ROWE BILL Form 4 May 17, 2012

## FORM 4

# UNITED STATES SECURITIES AND EXCHANGE COMMISSION Washington, D.C. 20549

STATEMENT OF CHANGES IN BENEFICIAL OWNERSHIP OF

**SECURITIES** 

OMB APPROVAL

Number: 3235-0287

Synings: January 31,

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5 Relationship of Reporting Person(s) to

Check this box if no longer subject to Section 16. Form 4 or Form 5

obligations

may continue.

See Instruction

Filed pursuant to Section 16(a) of the Securities Exchange Act of 1934, Section 17(a) of the Public Utility Holding Company Act of 1935 or Section

30(h) of the Investment Company Act of 1940

2 Jasuar Nama and Tiakar or Trading

1(b).

Stock

(Print or Type Responses)

1. Name and Address of Reporting Person \*

ROWE BIL	L	Symbol FIRST	FINANCIAL SHARES INC [FFI	Ü	Issuer (Chec	k all applicable	)
(Last) P. O. BOX 7			f Earliest Transaction Day/Year) 012		DirectorX Officer (give below)		Owner er (specify
ABILENE,	(Street) TX 79604-0701		endment, Date Original nth/Day/Year)		6. Individual or Jo Applicable Line) _X_ Form filed by O Form filed by M Person		rson
(City)	(State)	(Zip) Tab	le I - Non-Derivative S	Securities Acq	uired, Disposed of	f, or Beneficial	ly Owned
1.Title of Security (Instr. 3)	2. Transaction Date (Month/Day/Year)	2A. Deemed Execution Date, if any (Month/Day/Year)	3. 4. Securit Transaction(A) or Dis Code (Instr. 3, 4 (Instr. 8)	(A) or (D) Price	5. Amount of Securities Beneficially Owned Following Reported Transaction(s) (Instr. 3 and 4)	6. Ownership Form: Direct (D) or Indirect (I) (Instr. 4)	7. Nature of Indirect Beneficial Ownership (Instr. 4)
Common	05/16/2012		S 300	D \$	750	D	

Reminder: Report on a separate line for each class of securities beneficially owned directly or indirectly.

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Table II - Derivative Securities Acquired, Disposed of, or Beneficially Owned (e.g., puts, calls, warrants, options, convertible securities)

1. Title of Derivative	2. Conversion	3. Transaction Date (Month/Day/Year)		4.	5. onNumber	6. Date Exercises Expiration D		7. Titl		8. Price of Derivative	9. Nu Deriv
Security (Instr. 3)	or Exercise Price of Derivative Security	(Month/Day/Year)	execution Date, if any (Month/Day/Year)	Code (Instr. 8)	of	(Month/Day/		Under Securi	rlying	Security (Instr. 5)	Secur Bene Owne Follo Repo Trans (Instr
				Code V	,	Date Exercisable	Expiration Date	Title	Amount or Number of Shares		

# **Reporting Owners**

Reporting Owner Name / Address Relationships

Director 10% Owner Officer Other

ROWE BILL

P. O. BOX 701 Vice President

ABILENE, TX 79604-0701

## **Signatures**

By: J. Bruce Hildebrand Attorney in Fact for Bill Rowe 05/17/2012

\*\*Signature of Reporting Person Date

## **Explanation of Responses:**

- \* If the form is filed by more than one reporting person, see Instruction 4(b)(v).
- \*\* Intentional misstatements or omissions of facts constitute Federal Criminal Violations. See 18 U.S.C. 1001 and 15 U.S.C. 78ff(a).

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										]	Percentage of
										Fin	ance Receivable
	Balance								]	Finance	Balance
	January 1,						В	Salance	Re	ceivables	March 31,
	2014	<b>Provision</b>	Cha	rge-Offs]	Rec	overie	Marc	ch 31, 201	<b>M</b> ar	ch 31, 2014	2014
Small installment	\$ 15,370	\$ 11,636	\$	(8,738)	\$	214	\$	18,482	\$	255,061	7.2%
Large installment	2,233	330		(501)		88		2,150		41,868	5.1%
Automobile											
purchase	10,827	4,145		(3,151)		62		11,883		175,152	6.8%
Retail purchase	1,659	834		(708)		25		1,810		29,653	6.1%

Allowance as

Reporting Owners 2

Total	\$ 30,089	\$ 16,945	\$ (13,098)	\$ 389	\$ 34,325	\$ 501,734	6.8%

										]	Percentage of
										Fin	ance Receivable
	Balance								]	Finance	Balance
	January 1,						В	alance	Re	eceivables	March 31,
	2013	Provision	Cha	rge-Offs	Rec	overie	Marc	ch 31, 201	Mar	ch 31, 2013	2013
Small installment	\$ 11,369	\$ 3,560	\$	(4,102)	\$	139	\$	10,966	\$	180,386	6.1%
Large installment	2,753	1,084		(765)		79		3,151		46,023	6.8%
Automobile purchase	8,424	2,781		(2,057)		66		9,214		175,299	5.3%
Retail purchase	1,070	646		(432)		15		1,299		30,636	4.2%
Total	\$ 23,616	\$ 8,071	\$	(7,356)	\$	299	\$	24,630	\$	432,344	5.7%

Finance receivables associated with customers in bankruptcy as a percentage of total finance receivables were 1.4% and 1.3% as of March 31, 2014 and December 31, 2013, respectively. The following is a summary of the finance receivables associated with customers in bankruptcy as of the periods indicated:

	Marc	h 31, 2014	Decemb	ber 31, 2013
Small installment	\$	1,465	\$	1,498
Large installment		1,580		1,677
Automobile purchase		3,805		3,706
Retail purchase		153		143
Total	\$	7,003	\$	7,024

The contractual delinquency of the finance receivable portfolio by component for the periods indicated are as follows:

Large

Mamala 21	3A1 4
March 31.	7.1114

			- Lui 6	,•								
	Small Insta	llment	Installn	nent	Automobile	Purchase	Retail Pu	rchase	Tota	l		
	\$	%	\$	<b>%</b>	\$	%	\$	<b>%</b>	\$	%		
Current	\$ 205,355	80.5%	\$ 32,922	78.6%	\$ 129,511	74.0%	\$25,016	84.3%	\$ 392,804	78.3%		
1 to 29 days												
delinquent	27,369	10.7%	6,477	15.5%	35,288	20.1%	3,131	10.6%	72,265	14.4%		
Delinquent												
accounts												
30 to 59												
days	5,981	2.4%	934	2.3%	4,702	2.7%	417	1.5%	12,034	2.4%		
60 to 89												
days	4,540	1.8%	429	1.0%	2,264	1.3%	246	0.8%	7,479	1.5%		
90 days and												
over	11,816	4.6%	1,106	2.6%	3,387	1.9%	843	2.8%	17,152	3.4%		

Allowance as

Total delinquency	\$ 22,337	8.8% \$ 2,46	9 5.9%	\$ 10,353	5.9% \$ 1,506	5.1% \$ 36,665	7.3%
Total finance receivables	\$ 255,061	100.0% \$41,86	8 100.0%	\$ 175,152	100.0% \$29,653	100.0% \$501,734	100.0%
Finance receivables in nonaccrual status	\$ 11,816	4.6% \$ 1,10	6 2.6%	\$ 3,387	1.9% \$ 843	2.8% \$ 17,152	3.4%

**Small Installment** 

## **December 31, 2013**

**Automobile Purchase** 

**Retail Purchase** 

**Total** 

	Þ	%	Þ	%	Þ	%	Þ	%	•	%
ırrent	\$227,916	78.8%	\$32,513	75.1%	\$122,313	67.5%	\$ 24,829	79.4%	\$407,571	74.99
to 29 days delinquent	35,425	12.3%	7,788	18.0%	45,841	25.3%	4,249	13.6%	93,303	17.19
elinquent accounts										
to 59 days	8,030	2.8%	1,220	2.8%	7,089	4.0%	749	2.4%	17,088	3.19
to 89 days	5,600	1.9%	530	1.2%	2,721	1.5%	416	1.3%	9,267	1.79
days and over	12,008	4.2%	1,260	2.9%	3,162	1.7%	1,025	3.3%	17,455	3.29
otal delinquency	\$ 25,638	8.9%	\$ 3,010	6.9%	\$ 12,972	7.2%	\$ 2,190	7.0%	\$ 43,810	8.0
otal finance receivables	\$ 288,979	100.0%	\$43,311	100.0%	\$ 181,126	100.0%	\$31,268	100.0%	\$ 544,684	100.0
nance receivables in										
naccrual status	\$ 12,008	4 2%	\$ 1.260	2.9%	\$ 3.162	1 7%	\$ 1.025	3 3%	\$ 17.455	3.20

