Purchased and Securities Sold Under Agreements to Repurchase | 30 | 33 |
| Federal Home Loan Bank Advances | 1,604 | 1,825 |
| Junior Subordinated Obligations Issued to Unconsolidated Subsidiary Trusts | 141 | 202 |
| Total Interest Expense | 5.940 | 6.792 |
| NET INTEREST INCOME | 15,711 | 14,731 |
| Provision for Loan Losses | 375 | 502 |
| NET INTEREST INCOME AFTER PROVISION FOR LOAN LOSSES | 15.336 | 14.229 |
| NONINTEREST INCOME |  |  |
| Income from Fiduciary Activities | 1,406 | 1,252 |
| Fees for Other Services to Customers | 1,856 | 2,026 |
| Insurance Commissions | 621 | 528 |
| Net Gains on Securities Transactions | --- | 277 |
| Net Gain on Sale of Merchant Bank Card Processing | --- | 2,700 |
| Other Operating Income | 135 | 184 |
| Total Noninterest Income | 4.018 | 6.967 |
| NONINTEREST EXPENSE |  |  |
| Salaries and Employee Benefits | 6,602 | 6,578 |
| Occupancy Expense of Premises, Net | 878 | 960 |
| Furniture and Equipment Expense | 899 | 850 |
| Other Operating Expense | 3.161 | 2.985 |
| Total Noninterest Expense | 11.540 | 11.373 |
| INCOME BEFORE PROVISION FOR INCOME TAXES | 7,814 | 9,823 |
| Provision for Income Taxes | 2.399 | 3.141 |
| NET INCOME | \$ 5,415 | \$6,682 |
| Average Shares Outstanding: |  |  |
| Basic | 10,932 | 10,892 |
| Diluted | 10,971 | 10,922 |Per Common Share:Basic Earnings\$ . 50\$ . 61

Diluted Earnings ..... 49 .....  61

Shares and Per Share Amounts have been restated for the September 2009 3\% stock dividend.
See Notes to Unaudited Consolidated Interim Financial Statements.

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## ARROW FINANCIAL CORPORATION AND SUBSIDIARIES

## CONSOLIDATED STATEMENTS OF CHANGES IN STOCKHOLDERS EQUITY

(In Thousands, Except Share and Per Share Amounts) (Unaudited)

|  | Common |  |  | Unallo-Accumulated |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  | Retained | cated | Other Com- |  |  |
|  | Shares Common |  |  |  | ESOP | prehensive | Treasury |  |
|  | Issued | Stock | Surplus | Earnings | Shares | (Loss) | Stock | Total |
| Balance at December 31, 2009 | 15,170,399 | \$15,170 | \$178,192 | \$24,100 | \$(2,204) | \$ $(6,640)$ | \$ $(67,800)$ \$ | 140,818 |
| Comprehensive Income, Net of Tax: |  |  |  |  |  |  |  |  |
| Net Income Amortization of Net | --- | --- | --- | 5,415 | --- | --- | --- | 5,415 |
| Retirement |  |  |  |  |  |  |  |  |
| Plan Actuarial Loss |  |  |  |  |  |  |  |  |
| (Pre-tax \$252) | --- | --- | --- | --- | --- | 152 | --- | 152 |
| Accretion of Net |  |  |  |  |  |  |  |  |
| Retirement Plan |  |  |  |  |  |  |  |  |
| Prior Service Credit |  |  |  |  |  |  |  |  |
| (Pre-tax \$43) <br> Net Unrealized Securities | --- | --- | --- | --- | --- | (26) | --- | (26) |
| Holding |  |  |  |  |  |  |  |  |

Gains Arising During the
Period,

| Net of Tax (Pre-tax |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| \$2,369) | --- | --- | --- | --- | --- | 1,432 | --- | 1.432 |
| Comprehensive Income |  |  |  |  |  |  |  | 6.973 |

Cash Dividends Paid,
$\$ .25$ per Share --- --- --- $(2,730)$---
Stock Options Exercised

| $(11,518$ Shares $)$ | --- | --- | 45 | --- | --- | --- | 98 |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |
| Shares Issued Under the | --- | --- | 68 | --- | --- | --- | 38 |
| Employee |  |  |  |  | 106 |  |  |

Stock Purchase Plan (4,432

Shares)
Stock-Based Compensation

(Continued on Next Page)

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## ARROW FINANCIAL CORPORATION AND SUBSIDIARIES

 CONSOLIDATED STATEMENTS OF CHANGES IN STOCKHOLDERS EQUITY, Continued(In Thousands, Except Share and Per Share Amounts) (Unaudited)

|  | Common |  |  | Unallo-Accumulated |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  | Retained | cated | Other Com- |  |  |
|  | Shares Common |  |  |  | ESOP | prehensive | Treasury |  |
|  | Issued | Stock | Surplus | Earnings | Shares | (Loss) | Stock | Total |
| Balance at December 31, 2008 | 14,728,543 | \$14,729 | \$163,215 | \$25,454 | \$(2,572) | \$ $(9,404)$ | \$(65,620) | \$125,802 |
| Comprehensive Income, Net of Tax: |  |  |  |  |  |  |  |  |
| Net Income | --- | --- | --- | 6,682 | --- | --- | --- | 6,682 |
| Amortization of Net |  |  |  |  |  |  |  |  |
| Retirement |  |  |  |  |  |  |  |  |
| Plan Actuarial Loss |  |  |  |  |  |  |  |  |
| (Pre-tax \$305) | --- | --- | --- | --- | --- | 184 | --- | 184 |
| Accretion of Net |  |  |  |  |  |  |  |  |
| Retirement Plan |  |  |  |  |  |  |  |  |
| Prior Service Credit |  |  |  |  |  |  |  |  |
| (Pre-tax \$3) | --- | --- | --- | --- | --- | (2) | --- | (2) |
| Net Unrealized Securities |  |  |  |  |  |  |  |  |
| Holding |  |  |  |  |  |  |  |  |

Gains Arising During the Period,

| Net of Tax (Pre-tax |
| :--- |
| \$2,933) <br> Comprehensive Income |
| --- |

Cash Dividends Paid,
$\$ .243$ per Share --- --- --- $(2,640)$--- $---\quad$--- $(2,640)$

Stock Options Exercised

| $(15,186$ Shares $)$ | --- | --- | 66 | --- | --- | --- | 128 | 194 |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | ---: | ---: |
| Shares Issued Under the | --- | --- | 61 | --- | --- | --- | 36 | 97 |
| Employee |  |  |  |  |  |  |  |  |

Shares)
Stock-Based Compensation


Cash dividends paid in 2009 have been restated for the September 2009 3\% stock dividend.
See Notes to Unaudited Consolidated Interim Financial Statements.

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# ARROW FINANCIAL CORPORATION AND SUBSIDIARIES 

## CONSOLIDATED STATEMENTS OF CASH FLOWS

(Dollars in Thousands) (Unaudited)

|  | Three Months Ended March 31, |  |
| :---: | :---: | :---: |
| Cash Flows from Operating Activities: |  |  |
| Net Income | \$ 5,415 | \$ 6,682 |
| Adjustments to Reconcile Net Income to Net Cash Provided By Operating Activities: |  |  |
| Provision for Loan Losses | 375 | 502 |
| Depreciation and Amortization | 1,186 | 688 |
| Compensation Expense for Allocated ESOP Shares | 108 | 101 |
| Gains on the Sale of Securities Available-for-Sale | --- | (400) |
| Losses on the Sale of Securities Available-for-Sale | --- | 123 |
| Loans Originated and Held-for-Sale | $(1,171)$ | $(8,052)$ |
| Proceeds from the Sale of Loans Held-for-Sale | 1,192 | 8,129 |
| Net Gains on the Sale of Loans | (21) | (77) |
| Net Gain on the Sale of Fixed Assets, Other Real Estate Owned and Repossessed Assets | 5 | --- |
| Contributions to Pension Plans | (82) | $(2,076)$ |
| Deferred Income Tax (Benefit) Expense | (164) | 400 |
| Stock-Based Compensation Expense | 69 | 42 |
| Net Increase in Other Assets | $(1,515)$ | (868) |
| Net Decrease in Other Liabilities | (1,967) | (2,738) |
| Net Cash Provided By Operating Activities | 3.430 | 2,456 |
| Cash Flows from Investing Activities: |  |  |
| Proceeds from the Sales of Securities Available-for-Sale | 38 | 14,756 |
| Proceeds from the Maturities and Calls of Securities Available-for-Sale | 63,602 | 20,954 |
| Purchases of Securities Available-for-Sale | $(50,011)$ | $(40,665)$ |
| Proceeds from the Maturities of Securities Held-to-Maturity | 1,891 | 2,867 |
| Purchase of Securities Held-to-Maturity | $(1,613)$ | $(10,172)$ |
| Net (Increase) Decrease in Loans | $(9,411)$ | 10,489 |
| Proceeds from the Sales of Premises and Equipment, |  |  |
| Other Real Estate Owned and Repossessed Assets | 199 | 437 |
| Purchases of Premises and Equipment | (46) | (374) |
| Net Cash Provided By (Used In) Investing Activities | 4,649 | (1,708) |
| Cash Flows from Financing Activities: |  |  |
| Net Increase in Deposits | 26,129 | 48,706 |
| Net Decrease in Short-Term Borrowings | $(9,398)$ | $(5,051)$ |
| Purchases of Treasury Stock | (363) | (556) |
| Treasury Stock Issued for Stock-Based Plans | 249 | 291 |
| Tax Benefit from Exercise of Stock Options | 31 | 65 |
| Treasury Stock Issued for Dividend Reinvestment Plans | 421 | 416 |
| Allocation of Common Stock Purchased by the ESOP | 228 | 268 |
| Cash Dividends Paid | (2.730) | (2,640) |
| Net Cash Provided By Financing Activities | 14.567 | 41.499 |
| Net Increase in Cash and Cash Equivalents | 22,646 | 42,247 |
| Cash and Cash Equivalents at Beginning of Period | 67.116 | 58,338 |

Cash and Cash Equivalents at End of Period ..... $\$ 89.762$
$\$ 100.585$ Supplemental Disclosures to Statements of Cash Flow Information:
Cash Paid During the Year for:
Interest on Deposits and Borrowings ..... \$6,102 ..... \$6,901
Income Taxes ..... 6,235
Non-cash Investing and Financing Activity:
Transfer of Loans to Other Real Estate Owned and Repossessed Assets ..... 208 ..... 157
Change in Net Unrealized Gains on Securities Available-for-Sale, Net of Tax ..... 1,432 ..... 1,771
Additional Shares Issued for Acquisition of Subsidiary ..... 115
Change in Retirement Plans Net Loss and Prior Service Cost, Net of Tax ..... 126 ..... 182

See Notes to Unaudited Consolidated Interim Financial Statements.

# NOTES TO UNAUDITED CONSOLIDATED INTERIM FINANCIAL STATEMENTS 

FORM 10-Q

March 31, 2010

## 1. Accounting Policies

In the opinion of the management of Arrow Financial Corporation (Arrow), the accompanying unaudited consolidated interim financial statements contain all of the adjustments necessary to present fairly the financial position as of March 31, 2010 and December 31, 2009; the results of operations for the three-month periods ended March 31, 2010 and 2009; the changes in stockholders equity for the three-month periods ended March 31, 2010 and 2009; and the cash flows for the three-month periods ended March 31, 2010 and 2009. All such adjustments are of a normal recurring nature. The preparation of financial statements requires the use of management estimates. The unaudited consolidated interim financial statements should be read in conjunction with the audited annual consolidated financial statements of Arrow for the year ended December 31, 2009, included in Arrow s 2009 Form 10-K.

Recent Accounting Pronouncements:

ASU 2010-11, Derivatives and Hedging (Topic 815) - Scope Exception Related to Embedded Credit Derivatives: Subtopic 815-15 is amended to clarify the scope exception under paragraphs 815-15-15-8 through 15-9 for embedded credit derivative features related to the transfer of credit risk in the form of subordination of one financial instrument to another. The amendments address how to determine which embedded credit derivative features, including those in collateralized debt obligations and synthetic collateralized debt obligations, are considered to be embedded derivatives that should not be analyzed under Section 815-15-25 for potential bifurcation and separate accounting. The amendments in this Update are effective for each reporting entity at the beginning of its first fiscal quarter beginning after June 15, 2010 and will not have a material effect on Arrow.

ASU 2010-06, Fair Value Measurements and Disclosures (Topic 820) - Improving Disclosures about Fair Value Measurements: ASU 2010-06 requires additional disclosures about fair value measurements including:

## 1.

Disclose separately the amounts of significant transfers in and out of Level 1 and Level 2 fair value measurements and describe the reasons for the transfers.

Present separately information about purchases, sales, issuances, and settlements on a gross basis (rather than net) for Level 3 fair value measurements.

## 3.

Present fair value disclosures for each class of assets and liabilities, and

## 4.

For Level 2 and 3 fair value measurements, provide disclosures about the valuation techniques and inputs used to measure fair value for both recurring and nonrecurring fair value measurements.

The new disclosures and clarifications of existing disclosures are effective for interim and annual reporting periods beginning after December 15, 2009, except for the disclosures about purchases, sales, issuances and settlements in the roll forward of activity in Level 3 fair value measurements, which are effective for interim and annual reporting periods beginning after December 15, 2010. This ASU will not have a material impact on the way we measure fair values.

ASU 2010-12, Income Taxes (Topic 740) Accounting for Certain Tax Effects of the 2010 Health Care Reform Acts: For measuring the impact on deferred tax assets and liabilities based on provisions of enacted law, ASU 2010-12 states that the impact of both Acts, the Health Care and Education Reconciliation Act of 2010 and the Patient Protection and Affordable Care Act, should be considered. This legislation requires that income tax deductions for the cost of providing prescription drug coverage will be reduced by the amount of any subsidy received. We have determined that this legislation will not have a material impact on our financial condition or results of operations.

## 2. Comprehensive Income (In Thousands)

The following table presents the components, net of tax, of accumulated other comprehensive loss as of March 31, 2010 and December 31, 2009:

|  | $\underline{2010}$ | $\underline{2009}$ |
| :--- | ---: | ---: |
| Retirement Plan Net Loss | $\$(10,033)$ | $\$(10,185)$ |
| Retirement Plan Prior Service Cost | 369 | 395 |
| Net Unrealized Securities Holding Gains | $\underline{4.582}$ | $\underline{3.150}$ |
| Total Accumulated Other Comprehensive Loss | $\underline{\$(5,082)}$ | $\underline{(6,640})$ |

## 3. Earnings Per Share (In Thousands, Except Per Share Amounts)

The following table presents a reconciliation of the numerator and denominator used in the calculation of basic and diluted earnings per common share (EPS) for the three-month periods ended March 31, 2010 and 2009, as restated for the September 2009 3\% stock dividend:

|  | Income <br> (Numerator) | Shares <br> (Denominator) | Per Share Amount |
| :---: | :---: | :---: | :---: |
| For the Three Months Ended March 31, 2010: |  |  |  |
| Basic EPS | \$5,415 | 10,932 | \$. 50 |
| Dilutive Effect of Stock Options | --- | 39 |  |
| Diluted EPS | \$5.415 | 10.971 | \$. 49 |
| For the Three Months Ended March 31, 2009: |  |  |  |
| Basic EPS | \$6,682 | 10,892 | \$.61 |
| Dilutive Effect of Stock Options | ---- | 30 |  |
| Diluted EPS | \$6,682 | 10,922 | \$.61 |

## 4. Investments, Debt and Equity Securities (In Thousands)

A summary of the amortized costs and the approximate fair values of securities at March 31, 2010 and December 31, 2009 is presented below. Amortized cost is reported net of other-than-temporary impairment charges.

## Securities Available-for-Sale:

|  |  |  | Gross Unrealized Gains | Gross Unrealized Losses |
| :---: | :---: | :---: | :---: | :---: |
|  |  |  |  |  |
|  | Amortized | Fair |  |  |
|  | Cost | Value |  |  |
| March 31, 2010: |  |  |  |  |
| U.S. Treasury and Agency Obligations | \$122,948 | \$123,350 | \$ 402 | \$ |
| State and Municipal Obligations | 19,026 | 19,075 | 53 | 4 |
| Collateralized Mortgage Obligations | 187,504 | 192,853 | 6,030 | 681 |
| Mortgage-Backed Securities Residential | 86,350 | 88,387 | 2,329 | 292 |
| Corporate and Other Debt Securities | 1,427 | 1,290 | --- | 137 |
| Mutual Funds and Equity Securities | 1.409 | 1.296 | 46 | 159 |
| Total Securities Available-for-Sale | \$418,664 | \$426,251 | \$8,860 | \$1.273 |
| December 31, 2009: |  |  |  |  |
| U.S. Treasury and Agency Obligations | \$122,768 | \$123,331 | \$ 566 | \$ 3 |
| State and Municipal Obligations | 18,843 | 18,913 | 75 | 5 |
| Collateralized Mortgage Obligations | 196,359 | 199,781 | 4,625 | 1,203 |


| Mortgage-Backed Securities | Residential | 91,745 | 93,017 | 2,110 |
| :--- | ---: | ---: | ---: | ---: |
| Corporate and Other Debt Securities | 1,465 | 1,331 | -- | 838 |
| Mutual Funds and Equity Securities | 1,308 | $\underline{1.333}$ | $\underline{31}$ | $\underline{634}$ |
| Total Securities Available-for-Sale | $\underline{\$ 432.488}$ | $\underline{\$ 437.706}$ | $\underline{\$ 7.407}$ | $\underline{\$ 2.189}$ |

## Securities Held-to-Maturity:

|  |  |  | Gross | Gross |
| :---: | :---: | :---: | :---: | :---: |
|  | Amortized | Fair | Unrealized | Unrealized |
|  | Cost | Value | Gains | Losses |
| March 31, 2010: |  |  |  |  |
| State and Municipal Obligations | \$167,574 | \$169,755 | \$2,583 | \$402 |
| Corporate and Other Debt Securities | 1,000 | 1,000 | --- | --- |
| Total Securities Held-to-Maturity | \$168.574 | \$170.755 | \$2.583 | \$402 |
| December 31, 2009: |  |  |  |  |
| State and Municipal Obligations | \$167,931 | \$170,183 | \$2,706 | \$454 |
| Corporate and Other Debt Securities | 1.000 | 1.000 | --- | --- |
| Total Securities Held-to-Maturity | \$168,931 | \$171,183 | \$2,706 | \$454 |

## 4. Investments. Debt and Equity Securities, continued

As reported in the Consolidated Balance Sheets, Other Investments include Federal Home Loan Bank of New York ( FHLBNY ) and Federal Reserve Bank ( FRB ) stock, which are reported at cost. FHLBNY and FRB stock are restricted investment securities and amounted to $\$ 8,107$ and $\$ 832$ at March 31, 2010, respectively and $\$ 8,107$ and $\$ 828$ at December 31, 2009, respectively. The required level of FHLBNY stock is based on the amount of FHLBNY borrowings and is pledged to secure those borrowings. While some Federal Home Loan Banks have stopped paying dividends and repurchasing stock upon reductions in debt levels, the FHLBNY continues to pay dividends and repurchase its stock. Accordingly, we have not recognized any impairment on our holdings of FHLBNY common stock. However, the FHLBNY has reported impairment issues among its holdings of mortgage-backed securities.

