

BASU RADHA R  
Form 4  
February 15, 2007

# FORM 4

UNITED STATES SECURITIES AND EXCHANGE COMMISSION  
Washington, D.C. 20549

OMB APPROVAL

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## STATEMENT OF CHANGES IN BENEFICIAL OWNERSHIP OF SECURITIES

Filed pursuant to Section 16(a) of the Securities Exchange Act of 1934, Section 17(a) of the Public Utility Holding Company Act of 1935 or Section 30(h) of the Investment Company Act of 1940

(Print or Type Responses)

1. Name and Address of Reporting Person \*  
BASU RADHA R

2. Issuer Name and Ticker or Trading Symbol  
SUPPORTSOFT INC [SPRT]

5. Relationship of Reporting Person(s) to Issuer

(Check all applicable)

(Last) (First) (Middle)  
575 BROADWAY  
(Street)

3. Date of Earliest Transaction  
(Month/Day/Year)  
02/13/2007

Director  10% Owner  
 Officer (give title below)  Other (specify below)

REDWOOD CITY, CA 94063

4. If Amendment, Date Original Filed(Month/Day/Year)

6. Individual or Joint/Group Filing(Check Applicable Line)  
 Form filed by One Reporting Person  
 Form filed by More than One Reporting Person

(City) (State) (Zip)

**Table I - Non-Derivative Securities Acquired, Disposed of, or Beneficially Owned**

1. Title of Security (Instr. 3)	2. Transaction Date (Month/Day/Year)	2A. Deemed Execution Date, if any (Month/Day/Year)	3. Transaction Code (Instr. 8)	4. Securities Acquired (A) or Disposed of (D) (Instr. 3, 4 and 5)	5. Amount of Securities Beneficially Owned Following Reported Transaction(s) (Instr. 3 and 4)	6. Ownership Form: Direct (D) or Indirect (I) (Instr. 4)	7. Nature of Indirect Beneficial Ownership (Instr. 4)			
			Code	V	Amount	(A) or (D)	Price			
Common Stock	02/13/2007	02/13/2007	M		7,000	A	\$ 2.7	157,000	D	
Common Stock	02/13/2007	02/13/2007	M		5,000	A	\$ 2.7	162,000	D	
Common Stock	02/13/2007	02/13/2007	M		1,000	A	\$ 2.7	163,000	D	
Common Stock	02/13/2007	02/13/2007	M		100	A	\$ 2.7	163,100	D	
Common Stock	02/13/2007	02/13/2007	M		1,000	A	\$ 2.7	164,100	D	
	02/13/2007	02/13/2007	M		2,100	A	\$ 2.7	166,200	D	

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Common Stock									
Common Stock	02/13/2007	02/13/2007	M	1,700	A	\$ 2.7	167,900	D	
Common Stock	02/13/2007	02/13/2007	M	1,400	A	\$ 2.7	169,300	D	
Common Stock	02/13/2007	02/13/2007	M	1,800	A	\$ 2.7	171,100	D	
Common Stock	02/13/2007	02/13/2007	M	2,100	A	\$ 2.7	173,200	D	
Common Stock	02/13/2007	02/13/2007	S	<u>7,000</u> (1)	D	\$ 5.95	166,200	D	
Common Stock	02/13/2007	02/13/2007	S	<u>5,000</u> (1)	D	\$ 6	161,200	D	
Common Stock	02/13/2007	02/13/2007	S	<u>1,000</u> (1)	D	\$ 6.01	160,200	D	
Common Stock	02/13/2007	02/13/2007	S	100 <u>(1)</u>	D	\$ 6.02	160,100	D	
Common Stock	02/13/2007	02/13/2007	S	<u>1,000</u> (1)	D	\$ 6.04	159,100	D	
Common Stock	02/13/2007	02/13/2007	S	<u>2,100</u> (1)	D	\$ 6.05	157,000	D	
Common Stock	02/13/2007	02/13/2007	S	<u>1,700</u> (1)	D	\$ 6.07	155,300	D	
Common Stock	02/13/2007	02/13/2007	S	<u>1,400</u> (1)	D	\$ 6.08	153,900	D	
Common Stock	02/13/2007	02/13/2007	S	<u>1,800</u> (1)	D	\$ 6.095	152,100	D	
Common Stock	02/13/2007	02/13/2007	S	<u>2,100</u> (1)	D	\$ 6.1	150,000	D	
Common Stock							850,589	I	By Partnership <u>(4)</u>

Reminder: Report on a separate line for each class of securities beneficially owned directly or indirectly.

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**Table II - Derivative Securities Acquired, Disposed of, or Beneficially Owned**  
(e.g., puts, calls, warrants, options, convertible securities)

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1. Title of Derivative Security (Instr. 3)	2. Conversion or Exercise Price of Derivative Security	3. Transaction Date (Month/Day/Year)	3A. Deemed Execution Date, if any (Month/Day/Year)	4. Transaction Code (Instr. 8)	5. Number of Derivative Securities Acquired (A) or Disposed of (D) (Instr. 3, 4, and 5)	6. Date Exercisable and Expiration Date (Month/Day/Year)		7. Title and Amount of Underlying Securities (Instr. 3 and 4)			
				Code	V	(A)	(D)	Date Exercisable	Expiration Date	Title	Amount or Number of Shares
Employee Stock Option (Right to Buy)	\$ 2.7	02/13/2007	02/13/2007	M		7,000		02/13/2007 <sup>(2)</sup>	11/27/2011	Common Stock	7,000
Employee Stock Option (Right to Buy)	\$ 2.7	02/13/2007	02/13/2007	M		5,000		02/13/2007 <sup>(2)</sup>	11/27/2011	Common Stock	5,000
Employee Stock Option (Right to Buy)	\$ 2.7	02/13/2007	02/13/2007	M		1,000		02/13/2007 <sup>(2)</sup>	11/27/2011	Common Stock	1,000
Employee Stock Option (Right to Buy)	\$ 2.7	02/13/2007	02/13/2007	M		100		02/13/2007 <sup>(2)</sup>	11/27/2011	Common Stock	100
Employee Stock Option (Right to Buy)	\$ 2.7	02/13/2007	02/13/2007	M		1,000		02/13/2007 <sup>(2)</sup>	11/27/2011	Common Stock	1,000
Employee Stock Option (Right to Buy)	\$ 2.7	02/13/2007	02/13/2007	M		2,100		02/13/2007 <sup>(2)</sup>	11/27/2011	Common Stock	2,100
Employee Stock Option (Right to Buy)	\$ 2.7	02/13/2007	02/13/2007	M		1,700		02/13/2007 <sup>(2)</sup>	11/27/2011	Common Stock	1,700

