

TYLER TECHNOLOGIES INC  
Form 10-Q  
October 22, 2014

**UNITED STATES**  
**SECURITIES AND EXCHANGE COMMISSION**  
**Washington, D.C. 20549**

**FORM 10-Q**

**QUARTERLY REPORT UNDER SECTION 13 OR 15(d) OF THE SECURITIES EXCHANGE ACT OF 1934.**

**For the quarterly period ended September 30, 2014**

**OR**

**TRANSITION REPORT PURSUANT TO SECTION 13 OR 15(d) OF THE SECURITIES EXCHANGE ACT OF 1934.**

**Commission File Number 1-10485**

**TYLER TECHNOLOGIES, INC.**

**(Exact name of registrant as specified in its charter)**

**DELAWARE**  
**(State or other jurisdiction of**  
**incorporation or organization)**

**75-2303920**  
**(I.R.S. employer**  
**identification no.)**

**5101 TENNYSON PARKWAY**

**PLANO, TEXAS**  
**(Address of principal executive offices)**

**75024**  
**(Zip code)**

**(972) 713-3700**

**(Registrant's telephone number, including area code)**

Indicate by check mark whether the registrant (1) has filed all reports required to be filed by Section 13 or 15(d) of the Securities Exchange Act of 1934 during the preceding 12 months (or for such shorter period that the registrant was required to file such reports), and (2) has been subject to such filing requirements for the past 90 days. Yes  No

Indicate by check mark whether the registrant has submitted electronically and posted on its corporate Web site, if any, every Interactive Data file required to be submitted and posted pursuant to Rule 405 of Regulation S-T during the preceding 12 months (or for such shorter period that the registrant was required to submit and post such files).

Yes  No

Indicate by check mark whether the registrant is a large accelerated filer, an accelerated filer, or a non-accelerated filer. See definition of "accelerated filer and large accelerated filer" in Rule 12b-2 of the Exchange Act. (Check one):

Large accelerated filer

Accelerated filer

Non-accelerated filer

Smaller Reporting Company

Indicate by check mark whether the registrant is a shell company (as defined in Rule 12b-2 of the Act). Yes  No

The number of shares of common stock of registrant outstanding on October 17, 2014 was 33,034,000.

**PART I. FINANCIAL INFORMATION**

## ITEM 1. Financial Statements

## TYLER TECHNOLOGIES, INC.

## CONDENSED CONSOLIDATED STATEMENTS OF COMPREHENSIVE INCOME

(In thousands, except per share amounts)

(Unaudited)

|   | Three months ended<br>September 30, |                  | Nine months ended<br>September 30, |                  |
|---|-------------------------------------|------------------|------------------------------------|------------------|
|   | 2014                                | 2013             | 2014                               | 2013             |
| <b>Revenues:</b>                                    |                                     |                  |                                    |                  |
| Software licenses and royalties                     | \$ 13,226                           | \$ 10,495        | \$ 36,541                          | \$ 29,415        |
| Subscriptions                                       | 22,694                              | 15,214           | 64,135                             | 42,550           |
| Software services                                   | 31,159                              | 24,860           | 85,594                             | 69,406           |
| Maintenance   | 54,713                              | 49,291           | 156,904                            | 141,980          |
| Appraisal services                                  | 5,802                               | 5,207            | 16,097                             | 15,854           |
| Hardware and other                                  | 1,070                               | 1,954            | 6,390                              | 6,703            |
| <b>Total revenues</b>                               | <b>128,664</b>                      | <b>107,021</b>   | <b>365,661</b>                     | <b>305,908</b>   |
| <b>Cost of revenues:</b>                            |                                     |                  |                                    |                  |
| Software licenses and royalties                     | 565                                 | 583              | 1,439                              | 1,701            |
| Acquired software                                   | 448                                 | 513              | 1,373                              | 1,585            |
| Software services, maintenance and subscriptions    | 61,428                              | 51,786           | 174,701                            | 147,001          |
| Appraisal services                                  | 3,764                               | 3,360            | 10,740                             | 10,577           |
| Hardware and other                                  | 667                                 | 1,230            | 4,528                              | 4,608            |
| <b>Total cost of revenues</b>                       | <b>66,872</b>                       | <b>57,472</b>    | <b>192,781</b>                     | <b>165,472</b>   |
| <b>Gross profit</b>                                 | <b>61,792</b>                       | <b>49,549</b>    | <b>172,880</b>                     | <b>140,436</b>   |
| Selling, general and administrative expenses        | 27,344                              | 24,581           | 80,130                             | 72,198           |
| Research and development expense                    | 6,567                               | 5,982            | 19,128                             | 17,174           |
| Amortization of customer and trade name intangibles | 1,136                               | 1,129            | 3,393                              | 3,388            |
| <b>Operating income</b>                             | <b>26,745</b>                       | <b>17,857</b>    | <b>70,229</b>                      | <b>47,676</b>    |
| Other expense, net                                  | 47                                  | 285              | 522                                | 919              |
| <b>Income before income taxes</b>                   | <b>26,698</b>                       | <b>17,572</b>    | <b>69,707</b>                      | <b>46,757</b>    |
| Income tax provision                                | 9,698                               | 6,523            | 26,084                             | 18,168           |
| <b>Net income</b>                                   | <b>\$ 17,000</b>                    | <b>\$ 11,049</b> | <b>\$ 43,623</b>                   | <b>\$ 28,589</b> |
| <b>Earnings per common share:</b>                   |                                     |                  |                                    |                  |
| Basic   | \$ 0.52                             | \$ 0.34          | \$ 1.32                            | \$ 0.90          |

|                      |           |           |           |           |
|----------------------|-----------|-----------|-----------|-----------|
| Diluted              | \$ 0.48   | \$ 0.32   | \$ 1.23   | \$ 0.83   |
| Comprehensive income | \$ 17,000 | \$ 11,049 | \$ 43,623 | \$ 28,648 |

*See accompanying notes.*

## TYLER TECHNOLOGIES, INC.

## CONDENSED CONSOLIDATED BALANCE SHEETS

(In thousands, except par value and share amounts)

|  | September 30,<br>2014<br>(Unaudited) | December 31,<br>2013 |
|--|--------------------------------------|----------------------|
| <b>ASSETS</b>  |                                      |                      |
| Current assets:  |                                      |                      |
| Cash and cash equivalents  | \$ 157,431                           | \$ 78,876            |
| Accounts receivable (less allowance for losses of \$1,249 in 2014 and \$1,113 in 2013)                   | 111,803                              | 106,570              |
| Prepaid expenses   | 15,561                               | 13,522               |
| Income tax receivable  |                                      | 9,721                |
| Other current assets   | 446                                  | 787                  |
| Deferred income taxes  | 7,759                                | 7,759                |
| <b>Total current assets</b>  | <b>293,000</b>                       | <b>217,235</b>       |
| Accounts receivable, long-term portion   | 1,454                                | 588                  |
| Property and equipment, net  | 66,694                               | 64,844               |
| Non-current investments available-for-sale   |                                      | 1,288                |
| Other assets:  |                                      |                      |
| Goodwill   | 124,017                              | 121,011              |
| Other intangibles, net   | 36,359                               | 38,986               |
| Sundry   | 739                                  | 536                  |
|  | <b>\$ 522,263</b>                    | <b>\$ 444,488</b>    |
| <b>LIABILITIES AND SHAREHOLDERS EQUITY</b>   |                                      |                      |
| Current liabilities:   |                                      |                      |
| Accounts payable   | \$ 3,397                             | \$ 2,533             |
| Accrued liabilities  | 32,120                               | 32,839               |
| Deferred revenue   | 185,844                              | 156,738              |
| <b>Total current liabilities</b>   | <b>221,361</b>                       | <b>192,110</b>       |
| Deferred income taxes  | 4,911                                | 6,059                |
| Commitments and contingencies  |                                      |                      |
| Shareholders' equity:  |                                      |                      |
| Preferred stock, \$10.00 par value; 1,000,000 shares authorized; none issued                             |                                      |                      |
| Common stock, \$0.01 par value; 100,000,000 shares authorized; 48,147,969 shares issued in 2014 and 2013 | 481                                  | 481                  |
| Additional paid-in capital   | 184,693                              | 182,176              |
| Accumulated other comprehensive loss, net of tax   | (46)                                 | (46)                 |
| Retained earnings  | 245,833                              | 202,210              |
| Treasury stock, at cost; 15,128,797 and 15,309,940 shares in 2014 and 2013, respectively                 | (134,970)                            | (138,502)            |

|                           |            |            |
|---------------------------|------------|------------|
| Total shareholders equity | 295,991    | 246,319    |
|                           | \$ 522,263 | \$ 444,488 |