A summary of the maturities of securities as of March 31, 2010 is presented below. Mutual funds and equity securities, which have no stated maturity, are not included in the table below. Collateralized mortgage obligations and other mortgage-backed-securities are included in the schedule based on their expected average lives. Actual maturities will differ from the table below because issuers may have the right to call or prepay obligations with or without prepayment penalties.

Maturities of Debt Securities:

|  | Cost | Value | Cost | Value |
| :---: | :---: | :---: | :---: | :---: |
| Within One Year: |  |  |  |  |
| U.S. Treasury and Agency Obligations | \$ 74,002 | \$ 74,250 | \$ | \$ |
| State and Municipal Obligations | 9,343 | 9,362 | 12,344 | 12,447 |
| Collateralized Mortgage Obligations | 18,515 | 18,784 | --- | --- |
| Mortgage-Backed Securities | 3,077 | 3,120 | --- | --- |
| Residential |  |  |  |  |
| Corporate and Other Debt Securities | ---- | --- | --- | --- |
| Total | $\underline{104,937}$ | 105,516 | 12,344 | 12,447 |
| From 1-5 Years: |  |  |  |  |
| U.S. Treasury and Agency Obligations | 48,948 | 49,100 | --- | --- |
| State and Municipal Obligations | 4,068 | 4,097 | 40,932 | 41,866 |
| Collateralized Mortgage Obligations | 105,795 | 110,413 | --- | --- |
| Mortgage-Backed Securities | 34,552 | 36,085 | --- | --- |
| Residential |  |  |  |  |
| Corporate and Other Debt Securities | 42 | 42 | --- | --- |
| Total | 193.405 | 199.737 | 40.932 | 41.866 |
| From 5-10 Years: |  |  |  |  |
| State and Municipal Obligations | 1,090 | 1,091 | --- | --- |
| Collateralized Mortgage Obligations | 45,801 | 46,432 | 65,963 | 66,854 |
| Mortgage-Backed Securities | 21,818 | 22.526 | --- | --- |
| Residential |  |  |  |  |
| Total | 68.709 | 70,049 | 65.963 | 66,854 |

Over 10 Years:

| U.S. Treasury and Agency Obligations | 4,525 | 4,525 | --- | --- |
| :--- | ---: | ---: | ---: | ---: |
| State and Municipal Obligations | 17,393 | 17,224 | 48,335 | 48,588 |
| Collateralized Mortgage Obligations | 26,901 | 26,656 | --- | --- |
| Corporate and Other Debt Securities | $\underline{1,385}$ | $\underline{1,248}$ | $\underline{1,000}$ | $\underline{1,000}$ |
| Total | $\underline{50,204}$ | $\underline{49,653}$ | $\underline{49,335}$ | $\underline{49,588}$ |
| Total Securities | $\underline{\$ 417.255}$ | $\underline{\$ 424.955}$ | $\underline{\$ 168,574}$ | $\underline{\$ 170,755}$ |

The fair value of securities pledged to secure repurchase agreements amounted to $\$ 62,908$ and $\$ 72,020$ at March 31, 2010 and December 31, 2009, respectively. The fair value of securities pledged to secure public and trust deposits and for other purposes totaled $\$ 368,618$ and $\$ 360,885$ at March 31, 2010 and December 31, 2009, respectively. Other mortgage-backed securities at March 31, 2010 and December 31, 2009 included $\$ 2,034$ and $\$ 2,147$, respectively, of loans previously securitized by Arrow, which it continues to service.

## 4. Investments. Debt and Equity Securities, continued

## Temporarily Impaired Securities

March 31, 2010
Available-for-Sale Portfolio:
State \& Municipal Obligations
Collateralized Mortgage Obligations
Mortgage-Backed Securities Residential
Corporate \& Other Debt Securities
Mutual Funds and Equity Securities
Total Securities Available-for-Sale
Held-to-Maturity Portfolio
State \& Municipal Obligations

| Less than 12 Months |  | 12 Months or Longer |  | Total |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Fair | Unrealized | Fair | Unrealized | Fair | Unrealized |
| Value | Losses | Value | Losses | Value | Losses |
| \$ 1,228 | \$ 4 | \$ | \$ | \$ 1,228 | \$ |
| 50,183 | 681 | --- | --- | 50,183 | 681 |
| 36,561 | 292 | 626 | --- | 37,187 | 292 |
| --- | --- | 1,249 | 137 | 1,249 | 137 |
| 943 | 151 | 40 | 8 | 983 | 159 |
| \$88,915 | \$1.128 | \$1.915 | \$145 | \$90,830 | \$1.273 |
| \$11,812 | \$239 | \$7,911 | \$163 | \$19,723 | \$402 |

The table above for March 31, 2010 consists of 93 securities where the current fair value is less than the related amortized cost. These unrealized losses do not reflect any deterioration of the credit worthiness of the issuing entities. Agency-backed CMOs are all rated AAA, as are the mortgage-backed securities. The municipal obligations are general obligations supported by the general taxing authority of the issuer, and in some cases are insured. Obligations issued by school districts are supported by state aid. For any non-rated municipal securities, credit analysis shows no deterioration in the credit worthiness of the municipalities. Corporate and other debt securities consist of one private placement trust preferred, and one trust preferred pool. The private placement trust preferred is rated AAA by Standard \& Poor s; the trust preferred pool is rated investment grade, with the privately issued securities securing the note performing. Subsequent to March 31, 2010, there were no securities downgraded below investment grade.

The unrealized losses on these temporarily impaired securities are primarily the result of changes in interest rates for fixed rate securities where the interest rate received is less than the current rate available for new offerings of similar securities, changes in market spreads as a result of shifts in supply and demand, and/or changes in the level of prepayments for mortgage related securities. Because we do not currently intend to sell any of our temporarily impaired securities, and because it is not likely we would be required to sell the securities prior to recovery, the impairment is considered temporary.

## Temporarily Impaired Securities

December 31, 2009

Available-for-Sale Portfolio:
U.S. Treasury and Agency Securities

State \& Municipal Obligations
Collateralized Mortgage Obligations
Mortgage-Backed Securities - Residential
Corporate \& Other Debt Securities
Mutual Funds and Equity Securities

| Less than 12 Months |  | 12 Months or Longer |  | Total |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Fair | Unrealized | Fair | Unrealized | Fair | Unrealized |
| Value | Losses | Value | Losses | Value | Losses |
| \$ 4,998 | \$ 3 | \$ | \$ --- | \$ 4,998 | \$ 3 |
| 1,230 | 5 | --- | --- | 1,230 | 5 |
| 49,034 | 1,184 | 162 | 19 | 49,196 | 1,203 |
| 36,547 | 836 | 1,402 | 2 | 37,949 | 838 |
| 946 | 54 | 305 | 80 | 1,251 | 134 |
| 20 | --- | 20 | 6 | 40 | 6 |


| Total Securities Available-for-Sale <br> Held-to-Maturity Portfolio | $\underline{\$ 92.775}$ | $\underline{\$ 2.082}$ | $\underline{\$ 1.889}$ |  | $\underline{\$ 107}$ | \$94.664 |  |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |
| State \& Municipal Obligations | $\$ 14,270$ | $\$ 270$ | $\$ 6,624$ | $\$ 184$ | $\$ 20,894$ | $\$ 454$ |  |

The table above for December 31, 2009 consists of 103 securities where the current fair value is less than the related amortized cost. These unrealized losses do not reflect any deterioration of the credit worthiness of the issuing entities. Agency-backed CMOs are all rated AAA, as are the mortgage-backed securities. The municipal obligations are general obligations supported by the general taxing authority of the issuer, and in some cases are insured. Obligations issued by school districts are supported by state aid. For any non-rated municipal securities, third party credit analysis shows no deterioration in the credit worthiness of the municipalities. Corporate and other debt securities consist of one private placement trust preferred, and one trust preferred pool. The private placement trust preferred is rated AAA by Standard \& Poor s; the trust preferred pool is rated investment grade, with the privately issued securities securing the note performing. Subsequent to December 31, 2009, there were no securities downgraded below investment grade.

## 4. Investments, Debt and Equity Securities, continued

The unrealized losses on these temporarily impaired securities are primarily the result of changes in interest rates for fixed rate securities where the interest rate received is less than the current rate available for new offerings of similar securities, changes in market spreads as a result of shifts in supply and demand, and/or changes in the level of prepayments for mortgage related securities. Because we do not currently intend to sell any of our temporarily impaired securities, and because it is not more likely-than-not we would be required to sell the securities prior to recovery, the impairment is considered temporary.

Other-Than-Temporary Impairment

On a quarterly basis, Arrow performs an assessment to determine whether there have been any events or economic circumstances indicating that a security with an unrealized loss has suffered other-than-temporary impairment. A debt security is considered impaired if the fair value is less than its amortized cost basis at the reporting date. If impaired, Arrow then assesses whether the unrealized loss is other-than-temporary. An unrealized loss on a debt security is generally deemed to be other-than-temporary and a credit loss is deemed to exist if the present value of the expected future cash flows is less than the amortized cost basis of the debt security. As a result, the credit loss component of an other-than-temporary impairment write-down for debt securities is recorded in earnings while the remaining portion of the impairment loss is recognized, net of tax, in other comprehensive income provided that Arrow does not intend to sell the underlying debt security and it is more-likely-than not that Arrow would not have to sell the debt security prior to recovery.

At March 31, 2010 and December 31, 2009 mutual funds and equity securities included shares of one common stock that had been deemed to be other-than-temporarily impaired. The common stock had a book value of $\$ 1,469$ prior to the recognition of $\$ 375$ in losses charged to earnings for the year ended December 31, 2009. The approximate fair value for this security was $\$ 943$ and $\$ 1,094$ at March 31, 2010 and December 31, 2009, respectively.

## 5. Retirement Plans (In Thousands)

The following table provides the components of net periodic benefit costs for the three months ended March 31:

|  | Pension |  | Postretirement |  |
| :---: | :---: | :---: | :---: | :---: |
|  | Benefits |  | Benefits |  |
|  | $\underline{2010}$ | $\underline{2009}$ | $\underline{2010}$ | $\underline{2009}$ |
| Service Cost | \$282 | \$264 | \$ 36 | \$ 38 |
| Interest Cost | 438 | 447 | 119 | 121 |


| Expected Return on Plan Assets | (586) | $(518)$ | --- | --- |
| :--- | ---: | :---: | :---: | :---: |
| Amortization of Prior Service Credit | $(19)$ | $(19)$ | $(24)$ | $(27)$ |
| Amortization of Net Loss | $\underline{235}$ | $\underline{323}$ | $\underline{17}$ | $\underline{24}$ |
| Net Periodic Benefit Cost | $\underline{\$ 350}$ | $\underline{\$ 497}$ | $\underline{\$ 148}$ | $\underline{\$ 156}$ |

We are not required to make any contribution to our qualified pension plan in 2010 and therefore, do not expect to make any contribution during 2010. The expected 2010 contribution for the nonqualified plan is $\$ 290$. Arrow makes contributions for its postretirement benefits in an amount equal to actual expenses for the year. The expected contribution is estimated to be $\$ 473$ for 2010.

## 6. Stock-Based Compensation Plans (Dollars In Thousands)

Under our 2008 Long-Term Incentive Plan, we granted options in both the first quarters of 2010 and 2009 to purchase shares of our common stock. The fair values of the options were estimated on the date of grant using the Black-Scholes option-pricing model. The fair value of our grants is expensed over the four year vesting period. The expense for the first three months of 2010 and 2009 was $\$ 69$ and $\$ 42$, respectively. Other information on the options is presented in the following table:

| Grants Issued During the First Quarter: | $\underline{2010}$ | $\underline{2009}$ |
| :--- | :---: | :---: |
| Shares Granted | 71,200 | 71,265 |
| Fair Value of Options Granted | $\$ 6.62$ | $\$ 4.48$ |
|  |  |  |
| Assumptions: | $3.80 \%$ | $4.70 \%$ |
| Dividend Yield | $35.3 \%$ | $33.2 \%$ |
| Expected Volatility | $3.14 \%$ | $2.10 \%$ |
| Risk Free Interest Rate | 7.79 | 7.78 |

The following table presents the activity in Arrow s compensatory stock options for the first quarter of 2010 and 2009:

|  | $\underline{2010}$ |  | $\underline{2009}$ |  |
| :---: | :---: | :---: | :---: | :---: |
|  | Weighted- |  |  | Weighted- |
|  |  | Average |  | Average |
|  |  | Exercise |  | Exercise |
| Options: | Shares | Price | Shares | Price |
| Outstanding at January 1 | 439,322 | \$22.35 | 447,568 | \$21.19 |
| Granted | 71,200 | 24.58 | 71,265 | 21.93 |
| Exercised | $(11,519)$ | 12.37 | $(15,642)$ | 12.42 |
| Forfeited | --- | --- | $(1,052)$ | 23.24 |
| Outstanding at March 31 | 499,003 | 22.90 | $\underline{502.139}$ | 21.56 |
| Exercisable at March 31 | 339,605 | 22.78 | 374,480 | 21.43 |

Arrow also sponsors an Employee Stock Purchase Plan under which employees purchase Arrow s common stock at a $5 \%$ discount below market price. Under current accounting guidance, a stock purchase plan with a discount of $5 \%$ or less is not considered a compensatory plan.

## 7. Guarantees

Arrow does not issue any guarantees that would require liability-recognition or disclosure, other than its standby letters of credit. Standby and other letters of credit are conditional commitments issued by Arrow to guarantee the performance of a customer to a third party. Those guarantees are primarily issued to support public and private borrowing arrangements, including bond financing and similar transactions. The credit risk involved in issuing letters of credit is essentially the same as that involved in extending loan facilities to customers. Typically, these instruments have terms of twelve months or less. Some expire unused, and therefore, the total amounts do not necessarily represent future cash requirements. Some have automatic renewal provisions.

For letters of credit, the amount of the collateral obtained, if any, is based on management s credit evaluation of the counter-party. Arrow had approximately $\$ 15.8$ million of standby letters of credit on March 31, 2010, most of which will expire within one year and some of which were not collateralized. At that date, all standby letters of credit were for private borrowing arrangements. The fair value of Arrow s standby letters of credit at March 31, 2010 was insignificant.

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## 8. Fair Value Measurements and Disclosures (In Thousands)

FASB ASC Subtopic 820-10 defines fair value, establishes a framework for measuring fair value in generally accepted accounting principles (GAAP) and requires certain disclosures about fair value measurements. We do not have any nonfinancial assets or liabilities measured at fair value. The only assets or liabilities that Arrow measured at fair value on a recurring basis at March 31, 2010 and December 31, 2009 were securities available-for-sale. Arrow held no securities or liabilities for trading on such date. For information on fair value measurements, including descriptions of Level 1, 2 and 3 of the fair value hierarchy and the valuation methods employed by Arrow, see Note 1 - Accounting Policies. The fair value measurement of securities available-for-sale on such date was as follows:

## Fair Value Measurements at Reporting Date Using: Quoted Prices

Significant Other

|  |  | In Active Markets for Identical Assets | Observable Inputs | Significant Unobservable Inputs |
| :---: | :---: | :---: | :---: | :---: |
| Description | Total | (Level 1) | (Level 2) | (Level 3) |
| March 31, 2010: |  |  |  |  |
| Securities Available-for Sale: |  |  |  |  |
| U.S. Treasury and Agency Obligations | \$123,350 | \$--- | \$123,350 | \$ |
| State and Municipal Obligations | 19,075 | --- | 19,075 | --- |
| Collateralized Mortgage Obligations | 192,853 | --- | 192,853 | --- |
| Mortgage-Backed Securities - Residential | 88,387 | --- | 88,387 | --- |
| Corporate and Other Debt Securities | 1,290 | --- | 988 | 302 |
| Mutual Funds and Equity Securities | 1.296 | --- | 1.296 | --- |
| Total Securities Available-for-Sale | \$426.251 | \$--- | \$425,949 | \$302 |
| December 31, 2009: |  |  |  |  |
| Securities Available-for Sale: |  |  |  |  |
| U.S. Treasury and Agency Obligations | \$123,331 | \$--- | \$123,331 | \$ --- |
| State and Municipal Obligations | 18,913 | --- | 18,913 | --- |
| Collateralized Mortgage Obligations | 199,781 | --- | 199,781 | --- |
| Mortgage-Backed Securities - Residential | 93,017 | --- | 93,017 | --- |
| Corporate and Other Debt Securities | 1,331 | --- | 1,026 | 305 |
| Mutual Funds and Equity Securities | 1.333 | --- | 1.333 | --- |
| Total Securities Available-for-Sale | \$437,706 | \$--- | \$437,401 | \$305 |

Fair value for securities available-for-sale was determined utilizing an independent bond pricing service for identical assets or significantly similar securities. The pricing service uses a variety of techniques to arrive at fair value including market maker bids, quotes and pricing models. Inputs to the pricing models include recent trades, benchmark interest rates, spreads and actual and projected cash flows. There were no assets or liabilities measured at fair value on a nonrecurring basis at December 31, 2009.

Level 3 securities available-for-sale at March 31, 2010 and December 31, 2009, in the table above, included one trust preferred pooled security. In our analysis of fair value, we determined that the market for this security was inactive. We reviewed the collateral within the pool and performed a discounted cash flow analysis using additional value estimates from unobservable inputs including expected cash flows after estimated deferrals and defaults. The discount rate used was based on a market based rate of return including an assumed risk premium for securities with similar credit characteristics plus a market price adjustment for the small size and lack of an established market for this type of security.

