

CVS HEALTH Corp  
Form 10-Q  
May 03, 2016

UNITED STATES

SECURITIES AND EXCHANGE COMMISSION

Washington, D.C. 20549

FORM 10-Q

QUARTERLY REPORT PURSUANT TO SECTION 13 OR 15(d) OF THE SECURITIES EXCHANGE ACT OF 1934

For the Quarterly Period Ended March 31, 2016

TRANSITION REPORT PURSUANT TO SECTION 13 OR 15(d) OF THE SECURITIES EXCHANGE ACT OF 1934

For the transition period from \_\_\_\_\_ to \_\_\_\_\_.

Commission File Number 001-01011

CVS HEALTH CORPORATION

(Exact name of registrant as specified in its charter)

Delaware 05-0494040

(State of Incorporation) (I.R.S. Employer Identification Number)

One CVS Drive, Woonsocket, Rhode Island 02895

(Address of principal executive offices)

Registrant's telephone number, including area code: (401) 765-1500

Indicate by check mark whether the registrant (1) has filed all reports required to be filed by Section 13 or 15(d) of the Securities Exchange Act of 1934 during the preceding 12 months (or for such shorter period that the registrant was required to file such reports), and (2) has been subject to such filing requirements for the past 90 days. Yes  No

Indicate by check mark whether the registrant has submitted electronically and posted on its corporate Web site, if any, every Interactive Data File required to be submitted and posted pursuant to Rule 405 of Regulation S-T (§232.405 of this chapter) during the preceding 12 months (or for such shorter period that the registrant was required to submit and post such files). Yes  No

Indicate by check mark whether the registrant is a large accelerated filer, an accelerated filer, a non-accelerated filer or a smaller reporting company. See the definitions of "large accelerated filer," "accelerated filer" and "smaller reporting company" in Rule 12b-2 of the Exchange Act.

Large accelerated filer

Accelerated filer

Non-accelerated filer  (Do not check if a smaller reporting company)

Smaller reporting company

Indicate by check mark whether the registrant is a shell company (as defined in Rule 12b-2 of the Exchange Act). Yes  No

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Common Stock, \$0.01 par value, issued and outstanding at April 26, 2016:

1,074,022,092 shares

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## Part I Item 1

CVS Health Corporation  
Condensed Consolidated Statements of Income  
(Unaudited)

| In millions, except per share amounts              | Three Months<br>Ended March 31, |          |
|--|---------------------------------|----------|
|  | 2016                            | 2015     |
| Net revenues                                       | \$43,215                        | \$36,332 |
| Cost of revenues                                   | 36,471                          | 30,168   |
| Gross profit                                       | 6,744                           | 6,164    |
| Operating expenses                                 | 4,568                           | 4,032    |
| Operating profit                                   | 2,176                           | 2,132    |
| Interest expense, net                              | 283                             | 134      |
| Income before income tax provision                 | 1,893                           | 1,998    |
| Income tax provision                               | 746                             | 777      |
| Net income   | 1,147                           | 1,221    |
| Net income attributable to noncontrolling interest | (1)                             | —        |
| Net income attributable to CVS Health              | \$1,146                         | \$1,221  |
| Net income per share attributable to CVS Health:   |                                 |          |
| Basic  | \$1.04                          | \$1.08   |
| Diluted  | \$1.04                          | \$1.07   |
| Weighted average shares outstanding:               |                                 |          |
| Basic  | 1,092                           | 1,128    |
| Diluted  | 1,099                           | 1,136    |
| Dividends declared per share                       | \$0.425                         | \$0.350  |

See accompanying notes to condensed consolidated financial statements.

CVS Health Corporation  
Condensed Consolidated Statements of Comprehensive Income  
(Unaudited)

| In millions  | Three Months<br>Ended March 31, |         |
|--|---------------------------------|---------|
|  | 2016                            | 2015    |
| Net income   | \$1,147                         | \$1,221 |
| Other comprehensive income (loss):                           |                                 |         |
| Foreign currency translation adjustments, net of tax         | 18                              | (48 )   |
| Cash flow hedges, net of tax                                 | 1                               | 1       |
| Total other comprehensive income (loss)                      | 19                              | (47 )   |
| Comprehensive income   | 1,166                           | 1,174   |
| Comprehensive income attributable to noncontrolling interest | (1 )                            | —       |
| Comprehensive income attributable to CVS Health              | \$1,165                         | \$1,174 |

See accompanying notes to condensed consolidated financial statements.

CVS Health Corporation  
Condensed Consolidated Balance Sheets  
(Unaudited)

