

HENRY JACK & ASSOCIATES INC
Form 10-Q
May 06, 2013

UNITED STATES
SECURITIES AND EXCHANGE COMMISSION
WASHINGTON, D.C. 20549
FORM 10-Q

(X) QUARTERLY REPORT PURSUANT TO SECTION 13 OR 15(d) OF THE SECURITIES EXCHANGE ACT OF 1934

For the quarterly period ended March 31, 2013

OR

() TRANSITION REPORT PURSUANT TO SECTION 13 OR 15(d) OF THE SECURITIES EXCHANGE ACT OF 1934

For the transition period from _____ to _____

Commission file number 0-14112

JACK HENRY & ASSOCIATES, INC.

(Exact name of registrant as specified in its charter)

Delaware

(State or Other Jurisdiction of Incorporation)

43-1128385

(I.R.S Employer Identification No.)

663 Highway 60, P.O. Box 807, Monett, MO 65708

(Address of Principle Executive Offices)

(Zip Code)

417-235-6652

(Registrant's telephone number, including area code)

N/A

(Former name, former address and former fiscal year, if changed since last report)

Indicate by check mark whether the registrant (1) has filed all reports required to be filed by Section 13 or 15(d) of the Securities Exchange Act of 1934 during the preceding 12 months (or for such shorter period that the registrant was required to file such reports), and (2) has been subject to such filing requirements for the past 90 days.

Yes [X] No []

Indicate by check mark whether the registrant has submitted electronically and posted on its corporate Web site, if any, every Interactive Data File required to be submitted and posted pursuant to Rule 405 of Regulation S-T during the preceding 12 months (or for such shorter period that the registrant was required to submit and post such files).

Yes [X] No []

Indicate by check mark whether the registrant is a large accelerated filer, an accelerated filer, a non-accelerated filer, or a smaller reporting company. See the definitions of "large accelerated filer," "accelerated filer," and "smaller reporting company" in Rule 12b-2 of the Exchange Act.

Large accelerated filer [X]

Accelerated filer []

Non-accelerated filer []

(Do not check if a smaller reporting company)

Smaller reporting company []

Edgar Filing: HENRY JACK & ASSOCIATES INC - Form 10-Q

Indicate by check mark whether the registrant is a shell company (as defined in Rule 12b-2 of the Exchange Act).
Yes [] No [X]

APPLICABLE ONLY TO CORPORATE ISSUERS

Indicate the number of shares outstanding of each of the issuer's classes of common stock, as of the latest practicable date.

As of May 3, 2013, Registrant has 86,112,301 shares of common stock outstanding (\$0.01 par value).

JACK HENRY & ASSOCIATES, INC.
CONTENTS

| | Page Reference |
|---------|--|
| PART I | <u>FINANCIAL INFORMATION</u> |
| ITEM 1 | <u>Financial Statements</u> |
| | <u>Condensed Consolidated Balance Sheets as of March 31, 2013 and June 30, 2012 (Unaudited)</u> 3 |
| | <u>Condensed Consolidated Statements of Income for the Three and Nine Months Ended March 31, 2013 and 2012 (Unaudited)</u> 4 |
| | <u>Condensed Consolidated Statements of Cash Flows for the Nine Months Ended March 31, 2013 and 2012 (Unaudited)</u> 5 |
| | <u>Notes to Condensed Consolidated Financial Statements (Unaudited)</u> 6 |
| ITEM 2 | <u>Management's Discussion and Analysis of Financial Condition and Results of Operations</u> 14 |
| ITEM 3 | <u>Quantitative and Qualitative Disclosures about Market Risk</u> 20 |
| ITEM 4 | <u>Controls and Procedures</u> 21 |
| PART II | <u>OTHER INFORMATION</u> |
| ITEM 2 | <u>Unregistered Sales of Equity Securities and Use of Proceeds</u> 22 |
| ITEM 6 | <u>Exhibits</u> 22 |
| | <u>Signatures</u> 23 |

In this report, all references to "JHA", the "Company", "we", "us", and "our", refer to Jack Henry & Associates, Inc., and its consolidated subsidiaries.

Table of Contents

PART I. FINANCIAL INFORMATION

ITEM 1. FINANCIAL STATEMENTS

JACK HENRY & ASSOCIATES, INC. AND SUBSIDIARIES

CONDENSED CONSOLIDATED BALANCE SHEETS

(In Thousands, Except Share and Per Share Data)

(Unaudited)

| | March 31, 2013 | June 30, 2012 |
|---|-------------------|------------------|
| ASSETS | | |
| CURRENT ASSETS: | | |
| Cash and cash equivalents | \$182,051 | \$157,313 |
| Receivables, net | 126,820 | 218,305 |
| Income tax receivable | 2,771 | 8,476 |
| Prepaid expenses and other | 58,079 | 61,261 |
| Prepaid cost of product | 23,043 | 23,294 |
| Total current assets | 392,764 | 468,649 |
| PROPERTY AND EQUIPMENT, net | 291,329 | 276,730 |
| OTHER ASSETS: | | |
| Non-current prepaid cost of product | 27,394 | 21,344 |
| Computer software, net of amortization | 127,428 | 115,785 |
| Other non-current assets | 29,553 | 30,523 |
| Customer relationships, net of amortization | 151,831 | 162,561 |
| Trade names, net of amortization | 9,851 | 10,380 |
| Goodwill | 533,291 | 533,520 |
| Total other assets | 879,348 | 874,113 |
| Total assets | \$1,563,441 | \$1,619,492 |
| LIABILITIES AND STOCKHOLDERS' EQUITY | | |
| CURRENT LIABILITIES: | | |
| Accounts payable | \$11,331 | \$16,317 |
| Accrued expenses | 55,183 | 58,260 |
| Accrued income taxes | 3,679 | — |
| Deferred income tax liability | 23,596 | 26,256 |
| Notes payable and current maturities of long term debt | 37,581 | 25,503 |
| Deferred revenues | 129,421 | 275,907 |
| Total current liabilities | 260,791 | 402,243 |
| LONG TERM LIABILITIES: | | |
| Non-current deferred revenues | 13,524 | 20,093 |
| Non-current deferred income tax liability | 108,755 | 100,932 |
| Debt, net of current maturities | 95,055 | 106,166 |
| Other long-term liabilities | 5,476 | 7,002 |
| Total long term liabilities | 222,810 | 234,193 |
| Total liabilities | 483,601 | 636,436 |
| STOCKHOLDERS' EQUITY | | |
| Preferred stock - \$1 par value; 500,000 shares authorized, none issued | — | — |
| Common stock - \$0.01 par value; 250,000,000 shares authorized; | | |
| Shares issued at 03/31/13 were 101,945,579 | 1,019 | 1,015 |
| Shares issued at 06/30/12 were 101,482,461 | | |
| Additional paid-in capital | 396,511 | 381,919 |
| Retained earnings | 1,042,054 | 944,078 |

Edgar Filing: HENRY JACK & ASSOCIATES INC - Form 10-Q

| | | | | |
|--|-------------|---|-------------|---|
| Less treasury stock at cost | | | | |
| 15,850,300 shares at 03/31/13, 15,452,064 shares at 06/30/12 | (359,744 |) | (343,956 |) |
| Total stockholders' equity | 1,079,840 | | 983,056 | |
| Total liabilities and equity | \$1,563,441 | | \$1,619,492 | |
| See notes to condensed consolidated financial statements | | | | |

3

Table of Contents

JACK HENRY & ASSOCIATES, INC. AND SUBSIDIARIES
 CONDENSED CONSOLIDATED STATEMENTS OF INCOME

(In Thousands, Except Per Share Data)