*See accompanying notes.*

## TYLER TECHNOLOGIES, INC.

## CONDENSED CONSOLIDATED STATEMENTS OF CASH FLOWS

(In thousands)

(Unaudited)

|  | Nine months ended September 30, |                  |
|--|---------------------------------|------------------|
|  | 2014                            | 2013             |
| <b>Cash flows from operating activities:</b>   |                                 |                  |
| Net income   | \$ 43,623                       | \$ 28,589        |
| Adjustments to reconcile net income to cash provided by operations:                      |                                 |                  |
| Depreciation and amortization  | 10,936                          | 10,093           |
| Share-based compensation expense   | 10,887                          | 8,539            |
| Excess tax benefit from exercises of share-based arrangements                            | (6,717)                         | (13,200)         |
| Changes in operating assets and liabilities, exclusive of effects of acquired companies: |                                 |                  |
| Accounts receivable  | (5,851)                         | 8,798            |
| Income taxes   | 16,182                          | 8,853            |
| Prepaid expenses and other current assets  | (1,570)                         | (2,750)          |
| Accounts payable   | 864                             | 841              |
| Accrued liabilities  | (1,815)                         | (2,022)          |
| Deferred revenue   | 28,592                          | 10,960           |
| <b>Net cash provided by operating activities</b>   | <b>95,131</b>                   | <b>58,701</b>    |
| <b>Cash flows from investing activities:</b>   |                                 |                  |
| Proceeds from sale of investments  | 808                             | 50               |
| Cost of acquisitions, net of cash acquired   | (3,242)                         | (181)            |
| Additions to property and equipment  | (8,037)                         | (20,262)         |
| Decrease in other  | 219                             | 271              |
| <b>Net cash used by investing activities</b>   | <b>(10,252)</b>                 | <b>(20,122)</b>  |
| <b>Cash flows from financing activities:</b>   |                                 |                  |
| Purchase of treasury shares  | (22,817)                        |                  |
| Contributions from employee stock purchase plan  | 3,037                           | 2,535            |
| Proceeds from exercise of stock options  | 6,739                           | 9,401            |
| Decrease in net borrowings on revolving line of credit                                   |                                 | (18,000)         |
| Excess tax benefit from exercises of share-based arrangements                            | 6,717                           | 13,200           |
| <b>Net cash (used) provided by financing activities</b>                                  | <b>(6,324)</b>                  | <b>7,136</b>     |
| <b>Net increase in cash and cash equivalents</b>   | <b>78,555</b>                   | <b>45,715</b>    |
| <b>Cash and cash equivalents at beginning of period</b>                                  | <b>78,876</b>                   | <b>6,406</b>     |
| <b>Cash and cash equivalents at end of period</b>  | <b>\$ 157,431</b>               | <b>\$ 52,121</b> |

*See accompanying notes.*



## Tyler Technologies, Inc.

## Notes to Condensed Consolidated Financial Statements

(Unaudited)

(Tables in thousands, except per share data)

## (1) Basis of Presentation

We prepared the accompanying condensed consolidated financial statements following the requirements of the Securities and Exchange Commission ( SEC ) and accounting principles generally accepted in the United States, or GAAP, for interim reporting. As permitted under those rules, certain footnotes or other financial information that are normally required by GAAP can be condensed or omitted for interim period. Balance sheet amounts are as of September 30, 2014 and December 31, 2013 and operating result amounts are for the three and nine months ended September 30, 2014 and 2013, and include all normal and recurring adjustments that we considered necessary for the fair summarized presentation of our financial position and operating results. As these are condensed financial statements, one should also read the financial statements and notes included in our latest Form 10-K for the year ended December 31, 2013. Revenues, expenses, assets and liabilities can vary during each quarter of the year. Therefore, the results and trends in these interim financial statements may not be the same as those for the full year.

## (2) Acquisitions

On August 29, 2014, we acquired all of the capital stock of SoftCode, Inc. ( SoftCode ) which develops and sells civil process management software, typically to county sheriff departments. The purchase price, net of cash acquired of \$71,000, was \$3.2 million in cash and 16,540 shares of Tyler common stock valued at \$1.5 million. In connection with this transaction, we acquired total tangible assets of approximately \$301,000 and assumed liabilities of approximately \$733,000. We have recorded goodwill of approximately \$3.0 million, all of which is expected to be deductible for tax purposes, and other intangible assets of approximately \$2.1 million. The \$2.1 million of intangible assets is attributable to customer relationships, acquired software and trade name and will be amortized over a weighted average period of approximately eight years. We believe this transaction will broaden our courts and justice software solutions with a tracking and management solution for civil court documents. We believe that likely market participants for this transaction would be software companies with a presence in the courts and justice market. Therefore, the goodwill of \$3.0 million arising from this acquisition is primarily attributable to our ability to integrate SoftCode software solutions with our existing portfolio and maximize the value of the customer base through Tyler 's Odyssey software suite that targets the courts and justice market and to a much lesser extent, the assembled workforce of SoftCode. The fair value of the assets and liabilities acquired are based on preliminary valuations using level three, unobservable inputs that are supported by little or no market activity and that are significant to the fair value of the assets or liabilities. As of September 30, 2014, the purchase price allocation for SoftCode is preliminary and estimates of fair value assumed at the acquisition date are subject to change as valuations are finalized.

## (3) Shareholders' Equity

The following table details activity in our common stock:

|        |        | Nine months ended September 30, |        |
|--------|--------|---------------------------------|--------|
|        |        | 2014                            | 2013   |
| Shares | Amount | Shares                          | Amount |

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|                               |       |             |     |       |
|-------------------------------|-------|-------------|-----|-------|
| Purchases of common stock     | (294) | \$ (22,817) |     | \$    |
| Stock option exercises        | 419   | 6,739       | 850 | 9,401 |
| Employee stock plan purchases | 39    | 3,037       | 50  | 2,535 |
| Shares issued for acquisition | 17    | 1,473       |     |       |

As of September 30, 2014, we had authorization from our board of directors to repurchase up to 1.4 million additional shares of Tyler common stock.

(4) Revolving Line of Credit

Our revolving line of credit matured on August 11, 2014 and we have not entered into any new credit agreements.

As of September 30, 2014, we had an outstanding \$2.0 million letter of credit, issued by a bank in favor of one of our clients. The letter of credit guarantees our performance under a software contract and expires in 2015. We do not believe this letter of credit will be required to be drawn upon.

## (5) Income Tax Provision

For the three and nine months ended September 30, 2014, we had an effective income tax rate of 36.3% and 37.4%, respectively, compared to an effective income tax rate of 37.1% and 38.9%, respectively, for the three and nine months ended September 30, 2013. The effective income tax rates for the periods presented were different from the statutory United States federal income tax rate of 35% primarily due to state income taxes, non-deductible share-based compensation expense, the qualified manufacturing activities deduction, and non-deductible meals and entertainment costs.