## 8. Fair Value Measurements and Disclosures, continued

The following table is a reconciliation of the beginning and ending balances for March 31, 2010 and 2009 of the Level 3 assets of Arrow, i.e., as to which fair value is measured using significant unobservable inputs, all of which are securities available-for-sale:

|  | 2010 | , |
| :---: | :---: | :---: |
| Beginning Balance, January 1 | \$305 | \$555 |
| Transfers In | --- | --- |
| Principal payment received | --- | --- |
| Purchases, issuances and settlements | --- | --- |
| Total net losses (realized/unrealized): |  |  |
| Included in earnings | --- | --- |
| Included in earnings, as a result of other-than-temporary impairment | --- | --- |
| Included in other comprehensive income | (3) | (20) |
| Ending Balance, March 31 | \$302 | \$535 |
| The amount of total losses for the year included in earnings attributable to the change in unrealized gains or losses relating to assets still held at period-end, as a result of other-than-temporary impairment | \$--- | \$--- |

There were no assets or liabilities that Arrow measured at fair value on a nonrecurring basis on March 31, 2010 or on December 31, 2009.

Other impaired assets which might have been included in this table include other real estate owned, mortgage servicing rights, goodwill and other intangible assets. Arrow evaluates each of these assets for impairment on a quarterly basis, with no impairment recognized for these assets at March 31, 2010 or December 31, 2009.

The following table presents a summary at March 31, 2010 and December 31, 2009 of the carrying amount and fair value of Arrow s financial instruments not carried at fair value or an amount approximating fair value:

|  | March 31, 2010 |  | December 31, 2009 |  |
| :---: | :---: | :---: | :---: | :---: |
|  | Carrying | Fair | Carrying | Fair |
|  | Amount | Value | Amount | Value |
| Securities Held-to-Maturity | \$ 168,574 | \$ 170,755 | \$ 168,931 | \$ 171,183 |
| Net Loans | 1,106,964 | 1,127,119 | 1,098,136 | 1,115,414 |
| Time Deposits | 388,907 | 397,016 | 393,001 | 400,421 |
| FHLBNY Advances | 140,000 | 147,222 | 140,000 | 147,754 |
| Junior Subordinated Obligations Issued to | 20,000 | 20,000 | 20,000 | 20,000 |


| Unconsolidated Subsidiary Trusts |  |  |  |  |
| :--- | :--- | :--- | :--- | :--- |
| Accrued Interest Receivable | 7,558 | 7,558 | 7,115 | 7,115 |
| Accrued Interest Payable | 2,091 | 2,091 | 2,257 | 2,257 |

Fair value for securities held-to-maturity was determined utilizing an independent bond pricing service for identical assets or significantly similar securities. The pricing service uses a variety of techniques to arrive at fair value including market maker bids, quotes and pricing models. Inputs to the pricing models include recent trades, benchmark interest rates, spreads and actual and projected cash flows.

Fair values for loans are estimated for portfolios of loans with similar financial characteristics. Loans are segregated by type such as commercial, commercial real estate, residential mortgage, indirect and other consumer loans. Each loan category is further segmented into fixed and adjustable interest rate terms and by performing and nonperforming categories. The fair value of performing loans is calculated by discounting scheduled cash flows through the estimated maturity using estimated market discount rates that reflect the credit and interest rate risk inherent in the loan. The estimate of maturity is based on historical experience with repayments for each loan classification, modified, as required, by an estimate of the effect of current economic and lending conditions. Fair value for nonperforming loans is generally based on recent external appraisals. If appraisals are not available, estimated cash flows are discounted using a rate commensurate with the risk associated with the estimated cash flows. Assumptions regarding credit risk, cash flows and discount rates are judgmentally determined using available market information and specific borrower information.

## 8. Fair Value Measurements and Disclosures, continued

The fair value of time deposits is based on the discounted value of contractual cash flows, except that the fair value is limited to the extent that the customer could redeem the certificate after imposition of a premature withdrawal penalty. The discount rates are estimated using the FHLBNY yield curve, which is considered representative of Arrow s time deposit rates.

The fair value of FHLBNY advances is estimated based on the discounted value of contractual cash flows. The discount rate is estimated using current rates on FHLBNY advances with similar maturities and call features.

Based on Arrow s capital adequacy, the book value of the outstanding trust preferred securities (Junior Subordinated Obligations Issued to Unconsolidated Subsidiary Trusts) are considered to approximate fair value since the interest rates are variable (indexed to LIBOR) and Arrow is well-capitalized.

## Report of Independent Registered Public Accounting Firm

The Board of Directors and Stockholders

Arrow Financial Corporation:

We have reviewed the consolidated balance sheet of Arrow Financial Corporation and subsidiaries (the Company) as of March 31, 2010, and the related consolidated statements of income, changes in stockholders equity and cash flows for the three-month periods ended March 31, 2010 and 2009. These consolidated financial statements are the responsibility of the Company s management.

We conducted our reviews in accordance with the standards of the Public Company Accounting Oversight Board (United States). A review of interim financial information consists principally of applying analytical procedures and making inquiries of persons responsible for financial and accounting matters. It is substantially less in scope than an audit conducted in accordance with the standards of the Public Company Accounting Oversight Board (United States), the objective of which is the expression of an opinion regarding the financial statements taken as a whole. Accordingly, we do not express such an opinion.

Based on our reviews, we are not aware of any material modifications that should be made to the consolidated financial statements referred to above for them to be in conformity with U.S. generally accepted accounting principles.

We have previously audited, in accordance with standards of the Public Company Accounting Oversight Board (United States), the consolidated balance sheet of Arrow Financial Corporation and subsidiaries as of December 31, 2009, and the related consolidated statements of income, changes in stockholders equity, and cash flows for the year then ended (not presented herein); and in our report dated March 4, 2010, we expressed an unqualified opinion on those consolidated financial statements. In our opinion, the information set forth in the accompanying consolidated balance sheet as of December 31, 2009, is fairly stated, in all material respects, in relation to the consolidated balance sheet from which it has been derived.

Albany, New York
May 7, 2010

Item 2.

# ARROW FINANCIAL CORPORATION AND SUBSIDIARIES <br> MANAGEMENT'S DISCUSSION AND ANALYSIS OF <br> FINANCIAL CONDITION AND RESULTS OF OPERATIONS 

MARCH 31, 2010

Note on Terminology - In this Quarterly Report on Form 10-Q, the terms Arrow, the registrant, the company, we, and our generally refer to Arrow Financial Corporation and its subsidiaries as a group, except where the context indicates otherwise. Arrow is a two-bank holding company headquartered in Glens Falls, New York. Our banking subsidiaries are Glens Falls National Bank and Trust Company (Glens Falls National) whose main office is located in Glens Falls, New York, and Saratoga National Bank and Trust Company (Saratoga National) whose main office is located in Saratoga Springs, New York. Our non-bank subsidiaries include Capital Financial Group, Inc. (an insurance agency specializing in selling and servicing group health care policies), North Country Investment Advisers, Inc. (a registered investment adviser that provides investment advice to our proprietary mutual funds), Arrow Properties, Inc. (a real estate investment trust, or REIT) and U.S. Benefits, Inc. (a provider of administrative and recordkeeping services for more complex retirement plans), all of which are subsidiaries of Glens Falls National.

At certain points in this Report, our performance is compared with that of our peer group of financial institutions. Unless otherwise specifically stated, this peer group is comprised of the group of 296 domestic bank holding companies with $\$ 1$ to $\$ 3$ billion in total consolidated assets as identified in the Federal Reserve Board s Bank Holding Company Performance Report for December 31, 2009 (the most recent such Report currently available), and peer group data has been derived from such Report.

Forward Looking Statements - The information contained in this Quarterly Report on Form 10-Q contains statements that are not historical in nature but rather are based on our beliefs, assumptions, expectations, estimates and projections about the future. These statements are forward-looking statements within the meaning of Section 21E of the Securities Exchange Act of 1934, as amended, and involve a degree of uncertainty and attendant risk. Words such as expects, believes, anticipates, estimates and variations of such words and similar expressions are intende identify such forward-looking statements. Some of these statements, such as those included in the interest rate sensitivity analysis in Item 3, entitled Quantitative and Qualitative Disclosures About Market Risk, are merely presentations of what future performance or changes in future performance would look like based on hypothetical assumptions and on simulation models. Other forward-looking statements are based on our general perceptions of market conditions and trends in business activity, both our own and in the banking industry generally, as well as current management strategies for future operations and development.

Examples of forward-looking statements in this Report are referenced in the table below:

## Topic

Estimation of potential losses related to Visa obligation Impact of Financial Downturn
Impact of market rate structure on net interest margin,

Provision for loan losses
Future level of residential real estate loans
Future level of indirect consumer loans
Future level of commercial loans
Impact of changing economy
Impact of economic downturn
Liquidity
Fees for other services to customers
Insurance commissions

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$385^{\text {th }}$ paragraph

These statements are not guarantees of future performance and involve certain risks and uncertainties that are difficult to quantify or, in some cases, to identify. In the case of all forward-looking statements, actual outcomes and results may differ materially from what the statements predict or forecast. Factors that could cause or contribute to such differences include, but are not limited to, rapid and dramatic changes in economic and market conditions, such as the U.S. economy has recently experienced and continues to experience; sharp fluctuations in interest rates, economic activity, and consumer spending patterns; sudden changes in the market for products we provide, such as real estate loans; significant new banking laws and regulations, as are presently anticipated or occurring; enhanced competition from unforeseen sources; and similar uncertainties inherent in banking operations or business generally.

In the current environment of substantial economic turmoil affecting all sectors of business in the U.S., including the financial sector, all forward-looking statements should be understood as embracing a substantial degree of uncertainty far exceeding that accompanying such statements under normal economic conditions.

Readers are cautioned not to place undue reliance on these forward-looking statements, which speak only as of the date hereof. We undertake no obligation to revise or update these forward-looking statements to reflect the occurrence of unanticipated events. This Quarterly Report should be read in conjunction with our Annual Report on Form 10-K for December 31, 2009.

## USE OF NON-GAAP FINANCIAL MEASURES

The Securities and Exchange Commission (SEC) has adopted Regulation G, which applies to all public disclosures, including earnings releases, made by registered companies that contain non-GAAP financial measures. GAAP is generally accepted accounting principles in the United States of America. Under Regulation G, companies making public disclosures containing non-GAAP financial measures must also disclose, along with each non-GAAP financial measure, certain additional information, including a reconciliation of the non-GAAP financial measure to the closest comparable GAAP financial measure and a statement of the Company s reasons for utilizing the non-GAAP financial measure as part of its financial disclosures. As a parallel measure with Regulation G, the SEC stipulated in Item 10 of its Regulation S-K that public companies must make the same types of supplemental disclosures whenever they include non-GAAP financial measures in their filings with the SEC. The SEC has exempted from the definition of non-GAAP financial measures certain commonly used financial measures that are not based on GAAP. When these exempted measures are included in public disclosures or SEC filings, supplemental information is not required. The following measures used in this Report, which although commonly utilized by financial institutions have not been specifically exempted by the SEC, may constitute "non-GAAP financial measures" within the meaning of the SEC's new rules, although we are unable to state with certainty that the SEC would so regard them.

Tax-Equivalent Net Interest Income and Net Interest Margin: Net interest income, as a component of the tabular presentation by financial institutions of Selected Financial Information regarding their recently completed operations, is commonly presented on a tax-equivalent basis. That is, to the extent that some component of the institution's net interest income, which is presented on a before-tax basis, is exempt from taxation (e.g., is received by the institution as a result of its holdings of state or municipal obligations), an amount equal to the tax benefit derived from that component is added back to the net interest income total. This adjustment is considered helpful in comparing one financial institution's net interest income to that of another institution or to better analyze any institutions net interest income trend line over time, to correct any distortion that might otherwise arise from the fact that any two institutions typically will have different proportions of tax-exempt items in their portfolios, and that even a single institution may significantly alter the proportion of its own interest income derived from tax-exempt obligations from period to period. Moreover, net interest income is itself a component of a second financial measure commonly used by financial institutions, net interest margin, which is the ratio of net interest income to average earning assets. For purposes of this measure as well, tax-equivalent net interest income is generally used by financial institutions, again to provide a better basis of comparison from institution to institution and to better demonstrate a single institution s performance over time. We follow these practices.

The Efficiency Ratio: Financial institutions often use an "efficiency ratio" as a measure of expense control. The efficiency ratio typically is defined as the ratio of noninterest expense to net interest income and noninterest income. Net interest income as utilized in calculating the efficiency ratio is typically expressed on a tax-equivalent basis. Moreover, most financial institutions, in calculating the efficiency ratio, also adjust both noninterest expense and noninterest income to exclude from these items (as calculated under GAAP) certain recurring component elements of income and expense, such as intangible asset amortization (deducted from noninterest expense) and securities gains or losses (excluded from noninterest income), as well as certain nonrecurring components, such as gain or loss from sale of business lines. We follow these practices.

Tangible Book Value per Share: Tangible equity is total stockholders equity less intangible assets. Tangible book value per share is tangible equity divided by total shares issued and outstanding. Tangible book value per share is often regarded as a more meaningful comparative ratio than book value per share as calculated under GAAP, that is, total stockholders equity including intangible assets divided by total shares issued and outstanding. Intangible assets as a category of assets includes many items, but is essentially represented by goodwill for Arrow.

Adjustments for One-Time Items of Income or Expense: In addition to disclosures of net income, earnings per share, return on average asset, return on average equity and other financial measures in accordance with GAAP, we may also provide comparative disclosures that adjust these GAAP financial measures for material one-time items of income or expense. We believe that these non-GAAP financial measures may be helpful in understanding the results of operations separate and apart from items that may, or could, have a disproportional positive or negative impact on any particular period. Additionally, we believe that the adjustment for one-time items allows a better comparison from period to period in our results of operations with respect to our fundamental lines of business including the commercial banking business.

We believe that these non-GAAP financial measures are useful in evaluating our performance and that this information should be considered as supplemental in nature and not as a substitute for or superior to the related financial information prepared in accordance with GAAP. These non-GAAP financial measures may differ from similar measures presented by other companies.

## Selected Quarterly Information:

(In Thousands, Except Per Share Amounts)

|  | Mar 2010 | Dec 2009 | Sep 2009 | Jun 2009 | Mar 2009 |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Net Income | \$5,415 | \$5,117 | \$5,062 | \$4,931 | \$6,682 |
| Transactions Recorded in Net Income |  |  |  |  |  |
| (Net of Tax): |  |  |  |  |  |
| Other-Than-Temporary Impairment (OTTI) ${ }^{1}$ | \$--- | \$(227) | \$--- | \$ --- | \$ --- |
| Net Securities Gains | --- | 17 | 29 | 2 | 167 |
| Net Gains on Sales of Loans | 13 | 56 | 10 | 141 | 46 |
| Net Gain on Sale of |  |  |  |  |  |
| Merchant Bank Card Processing ${ }^{2}$ | --- | --- | --- | 161 | 1,630 |
| Income from Restitution Payment | --- | --- | --- | 272 | --- |
| FDIC Special Assessment ${ }^{3}$ | --- | --- | --- | (475) | --- |
| Period End Shares Outstanding | 10,948 | 10,917 | 10,916 | 10,909 | 10,901 |
| Basic Average Shares Outstanding | 10,932 | 10,910 | 10,912 | 10,901 | 10,892 |
| Diluted Average Shares Outstanding | 10,971 | 10,959 | 10,982 | 10,948 | 10,922 |
| Basic Earnings Per Share | \$. 50 | \$. 47 | \$. 46 | \$. 45 | \$.61 |
| Diluted Earnings Per Share | . 49 | . 47 | . 46 | 45 | . 61 |
| Cash Dividends Per Share | . 25 | . 25 | . 24 | . 24 | . 24 |
| Average Assets | \$1,844,173 | \$1,856,176 | \$1,778,893 | \$1,725,739 | \$1,681,096 |
| Average Equity | 144,001 | 140,786 | 136,397 | 133,718 | 128,507 |
| Return on Average Assets | 1.19\% | 1.09\% | 1.13\% | 1.15\% | 1.61\% |
| Return on Average Equity | 15.25 | 14.42 | 14.72 | 14.79 | 21.09 |
| Average Earning Assets | \$1,762,490 | \$1,781,464 | \$1,706,626 | \$1,653,637 | \$1,610,007 |
| Average Paying Liabilities | 1,483,532 | 1,492,326 | 1,417,218 | 1,382,451 | 1,346,413 |
| Interest Income, Tax-Equivalent ${ }^{4}$ | 22,512 | 23,032 | 22,499 | 22,245 | 22,262 |
| Interest Expense | 5,940 | 6,522 | 6,462 | 6,716 | 6,792 |
| Net Interest Income, Tax-Equivalent ${ }^{4}$ | 16,572 | 16,510 | 16,037 | 15,529 | 15,470 |
| Tax-Equivalent Adjustment | 861 | 863 | 835 | 744 | 739 |
| Net Interest Margin ${ }^{4}$ | 3.81\% | 3.68\% | 3.73\% | 3.77\% | 3.90\% |
| Efficiency Ratio Calculation: ${ }^{4}$ |  |  |  |  |  |
| Noninterest Expense | \$11,540 | \$11,699 | \$11,401 | \$12,119 | \$11,373 |
| Less: Intangible Asset Amortization | (73) | (77) | (79) | (79) | (89) |
| Net Noninterest Expense | \$11.467 | \$11.622 | \$11.322 | \$12,040 | \$11.284 |
| Net Interest Income, Tax-Equivalent ${ }^{4}$ | \$16,572 | \$16,510 | \$16,037 | \$15,529 | \$15,470 |
| Noninterest Income | 4,018 | 3,805 | 3,976 | 4,844 | 6,967 |
| Less: Net Securities Losses (Gains) \& | --- | 347 | (48) | (4) | (277) |
| OTTI |  |  |  |  |  |
| Net Gross Income | \$20,590 | \$20,662 | \$19,965 | \$20,369 | \$22,160 |
| Efficiency Ratio ${ }^{4}$ | 55.69\% | 56.25\% | 56.71\% | 59.11\% | 50.92\% |
| Period-End Capital Information: |  |  |  |  |  |
| Tier 1 Leverage Ratio | 8.66\% | 8.43\% | 8.37\% | 8.77\% | 8.64\% |
|  | \$145,804 | \$140,818 | \$139,304 | \$134,586 | \$132,539 |


| Total Stockholders Equity (i.e. Book Value) |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Book Value per Share | 13.32 | 12.90 | 12.76 | 12.71 | 12.52 |
| Intangible Assets | 16,630 | 16,712 | 16,353 | 16,440 | 16,450 |
| Tangible Book Value per Share 4 | 11.80 | 11.37 | 11.26 | 11.15 | 10.97 |
| Asset Quality Information |  |  |  |  |  |
| Net Loans Charged-off as a |  |  |  |  |  |
| Percentage of Average Loans, |  |  |  |  |  |
| Provision for Loan Losses as a |  |  |  |  |  |
| Percentage of Average Loans, |  |  |  |  |  |
| Allowance for Loan Losses as a |  |  |  |  |  |
| Percentage of Loans, Period-end | 1.27 | 1.26 | 1.25 | 1.25 | 1.22 |
| Allowance for Loan Losses as a |  |  |  |  |  |
| Percentage of Nonperforming Loans, |  |  |  |  |  |
| Nonperforming Loans as a |  |  |  |  |  |
| Percentage of Loans, Period-end | . 32 | . 42 | . 42 | . 32 | . 35 |
| Nonperforming Assets as a |  |  |  |  |  |
| Percentage of Total Assets, Period-end | . 20 | . 26 | . 26 | . 23 | . 27 |
| ${ }^{1}$ See page 22 | ${ }^{3}$ See page 21 |  |  |  |  |
| ${ }^{2}$ See page 21 | ${ }^{4}$ See Use of Non-GAAP Financial Measures on page 18. |  |  |  |  |