(Unaudited)

| | Three Months Ended March 31, | | Nine Months Ended March 31, | |
|---|---------------------------------|-----------|--------------------------------|-----------|
| | 2013 | 2012 | 2013 | 2012 |
| REVENUE | | | | |
| License | \$16,681 | \$15,009 | \$42,755 | \$40,825 |
| Support and service | 250,415 | 226,535 | 745,310 | 672,414 |
| Hardware | 14,447 | 14,760 | 43,173 | 47,261 |
| Total revenue | 281,543 | 256,304 | 831,238 | 760,500 |
| COST OF SALES | | | | |
| Cost of license | 1,360 | 2,424 | 3,689 | 4,666 |
| Cost of support and service | 155,012 | 139,593 | 443,113 | 406,549 |
| Cost of hardware | 10,581 | 10,904 | 31,681 | 34,066 |
| Total cost of sales | 166,953 | 152,921 | 478,483 | 445,281 |
| GROSS PROFIT | 114,590 | 103,383 | 352,755 | 315,219 |
| OPERATING EXPENSES | | | | |
| Selling and marketing | 20,935 | 18,994 | 61,061 | 55,912 |
| Research and development | 15,996 | 15,471 | 46,333 | 45,482 |
| General and administrative | 11,950 | 12,421 | 52,709 | 38,742 |
| Total operating expenses | 48,881 | 46,886 | 160,103 | 140,136 |
| OPERATING INCOME | 65,709 | 56,497 | 192,652 | 175,083 |
| INTEREST INCOME (EXPENSE) | | | | |
| Interest income | 133 | 85 | 511 | 320 |
| Interest expense | (1,034) |) (1,464) |) (3,636) |) (4,368) |
| Total interest income (expense) | (901) |) (1,379) |) (3,125) |) (4,048) |
| INCOME BEFORE INCOME TAXES | 64,808 | 55,118 | 189,527 | 171,035 |
| PROVISION FOR INCOME TAXES | 18,812 | 18,461 | 60,551 | 59,378 |
| NET INCOME | \$45,996 | \$36,657 | \$128,976 | \$111,657 |
| Diluted earnings per share | \$0.53 | \$0.42 | \$1.49 | \$1.28 |
| Diluted weighted average shares outstanding | 86,705 | 87,592 | 86,650 | 87,366 |
| Basic earnings per share | \$0.53 | \$0.42 | \$1.50 | \$1.29 |
| Basic weighted average shares outstanding | 86,120 | 86,824 | 86,104 | 86,600 |
| Cash dividends paid per share | \$0.130 | \$0.115 | \$0.360 | \$0.325 |

See notes to condensed consolidated financial statements

Table of Contents

JACK HENRY & ASSOCIATES, INC. AND SUBSIDIARIES
 CONDENSED CONSOLIDATED STATEMENTS OF CASH FLOWS
 (In Thousands)
 (Unaudited)

| | Nine Months Ended | |
|---|-------------------|------------------|
| | March 31, | |
| | 2013 | 2012 |
| CASH FLOWS FROM OPERATING ACTIVITIES: | | |
| Net Income | \$ 128,976 | \$ 111,657 |
| Adjustments to reconcile net income from operations to net cash from operating activities: | | |
| Depreciation | 38,510 | 33,315 |
| Amortization | 36,120 | 37,150 |
| Change in deferred income taxes | 5,162 | 10,103 |
| Expense for stock-based compensation | 6,121 | 4,886 |
| (Gain)/loss on disposal of assets | 2,306 | 79 |
| Changes in operating assets and liabilities: | | |
| Change in receivables | 91,735 | 89,139 |
| Change in prepaid expenses, prepaid cost of product and other | (1,580) | (18,623) |
| Change in accounts payable | (4,986) | (2,593) |
| Change in accrued expenses | (4,747) | (1,720) |
| Change in income taxes | 7,863 | 11,461 |
| Change in deferred revenues | (153,055) | (156,837) |
| Net cash from operating activities | 152,425 | 118,017 |
| CASH FLOWS FROM INVESTING ACTIVITIES: | | |
| Capital expenditures | (28,413) | (26,555) |
| Proceeds from sale of assets | 510 | 2,772 |
| Customer contracts acquired | (186) | (720) |
| Computer software developed | (37,942) | (25,855) |
| Proceeds from investments | — | 3,000 |
| Purchase of investments | — | (2,000) |
| Net cash from investing activities | (66,031) | (49,358) |
| CASH FLOWS FROM FINANCING ACTIVITIES: | | |
| Repayments on credit facilities | (23,324) | (24,315) |
| Purchase of treasury stock | (15,788) | — |
| Dividends paid | (31,000) | (28,164) |
| Excess tax benefits from stock-based compensation | 3,339 | 3,006 |
| Proceeds from issuance of common stock upon exercise of stock options | 6,184 | 8,810 |
| Minimum tax withholding payments related to share based compensation | (3,745) | (3,766) |
| Proceeds from sale of common stock, net | 2,678 | 2,416 |
| Net cash from financing activities | (61,656) | (42,013) |
| NET CHANGE IN CASH AND CASH EQUIVALENTS | \$24,738 | \$26,646 |
| CASH AND CASH EQUIVALENTS, BEGINNING OF PERIOD | \$ 157,313 | \$ 63,125 |
| CASH AND CASH EQUIVALENTS, END OF PERIOD | \$ 182,051 | \$ 89,771 |

Net cash paid for income taxes was \$44,455 for the nine months ended March 31, 2013, compared to \$34,728 net cash paid for the same period last year. The Company paid interest of \$2,624 and \$2,927 for the nine months ended March 31, 2013 and 2012, respectively. Capital expenditures exclude property and equipment additions totaling \$25,976 and \$13,126 that were in accrued liabilities or were acquired via capital lease during the nine months ended

March 31, 2013 and 2012, respectively.

See notes to condensed consolidated financial statements

5

Table of Contents

JACK HENRY & ASSOCIATES, INC. AND SUBSIDIARIES
 NOTES TO CONDENSED CONSOLIDATED FINANCIAL STATEMENTS
 (In Thousands, Except Per Share Amounts)
 (Unaudited)

NOTE 1. NATURE OF OPERATIONS AND SUMMARY OF SIGNIFICANT ACCOUNTING POLICIES

Description of the company

Jack Henry & Associates, Inc. and Subsidiaries (“JHA” or the “Company”) is a provider of integrated computer systems and services that has developed and acquired a number of banking and credit union software systems. The Company's revenues are predominately earned by marketing those systems to financial institutions nationwide together with computer equipment (hardware), by providing the conversion and software implementation services for financial institutions to utilize JHA software systems, and by providing other related services. JHA also provides continuing support and services to customers using in-house or outsourced systems.

Consolidation

The consolidated financial statements include the accounts of JHA and all of its subsidiaries, which are wholly-owned, and all intercompany accounts and transactions have been eliminated.

Fair value of financial instruments

For cash equivalents, amounts receivable or payable and short-term borrowings, fair values approximate carrying value, based on the short-term nature of the assets and liabilities. The fair value of long term debt also approximates carrying value as estimated using discounted cash flows based on the Company's current incremental borrowing rates or quoted prices in active markets.

The Company's estimates of the fair value for financial assets and financial liabilities are based on the framework established in the fair value accounting guidance. The framework is based on the inputs used in valuation, gives the highest priority to quoted prices in active markets, and requires that observable inputs be used in the valuations when available. The three levels of the hierarchy are as follows:

Level 1: observable inputs such as quoted prices in active markets

Level 2: inputs other than the quoted prices in active markets that are observable either directly or indirectly

Level 3: unobservable inputs in which there is little or no market data, which requires the Company to develop its own assumptions

Fair value of financial assets, included in cash and cash equivalents, is as follows:

| | Estimated Fair Value Measurements | | | Total Fair Value |
|--------------------|---|---|---|------------------|
| | Quoted Prices in Active Markets (Level 1) | Significant Observable Other Inputs (Level 2) | Significant Unobservable Inputs (Level 3) | |
| March 31, 2013 | | | | |
| Financial Assets: | | | | |
| Money market funds | \$ 154,466 | \$— | \$— | \$ 154,466 |
| June 30, 2012 | | | | |
| Financial Assets: | | | | |
| Money market funds | \$ 116,013 | \$— | \$— | \$ 116,013 |

Comprehensive income

Comprehensive income for the three and nine-month periods ended March 31, 2013 and 2012 equals the Company's net income.