| In millions, except per share amounts   | March 31,<br>2016 | December 31,<br>2015 |
|---|-------------------|----------------------|
| <b>Assets:</b>  |                   |                      |
| Cash and cash equivalents   | \$ 1,779          | \$ 2,459             |
| Short-term investments  | 85                | 88                   |
| Accounts receivable, net  | 13,025            | 11,888               |
| Inventories   | 13,912            | 14,001               |
| Other current assets  | 612               | 722                  |
| Total current assets  | 29,413            | 29,158               |
| Property and equipment, net   | 9,862             | 9,855                |
| Goodwill  | 38,115            | 38,106               |
| Intangible assets, net  | 13,750            | 13,878               |
| Other assets  | 1,494             | 1,440                |
| Total assets  | \$ 92,634         | \$ 92,437            |
| <b>Liabilities:</b>   |                   |                      |
| Accounts payable  | \$ 7,361          | \$ 7,490             |
| Claims and discounts payable  | 8,530             | 7,653                |
| Accrued expenses  | 7,444             | 6,829                |
| Current portion of long-term debt   | 1,202             | 1,197                |
| Total current liabilities   | 24,537            | 23,169               |
| Long-term debt  | 26,267            | 26,267               |
| Deferred income taxes   | 4,232             | 4,217                |
| Other long-term liabilities   | 1,567             | 1,542                |
| Commitments and contingencies (Note 8)  | —                 | —                    |
| Redeemable noncontrolling interest  | —                 | 39                   |
| <b>Shareholders' equity:</b>  |                   |                      |
| CVS Health shareholders' equity:  |                   |                      |
| Preferred stock, par value \$0.01: 0.1 share authorized; none issued or outstanding   | —                 | —                    |
| Common stock, par value \$0.01: 3,200 shares authorized; 1,701 shares issued and 1,081 shares outstanding at March 31, 2016 and 1,699 shares issued and 1,101 shares outstanding at December 31, 2015 | 17                | 17                   |
| Treasury stock, at cost: 619 shares at March 31, 2016 and 597 shares at December 31, 2015   | (31,058 )         | (28,886 )            |
| Shares held in trust: 1 share at March 31, 2016 and December 31, 2015   | (31 )             | (31 )                |
| Capital surplus   | 31,254            | 30,948               |
| Retained earnings   | 36,182            | 35,506               |
| Accumulated other comprehensive income (loss)   | (339 )            | (358 )               |
| Total CVS Health shareholders' equity   | 36,025            | 37,196               |
| Noncontrolling interest   | 6                 | 7                    |
| Total shareholders' equity  | 36,031            | 37,203               |
| Total liabilities and shareholders' equity  | \$ 92,634         | \$ 92,437            |

See accompanying notes to condensed consolidated financial statements.

CVS Health Corporation  
Condensed Consolidated Statements of Cash Flows  
(Unaudited)

| In millions   | Three Months            |           |
|---|-------------------------|-----------|
|   | Ended March 31,<br>2016 | 2015      |
| Cash flows from operating activities:   |                         |           |
| Cash receipts from customers  | \$41,482                | \$34,570  |
| Cash paid for inventory and prescriptions dispensed by retail network pharmacies  | (35,575 )               | (28,276 ) |
| Cash paid to other suppliers and employees  | (2,961 )                | (4,162 )  |
| Interest received   | 5                       | 3         |
| Interest paid   | (378 )                  | (87 )     |
| Income taxes paid   | (161 )                  | (64 )     |
| Net cash provided by operating activities   | 2,412                   | 1,984     |
| Cash flows from investing activities:   |                         |           |
| Purchases of property and equipment   | (598 )                  | (419 )    |
| Proceeds from sale-leaseback transactions   | —                       | 25        |
| Proceeds from sale of property and equipment and other assets                     | 2                       | 8         |
| Acquisitions (net of cash acquired) and other investments                         | (51 )                   | (61 )     |
| Purchase of available-for-sale investments  | (36 )                   | (113 )    |
| Sales/maturities of available-for-sale investments                                | 50                      | 16        |
| Net cash used in investing activities   | (633 )                  | (544 )    |
| Cash flows from financing activities:   |                         |           |
| Decrease in short-term debt   | —                       | (185 )    |
| Purchase of noncontrolling interest in subsidiary                                 | (39 )                   | —         |
| Dividends paid  | (470 )                  | (399 )    |
| Proceeds from exercise of stock options   | 92                      | 126       |
| Excess tax benefits from stock-based compensation                                 | 27                      | 59        |
| Repurchase of common stock  | (2,066 )                | (2,007 )  |
| Other   | (4 )                    | —         |
| Net cash used in financing activities   | (2,460 )                | (2,406 )  |
| Effect of exchange rate changes on cash and cash equivalents                      | 1                       | 3         |
| Net decrease in cash and cash equivalents   | (680 )                  | (963 )    |
| Cash and cash equivalents at beginning of period                                  | 2,459                   | 2,481     |
| Cash and cash equivalents at end of period  | \$1,779                 | \$1,518   |
| Reconciliation of net income to net cash provided by operating activities:        |                         |           |
| Net income  | \$1,147                 | \$1,221   |
| Adjustments to reconcile net income to net cash provided by operating activities: |                         |           |
| Depreciation and amortization   | 617                     | 490       |
| Stock-based compensation  | 57                      | 44        |
| Deferred income taxes and other noncash items                                     | 17                      | (31 )     |
| Change in operating assets and liabilities, net of effects from acquisitions:     |                         |           |
| Accounts receivable, net  | (1,131 )                | (481 )    |
| Inventories   | 89                      | (313 )    |
| Other current assets  | 106                     | 269       |
| Other assets  | (52 )                   | (52 )     |



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|   |         |         |
|---|---------|---------|
| Accounts payable and claims and discounts payable | 798     | 756     |
| Accrued expenses                                  | 741     | 153     |
| Other long-term liabilities                       | 23      | (72 )   |
| Net cash provided by operating activities         | \$2,412 | \$1,984 |

See accompanying notes to condensed consolidated financial statements.