We made federal or state income tax payments, net of refunds, of \$9.9 million in the nine months ended September 30, 2014, compared to \$9.3 million for the same period of the prior year.

## (6) Earnings Per Share

The following table details the reconciliation of basic earnings per share to diluted earnings per share:

|  | Three months ended<br>September 30, |           | Nine months ended<br>September 30, |           |
|--|-------------------------------------|-----------|------------------------------------|-----------|
|  | 2014                                | 2013      | 2014                               | 2013      |
| Numerator for basic and diluted earnings per share:                            |                                     |           |                                    |           |
| Net income   | \$ 17,000                           | \$ 11,049 | \$ 43,623                          | \$ 28,589 |
| Denominator:   |                                     |           |                                    |           |
| Weighted-average basic common shares outstanding                               | 32,935                              | 32,037    | 32,947                             | 31,825    |
| Assumed conversion of dilutive securities:                                     |                                     |           |                                    |           |
| Stock options  | 2,349                               | 2,727     | 2,392                              | 2,649     |
| Denominator for diluted earnings per share Adjusted<br>weighted-average shares | 35,284                              | 34,764    | 35,339                             | 34,474    |
| Earnings per common share:   |                                     |           |                                    |           |
| Basic  | \$ 0.52                             | \$ 0.34   | \$ 1.32                            | \$ 0.90   |
| Diluted  | \$ 0.48                             | \$ 0.32   | \$ 1.23                            | \$ 0.83   |

For the three and nine months ended September 30, 2014, stock options representing the right to purchase common stock of approximately 651,000 shares and 540,000 shares, respectively, were not included in the computation of diluted earnings per share because their inclusion would have had an anti-dilutive effect. For the three and nine months ended September 30, 2013, stock options representing the right to purchase common stock of approximately 331,000 shares and 724,000 shares, respectively, were not included in the computation of diluted earnings per share because their inclusion would have had an anti-dilutive effect.

## (7) Share-Based Compensation

The following table summarizes share-based compensation expense related to share-based awards recorded in the statements of comprehensive income, pursuant to ASC 718, Stock Compensation:

|  | Three months ended |                 | Nine months ended |                 |
|--|--------------------|-----------------|-------------------|-----------------|
|  | September 30,      |                 | September 30,     |                 |
|  | 2014               | 2013            | 2014              | 2013            |
| Cost of software services, maintenance and subscriptions | \$ 569             | \$ 408          | \$ 1,595          | \$ 1,087        |
| Selling, general and administrative expenses             | 3,316              | 2,653           | 9,292             | 7,452           |
| <b>Total share-based compensation expense</b>            | <b>\$ 3,885</b>    | <b>\$ 3,061</b> | <b>\$ 10,887</b>  | <b>\$ 8,539</b> |

## (8) Segment and Related Information

We are a major provider of integrated information management solutions and services for the public sector, with a focus on local governments.

We provide our software systems and services and appraisal services through four business units, which focus on the following products:

Financial management and education software solutions;

Financial management, municipal courts, land and vital records and planning, permitting, and licensing and citizen relationship management software solutions;

Courts and justice software solutions; and

Appraisal and tax software solutions and property appraisal services.

In accordance with ASC 280-10, Segment Reporting, the financial management and education software solutions unit, financial management, municipal courts, land and vital records and planning, permitting, and licensing and citizen relationship management software solutions unit and the courts and justice software solutions unit meet the criteria for aggregation and are presented in one segment, Enterprise Software Solutions ( ESS ). The ESS segment provides municipal and county governments and schools with software systems to meet their information technology and automation needs for mission-critical back-office functions such as financial management and courts and justice processes. The Appraisal and Tax Software Solutions and Services ( ATSS ) segment provides systems and software that automate the appraisal and assessment of real and personal property as well as property appraisal outsourcing services for local governments and taxing authorities. Property appraisal outsourcing services include: the physical inspection of commercial and residential properties; data collection and processing; computer analysis for property valuation; preparation of tax rolls; community education; and arbitration between taxpayers and the assessing jurisdiction.

We evaluate performance based on several factors, of which the primary financial measure is business segment operating income. We define segment operating income as income before noncash amortization of intangible assets associated with their acquisition, interest expense and income taxes. Segment operating income includes intercompany transactions. The majority of intercompany transactions relate to contracts involving more than one unit and are valued based on the contractual arrangement. Segment operating income for corporate primarily consists of compensation costs for the executive management team and certain accounting and administrative staff and share-based compensation expense for the entire company. Corporate segment operating income also includes revenues and expenses related to a company-wide user conference.

For the three months ended September 30, 2014

|                                 | Enterprise<br>Software<br>Solutions | Appraisal and Tax<br>Software Solutions<br>and Services | Corporate         | Totals            |
|---------------------------------|-------------------------------------|---|-------------------|-------------------|
| <b>Revenues</b>                 |                                     |   |                   |                   |
| Software licenses and royalties | \$ 12,192                           | \$ 1,034  | \$                | \$ 13,226         |
| Subscriptions                   | 21,725                              | 969   |                   | 22,694            |
| Software services               | 28,398                              | 2,761   |                   | 31,159            |
| Maintenance                     | 50,486                              | 4,227   |                   | 54,713            |
| Appraisal services              |                                     | 5,802   |                   | 5,802             |
| Hardware and other              | 1,079                               |   | (9)               | 1,070             |
| Intercompany                    | 629                                 |   | (629)             |                   |
| <b>Total revenues</b>           | <b>\$ 114,509</b>                   | <b>\$ 14,793</b>  | <b>\$ (638)</b>   | <b>\$ 128,664</b> |
| <b>Segment operating income</b> | <b>\$ 31,797</b>                    | <b>\$ 3,230</b>   | <b>\$ (6,698)</b> | <b>\$ 28,329</b>  |

For the nine months ended September 30, 2014

|                                 | Enterprise<br>Software<br>Solutions | Appraisal and Tax<br>Software Solutions<br>and Services | Corporate          | Totals            |
|---------------------------------|-------------------------------------|---|--------------------|-------------------|
| <b>Revenues</b>                 |                                     |   |                    |                   |
| Software licenses and royalties | \$ 34,336                           | \$ 2,205  | \$                 | \$ 36,541         |
| Subscriptions                   | 61,571                              | 2,564   |                    | 64,135            |
| Software services               | 78,006                              | 7,588   |                    | 85,594            |
| Maintenance                     | 144,344                             | 12,560  |                    | 156,904           |
| Appraisal services              |                                     | 16,097  |                    | 16,097            |
| Hardware and other              | 3,929                               |   | 2,461              | 6,390             |
| Intercompany                    | 1,634                               |   | (1,634)            |                   |
| <b>Total revenues</b>           | <b>\$ 323,820</b>                   | <b>\$ 41,014</b>  | <b>\$ 827</b>      | <b>\$ 365,661</b> |
| <b>Segment operating income</b> | <b>\$ 84,972</b>                    | <b>\$ 7,996</b>   | <b>\$ (17,973)</b> | <b>\$ 74,995</b>  |

For the three months ended September 30, 2013

|                                 | Enterprise<br>Software<br>Solutions | Appraisal and Tax<br>Software Solutions<br>and Services | Corporate         | Totals            |
|---------------------------------|-------------------------------------|---|-------------------|-------------------|
| <b>Revenues</b>                 |                                     |   |                   |                   |
| Software licenses and royalties | \$ 10,126                           | \$ 369  | \$                | \$ 10,495         |
| Subscriptions                   | 14,537                              | 677   |                   | 15,214            |
| Software services               | 22,615                              | 2,245   |                   | 24,860            |
| Maintenance                     | 45,182                              | 4,109   |                   | 49,291            |
| Appraisal services              |                                     | 5,207   |                   | 5,207             |
| Hardware and other              | 1,958                               |   | (4)               | 1,954             |
| Intercompany                    | 686                                 |   | (686)             |                   |
| <b>Total revenues</b>           | <b>\$ 95,104</b>                    | <b>\$ 12,607</b>  | <b>\$ (690)</b>   | <b>\$ 107,021</b> |
| <b>Segment operating income</b> | <b>\$ 22,776</b>                    | <b>\$ 2,441</b>   | <b>\$ (5,718)</b> | <b>\$ 19,499</b>  |