Interim financial statements

The accompanying condensed consolidated financial statements have been prepared in accordance with the instructions to Form 10-Q of the Securities and Exchange Commission and in accordance with accounting principles generally accepted in the United States of America applicable to interim condensed consolidated financial statements, and do not include all of the information and footnotes required by accounting principles generally accepted in the

Table of Contents

United States of America for complete consolidated financial statements. The condensed consolidated financial statements should be read in conjunction with the Company's audited consolidated financial statements and accompanying notes, which are included in its Annual Report on Form 10-K ("Form 10-K") for the year ended June 30, 2012. The accounting policies followed by the Company are set forth in Note 1 to the Company's consolidated financial statements included in its Form 10-K for the fiscal year ended June 30, 2012.

In the opinion of the management of the Company, the accompanying unaudited condensed consolidated financial statements reflect all adjustments necessary (consisting of normal recurring adjustments) to present fairly the financial position of the Company as of March 31, 2013, the results of its operations for the three and nine-month periods ended March 31, 2013 and 2012, and its cash flows for the nine-month periods ended March 31, 2013 and 2012.

The results of operations for the period ended March 31, 2013 are not necessarily indicative of the results to be expected for the entire year.

NOTE 2. ADDITIONAL INTERIM FOOTNOTE INFORMATION

The following additional information is provided to update the notes to the Company's annual consolidated financial statements for developments during the period ended March 31, 2013.

Common stock

The Board of Directors has authorized the Company to repurchase shares of its common stock. Under this authorization, the Company may finance its share repurchases with available cash reserves or short-term borrowings on its existing credit facilities. The share repurchase program does not include specific price targets or timetables and may be suspended at any time. At March 31, 2013, there were 15,850 shares in treasury stock and the Company had the remaining authority to repurchase up to 4,140 additional shares. The total cost of treasury shares at March 31, 2013 is \$359,744. During fiscal 2013, the Company repurchased 398 treasury shares for \$15,788. At June 30, 2012, there were 15,452 shares in treasury stock and the Company had authority to repurchase up to 4,539 additional shares.

Impact of Hurricane Sandy

Included within year-to-date general & administrative operating expenses are \$12,436 of expenses, net of insurance recoveries of \$2,184 received in the current quarter, related to the impact of widespread flooding caused by Hurricane Sandy on our Lyndhurst, New Jersey item processing center. Insurance recovery claims, other than those finalized and included in general & administrative operating expenses, continue to be made by JHA to recover the above expenses. These open recovery claims have not been finalized and no amounts have been recorded for these potential insurance recoveries in the financial results for the period ending March 31, 2013. The amount recovered may differ from the amount of the expense. Included within accrued expenses is \$779 of remaining contingent liabilities.

Commitments and contingencies

For fiscal 2013, the Board of Directors approved bonus plans for its executive officers and general managers. Under the plan, bonuses may be paid following the end of the current fiscal year based upon achievement of operating income and individually tailored performance targets. For general managers, one half of each manager's bonus is contingent upon meeting individual business unit objectives established by the executive officer to whom the general manager reports.

The Company has entered into agreements that provide its executive officers with compensation totaling two years' base salary and target bonus in the event the Company terminates the executive without cause within the period from 90 days before to two years after a change in control of the Company. The Company has also entered into agreements that provide its general managers with compensation totaling one year of base salary and target bonus under circumstances identical to those contained in the executive officer agreements.

NOTE 3. RECENT ACCOUNTING PRONOUNCEMENTS

The Financial Accounting Standards Board ("FASB") issued Accounting Standards Update ("ASU") No. 2011-05, Comprehensive Income in June 2011, which was effective for the Company beginning July 1, 2012. The updated guidance requires non-owner changes in stockholders' equity to be reported either in a single continuous statement of comprehensive income or in two separate but consecutive statements, rather than as part of the statement of changes in stockholders' equity. Adoption of this update did not have any impact on the financial statements.

In September 2011, the FASB issued ASU No. 2011-08, Testing Goodwill for Impairment, which was effective for annual and interim goodwill impairment tests performed for fiscal years beginning after December 15, 2011. The amendments in the update permit an entity to first assess qualitative factors to determine whether it is more likely than not that the fair value of a reporting unit is less than its carrying amount as a basis for determining whether it is necessary to

7

Table of Contents

perform the two-step goodwill impairment test. The provisions in this update were effective for the Company beginning July 1, 2012 and its adoption did not have any impact on the financial statements.

In July 2012, the FASB issued ASU No. 2012-02, Intangibles - Goodwill and Other. The amendments in the update permit an entity to first assess qualitative factors to determine whether it is more likely than not that the fair value of an indefinite-lived intangible asset is impaired as a basis for determining whether it is necessary to perform the quantitative impairment test. The provisions in this update will be effective for the Company beginning July 1, 2013.

NOTE 4. DEBT

The Company's outstanding long and short term debt is as follows:

| | March 31, 2013 | June 30, 2012 |
|--|-------------------|------------------|
| LONG TERM DEBT | | |
| Term loan | \$ 110,625 | \$ 127,500 |
| Capital leases | 19,698 | 3,518 |
| Other borrowings | 129 | 445 |
| | 130,452 | 131,463 |
| Less current maturities | 35,397 | 25,297 |
| Debt, net of current maturities | \$95,055 | \$ 106,166 |
| SHORT TERM DEBT | | |
| Capital leases | \$2,184 | \$206 |
| Current maturities of long-term debt | 35,397 | 25,297 |
| Notes payable and current maturities of long term debt | \$37,581 | \$25,503 |

The Company has a bank credit facility agreement that includes a revolving credit facility and a term loan.

Revolving credit facility

The long term revolving loan allows for borrowings of up to \$150,000, which may be increased by the Company at any time until maturity to \$250,000. The revolving loan terminates June 4, 2015. At March 31, 2013, there was no outstanding revolving loan balance.

Term loan

The term loan had an original principal balance of \$150,000, with quarterly principal payments of \$5,625 that began on September 30, 2011. The remaining outstanding balance on June 4, 2015 is due and payable on that date. At March 31, 2013, the outstanding balance of \$110,625 was bearing interest at a rate of 2.29%, and \$22,500 will be maturing within the next twelve months.

Each of the above loans bear interest at a variable rate equal to (a) a rate based on LIBOR or (b) an alternate base rate (the greater of (a) the Federal Funds Rate plus 0.5%, (b) the Prime Rate or (c) LIBOR plus 1.0%), plus an applicable percentage in each case determined by the Company's leverage ratio. The loans are secured by pledges of capital stock of certain subsidiaries of the Company. The loans are also guaranteed by certain subsidiaries of the Company. The credit facility is subject to various financial covenants that require the Company to maintain certain financial ratios as defined in the agreement. As of March 31, 2013, the Company was in compliance with all such covenants.

Capital leases

The Company has entered into various capital lease obligations for the use of certain computer equipment. Long term capital lease obligations were entered into of which \$19,698 remains outstanding at March 31, 2013 and \$12,768 will be maturing within the next twelve months. The Company also has short term capital lease obligations totaling \$2,184 at March 31, 2013.

Other lines of credit

The Company renewed an unsecured bank credit line on April 29, 2012 which provides for funding of up to \$5,000 and bears interest at the prime rate less 1% (2.25% at March 31, 2013). The credit line was renewed through April 29, 2014. At March 31, 2013, no amount was outstanding.

Table of Contents

NOTE 5. INCOME TAXES

The effective tax rate of 29.0% of income before income taxes for the quarter ended March 31, 2013 is lower than 33.5% for the same quarter in fiscal 2012 primarily due to the effect of the Research and Experimentation Credit (“R&E Credit”) which was retroactively extended from January 1, 2012 to December 31, 2013 during the quarter ended March 31, 2013. The rate of income taxes for the nine month period ending March 31, 2013 of 31.9% of income before income taxes compared to 34.7% as reported for the same period in fiscal 2012 also fluctuated due to the retroactive extension of the R&E Credit noted above, as well as the release of the previously unrecognized tax benefits, subsequent to the close of an Internal Revenue Service audit of fiscal 2010 and 2011, during the quarter ended December 31, 2012.