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CVS Health Corporation  
Notes to Condensed Consolidated Financial Statements  
(Unaudited)

Note 1 – Accounting Policies

Basis of Presentation

The accompanying unaudited condensed consolidated financial statements of CVS Health Corporation and its subsidiaries (collectively, “CVS Health” or the “Company”) have been prepared in accordance with the rules and regulations of the U.S. Securities and Exchange Commission (“SEC”) regarding interim financial reporting. In accordance with such rules and regulations, certain information and accompanying note disclosures normally included in financial statements prepared in accordance with accounting principles generally accepted in the United States of America (“GAAP”) have been condensed or omitted, although the Company believes the disclosures included herein are adequate to make the information presented not misleading. These condensed consolidated financial statements should be read in conjunction with the audited consolidated financial statements and notes thereto, which are included in Exhibit 13 to the Company’s Annual Report on Form 10-K for the year ended December 31, 2015 (“2015 Form 10-K”).

In the opinion of management, the accompanying unaudited condensed consolidated financial statements include all adjustments, consisting only of normal recurring adjustments, necessary for a fair presentation of the results for the interim periods presented. Because of the influence of various factors on the Company’s operations, including business combinations, certain holidays and other seasonal influences, net income for any interim period may not be comparable to the same interim period in previous years or necessarily indicative of income for the full year.

Principles of Consolidation

The condensed consolidated financial statements include the accounts of the Company and its majority-owned subsidiaries and variable interest entities (“VIEs”) for which the Company is the primary beneficiary. All material intercompany balances and transactions have been eliminated.

The Company continually evaluates its investments to determine if they represent variable interests in a VIE. If the Company determines that it has a variable interest in a VIE, the Company then evaluates if it is the primary beneficiary of the VIE. The evaluation is a qualitative assessment as to whether the Company has the ability to direct the activities of a VIE that most significantly impact the entity’s economic performance. The Company consolidates a VIE if it is considered to be the primary beneficiary.

Assets and liabilities of VIEs for which the Company is the primary beneficiary were not significant to the Company’s condensed consolidated financial statements. VIE creditors do not have recourse against the general credit of the Company.

Fair Value of Financial Instruments

The Company utilizes the three-level valuation hierarchy for the recognition and disclosure of fair value measurements. The categorization of assets and liabilities within this hierarchy is based upon the lowest level of input that is significant to the measurement of fair value. The three levels of the hierarchy consist of the following:

Level 1 – Inputs to the valuation methodology are unadjusted quoted prices in active markets for identical assets or liabilities that the Company has the ability to access at the measurement date.

Level 2 – Inputs to the valuation methodology are quoted prices for similar assets and liabilities in active markets, quoted prices in markets that are not active or inputs that are observable for the asset or liability, either directly or indirectly, for substantially the full term of the instrument.

Level 3 – Inputs to the valuation methodology are unobservable inputs based upon management’s best estimate of inputs market participants could use in pricing the asset or liability at the measurement date, including assumptions about risk.

As of March 31, 2016, the carrying value of cash and cash equivalents, short-term investments, accounts receivable and accounts payable approximated their fair value due to the nature of these financial instruments. The Company invests in money

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market funds, commercial paper and time deposits that are classified as cash and cash equivalents within the accompanying condensed consolidated balance sheets, as these funds are highly liquid and readily convertible to known amounts of cash. These investments are classified within Level 1 of the fair value hierarchy because they are valued using quoted market prices. The Company's short-term investments of \$85 million at March 31, 2016, consist of certificates of deposit with initial maturities of greater than three months when purchased that mature within one year from the balance sheet date. These investments, which are classified within Level 1 of the fair value hierarchy, are carried at fair value, which approximated historical cost at March 31, 2016. The carrying amount and estimated fair value of the Company's total long-term debt was \$27.5 billion and \$29.8 billion, respectively, as of March 31, 2016. The fair value of the Company's long-term debt was estimated based on quoted prices currently offered in active markets for the Company's debt, which is considered Level 1 of the fair value hierarchy.

#### Redeemable Noncontrolling Interest

As a result of the acquisition of Omnicare, Inc. ("Omnicare") in August 2015, the Company obtained a 73% ownership interest in a limited liability company ("LLC"). Due to the change in control in Omnicare, the noncontrolling member of the LLC had the contractual right to put its membership interest to the Company at fair value. Consequently, the noncontrolling interest in the LLC was recorded as a redeemable noncontrolling interest at fair value. During the three months ended March 31, 2016, the noncontrolling shareholder of the LLC exercised its option to sell its ownership interest and the Company purchased the noncontrolling interest in the LLC for approximately \$39 million.

Below is a summary of the changes in the redeemable noncontrolling interest for the three months ended March 31, 2016:

|  |       |
|--|-------|
| In millions  |       |
| Beginning balance  | \$ 39 |
| Net income attributable to noncontrolling interest   | 1     |
| Distributions  | (2 )  |
| Purchase of noncontrolling interest  | (39 ) |
| Reclassification to capital surplus in connection with purchase of noncontrolling interest | 1     |
| Ending balance   | \$—   |

#### Related Party Transactions

The Company has an equity method investment in SureScripts, LLC ("SureScripts"), which operates a clinical health information network. The Pharmacy Services and Retail/LTC segments utilize this clinical health information network in providing services to its client plan members and retail customers. The Company expensed fees for the use of this network of approximately \$13 million in both the three months ended March 31, 2016 and 2015. The Company's investment in and equity in earnings of SureScripts for all periods presented is immaterial.