For the nine months ended September 30, 2013

|                                 | Enterprise<br>Software<br>Solutions | Appraisal and Tax<br>Software Solutions<br>and Services | Corporate          | Totals            |
|---------------------------------|-------------------------------------|---|--------------------|-------------------|
| <b>Revenues</b>                 |                                     |   |                    |                   |
| Software licenses and royalties | \$ 27,849                           | \$ 1,566  | \$                 | \$ 29,415         |
| Subscriptions                   | 40,527                              | 2,023   |                    | 42,550            |
| Software services               | 63,308                              | 6,098   |                    | 69,406            |
| Maintenance                     | 129,630                             | 12,350  |                    | 141,980           |
| Appraisal services              |                                     | 15,854  |                    | 15,854            |
| Hardware and other              | 4,917                               |   | 1,786              | 6,703             |
| Intercompany                    | 2,023                               |   | (2,023)            |                   |
| <b>Total revenues</b>           | <b>\$ 268,254</b>                   | <b>\$ 37,891</b>  | <b>\$ (237)</b>    | <b>\$ 305,908</b> |
| <b>Segment operating income</b> | <b>\$ 60,930</b>                    | <b>\$ 7,071</b>   | <b>\$ (15,352)</b> | <b>\$ 52,649</b>  |

|   | Three months ended<br>September 30, |                  | Nine months ended<br>September 30, |                  |
|---|-------------------------------------|------------------|------------------------------------|------------------|
|   | 2014                                | 2013             | 2014                               | 2013             |
| Reconciliation of reportable segment operating income to the Company's consolidated totals: |                                     |                  |                                    |                  |
| Total segment operating income  | \$ 28,329                           | \$ 19,499        | \$ 74,995                          | \$ 52,649        |
| Amortization of acquired software   | (448)                               | (513)            | (1,373)                            | (1,585)          |
| Amortization of customer and trade name intangibles   | (1,136)                             | (1,129)          | (3,393)                            | (3,388)          |
| Other expense, net  | (47)                                | (285)            | (522)                              | (919)            |
| <b>Income before income taxes</b>   | <b>\$ 26,698</b>                    | <b>\$ 17,572</b> | <b>\$ 69,707</b>                   | <b>\$ 46,757</b> |





(9) Commitments and Contingencies

Other than routine litigation incidental to our business, there are no material legal proceedings pending to which we are party or to which any of our properties are subject.

(10) New Accounting Pronouncements

On May 28, 2014, the Financial Accounting Standards Board ( FASB ) issued Accounting Standards Update ( ASU ) No. 2014-09, Revenue from Contracts with Customers. This ASU is the result of a convergence project between the FASB and the International Accounting Standards Board. The core principle behind ASU 2014-09 is that an entity should recognize revenue to depict the transfer of promised goods and services to customers in an amount that reflects the consideration to which the entity expects to be entitled in exchange for delivering those goods and services. This model involves a five-step process that includes identifying the contract with the customer, identifying the performance obligations in the contract, determining the transaction price, allocating the transaction prices to the performance obligations in the contract and recognizing revenue when (or as) the entity satisfies the performance obligations. The guidance in the ASU supersedes existing revenue recognition guidance and is effective for annual reporting periods beginning after December 15, 2016 with early application not permitted. The ASU allows two methods of adoption; a full retrospective approach where three years of financial information are presented in accordance with the new standard, and a modified retrospective approach where the ASU is applied to the most current period presented in the financial statements. We are currently assessing the financial impact of adopting the new standard and the methods of adoption; however, given the scope of the new standard, we are currently unable to provide a reasonable estimate regarding the financial impact or which method of adoption of the new standard we will elect.

## ITEM 2. Management's Discussion and Analysis of Financial Condition and Results of Operations

### CAUTIONARY NOTE CONCERNING FORWARD-LOOKING STATEMENTS

This document contains forward-looking statements within the meaning of Section 27A of the Securities Act of 1933 and Section 21E of the Securities Exchange Act of 1934 that are not historical in nature and typically address future or anticipated events, trends, expectations or beliefs with respect to our financial condition, results of operations or business. Forward-looking statements often contain words such as believes, expects, anticipates, foresees, forecasts, estimates, plans, intends, continues, may, will, should, projects, might, could or other similar words. Similarly, statements that describe our business strategy, outlook, objectives, plans, intentions or goals also are forward-looking statements. We believe there is a reasonable basis for our forward-looking statements, but they are inherently subject to risks and uncertainties and actual results could differ materially from the expectations and beliefs reflected in the forward-looking statements. We presently consider the following to be among the important factors that could cause actual results to differ materially from our expectations and beliefs: (1) changes in the budgets or regulatory environments of our customers, primarily local and state governments, that could negatively impact information technology spending; (2) our ability to protect client information from security breaches and provide uninterrupted operations of data centers; (3) material portions of our business require the Internet infrastructure to be adequately maintained; (4) our ability to achieve our financial forecasts due to various factors, including project delays by our customers, reductions in transaction size, fewer transactions, delays in delivery of new products or releases or a decline in our renewal rates for service agreements; (5) economic, political and market conditions, including the global economic and financial crisis, and the general tightening of access to debt or equity capital; (6) technological and market risks associated with the development of new products or services or of new versions of existing or acquired products or services; (7) our ability to achieve growth or operational synergies through the integration of acquired businesses, while avoiding unanticipated costs and disruptions to existing operations; (8) competition in the industry in which we conduct business and the impact of competition on pricing, customer retention and pressure for new products or services; (9) the ability to attract and retain qualified personnel and dealing with the loss or retirement of key members of management or other key personnel; and (10) costs of compliance and any failure to comply with government and stock exchange regulations. A detailed discussion of these factors and other risks that affect our business are described in our filings with the Securities and Exchange Commission, including the detailed Risk Factors contained in our most recent annual report on Form 10-K. We expressly disclaim any obligation to publicly update or revise our forward-looking statements.

### GENERAL

We provide integrated information management solutions and services for the public sector, with a focus on local governments. We develop and market a broad line of software products and services to address the information technology (IT) needs of cities, counties, schools and other local government entities as well as state governments. In addition, we provide professional IT services to our customers, including software and hardware installation, data conversion, and training and for certain customers, product modifications, along with continuing maintenance and support for customers using our systems. We also provide subscription-based services such as software as a service (SaaS), which utilize the Tyler private cloud, and electronic document filing solutions (e-filings), which simplify the filing and management of court related documents. Revenues for e-filings are derived from transaction fees and in some cases fixed fee arrangements. We also provide property appraisal outsourcing services for taxing jurisdictions.

Our products generally automate three major functional areas: (1) financial management and education, (2) courts and justice and (3) property appraisal and tax. We report our results in two segments. The Enterprise Software Solutions (ESS) segment provides municipal and county governments and schools with software systems to meet their information technology and automation needs for mission-critical back-office functions such as financial management and courts and justice processes. The Appraisal and Tax Software Solutions and Services (ATSS) segment provides systems and software that automate the appraisal and assessment of real and personal property as well as property

appraisal outsourcing services for local governments and taxing authorities. Property appraisal outsourcing services include: the physical inspection of commercial and residential properties; data collection and processing; computer analysis for property valuation; preparation of tax rolls; community education; and arbitration between taxpayers and the assessing jurisdiction.