## Average Consolidated Balance Sheets and Net Interest Income Analysis

(see Use of Non-GAAP Financial Measures on page 18)
(Fully Taxable Basis using a marginal tax rate of $35 \%$ )
(Dollars In Thousands)

| Quarter Ended March 31, | $\underline{2010}$ |  |  | $\underline{2009}$ |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Average Balance | Interest <br> Income/ <br> Expense | Rate <br> Earned/ <br> Paid | Average Balance | Interest <br> Income/ <br> Expense |  |
| Interest-Bearing Deposits at Banks | \$ 61,831 | \$ 40 | 0.26\% | \$ 55,777 | \$ 36 | 0.26\% |
| Investment Securities: |  |  |  |  |  |  |
| Taxable | 402,364 | 3,979 | 4.01 | 299,485 | 3,463 | 4.69 |
| Non-Taxable | 186,691 | 2,268 | 4.93 | 150,574 | 1,965 | 5.29 |
| Loans | 1,111,604 | 16.225 | 5.92 | 1,104,171 | 16.798 | 6.17 |
| Total Earning Assets | 1,762,490 | $\underline{22.512}$ | 5.18 | 1,610,007 | $\underline{22,262}$ | 5.61 |
| Allowance For Loan Losses | $(14,091)$ |  |  | $(13,313)$ |  |  |
| Cash and Due From Banks | 28,579 |  |  | 28,432 |  |  |
| Other Assets | 67.195 |  |  | 55.970 |  |  |
| Total Assets | \$1.844.173 |  |  | \$1,681.096 |  |  |
| Deposits: |  |  |  |  |  |  |
| NOW Accounts | \$ 526,137 | 1,423 | 1.10 | \$ 424,154 | 1,234 | 1.18 |
| Savings Deposits | 343,078 | 540 | 0.64 | 289,481 | 546 | 0.76 |
| Time Deposits of \$100,000 or More | 146,874 | 716 | 1.98 | 152,744 | 1,025 | 2.72 |
| Other Time Deposits | 245.332 | 1.486 | 2.46 | 246,777 | 1.927 | 3.17 |
| Total Interest-Bearing Deposits | 1,261,421 | 4,165 | 1.34 | 1,113,156 | 4,732 | 1.72 |
| Short-Term Borrowings | 62,111 | 30 | 0.20 | 53,257 | 33 | 0.25 |
| FHLBNY Advances and Long-Term Debt | 160,000 | 1,745 | 4.42 | 180,000 | 2,027 | 4.57 |
| Total Interest-Bearing Funds | 1,483,532 | 5.940 | 1.62 | 1,346,413 | 6.792 | 2.05 |
| Demand Deposits | 191,950 |  |  | 180,966 |  |  |
| Other Liabilities | 24.690 |  |  | 25.210 |  |  |
| Total Liabilities | 1,700,172 |  |  | 1,552,589 |  |  |
| Stockholders Equity | 144,001 |  |  | 128,507 |  |  |
| Total Liabilities and Stockholders Equity | \$1,844,173 |  |  | \$1,681,096 |  |  |
| Net Interest Income (Tax-equivalent Basis) |  | 16,572 |  |  | 15,470 |  |
| Reversal of Tax-Equivalent Adjustment |  | (861) | (.20) |  | (739) | (.19) |
| Net Interest Income |  | \$15.711 |  |  | \$14.731 |  |
| Net Interest Spread |  |  | 3.56 |  |  | 3.56 |
| Net Interest Margin |  |  | 3.81 |  |  | 3.90 |

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## OVERVIEW

We reported net income for the first quarter of 2010 of $\$ 5.4$ million, representing diluted earnings per share (EPS) of $\$ .49$. As we previously reported, included in our 2009 first quarter results was a net gain of $\$ 1.63$ million, or $\$ .15$ per share, net of tax, recognized on the sale of our merchant bank card processing line of business to TransFirst LLC. Excluding this transaction, adjusted net income for the first quarter of 2009 was $\$ 5.1$ million, representing adjusted diluted EPS of $\$ .46$ for the first quarter of 2009. As a result, adjusted EPS increased $\$ .03$ per share or $6.5 \%$ from 2009 to the comparable 2010 results. Return on average equity (ROE) for the 2010 quarter continued to be very strong at $15.25 \%$, although down slightly from the adjusted ROE of $15.94 \%$ for the quarter ended March 31, 2009. Return on average assets (ROA) for the 2010 quarter continued to be very strong at $1.19 \%$, although down slightly from the adjusted ROA of $1.22 \%$ for the quarter ended March 31, 2009. The adjusted net income, adjusted EPS, adjusted ROE and adjusted ROA measures for 2009 are non-GAAP financial measures. We have provided a reconciliation of these non-GAAP measures to the GAAP net income for the 2009 first quarter of $\$ 6.7$ million, diluted EPS of $\$ .61$, ROE of $21.09 \%$ and ROA of $1.61 \%$ as required under Regulation G in the table on page 36.

Total assets were $\$ 1.861$ billion at March 31, 2010, which represented an increase of $\$ 148.6$ million, or $8.7 \%$, above the level at March 31, 2009, and an increase of $\$ 19.7$ million, or $1.1 \%$, from the December 31, 2009 level.

Stockholders equity was $\$ 145.8$ million at March 31,2010 , an increase of $\$ 13.3$ million, or $10.0 \%$, from the year earlier level. Stockholders' equity increased $\$ 5.0$ million from the December 31, 2009 level of $\$ 140.8$ million. The components of the change in stockholders equity since year-end 2009 are presented in the Consolidated Statement of Changes in Stockholders Equity on page 5, and are discussed in more detail in the following section entitled, Increase in Stockholder Equity. Our risk-based capital ratios and Tier 1 leverage ratio continued to significantly exceed regulatory minimum requirements at period-end. At March 31, 2010 both of our banks, as well as the holding company, qualified as "well-capitalized" under federal bank regulatory guidelines.

Financial Market Turmoil: The Dow Jones Industrial Average (Dow Jones) plunged from a high of over 14,000 in October 2007 to a low of under 6,500 in March 2009, and then rebounded back to over 11,000, demonstrating a degree of volatility not seen in many decades, with the most dramatic up tick occurring during the fourth quarter of 2009. The financial sector and particularly banks have been severely affected, suffering major losses on mortgages and other credit portfolios and an industry-wide loss of short-term liquidity. In addition, bank failures have continued to occur with regularity, through 2009 and into 2010, and are expected to persist for the foreseeable future. Many community banks, like our company, have not experienced significant losses in their loan or investment portfolios or the liquidity concerns that many of our larger contemporaries have experienced, but expanding problems in commercial real estate portfolios throughout the U.S. now threaten many of these community banks. The magnitude of turmoil in the markets had an impact on the operations of all banks, including ours, during 2009 and may continue to influence our financial condition and results of operations in forthcoming periods.

Sale of Merchant Bank Card Processing to TransFirst: As we previously reported during the first quarter of 2009, our bank subsidiaries, Glens Falls National Bank and Trust Company and Saratoga National Bank and Trust Company, sold their merchant bank card processing businesses during that period for an initial cash payment at
closing of $\$ 3$ million to TransFirst LLC (TransFirst) and a bank designated by TransFirst. In connection with the sale, we entered into a relationship with TransFirst under which TransFirst will provide merchant bank card processing to merchant customers of our subsidiary banks. The gain to us from the transaction was offset, in part, by an estimated $\$ 300$ thousand cost primarily to terminate certain pre-existing agreements, for a pre-tax net gain at closing of \$2.7 million. In the second quarter of 2009, a post-closing adjustment to the purchase price substantially eliminated the termination fees related to the pre-existing agreements such that our net pre-tax gain on the sale of the business as adjusted increased by $\$ 266$ thousand to approximately $\$ 2.97$ million.

FDIC Special Assessment \& Prepayment: The FDIC announced during the second quarter of 2009 that the agency would levy a special assessment on all FDIC insured financial institutions to rebuild the FDIC s insurance fund which has recently been depleted by bank failures. The special assessment was set at $0.05 \%$ of the insured institution s total assets less Tier 1 capital. Institutions were instructed to estimate and accrue the expense in the second quarter of 2009. We determined that our expense was $\$ 787$ thousand, which we accrued on June 30, 2009. The FDIC did not impose any additional special assessments in the remainder of 2009, but did generate additional much needed cash for the insurance fund by requiring insured institutions to prepay in December 2009 their projected assessments for the fourth quarter of 2009 and all of 2010, 2011 and 2012. Our prepayment amount was $\$ 6.8$ million, which is being amortized, as required by bank regulatory guidance, into expense during the relevant periods to which such assessment relates. On April 13, 2010 the FDIC Board proposed significant changes in the risk-based premiums scheme for banks. Management is unable to predict the likelihood, magnitude or ultimate impact on the Company of any such changes.

Recent legislative developments health care reform: In March 2010, comprehensive healthcare reform legislation was passed under the Patient Protection and Affordable Care Act, as amended by the Health Care and Education Reconciliation Act of 2010 (collectively, the "Act"). Included among the major provisions of the Act, is a change in tax treatment of the federal drug subsidy paid with respect to eligible retirees. The Act contains provisions that may impact the Company's accounting for some of its benefits plans in future periods. However, we do not currently expect that impact to be material. The exact extent of the Act's impact, if any, cannot be determined until final regulations are promulgated and additional interpretations of the Act become available. The Company will continue to monitor the effect of the Act.

Economic recession and loan quality: As the economic recession got underway in late 2008, our market area of northeastern New York was relatively sheltered from falling real estate values and increasing unemployment, partially due to the fact that our market area had been less affected by the preceding real estate bubble than other areas of the U.S. As the recession became stronger and deeper in late 2009, even northeastern New York began to feel the impact of the worsening national economy reflected in a slow-down in real estate sales and increasing unemployment rates. By year-end 2009, we had experienced a decline in the credit quality of our loan portfolio, although by standard measures our portfolio continued to appear stronger than the average for our peer group. In the first quarter of 2010 our loan quality held steady and in some ways actually improved. Nonperforming loans amounted to $\$ 3.6$ million at March 31, 2010, a decrease of $\$ 1.1$ million from the prior year-end. The ratio of nonperforming loans to period-end loans was $.32 \%$ at March 31, 2010, a decrease from $.35 \%$ one year earlier. By way of comparison, this ratio for our peer group increased by 107 basis points, from $2.39 \%$ at December 31, 2008 to $3.46 \%$ at December 31, 2009. Our loans charged-off (net of recoveries) against our allowance for loan losses were $\$ 206$ thousand for the 2010 quarter, as compared to $\$ 324$ thousand for the prior year period. At period-end 2010, the allowance for loan losses was $\$ 14.2$ million, representing $1.27 \%$ of total loans, an increase of one basis point from the prior year-end. To date, we have not experienced significant deterioration in any of our three major loan portfolio segments:

## ©

Commercial Loans: We lend to small and medium size businesses, which typically do not encounter liquidity problems, since we often also provide support for their supplementary liquidity needs. However, current unemployment rates in our region are higher than in the past few years and the number of total jobs has decreased, although these trends are largely attributable to a few changes in the local operations of a small number of larger corporations. Commercial property values have not shown significant deterioration and we update the appraisals on our nonperforming and watched commercial properties as deemed necessary, usually when the loan is downgraded or when we perceive significant market deterioration since our last appraisal.

## ㅇ

Residential Real Estate Loans: We have not experienced a notable increase in our foreclosure rates, primarily due to the fact that we did not originate or participate in underwriting subprime or other high-risk mortgage loans, such as so called Alt A, negative amortization, option ARM s or negative equity loans. We originate nearly all c residential real estate loans held in our portfolio while applying conservative underwriting standards.

## ㅇ

Indirect Automobile Loans: These loans comprise nearly $30 \%$ of our loan portfolio. During the recently completed quarter, we did not experience any significant change in our delinquency rate or level of charge-offs on these loans, although both delinquencies and charge-offs did increase modestly during 2009.

Investment securities and other-than-temporary impairment: During the last quarter of 2009, we recognized a $\$ 375$ thousand impairment charge on one inactively traded common stock which we continue to hold in our available-for-sale portfolio, with no subsequent additional impairment charge on this investment during the first quarter of 2010. We have not held and do not hold any preferred or common stock of Fannie Mae or Freddie Mac. As of quarter-end, we had not experienced any impairment issues with regard to our holdings of mortgage-backed securities or CMO s. Mortgage-backed securities held by the company are comprised of pass-through securities backed by conventional residential mortgages and guaranteed by government agencies or government sponsored entities. We do not hold any private-label mortgage-backed securities or securities backed by subprime or other high risk non-traditional mortgage loans.

Liquidity and access to credit markets: We have not experienced any liquidity issues during 2009 and in 2010 through the date of this report. The terms of our lines of credit with our correspondent banks, the FHLBNY and the Federal Reserve Bank have not changed, except for some increases in the maximum borrowing capacity (see our general liquidity discussion on page 35). In general, we rely on asset-based liquidity (i.e. funds placed by us in overnight investments and regular cash flow from maturing investments and loans) with liability-based liquidity as a secondary source (overnight borrowing arrangements with our correspondent banks, arrangements for FHLBNY overnight and term advances, and access to the Federal Reserve Bank discount window, as our main sources). During the recent period of bank failures, some institutions experienced a run on deposits, even though there was no reasonable expectation that depositors would lose any of their insured deposits. We maintain, and periodically test, a contingency liquidity plan whose purpose is to ensure that we can generate an adequate amount of cash to meet a wide variety of potential liquidity crises on very short notice.

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VISA Transactions in 2008 and 2009: On March 28, 2008, VISA Inc. distributed to its member banks, including Glens Falls National Bank and Trust Company, by way of a mandatory redemption of $38.7 \%$ of the Visa Class B shares held by the member banks, some of the proceeds realized by Visa from the initial public offering and sale of its Class A shares just then completed. With another portion of the IPO proceeds, Visa established a $\$ 3$ billion escrow fund to cover certain, but not all, of its continuing litigation liabilities under various antitrust claims, which its member banks are otherwise required to bear. Accordingly, during the first quarter of 2008, we recorded the following transactions:

A gain of $\$ 749$ thousand from the mandatory redemption by Visa from us of $38.7 \%$ of our Class B Visa Inc. shares, reflected as an increase in noninterest income, and

A reversal of $\$ 306$ thousand of the $\$ 600$ thousand accrual previously recorded by us at December 31, 2007, representing our then estimated proportional share of additional Visa litigation costs, which reversal was reflected as a reduction in other operating expense.

In October 2008, Visa announced that it had settled a lawsuit with Discover Financial Services, which was part of the covered litigation for which the Visa member banks remained contingently liable and for which Visa had established its escrow fund. In December 2008, Visa deposited an additional $\$ 1.1$ billion into the escrow fund for covered litigation, and in July 2009, an additional $\$ 700$ million into the fund. These developments reduced the Company s proportionate exposure for covered litigation but also reduced the ultimate value of its remaining Class B Visa shares, as Visa s settlement of covered litigation claims directly reduced the value of member banks Class B stock. However, the Company had not previously recognized the value of its remaining Class B shares in accordance with SEC guidance; thus the Company did not recognize any income or expense in any of the periods presented as a result of the reduced value of those shares upon Visa s settlement of the litigation. The estimation of the Company s proportionate share of any potential losses related to the covered litigation is extremely difficult and involves a high degree of uncertainty. Management has determined that the remaining $\$ 294$ thousand liability included in Other Liabilities on our March 31, 2010 consolidated balance sheet represents the fair value of our proportionate share of the remaining covered Visa litigation obligation at that date, but this value is subject to change depending upon future developments in the covered litigation.

Increase in Stockholders Equity: At March 31, 2010, our tangible book value per share (calculated based on stockholders equity reduced by intangible assets including goodwill and other intangible assets) amounted to $\$ 11.80$, an increase of $\$ 0.43$, or $3.8 \%$, from year-end 2009. Our total stockholders equity at March 31, 2010 increased 3.5\% over the year-end 2009 level. Major changes to stockholders equity included: i) $\$ 5.4$ million of net income for the period; ii) a $\$ 1.4$ million net unrealized gain in securities available-for-sale; offset in part by iii) cash dividends of $\$ 2.73$ million; and by (iv) repurchases of our own common stock of $\$ 247$ thousand. As of March 31, 2010, our closing stock price was $\$ 26.89$, resulting in a trading multiple of 2.28 to our tangible book value. The Company and each of its subsidiary banks also continue to remain classified as well-capitalized under regulatory guidelines. As previously disclosed, due to our strong capital, financial and liquidity positions, we did not participate in the U.S. Treasury s Capital Purchase Program (a component of TARP). The Board of Directors declared and paid a quarterly cash dividend of $\$ .25$ per share for the first quarter of 2010.

## CHANGE IN FINANCIAL CONDITION

Summary of Selected Consolidated Balance Sheet Data
(Dollars in Thousands)


Securities Sold Under

| Agreements to Repurchase | $\$ 62,908$ | $\$ 72,020$ | $\$ 52,888$ | $\$(9,112)$ | $\$ 10,020$ | $(12.7)$ | 18.9 |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| FHLB Advances | 140,000 | 140,000 | 160,000 | --- | $(20,000)$ | -- | $(12.5)$ |
| Stockholders' Equity | 145,804 | 140,818 | 132,539 | 4,986 | 13,265 | 3.5 | 10.0 |

(1) Includes Nonaccrual Loans

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Municipal Deposits: Fluctuations in balances of our NOW accounts and time deposits of $\$ 100,000$ or more are largely the result of municipal deposit seasonality factors. Municipal deposits on average have represented $18 \%$ to over $26 \%$ of our total deposits. Municipal deposits typically are invested in NOW accounts and time deposits of short duration. Many of our municipal deposit relationships are subject to annual renewal, by formal or informal agreement.