Following is a summary of finance receivables evaluated for impairment for the periods indicated:

Large Installment

		Small	M Large	ch 31, 2014 Itomobile				
		tallment	0	Purchase		urchase	,	Total
Accounts 180 or more days past due, excluding								
accounts of customers in bankruptcy	\$	1,957	\$ 274	\$ 484	\$	177	\$	2,892
Customers in Chapter 13 bankruptcy		1,465	1,580	3,805		153		7,003
Total impaired accounts specifically evaluated	\$	3,422	\$ 1,854	\$ 4,289	\$	330	\$	9,895
Finance receivables evaluated collectively	,	251,639	40,014	170,863		29,323	۷	191,839
Finance receivables outstanding	\$ 2	255,061	\$ 41,868	\$ 175,152	\$	29,653	\$ 5	501,734
Accounts in bankruptcy in nonaccrual status	\$	558	\$ 360	\$ 1,034	\$	61	\$	2,013
Amount of the specific reserve for impaired accounts	\$	2,446	\$ 808	\$ 1,856	\$	213	\$	5,323
Average impaired accounts	\$	3,176	\$ 1,860	\$ 4,301	\$	342	\$	9,680
Amount of the general component of the reserve	\$	16,036	\$ 1,342	\$ 10,027	\$	1,597	\$	29,002

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		Small tallment	Large stallment	tomobile urchase	Retail urchase		Total
Accounts 180 or more days past due, excluding							
accounts of customers in bankruptcy	\$	846	\$ 173	\$ 398	\$ 146	\$	1,563
Customers in Chapter 13 bankruptcy		1,498	1,677	3,706	143		7,024
Total impaired accounts specifically evaluated	\$	2,344	\$ 1,850	\$ 4,104	\$ 289	\$	8,587
Finance receivables evaluated collectively		286,635	41,461	177,022	30,979		536,097
Finance receivables outstanding	\$ :	288,979	\$ 43,311	\$ 181,126	\$ 31,268	\$ :	544,684
Accounts in bankruptcy in nonaccrual status	\$	667	\$ 426	\$ 804	\$ 58	\$	1,955
Amount of the specific reserve for impaired							
accounts	\$	1,246	\$ 756	\$ 1,565	\$ 180	\$	3,747
Average impaired accounts	\$	2,079	\$ 1,935	\$ 3,831	\$ 273	\$	8,118
Amount of the general component of the reserve	\$	14,124	\$ 1,477	\$ 9,262	\$ 1,479	\$	26,342

It is not practical to compute the amount of interest earned on impaired loans.

## Note 5. Debt

The Company s senior revolving credit facility contains restrictive covenants. At March 31, 2014, the Company was in compliance with all debt covenants. As of March 31, 2014, the company had \$189,685 of unused capacity on the credit facility. Advances on this agreement are at 85% of eligible finance receivables and are subject to adjustment at certain credit quality levels (83% as of March 31, 2014).

## Note 6. Disclosure About Fair Value of Financial Instruments

The following methods and assumptions were used to estimate the fair value of each class of financial instruments for which it is practicable to estimate fair value:

**Finance receivables:** Finance receivables are originated at prevailing market rates. The Company s finance receivable portfolio turns approximately 1.4 times per year. The portfolio turnover is calculated by dividing cash payments and renewals by the average finance receivables. Management believes that the carrying value approximates the fair value of its finance receivable portfolio.

**Repossessed assets:** Repossessed assets are valued at the lower of the receivable balance on the finance receivable prior to repossession or estimated net realizable value. The Company estimates net realizable value at the projected cash value upon liquidation, less costs to sell the related collateral.

**Debt:** The Company refinanced its senior revolving credit facility in January 2012, and further amended the senior revolving credit facility in July 2012, March 2013, May 2013, and November 2013. As a result of the refinancing, the Company believes that the fair value of this variable rate debt approximates its carrying value at March 31, 2014. The Company also considered its creditworthiness in its determination of fair value.

The carrying amount and estimated fair values of the Company s financial instruments summarized by level are as follows:

	March Carrying Amount	31, 2014 Estimated Fair Value	Decembe Carrying Amount	er 31, 2013 Estimated Fair Value
Assets				
Level 1 inputs				
Cash	\$ 6,265	\$ 6,265	\$ 4,121	\$ 4,121
Restricted cash	1,900	1,900	1,900	1,900
Level 3 inputs				
Net finance receivables	467,409	467,409	514,595	514,595
Repossessed assets	806	806	548	548
Liabilities				
Level 3 inputs				
Senior revolving credit facility	310,315	310,315	362,750	362,750
Cartain of the Company a access corried at fair	value are alossified and	disalosad in one	of the followin	a thua

Certain of the Company s assets carried at fair value are classified and disclosed in one of the following three categories:

- Level 1 Quoted market prices in active markets for identical assets or liabilities.
- Level 2 Observable market-based inputs or unobservable inputs that are corroborated by market data.

Level 3 Unobservable inputs that are not corroborated by market data.

In determining the appropriate levels, the Company performs an analysis of the assets and liabilities that are carried at fair value. At each reporting period, all assets and liabilities for which the fair value measurement is based on significant unobservable inputs are classified as Level 3.

## **Note 7. Income Taxes**

The Company and its subsidiaries file a consolidated federal income tax return. The Company files consolidated or separate state income tax returns as permitted by individual states in which it operates.

## Note 8. Earnings Per Share

The following schedule reconciles the computation of basic and diluted earnings per share for the periods indicated:

	Three Months Ended March 31, 2014			
	<b>Net Income</b>	Shares	Per	Share
Basic earnings per share				
Income available to common stockholders	\$5,610	12,654,927	\$	0.44
Effect of dilutive securities				
Options to purchase common stock		350,712		
Diluted earnings per share				
Income available to common stockholders plus				
assumed exercise of options to purchase common				
stock	\$5,610	13,005,639	\$	0.43

Options to purchase 26,500 shares of common stock at \$33.93 per share were outstanding during the three months ended March 31, 2014, but were not included in the computation of diluted earnings per share because they were anti-dilutive.

	<b>Three Months Ended March 31, 2013</b>			
	Net Income	Shares	Per	Share
Basic earnings per share				
Income available to common stockholders	\$ 6,764	12,502,378	\$	0.54
Effect of dilutive securities				
Options to purchase common stock		278,130		
Diluted earnings per share				
Income available to common stockholders plus				
assumed exercise of options to purchase common				
stock	\$ 6,764	12,780,508	\$	0.53

Options to purchase 410,000 shares of common stock at \$15.00 to \$16.73 per share were outstanding during the three months ended March 31, 2013, but were not included in the computation of diluted earnings per share because they were anti-dilutive.

## Note 9. Employee Benefit Plans

Paid time off policy: The Company modernized its Paid Time Off (\_PTO\_) policy effective February 1, 2014. The new policy terms are more consistent with industry practices on the amount of PTO, eligible service requirements, cashout policy, and the use of partial PTO days. The policy change had accounting implications. Under the legacy policy, employees earned PTO in one year and then were able to use the PTO in the following year. That type of policy created a PTO liability under compensated absences accounting literature. Under the new policy, PTO is earned and used in the same calendar year, eliminating a PTO liability at the end of each year (with the exception of carryover PTO granted in extenuating circumstances). In the transition to the new policy, employees were given the opportunity to forfeit earned and unused PTO days under the legacy policy in exchange for additional PTO days and other benefits under the new policy or to remain on the old policy. As a result, effective January 31, 2014, based upon employee elections in January 2014, the PTO liability for certain employees was eliminated, and beginning February 1, 2014, such employees began accruing PTO under the new policy. The effect of the policy change was reflected in the period the change was implemented. Thus, in the first quarter of 2014, this change in policy resulted in a reversal of \$1.4 million of personnel expense.

**Health insurance plan:** As of May 1, 2014, the Company will no longer offer a minimum essential coverage insurance plan for newly-hired hourly employees and hourly employees not participating in the Company s major medical health plan.

**Stock compensation plans:** The Company has the 2007 Management Incentive Plan (the <u>2007 Stock Plan</u>) and the 2011 Stock Incentive Plan (the <u>2011 Stock Plan</u>). Under these plans, 1,987,412 shares of authorized common stock have been reserved for issuance pursuant to grants approved by the Company s Board of Directors (the <u>Board</u>). All grants are made at 100% of the fair value at the date of grant. Options granted under the 2007 Stock Plan vest 20% at the date of grant and 20% on the anniversary date of the grant each year thereafter for four years. Options granted under the 2011 Stock Plan vest 20% on the anniversary date of the grant each year for five years. In addition, these

options vest and become exercisable in full under certain circumstances following the occurrence of a Change of Control as defined in the Option Award Agreements. Participants who are awarded options must exercise their options within a maximum of ten years of the grant. As of March 31, 2014, there were 498,128 and 447,790 shares available for grant under the 2011 Stock Plan and 2007 Stock Plan, respectively. However, the Company no longer intends to grant awards under the 2007 Stock Plan.