Total organic revenues increased 20% for both the three and nine months ended September 30, 2014, compared to the prior year periods. On August 29, 2014, we acquired all of the capital stock of SoftCode, Inc. ( SoftCode ) which develops and sells civil solution software typically to county sheriff departments. The purchase price, net of cash acquired of \$71,000, was \$3.2 million in cash and 16,540 shares of Tyler common stock valued at \$1.5 million.

Our total employee count increased to 2,796 at September 30, 2014 from 2,482 at September 30, 2013. This increase includes 10 employees added as a result of the acquisition of SoftCode.

Outlook

We plan to continue to make significant investments in our business that we believe will enhance our market leadership and improve long-term revenue and margin growth. These investments include expenses associated with accelerated hiring to ensure that we are well positioned to deliver our current backlog and anticipated new business, as well as product development expenses.

## CRITICAL ACCOUNTING POLICIES AND ESTIMATES

The discussion and analysis of our financial condition and results of operations are based upon our condensed consolidated financial statements. These condensed consolidated financial statements have been prepared following the requirements of accounting principles generally accepted in the United States ( GAAP ) for the interim period and require us to make estimates and judgments that affect the reported amounts of assets, liabilities, revenues and expenses, and related disclosure of contingent assets and liabilities. On an ongoing basis, we evaluate our estimates, including those related to revenue recognition and amortization and potential impairment of intangible assets and goodwill and share-based compensation expense. As these are condensed financial statements, one should also read expanded information about our critical accounting policies and estimates provided in Item 7, Management's Discussion and Analysis of Financial Condition and Results of Operations, included in our Form 10-K for the year ended December 31, 2013. There have been no material changes to our critical accounting policies and estimates from the information provided in our Form 10-K for the year ended December 31, 2013.

## ANALYSIS OF RESULTS OF OPERATIONS

|  | Percentage of Total Revenue |              |              |              |
|--|-----------------------------|--------------|--------------|--------------|
|  | Third Quarter               |              | Nine Months  |              |
|  | 2014                        | 2013         | 2014         | 2013         |
| <b>Revenue:</b>  |                             |              |              |              |
| Software licenses and royalties                            | 10.3%                       | 9.8%         | 10.0%        | 9.6%         |
| Subscriptions  | 17.6                        | 14.2         | 17.5         | 13.9         |
| Software services  | 24.2                        | 23.2         | 23.4         | 22.7         |
| Maintenance  | 42.5                        | 46.1         | 42.9         | 46.4         |
| Appraisal services   | 4.5                         | 4.9          | 4.4          | 5.2          |
| Hardware and other   | 0.9                         | 1.8          | 1.8          | 2.2          |
| <b>Total revenue</b>                                       | <b>100.0</b>                | <b>100.0</b> | <b>100.0</b> | <b>100.0</b> |
| <b>Operating Expenses:</b>                                 |                             |              |              |              |
| Cost of software licenses, royalties and acquired software | 0.8                         | 1.0          | 0.8          | 1.1          |
| Cost of software services, maintenance and subscriptions   | 47.7                        | 48.4         | 47.8         | 48.0         |
| Cost of appraisal services                                 | 2.9                         | 3.1          | 2.9          | 3.5          |
| Cost of hardware and other                                 | 0.5                         | 1.1          | 1.2          | 1.5          |
| Selling, general and administrative expenses               | 21.3                        | 23.0         | 21.9         | 23.6         |
| Research and development expense                           | 5.1                         | 5.6          | 5.2          | 5.6          |
| Amortization of customer and trade name intangibles        | 0.9                         | 1.1          | 1.0          | 1.1          |
| <b>Operating income</b>                                    | <b>20.8</b>                 | <b>16.7</b>  | <b>19.2</b>  | <b>15.6</b>  |
| Other expense, net   |                             | 0.3          | 0.1          | 0.3          |
| <b>Income before income taxes</b>                          | <b>20.8</b>                 | <b>16.4</b>  | <b>19.1</b>  | <b>15.3</b>  |

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|                      |       |       |       |      |
|----------------------|-------|-------|-------|------|
| Income tax provision | 7.6   | 6.1   | 7.2   | 5.9  |
| Net income           | 13.2% | 10.3% | 11.9% | 9.4% |

Revenues*Software licenses and royalties*

The following table sets forth a comparison of our software licenses and royalties revenues for the periods presented as of September 30:

| (\$ in thousands)                             | Third Quarter |           | Change   |     | Nine Months |           | Change   |     |
|---|---------------|-----------|----------|-----|-------------|-----------|----------|-----|
|   | 2014          | 2013      | \$       | %   | 2014        | 2013      | \$       | %   |
| ESS   | \$ 12,192     | \$ 10,126 | \$ 2,066 | 20% | \$ 34,336   | \$ 27,849 | \$ 6,487 | 23% |
| ATSS  | 1,034         | 369       | 665      | 180 | 2,205       | 1,566     | 639      | 41  |
| Total software licenses and royalties revenue | \$ 13,226     | \$ 10,495 | \$ 2,731 | 26% | \$ 36,541   | \$ 29,415 | \$ 7,126 | 24% |

Software license and royalty revenue for the three and nine months ended September 30, 2014 increased 26% and 24%, respectively, compared to the prior year periods. The majority of this growth was due to a more active marketplace as the result of improvement in local government economic conditions, as well as our increasingly strong competitive position, which we attribute in part to our investment in product development over the past few years. An increase in the number of larger contracts, as well as geographic expansion on the West Coast, also contributed to the growth in licenses revenue.

The mix of new contracts between subscription-based and perpetual license arrangements can vary from quarter to quarter, which can negatively impact our software license growth rate if a growing number of customers choose our subscription-based options, rather than purchasing the software under a traditional perpetual software license arrangement. Subscription-based arrangements result in lower revenues in the initial year as compared to perpetual software license arrangements but generate higher overall subscription-based revenue over the term of the contract. Our new customer mix in the nine months ended September 30, 2014 was approximately 71% selecting perpetual software license arrangements and approximately 29% selecting subscription-based arrangements compared to a customer mix in the nine months ended September 30, 2013 of approximately 66% selecting perpetual software license arrangements and approximately 34% selecting subscription-based arrangements. 38 and 114 new customers entered into subscription-based arrangements in the three and nine months ending September 30, 2014, respectively, compared to 24 and 74 new customers in the three and nine months ended September 30, 2013, respectively.

*Subscriptions*

The following table sets forth a comparison of our subscriptions revenues for the periods presented as of September 30:

| (\$ in thousands)           | Third Quarter |           | Change   |     | Nine Months |           | Change    |     |
|-----------------------------|---------------|-----------|----------|-----|-------------|-----------|-----------|-----|
|                             | 2014          | 2013      | \$       | %   | 2014        | 2013      | \$        | %   |
| ESS                         | \$ 21,725     | \$ 14,537 | \$ 7,188 | 49% | \$ 61,571   | \$ 40,527 | \$ 21,044 | 52% |
| ATSS                        | 969           | 677       | 292      | 43  | 2,564       | 2,023     | 541       | 27  |
| Total subscriptions revenue | \$ 22,694     | \$ 15,214 | \$ 7,480 | 49% | \$ 64,135   | \$ 42,550 | \$ 21,585 | 51% |

Subscriptions revenue primarily consists of revenues derived from SaaS arrangements, which utilize the Tyler private cloud. The initial contract terms for SaaS arrangements are typically for periods of three to six years. As part of our subscription-based services, we also provide electronic document filing solutions ( e-filings ) that simplify the filing and management of court related documents for courts and law offices. Revenues from e-filings are derived from transaction fees and fixed fee arrangements.