In connection with the acquisition of Omnicare in August 2015, the Company obtained an equity method investment in Heartland Healthcare Services ("Heartland"). Heartland operates several long-term care pharmacies in four states. Heartland paid the Company approximately \$38 million for pharmaceutical inventory purchases during the three months ended March 31, 2016. Additionally, the Company performs certain collection functions for Heartland and then passes those customer cash collections to Heartland. The Company's investment in Heartland as of December 31, 2015 and March 31, 2016 and equity in earnings of Heartland for the three months ended March 31, 2016 is immaterial.

#### New Accounting Pronouncements

In November 2015, the Financial Accounting Standards Board ("FASB") issued Accounting Standards Update ("ASU") 2015-17, Income Taxes (Topic 740). The new guidance simplifies the presentation of deferred income taxes by

requiring that deferred tax assets and liabilities be classified as noncurrent in a classified statement of financial position. The updated standard is effective for the Company beginning on January 1, 2017 with early application permitted as of the beginning of any interim or annual reporting period. The Company has elected to early adopt this standard as of January 1, 2016 and has, accordingly, reclassified the current deferred tax assets to noncurrent deferred tax liabilities for all periods presented. The following is a reconciliation of the effect of the reclassification on the Company's condensed consolidated balance sheet as of December 31, 2015:

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| In millions                                | As<br>Previously<br>Reported | Adjustments | As<br>Revised |
|--|------------------------------|-------------|---------------|
| Deferred tax assets - current              | \$ 1,220                     | \$ (1,220 ) | \$ —          |
| Total current assets                       | 30,378                       | (1,220 )    | 29,158        |
| Total assets                               | 93,657                       | (1,220 )    | 92,437        |
| Deferred tax liabilities - noncurrent      | 5,437                        | (1,220 )    | 4,217         |
| Total liabilities and shareholders' equity | 93,657                       | (1,220 )    | 92,437        |

In May 2014, the FASB issued Accounting Standard Update (“ASU”) 2014-09, Revenue from Contracts with Customers (Topic 606). ASU 2014-09 outlines a single comprehensive model for companies to use in accounting for revenue arising from contracts with customers and supersedes most current revenue recognition guidance, including industry-specific guidance. In March 2016, the FASB issued ASU 2016-08, “Principal Versus Agent Considerations (Reporting Revenue Gross Versus Net),” which amends the principal-versus-agent implementation guidance and in April 2016 the FASB issued ASU 2016-10, "Identifying Performance Obligations and Licensing," which amends the guidance in those areas in the new revenue recognition standard. Both ASU's were issued in response to feedback received from the FASB-International Accounting Standards Board joint revenue recognition transition resource group. This new revenue standard is effective for annual reporting periods (including interim reporting periods within those periods) beginning January 1, 2018; early adoption in 2017 is permitted. Companies have the option of using either a full retrospective or a modified retrospective approach to adopt the guidance. This standard could impact the timing and amounts of revenue recognized. The Company is currently evaluating the effect that implementation of this standard will have on its consolidated financial position and results of operations upon adoption, as well as the method of transition and required disclosures.

In February 2016, the FASB issued a new lease accounting standard, ASU 2016-02, Leases (Topic 842). Lessees will be required to recognize a right-of-use asset and a lease liability for virtually all of their leases (other than leases that meet the definition of a short-term lease). The liability will be equal to the present value of lease payments. The asset will be based on the liability, subject to adjustment, such as for initial direct costs. For income statement purposes, a dual model was retained, requiring leases to be classified as either operating or finance leases. Operating leases will result in straight-line expense (similar to current operating leases) while finance leases will result in a front-loaded expense pattern (similar to current capital leases). Lessor accounting is similar to the current model, but updated to align with certain changes to the lessee model (e.g., certain definitions, such as initial direct costs, have been updated) and the new revenue recognition standard. The standard is effective for public companies for fiscal years, and interim periods within those fiscal years, beginning after December 15, 2018. Early adoption is permitted. The Company believes that the new standard will have a material impact on its consolidated balance sheet but it will not have a material impact on its liquidity. The Company is currently evaluating the effect that implementation of this standard will have on its consolidated results of operations upon adoption.

In March 2016, the FASB issued ASU No. 2016-09, Improvements to Employee Share-Based Payment Accounting, which amends Accounting Standard Codification Topic 718, Compensation - Stock Compensation, in three areas. (1) The new guidance eliminates accounting for tax benefits and deficiencies through equity to the extent of previous windfalls, and then to the income statement. The new requirement is to record all tax benefits and deficiencies through the income statement. The tax-related cash flows resulting from share-based payments are to be reported as operating activities on the statement of cash flows. (2) The new guidance also permits companies to withhold an amount up to the employees' maximum individual tax rate in the relevant jurisdiction without resulting in liability classification of the award. (3) Finally, the new guidance provides companies with an accounting policy election for the impact of forfeitures on the recognition of expense for share-based payment awards. Forfeitures can be estimated, as required today, or recognized when they occur. If elected, the change to recognize forfeitures when they occur needs to be

adopted using a modified retrospective approach, with a cumulative effect adjustment recorded to beginning retained earnings. The ASU is effective for annual reporting periods beginning after December 15, 2016, including interim periods within that annual reporting period. The Company is currently evaluating the effect of adopting this new accounting guidance.