The Company recognizes compensation expense in the financial statements for all stock-based payments based upon the fair value.

The fair value of option grants are estimated on the grant date using the Black-Scholes option-pricing model with the following assumptions for option grants during the three months ended March 31, 2013. No stock options were granted in the three months ended March 31, 2014.

	Three Months Ended
	March 31, 2013
Expected volatility	48.49%
Expected dividends	0.00%
Expected term (in years)	10.00
Risk-free rate	1.76%
Vesting period (in years)	5

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Expected volatility is based on the historic volatility of a publicly-traded company in the same industry. The risk free interest rate is based on the U.S. Treasury yield at the date the Board approved the option awards for the period (nine to ten years) over which options are exercisable.

For the three months ended March 31, 2014 and 2013, the Company recorded stock-based compensation expense in the amount of \$201 and \$179, respectively. As of March 31, 2014, unrecognized stock-based compensation expense to be recognized over future periods approximated \$2,749. This amount will be recognized as expense over a period of 3.5 years. The total income tax benefit recognized in the income statement for the stock-based compensation arrangements was \$77 and \$70 for the three months ended March 31, 2014 and 2013, respectively.

A summary of the status of the Company s stock option plans is presented below (shares in thousands):

	Number of Shares	Weighted Average Price Per Share	Weighted Average Remaining Contractual Life (Years)	Aggregate Intrinsic Value
Options outstanding at January 1, 2014	866	\$ 10.70		
Granted				
Exercised	(16)	5.46		
Forfeited				
Options outstanding at March 31, 2014	850	\$ 10.80	5.4	\$ 12,022
Options exercisable at March 31, 2014	578	\$ 7.72	4.0	\$ 9,794
Available for grant at March 31, 2014	946			

The intrinsic value was calculated by applying the Company s own market value for March 31, 2014. The total intrinsic values of options exercised were \$316 and \$1,423 for the three months ended March 31, 2014 and 2013, respectively.

Information on the activity of non-vested options for the periods indicated are as follows (shares in thousands):

	Three Months Ended March 31, 2014			
		Weight	ted Average	
		Gra	ant Date	
	Shares	Fai	ir Value	
Non-vested options, beginning of the year	347	\$	16.95	
Granted				
Vested	(75)		15.46	
Forfeited				

Non-vested options, end of the period 272 \$ 17.36

#### Note 10. Commitments and Contingencies

The Company is a defendant in various pending or threatened lawsuits. These matters are subject to various legal proceedings in the ordinary course of business. Each of these matters is subject to various uncertainties and some of them may have an unfavorable outcome to the Company. The Company has established accruals for the matters that are probable and reasonably estimable. The Company is not party to any legal proceedings that management believes would have a material adverse effect on the Company s consolidated financial statements.

#### **Note 11. Restricted Assets**

RMC Reinsurance, Ltd. is a wholly-owned insurance subsidiary of the Company. RMC Reinsurance, Ltd. is required to maintain cash reserves for a letter of credit against life insurance policies ceded to it, as determined by the ceding company. In April 2013, the letter of credit was increased to \$1,900 in favor of the ceding company. The letter of credit is secured by a cash deposit of \$1,900. The cash securing the letter of credit is presented as restricted cash in the other asset category in the accompanying balance sheets, which totaled \$1,900 at March 31, 2014 and December 31, 2013.

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# ITEM 2.MANAGEMENT S DISCUSSION AND ANALYSIS OF FINANCIAL CONDITION AND RESULTS OF OPERATIONS.

The following discussion and analysis should be read in conjunction with our consolidated financial statements and the related notes that appear elsewhere in this Quarterly Report on Form 10-Q. These discussions contain forward-looking statements reflecting our current expectations that involve risks and uncertainties. These forward-looking statements include, but are not limited to, statements concerning our strategy, future operations, future financial position, future revenues, projected costs, expectations regarding demand and acceptance for our financial products, growth opportunities and trends in the market in which we operate, prospects, and plans and objectives of management. The words anticipates, believes, estimates, expects, intends, plans, would, and similar expressions are intended to identify forward-looking statements, although not all forward-looking statements contain these identifying words. We may not actually achieve the plans, intentions, or expectations disclosed in our forward-looking statements, and you should not place undue reliance on our forward-looking statements. Actual results or events could differ materially from the plans, intentions, and expectations disclosed in the forward-looking statements that we make. These forward-looking statements involve risks and uncertainties that could cause our actual results to differ materially from those in the forward-looking statements, including without limitation, the risks set forth in our filings with the Securities and Exchange Commission (the <u>SEC</u>), including our Annual Report on Form 10-K for the fiscal year ended December 31, 2013 (which was filed with the SEC on March 17, 2014). The forward-looking information we have provided in this Quarterly Report on Form 10-Q pursuant to the safe harbor established under the Private Securities Litigation Reform Act of 1995 should be evaluated in the context of these factors. Forward-looking statements speak only as of the date they were made, and we undertake no obligation to update or revise such statements, except as required by the federal securities laws.

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The following discussion should be read in conjunction with, and is qualified in its entirety by reference to, our unaudited consolidated financial statements contained elsewhere in this report, as well as our audited consolidated financial statements, including the notes thereto, and the Risk Factors and Management s Discussion and Analysis of Financial Condition and Results of Operations contained in our Annual Report on Form 10-K for the year ended December 31, 2013.

#### Overview

We are a diversified specialty consumer finance company providing a broad array of loan products primarily to customers with limited access to consumer credit from banks, thrifts, credit card companies, and other traditional lenders. We began operations in 1987 with four branches in South Carolina and have expanded our branch network to 281 locations in the states of South Carolina, Texas, North Carolina, Tennessee, Alabama, Oklahoma, New Mexico, and Georgia as of March 31, 2014. Most of our loan products are secured, and each is structured on a fixed rate, fixed term basis with fully amortizing equal monthly installment payments, repayable at any time without penalty. Our loans are sourced through our multiple channel platform, including in our branches, through direct mail campaigns, independent and franchise automobile dealerships, online credit application networks, retailers, and our consumer website. We operate an integrated branch model in which nearly all loans, regardless of origination channel, are serviced through our branch network, providing us with frequent in-person contact with our customers, which we believe improves our credit performance and customer loyalty. Our goal is to consistently and soundly grow our finance receivables and manage our portfolio risk while providing our customers with attractive and easy-to-understand loan products that serve their varied financial needs.

Our diversified product offerings include:

*Small Installment Loans* As of March 31, 2014, we had approximately 254,000 small installment loans outstanding, representing \$255.1 million in finance receivables.

Large Installment Loans As of March 31, 2014, we had approximately 11,700 large installment loans outstanding, representing \$41.9 million in finance receivables.

*Automobile Purchase Loans* As of March 31, 2014, we had approximately 18,900 automobile purchase loans outstanding, representing \$175.2 million in finance receivables.

*Retail Purchase Loans* As of March 31, 2014, we had approximately 29,300 retail purchase loans outstanding, representing \$29.7 million in finance receivables.

*Insurance Products* We offer our customers optional payment protection insurance products relating to many of our loan products.

Our primary sources of revenue are interest and fee income from our loan products, of which interest and fees relating to small installment loans and automobile purchase loans have historically been the largest component. We offer retail purchase loans and automobile purchase loans through online credit application networks. In addition to interest and fee income from loans, we derive revenue from optional insurance products purchased by customers of our direct loan products.

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**Revision of Financial Statements.** The Company has made immaterial revisions to its previously-filed financial statements included in this Quarterly Report on Form 10-Q to reflect revisions in the proper period. For details on the revision, see Part II, Item 6, Note 2. Revision of Financial Statements in our Annual Report on Form 10-K for the fiscal year ended December 31, 2013.

## **Factors Affecting Our Results of Operations**

Our business is driven by several factors affecting our revenues, costs, and results of operations, including the following:

Growth in Loan Portfolio. The revenue that we derive from interest and fees from our loan products is largely driven by the amount of loans that we originate. We originated or purchased approximately 120,900, 172,900, and 21,100 new loan accounts during 2012, 2013, and the first three months of 2014, respectively. Average finance receivables grew 32.2% from \$361.1 million in 2012 to \$477.4 million in 2013. Average finance receivables grew 19.8% from \$438.7 million in the first three months of 2013 to \$525.8 million in the first three months of 2014. We source our loans through our branches and our direct mail program, as well as through automobile dealerships and retailers that partner with us. Our loans are made almost exclusively in geographic markets served by our network of branches. Increasing the number of branches we operate allows us to increase the number of loans that we are able to service. We opened or acquired 51, 43, and 17 new branches in 2012, 2013, and the first three months of 2014, respectively. We believe we have the opportunity to add as many as 800 additional branches over time in the states where it is currently favorable for us to conduct business, and we have plans to continue to grow our branch network.