Subscriptions revenue grew 49% and 51% for the three and nine months ending September 30, 2014 compared to the prior year periods. E-filing services contributed approximately \$3.7 million and \$11.7 million of the subscriptions revenue increase for the three and nine months ended September 30, 2014, respectively. Most of the e-filing revenue increase related to a new contract with the Texas Office of Court Administration for our Odyssey File and Serve e-filing system for Texas courts ( eFileTexas.gov ). The state of Texas has mandated all counties use eFileTexas.gov and this contract will provide a recurring revenue stream that is expected to total approximately \$17.0 million in 2014 and \$19.0 million in 2015. New SaaS customers as well as existing customers who converted to our SaaS model provided the remainder of the subscriptions revenue increase. In the three and nine months ending September 30, 2014, we added 38 and 114 new SaaS customers, respectively, and 11 and 47 existing on-premise customers converted to our SaaS model, respectively. Since September 30, 2013, we have added 140 new SaaS customers and 62 existing on-premise customers converted to our SaaS model.

*Software services*

The following table sets forth a comparison of our software services revenues for the periods presented as of September 30:

| (\$ in thousands)                      | Third Quarter    |                  | Change          |            | Nine Months      |                  | Change           |            |
|--|------------------|------------------|-----------------|------------|------------------|------------------|------------------|------------|
|  | 2014             | 2013             | \$              | %          | 2014             | 2013             | \$               | %          |
| ESS                                    | \$ 28,398        | \$ 22,615        | \$ 5,783        | 26%        | \$ 78,006        | \$ 63,308        | \$ 14,698        | 23%        |
| ATSS                                   | 2,761            | 2,245            | 516             | 23         | 7,588            | 6,098            | 1,490            | 24         |
| <b>Total software services revenue</b> | <b>\$ 31,159</b> | <b>\$ 24,860</b> | <b>\$ 6,299</b> | <b>25%</b> | <b>\$ 85,594</b> | <b>\$ 69,406</b> | <b>\$ 16,188</b> | <b>23%</b> |

Software services revenues primarily consists of professional services billed in connection with implementing our software, converting customer data, training customer personnel, consulting, and custom development software. New customers who purchase our proprietary software licenses generally also contract with us to provide for the related software services. Existing customers also periodically purchase additional training, consulting and minor programming services. Software services revenue grew 25% and 23% for the three and nine months ended September 30, 2014, respectively, compared to the prior year periods. This growth is mainly due to much higher revenues from new proprietary software arrangements, slightly higher rates on certain services, as well as additions to our implementation and support staff which increased our capacity to deliver backlog.

*Maintenance*

The following table sets forth a comparison of our maintenance revenues for the periods presented as of September 30:

| (\$ in thousands)                | Third Quarter    |                  | Change          |            | Nine Months       |                   | Change           |            |
|----------------------------------|------------------|------------------|-----------------|------------|-------------------|-------------------|------------------|------------|
|                                  | 2014             | 2013             | \$              | %          | 2014              | 2013              | \$               | %          |
| ESS                              | \$ 50,486        | \$ 45,182        | \$ 5,304        | 12%        | \$ 144,344        | \$ 129,630        | \$ 14,714        | 11%        |
| ATSS                             | 4,227            | 4,109            | 118             | 3          | 12,560            | 12,350            | 210              | 2          |
| <b>Total maintenance revenue</b> | <b>\$ 54,713</b> | <b>\$ 49,291</b> | <b>\$ 5,422</b> | <b>11%</b> | <b>\$ 156,904</b> | <b>\$ 141,980</b> | <b>\$ 14,924</b> | <b>11%</b> |

We provide maintenance and support services for our software products and third party software. Maintenance revenue increased 11% for both the three and nine months ended September 30, 2014, compared to the prior year periods. Maintenance and support revenues increased due to growth in our installed customer base from new software license sales as well as annual maintenance rate increases.

*Appraisal services*

The following table sets forth a comparison of our appraisal service revenues for the periods presented as of September 30:

|  | Third Quarter | Change | Nine Months | Change |
|--|---------------|--------|-------------|--------|
|--|---------------|--------|-------------|--------|



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| (\$ in thousands)                       | 2014            | 2013            | \$            | %          | 2014             | 2013             | \$            | %         |
|---|-----------------|-----------------|---------------|------------|------------------|------------------|---------------|-----------|
| ESS                                     | \$              | \$              | \$            | 0%         | \$               | \$               | \$            | 0%        |
| ATSS                                    | 5,802           | 5,207           | 595           | 11         | 16,097           | 15,854           | 243           | 2         |
| <b>Total appraisal services revenue</b> | <b>\$ 5,802</b> | <b>\$ 5,207</b> | <b>\$ 595</b> | <b>11%</b> | <b>\$ 16,097</b> | <b>\$ 15,854</b> | <b>\$ 243</b> | <b>2%</b> |

The appraisal services business is somewhat cyclical and driven in part by statutory revaluation cycles in various states. Appraisal services revenues for the three months ended September 30, 2014, benefitted by the mid-year addition of several new revaluation contracts in New York and the current appraisal cycle in Indiana which began in July. Appraisal services revenues for the nine months ended September 30, 2014, were negatively affected by severe weather throughout much of the country, which impacted the effectiveness of our field data-gathering efforts on many of our appraisal services projects during the first few months of the year.

Cost of Revenues and Gross Margins

The following table sets forth a comparison of the key components of our cost of revenues for the periods presented as of September 30:

| (\$ in thousands)                                | Third Quarter |           | Change   |      | Nine Months |            | Change    |       |
|--|---------------|-----------|----------|------|-------------|------------|-----------|-------|
|  | 2014          | 2013      | \$       | %    | 2014        | 2013       | \$        | %     |
| Software licenses and royalties                  | \$ 565        | \$ 583    | \$ (18)  | (3)% | \$ 1,439    | \$ 1,701   | \$ (262)  | (15)% |
| Acquired software                                | 448           | 513       | (65)     | (13) | 1,373       | 1,585      | (212)     | (13)  |
| Software services, maintenance and subscriptions | 61,428        | 51,786    | 9,642    | 19   | 174,701     | 147,001    | 27,700    | 19    |
| Appraisal services                               | 3,764         | 3,360     | 404      | 12   | 10,740      | 10,577     | 163       | 2     |
| Hardware and other                               | 667           | 1,230     | (563)    | (46) | 4,528       | 4,608      | (80)      | (2)   |
| Total cost of revenues                           | \$ 66,872     | \$ 57,472 | \$ 9,400 | 16%  | \$ 192,781  | \$ 165,472 | \$ 27,309 | 17%   |

The following table sets forth a comparison of gross margin percentage by revenue type for the periods presented as of September 30:

|  | Third Quarter |       | Change | Nine Months |       | Change |
|--|---------------|-------|--------|-------------|-------|--------|
|  | 2014          | 2013  | %      | 2014        | 2013  | %      |
| Software licenses, royalties and acquired software | 92.3%         | 89.6% | 2.7%   | 92.3%       | 88.8% | 3.5%   |
| Software services, maintenance and subscriptions   | 43.4          | 42.1  | 1.3    | 43.0        | 42.1  | 0.9    |
| Appraisal services                                 | 35.1          | 35.5  | (0.4)  | 33.3        | 33.3  | (0.0)  |
| Hardware and other                                 | 37.7          | 37.1  | 0.6    | 29.1        | 31.3  | (2.2)  |
| Overall gross margin                               | 48.0%         | 46.3% | 1.7%   | 47.3%       | 45.9% | 1.4%   |

*Software licenses, royalties and acquired software.* Costs of software licenses, royalties and acquired software are primarily comprised of third party software costs and amortization expense for acquired software. We do not have any direct costs associated with royalties. In the three and nine months ended September 30, 2014, our software licenses, royalties and acquired software gross margin percentage increased 2.7% and 3.5%, respectively, compared to the prior year periods due to increased revenues from proprietary software arrangements, which have a higher gross margin than third party software.