Note 2 – Acquisition

On August 18, 2015, the Company acquired 100% of the outstanding common shares and voting interests of Omnicare for \$98 per share, for a total of \$9.6 billion and assumed long-term debt with a fair value of approximately \$3.1 billion. Omnicare is a leading health care services company that specializes in the management of complex pharmaceutical care. Omnicare's long-

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term care (“LTC”) business is the nation’s largest provider of pharmaceuticals, related pharmacy consulting and other ancillary services to chronic care facilities and other care settings. In addition, Omnicare has a specialty pharmacy business operating primarily under the name of Advanced Care Scripts, and provides commercialization services under the name of RxCrossroads®. The Company acquired Omnicare to expand its operations in dispensing prescription drugs to assisted-living and long-term care facilities, and to broaden its presence in the specialty pharmacy business as the Company seeks to serve a greater percentage of the growing senior patient population in the United States.

The following unaudited pro forma information presents a summary of the Company’s combined results of operations for the three months ended March 31, 2015 as if the Omnicare acquisition and the related financing transactions had occurred on January 1, 2014. The following pro forma financial information is not necessarily indicative of the results of operations as they would have been had the transactions been effected on the assumed date, nor is it necessarily an indication of trends in future results for a number of reasons, including, but not limited to, differences between the assumptions used to prepare the pro forma information, basic shares outstanding and dilutive equivalents, cost savings from operating efficiencies, potential synergies, and the impact of incremental costs incurred in integrating the businesses.

(in millions, except per share data)

|  |          |
|--|----------|
| Total revenues                                   | \$37,689 |
| Net income                                       | \$1,205  |
| Net income per share attributable to CVS Health: |          |
| Basic  | \$1.06   |
| Diluted  | \$1.06   |

#### Note 3 – Share Repurchase Program

During the three months ended March 31, 2016, the Company had the following outstanding share repurchase program that was authorized by the Company’s Board of Directors:

In billions

| Authorization Date                            | Authorized | Remaining |
|---|------------|-----------|
| December 15, 2014 (“2014 Repurchase Program”) | \$ 10.0    | \$ 5.6    |

The 2014 Repurchase Program, which was effective immediately when authorized, permits the Company to effect repurchases from time to time through a combination of open market repurchases, privately negotiated transactions, accelerated share repurchase transactions, and/or other derivative transactions. The 2014 Repurchase Program may be modified or terminated by the Board of Directors at any time.

During the three months ended March 31, 2016, the Company repurchased an aggregate of approximately 22.4 million shares of common stock for approximately \$2.1 billion pursuant to the 2014 Repurchase Program. This activity includes the accelerated share repurchase agreement (“ASR”) described below.

Pursuant to the authorization under the 2014 Repurchase Program, effective December 11, 2015, the Company entered into a \$725 million fixed dollar ASR with Barclays Bank PLC (“Barclays”). Upon payment of the \$725 million purchase price on December 14, 2015, the Company received a number of shares of its common stock equal to 80% of the \$725 million notional amount of the ASR or approximately 6.2 million shares. The initial 6.2 million shares of common stock delivered to the Company by Barclays were placed into treasury stock in December 2015. The ASR was accounted for as an initial treasury stock transaction for \$580 million and a forward contract for \$145 million. The forward contract was classified as an equity instrument and was recorded within capital surplus on the condensed consolidated balance sheet as of December 31, 2015. On January 28, 2016, the Company received 1.4 million shares of common stock, representing the remaining 20% of the \$725 million notional amount of the ASR, thereby



concluding the ASR. The remaining 1.4 million shares of common stock delivered to the Company by Barclays were placed into treasury stock and the forward contract was reclassified from capital surplus to treasury stock in January 2016.

At the time they were received, the initial and final receipt of shares resulted in an immediate reduction of the outstanding shares used to calculate the weighted average common shares outstanding for basic and diluted net income per share.

## Note 4 – Accumulated Other Comprehensive Income

Accumulated other comprehensive income consists of foreign currency translation adjustments, unrealized losses on cash flow hedges executed in previous years associated with the issuance of long-term debt, and changes in the net actuarial gains and losses associated with pension and other postretirement benefit plans. The following table summarizes the activity within the components of accumulated other comprehensive income.

Changes in accumulated other comprehensive income (loss) by component is shown on the below:

| In millions   | Three Months Ended March 31, 2016 <sup>(1)</sup> |                            |   |         |
|---|--|----------------------------|---|---------|
|   | Foreign Currency                                 | Losses on Cash Flow Hedges | Pension and Other Postretirement Benefits | Total   |
| Balance, December 31, 2015  | \$(165)  | \$ (7 )                    | \$ (186 )                                 | \$(358) |
| Other comprehensive income before reclassifications                             | 18   | —                          | —   | 18      |
| Amounts reclassified from accumulated other comprehensive income <sup>(2)</sup> | —  | 1                          | —   | 1       |
| Net other comprehensive income  | 18   | 1                          | —   | 19      |
| Balance, March 31, 2016   | \$(147)  | \$ (6 )                    | \$ (186 )                                 | \$(339) |
|   | Three Months Ended March 31, 2015 <sup>(1)</sup> |                            |   |         |
|   | Foreign Currency                                 | Losses on Cash Flow Hedges | Pension and Other Postretirement Benefits | Total   |
| Balance, December 31, 2014  | \$(65 )  | \$ (9 )                    | \$ (143 )                                 | \$(217) |
| Other comprehensive income (loss) before reclassifications                      | (48 )  | —                          | —   | (48 )   |
| Amounts reclassified from accumulated other comprehensive income <sup>(2)</sup> | —  | 1                          | —   | 1       |
| Net other comprehensive income (loss)   | (48 )  | 1                          | —   | (47 )   |
| Balance, March 31, 2015   | \$(113)  | \$ (8 )                    | \$ (143 )                                 | \$(264) |

(1) All amounts are net of tax.