At March 31, 2013, the Company had \$4,166 of gross unrecognized tax benefits, \$3,113 of which, if recognized, would affect our effective tax rate. Our policy is to include interest and penalties related to unrecognized tax benefits in the provision for income taxes. As of March 31, 2013, we had accrued interest and penalties of \$679 related to uncertain tax positions.

During the fiscal year ended June 30, 2012, the Internal Revenue Service initiated an examination of the Company’s U.S. federal income tax returns for fiscal years ended June 30, 2010 and June 30, 2011. This audit was completed during the quarter ended December 31, 2012. The U.S. federal and state income tax returns for June 30, 2010 and all subsequent years remain subject to examination as of March 31, 2013 under statute of limitations rules. We anticipate potential changes resulting from the expiration of statutes of limitations will not significantly change the unrecognized tax benefits balance within twelve months of March 31, 2013.

NOTE 6. STOCK-BASED COMPENSATION

For the three months ended March 31, 2013 and 2012, there was \$2,011 and \$1,871, respectively, in compensation expense from equity-based awards. Pre-tax operating income for the first nine months of fiscal 2013 and 2012 includes \$6,121 and \$4,886 of equity-based compensation costs respectively.

2005 NSOP and 1996 SOP

The Company previously issued options to employees under the 1996 Stock Option Plan (“1996 SOP”) and to outside directors under the 2005 Non-Qualified Stock Option Plan (“2005 NSOP”). No stock options were issued under the 1996 SOP or the 2005 NSOP during the nine months ended March 31, 2013.

Changes in stock options outstanding and exercisable are as follows:

2005 NSOP & 1996 SOP – Stock options

| | Number of Shares | Weighted Average Exercise Price | Aggregate Intrinsic Value |
|----------------------------|---------------------|--|---------------------------------|
| Outstanding July 1, 2012 | 464 | \$ 16.19 | |
| Granted | — | — | |
| Forfeited | — | — | |
| Exercised | (296 |) 13.49 | |
| Outstanding March 31, 2013 | 168 | \$ 20.95 | \$ 4,237 |
| Vested March 31, 2013 | 168 | \$ 20.95 | \$ 4,237 |
| Exercisable March 31, 2013 | 168 | \$ 20.95 | \$ 4,237 |

Compensation cost related to outstanding options has been fully recognized. The weighted-average remaining contractual term on options currently exercisable as of March 31, 2013 was 3.72 years.

Restricted Stock Plan

The Company issues both unit awards and share awards under the Restricted Stock Plan. The following table summarizes non-vested unit awards as of March 31, 2013, as well as activity for the nine months then ended:

Table of Contents

| Unit awards | Shares | Weighted Average Grant Date Fair Value |
|----------------------------|--------|---|
| Outstanding July 1, 2012 | 672 | 18.05 |
| Granted | 174 | 42.39 |
| Vested | — | — |
| Forfeited | (32 |) 22.45 |
| Outstanding March 31, 2013 | 814 | \$23.08 |

The weighted average assumptions used in this model to estimate fair value at the measurement date and resulting values are as follows:

| | | |
|-------------------------|-------|---|
| Volatility | 23.3 | % |
| Risk free interest rate | 0.33 | % |
| Dividend yield | 1.2 | % |
| Stock Beta | 0.864 | |

At March 31, 2013, there was \$9,399 of compensation expense that has yet to be recognized related to non-vested restricted stock unit awards, which will be recognized over a weighted-average period of 1.33 years.

The following table summarizes non-vested share awards as of March 31, 2013, as well as activity for the nine months then ended:

| Share awards | Shares | Weighted Average Grant Date Fair Value |
|----------------------------|--------|---|
| Outstanding July 1, 2012 | 332 | \$23.13 |
| Granted | 53 | 36.78 |
| Vested | (125 |) 23.17 |
| Forfeited | (8 |) 23.11 |
| Outstanding March 31, 2013 | 252 | \$25.92 |

At March 31, 2013, there was \$2,714 of compensation expense that has yet to be recognized related to non-vested restricted stock share awards, which will be recognized over a weighted-average period of 1.11 years.

NOTE 7. EARNINGS PER SHARE

The following table reflects the reconciliation between basic and diluted earnings per share:

| | Three Months Ended March 31, | | Nine Months Ended March 31, | |
|--|---------------------------------|----------|--------------------------------|-----------|
| | 2013 | 2012 | 2013 | 2012 |
| Net Income | \$45,996 | \$36,657 | \$128,976 | \$111,657 |
| Common share information: | | | | |
| Weighted average shares outstanding for basic earnings per share | 86,120 | 86,824 | 86,104 | 86,600 |
| Dilutive effect of stock options and restricted stock | 585 | 768 | 546 | 766 |
| Weighted average shares outstanding for diluted earnings per share | 86,705 | 87,592 | 86,650 | 87,366 |
| Basic earnings per share | \$0.53 | \$0.42 | \$1.50 | \$1.29 |
| Diluted earnings per share | \$0.53 | \$0.42 | \$1.49 | \$1.28 |

Per share information is based on the weighted average number of common shares outstanding for the three and nine-month periods ended March 31, 2013 and 2012. Stock options and restricted stock have been included in the calculation of earnings per share to the extent they are dilutive. There were 1 anti-dilutive stock options or restricted stock excluded for the three month period ended March 31, 2013 (no shares were excluded for the three month period ended March 31, 2012). 155 anti-dilutive stock options and restricted stock were excluded from the computation of

Table of Contents

diluted earnings per share for the nine-month period ended March 31, 2013 (no shares were excluded for the nine-month period ended March 31, 2012).

NOTE 8. BUSINESS SEGMENT INFORMATION

The Company is a provider of integrated computer systems that perform data processing (available for in-house installations or outsourced services) for banks and credit unions. The Company's operations are classified into two reportable segments: bank systems and services ("Bank") and credit union systems and services ("Credit Union"). The Company evaluates the performance of its segments and allocates resources to them based on various factors, including prospects for growth, return on investment, and return on revenue.

Table of Contents

| | Three Months Ended March 31, 2013 | | | Three Months Ended March 31, 2012 | | |
|-------------------------------|--------------------------------------|--------------|-----------|--------------------------------------|--------------|-----------|
| | Bank | Credit Union | Total | Bank | Credit Union | Total |
| REVENUE | | | | | | |
| License | \$10,786 | \$5,895 | \$16,681 | \$10,887 | \$4,122 | \$15,009 |
| Support and service | 191,845 | 58,570 | 250,415 | 173,422 | 53,113 | 226,535 |
| Hardware | 10,329 | 4,118 | 14,447 | 10,390 | 4,370 | 14,760 |
| Total revenue | 212,960 | 68,583 | 281,543 | 194,699 | 61,605 | 256,304 |
| COST OF SALES | | | | | | |
| Cost of license | 1,043 | 317 | 1,360 | 1,903 | 521 | 2,424 |
| Cost of support and service | 118,694 | 36,318 | 155,012 | 106,654 | 32,939 | 139,593 |
| Cost of hardware | 7,464 | 3,117 | 10,581 | 7,635 | 3,269 | 10,904 |
| Total cost of sales | 127,201 | 39,752 | 166,953 | 116,192 | 36,729 | 152,921 |
| GROSS PROFIT | \$85,759 | \$28,831 | 114,590 | \$78,507 | \$24,876 | 103,383 |
| OPERATING EXPENSES | | | 48,881 | | | 46,886 |
| INTEREST INCOME (EXPENSE) | | | (901) | | | (1,379) |
| INCOME BEFORE INCOME TAXES | | | \$64,808 | | | \$55,118 |
| | | | | | | |
| | Nine Months Ended March 31, 2013 | | | Nine Months Ended March 31, 2012 | | |
| | Bank | Credit Union | Total | Bank | Credit Union | Total |
| REVENUE | | | | | | |
| License | \$25,590 | \$17,165 | \$42,755 | \$28,102 | \$12,723 | \$40,825 |
| Support and service | 567,808 | 177,502 | 745,310 | 515,687 | 156,727 | 672,414 |
| Hardware | 30,121 | 13,052 | 43,173 | 33,769 | 13,492 | 47,261 |
| Total revenue | 623,519 | 207,719 | 831,238 | 577,558 | 182,942 | 760,500 |
| COST OF SALES | | | | | | |
| Cost of license | 2,764 | 925 | 3,689 | 3,736 | 930 | 4,666 |
| Cost of support and service | 336,572 | 106,541 | 443,113 | 309,848 | 96,701 | 406,549 |
| Cost of hardware | 21,858 | 9,823 | 31,681 | 23,747 | 10,319 | 34,066 |
| Total cost of sales | 361,194 | 117,289 | 478,483 | 337,331 | 107,950 | 445,281 |
| GROSS PROFIT | \$262,325 | \$90,430 | 352,755 | \$240,227 | \$74,992 | 315,219 |
| OPERATING EXPENSES | | | 160,103 | | | 140,136 |
| INTEREST INCOME (EXPENSE) | | | (3,125) | | | (4,048) |
| INCOME BEFORE INCOME TAXES | | | \$189,527 | | | \$171,035 |