In general, there is a seasonal pattern to municipal deposits starting with a low point during July and August. Account balances tend to increase throughout the fall and into the winter months from tax deposits and receive an additional boost at the end of March from the electronic deposit of state aid to school districts. In addition to these seasonal fluctuations within accounts, the overall level of municipal deposit balances fluctuates from year-to-year as some municipalities move their accounts in and out of our banks due to competitive factors. Often, the balances of municipal deposits at the end of a quarter are not representative of the average balances for that quarter.

The recent and continuing financial crisis has had a significant negative impact on governmental tax revenues, including municipal tax revenues, and consequently on municipal budgets. This has not yet resulted in a sustained drop-off in our municipal deposits levels, adjusted for seasonal fluctuations, or an elevation in the average rates we pay on such deposits, but either or both of these developments may result in the future.

Yield Curve: The shape of the yield curve (i.e. the line depicting interest rates being paid on low- or no-risk securities, such as U.S. Treasury bills, of different maturities, with the rate on the vertical axis and maturity on the horizontal axis) typically turns upward. Our net interest income often reflects our investment of some portion of our short-term, lower-rate deposits in longer-term loans and investments, and hence our net interest margin and earnings level are directly affected by the shape of the yield curve. Generally, the steeper the yield curve, the better our net interest income results. During much of 2006 and 2007, the yield curve flattened and at times became inverted, that is, the rates for long-term bonds like U.S. Treasury notes were often less than the rates banks paid for overnight federal funds. During that period our net interest margin compressed and our net interest income declined as a consequence. With the sharp decline in short-term interest rates in the fourth quarter of 2008, however, the yield curve regained a more traditional upward slope as longer-term rates tended to resist any comparable downward movement, which extended through the first quarter of 2010.

Changes in Sources of Funds: Our increase in total deposits from December 31, 2009 to March 31, 2010 was $\$ 26.1$ million, or $1.8 \%$, of which $\$ 23.6$ million of the increase was attributable to growth in municipal deposits. Most of this growth occurred at period-end, however. Average deposit balances on a quarter-to-quarter basis were essentially flat between the fourth quarter of 2009 and the first quarter of 2010. We also experienced an increase in internally generated non-municipal deposit balances of $\$ 2.5$ million, or $0.2 \%$, from December 31, 2009 to March 31, 2010 with increases occurring primarily in our money market savings accounts. At March 31, 2010 securities sold under agreements to repurchase were $\$ 9.1$ million below year-end balances. FHLB advances remained unchanged from the year-end balance.

Changes in Earning Assets: Our loan portfolio increased by $\$ 9.0$ million, or $0.8 \%$, from December 31, 2009 to March 31, 2010. We experienced the following trends in our three largest segments:
1.

Commercial and commercial real estate loans period-end balances for this segment were up modestly from year-end 2009 balances, reflecting moderate demand for commercial lending.
2.

Residential real estate loans these loans increased by $\$ 6.7$ million from December 31, 2009 to March 31, 2010, as we closed on loans of approximately $\$ 19.9$ million, which exceeded residential real estate loan sales, prepayments and normal amortization.

## 3.

Indirect and other consumer loans The balance of these loans remain virtually unchanged as originations were fully offset by prepayments and normal amortization.

During the three-month period, $\$ 63.6$ million of investments matured in our securities available-for-sale portfolio, of which we replaced $\$ 50.0$ million with purchase of new securities. Changes in our securities held-to-maturity portfolio reflected a small amount of maturities and purchases.

## Deposit Trends

The following two tables provide information on trends in the balance and mix of our deposit portfolio by presenting, for each of the last five quarters, the quarterly average balances by deposit type and the percentage of total deposits represented by each deposit type.

## Quarterly Average Deposit Balances

(Dollars in Thousands)

|  | Quarter Ended |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  | Mar 2010 | Dec 2009 | Sep 2009 | Jun 2009 | Mar 2009 |
| Demand Deposits | \$ 191,950 | \$ 199,116 | \$ 199,611 | \$ 186,033 | \$ 180,966 |
| NOW Accounts | 526,137 | 520,161 | 443,841 | 451,350 | 424,154 |
| Savings Deposits | 343,078 | 329,400 | 310,991 | 298,180 | 289,481 |
| Time Deposits of \$100,000 or More | 146,874 | 155,588 | 167,681 | 145,335 | 152,744 |
| Other Time Deposits | 245,332 | 248,455 | 253,359 | 249,650 | 246,777 |
| Total Deposits | \$1,453,371 | \$1,452.720 | \$1,375.483 | \$1.330,548 | \$1,294.122 |

## Percentage of Average Quarterly Deposits

|  | Quarter Ended |  |  |  |  |
| :--- | :---: | ---: | :---: | :---: | :---: | :---: |
|  | $\underline{\text { Mar 2010 }}$ | $\underline{\text { Dec 2009 }}$ | $\underline{\text { Sep 2009 }}$ | $\underline{\text { Jun 2009 }}$ | $\underline{\text { Mar 2009 }}$ |
| Demand Deposits | $13.2 \%$ | $13.7 \%$ | $\underline{14.5 \%}$ | $14.0 \%$ | $14.0 \%$ |
| NOW Accounts | 36.2 | 35.8 | 32.3 | 33.9 | 32.8 |
| Savings Deposits | 23.6 | 22.7 | 22.6 | 22.4 | 22.4 |
| Time Deposits of $\$ 100,000$ or More | 10.1 | 10.7 | 12.2 | 10.9 | 11.8 |
| Other Time Deposits | $\underline{16.9}$ | $\underline{17.1}$ | $\underline{18.4}$ | $\underline{18.8}$ | $\underline{19.0}$ |
| Total Deposits | $\underline{100.0} \%$ | $\underline{100.0 \%}$ | $\underline{100.0} \%$ | $\underline{100.0} \%$ | $\underline{100.0} \%$ |

For a variety of reasons, including the seasonality of municipal deposits, we typically experience little net growth or a small contraction in average deposit balances in the first quarter of the year, versus significant growth in the second quarter. Deposit balances followed this pattern for the first quarter of 2010 as the average balance remained essentially flat from the fourth quarter of 2009. During the fourth quarter of 2009, average deposits balances actually increased due to the addition of a few new large municipal account relationships.

## Quarterly Cost of Deposits

|  | Quarter Ended |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  | Mar 2010 | Dec 2009 | Sep 2009 | Jun 2009 | Mar 2009 |
| Demand Deposits | ---\% | ---\% | ---\% | ---\% | ---\% |
| NOW Accounts | 1.10 | 1.14 | 1.02 | 1.15 | 1.18 |
| Savings Deposits | 0.64 | 0.65 | 0.64 | 0.69 | 0.76 |
| Time Deposits of \$100,000 or More | 1.98 | 2.09 | 2.19 | 2.62 | 2.72 |
| Other Time Deposits | 2.46 | 2.71 | 2.87 | 3.02 | 3.17 |
| Total Deposits | 1.16 | 1.24 | 1.27 | 1.40 | 1.48 |

Average rates paid by us on deposits decreased steadily over the previous five quarters, particularly on time deposits of $\$ 100,000$ or more and other time deposits, in which the decrease from the 2009 first quarter to the 2010 first quarter was approximately $27 \%$ and $22 \%$, respectively.

## Impact of Interest Rate Changes

Our profitability is affected by the prevailing interest rate environment, both short-term rates and long-term rates, by changes in those rates, and by the relationship between short- and long-term rates (i.e., the yield curve).

Changes in Interest Rates. In mid-2003, due to actions by the Federal Reserve Bank (Fed), the target rate on federal funds (funds which banks loan to one another on an overnight basis) decreased to a (then) almost unprecedented low of $1.00 \%$, and rates paid by banks on short-term deposits similarly decreased to historically low levels. The resulting lower rates on credit provoked a substantial expansion of lending across all sectors of the U.S. economy, especially mortgage and consumer lending. In mid-2005, following this period of prolonged and, at that time, historically low interest rates, the Fed began to increase short-term rates with a series of 25 basis point increases in the targeted federal funds rate, reaching $5.25 \%$ by mid-2007. Rates paid by banks on short-term deposits similarly increased during this period, although rates paid on long-term deposits (and yields earned on long-term loans and assets) did not increase proportionately as lending, particularly mortgage lending continued to expand nationwide at a rapid rate.

From mid-2007 to fall 2008, the Fed did not take any actions to change short-term rates. In September 2008, however, in response to a weakening economy and a loss of liquidity in the short-term credit market, precipitated in large part by the collapse in the housing market and resulting problems in subprime residential real estate lending, the Fed began lowering the federal funds target rate, rapidly and by significant amounts.

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By the December 2008 meeting of the Board of Governors, the rate had decreased 100 basis points, to $4.25 \%$, and in early 2009, the Fed, in response to continuing liquidity concerns in the credit markets, further lowered the targeted federal funds rate by an additional 400 basis points, to an unprecedented low range of $0 \%$ to $.25 \%$ where it remained for all of 2009 and continues at present. We began to see an immediate impact in the reduced cost of our deposits when rates began to fall in 2008 and continued falling in 2009. Yields on our earning assets also began to fall, but lagged significantly behind the deposit repricing.

Changes in the Yield Curve. An important development with regard to the effect of rate changes on our profitability in the mid-2005 to mid-2007 period was the flattening of the yield curve, especially during 2006 and the first half of 2007. After the Fed began increasing short-term interest rates in June 2004, the yield curve did not maintain its traditional upward slope but flattened; that is, as short-term rates increased, longer-term rates stayed unchanged or even decreased. Therefore, the traditional spread between short-term rates and long-term rates (the upward yield curve) essentially disappeared, i.e., the curve flattened. In late 2006 and in early 2007, the yield curve actually inverted, with short-term rates exceeding long-term rates. The flattening of the yield curve was the most significant factor in the decrease in our net interest margin and consequent pressure on our net interest income from 2005 through 2007. We, like many banks, typically fund longer-duration assets with shorter-maturity liabilities, and the flattening of the yield curve directly diminishes the benefit of this strategy.

At the end of the second quarter of 2007, however, the yield on longer-term securities began to increase compared to short-term investments. This increase in rate spread was further enhanced when long-term rates held steady after the Fed began lowering short-term rates in September 2007 in response to the economic downturn. Because market perceptions and expectations changed regarding the need to price more risk into certain long-term debt instruments incident to the crisis, long-term rates remained steady, even though short-term rates dropped sharply in 2008 and remained low in 2009. The yield curve resumed its more traditional shape and may continue to be steep for some time. However, even lending institutions such as ours that have avoided subprime lending problems and have enjoyed continued high credit quality have nevertheless experienced some increasing pressure on credit quality in recent periods, and this may continue especially if the national or regional economy continues to weaken. Any credit or asset quality erosion will reduce or possibly outweigh the benefit we may experience from the return of a positively-sloped yield curve. Thus, no assurances can be given on future improvements in our net interest margins, net interest income or net income generally, particularly as consumer mortgage related borrowings have diminished across the economy and the redeployment of funds from maturing loans and assets into other high-quality assets has become progressively more difficult.

Effect of Rate Changes on Our Margin. In September 2007, the Fed began lowering short-term interest rates in response to the worsening economy. From the third quarter of 2007 through mid-2008 our margin steadily improved as the rates we paid on our interest-bearing liabilities began to reprice downward rapidly. This had a significant positive impact on our net interest income. From mid-2008 into 2009, our net interest margin held steady at around $3.90 \%$, but began to narrow in the last three quarters of 2009 and the first quarter of 2010 as the downward repricing of paying liabilities began to slow while interest earning assets continued to reprice downward at a steady rate.

We expect that our margin may contract a bit more in future periods as the volume of downward repricing in our investment and loan portfolios exceeds the volume of downward repricing in our deposit and wholesale funding portfolios. Rates earned on our earning assets will likely index downwards to the full extent of the decrease in
prevailing rates. A discussion of the models we use in projecting the impact on net interest income resulting from possible changes in interest rates vis-à-vis the repricing patterns of our earning assets and interest-bearing liabilities is included later in this report under Item 3, Quantitative and Qualitative Disclosures About Market Risk.

## Non-Deposit Sources of Funds

We have borrowed funds from the Federal Home Loan Bank ("FHLB") under a variety of programs, including fixed and variable rate short-term borrowings and borrowings in the form of "structured advances." These structured advances have original maturities of 3 to 10 years and are callable by the FHLB at certain dates. If the advances are called, we may elect to receive replacement advances from the FHLB at the then prevailing FHLB rates of interest.

The $\$ 20$ million of Junior Subordinated Obligations Issued to Unconsolidated Subsidiary Trusts (trust preferred securities) on our consolidated balance sheet as of March 31, 2010 currently qualify as regulatory capital under capital adequacy guidelines, as discussed under Capital Resources beginning on page 33 of this Report. These trust preferred securities are subject to early redemption by us if the proceeds cease to qualify as Tier 1 capital of Arrow for any reason, including if bank regulatory authorities were to reverse their current position and decide that trust preferred securities do not qualify as regulatory capital or in the event of an adverse change in tax laws that denied the Company the ability to deduct interest paid on these obligations for federal income tax purposes.

## Loan Trends

The following two tables present, for each of the last five quarters, the quarterly average balances by loan type and the percentage of total loans represented by each loan type.

## Quarterly Average Loan Balances

(Dollars in Thousands)

|  | Quarter Ended |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  | Mar 2010 | Dec 2009 | Sep 2009 | Jun 2009 | Mar 2009 |
| Commercial and Commercial Real Estate | \$ 306,753 | \$ 306,781 | \$ 304,968 | \$ 304,381 | \$ 305,246 |
| Residential Real Estate | 364,974 | 355,292 | 343,948 | 335,572 | 339,597 |
| Home Equity | 68,725 | 66,037 | 61,819 | 58,173 | 54,857 |
| Indirect Consumer Loans | 328,566 | 337,582 | 343,751 | 348,807 | 355,937 |
| Other Consumer Loans ${ }^{(1)}$ | 42.586 | 43,803 | 45.335 | 46.582 | 48.534 |
| Total Loans | \$1.111.604 | \$1.109.495 | \$1,099.821 | \$1,093.515 | \$1.104.171 |

## Percentage of Total Quarterly Average Loans

|  | Quarter Ended |  |  |  |  |  |
| :--- | :---: | :---: | :---: | :---: | :---: | :---: |
|  | $\underline{\text { Mar 2010 }}$ | $\underline{\text { Dec 2009 }}$ | $\underline{\text { Sep 2009 }}$ | $\underline{\text { Jun 2009 }}$ | $\underline{\text { Mar 2009 }}$ |  |
| Commercial and Commercial Real Estate | $27.6 \%$ |  | $27.6 \%$ |  | $27.7 \%$ |  |
|  | $32.8 \%$ | $27.6 \%$ |  |  |  |  |
| Residential Real Estate | 32.8 | 32.0 | 31.3 | 30.7 | 30.8 |  |
| Home Equity | 6.2 | 6.0 | 5.6 | 5.3 | 5.0 |  |
| Indirect Consumer Loans | 29.6 | 30.4 | 31.3 | 31.9 | 32.2 |  |
| Other Consumer Loans ${ }^{(1)}$ | $\underline{3.8}$ | $\underline{4.0}$ | $\underline{4.1}$ | $\underline{4.3}$ | $\underline{4.4}$ |  |
| Total Loans | $\underline{100.0} \%$ | $\underline{100.0 \%}$ | $\underline{100.0 \%}$ | $\underline{100.0 \%}$ | $\underline{100.0} \%$ |  |

${ }^{(1)}$ The category Other Consumer Loans , in the tables above, includes home improvement loans secured by mortgages, which are otherwise reported with residential real estate loans in tables of period-end balances.

Maintenance of High Quality in the Loan Portfolio: In the second half of 2008 and throughout most of 2009, the U.S. experienced significant disruption and volatility in its financial and capital markets. A major cause of the disruption was a significant decline in residential real estate values across much of the U.S., which in turn triggered widespread defaults on subprime mortgage loans and steep devaluations of portfolios containing these loans and securities collateralized by them. In mid-2009, as real estate values continued to fall in most areas of the U.S., problems spread from subprime loans to better quality mortgage portfolios, and in some cases prime mortgage loans, as well as home equity and credit card loans. In addition, in mid- to late-2009, commercial real estate values also began to decline and commercial real estate mortgage portfolios began to experience the same problems that previously beset residential mortgage portfolios. Although the collapse in residential and commercial property values has in many markets begun to level out in recent periods, the damage to asset portfolios remains a serious concern. Many lending institutions have suffered sizable charge-offs and losses in their loan and investment securities
portfolios in the past six quarters as a result of their origination or investment in these kinds of loans or securities.

Through March 2010, we have not experienced a significant deterioration in our loan or investment portfolios, except for two impaired securities discussed in our December 31, 2009 Form 10-K. We have never engaged in subprime mortgage lending as a business line and we do not extend or purchase any so-called Alt-A, negative amortization, option ARM, or negative equity mortgage loans. On occasion we have made loans to borrowers having a FICO score of 660 or below or have had extensions of credit outstanding to borrowers who have developed credit problems after origination resulting in deterioration of their FICO scores.

We also on occasion have extended community development loans to borrowers whose creditworthiness is below our normal standards as part of the community support program we have developed in fulfillment of our statutorily-mandated duty to support low- and moderate-income borrowers within our service area. However, we are a prime lender and apply prime lending standards and this, together with the fact that the service area in which we make most of our loans has not experienced as severe a decline in property values as other parts of the U.S., are the principal reasons that we have not to date experienced significant deterioration in the real estate categories of our loan portfolio.

If, however, the economic weakness persists, we may experience elevated charge-offs, higher provisions to our loan loss reserve, and increasing expense related to asset maintenance and supervision.