The amounts reclassified from accumulated other comprehensive income for losses on cash flow hedges are recorded within interest expense, net on the condensed consolidated statement of income. The amounts reclassified (2) from accumulated other comprehensive income for pension and other postretirement benefits are included in operating expenses on the condensed consolidated statement of income.

## Note 5 – Interest Expense

The following are the components of net interest expense:

| In millions | Three Months Ended March 31, |      |
|-------------|------------------------------|------|
|             | 2016                         | 2015 |
|             |                              |      |

|                       |       |       |
|-----------------------|-------|-------|
| Interest expense      | \$288 | \$137 |
| Interest income       | (5 )  | (3 )  |
| Interest expense, net | \$283 | \$134 |

## Note 6 – Earnings Per Share

Earnings per share is computed using the two-class method. Options to purchase 3.6 million shares of common stock were outstanding, but were not included in the calculation of diluted earnings per share, for the three months ended March 31, 2016, because the options' exercise prices were greater than the average market price of the common shares and, therefore, the effect would be antidilutive. For the same reason, options to purchase less than one million shares of common stock were outstanding, but were not included in the calculation of diluted earnings per share for the three months ended March 31, 2015, respectively.

The following is a reconciliation of basic and diluted net income per share attributable to CVS Health for the respective periods:

| In millions, except per share amounts             | Three Months<br>Ended<br>March 31, |         |
|---|------------------------------------|---------|
|   | 2016                               | 2015    |
| Numerator for earnings per share calculations:    |                                    |         |
| Net income attributable to CVS Health             | \$1,146                            | \$1,221 |
| Income allocated to participating securities      | (6 )                               | (5 )    |
| Income available for common shareholders          | \$1,140                            | \$1,216 |
| Denominators for earnings per share calculations: |                                    |         |
| Weighted average shares, basic                    | 1,092                              | 1,128   |
| Effect of dilutive securities                     | 7                                  | 8       |
| Weighted average shares, diluted                  | 1,099                              | 1,136   |
| Net income per share attributable to CVS Health:  |                                    |         |
| Basic   | \$1.04                             | \$1.08  |
| Diluted   | \$1.04                             | \$1.07  |

## Note 7 – Segment Reporting

The Company has three reportable segments: Pharmacy Services, Retail/LTC and Corporate. The Retail/LTC Segment includes the operating results of the Company's Retail Pharmacy and LTC operating segments as the operations and economic characteristics are similar. The Company's segments maintain separate financial information by which operating results are evaluated on a regular basis by the Company's chief operating decision maker in deciding how to allocate resources and in assessing performance. The Company evaluates its Pharmacy Services and Retail/LTC segments' performance based on net revenue, gross profit and operating profit before the effect of nonrecurring charges and gains and certain intersegment activities. The Company evaluates the performance of its Corporate Segment based on operating expenses before the effect of nonrecurring charges and gains and certain intersegment activities.

The Pharmacy Services Segment provides a full range of pharmacy benefit management ("PBM") services including plan design and administration, formulary management, Medicare Part D services, mail order, specialty pharmacy and infusion services, retail pharmacy network management services, prescription management systems, clinical services, disease management services and medical spend management. The Company's clients are primarily employers, insurance companies, unions, government employee groups, health plans, Managed Medicaid plans and other sponsors of health benefit plans, and individuals throughout the United States. A portion of covered lives primarily within the Managed Medicaid, health plan and employer markets have access to our services through public and private exchanges. Through the Company's SilverScript Insurance Company subsidiary, the Company is a national

provider of drug benefits to eligible beneficiaries under the federal government's Medicare Part D program. The Pharmacy Services Segment operates under the CVS/caremark<sup>TM</sup> Pharmacy Services, Caremark<sup>®</sup>, CVS Caremark<sup>TM</sup>, CVS/caremark<sup>TM</sup>, CarePlus CVS/pharmacy<sup>®</sup>, CVS/specialty<sup>TM</sup>, RxAmerica<sup>®</sup>, Accordant<sup>®</sup>, SilverScript<sup>®</sup>, NovoLogix<sup>®</sup>, Coram<sup>®</sup>, Navarro<sup>®</sup> Health Services and Advanced Care Scripts<sup>®</sup> names. As of March 31, 2016, the Pharmacy Services Segment operated 23 retail specialty pharmacy stores, 13 specialty mail order pharmacies, five mail service dispensing pharmacies, and 87 branches for infusion and enteral services, including approximately 73 ambulatory infusion suites and six centers of excellence, located in 41 states, Puerto Rico and the District of Columbia.