*Software services, maintenance and subscription services.* Cost of software services, maintenance and subscriptions primarily consists of personnel costs related to installation of our software, conversion of customer data, training customer personnel and support activities and various other services such as implementation and on-going operation of SaaS and e-filing arrangements. The software services, maintenance and subscriptions gross margin percentage increased compared to the prior year periods mainly due to revenues from a new contract with the Texas Office of Court Administration for our Odyssey File and Serve e-filing system for Texas courts. This contract began to generate revenues in September 2013, but we incurred initial startup costs in the three and nine months ended September 30, 2013 for which there were very limited related revenues. The addition of revenues from this contract since the prior year accounted for most of the gross margin increase for the three and nine months ended September 30, 2014. The gross margin increase was also offset somewhat by accelerated hiring to ensure that we are well-positioned to deliver our current backlog and anticipated new business. Excluding seven employees added with an acquisition, our

implementation and support staff has increased by 259 employees since September 30, 2013.

Our blended gross margin increased 1.7% and 1.4% for the three and nine months ended September 30, 2014, respectively, compared to the prior year periods. The gross margin increase was mainly due to a product mix that included more software license revenue, more subscription services revenue and lower initial investment costs for eFileTexas.gov. This improvement in gross margin was offset somewhat by expenses associated with increased hiring of implementation and development staff in order to expand our capacity to implement our contract backlog.

Selling, General and Administrative Expenses

Selling, general and administrative ( SG&A ) expenses consist primarily of salaries, employee benefits, travel, share-based compensation expense, commissions and related overhead costs for administrative and sales and marketing employees, as well as professional fees, trade show activities, advertising costs and other marketing related costs. The following table sets forth a comparison of our SG&A expenses for the periods presented as of September 30:

| (\$ in thousands)                            | Third Quarter |           | Change   |     | Nine Months |           | Change   |     |
|--|---------------|-----------|----------|-----|-------------|-----------|----------|-----|
|  | 2014          | 2013      | \$       | %   | 2014        | 2013      | \$       | %   |
| Selling, general and administrative expenses | \$ 27,344     | \$ 24,581 | \$ 2,763 | 11% | \$ 80,130   | \$ 72,198 | \$ 7,932 | 11% |

SG&A as a percentage of revenues was 21.3% and 21.9% for the three and nine months ended September 30, 2014, respectively, compared to 23.0% and 23.6% for the three months and nine months ended September 30, 2013, respectively. SG&A increased due to commission expense and incentive compensation as a result of higher sales and earnings. Stock compensation has also increased due to increases in our stock price.

Research and Development Expense

The following table sets forth a comparison of our research and development expense for the periods presented as of September 30:

| (\$ in thousands)                | Third Quarter |          | Change |     | Nine Months |           | Change   |     |
|----------------------------------|---------------|----------|--------|-----|-------------|-----------|----------|-----|
|                                  | 2014          | 2013     | \$     | %   | 2014        | 2013      | \$       | %   |
| Research and development expense | \$ 6,567      | \$ 5,982 | \$ 585 | 10% | \$ 19,128   | \$ 17,174 | \$ 1,954 | 11% |

Research and development expense consists mainly of costs associated with development of new products and technologies from which we do not currently generate revenue, as well as costs related to the ongoing development efforts for Microsoft Dynamics AX. We expect that research and development expense in 2014 will increase at a lower rate than our revenue growth.

Amortization of Customer and Trade Name Intangibles

Acquisition intangibles are composed of the excess of the purchase price over the fair value of net tangible assets acquired that is allocated to acquired software and customer and trade name intangibles. The remaining excess purchase price is allocated to goodwill that is not subject to amortization. Amortization expense related to acquired software is included with cost of revenues while amortization expense of customer and trade name intangibles is recorded as operating expense. The following table sets forth a comparison of amortization of customer and trade name intangibles for the periods presented as of September 30:

| (\$ in thousands)                                   | Third Quarter |          | Change |    | Nine Months |          | Change |    |
|---|---------------|----------|--------|----|-------------|----------|--------|----|
|   | 2014          | 2013     | \$     | %  | 2014        | 2013     | \$     | %  |
| Amortization of customer and trade name intangibles | \$ 1,136      | \$ 1,129 | \$ 7   | 1% | \$ 3,393    | \$ 3,388 | \$ 5   | 0% |

In August 2014, we completed an acquisition which increased customer and trade name intangibles by approximately \$1.0 million. This amount will be amortized over a weighted average period of 12 years.

Other Expense, Net

The following table sets forth a comparison of our other expense, net for the periods presented as of September 30:

| (\$ in thousands)  | Third Quarter |        | Change   |       | Nine Months |        | Change   |       |
|--------------------|---------------|--------|----------|-------|-------------|--------|----------|-------|
|                    | 2014          | 2013   | \$       | %     | 2014        | 2013   | \$       | %     |
| Other expense, net | \$ 47         | \$ 285 | \$ (238) | (84)% | \$ 522      | \$ 919 | \$ (397) | (43)% |

The majority of other expense is comprised of non-usage and other fees associated with a revolving credit agreement, offset by interest income associated with invested cash balances. Interest expense declined compared to the prior year because we repaid all borrowings under the revolving credit agreement in early 2013, and had no debt outstanding during the nine months ended September 30, 2014.

Income Tax Provision

The following table sets forth a comparison of our income tax provision for the periods presented as of September 30:

| (\$ in thousands)         | Third Quarter |          | Change   |     | Nine Months |           | Change   |     |
|---------------------------|---------------|----------|----------|-----|-------------|-----------|----------|-----|
|                           | 2014          | 2013     | \$       | %   | 2014        | 2013      | \$       | %   |
| Income tax provision      | \$ 9,698      | \$ 6,523 | \$ 3,175 | 49% | \$ 26,084   | \$ 18,168 | \$ 7,916 | 44% |
| Effective income tax rate | 36.3%         | 37.1%    |          |     | 37.4%       | 38.9%     |          |     |

The effective income tax rates for the three and nine months ended September 30, 2014 and 2013, respectively, were different from the statutory United States federal income tax rate of 35% primarily due to state income taxes, non-deductible share-based compensation expense, the qualified manufacturing activities deduction, and non-deductible meals and entertainment costs. Our effective tax rate in the three and nine months ended September 30, 2014, declined compared to the prior year periods because we are currently estimating a higher qualified manufacturing activities deduction based on increased software licenses revenues. However, significant stock option activity in 2013 eliminated the qualified manufacturing activities deduction by the end of that year and a significant increase in stock option activity in 2014 would negatively impact our effective tax rate in 2014.

## FINANCIAL CONDITION AND LIQUIDITY

As of September 30, 2014, we had cash and cash equivalents of \$157.4 million, compared to cash and cash equivalents of \$78.9 million and investments available-for-sale of \$1.3 million at December 31, 2013. As of September 30, 2014, we had an outstanding letter of credit totaling \$2.0 million. We do not believe this letter of credit will be required to be drawn upon. This letter of credit expires in 2015. We currently believe that cash on hand, cash from operating activities and access to the credit markets provides us with sufficient flexibility to meet our long-term financial needs.

The following table sets forth a summary of cash flows for the nine months ended September 30:

| (\$ in thousands)              | 2014      | 2013      |
|--------------------------------|-----------|-----------|
| Cash flows provided (used) by: |           |           |
| Operating activities           | \$ 95,131 | \$ 58,701 |
| Investing activities           | (10,252)  | (20,122)  |

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|   |           |           |
|---|-----------|-----------|
| Financing activities                      | (6,324)   | 7,136     |
| Net increase in cash and cash equivalents | \$ 78,555 | \$ 45,715 |

Net cash provided by operating activities continues to be our primary source of funds to finance operating needs and capital expenditures. Other capital resources include cash on hand, and potential public and private issuances of debt or equity securities. It is possible that our ability to access the capital and credit markets in the future may be limited by economic conditions or other factors. We currently believe that cash provided by operating activities, cash on hand and access to the credit markets are sufficient to fund our working capital requirements, capital expenditures, income tax obligations, and share repurchases for at least the next twelve months.