Table of Contents

| | March 31, 2013 | June 30, 2012 |
|-----------------------------------|-------------------|------------------|
| Property and equipment, net | | |
| Bank systems and services | \$261,390 | \$245,069 |
| Credit Union systems and services | 29,939 | 31,661 |
| Total | \$291,329 | \$276,730 |
| Intangible assets, net | | |
| Bank systems and services | \$589,898 | \$591,857 |
| Credit Union systems and services | 232,503 | 230,389 |
| Total | \$822,401 | \$822,246 |

The Company has not disclosed any additional asset information by segment, as the information is not produced internally and its preparation is impracticable.

NOTE 9. SUBSEQUENT EVENTS

On May 6, 2013, the Company's Board of Directors declared a cash dividend of \$0.20 per share on its common stock, payable on May 30, 2013 to shareholders of record on May 17, 2013.

Table of Contents

ITEM 2. MANAGEMENT'S DISCUSSION AND ANALYSIS OF FINANCIAL CONDITION AND RESULTS OF OPERATIONS

This discussion and analysis should be read in conjunction with the condensed consolidated financial statements and the accompanying notes to the condensed consolidated financial statements included in this Form 10-Q.

RESULTS OF OPERATIONS

Background and Overview

Jack Henry & Associates, Inc. (JHA) is a leading provider of technology solutions and payment processing services primarily for financial services organizations. Our solutions are marketed and supported through three primary brands. Jack Henry Banking® supports banks ranging from community to mid-tier, multi-billion dollar institutions with information and transaction processing solutions. Symitar® is a leading provider of information and transaction processing solutions for credit unions of all sizes. ProfitStars® provides specialized products and services that enable financial institutions of every asset size and charter, and diverse corporate entities outside the financial services industry, to mitigate and control risks, optimize revenue and growth opportunities, and contain costs. JHA's integrated solutions are available for in-house installation and outsourced and hosted delivery.

The majority of our revenue is derived from recurring outsourcing fees and transaction processing fees that predominantly have contract terms of five years or greater. Support and service fees also include in-house maintenance fees on primarily annual contract terms. Less predictable software license fees and hardware sales complement our primary revenue sources. We continually seek opportunities to increase revenue while at the same time contain costs to expand margins.

In the third quarter of fiscal 2013, revenues increased 10% or \$25,239 compared to the same period in the prior year, with strong growth continuing in our support & service revenue component, particularly in our electronic payment services. In the nine months ending March 31, 2013, revenues increased 9% or \$70,738 compared to the same nine months last year, with strong growth continuing in all components of our support & service revenues. The growth in revenue and the Company's continued focus on cost management continued to drive gross margins up, for both the three and nine month periods presented.

Operating expenses increased 4% for the quarter due to increased commission expenses. Operating expenses increased 14% for the nine month period ended March 31, 2013 mainly due to expenses related to the impact of widespread flooding caused by Hurricane Sandy on our Lyndhurst, New Jersey item processing center. Year-to-date expenses related to this event total \$12,436, net of insurance recoveries received in the current quarter. Insurance claims continue to be made by JHA to recover the remaining Hurricane Sandy related expenses. These claims have not been finalized and no amounts have been recorded for these potential insurance recoveries in the financial results for the period ending March 31, 2013. The amount recovered may differ from the amount of the expense.

Increased revenue and gross margins, partially offset by increased operating expenses resulted in a combined 25% increase in net income for the quarter and 16% year-to-date.

We continued our strong growth in fiscal 2013 with record revenue for both the quarter and the nine month period. Significant portions of our business continue to come from recurring revenue and our healthy sales pipeline is also encouraging. Our customers continue to face regulatory and operational challenges which our products and services address, and in these times they have an even greater need for our solutions that directly address institutional profitability and efficiency. Our strong balance sheet, access to extensive lines of credit, the strength of our existing product line and an unwavering commitment to superior customer service position us well to address current and future opportunities to extend our customer base and produce returns for our stockholders.

A detailed discussion follows of the major components of the results of operations for the three and nine-month periods ended March 31, 2013. All amounts are in thousands and discussions compare the current three and nine-month periods ended March 31, 2013, to the prior year three and nine-month periods ended ended March 31, 2012.

REVENUE

| License Revenue | Three Months Ended March 31, 2013 | 2012 | % Change | Nine Months Ended March 31, 2013 | 2012 | % Change |
|-----------------|---|------|-------------|--|------|-------------|
|-----------------|---|------|-------------|--|------|-------------|

Edgar Filing: HENRY JACK & ASSOCIATES INC - Form 10-Q

| | | | | | | | | |
|-----------------------------|----------|----------|----|---|----------|----------|---|---|
| License | \$16,681 | \$15,009 | 11 | % | \$42,755 | \$40,825 | 5 | % |
| Percentage of total revenue | 6 | % 6 | % | | 5 | % 5 | % | |

License revenue increased for the quarter and year-to-date periods because of strong revenues from our core and complementary Credit Union products.

14

Table of Contents

While license fees will fluctuate, recent trends indicate that our customers are increasingly electing to contract for our products via outsourced delivery rather than a traditional license as our outsourced delivery does not require an up-front capital investment in license fees. We expect this trend to continue in the long term.

| Support and Service Revenue | Three Months Ended | | | % | Nine Months Ended | | | % |
|-----------------------------------|--------------------|-----------|--------|---|-------------------|-----------|--------|---|
| | March 31, | | Change | | March 31, | | Change | |
| | 2013 | 2012 | | | 2013 | 2012 | | |
| Support and service | \$250,415 | \$226,535 | 11 | % | \$745,310 | \$672,414 | 11 | % |
| Percentage of total revenue | 89 | % 88 | % | | 90 | % 88 | % | |
| | Qtr over Qtr | | | | Year over Year | | | |
| | \$ Change | % Change | | | \$ Change | % Change | | |
| In-House Support & Other Services | \$2,737 | 4 | % | | \$10,366 | 5 | % | |
| Electronic Payment Services | 15,564 | 18 | % | | 43,002 | 17 | % | |
| Outsourcing Services | 2,846 | 6 | % | | 12,044 | 9 | % | |
| Implementation Services | 2,733 | 15 | % | | 7,484 | 14 | % | |
| Total Increase | \$23,880 | | | | \$72,896 | | | |

There was growth in all support and service revenue components for the current quarter and year-to-date.

In-house support and other services revenue increased, both for the quarter and year-to-date, due to annual maintenance fee increases as our customers' assets grow. Revenue from our complementary products has also grown as the total number of supported in-house products has grown.