Residential Real Estate Loans: In recent years, residential real estate and home equity loans have represented the largest segment of our loan portfolio. Residential mortgage demand has been moderate since 2004, after a several year period when demand was high. However, during 2004 and 2005 and the first quarter of 2006, we sold many of our 30 -year, fixed-rate mortgage originations, while retaining the servicing rights. By the end of the first quarter of 2006, as yields on longer-term residential real estate loans began to rise, we decided to stop selling our 30-year mortgage originations and instead retain them in our portfolio. However, during the last quarter of 2008 and the first two quarters of 2009, as the government supported entities (GSEs) Fannie Mae and Freddie Mac increased their dominance of the highly stressed home mortgage market with very low-rate mortgages, we returned to our earlier practice of selling most of our mortgage originations to Freddie Mac. During the second half of 2009 and the first quarter of 2010, we reduced our resales, as only a relatively small portion of our new residential real estate loan originations were sold to Freddie Mac (with further offsets as a result of normal principal amortization and prepayments on pre-existing loans). However, if we continue in the current GSE-subsidized low-rate environment for newly originated residential real estate loans, we may once again elect to resell a higher portion of our loan originations and may experience a decrease in our outstanding balances in this segment of our portfolio. Moreover, if our local economy or real estate market suffers further a major downturns, the demand for residential real estate loans in our service area may decrease, which also may negatively impact our real estate portfolio and our financial performance.

Indirect Loans: In the early post-2000 years, indirect consumer loans (consisting principally of automobile loans originated through dealerships located primarily in the eastern region of upstate New York), were the largest segment of our loan portfolio. For much of this period, indirect consumer loans were the fastest growing segment of our loan portfolio, both in terms of absolute dollar amount and as a percentage of the overall portfolio. Since 2003, however, this segment of the portfolio has basically been flat, with periods of expansion followed by contraction. Over the period, the segment has experienced little growth in absolute terms and decreased as a percentage of the overall portfolio. This change in the significance of our indirect loan segment was largely the result of a series of aggressive campaigns of zero-rate and other subsidized financing by auto manufacturers, commencing late in 2001 and recurring periodically in the years since then.

In the last quarter of 2007 and the first two quarters of 2008, we encountered enhanced rate competition on indirect (auto) loans from other lenders, including finance affiliates of the auto manufacturers who increased their offerings of heavily subsidized, low- or zero-rate loans. This increasingly competitive environment, combined with softening demand for vehicles, especially for SUVs and light trucks, had a negative effect on our indirect originations, and we experienced decreases in indirect balances in the first two quarters of 2008. However during the last two quarters of 2008, as some of the major lenders in the indirect market pulled back, including the auto companies financing affiliates, our share of the local indirect loan market increased and our portfolio at December 31, 2008 exceeded the balance at December 31, 2007 by $\$ 19.5$ million, or $5.7 \%$. However, in 2009 our outstanding balances steadily declined from month to month and our ending balance at December 31, 2009 was $\$ 28.1$ million, or $7.8 \%$, below the 2008 year-end balance.

During the first quarter of 2010, our balances in this sector remained flat from year-end 2009 as our originations were fully offset by prepayments and normal amortization.

During 2009, the borrowers of the indirect loans we originated had an average credit score at origination of over 725 . We have an extremely capable and experienced lending staff that not only utilize software tools but also review and evaluate each loan individually. We believe our disciplined approach to evaluating risk has contributed to maintaining our strong loan quality. Originations of indirect loans for 2009 were approximately $\$ 127.8$ million, a decrease of $\$ 50.0$ million, or $36.7 \%$, from 2008. Originations for the first quarter of 2010 were approximately $\$ 38.2$ million, an increase of $\$ 8.2$ over the originations in the first quarter of 2009.

At March 31, 2010, indirect loans represented the second largest category of loans in our portfolio and a significant component of our business. However, if weakness in auto demand persists, our indirect loan portfolio is likely to experience limited, if any, overall growth, either in real terms or as a percentage of the total portfolio, regardless of whether the auto company affiliates continue or resume their offering of highly-subsidized vehicle loans. Such weakened demand for indirect loans could negatively impact our financial performance.

Commercial, Commercial Real Estate and Construction and Land Development Loans: In recent years, we have experienced moderate to strong demand for commercial and commercial real estate loans. These loan balances have generally increased, both in dollar amount and as a percentage of the overall loan portfolio. This pattern continued during 2008 as the outstanding balance in this category grew $\$ 21.3$ million, or $8.0 \%$, from year-end 2007. However, in response to the 2008-2009 recessions, demand began to ease in 2009 and our outstanding balances at the end of 2009 were essentially unchanged from year-end 2008. During the first quarter of 2010, commercial loan balances increased by $\$ 1.8$ million, or $1.2 \%$. Substantially all commercial and commercial real estate loans in our portfolio are extended to businesses or borrowers located in our regional market. Many of the loans in the commercial portfolio have variable rates tied to prime, FHLBNY or U.S. Treasury indices. We have not experienced any significant weakening in the quality of our commercial loan portfolio in recent quarters, although during that period on a national scale the commercial real estate market has begun to give signs of significant weakness. It is entirely possible that we may experience a reduction in the demand for such loans and/or a weakening in the quality of our commercial and commercial real estate loan portfolio in upcoming periods.

The following table indicates the annualized tax-equivalent yield of each loan category for the past five quarters.

## Quarterly Taxable Equivalent Yield on Loans

|  | Quarter Ended |  |  |  |  |
| :--- | :---: | :---: | :---: | ---: | ---: |
|  | Mar 2010 | Dec 2009 | Sep 2009 | Jun 2009 | Mar 2009 |
| Commercial and Commercial Real Estate | $6.23 \%$ | $6.23 \%$ | $6.30 \%$ | $6.41 \%$ | $6.48 \%$ |
| Residential Real Estate | 5.79 | 5.87 | 6.01 | 6.11 | 6.00 |
| Home Equity | 3.11 | 3.22 | 3.25 | 3.33 | 4.74 |
| Indirect Consumer Loans | 6.19 | 6.34 | 6.27 | 6.30 | 6.36 |
| Other Consumer Loans | 7.24 | 7.33 | 7.28 | 7.35 | 7.34 |
| Total Loans | 5.92 | 6.03 | 6.08 | 6.17 | 6.25 |

In the first quarter of 2010 the average yield on our loan portfolio declined by 11 basis points, from $6.03 \%$ to $5.92 \%$, due primarily to competitive pressures on rates for new commercial and commercial real estate loans as well as rates earned on automobile loans. The yields on new 30 year fixed-rate residential real estate loans (the choice of most of our mortgage customers) also fell during the quarter, but we did sell some of those originations to the secondary market, specifically, to Freddie Mac. The decrease in average yield on loans was 11 basis points versus an 8 basis point decline in our cost of deposits during the quarter, continuing the trend from preceding quarters.

In general, the yield (tax-equivalent interest income divided by average loans) on our loan portfolio and other earning assets has been impacted by changes in prevailing interest rates, as previously discussed in this Report beginning on page 25 under the heading "Impact of Interest Rate Changes." We expect that such will continue to be the case; that is, that loan yields will continue to rise and fall with changes in prevailing market rates, although the timing and degree of responsiveness will continue to be influenced by a variety of other factors, including the extent of federal government and Federal Reserve participation in the home mortgage market, the makeup of our loan portfolio, the shape of the yield curve, consumer expectations and preferences and the rate at which the portfolio expands.
Additionally, there is a significant amount of cash flow from normal amortization and prepayments in all loan categories, and this cash flow reprices at current rates as new loans are generated at the current yields.

As noted in the earlier discussion, during a period of change in prevailing rates, we generally experience a time lag between the impact of the change on our deposit portfolio (which is felt relatively quickly) and the impact of the change on our loan portfolio (which occurs more slowly). This time lag tends to have a positive impact on net interest margins during the beginning of a rate decline period and a negative impact on the margin at the beginning of a rate increase period. Conversely, the repricing time lag tends to have a negative impact on our margins when a rate decrease period matures (such has been the case in recent periods), and a positive impact on margins when a rate increase period matures.

## Investment Portfolio Trends

The following table presents the changes in the period-end balances for the securities available-for-sale and the securities held-to-maturity investment portfolios from December 31, 2009 to March 31, 2010 (in thousands):

|  | Fair Value at Period-End |  |  | Net Unrealized Gain (Loss) |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | $\underline{\text { Mar } 2010}$ | Dec 2009 | Change | Mar 2010 | Dec 2009 | Change |
| Securities Available-for-Sale: |  |  |  |  |  |  |
| U.S. Treasury and Agency | \$123,350 | \$123,331 | \$ 19 | \$ 402 | \$ 563 | \$ (161) |
| Obligations |  |  |  |  |  |  |
| State and Municipal Obligations | 19,075 | 18,913 | 162 | 49 | 70 | (21) |
| Collateralized Mortgage Obligations | 192,853 | 199,781 | $(6,928)$ | 5,349 | 3,422 | 1,927 |
| Mortgage-Backed | 88,387 | 93,017 | $(4,630)$ | 2,037 | 1,272 | 765 |
| Securities-Residential |  |  |  |  |  |  |
| Corporate and Other Debt Securities | 1,290 | 1,331 | (41) | (137) | (134) | (3) |
| Mutual Funds and Equity Securities | 1.296 | 1.333 | (37) | (113) | 25 | (138) |
| Total | \$426.251 | \$437.706 | \$(11.455) | \$7.587 | \$5.218 | \$2.369 |
| Securities Held-to-Maturity: |  |  |  |  |  |  |
| State and Municipal Obligations | \$170,755 | \$171,183 | \$(428) | \$2,181 | \$2,252 | \$(71) |

## Other-Than-Temporary Impairment

Each quarter we evaluate all investment securities with a fair value less than amortized cost, both in the available-for-sale portfolio and the held-to-maturity portfolio, to determine if there exists other-than-temporary impairment as defined under generally accepted accounting principles. During the last quarter of 2009, we recognized a $\$ 375$ thousand impairment charge on one equity security which we continue to hold in our available-for-sale portfolio. For both periods presented in the above table (i.e., fourth quarter 2009 and first quarter 2010), other mortgage-backed securities consisted solely of agency and government sponsored enterprises mortgage pass-through securities. Pass-through securities provide to the investor monthly portions of principal and interest pursuant to the contractual obligations of the underlying mortgages. Collateralized mortgage obligations (CMOs ) separate the repayments into two or more components (tranches), where each tranche has a separate estimated life and yield. Our practice has been to purchase pass-through securities and CMOs that are guaranteed by federal agencies and government sponsored enterprises and tranches of CMOs with shorter maturities. Included in corporate and other debt securities are corporate bonds and trust preferred securities which were highly rated at the time of purchase. Mutual funds and equity securities include the other-than-temporarily impaired security discussed above.

## Investment Sales, Purchases and Maturities: Available-for-Sale Portfolio

(In Thousands)

|  | Mar 2010 | Mar 2009 |
| :---: | :---: | :---: |
| Sales |  |  |
| Mortgage-Backed Securities-Residential | \$ --- | \$12,464 |
| Mutual Funds and Equity Securities | 38 | 2.015 |
| Total Sales | 38 | 14,479 |
| Net Gains on Securities Transactions | --- | 277 |
| Proceeds on the Sales of Securities | \$38 | \$14.756 |
| Purchases |  |  |
| U.S. Agency Securities | \$49,185 | \$39,768 |
| State and Municipal Obligations | 726 | 806 |
| Other | 100 | 91 |
| Total Purchases | \$50,011 | \$40,665 |
| Maturities \& Calls | \$63.602 | \$20,954 |

## Asset Quality

The following table presents information related to our allowance and provision for loan losses for the past five quarters.

## Summary of the Allowance and Provision for Loan Losses

(Dollars in Thousands, Loans Stated Net of Unearned Income)

|  | Mar 2010 | Dec 2009 | Sep 2009 | Jun 2009 | $\underline{\text { Mar } 2009}$ |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Loan Balances: |  |  |  |  |  |
| Period-End Loans | \$1,121,147 | \$1,112,150 | \$1,106,657 | \$1,093,789 | \$1,098,842 |
| Average Loans, Year-to-Date | 1,111,604 | 1,101,759 | 1,099,153 | 1,098,813 | 1,104,171 |
| Average Loans, Quarter-to-Date | 1,111,604 | 1,109,496 | 1,099,821 | 1,093,515 | 1,104,171 |
| Period-End Assets | 1,861,295 | 1,841,627 | 1,836,283 | 1,718,632 | 1,712,664 |
| Allowance for Loan Losses, Year-to-Date: |  |  |  |  |  |
| Allowance for Loan Losses, Beginning of Period | \$14,014 | \$13,272 | \$13,272 | \$13,272 | \$13,272 |
| Provision for Loan Losses, YTD | 375 | 1,783 | 1,348 | 921 | 502 |
| Loans Charged-off, YTD | (285) | $(1,430)$ | $(1,054)$ | (739) | (421) |
| Recoveries of Loans Previously Charged-off | 79 | 389 | 275 | 172 | 97 |
| Net Charge-offs, YTD | (206) | (1.041) | (779) | (567) | (324) |
| Allowance for Loan Losses, End of Period | \$14.183 | \$14.014 | \$13.841 | \$13.626 | \$13.450 |
| Allowance for Loan Losses, Quarter-to-Date: |  |  |  |  |  |
| Allowance for Loan Losses, Beginning of Period | \$14,014 | \$13,841 | \$13,626 | \$13,450 | \$13,272 |
| Provision for Loan Losses, QTD | 375 | 435 | 427 | 419 | 502 |
| Loans Charged-off, QTD | (285) | (376) | (315) | (318) | (421) |
| Recoveries of Loans Previously Charged-off | 79 | 114 | 103 | 75 | 97 |
| Net Charge-offs, QTD | (206) | (262) | (212) | (243) | (324) |
| Allowance for Loan Losses, End of Period | \$14.183 | \$14.014 | \$13.841 | \$13.626 | \$13.450 |
| Nonperforming Assets, at Period-End: |  |  |  |  |  |
| Nonaccrual Loans | \$3,342 | \$4,390 | \$3,905 | \$3,145 | \$3,401 |
| Loans Past due 90 Days or More | 263 | 270 | 723 | 409 | 413 |
| and Still Accruing Interest |  |  |  |  |  |
| Total Nonperforming Loans | 3,605 | 4,660 | 4,628 | 3,554 | 3,814 |
| Nonaccrual Investments | --- | --- | --- | 400 | 400 |
| Repossessed Assets | 63 | 59 | 73 | 59 | 55 |
| Other Real Estate Owned | 53 | 53 | --- | --- | 310 |
| Total Nonperforming Assets | \$3.721 | \$4.772 | \$4.701 | \$4.013 | \$4.579 |

Asset Quality Ratios:

| Allowance to Nonperforming Loans | $393.43 \%$ | $300.73 \%$ | $299.07 \%$ | $383.40 \%$ | $352.65 \%$ |
| :--- | :---: | :---: | :---: | :---: | :---: |
| Allowance to Period-End Loans | 1.27 | 1.26 | 1.25 | 1.25 | 1.22 |
| Provision to Average Loans (Quarter) | 0.14 | 0.16 | 0.15 | 0.15 | 0.18 |
| Provision to Average Loans (YTD) | 0.14 | 0.16 | 0.16 | 0.17 | 0.18 |
| Net Charge-offs to Average Loans (Quarter) | 0.08 | 0.09 | 0.08 | 0.09 | 0.12 |
| Net Charge-offs to Average Loans (YTD) | 0.08 | 0.09 | 0.09 | 0.10 | 0.12 |
| Nonperforming Loans to Total Loans | 0.32 | 0.42 | 0.42 | 0.32 | 0.35 |
| Nonperforming Assets to Total Assets | 0.20 | 0.26 | 0.26 | 0.23 | 0.27 |

## Provision for Loan Losses

Through the provision for loan losses, an allowance is maintained that reflects our best estimate of probable incurred loan losses related to specifically identified loans as well as the remaining portfolio. Loan charge-offs are recorded to this allowance when loans are deemed uncollectible, in whole or in part.

In the first quarter of 2010 , we made a provision for loan losses of $\$ 375$ thousand following a provision of $\$ 435$ thousand in the fourth quarter of 2009. The first quarter 2010 provision was less than the $\$ 502$ thousand provision for the first quarter of 2009 and the fourth quarter of 2009 provision primarily due to the improvement in the level of nonperforming loans.

We consider our accounting policy relating to the allowance for loan losses to be a critical accounting policy, given the uncertainty involved in evaluating the level of the allowance required to cover credit losses inherent in the loan portfolio, and the material effect that such judgments may have on our results of operations. Through the provision for loan losses, an allowance is maintained that reflects our best estimate of probable incurred loan losses related to specifically identified loans and losses for categories of loans in the remaining portfolio. Actual loan losses are charged against this allowance when loans are deemed uncollectible.

We use a two-step process to determine the provision for loans losses and the amount of the allowance for loan losses. We evaluate impaired commercial and commercial real estate loans over $\$ 250,000$ individually, while we evaluate the remainder of the portfolio on a pooled basis as described below.

Homogenous Loan Pools: Under our pooled analysis, we group homogeneous loans as follows, each with its own estimated loss-rate:
i)

Secured and unsecured commercial loans,
ii)

Secured construction and development loans,
iii)

Secured commercial loans non-owner occupied,
iv)

Secured commercial loans owner occupied,
v)

One to four family residential real estate loans,
vi)

Home equity loans,
vii)

Indirect loans low risk tiers (based on credit scores),
viii)

Indirect loans high risk tiers, and
ix)

Other consumer loans.

Within the group of other commercial and commercial real estate loans, we sub-group loans based on our internal system of risk-rating, which is applied to all commercial and commercial real estate loans. We establish loss rates for each of these pools.

Estimated losses reflect consideration of all significant factors that affect the collectibility of the portfolio as of March 31, 2010. In our evaluation, we do both a quantitative and qualitative analysis of the homogeneous pools.

Quantitative Analysis: Quantitatively, we determine the historical loss rate for each homogeneous loan pool.
During the
past five years we have had little charge-off activity on loans secured by residential real estate. Indirect consumer lending (principally automobile loans) represents a significant component of our total loan portfolio and is the only category of loans that has a history of losses that lends itself to a trend analysis. We have had two losses on commercial real estate loans in the past five years. Losses on commercial loans (other than those secured by real estate) are also historically low, but can vary widely from year-to-year; this is the most complex category of loans in our loss analysis.

Our net charge-offs for the past five years have been at or near historical lows for our company. Although charge-offs increased slightly in 2008 into early 2009, charge-offs have actually moderated in the past few quarters (see the preceding table on page 31). Annual net charge-offs for the past 5 years have ranged from $.04 \%$ to $.09 \%$ of average loans. In prior years this ratio was significantly higher. For example, in the mid-to-late 1990 s , our charge-off ratio ranged from $.16 \%$ to $.32 \%$ of average loans. The average net charge-off ratios for bank holding companies in our peer group was $1.32 \%$ and $.70 \%$ for the years ended December 31, 2009 and 2008, respectively. These peer group ratios are significantly increased from the prior five years, when the peer ratios ranged from $.13 \%$ to $.25 \%$. Thus, while charge-offs for our peer group are up markedly in the past two years, compared to prior years, our charge-offs have remained consistently at very low levels.