**Product Mix.** We offer a number of different loan products, including small installment loans, large installment loans, automobile purchase loans, and retail purchase loans. We charge different interest rates and fees and are exposed to different credit risks with respect to the various types of loans we offer. For example, in recent years, we have sought to increase our product diversification by growing our automobile purchase and retail purchase loans, which have lower interest rates and fees than our small installment loans but have historically had lower charge-off rates. Our product mix also varies to some extent by state, and we expect to continue to diversify our product mix in the future.

Asset Quality. Our results of operations are highly dependent upon the quality of our asset portfolio. We recorded a \$39.2 million provision for credit losses during 2013 (or 8.2% of average finance receivables) and a \$16.9 million provision for credit losses during the first three months of 2014 (or annualized 12.9% of average finance receivables). The quality of our asset portfolio is the result of our ability to enforce sound underwriting standards, maintain diligent servicing and collection of the portfolio, and respond to changing economic conditions as we grow our loan portfolio.

**Allowance for Credit Losses.** We evaluate losses in each of our four categories of loans in establishing the allowance for credit losses. The following table sets forth our allowance for credit losses compared to the related finance receivables (in thousands):

As of March 31, 2014 As of December 31, 2013 Allowance as Allowance as Percentage Percentage of of Related Related Allowance Allowance **Finance** for Credit **Finance** Finance for Credit **Finance Receivables** Receivables Losses Receivables Receivables Losses

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Small installment loans	\$ 255,061	\$ 18,482	7.2%	\$ 288,979	\$ 15,370	5.3%
Large installment loans	41,868	2,150	5.1%	43,311	2,233	5.2%
Automobile purchase loans	175,152	11,883	6.8%	181,126	10,827	6.0%
Retail purchase loans	29,653	1,810	6.1%	31,268	1,659	5.3%
_						
Total	\$ 501,734	\$ 34,325	6.8%	\$ 544,684	\$ 30,089	5.5%

The allowance for credit losses uses the net charge-off rate for the most recent six months (small installment loans), ten months (large installment loans), twelve months (automobile purchase loans), and eleven months (retail purchase loans) as a percentage of the most recent month-end balance of loans as a key data point in estimating the allowance. We believe that the primary underlying factors driving the provision for credit losses for each of these loan types are the general economic conditions in the areas in which we conduct business and the effectiveness of our collection efforts. In addition, gasoline prices and the market for repossessed automobiles at auction are additional underlying factors that we believe influence the provision for credit losses for automobile purchase loans and, to a lesser extent, large installment loans. We monitor these factors, the monthly trend of delinquencies, and the slow file (which consists of all loans one or more days past due) to identify trends that might require an increased allowance, and we modify the allowance for credit losses accordingly.

Interest Rates. Our costs of funds are affected by changes in interest rates, and the interest rate that we pay on our senior revolving credit facility is a floating rate. Our interest rate caps matured unused on March 4, 2014. We are evaluating interest rate management options and in 2014 intend to enter into an interest rate management transaction or arrangement to replace the matured unused interest rate caps.

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*Efficiency Ratio.* One of our key operating metrics is our efficiency ratio, which is calculated by dividing the sum of general and administrative expenses by total revenue. Our efficiency ratio was 40.1% in the first three months of 2014, compared to 43.2% in the same period of 2013. The decrease in the ratio in 2014 is primarily due to a change in our Paid Time Off (PTO) policy.

We modernized our PTO policy effective February 1, 2014. The new policy terms are more consistent with industry practices on the amount of PTO, eligible service requirements, cashout policy, and the use of partial PTO days. The policy change had accounting implications. Under the legacy policy, employees earned PTO in one year and then were able to use the PTO in the following year. That type of policy created a PTO liability under compensated absences accounting literature. Under the new policy, PTO is earned and used in the same calendar year, eliminating a PTO liability at the end of each year (with the exception of carryover PTO granted in extenuating circumstances). In the transition to the new policy, employees were given the opportunity to forfeit earned and unused PTO days under the legacy policy in exchange for additional PTO days and other benefits under the new policy or to remain on the old policy. As a result, effective January 31, 2014, based upon employee elections in January 2014, the PTO liability for certain employees was eliminated, and beginning February 1, 2014, such employees began accruing PTO under the new policy. The effect of the policy change was reflected in the period the change was implemented. Thus, in the first quarter of 2014, this change in policy resulted in a reversal of \$1.4 million of personnel expense.

## **Components of Results of Operations**

*Interest and Fee Income.* Our interest and fee income consists primarily of interest earned on outstanding loans. We cease accruing interest on a loan when the customer is contractually past due 90 days. Interest accrual resumes when the customer makes at least one full payment and the account is less than 90 days contractually past due.

Loan fees are additional charges to the customer, such as loan origination fees, acquisition fees, and maintenance fees, as permitted by state law. The fees may or may not be refundable to the customer in the event of an early payoff, depending on state law. Fees are accreted to income over the life of the loan on the constant yield method and are included in the truth in lending disclosure we make to our customers.

Insurance Income. Our insurance income consists of revenue from the sale of various optional credit insurance products and other payment protection options offered to customers who obtain loans directly from us. We do not sell insurance to non-borrowers. The type and terms of our optional credit insurance products vary from state to state based on applicable laws and regulations. We offer optional credit life insurance, credit accident and health insurance, and involuntary unemployment insurance. We require property insurance on any personal property securing loans and offer customers the option of providing proof of such insurance purchased from a third party in lieu of purchasing property insurance from us. We also require proof of liability and collision insurance for any vehicles securing loans, and we obtain automobile insurance on behalf of customers who permit their other insurance coverage to lapse.

We issue insurance certificates as agents on behalf of an unaffiliated insurance company and then remit to the unaffiliated insurance company the premiums we collect (net of refunds on prepaid loans). The unaffiliated insurance company cedes life insurance premiums to our wholly-owned insurance subsidiary, RMC Reinsurance, Ltd. (<u>RMC Reinsurance</u>), as written and non-life premiums as earned. As of March 31, 2014, we had pledged a \$1.9 million letter of credit to the unaffiliated insurance company to secure payment of life insurance claims. We maintain a cash reserve for life insurance claims in an amount determined by the unaffiliated insurance company. The unaffiliated insurance company maintains the reserves for non-life claims.

*Other Income.* Our other income consists primarily of late charges assessed on customers who fail to make a payment within a specified number of days following the due date of the payment, fees for extending the due date of a loan,

and returned check charges. Due date extensions are only available to a customer once every thirteen months, are available only to customers who are current on their loans, and must be approved by personnel at our headquarters.

**Provision for Credit Losses.** Provisions for credit losses are charged to income in amounts that we judge as sufficient to maintain an allowance for credit losses at an adequate level to provide for losses on the related finance receivables portfolio. Credit loss experience, contractual delinquency of finance receivables, the value of underlying collateral, and management s judgment are factors used in assessing the overall adequacy of the allowance and the resulting provision for credit losses. Our provision for credit losses fluctuates so that we maintain an adequate credit loss allowance that accurately reflects our estimates of losses in our loan portfolio. Therefore, changes in our charge-off rates may result in changes to our provision for credit losses. While management uses the best information available to make its evaluation, future adjustments to the allowance may be necessary if there are significant changes in economic conditions or portfolio performance.

*General and Administrative Expenses.* Our general and administrative expenses are comprised of four categories: personnel, occupancy, marketing, and other. We typically measure our general and administrative expenses as a percentage of total revenue, which we refer to as our <u>efficiency ratio</u>.

Our personnel expenses are the largest component of our general and administrative expenses and consist primarily of the salaries, bonuses, and benefits associated with all of our branch, field, and headquarters employees, and related payroll taxes.

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Our occupancy expenses consist primarily of the cost of renting our branches, all of which are leased, as well as the utility and other non-personnel costs associated with operating our branches.

Our marketing expenses consist primarily of costs associated with our direct mail campaigns (including postage and costs associated with selecting recipients) and maintaining our web site, as well as telephone directory advertisements and some local marketing by branches. These costs are expensed as incurred.

Other expenses consist primarily of various other expenses, including legal, audit, office supplies, credit bureau charges, and postage.