The Retail/LTC Segment sells prescription drugs and a wide assortment of general merchandise, including over-the-counter drugs, beauty products and cosmetics, personal care products, convenience foods, photo finishing, seasonal merchandise and greeting cards. With the acquisition of Omnicare, the Retail/LTC Segment now includes LTC operations, which is comprised of

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providing the distribution of pharmaceuticals, related pharmacy consulting and other ancillary services to chronic care facilities and other care settings, as well as commercialization services which are provided by RxCrossroads®. We added approximately 1,670 pharmacies through the acquisition of Target Corporation's ("Target") pharmacies in December 2015, thereby expanding our presence in new and existing markets. The stores within Target sell only prescription drugs and over-the-counter drugs that are required to be behind the counter. The Retail/LTC Segment also operates retail medical clinics under the MinuteClinic® name. MinuteClinics utilize nationally-recognized medical protocols to diagnose and treat minor health conditions, perform health screenings, monitor chronic conditions and deliver vaccinations. The clinics are staffed by board-certified nurse practitioners and physician assistants who provide access to affordable care without appointment. As of March 31, 2016, our Retail/LTC Segment included 9,674 retail stores (of which 9,619 were either the Company's retail stores that operated a pharmacy, or pharmacies located within Target stores) located in 49 states, the District of Columbia, Puerto Rico and Brazil operating primarily under the CVS Pharmacy®, CVS®, Longs Drugs®, Navarro Discount Pharmacy® and Drogaria Onofre™ names, 32 onsite pharmacies primarily operating under the CarePlus CVS Pharmacy™, CarePlus® and CVS Pharmacy® names, 1,136 retail health care clinics operating under the MinuteClinic® name (of which 1,129 were located in CVS Pharmacy stores, as well as clinics located within Target stores), and our online retail websites, CVS.com®, Navarro.com™ and Onofre.com.br™. LTC operations are comprised of 143 spoke pharmacies that primarily handle new prescription orders, of which 32 are also hub pharmacies that use proprietary automation to support spoke pharmacies with refill prescriptions. LTC operates primarily under the Omnicare® and NeighborCare® names.

The Corporate Segment provides management and administrative services to support the Company. The Corporate Segment consists of certain aspects of executive management, corporate relations, legal, compliance, human resources, corporate information technology and finance departments.

| In millions                            | Pharmacy Services Segment <sup>(1)</sup> | Retail/LTC Segment | Corporate Segment | Intersegment Eliminations <sup>(2)</sup> | Consolidated Totals |
|--|--|--------------------|-------------------|--|---------------------|
| Three Months Ended                     |  |                    |                   |  |                     |
| March 31, 2016:                        |  |                    |                   |  |                     |
| Net revenues                           | \$ 28,765                                | \$ 20,112          | \$ —              | \$ (5,662)                               | ) \$ 43,215         |
| Gross profit <sup>(3)</sup>            | 1,102                                    | 5,830              | —                 | (188)                                    | ) 6,744             |
| Operating profit (loss) <sup>(3)</sup> | 782                                      | 1,777              | (212)             | (171)                                    | ) 2,176             |
| March 31, 2015:                        |  |                    |                   |  |                     |
| Net revenues                           | 23,879                                   | 16,951             | —                 | (4,498)                                  | ) 36,332            |
| Gross profit                           | 1,026                                    | 5,295              | —                 | (157)                                    | ) 6,164             |
| Operating profit (loss)                | 734                                      | 1,727              | (189)             | (140)                                    | ) 2,132             |

(1) Net revenues of the Pharmacy Services Segment include approximately \$3.0 billion and \$2.5 billion of retail co-payments for the three months ended March 31, 2016 and 2015, respectively.

Intersegment eliminations relate to intersegment revenue generating activities that occur between the Pharmacy Services Segment and the Retail/LTC Segment. These occur when Pharmacy Services Segment members fill (2)prescriptions at either the Company's retail pharmacies or long-term care facilities. Revenues are recorded in both segments and are eliminated in consolidation. Gross profit and operating profit related to the Company's Maintenance Choice® programs are recorded in both segments and are also eliminated in consolidation.

The Retail/LTC Segment gross profit and operating profit for the three months ended March 31, 2016 include \$4 (3)million and \$57 million, respectively, of acquisition-related integration costs related to the acquisitions of Omnicare and the pharmacies and clinics of Target.

Note 8 – Commitments and Contingencies

## Lease Guarantees

Between 1991 and 1997, the Company sold or spun off a number of subsidiaries, including Bob's Stores, Linens 'n Things, Marshalls, Kay-Bee Toys, Wilsons, This End Up and Footstar. In many cases, when a former subsidiary leased a store, the Company provided a guarantee of the store's lease obligations. When the subsidiaries were disposed of, the Company's guarantees remained in place, although each initial purchaser has agreed to indemnify the Company for any lease obligations the Company was required to satisfy. If any of the purchasers or any of the former subsidiaries were to become insolvent and failed to make the required payments under a store lease, the Company could be required to satisfy these obligations.

As of March 31, 2016, the Company guaranteed approximately 70 such store leases (excluding the lease guarantees related to Linens 'n Things, which have been recorded as a liability on the condensed consolidated balance sheet), with the maximum

remaining lease term extending through 2026. Management believes the ultimate disposition of any of the remaining guarantees will not have a material adverse effect on the Company's consolidated financial condition, results of operations or future cash flows.

#### Legal Matters

The Company is a party to legal proceedings, investigations and claims in the ordinary course of its business, including the matters described below. The Company records accruals for outstanding legal matters when it believes it is probable that a loss will be incurred and the amount can be reasonably estimated. The Company evaluates, on a quarterly basis, developments in legal matters that could affect the amount of any accrual and developments that would make a loss contingency both probable and reasonably estimable. If a loss contingency is not both probable and estimable, the Company does not establish an accrued liability. None of the Company's accruals for outstanding legal matters are material individually or in the aggregate to the Company's financial position.