Qualitative Analysis: While historical loss experience provides a reasonable starting point for our analysis, historical losses, or even recent trends in losses, do not by themselves form a sufficient basis to determine the appropriate level for the allowance. Therefore, we have also considered and adjusted historical loss factors for qualitative and environmental factors that are likely to cause credit losses associated with our existing portfolio. These included:

Changes in the volume and severity of past due, nonaccrual and adversely classified loans

Changes in the nature and volume of the portfolio and in the terms of loans

Changes in the value of the underlying collateral for collateral dependent loans

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Changes in lending policies and procedures, including changes in underwriting standards and collection, charge-off, and recovery practices not considered elsewhere in estimating credit losses

Changes in the quality of the loan review system

Changes in the experience, ability, and depth of lending management and other relevant staff

Changes in international, national, regional, and local economic and business conditions and developments that affect the collectibility of the portfolio

The existence and effect of any concentrations of credit, and changes in the level of such concentrations

The effect of other external factors such as competition and legal and regulatory requirements on the level of estimated credit losses in the existing portfolio or pool

For each homogeneous loan pool, we estimate a loss factor expressed in basis points for each of the qualitative factors above, and for historical credit losses. We update and change, if necessary, the loss-rates assigned to various pools based on the analysis of loss trends and the change in qualitative and environmental factors.

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From August 2007 through December 2008, the Federal Reserve Bank began to cut rates in response to the growing financial crisis in credit markets and evidence of a significant nationwide economic recession. In our market area, however, the national credit market crisis and economic recession did not have a significant negative impact on employment, job growth or businesses until the last quarter of 2008. Overall, our market area has not experienced in the past five quarters the degree of negative impact on lending, credit and property values that the U.S. as a whole has experienced, although this may change in upcoming periods. If our local economy does weaken, our loan losses may increase both in absolute amounts and as a percentage of our outstandings.

Due to the imprecise nature of the loan loss estimation process and ever changing economic conditions, the risk attributes of our portfolio may not be adequately captured in data related to the formula-based loan loss components used to determine allocations in our analysis of the adequacy of the allowance for loan losses. Management, therefore, has established and held an unallocated portion within the allowance for loan losses reflecting the uncertainty of future economic conditions within our market area. This unallocated portion of the allowance was $\$ 914$ thousand, or $6.4 \%$ of the total allowance for loan losses, at March 31, 2010 compared to $\$ 368$ thousand, or 2.7\%, at March 31, 2009.

## Risk Elements

Our nonperforming assets at March 31, 2010 amounted to $\$ 3.7$ million, a decrease of $\$ 1.1$ million, or $22.0 \%$, from the December 31, 2009 total, and a decrease of $\$ 858$ thousand, or $18.7 \%$, from the March 31, 2009 total. For both comparisons, the decrease was primarily attributable to the payoff of one large commercial loan. Our $.20 \%$ ratio of nonperforming assets to total assets at March 31, 2010 was well below the $3.20 \%$ ratio for our peer group at December 31, 2009.

The balance of other non-current loans at period-end as to which interest income was being accrued (i.e. loans 30 to 89 days past due, as defined in bank regulatory guidelines) totaled $\$ 7.8$ million and represented $0.70 \%$ of loans outstanding at March 31, 2010, an increase of $\$ 630$ thousand from the $\$ 7.2$ million of such loans at March 31, 2009, which represented $0.66 \%$ of loans then outstanding. These other non-current loans past due 30 to 89 days at March 31,2010 were composed of approximately $\$ 4.7$ million of consumer loans, principally indirect automobile loans, $\$ 2.0$ million of residential real estate loans and $\$ 1.2$ million of commercial loans.

The number and dollar amount of our performing loans that demonstrate characteristics of potential weakness from time-to-time (potential problem loans), which typically is a very small percentage of our portfolio, depends principally on economic conditions in our geographic market area of northeastern New York State. In general, the economy in this area has been relatively strong in recent years, although we believe that a general weakening of the U.S. economy in upcoming periods would have an adverse effect on the economy in our market area as well.

Even so, we do not currently anticipate significant increases in our nonperforming assets, other non-current loans as to which interest income is still being accrued or potential problem loans, but can give no assurances in this regard.

## CAPITAL RESOURCES

Stockholders' equity increased $\$ 5.0$ million during the first three months of 2010 , from $\$ 140.8$ million to $\$ 145.8$ million. Components of the change in stockholders' equity over the three-month period are presented in the Consolidated Statement of Changes in Stockholders' Equity, on page 5 of this report and discussed in more detail under the heading Increase in Stockholder Equity on page 23. The first quarter 2010 cash dividend was $\$ .25$ per share and at its April 2010 meeting the Board declared another $\$ .25$ cash dividend to be paid on June 15, 2010.

Also at its April 2010 meeting, the Board of Directors approved a stock repurchase program authorizing the repurchase, at the discretion of senior management, of up to $\$ 5$ million of Arrow s common stock in the ensuing twelve months in open market, negotiated or private transactions. This program replaced a similar $\$ 5$ million repurchase program approved one year earlier, in April 2009, of which amount approximately $\$ 2.6$ million was used to make repurchases prior to replacement of the 2009 program with the 2010 program. See Part II, Item 2 of this Report for further information on stock repurchases and repurchase programs. Management may effect stock repurchases under the 2010 program from time-to-time in upcoming periods, to the extent that it believes the Company s stock is reasonably priced and such repurchases appear to be an attractive use of excess capital and in the best interests of stockholders.

The following discussion of capital focuses on regulatory capital ratios, as defined and mandated for financial institutions by federal bank regulatory authorities. Regulatory capital, although a financial measure that is not provided for or governed by GAAP, nevertheless has been exempted by the SEC from the definition of "non-GAAP financial measures" in the SEC's Regulation G governing disclosure of non-GAAP financial measures. Thus, certain information which is generally required to be presented in connection with disclosure of non-GAAP financial measures need not be provided, and has not been provided, for the regulatory capital measures discussed below.

Our holding company and our subsidiary banks are currently subject to two sets of regulatory capital measures, a leverage ratio test and risk-based capital guidelines. The risk-based guidelines assign risk weightings to all assets and certain off-balance sheet items of financial institutions and establish an $8 \%$ minimum ratio of qualified total capital to risk-weighted assets. At least half of total capital must consist of "Tier 1" capital, which comprises common equity and common equity equivalents, retained earnings, a limited amount of permanent preferred stock and (for holding companies) a limited amount of trust preferred securities (see the discussion in the following paragraph), less intangible assets, net of associated deferred tax liabilities. Up to half of total capital may consist of so-called "Tier 2" capital, comprising a limited amount of subordinated debt, other preferred stock, certain other instruments and a limited amount of the allowance for loan losses.

The second regulatory capital measure, the leverage ratio test, establishes minimum limits on the ratio of Tier 1 capital to total tangible assets, without risk weighting. For top-rated companies, the minimum leverage ratio currently is $4 \%$, but lower-rated or rapidly expanding companies may be required by bank regulators to meet substantially higher minimum leverage ratios. Federal banking law mandates certain actions to be taken by banking regulators for financial institutions that are deemed undercapitalized as measured under regulatory capital guidelines. The law establishes five levels of capitalization for financial institutions ranging from "well-capitalized (the highest ranking) to "critically undercapitalized" (the lowest ranking). The Gramm-Leach-Bliley Financial Modernization Act also ties the ability of banking organizations to engage in certain types of non-banking financial activities to such organizations' continuing to qualify as "well-capitalized" under these standards.

In light of the current economic downturn, exacerbated if not triggered by insufficient capital and reserves at major U.S. financial institutions, federal bank regulators are currently reviewing existing financial institution regulatory capital guidelines. Moreover, pending legislation in the U.S. Congress dealing with financial reform also likely will have an impact on required regulatory capital levels for banks and bank holding companies, and if enacted, probably will increase the required capital levels for such entities. Management is unable to predict the likelihood, magnitude or ultimate impact on the Company of any such changes.

In each of 2003 and 2004 we issued $\$ 10$ million of trust preferred securities in a private placement. Under the Federal Reserve Board s current rules on regulatory capital, trust preferred securities may qualify as Tier 1 capital for bank holding companies such as ours in an amount not to exceed $25 \%$ of Tier 1 capital, net of goodwill less any associated deferred tax liability.

As of March 31, 2010, the Tier 1 leverage and risk-based capital ratios for our holding company and our subsidiary banks were as follows:

## Summary of Capital Ratios

|  |  | Tier 1 <br> Risk-Based | Total <br> Risk-Based |
| :---: | :---: | :---: | :---: |
|  | Tier 1 |  |  |
|  | Leverage | Capital | Capital |
|  | Ratio | Ratio | Ratio |
| Arrow Financial Corporation | 8.66\% | 14.30\% | 15.44\% |
| Glens Falls National Bank \& Trust Co. | 8.50 | 14.44 | 15.69 |
| Saratoga National Bank \& Trust Co. | 8.86 | 13.02 | 14.27 |
| Regulatory Minimum | 4.00 | 4.00 | 8.00 |
| FDICIA's "Well-Capitalized" Standard | 5.00 | 6.00 | 10.00 |

All capital ratios for our holding company and our subsidiary banks at March 31, 2010 were well above minimum capital standards for financial institutions. Additionally, at such date our holding company and our subsidiary banks qualified as well-capitalized under federal banking law, based on their capital ratios on that date.

## Stock Prices and Dividends

Our common stock is traded on NasdaqGS ${ }^{\circledR}$ - AROW. The high and low stock prices for the past five quarters listed below represent actual sales transactions, as reported by NASDAQ. On April 26, 2010, our Board of Directors declared the 2010 second quarter cash dividend of $\$ .25$ payable on June 15, 2010.

|  | Market Price |  | Cash |
| :---: | :---: | :---: | :---: |
|  |  |  | Dividends |
|  | Low | High | Declared |
| 2009 |  |  |  |
| First Quarter | \$18.93 | \$25.23 | \$. 243 |
| Second Quarter | 22.35 | 26.89 | . 243 |
| Third Quarter | 24.68 | 29.74 | . 243 |
| Fourth Quarter | 24.06 | 27.77 | . 250 |
| 2010 |  |  |  |
| First Quarter | \$23.50 | \$30.00 | \$. 250 |
| Second Quarter (dividend payable June 15, 2010) |  |  | . 250 |
|  |  | $\underline{2010}$ | $\underline{2009}$ |
| Dividends Per Share |  | \$. 25 | \$. 243 |
| Diluted Earnings Per Share |  | . 49 | . 61 |
| Dividend Payout Ratio |  | 51.02\% | 39.84\% |
| Total Equity (in thousands) |  | \$145,804 | \$132,539 |
| Shares Issued and Outstanding (in thousands) |  | 10,948 | 10,901 |
| Book Value Per Share |  | \$13.32 | \$12.16 |
| Intangible Assets (in thousands) |  | \$16,630 | \$16,450 |
| Tangible Book Value Per Share |  | \$11.80 | \$10.65 |

## LIQUIDITY

Our liquidity is measured by our ability to deploy or raise cash when we need it at a reasonable cost. We must be capable of meeting expected and unexpected obligations to our customers at any time. Given the uncertain nature of customer demands as well as the need to maximize earnings, we must have available appropriate sources of funds, onand off-balance sheet, at a reasonable cost, that can be accessed quickly in time of need.

Cash or cash equivalents on hand, federal funds sold on an overnight basis, interest bearing bank balances at the Federal Reserve Bank, and cash flow from investment securities and loans, both from normal repayment cash-flows and the ability to quickly pledge marketable investment securities and loans to obtain funds, represent our primary sources of available liquidity. Certain investment securities are selected at purchase as available-for-sale based on their marketability and collateral value, as well as their yield and maturity. Our securities available-for-sale portfolio was $\$ 426.3$ million at March 31, 2010. Due to the volatility in market values, we are not able to assume that large quantities of such securities could be sold at short notice at their carrying value to provide needed liquidity. But if market conditions are favorable resulting in unrealized gains in the available-for-sale portfolio, we may pursue modest sales of such securities conducted in an orderly fashion to provide needed liquidity.

In addition to liquidity from short-term investments, investment securities and maturing loans, we have supplemented available liquidity with additional off-balance sheet sources such as federal funds lines of credit and credit lines with the Federal Home Loan Bank of New York ( FHLBNY ). We have established federal funds lines of credit with three correspondent banks totaling $\$ 30$ million, but did not draw on those lines during the first quarter of 2010. We have established overnight and 30 day term lines of credit with the FHLBNY; each of these lines provided for a maximum borrowing line of $\$ 125.7$ million at March 31, 2010. We did not borrow from our overnight line of credit with the FHLBNY during 2010. If advanced, such lines of credit are collateralized by mortgage-backed securities, loans and FHLBNY stock. The balance in other short-term borrowings at March 31, 2010 consisted entirely of treasury, tax and loan balances at the Federal Reserve Bank of New York.

Both of our subsidiary banks, Glens Falls National and Saratoga National, have established a borrowing facility with the Federal Reserve Bank of New York, pledging certain consumer loans as collateral for potential discount window advances. At March 31, 2010, the amount available under this facility was $\$ 238.6$ million, but there were no advances then outstanding. We have also identified brokered certificates of deposit as an appropriate off-balance sheet source of funding accessible in a relatively short time period. We measure and monitor our basic liquidity as a ratio of liquid assets to short-term liabilities, both with and without the availability of these borrowing arrangements.

During the past several quarters, Arrow s liquidity position has been strong, as depositors and investors in the wholesale funding markets have shown no hesitation in placing or maintaining their funds with our banks. The financial markets have been challenging for many financial institutions, and in the view of many, lack of liquidity has been as great a problem as capital shortage. Because of Arrow s favorable credit quality and strong balance sheet, Arrow has not experienced any significant liquidity constraints through the date of this report. Based on the level of overnight federal funds investments, available liquidity from our investment securities portfolio, cash flow from our loan portfolio, our stable core deposit base and our significant borrowing capacity, we believe that our liquidity is sufficient to meet any reasonably likely events or occurrences.

## RESULTS OF OPERATIONS:

Three Months Ended March 31, 2010 Compared With

Three Months Ended March 31, 2009

## Summary of Earnings Performance

(Dollars in Thousands, Except Per Share Amounts)

| Quarter Ended |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
|  | Mar 2010 | $\underline{\text { Mar } 2009}$ | Change | \% Change |
| Net Income | \$5,415 | \$6,682 | \$ $(1,267)$ | (19.0)\% |
| Diluted Earnings Per Share | . 49 | . 61 | (0.12) | (19.7) |
| Return on Average Assets | 1.19\% | 1.61\% | (0.42) | (26.1) |
| Return on Average Equity | 15.25\% | 21.09\% | (5.84) | (27.7) |
| Non-GAAP Financial Measures (Excluding the net |  |  |  |  |
| gain on the sale of our merchant bank card |  |  |  |  |
| processing line of business in the first quarter of |  |  |  |  |
| 2009): ${ }^{1}$ |  |  |  |  |
| Net Income | \$5,415 | \$5,052 | \$363 | 7.2\% |
| Diluted Earnings Per Share | . 49 | . 46 | . 03 | 6.5 |
| Return on Average Assets | 1.19\% | 1.22\% | (0.03) | (2.5) |

$15.25 \% \quad 15.94 \%$
(0.69)
${ }^{1}$ See Use of Non-GAAP Financial Measures on page 18.

Reconciliation of Non-GAAP Financial Disclosures, as required by Regulation G:

|  | Net Income |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
|  |  | Diluted Per Share <br> Amount | n on Averag Assets | rn on Average Equity |
| Net Income and Related Ratios for the |  |  |  |  |
| Three Months Ended March 31, 2009 | \$6,682 | \$. 61 | 1.61\% | 21.09\% |
| Adjustment: Net Gain on the Sale of our |  |  |  |  |

Bank Card Processing to TransFirst
LLC During the

First Quarter 2009 (\$2,700 pre-tax)
Adjusted Net Income and Related Ratios for More

Meaningful Comparison, for the Three Months
$\$ 5.052$
$\$ .46$
1.22\%
15.94\%

Ended March 31, 2009
Net Income and Related Ratios for the
1.630
.15
0.39\%
5.15\%

Three Months Ended March 31, 2010
Adjustment: None
Adjusted Net Income and Related Ratios for More

Meaningful Comparison, for the Three Months
$\$ .49$
1.19\%
15.25\%

We reported earnings (net income) of $\$ 5.4$ million for the first quarter of 2010, a decrease of $\$ 1.267$ million, or $19.0 \%$, from the first quarter of 2009 . Diluted earnings per share were $\$ .49$ and $\$ .61$ for the respective quarters. As discussed in the Overview section of this report on page 21, our net income for the first quarter of 2009, determined in accordance with GAAP, included the gain we recognized on the sale of our merchant bank card processing to TransFirst, a non-recurring transaction which closed in that quarter (the Transaction ). The table above presents a comparison between our net income, diluted earnings per share, return on average assets and return on average equity for the first quarter of 2010, prepared in accordance with GAAP, (i) to our net income, diluted earnings per share, return on average assets and return on average equity for the first quarter of 2009, also prepared in accordance with GAAP, which includes the gain on the Transaction, and (ii) to our net income, diluted earnings per share, return on average assets and return on average equity for the first quarter of 2009, excluding the gain on the Transaction, which as a result of such exclusion, are non-GAAP measures. We believe the latter comparison is meaningful and helpful, because it better demonstrates the trend from quarter-to-quarter in our earnings from our fundamental line of business, the commercial banking business.

The following narrative discusses the quarter-to-quarter changes in net interest income, noninterest income, noninterest expense and income taxes.