Our general and administrative expenses have increased as a result of the additional legal, accounting, insurance, and other expenses associated with being a public company. For a discussion regarding how risks and uncertainties associated with the current regulatory environment may impact our future expenses, net income, and overall financial condition, see Part I, Item 1A. Risk Factors in our Annual Report on Form 10-K for the fiscal year ended December 31, 2013.

*Interest Expense.* Our interest expense consists primarily of interest payable and amortization of debt issuance costs in respect of borrowings under our senior revolving credit facility. Interest expense also includes costs attributable to unused line fees.

*Income Taxes.* Income taxes consist primarily of state and federal income taxes. Deferred tax assets and liabilities are recognized for the future tax consequences attributable to temporary differences between the financial statement carrying amounts of existing assets and liabilities and their respective tax bases. Deferred tax assets and liabilities are measured using enacted tax rates expected to apply to taxable income in the years in which those temporary differences are expected to be recovered or settled. The effects of future tax rate changes are recognized in the period when the enactment of new rates occurs.

#### **Results of Operations**

The following tables summarize key components of our results of operations for the periods indicated, both in dollars (in thousands) and as a percentage of total revenue (unaudited):

	Three Months Ended March 31,				
	20	14	2013		
		% of		% of	
	Amount	Revenue	Amount	Revenue	
Revenue					
Interest and fee income	\$ 44,078	88.9%	\$ 34,046	88.2%	
Insurance income, net	3,295	6.6%	2,964	7.7%	
Other income	2,208	4.5%	1,590	4.1%	
Total revenue	49,581	100.0%	38,600	100.0%	
Expenses					
Provision for credit losses	16,945	34.2%	8,071	20.9%	
General and administrative expenses					

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Personnel	11,174	22.5%	10,223	26.5%
Occupancy	3,420	6.9%	2,516	6.5%
Marketing	982	2.0%	505	1.3%
Other	4,322	8.7%	3,442	8.9%
Interest expense	3,763	7.6%	3,081	8.0%
Total expenses	40,606	81.9%	27,838	72.1%
Income before income taxes	8,975	18.1%	10,762	27.9%
Income taxes	3,365	6.8%	3,998	10.4%
Net income	\$ 5,610	11.3%	\$ 6,764	17.5%

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## Regional Management Corp.

## **Selected Financial Data**

## Three Months Ended March 31, 2014 and 2013

(Unaudited)

(in thousands)

Components of Increase in Interest and Fee Income Three Months Ended March 31, 2014 Compared to Three Months Ended March 31, 2013 Increase (Decrease)

	V	olume	F	Rate	Net
Small installment loans	\$	9,848	\$	684	\$ 10,532
Large installment loans		(447)		(61)	(508)
Automobile purchase loans		328		(299)	29
Retail purchase loans		(8)		(13)	(21)
Total increase in interest and fee income	\$	9,721	\$	311	\$ 10,032

		Loans Originated (1)			
	Thr	ee Months <b>E</b>	Ended	March 31,	
		2014		2013	
Small installment loans	\$	128,244	\$	101,710	
Large installment loans		13,583		12,508	
Automobile purchase loans		23,696		34,934	
Retail purchase loans		8,547		8,923	
Total finance receivables	\$	174,070	\$	158,075	

(1) Represents gross balance of loan originations, including unearned finance charges

	Three Months Ended March 31,			
	2014		2013	
	Percentage of		Percentage of	
	<b>Average Finance</b>		Average Finance	
	Receivables		Receivables	
Amount	(Annualized)	Amoun	t (Annualized)	
\$ 12,709	9.7%	\$ 7.05	6.4%	

# Net charge-offs as a percentage of average finance receivables

	Amount	Percentage of Total Revenue	Amount	Percentage of Total Revenue
Provision for credit losses	\$ 16,945	34.2%	\$ 8,071	20.9%
General and administrative expenses	\$ 19,898	40.1%	\$ 16,686	43.2%
		Growth		Growth
	Amount	Growth Rate	Amount	Growth Rate
Same store finance receivables at	Amount	G = G	Amount	<u> </u>
Same store finance receivables at period-end/growth rate	<b>Amount</b> \$ 446,814	G = G	<b>Amount</b> \$ 373,563	<u> </u>
		Rate		Rate

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	Finance Receivables as of March 31			
		2014		2013
Small installment loans	\$	255,061	\$	180,386
Large installment loans		41,868		46,023
Automobile purchase loans		175,152		175,299
Retail purchase loans		29,653		30,636
Total finance receivables	\$	501,734	\$	432,344
Number of branches at period end		281		232
Average finance receivables per branch	\$	1,786	\$	1,864

		31, 2014 Percentage of Total Finance Receivables	Decembe	er 31, 2013 Percentage of Total Finance Receivables	March Amount	31, 2013 Percentage of Total Finance Receivables
Allowance for credit losses	\$ 34,325	6.8%	\$ 30,089	5.5%	\$ 24,630	5.7%
Delinquent accounts:	. ,		. ,		. ,	
30 to 59 days	\$ 12,034	2.4%	\$ 17,088	3.1%	\$ 9,961	2.3%
60 to 89 days	7,479	1.5%	9,267	1.7%	5,451	1.3%
90 to 119 days	5,653	1.1%	6,842	1.3%	3,767	0.9%
120 to 149 days	4,242	0.8%	5,108	0.9%	2,464	0.6%
150 to 179 days	3,557	0.7%	3,409	0.6%	1,876	0.4%
180 days and over	3,700	0.7%	2,096	0.4%	2,986	0.7%
Total contractual delinquency	\$ 36,665	7.3%	\$43,810	8.0%	\$ 26,505	6.1%

## Comparison of March 31, 2014, Versus March 31, 2013

The following is a discussion of the changes by product type:

Small Installment Loans Small installment loans (loans with an original principal balance of \$2,500 or less) outstanding increased by \$74.7 million, or 41.4%, to \$255.1 million at March 31, 2014, from \$180.4 million at March 31, 2013. Our direct mail campaigns drove significant loan growth in existing and new branches. In addition, the growth in receivables at the branches opened in 2013 contributed to the growth in overall small installment loans outstanding.

Large Installment Loans Large installment loans outstanding decreased by \$4.2 million, or 9.0%, to \$41.9 million at March 31, 2014, from \$46.0 million at March 31, 2013. In 2013 we increased our internal small installment loan limit from \$2,000 to \$2,500 in some states in order to achieve consistency with our enterprise-wide limit, which caused a shift of some loans in those states from the large installment loan category to the small installment loan category.

Automobile Purchase Loans Automobile purchase loans outstanding decreased by \$147,000, or 0.1%, to \$175.2 million at March 31, 2014, from \$175.3 million at March 31, 2013. This decrease is due to our strategic decision to deploy a greater proportion of capital to the higher yielding small installment loan category and maintain consistent balances in the highly competitive indirect automobile category.

Retail Purchase Loans Retail purchase loans outstanding decreased \$1.0 million, or 3.2%, to \$29.7 million at March 31, 2014, from \$30.6 million at March 31, 2013. The decrease in retail purchase loans outstanding resulted from our strategic decision to maintain consistent balances in retail purchase loans and improve the total finance receivable portfolio yield.

Comparison of the Three Months Ended March 31, 2014, Versus the Three Months Ended March 31, 2013

*Net Income and Revenue.* Net income decreased \$1.2 million, or 17.1%, to \$5.6 million during the three months ended March 31, 2014, from \$6.8 million during the prior year period. The decrease was primarily due to increased charge-offs and provision for credit losses. Total revenues increased \$11.0 million during the three months ended March 31, 2014, a 28.4% increase over the prior year period. The increase in revenues is attributable to strong loan growth in existing branches, combined with the opening or acquisition of 49 additional branches since March 31, 2013.

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*Interest and Fee Income.* Interest and fee income increased \$10.0 million, or 29.5%, to \$44.1 million during the three months ended March 31, 2014, from \$34.0 million during the prior year period. The increase in interest and fee income was due primarily to a 19.8% increase in average finance receivables during the year, assisted by an increase in the average yield on loans from 31.0% to 33.5% and statutory increases in allowable interest and fees in North Carolina and Texas. The following table sets forth the average finance receivables balance and average yield for each of our loan product categories (in thousands):

	Three Months Ended March 31,				
	20	014	2013		
	Average Financ	e Average Yield	Average Finance Average Yield		
	Receivables	(Annualized)	Receivables	(Annualized)	
Small installment loans	\$ 274,787	45.3%	\$ 187,658	43.9%	
Large installment loans	42,607	26.7%	49,017	27.3%	
Automobile purchase loans	177,962	19.7%	171,411	20.4%	
Retail purchase loans	30,466	17.9%	30,650	18.0%	
Total interest and fee yield	\$ 525,822	33.5%	\$438,736	31.0%	

*Insurance Income.* Insurance income increased \$331,000, or 11.2%, to \$3.3 million during the three months ended March 31, 2014 from \$3.0 million during the prior year period. The increase in insurance income was due primarily to a 19.8% increase in average finance receivables. However, annualized insurance income as a percentage of average finance receivables decreased from 2.7% to 2.5%. The decline is primarily attributable to the increase in loans originated through our direct mail campaigns where we do not have the opportunity to discuss our insurance offerings with the customer.