Electronic payment services continue to experience the largest growth. The quarterly and year-to-date revenue increases are attributable to strong performance across debit/credit card processing services, online bill payment services and ACH processing.

Outsourcing services for banks and credit unions continue to drive revenue growth as customers continue to show a preference for outsourced delivery of our solutions. We expect the trend towards outsourced product delivery to benefit outsourcing services revenue for the foreseeable future. Revenues from outsourcing services are typically earned under multi-year service contracts and therefore provide a long-term stream of recurring revenues.

Implementation services revenue increased for the quarter due mainly to increased implementations of our core banking platform products and related complementary products, coupled with higher merger conversion revenues from our core banking and credit union platform products.

| Hardware Revenue | Three Months Ended | | | % | Nine Months Ended | | | % |
|-----------------------------|--------------------|----------|--------|----|-------------------|----------|--------|----|
| | March 31, | | Change | | March 31, | | Change | |
| | 2013 | 2012 | | | 2013 | 2012 | | |
| Hardware | \$14,447 | \$14,760 | (2) |)% | \$43,173 | \$47,261 | (9) |)% |
| Percentage of total revenue | 5 | % 6 | % | | 5 | % 6 | % | |

Hardware revenue continues to fluctuate from quarter to quarter. Revenue decreased for the three and nine month periods due to a decrease in the number of third party hardware systems and components delivered. Although there will be continuing quarterly fluctuations, we expect there to be an overall decreasing trend in hardware sales due to the change in sales mix towards outsourcing contracts, which typically do not include hardware, and the general deflationary trend of computer prices.

BACKLOG

Our backlog of \$459,998 (\$100,465 in-house and \$359,533 outsourcing) at March 31, 2013 increased 16% from \$396,977 (\$82,419 in-house and \$314,558 outsourcing) at March 31, 2012. The current quarter backlog increased 2% from December 31, 2012, when backlog was \$452,239 (\$89,796 in-house and \$362,443 outsourcing).

Table of Contents

COST OF SALES AND GROSS PROFIT

| | Three Months Ended | | | % Change | Nine Months Ended | | | % Change |
|----------------------------------|--------------------|-----------|------|-------------|-------------------|-----------|------|-------------|
| | March 31, 2013 | 2012 | | | March 31, 2013 | 2012 | | |
| Cost of License | \$1,360 | \$2,424 | (44) |)% | \$3,689 | \$4,666 | (21) |)% |
| Percentage of total revenue | <1% | 1 | | % | <1% | 1 | | % |
| License Gross Profit | \$15,321 | \$12,585 | 22 | % | \$39,066 | \$36,159 | 8 | % |
| Gross Profit Margin | 92 | % 84 | | % | 91 | % 89 | | % |
| Cost of support and service | \$155,012 | \$139,593 | 11 | % | \$443,113 | \$406,549 | 9 | % |
| Percentage of total revenue | 55 | % 54 | | % | 53 | % 53 | | % |
| Support and Service Gross Profit | \$95,403 | \$86,942 | 10 | % | \$302,197 | \$265,865 | 14 | % |
| Gross Profit Margin | 38 | % 38 | | % | 41 | % 40 | | % |
| Cost of hardware | \$10,581 | \$10,904 | (3) |)% | \$31,681 | \$34,066 | (7) |)% |
| Percentage of total revenue | 4 | % 4 | | % | 4 | % 4 | | % |
| Hardware Gross Profit | \$3,866 | \$3,856 | — | % | \$11,492 | \$13,195 | (13) |)% |
| Gross Profit Margin | 27 | % 26 | | % | 27 | % 28 | | % |
| TOTAL COST OF SALES | \$166,953 | \$152,921 | 9 | % | \$478,483 | \$445,281 | 7 | % |
| Percentage of total revenue | 59 | % 60 | | % | 58 | % 59 | | % |
| TOTAL GROSS PROFIT | \$114,590 | \$103,383 | 11 | % | \$352,755 | \$315,219 | 12 | % |
| Gross Profit Margin | 41 | % 40 | | % | 42 | % 41 | | % |

Cost of license depends greatly on third party reseller agreement software vendor costs. During the quarter, sales of these third party vendor licenses decreased as a percentage of total license revenue leading to lower related costs and increased gross profit margins. Year-to-date gross profit margins increased slightly mainly due to the increased current quarter margins.

Gross profit margins in support and service remained consistent for the three month period compared to last year. Gross profit margins for the nine month period increased due to economies of scale realized from increased revenues, particularly in electronic payment services.

In general, changes in cost of hardware trend consistently with hardware revenue. For the current quarter, gross margins increased only slightly from the prior year. Year-to-date margins have decreased slightly, being impacted by reduced sales of higher margin products related to hardware upgrades in the first quarter of the current year.

OPERATING EXPENSES

| | Three Months Ended | | | % Change | Nine Months Ended | | | % Change |
|---|--------------------|----------|----|-------------|-------------------|----------|---|-------------|
| | March 31, 2013 | 2012 | | | March 31, 2013 | 2012 | | |
| Selling and Marketing | \$20,935 | \$18,994 | 10 | % | \$61,061 | \$55,912 | 9 | % |
| Percentage of total revenue | 7 | % 7 | | % | 7 | % 7 | | % |
| Selling and marketing expenses for the quarter and year-to-date have increased mainly due to higher commission expenses. This is in line with increased sales volume of long term service contracts on which commissions are paid as a percentage of total revenue. Selling and Marketing costs remain consistent as a percentage of total revenue. | | | | | | | | |
| Research and Development | \$15,996 | \$15,471 | 3 | % | \$46,333 | \$45,482 | 2 | % |
| Percentage of total revenue | 6 | % 6 | | % | 6 | % 6 | | % |

Table of Contents

Research and development expenses increased slightly for the three and nine month periods ended March 31, 2013 primarily due to increased salary and contractor services costs.

| General and Administrative | Three Months Ended | | % Change | Nine Months Ended | | % Change |
|-----------------------------|--------------------|----------|----------|-------------------|----------|----------|
| | March 31, 2013 | 2012 | | March 31, 2013 | 2012 | |
| General and administrative | \$11,950 | \$12,421 | (4)% | \$52,709 | \$38,742 | 36 % |
| Percentage of total revenue | 4 % | 5 % | | 6 % | 5 % | |

General and administrative expenses for the quarter decreased slightly due to insurance recoveries of \$2,184,000 received against our Lyndhurst, New Jersey expenses, partially offset by increased salaries costs in line with the 4% increase in general and administrative headcount. Year-to-date general and administrative expenses increased compared to last year due mainly to \$12,436 of expenses, net of insurance recoveries received, related to the impact of widespread flooding caused by Hurricane Sandy on our Lyndhurst, New Jersey item processing center.

Insurance claims, other than those received in the current year, have been made by JHA to recover the remaining Hurricane Sandy related expenses. These claims have not been finalized and no amounts have been recorded in relation to these gain contingencies in the financial results for the period ending March 31, 2013.

INTEREST INCOME AND EXPENSE

| | Three Months Ended | | % Change | Nine Months Ended | | % Change |
|------------------|--------------------|------------|----------|-------------------|------------|----------|
| | March 31, 2013 | 2012 | | March 31, 2013 | 2012 | |
| Interest Income | \$133 | \$85 | 56 % | \$511 | \$320 | 60 % |
| Interest Expense | \$(1,034) | \$(1,464) | (29)% | \$(3,636) | \$(4,368) | (17)% |

Interest income for the three and nine-month periods ended March 31, 2013 fluctuated due to changes in invested balances and yields on invested balances. Interest expense decreased for the quarter and year-to-date due to the lower outstanding balance on our term loan compared to last year.