## Net Interest Income

## Summary of Net Interest Income

(Taxable Equivalent Basis, Dollars in Thousands)

|  | Quarter Ended |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
|  | Mar 2010 | Mar 2009 | Change | \% Change |
| Interest and Dividend Income | \$22,512 | \$22,262 | \$250 | 1.1\% |
| Interest Expense | 5.940 | 6.792 | (852) | (12.5) |
| Net Interest Income | \$16.572 | \$15.470 | \$1.102 | 7.1 |
| Tax-Equivalent Adjustment | 861 | 739 | 122 | 16.5 |
| Average Earning Assets (1) | \$1,762,490 | \$1,610,007 | \$152,483 | 9.5 |
| Average Paying Liabilities | 1,483,532 | 1,346,413 | 137,119 | 10.2 |
| Yield on Earning Assets (1) | 5.18\% | 5.61\% | (0.43)\% | (7.7) |
| Cost of Paying Liabilities | 1.62 | 2.05 | (0.43) | (21.0) |
| Net Interest Spread | 3.56 | 3.56 | --- | --- |
| Net Interest Margin | 3.81 | 3.90 | (0.09) | (2.3) |

(1) Includes Nonaccrual Loans

Our net interest margin (net interest income on a tax-equivalent basis divided by average earning assets, annualized) decreased from $3.90 \%$ to $3.81 \%$ between the first quarter of 2009 and the first quarter of 2010 . (See the discussion under Use of Non-GAAP Financial Measures, on page 18, regarding our net interest margin and net interest income,
which are commonly used non-GAAP financial measures.) However, net interest income for the just completed quarter, on a taxable equivalent basis, increased $\$ 1.1$ million, or $7.1 \%$, from the first quarter of 2009 , due principally to a comparable increase in average earning assets between the two periods. Specifically, average earning assets increased by $\$ 152.5$ million, or $9.5 \%$, between the periods, more than making up for the $2.3 \%$ decrease in our net interest margin. The impact of recent interest rate changes on our net interest margin and net interest income are discussed above in this Report under the sections entitled Deposit Trends, Impact of Interest Rate Changes and Trends.

The provisions for loan losses were $\$ 375$ thousand and $\$ 502$ thousand for the quarters ended March 31, 2010 and 2009, respectively. The provision for loan losses was discussed previously under the heading "Asset Quality" beginning on page 31 .

## Noninterest Income

## Summary of Noninterest Income

(Dollars in Thousands)

|  | Quarter Ended |  | Change | \% Change |
| :---: | :---: | :---: | :---: | :---: |
|  | Mar 2010 | Mar 2009 |  |  |
| Income From Fiduciary Activities | \$1,406 | \$1,252 | \$ 154 | 12.3\% |
| Fees for Other Services to Customers | 1,856 | 2,026 | (170) | (8.4) |
| Insurance Commissions | 621 | 528 | 93 | 17.6 |
| Net Gain on Securities Transactions | --- | 277 | (277) | (100.0) |
| Net Gain on the Sale of Merchant Bank Card Processing (see p. 17) | --- | 2,700 | $(2,700)$ | (100.0) |
| Other Operating Income | 135 | 184 | (49) | (26.6) |
| Total Noninterest Income | \$4.018 | \$6.967 | \$(2.949) | (42.3) |

Total noninterest income in the just completed quarter was $\$ 4.0$ million, down by $\$ 3.0$ million, or $42.3 \%$, from total noninterest income of $\$ 7.0$ million for the first quarter of 2009. The latter total included a $\$ 2.7$ million gain from the sale of our merchant bank card processing business, a transaction which closed in the first quarter of 2009, and net gains on securities transactions of $\$ 277$ thousand. Excluding these net gains, total noninterest income, as adjusted, actually increased slightly, by $\$ 28$ thousand, or $0.7 \%$, from the first quarter of 2009 to the first quarter of 2010. This adjusted total noninterest income for the 2009 quarter of $\$ 3.99$ million is a non-GAAP financial measure. We believe it is a useful measure, however, for purposes of evaluating the change in our noninterest income between the two periods.

For the just completed 2010 quarter, income from fiduciary activities increased $\$ 154$ thousand, or $12.3 \%$, from the comparable 2009 quarter. The increase reflects a recovery in the amount of assets under administration, which followed a general recovery in the U.S. stock markets. At quarter-end 2010, the market value of assets under trust administration and investment management amounted to $\$ 908.1$ million, an increase of $\$ 200.8$ million, or $28.4 \%$, from quarter-end 2009. A significant portion of our fiduciary fees are indexed to the dollar amount of assets under administration.

Income from fiduciary activities includes income from funds under investment management in The North Country Funds, specifically the North Country Equity Growth Fund ( NCEGX ) and the North Country Intermediate Bond Fund ( NCBDX ), both of which are advised by our registered investment adviser subsidiary, North Country Investment Advisers, Inc. On a combined basis, these funds had a market value of $\$ 214.8$ million and $\$ 180.7$ million at March 31, 2010 and 2009, respectively. The funds were introduced in March 2001. Most of the dollars invested in these funds are derived from retirement and pension plan accounts of which our banks serve as trustee, but our North Country Funds also are offered on a retail basis through an arrangement with UVEST Financial Services Group, Inc., a third-party registered broker/dealer that provides securities brokerage services to our customers from several of our bank branches. Our company s pension plan is included as an investor in the North Country Funds, which owned shares in the funds with a market value of approximately $\$ 14.1$ million at March 31, 2010.

Fees for other services to customers (primarily service charges on deposit accounts, revenues related to the sale of mutual funds to our customers by third party providers and servicing income on sold loans) were $\$ 1.9$ million for the first quarter of 2010 , a decrease of $\$ 170$ thousand, or $8.4 \%$, from the 2009 first quarter totals. The decrease between the two periods in fees for other services to customers was in part the result of a modest decline in revenues derived from third-party mutual fund sales; it also reflected the fact that the total for the first quarter of 2009 included income from our merchant credit card processing business, which following sale of that business was not earned by us in the first quarter of 2010 (see Sale of Merchant Bank Card Processing to TransFirst, in Overview section, on page 21). On November 12, 2009, the Federal Reserve issued amendments to Regulation E which implements the Electronic Fund Transfer Act effective July 1, 2010. We have determined that this legislation will not have a material impact on our financial condition or results of operations. We do not offer so-called privilege , bounce or similar automated overdraft protection programs that have attracted regulatory scrutiny.

Insurance commissions first became a significant source of noninterest income for us following our 2004 acquisition of an insurance agency, Capital Financial Group, Inc. Capital Financial specializes in selling and servicing group health care policies. On April 1, 2010, we acquired a second insurance agency, Loomis \& LaPann, Inc., which sells primarily property and casualty insurance to retail customers in our service area. Noninterest income from insurance
commissions will increase in upcoming periods as a result of the acquisition.

Other operating income includes net gains on the sale of loans and other real estate owned as well as other miscellaneous revenues. For 2010, other operating income decreased $\$ 49$ thousand from 2009. The decrease was primarily attributable to a decrease in the net gains on loan sales.

## Noninterest Expense

## Summary of Noninterest Expense

(Dollars in Thousands)

|  | Quarter Ended |  | Change | \% Change |
| :---: | :---: | :---: | :---: | :---: |
|  | Mar 2010 | Mar 2009 |  |  |
| Salaries and Employee Benefits | \$ 6,602 | \$ 6,578 | \$ 24 | 0.4\% |
| Occupancy Expense of Premises, Net | 878 | 960 | (82) | (8.5) |
| Furniture and Equipment Expense | 899 | 850 | 49 | 5.8 |
| FDIC and FICO Assessments | 494 | 428 | 66 | 15.4 |
| Amortization | 73 | 89 | (16) | (18.0) |
| Other Operating Expense | 2.594 | 2.468 | 126 | 5.1 |
| Total Noninterest Expense | \$11.540 | \$11.373 | \$167 | 1.5 |
| Efficiency Ratio | 55.69\% | 50.92\% | 4.77\% | 9.4 |

Noninterest expense for the first quarter of 2010 was $\$ 11.5$ million, an increase of $\$ 167$ thousand, or $1.5 \%$, over the expense for the first quarter of 2009 . For the first quarter of 2010 , our efficiency ratio was $55.69 \%$. This ratio, which is a non-GAAP financial measure commonly, used in the banking industry, is a comparative measure of a financial institution's operating efficiency. The efficiency ratio (a ratio where lower is better) is the ratio of noninterest expense (excluding intangible asset amortization) to net interest income (on a tax-equivalent basis) and noninterest income (excluding net securities gains or losses). See the discussion on page 18 of this report under the heading Use of Non-GAAP Financial Measures. The efficiency ratio included by the Federal Reserve Board in its "Peer Holding Company Performance Reports" excludes net securities gains or losses from the denominator (as does our calculation), but unlike our ratio does not exclude intangible asset amortization from the numerator. Our efficiency ratio for the 2010 quarter compared favorably to the December 31, 2009 peer group ratio of $76.40 \%$, when our comparative ratio was $56.03 \%$.

Salaries and employee benefits expense increased by only $\$ 24$ thousand, or $0.4 \%$, from the first quarter of 2009 to the first quarter of 2010. The principal reason for the small increase was a decrease in employee benefit costs related to a decrease in expense for our defined benefit pension program, which largely offset a normal increase in salaries and other benefit plans.

Occupancy expense actually decreased from the first quarter of 2009 to the first quarter of 2010. The decrease was primarily attributable to decreases in building maintenance and utilities. The increase in furniture and equipment expense was $5.8 \%$ quarter over quarter, and was primarily attributable to data processing expenses.

Risk-based FDIC assessments have increased over the past two years in response to the current financial crisis. We continued to pay the lowest possible rate.

Other operating expense increased $\$ 126$ thousand, or $5.1 \%$, from the first quarter of 2009. The increase was spread over a variety of operating categories.

## Income Taxes

## Summary of Income Taxes

(Dollars in Thousands)

|  | Quarter Ended |  |  |  |
| :--- | ---: | ---: | ---: | ---: | ---: |
|  | Mar 2010 | $\underline{\text { Mar 2009 }}$ |  | Change\% Change |
| Provision for Income Taxes | $\$ 2,399$ | $\$ 3,141$ | $\$(742)$ | $(23.6) \%$ |
| Effective Tax Rate | $30.7 \%$ | $32.0 \%$ | $(1.3) \%$ | $(4.1)$ |

The provisions for federal and state income taxes amounted to $\$ 2.4$ million and $\$ 3.1$ million for the first quarters of 2010 and 2009, respectively. Most of the provision decrease was attributable to decreased income. The decrease in the effective tax rate was attributable to an increase in the relative portion of tax-exempt income to total income in the 2010 period.

## Item 3.

## QUANTITATIVE AND QUALITATIVE DISCLOSURES ABOUT MARKET RISK

In addition to credit risk in our loan portfolio and liquidity risk, discussed earlier, our business activities also generate market risk. Market risk is the possibility that changes in future market rates (interest rates) or prices (fees for products and services) will make our position less valuable. The ongoing monitoring and management of market risk, principally interest rate risk, is an important component of our asset/liability management process, which is governed by policies that are reviewed and approved annually by the Board of Directors. The Board of Directors delegates responsibility for carrying out asset/liability oversight and control to management s Asset/Liability Committee ( ALCO ). In this capacity ALCO develops guidelines and strategies impacting our asset/liability profile based upon estimated market risk sensitivity, policy limits and overall market interest rate levels and trends. We have not made use of derivatives, such as interest rate swaps, in our risk management process.

Interest rate risk is the most significant market risk affecting us. Interest rate risk is the exposure of our net interest income to changes in interest rates. Interest rate risk is directly related to the different maturities and repricing characteristics of interest-bearing assets and liabilities, as well as to the risk of prepayment of loans and early withdrawal of time deposits, and the fact that the speed and magnitude of responses to interest rate changes varies by product.

The ALCO utilizes the results of a detailed and dynamic simulation model to quantify the estimated exposure of net interest income to sustained interest rate changes. While ALCO routinely monitors simulated net interest income sensitivity over a rolling two-year horizon, it also utilizes additional tools to monitor potential longer-term interest rate risk.

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The simulation model attempts to capture the impact of changing interest rates on the interest income received and interest expense paid on all interest-sensitive assets and liabilities reflected on our consolidated balance sheet. This sensitivity analysis is compared to ALCO policy limits which specify a maximum tolerance level for net interest income exposure over a one year horizon, assuming no balance sheet growth and a 200 basis point upward and a 100 basis point downward shift in interest rates, and a repricing of interest-bearing assets and liabilities at their earliest reasonably predictable repricing date. We normally apply a parallel and pro-rata shift in rates over a 12 month period. However, at quarter-end 2010 the targeted federal funds rate was a range of 0 to $.25 \%$. For the decreasing rate simulation we applied a 100 basis point downward shift in interest rates for the long end of the yield curve with short-term rate decreases limited by an absolute floor of a zero interest rate.

Applying the simulation model analysis as of March 31, 2010, a 200 basis point increase in interest rates demonstrated a $.23 \%$ decrease in net interest income, and a 100 basis point decrease in interest rates demonstrated a $.85 \%$ decrease in net interest income. These amounts were well within our ALCO policy limits.

The preceding sensitivity analysis does not represent a forecast on our part and should not be relied upon as being indicative of expected operating results.

The hypothetical estimates underlying the sensitivity analysis are based upon numerous assumptions including: the nature and timing of changes in interest rates including yield curve shape, prepayments on loans and securities, deposit decay rates, pricing decisions on loans and deposits, reinvestment/replacement of asset and liability cash flows, and others. While assumptions are developed based upon current economic and local market conditions, we cannot make any assurance as to the predictive nature of these assumptions including how customer preferences or competitor influences might change.

Also, as market conditions vary from those assumed in the sensitivity analysis, actual results will differ due to: prepayment/refinancing levels likely deviating from those assumed, the varying impact of interest rate changes on caps or floors on adjustable rate assets, the potential effect of changing debt service levels on customers with adjustable rate loans, depositor early withdrawals and product preference changes, unanticipated shifts in the yield curve and other internal/external variables. Furthermore, the sensitivity analysis does not reflect actions that ALCO might take in responding to or anticipating changes in interest rates.

## Item 4.

## CONTROLS AND PROCEDURES

Senior management, including the Chief Executive Officer and Chief Financial Officer, has evaluated the effectiveness of the design and operation of Arrow's disclosure controls and procedures (as defined in Rule 13a-15(e)
under the Securities Exchange Act of 1934, as amended) as of March 31, 2010. Based upon that evaluation, senior management, including the Chief Executive Officer and Chief Financial Officer, concluded that our disclosure controls and procedures were effective. Further, there were no changes made in our internal control over financial reporting that occurred during the most recent fiscal quarter that had materially affected, or are reasonably likely to materially affect, our internal control over financial reporting.

## PART II - OTHER INFORMATION

## Item 1.

## Legal Proceedings

We are not the subject of any material pending legal proceedings, other than ordinary routine litigation occurring in the normal course of our business. On an ongoing basis, we are the subject of or a party to various legal claims, which arise in the normal course of our business. The various pending legal claims against us will not, in the opinion of management based upon consultation with counsel, result in any material liability.

## Item 1.A.

## Risk Factors

There were no material changes to the risk factors as presented in our Annual Report on Form $10-\mathrm{K}$ for the year ended December 31, 2009. Please refer to the risk factors listed in Part I, Item 1A. of our Annual Report filed on Form 10-K for December 31, 2009 that still pertain to our business.

## Item 2.

## Unregistered Sales of Equity Securities and Use of Proceeds

Issuer Purchases of Equity Securities

The following table presents information about purchases by Arrow of its own equity securities (i.e. Arrow s common stock) during the three months ended March 31, 2010:

|  |  |  | (C) | Maximum |
| :---: | :---: | :---: | :---: | :---: |
|  |  |  | Total Number of | Approximate Dollar |
|  |  |  | Shares Purchased as | Value of Shares that |
|  | (A) | (B) | Part of Publicly | May Yet be |
| First Quarter 2010 | Total Number of | Average Price | Announced | Purchased Under the |
| Calendar Month | Shares Purchased ${ }^{1}$ | $\underline{\text { Paid Per Share }}{ }^{1}$ | Plans or Programs ${ }^{2}$ | Plans or Programs ${ }^{3}$ |
| January | 418 | \$24.88 | ---- | \$2,686,944 |
| February | 12,508 | 24.64 | 10,000 | 2,442,644 |
| March | $\underline{20.973}$ | 26.40 | --- | 2,442,644 |
| Total | $\underline{33,899}$ | 25.73 | $\underline{10,000}$ |  |

${ }^{1}$ Share amounts and average prices listed in columns A and B (total number of shares purchased and the average price paid per share) include, in addition to shares repurchased under the company s publicly announced stock repurchase program, shares purchased in open market transactions under the Arrow Financial Corporation Automatic Dividend Reinvestment Plan (DRIP) by the administrator of the DRIP and shares surrendered (or deemed surrendered) to Arrow by holders of options to acquire Arrow common stock in connection with the exercise of such options. In the months indicated, the total number of shares purchased listed in column A included the following numbers of shares purchased through such additional methods: January DRIP purchases (418 shares); February DRIP purchases ( 2,150 shares), stock option exercises ( 358 shares); March DRIP purchases ( 16,866 shares), stock option exercise ( 4,107 shares).

[^0]${ }^{3}$ Dollar amount of repurchase authority remaining at month-end as listed in column D represents the amount remaining under the 2009 Repurchase Program, the Company s only publicly-announced stock repurchase program in effect during the months indicated. In April 2010 the Board authorized a new $\$ 5$ million stock repurchase program, replacing the 2009 Repurchase Program.

## Item 3.

Defaults Upon Senior Securities - None

## Item 4.

## Removed and Reserved

## Item 5.

## Other Information - None

## Item 6.

## Exhibits

## (a) Exhibits:

Exhibit 15 Awareness Letter
Exhibit 31.1 Certification of Chief Executive Officer under SEC Rule 13a-14(a)/15d-14(a)
Exhibit 31.2 Certification of Chief Financial Officer under SEC Rule 13a-14(a)/15d-14(a)
Exhibit 32 Certification of Chief Executive Officer under 18 U.S.C. Section 1350 and
Certification of Chief Financial Officer under 18 U.S.C. Section 1350

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## SIGNATURES

Pursuant to the requirements of the Securities Exchange Act of 1934, the Registrant has duly caused this report to be signed on its behalf by the undersigned thereunto duly authorized.

## ARROW FINANCIAL CORPORATION

Date:_May 7. 2010

Date:_May 7. 2010

Registrant
s/Thomas L. Hoy
Thomas L. Hoy, Chairman, President and Chief Executive Officer
s/Terry R. Goodemote
Terry R. Goodemote, Senior Vice President, Treasurer and Chief Financial Officer
(Principal Financial Officer and
Principal Accounting Officer)


[^0]:    ${ }^{2}$ Share amounts listed in column C include only those shares repurchased under the company s publicly-announced stock repurchase program in effect during such period, which during the first quarter of 2010 was the $\$ 5$ million stock repurchase program authorized by the Board if Directors in April 2009 (the 2009 Repurchase Program ), but do not include shares purchased under the DRIP or upon exercise of outstanding stock options.