*Other Income.* Other income increased \$618,000, or 38.9%, to \$2.2 million during the three months ended March 31, 2014 from \$1.6 million during the prior year period. The largest component of other income is late charges, which increased \$613,000, or 47.9%, to \$1.9 million during the three months ended March 31, 2014 from \$1.3 million during the prior year period. The increase in late charges was due primarily to a 19.8% increase in average finance receivables.

**Provision for Credit Losses.** Our provision for credit losses increased \$8.9 million, or 109.9%, to \$16.9 million during the three months ended March 31, 2014 from \$8.1 million during the prior year period. The increase in the provision was primarily due to elevated contractual delinquencies and an increase in net charge-offs. Annualized net loans charged-off were 9.7% and 6.4% of average finance receivables for the period ended March 31, 2014 and 2013, respectively. The higher delinquency level and net charge-offs were primarily the result of elevated accounts per employee which caused challenges in servicing the growth in accounts. Elevated levels of net charge-offs are expected for the next several months.

General and Administrative Expenses. Our general and administrative expenses, comprising expenses for personnel, occupancy, marketing, and other expenses, increased \$3.2 million, or 19.2%, to \$19.9 million during the three months ended March 31, 2014 from \$16.7 million during the prior year period. This increase was primarily the result of adding 49 branches to our network since March 31, 2013. Our efficiency ratio (general and administrative expenses as a percentage of revenue) decreased to 40.1% during the three months ended March 31, 2014 from 43.2% during the prior year period. This decrease was primarily due to a change in our PTO policy which resulted in a \$1.4 million liability reversal.

**Personnel.** The largest component of general and administrative expenses is personnel expense, which increased \$1.0 million, or 9.3%, to \$11.2 million during the three months ended March 31, 2014 from \$10.2 million in the prior year period. This increase is primarily attributable to the number of new branches opened, offset by a \$1.4 million liability reversal due to a change in our PTO policy. At March 31, 2013, we had 232 branches; whereas, at March 31, 2014 we had 281 branches. We expect personnel costs to increase in order to maintain accounts per employee at an appropriate level.

**Occupancy.** Occupancy expenses increased \$904,000, or 35.9%, to \$3.4 million during the three months ended March 31, 2014 from \$2.5 million during the prior year period. The increase in occupancy expenses is the result of 49 additional branches since March 31, 2013, phone system costs, and upgraded communication lines. Additionally, we frequently experience increases in rent as we renew existing leases.

**Marketing.** Marketing expenses increased \$477,000, or 94.5%, to \$1.0 million during the three months ended March 31, 2014 from \$0.5 million during the prior year period. The increase was due to the increases in our direct mail campaigns consistent with our 2014 marketing plan.

**Other Expenses.** Other expenses increased \$880,000, or 25.6%, to \$4.3 million during the three months ended March 31, 2014 from \$3.4 million during the prior year period. The increase was primarily due to the costs associated with the addition of 49 new branches since March 31, 2013 and other legal and audit costs associated with being a growing public company.

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*Interest Expense*. Interest expense on the senior revolving credit facility and other debt increased \$682,000, or 22.1%, to \$3.8 million during the three months ended March 31, 2014 from \$3.1 million during the prior year period. This increase was due primarily to the increase in the average balance of our senior revolving credit facility. The average cost of our senior revolving credit facility increased by 12 basis points to 4.43% for the three months ended March 31, 2014 from 4.31% for the prior year period. The difference was due primarily to an increase in unused line fees.

*Income Taxes.* Income taxes decreased \$633,000, or 15.8%, to \$3.4 million during the three months ended March 31, 2014 from \$4.0 million during the prior year period. The decrease in income taxes was due to a decrease in net income before taxes. The effective tax rate increased 34 basis points to 37.49% during the three months ended March 31, 2014 from 37.15% during the prior year period. The increase in the effective tax rate was primarily due to the expiration of the Work Opportunity Tax Credit.

## **Quarterly Information and Seasonality**

Our loan volume and corresponding finance receivables follow seasonal trends. Demand for our loans is typically highest during the third and fourth quarter, largely due to customers borrowing money for back-to-school and holiday spending. With the exception of automobile purchase loans, loan demand has generally been the lowest during the first quarter, largely due to the timing of income tax refunds. During the remainder of the year, we typically experience loan growth from general operations. In addition, we typically generate higher loan volumes in the second half of the year from our direct mail campaigns, which are timed to coincide with seasonal consumer demand. Consequently, we experience significant seasonal fluctuations in our operating results and cash needs.

## **Liquidity and Capital Resources**

Our primary cash needs relate to the funding of our lending activities and, to a lesser extent, capital expenditures relating to expanding and maintaining our branch locations. In connection with our plans to expand our branch network in future years, we will incur approximately \$2.0 million to \$4.0 million of capital expenditures annually. We have historically financed, and plan to continue to finance, our short-term and long-term operating liquidity and capital needs through a combination of cash flows from operations and borrowings under our senior revolving credit facility.

As a holding company, almost all of the funds generated from our operations are earned by our operating subsidiaries. In addition, our wholly-owned subsidiary, RMC Reinsurance Ltd., is required to maintain cash reserves against life insurance policies ceded to it, as determined by the ceding company, and has also purchased a cash-collateralized letter of credit in favor of the ceding company. As of March 31, 2014, these reserve requirements totaled \$1.9 million. Additionally, we had a reserve for life insurance claims on our balance sheet of \$218,000, as determined by the third party, unrelated ceding company.

## Cash Flow.

**Operating Activities.** Net cash provided by operating activities increased by \$8.3 million, or 49.5%, to \$25.1 million during the three months ended March 31, 2014 from \$16.8 million during the prior year period. The increase was primarily due to higher net income, before provision for credit losses, due to growth in the business.

**Investing Activities.** Investing activities consist of finance receivables originated and the purchase of furniture and equipment for new and existing branches. Net cash provided by investing activities for the three months ended March 31, 2014 was \$29.3 million compared to net cash used by investing activities of \$862,000 for the prior year period, a net increase of \$30.2 million in net cash provided by investing activities. The increase was primarily from a

greater decline in finance receivables in the three months ended March 31, 2014 versus the prior year period. We issued lower yielding, higher acceptance rate direct mailings in the three months ended March 31, 2013, driving small installment loan growth in that period. In addition, we targeted steady balances in the second half of 2013 in the automobile and retail purchase loan categories to increase the total finance receivable portfolio yield.

**Financing Activities.** Financing activities consist of borrowings and payments on our outstanding indebtedness and issuance of common stock. During the three months ended March 31, 2014, net cash used in financing activities was \$52.2 million, resulting in an increase in net cash used in financing activities of \$33.9 million from the prior year period. The increase in net cash used in financing activities was primarily a result of an increase in net payments on the senior revolving credit facility due to increased cash available from repayments of finance receivables.

#### Financing Arrangements.

**Senior Revolving Credit Facility.** We entered into an amended and restated senior revolving credit facility with a syndicate of banks in January 2012, which was subsequently amended in July 2012, March 2013, May 2013, and November 2013. The amended and restated senior revolving credit facility provides for up to \$500.0 million in availability, with a borrowing base of 85% of eligible finance receivables and subject to adjustment at certain credit quality levels (83% as of March 31, 2014), and matures

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in May 2016. The facility has an accordion provision that allows for the expansion of the facility to \$600.0 million. Borrowings under the facility bear interest, payable monthly, at rates equal to LIBOR of a maturity we elect between one month and six months, with a LIBOR floor of 1.00%, plus an applicable margin based on our leverage ratio. Alternatively, we may pay interest at a rate based on the prime rate (which was 3.25% as of March 31, 2014) plus an applicable margin (which was 2.0% as of March 31, 2014). We also pay an unused line fee of 0.50% per annum, payable monthly. This fee decreases to 0.375% when the average outstanding balance exceeds \$375.0 million. The senior revolving credit facility is collateralized by certain of our assets, including substantially all of our finance receivables and equity interests of substantially all of our subsidiaries. The credit agreement contains certain restrictive covenants, including maintenance of specified interest coverage and debt ratios, restrictions on distributions, limitations on other indebtedness, maintenance of a minimum allowance for credit losses, and certain other restrictions.