PROVISION FOR INCOME TAXES

The provision for income taxes was \$18,812 and \$60,551 for the three and nine-month periods ended March 31, 2013 compared with \$18,461 and \$59,378 for the same periods last year. As of the end of the current quarter, the effective rate of income taxes is 29.0% and 31.9% of income before income taxes for the quarter and year-to-date respectively, compared to 33.5% and 34.7% as reported in fiscal 2012. The current year income tax rate was lower primarily due to the recognition of previously unrecognized tax benefits during the quarter ended December 31, 2012 following the close of an Internal Revenue Service audit of fiscal years 2010 and 2011, as well as the Research and Experimentation Credit which was retroactively extended from January 1, 2012 to December 31, 2013 during the quarter ended March 31, 2013.

NET INCOME

Net income increased 25% for the three months ended March 31, 2013. For the third quarter of fiscal 2013, it was \$45,996 or \$0.53 per diluted share compared to \$36,657, or \$0.42 per diluted share in the same period last year. Net income also increased for the nine month period ended March 31, 2013 to \$128,976 or \$1.49 per diluted share compared to \$111,657 or \$1.28 per diluted share, for the same nine month period last year.

BUSINESS SEGMENT DISCUSSION

The Company is a provider of integrated computer systems that perform data processing (available for in-house installations or outsourced services) for banks and credit unions. The Company's operations are classified into two reportable segments: bank systems and services ("Bank") and credit union systems and services ("Credit Union"). The Company evaluates the performance of its segments and allocates resources to them based on various factors, including prospects for growth, return on investment, and return on revenue.

Table of Contents

Bank Systems and Services

| | Three Months Ended | | % | Change | Nine Months Ended | | % | Change |
|---------------------|--------------------|-----------|---|--------|-------------------|-----------|---|--------|
| | March 31, 2013 | 2012 | | | March 31, 2013 | 2012 | | |
| Revenue | \$212,960 | \$194,699 | 9 | % | \$623,519 | \$577,558 | 8 | % |
| Gross Profit | \$85,759 | \$78,507 | 9 | % | \$262,325 | \$240,227 | 9 | % |
| Gross Profit Margin | 40 | % 40 | % | | 42 | % 42 | % | |

Revenue in the Bank segment increased 9% compared to the equivalent quarter last fiscal year. This was primarily due to growth in all areas of support and service revenue, particularly in electronic payment transaction processing services revenue which grew 21% over the same period last year.

Year-to-date revenue increased 8% for the nine month period due mainly to a 10% increase in support and service revenue. Within support and service revenue, the increase was driven by 17% year-over-year growth in electronic payment services revenues from transaction processing.

Gross profit margins remain consistent for both the quarter and year-to-date.

Credit Union Systems and Services

| | Three Months Ended | | % | Change | Nine Months Ended | | % | Change |
|---------------------|--------------------|----------|----|--------|-------------------|-----------|----|--------|
| | March 31, 2013 | 2012 | | | March 31, 2013 | 2012 | | |
| Revenue | \$68,583 | \$61,605 | 11 | % | \$207,719 | \$182,942 | 14 | % |
| Gross Profit | \$28,831 | \$24,876 | 16 | % | \$90,430 | \$74,992 | 21 | % |
| Gross Profit Margin | 42 | % 40 | % | | 44 | % 41 | % | |

Revenue in the Credit Union segment increased 11% from the same quarter last year mainly due to support & service revenue which grew 10%, coupled with an increase in core and complementary product license revenues. Support & service revenue increased due mainly to an 12% increase in electronic payment services from continuing growth of our online bill payment processing and debit/credit card processing services in the Credit Union segment.

Year-to-date revenue in the Credit Union segment has increased 14% over the prior year. Support & service revenues grew 13% through increases in electronic payment services (which grew 17%) due to the continuing growth of our transaction processing and debit/credit card processing services.

Gross profit margins for the Credit Union segment for the three and nine month periods have increased mainly due to economies of scale realized in increased transaction volume in our payment processing services and increased license revenues noted above. License revenues achieve higher margins relative to the other components of revenue.

FINANCIAL CONDITION

Liquidity

The Company's cash and cash equivalents totaled \$182,051 at March 31, 2013, increasing from \$157,313 at June 30, 2012, and from \$89,771 at March 31, 2012. The increase from June 30, 2012 is primarily due to receipts from our annual maintenance billings.

The following table summarizes net cash from operating activities in the statement of cash flows:

Table of Contents

| | Nine Months Ended | | |
|---|-------------------|------------|---|
| | March 31, | | |
| | 2013 | 2012 | |
| Net income | \$128,976 | \$111,657 | |
| Non-cash expenses | 88,219 | 85,533 | |
| Change in receivables | 91,735 | 89,139 | |
| Change in deferred revenue | (153,055 |) (156,837 |) |
| Change in other assets and liabilities | (3,450 |) (11,475 |) |
| Net cash provided by operating activities | \$152,425 | \$118,017 | |

Cash provided by operating activities for the fiscal year to date increased 29% compared to last year. Cash from operations is primarily used to repay debt, pay dividends, repurchase stock and fund acquisitions and other capital expenditures. The increase compared to last year reflects increased earnings driven by continued strong revenue growth, ongoing cost control and decreased interest costs.

Cash used in investing activities for the current year totaled \$66,031. The largest use of cash included \$37,942 for the development of software and \$28,413 capital expenditures on facilities and equipment, which includes spending on our online bill payment data center migration. Other uses of cash included \$186 for the acquisition of customer contracts. These expenditures have been partially offset by proceeds of \$510 from the sale of assets. In the first nine months of fiscal 2012, cash used in investing activities totaled \$49,358 which included capital expenditures for facilities and equipment of \$26,555, including ongoing build-out of our Allen, TX facility, computer equipment purchases and related purchased software. Other major uses of cash included \$25,855 for the development of software and \$720 for the acquisition of customer contracts. This expenditure was partially offset by \$2,772 proceeds from an aircraft sale.

Financing activities used cash of \$61,656 during the current year. There were cash outflows to repay long and short term borrowings on our credit facilities of \$23,324, dividends paid to stockholders of \$31,000, and purchase of treasury shares of \$15,788. Cash used was partially offset by \$8,456 net proceeds from the issuance of stock and tax related to stock-based compensation. Net cash used by financing activities in the first nine months of last year was \$42,013 and includes \$24,315 repayments on our credit facilities and \$28,164 in dividend payments to shareholders, partially offset by \$10,466 of net proceeds from the issuance of stock and tax related to stock-based compensation. We have not experienced any significant issues with our current collection efforts. Furthermore, we believe that any future impact to our liquidity would be minimized by our access to available lines of credit.

Capital Requirements and Resources

The Company generally uses existing resources and funds generated from operations to meet its capital requirements. Capital expenditures totaling \$28,413 and \$26,555 for the nine-month periods ended March 31, 2013 and 2012, respectively, were made primarily for additional equipment and the improvement of existing facilities. These additions were funded from cash generated by operations. Total consolidated capital expenditures for the Company for fiscal year 2013 are not expected to exceed \$50,000 and will be funded from cash generated by operations.

The Board of Directors has authorized the Company to repurchase shares of its common stock. Under this authorization, the Company may finance its share repurchases with available cash reserves or short-term borrowings on its existing credit facilities. The share repurchase program does not include specific price targets or timetables and may be suspended at any time. At March 31, 2013, there were 15,850 shares in treasury stock and the Company had the remaining authority to repurchase up to 4,140 additional shares. The total cost of treasury shares at March 31, 2013 is \$359,744. During fiscal 2013, the Company repurchased 398 treasury shares for \$15,788. At June 30, 2012, there were 15,452 shares in treasury stock and the Company had the authority to repurchase up to 4,539 additional shares.

The Company has entered into a bank credit facility agreement that includes a revolving loan and a term loan.

Revolving credit facility

The long term revolving loan allows for borrowings of up to \$150,000, which may be increased by the Company at any time until maturity to \$250,000. The revolving loan terminates June 4, 2015. At March 31, 2013, there was no outstanding revolving loan balance.

Term loan

The term loan had an original principal balance of \$150,000, with quarterly principal payments of \$5,625 that began on September 30, 2011. The remaining outstanding balance on June 4, 2015 is due and payable on that date. At

19

Table of Contents

March 31, 2013, the outstanding balance of \$110,625 was bearing interest at a rate of 2.29%, and \$22,500 will be maturing within the next twelve months.