For the nine months ended September 30, 2014, operating activities provided net cash of \$95.1 million, primarily generated from net income of \$43.6 million, non-cash depreciation and amortization charges of \$10.9 million and non-cash share-based compensation expense of \$10.9 million. Working capital, excluding cash, decreased \$32.0 million partly because deferred revenue balances are

higher due to growth in our installed software maintenance customer base and growth in subscription-based arrangements. In addition, we have received large deposits on several contracts. Working capital also declined due to lower tax payments as a result of tax benefits from exercises of share-based arrangements since the last half of 2013.

In general, changes in deferred revenue are cyclical and primarily driven by the timing of our maintenance renewal billings. Our renewal dates occur throughout the year but our heaviest renewal billing cycles occur in the second and fourth quarters.

Our days sales outstanding ( DSO ) was 78 days at September 30, 2014, compared to 87 days at December 31, 2013 and 76 days at September 30, 2013. Our maintenance billing cycle typically peaks at its highest level in June and second highest level in December of each year and is followed by collections in the subsequent quarter. As a result our DSO is usually lower in the third quarter than the fourth quarter. DSO is calculated based on quarter-end accounts receivable divided by the quotient of annualized quarterly revenues divided by 360 days.

Investing activities used cash of \$10.3 million in the nine months ending September 30, 2014. In August 2014, we completed the acquisition of SoftCode, Inc. and paid approximately \$3.2 million, net of cash acquired. The remaining use of cash was comprised primarily of capital expenditures related to computer equipment, furniture and fixtures in support of internal growth, particularly with respect to growth in our cloud-based offerings. Investing activities in the nine months ended September 30, 2013 used cash of \$20.1 million, which included approximately \$15.2 million paid in connection with the construction of an office building in Plano, Texas, which was completed in 2013. These expenditures were funded from cash generated from operations and cash on hand.

Financing activities used cash of \$6.3 million in the nine months ended September 30, 2014, compared to cash provided by financing activities of \$7.1 million for the same period for 2013. Cash used in financing activities in the nine months ended September 30, 2014, was primarily comprised of purchases of treasury shares, net of proceeds from stock option exercises and contributions from our employee stock purchase plan. We purchased approximately 294,000 shares of our common stock for an aggregate purchase price of \$22.8 million and collected \$9.8 million from stock option exercises and employee stock purchase plan activity and \$6.7 million excess tax benefit from exercises of share-based arrangements. Financing activities in 2013 were comprised of \$18.0 million in net payments on our revolving line of credit offset slightly by collections of \$11.9 million from stock option exercises and employee stock purchase plan activity and \$13.2 million excess tax benefit from exercises of share-based arrangements.

At September 30, 2014, we had authorization to repurchase up to 1.4 million additional shares of Tyler common stock. The repurchase program, which was approved by our board of directors, was announced in October 2002, and was amended in April 2003, July 2003, October 2004, October 2005, May 2007, May 2008, May 2009, July 2010, October 2010 and September 2011.

We did not replace our revolving credit line of \$150.0 million that matured on August 11, 2014.

We made federal or state income tax payments, net of refunds, of \$9.9 million in the nine months ended September 30, 2014 compared to \$9.3 million in the nine months ended September 30, 2013.

Excluding acquisitions, we anticipate that 2014 capital spending will be between \$10.5 million and \$11.0 million. We expect the majority of our capital expenditures will consist of computer equipment and software for infrastructure replacements and expansion. We currently do not expect to capitalize significant amounts related to software development in 2014, but the actual amount and timing of those costs, and whether they are capitalized or expensed may result in additional capitalized software development. Capital spending is expected to be funded from existing cash balances and cash flows provided by operations.



From time to time we engage in discussions with potential acquisition candidates. In order to consummate any such opportunities, which could require significant commitments of capital, we may incur debt or issue potentially dilutive securities in the future. No assurance can be given as to our future acquisitions and how such acquisitions may be financed.

### ITEM 3. Quantitative and Qualitative Disclosures About Market Risk

Market risk represents the risk of loss that may affect us due to adverse changes in financial market prices and interest rates. As of September 30, 2014, we had no outstanding borrowings or debt.

#### ITEM 4. Controls and Procedures

**Evaluation of Disclosure Controls and Procedures.** We maintain disclosure controls and procedures (as defined in Rule 13a-15(e) of the Securities Exchange Act) designed to provide reasonable assurance that the information required to be disclosed by us in the reports we file or submit under the Exchange Act is recorded, processed, summarized and reported within the time period specified in the SEC's rules and forms. These include controls and procedures designed to ensure that this information is accumulated and communicated to our management, including our Chief Executive Officer and Chief Financial Officer, as appropriate to allow timely decisions regarding required disclosures. Management, with the participation of the Chief Executive Officer and Chief Financial Officer, evaluated the effectiveness of our disclosure controls and procedures as of the end of the period covered by this report. Based on this evaluation, the Chief Executive Officer and Chief Financial Officer have concluded that our disclosure controls and procedures were effective as of September 30, 2014.

**Changes in Internal Control over Financial Reporting.** There were no changes in our internal control over financial reporting (as defined in Rule 13a-15(f) of the Exchange Act) during the three months ended September 30, 2014, that have materially affected, or are reasonably likely to materially affect, our internal control over financial reporting.

## **Part II. OTHER INFORMATION**

#### ITEM 1. Legal Proceedings

Other than routine litigation incidental to our business and except as described in this Quarterly Report, there are no material legal proceedings pending to which we are party or to which any of our properties are subject.

#### ITEM 1A. Risk Factors

In addition to the other information set forth in this report, one should carefully consider the discussion of various risks and uncertainties contained in Part I, Item 1A. Risk Factors in our 2013 Annual Report on Form 10-K. We believe those risk factors are the most relevant to our business and could cause our results to differ materially from the forward-looking statements made by us. Please note, however, that those are not the only risk factors facing us. Additional risks that we do not consider material, or of which we are not currently aware, may also have an adverse impact on us. Our business, financial condition and results of operations could be seriously harmed if any of these risks or uncertainties actually occurs or materializes. In that event, the market price for our common stock could decline, and our shareholders may lose all or part of their investment. During the three months ended September 30, 2014, there were no material changes in the information regarding risk factors contained in our Annual Report on Form 10-K for the year ended December 31, 2013.

#### ITEM 2. Unregistered Sales of Equity Securities and Use of Proceeds

None

#### ITEM 3. Defaults Upon Senior Securities

None

#### ITEM 4. Submission of Matters to a Vote of Security Holders

None

#### ITEM 5. Other Information

None

ITEM 6. Exhibits

- Exhibit 31.1 Certification Pursuant to Section 302 of the Sarbanes-Oxley Act of 2002
- Exhibit 31.2 Certification Pursuant to Section 302 of the Sarbanes-Oxley Act of 2002
- Exhibit 32.1 Certifications Pursuant to 18 U.S.C. Section 1350, as adopted Pursuant to Section 906 of the Sarbanes-Oxley Act of 2002
- Exhibit 101 Instance Document
- Exhibit 101 Schema Document
- Exhibit 101 Calculation Linkbase Document
- Exhibit 101 Labels Linkbase Document
- Exhibit 101 Definition Linkbase Document
- Exhibit 101 Presentation Linkbase Document

**SIGNATURES**

Pursuant to the requirements of the Securities Exchange Act of 1934, the registrant has duly caused this report to be signed on its behalf by the undersigned thereunto duly authorized.

TYLER TECHNOLOGIES, INC.

By: /s/ Brian K. Miller  
Brian K. Miller  
Executive Vice President and Chief  
Financial Officer (principal financial  
officer and an authorized signatory)

Date: October 22, 2014