Our outstanding debt under the senior revolving credit facility was \$310.3 million at March 31, 2014. At March 31, 2014, we were in compliance with our debt covenants. A year or more in advance of the May 2016 maturity date of our amended and restated senior revolving credit facility, we intend to extend its maturity date or take other appropriate action to address repayment upon maturity.

We believe that cash flow from operations and borrowings under our senior revolving credit facility will be adequate to fund the expected cost of opening or acquiring new offices, including funding initial operating losses of new offices and funding finance receivables originated by those offices and our other offices for the next twelve months and for the foreseeable future. From time to time, we have needed and obtained, and expect that we will continue to need on a periodic basis, an increase in the borrowing limits under our senior revolving credit facility. We have successfully obtained such increases in the past and anticipate that we will be able to do so in the future as the need arises; however, there can be no assurance that this additional funding will be available (or available on reasonable terms) if and when needed. See Part I, Item 1A. Risk Factors in our Annual Report on Form 10-K for the fiscal year ended December 31, 2013 for a discussion of risks related to our amended and restated senior revolving credit facility, including refinancing risk.

We had entered into interest rate caps to manage interest rate risk associated with a notional amount of \$150.0 million of our LIBOR-based borrowings. The interest rate caps matured unused on March 4, 2014. We are evaluating interest rate management options and in 2014 intend to enter into an interest rate management transaction or arrangement to replace the matured unused interest rate caps.

Other Financing Arrangements. We have a \$1.5 million line of credit with a commercial bank to facilitate our cash management program, which is secured by a mortgage on our headquarters. The interest rate is prime plus 0.25%, with a minimum of 5.00%, and interest is payable monthly. The line of credit matures on January 18, 2015. There are no significant restrictive covenants associated with this line of credit. There was no outstanding borrowings under this line of credit at March 31, 2014.

#### **Off Balance Sheet Arrangements**

We are not a party to any off balance sheet arrangements.

#### **Impact of Inflation**

Our results of operations and financial condition are presented based on historical cost, except for the interest rate cap which is carried at fair value. While it is difficult to accurately measure the impact of inflation due to the imprecise nature of the estimates required, we believe the effects of inflation, if any, on our results of operations and financial

condition have been immaterial.

## **Critical Accounting Policies**

Management s discussion and analysis of financial condition and results of operations is based upon our consolidated financial statements, which have been prepared in accordance with accounting principles generally accepted in the United States (<u>GAAP</u>). The preparation of these financial statements requires estimates and assumptions that affect the reported amounts of assets and liabilities, revenues and expenses, and disclosure of contingent assets and liabilities for the periods indicated in the financial statements. Management bases estimates on historical experience and other assumptions it believes to be reasonable under the circumstances and evaluates these estimates on an on-going basis. Actual results may differ from these estimates under different assumptions or conditions.

We set forth below those material accounting policies that we believe are the most critical to an investor s understanding of our financial results and condition and that involve a higher degree of complexity and management judgment.

#### Credit Losses.

Finance receivables are equal to the total amount due from the customer, net of unearned finance and insurance charges. Net finance receivables are equal to the total amount due from the customer, net of unearned finance and insurance charges and allowance for credit losses.

Provisions for credit losses are charged to income in amounts sufficient to maintain an adequate allowance for credit losses on our related finance receivables portfolio. Credit loss experience, contractual delinquency of finance receivables, the value of underlying collateral, and management s judgment are factors used in assessing the overall adequacy of the allowance and the resulting provision for credit losses.

Our loans within each loan product are homogenous and it is not possible to evaluate individual loans. We evaluate losses in each of the four categories of loans in establishing the allowance for credit losses.

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In making an evaluation about the portfolio, we consider the trend of contractual delinquencies and the slow file. The slow file consists of all loans that are one or more days past due. We evaluate delinquencies and the slow file by each state and by supervision district within states to identify trends requiring investigation. Historically, loss rates have been affected by several factors, including the unemployment rates in the areas in which we operate, the number of customers filing for bankruptcy protection, and the prices paid for vehicles at automobile auctions. Management considers each of these factors in establishing the allowance for credit losses.

We evaluate the loans of customers in Chapter 13 bankruptcy for impairment as troubled debt restructurings. We have adopted the policy of aggregating loans with similar risk characteristics for purposes of computing the amount of impairment. In connection with the adoption of this practice, we compute the estimated impairment on our Chapter 13 bankrupt loans in the aggregate by discounting the projected cash flows at the original contract rates on the loan using the terms imposed by the bankruptcy court. We applied this method in the aggregate to each of our four categories of loans.

Our policy for the accounts of customers in bankruptcy is to charge off the balance of accounts in a confirmed bankruptcy under Chapter 7 of the bankruptcy code. For customers in a Chapter 13 bankruptcy plan, the bankruptcy court reduces the post-petition interest rate we can charge, as it does for most creditors. Additionally, if the bankruptcy court converts a portion of a loan to an unsecured claim, our policy is to charge off the portion of the unsecured balance that we deem uncollectible at the time the bankruptcy plan is confirmed. Once the customer is in a confirmed Chapter 13 bankruptcy plan, we receive payments with respect to the remaining amount of the loan at the reduced interest rate from the bankruptcy trustee. We do not believe that accounts in a confirmed Chapter 13 plan have a higher level of risk than non-bankrupt accounts. If a customer fails to comply with the terms of the bankruptcy order, we will petition the trustee to have the customer dismissed from bankruptcy. Upon dismissal, we restore the account to the original terms and pursue collection through our normal collection activities.

We fully reserve for all loans at the date that the loan is contractually delinquent 180 days. We initiate repossession proceedings on certain loans when we have exhausted other means of collection and, in the opinion of management, the customer is unlikely to make further payments. We sell substantially all repossessed vehicles through public sales conducted by independent automobile auction organizations, after the required post-possession waiting period. Losses on the sale of repossessed collateral are charged to the allowance for credit losses.

#### Income Recognition.

Interest income is recognized using the interest method, or constant yield method. Therefore, we recognize revenue from interest at an equal rate over the term of the loan. Unearned finance charges on pre-compute contracts are rebated to customers utilizing statutory methods, which in many cases is the Rule of 78s method. The difference between income recognized under the constant yield method and the statutory method is recognized as an adjustment to interest income at the time of rebate. Accrual of interest income on finance receivables is suspended when no payment has been received for 90 days or more on a contractual basis. The accrual of income is not resumed until one or more full contractual monthly payments are received and the account is less than 90 days contractually delinquent. Interest income is suspended on finance receivables for which collateral has been repossessed.

We recognize income on credit insurance products using the constant yield method over the life of the related loan. Rebates are computed using statutory methods, which in many cases is the Rule of 78s method, and any difference between the constant yield method and the statutory method is recognized in income at the time of rebate.

We charge a fee to automobile dealers for each loan we purchase from that dealer. We defer this fee and accrete it to income using a method that approximates the constant yield method over the life of the loan.

Charges for late fees are recognized as income when collected.

## Insurance Operations.

Insurance operations include revenue and expense from the sale of optional insurance products to our customers. These optional products include credit life insurance, credit accident and health insurance, property insurance, and involuntary unemployment insurance. The premiums and commissions we receive are deferred and amortized to income over the life of the insurance policy using the constant yield method.

## Stock-Based Compensation.

We have a stock option plan for certain members of management. Upon the closing of the initial public offering in 2012, we granted options to purchase an aggregate of 310,000 shares of our common stock to certain of our officers and directors. An additional 126,500 shares were granted to officers in 2013. We measure compensation cost for stock-based awards made under this plan at estimated fair value and recognize compensation expense over the service period for awards expected to vest. All grants are made at 100% of fair value at the date of the grant.

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The fair value of stock options is determined using the Black-Scholes valuation model. The Black-Scholes model requires the input of highly subjective assumptions, including expected volatility, risk-free interest rate, and expected life, changes to which can materially affect the fair value estimate. In addition, the estimation of stock-based awards that will ultimately vest requires judgment, and to the extent actual results or updated estimates differ from current estimates, such amounts will be recorded as a cumulative adjustment in the period estimates are revised.

Prior to our initial public offering in 2012, our stock was not publicly-traded. We used the performance of the common stock of a publicly-traded company whose business is comparable to ours to estimate the volatility of our stock. The risk-free rate is based on the U.S. Treasury yield at the date our Board approved the option awards for the period over which the options are exercisable.