Each of the above loans bear interest at a variable rate equal to (a) a rate based on LIBOR or (b) an alternate base rate (the greater of (a) the Federal Funds Rate plus 0.5%, (b) the Prime Rate or (c) LIBOR plus 1.0%), plus an applicable percentage in each case determined by the Company's leverage ratio. The loans are secured by pledges of capital stock of certain subsidiaries of the Company. The loans are also guaranteed by certain subsidiaries of the Company. The credit facility is subject to various financial covenants that require the Company to maintain certain financial ratios as defined in the agreement. As of March 31, 2013, the Company was in compliance with all such covenants.

Capital leases

The Company has entered into various capital lease obligations for the use of certain computer equipment. Long term capital lease obligations were entered into of which \$19,698 remains outstanding at March 31, 2013 and \$12,768 will be maturing within the next twelve months. The Company also has short term capital lease obligations totaling \$2,184 at March 31, 2013.

Other lines of credit

The Company renewed an unsecured bank credit line on April 29, 2012 which provides for funding of up to \$5,000 and bears interest at the prime rate less 1% (2.25% at March 31, 2013). The credit line was renewed through April 29, 2014. At March 31, 2013, no amount was outstanding.

Critical Accounting Policies

The Company regularly reviews its selection and application of significant accounting policies and related financial disclosures. The application of these accounting policies requires that management make estimates and judgments. The estimates that affect the application of our most critical accounting policies and require our most significant judgments are outlined in Management's Discussion and Analysis of Financial Condition and Results of Operations – "Critical Accounting Policies" – contained in our annual report on Form 10-K for the year ended June 30, 2012.

Forward Looking Statements

The Management's Discussion and Analysis of Results of Operations and Financial Condition and other portions of this report contain forward-looking statements within the meaning of federal securities laws. Actual results are subject to risks and uncertainties, including both those specific to the Company and those specific to the industry, which could cause results to differ materially from those contemplated. The risks and uncertainties include, but are not limited to, the matters detailed at Risk Factors in our Annual Report on Form 10-K for the fiscal year ended June 30, 2012 and as updated in our Quarterly Report on Form 10-Q for the quarter ended December 31, 2012. Undue reliance should not be placed on the forward-looking statements. The Company does not undertake any obligation to publicly update any forward-looking statements.

CONCLUSION

The Company's results of operations and its financial position continue to be solid, with increased gross profit and net income for the three and nine-month periods ended March 31, 2013, compared to the same period a year ago. We continue to be cautiously optimistic, as we maintain significant levels of recurring revenue and continue to see a strong backlog of contracts for products and services yet to be delivered. Our overall results reflect the continuing attitude of cooperation and commitment by each employee, management's ongoing cost control efforts and our commitment to continue delivering top quality products and superior services to all of our customers in the markets we serve. We believe that we are well positioned to address current and future opportunities to extend our customer base and produce returns for our stockholders.

ITEM 3. QUANTITATIVE AND QUALITATIVE DISCLOSURES ABOUT MARKET RISK

Market risk refers to the risk that a change in the level of one or more market prices, interest rates, indices, volatilities, correlations or other market factors such as liquidity, will result in losses for a certain financial instrument or group of financial instruments. We are currently exposed to credit risk on credit extended to customers and interest risk on outstanding debt. We do not currently use any derivative financial instruments. We actively monitor these risks through a variety of controlled procedures involving senior management.

Based on the controls in place and the credit worthiness of the customer base, we believe the credit risk associated with the extension of credit to our customers will not have a material adverse effect on our consolidated financial position, results of operations or cash flows.

Based on our outstanding debt with variable interest rates as of March 31, 2013, a 1% increase in our borrowing rate would increase annual interest expense in fiscal 2013 by less than \$1,200.

Table of Contents

ITEM 4. CONTROLS AND PROCEDURES

As of the end of the period covered by this Quarterly Report on Form 10-Q, an evaluation was carried out under the supervision and with the participation of our management, including our Company's Chief Executive Officer (CEO) and Chief Financial Officer (CFO), of the effectiveness of the design and operation of our disclosure controls and procedures pursuant to Exchange Act Rules 13a-15 and 15d-15. Based upon that evaluation, the CEO and CFO concluded that our disclosure controls and procedures are effective to ensure that information we are required to disclose in reports that we file or submit under the Exchange Act is recorded, processed, summarized and reported within the time periods specified in SEC rules and forms. For this purpose, disclosure controls and procedures include controls and procedures designed to ensure that information that is required to be disclosed under the Exchange Act is accumulated and communicated to the Company's management, including the CEO and CFO, as appropriate to allow timely decisions regarding required disclosure.

There was no change in our internal control over financial reporting that occurred during the quarter ended March 31, 2013 that has materially affected, or is reasonably likely to materially affect, our internal control over financial reporting.

Table of Contents

PART II. OTHER INFORMATION

ITEM 2. UNREGISTERED SALES OF EQUITY SECURITIES AND USE OF PROCEEDS

(c) Issuer Purchases of Equity Securities

The following shares of the Company were repurchased during the quarter ended March 31, 2013:

| | Total Number of Shares Purchased | Average Price of Share | Total Number of Shares Purchased as Part of Publicly Announced Plans | Maximum Number of Shares that May Yet Be Purchased Under the Plans (1) |
|--------------------------------|--|------------------------------|---|---|
| January 1 - January 31, 2013 | — | \$— | — | 4,289,645 |
| February 1 - February 28, 2013 | 149,329 | 43.46 | 149,329 | 4,140,316 |
| March 1 - March 31, 2013 | — | — | — | 4,140,316 |
| Total | 149,329 | 43.46 | 149,329 | 4,140,316 |

(1) Purchases made under the stock repurchase authorization approved by the Company's Board of Directors on October 4, 2002 with respect to 3.0 million shares, increased by 2.0 million shares on April 29, 2005, by 5.0 million shares on August 28, 2006, by 5.0 million shares on February 4, 2008, and by 5.0 million shares on August 25, 2008. These authorizations have no specific dollar or share price targets and no expiration dates.

ITEM 6. EXHIBITS

- 31.1 Certification of the Chief Executive Officer dated May 6, 2013
- 31.2 Certification of the Chief Financial Officer dated May 6, 2013
- 32.1 Written Statement of the Chief Executive Officer dated May 6, 2013
- 32.2 Written Statement of the Chief Financial Officer dated May 6, 2013
- 101.INS* XBRL Instance Document
- 101.SCH* XBRL Taxonomy Extension Schema Document
- 101.CAL* XBRL Taxonomy Extension Calculation Linkbase Document
- 101.DEF* XBRL Taxonomy Extension Definition Linkbase Document
- 101.LAB* XBRL Taxonomy Extension Label Linkbase Document
- 101.PRE* XBRL Taxonomy Extension Presentation Linkbase Document

* Furnished with this quarterly report on Form 10-Q are the following documents formatted in XBRL (Extensible Business Reporting Language): (i) the Condensed Consolidated Balance Sheets at March 31, 2013 and June 30, 2012, (ii) the Condensed Consolidated Statements of Income for the three and nine-month periods ended March 31, 2013 and 2012, (iii) the Condensed Consolidated Statements of Cash Flows for the nine months ended March 31, 2013 and 2012, and (iv) Notes to Condensed Consolidated Financial Statements.

Table of Contents

SIGNATURES

Pursuant to the requirements of the Securities Exchange Act of 1934, the registrant has duly caused this quarterly report on Form 10-Q to be signed on its behalf by the undersigned thereunto duly authorized.

JACK HENRY & ASSOCIATES, INC.

Date: May 6, 2013

/s/ John F. Prim
John F. Prim
Chief Executive Officer and Chairman

Date: May 6, 2013

/s/ Kevin D. Williams
Kevin D. Williams
Chief Financial Officer and Treasurer