#### Income Taxes.

When tax returns are filed, it is highly certain that some positions taken would be sustained upon examination by the taxing authorities, while others are subject to uncertainty about the merits of the position taken or the amount of the position that would be ultimately sustained. The benefit of a tax position is recognized in the financial statements in the period during which, based on all available evidence, it is more likely than not that the position will be sustained upon examination, including the resolution of appeals or litigation processes, if any. Tax positions taken are not offset or aggregated with other positions. Tax positions that meet the more-likely-than-not recognition threshold are measured as the largest amount of tax benefit that is more than 50% likely of being realized upon settlement with the applicable taxing authority. The portion of the benefits associated with tax positions taken that exceeds the amount measured as described above is reflected as a liability for unrecognized tax benefits in the accompanying balance sheet along with any associated interest and penalties that would be payable to the taxing authorities upon examination. As of March 31, 2014, we had not taken any tax position that exceeds the amount described above.

Interest and penalties associated with unrecognized tax benefits are classified as additional income taxes in the consolidated statements of income.

Deferred tax assets and liabilities are recognized for the future tax consequences attributable to temporary differences between the financial statement carrying amounts of existing assets and liabilities and their respective tax bases. Deferred tax assets and liabilities are measured using enacted tax rates expected to apply to taxable income in the years in which those temporary differences are expected to be recovered or settled. The effects of future tax rate changes are recognized in the period when the enactment of new rates occurs.

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# ITEM 3. QUANTITATIVE AND QUALITATIVE DISCLOSURES ABOUT MARKET RISK Interest Rate Risk

Interest rate risk arises from the possibility that changes in interest rates will affect our results of operations and financial condition. We originate finance receivables at either prevailing market rates or at statutory limits. Subject to statutory limits, our ability to react to changes in prevailing market rates is dependent upon the speed at which our customers pay off or renew loans in our existing loan portfolio, which allows us to originate new loans at prevailing market rates. Our loan portfolio turns over approximately 1.4 times per year from cash payments and renewals of loans. Because our automobile purchase loans and retail purchase loans have longer maturities and typically are not refinanced prior to maturity, the rate of turnover of the loan portfolio may change as these loans change as a percentage of our portfolio.

We also are exposed to changes in interest rates as a result of our borrowing activities, which include a senior revolving credit facility with a group of banks used to maintain liquidity and fund the Company s business operations. The nature and amount of our debt may vary as a result of future business requirements, market conditions, and other factors. At March 31, 2014, our outstanding debt under our senior revolving credit facility was \$310.3 million and interest on borrowings under this facility was approximately 4.43% for the quarter ended March 31, 2014, including amortization of debt issuance costs and an unused line fee. Because the LIBOR interest rates are currently below the 1.00% floor provided for in our senior revolving credit facility, an increase of 100 basis points in the LIBOR interest rate would result in an increase of less than 100 basis points to our borrowing costs. Based on a LIBOR rate of 25 basis points and the outstanding balance at March 31, 2014, an increase of 100 basis points in the LIBOR would result in an increase of 25 basis points to our borrowing costs and would result in \$776 of increased interest expense on an annual basis.

We entered into interest rate caps to manage interest rate risk associated with a notional \$150.0 million of our LIBOR-based borrowings. The interest rate caps matured unused on March 4, 2014. We are evaluating interest rate management options and in 2014 intend to enter into an interest rate management transaction or arrangement to replace the matured unused interest rate caps.

#### ITEM 4. CONTROLS AND PROCEDURES

## Evaluation of Disclosure Controls and Procedures

Our management, with the participation of our chief executive officer and chief financial officer, evaluated the effectiveness of our disclosure controls and procedures as of March 31, 2014. The term disclosure controls and procedures, as defined in Rules 13a-15(e) and 15d-15(e) under the Securities Exchange Act of 1934 (the Exchange Act), means controls and other procedures of a company that are designed to ensure that information required to be disclosed by a company in the reports that it files or submits under the Exchange Act is recorded, processed, summarized, and reported within the time periods specified in the SEC s rules and forms. Disclosure controls and procedures include, without limitation, controls and procedures designed to ensure that information required to be disclosed by a company in the reports that it files or submits under the Exchange Act is accumulated and communicated to the company s management, including its principal executive and principal financial officers, as appropriate to allow timely decisions regarding required disclosure. Based on the evaluation of our disclosure controls and procedures as of March 31, 2014, our chief executive officer and chief financial officer concluded that, as of such date, our disclosure controls and procedures were effective.

Management recognizes that any controls and procedures, no matter how well designed and operated, can provide only reasonable assurance of achieving their objectives, and management necessarily applies its judgment in evaluating the cost benefit relationship of possible controls and procedures.

## Changes in Internal Control

During 2013, the Company completed the implementation of internal controls over financial reporting as required by the Sarbanes-Oxley Act of 2002. In connection with its internal control implementation work in 2013, the Company discovered that non-income based franchise taxes in certain states were not properly expensed when incurred. In addition, in the first quarter of 2014, the Company discovered that its accrual calculation for compensated absences was inconsistent with the compensated absences policy and that the Company was not appropriately deferring and recognizing certain insurance premiums over the period of risk of loss. The Company, in consultation with its advisors, has determined that the Company s incorrect recording of franchise tax expense, compensated absence expense, and insurance premium revenue are, individually and in the aggregate, significant deficiencies (as defined under standards established by the American Institute of Certified Public Accountants). Management has identified and has implemented the necessary corrections to its accounting and internal control structure to fully remediate the significant deficiencies and certified in its Annual Report on Form 10-K, filed with the SEC on March 17, 2014, that the Company maintained effective internal control over financial reporting as of December 31, 2013.

Other than as described above, there were no changes in our internal control over financial reporting identified in management s evaluation pursuant to Rules 13a-15(d) or 15d-15(d) of the Exchange Act during the period covered by this Quarterly Report on Form 10-Q that materially affected, or are reasonably likely to materially affect, our internal control over financial reporting.

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## PART II. OTHER INFORMATION

#### ITEM 1. LEGAL PROCEEDINGS

We are involved in various legal proceedings and related actions that have arisen in the ordinary course of our business that have not been fully adjudicated. Our management does not believe that these matters, when ultimately concluded and determined, will have a material adverse effect on our financial condition, liquidity, or results of operations.

#### ITEM 1A. RISK FACTORS

There have been no material changes to our Risk Factors from those included in our Annual Report on Form 10-K for the fiscal year ended December 31, 2013. In addition to the other information set forth in this report and in our other reports and statements that we file with the SEC, you should carefully consider the factors discussed in Part I, Item 1A. Risk Factors in our Annual Report on Form 10-K for the fiscal year ended December 31, 2013 (which was filed with the SEC on March 17, 2014), which could materially affect our business, financial condition, and/or future operating results. The risks described in our Annual Report on Form 10-K and Quarterly Reports on Form 10-Q are not the only risks facing our company. Additional risks and uncertainties not currently known to the Company or that the Company currently deems to be immaterial also may materially and adversely affect the Company s business, financial condition, and/or operating results.

#### ITEM 6. EXHIBITS

The exhibits listed in the accompanying exhibit index are filed as part of this Quarterly Report on Form 10-Q.

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## **SIGNATURE**

Pursuant to the requirements of the Securities Exchange Act of 1934, the registrant has duly caused this report to be signed on its behalf by the undersigned thereunto duly authorized.

## REGIONAL MANAGEMENT CORP.

Date: May 8, 2014 By: /s/ Donald E. Thomas

Donald E. Thomas, Executive Vice President and Chief Financial Officer

(Principal Financial Officer and Duly Authorized Officer)

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## **EXHIBIT INDEX**

Exhibit		Incorporated by Reference
Number	Exhibit Description	Filed Form File No. Exhibit Filing Date Herewith
31.1	Rule 13a-14(a) / 15(d)-14(a) Certification of Principal Executive Officer	X
31.2	Rule 13a-14(a) / 15(d)-14(a) Certification of Principal Financial Officer	X
32.1	Section 1350 Certifications	X
101+	The following materials from our Quarterly Report on Form 10-Q for the three months ended March 31, 2014, formatted in XBRL (eXtensible Business Reporting Language): (i) the Consolidated Balance Sheets as of March 31, 2014 and December 31, 2013; (ii) the Consolidated Statements of Income for the three months ended March 31, 2014 and 2013; (iii) the Consolidated Statements of Stockholders Equity for the three months ended March 31, 2014 and the year ended December 31, 2013; (iv) the Consolidated Statements of Cash Flows for the three months ended March 31, 2014 and 2013; and (v) the Notes to the Consolidated Financial Statements.	X

<sup>+</sup> The XBRL-related information has been furnished electronically herewith. This exhibit, regardless of whether it is an exhibit to a document incorporated by reference into any of our filings and except to the extent specifically stated otherwise, is deemed not filed or part of a registration statement or prospectus for purposes of sections 11 or 12 of the Securities Act of 1933, as amended, is deemed not filed for purposes of section 18 of the Securities Exchange Act of 1934, as amended, and otherwise is not subject to liability under these sections.