The Company's contingencies are subject to significant uncertainties, including, among other factors: (i) the procedural status of pending matters; (ii) whether class action status is sought and certified; (iii) whether asserted claims or allegations will survive dispositive motion practice; (iv) the extent of potential damages, fines or penalties, which are often unspecified or indeterminate; (v) the impact of discovery on the legal process; (vi) whether novel or unsettled legal theories are at issue; (vii) the settlement posture of the parties, and/or (viii) in the case of certain government agency investigations, whether a sealed qui tam lawsuit ("whistleblower" action) has been filed and whether the government agency makes a decision to intervene in the lawsuit following investigation.

Except as otherwise noted, the Company cannot predict with certainty the timing or outcome of the legal matters described below, and is unable to reasonably estimate a possible loss or range of possible loss in excess of amounts already accrued for these matters.

Caremark (the term "Caremark" being used herein to generally refer to any one or more PBM subsidiaries of the Company, as applicable) was named in a putative class action lawsuit filed in October 2003 in Alabama state court by John Lauriello, purportedly on behalf of participants in the 1999 settlement of various securities class action and derivative lawsuits against Caremark and others. Other defendants include insurance companies that provided coverage to Caremark with respect to the settled lawsuits. The Lauriello lawsuit seeks approximately \$3.2 billion in compensatory damages plus other non-specified damages based on allegations that the amount of insurance coverage available for the settled lawsuits was misrepresented and suppressed. A similar lawsuit was filed in November 2003 by Frank McArthur, also in Alabama state court, naming as defendants, among others, Caremark and several insurance companies involved in the 1999 settlement. This lawsuit was stayed as a later-filed class action, but McArthur was subsequently allowed to intervene in the Lauriello action. Following the close of class discovery, the trial court entered an Order on August 15, 2012 that granted the plaintiffs' motion to certify a class pursuant to Alabama Rule of Civil Procedures 23(b)(3) but denied their request that the class also be certified pursuant to Rule 23(b)(1). In addition, the August 15, 2012 Order appointed class representatives and class counsel. On September 12, 2014, the Alabama Supreme Court affirmed the trial court's August 15, 2012 Order. In November 2015, the trial court ruled on the parties' motions for summary judgment. The Court granted in part and denied in part plaintiffs' motions for summary judgment and the Court denied Caremark's motion for summary judgment. The parties engaged in mediation in January 2016. The parties have reached an agreement in principle to resolve the matter. In connection with this agreement, the Company has agreed to contribute a total of \$80 million to the settlement fund and agreed to forego its right to have its insurer continue to reimburse its related legal fees, including legal fees of \$3 million expensed in the first quarter of 2016. The Company has established reserves related to this matter to fully cover such payments. The settlement remains subject to reaching agreement on final terms and to court approval. The Company denies any wrongdoing, and agreed to a settlement to avoid the burden, uncertainty and distraction of litigation.



Beginning in August 2003, various lawsuits were filed by pharmacies alleging that Caremark and other PBMs were violating certain antitrust laws. In August 2003, Bellevue Drug Co., Robert Schreiber, Inc. d/b/a Burns Pharmacy and Rehn-Huerbinger Drug Co. d/b/a Parkway Drugs #4, together with Pharmacy Freedom Fund and the National Community Pharmacists Association filed a putative class action against Caremark in the United States District Court for the Eastern District of Pennsylvania, seeking treble damages and injunctive relief. This case was initially sent to arbitration based on the contract terms between the pharmacies and Caremark, but later returned to federal court, where it currently remains. In addition, in October 2003, two independent pharmacies, North Jackson Pharmacy, Inc. and C&C, Inc. d/b/a Big C Discount Drugs, Inc., filed three separate putative class action complaints in the United States District Court for the Northern District of Alabama, all seeking treble damages and injunctive relief. One

complaint named three Caremark entities as defendants, and the other two complaints named PBM competitors. The North Jackson Pharmacy case against two of the Caremark entities was transferred to the United States District Court for the Northern District of Illinois; the case against the third Caremark entity was sent to arbitration based on contract terms between the pharmacies and that entity. The arbitration was stayed at the parties' request and later closed by the American Arbitration Association.

In August 2006, the Judicial Panel on Multidistrict Litigation issued an order transferring all related PBM antitrust cases, including the North Jackson Pharmacy cases, to the United States District Court for the Eastern District of Pennsylvania for coordinated and consolidated proceedings with the cases originally filed in that court, including the Bellevue matter. The consolidated action is now known as *In re Pharmacy Benefit Managers Antitrust Litigation*. A motion for class certification filed by the North Jackson Pharmacy plaintiffs against the Caremark defendants in August 2015 is currently pending. In the Bellevue matter, the parties have reached an agreement in principle to settle the case. The terms of the settlement are confidential and not material to the Company's consolidated financial statements. The settlement has been fully reserved in the Company's consolidated financial statements. The Company denies any wrongdoing, and agreed to a settlement to avoid the burden, uncertainty and distraction of litigation.

In February 2006, two substantially similar putative class action lawsuits were filed in the U.S. District Court for the Eastern District of Kentucky, and were consolidated and entitled *Indiana State Dist. Council of Laborers & HOD Carriers Pension & Welfare Fund v. Omnicare, Inc., et al.*, No. 2:06cv26. The consolidated complaint was filed against Omnicare, three of its officers and two of its directors and purported to be brought on behalf of all open-market purchasers of Omnicare common stock from August 3, 2005 through July 27, 2006, as well as all purchasers who bought shares of Omnicare common stock in Omnicare's public offering in December 2005. The complaint alleged violations of the Securities Exchange Act of 1934 and Section 11 of the Securities Act of 1933 and sought, among other things, compensatory damages and injunctive relief. After dismissals and appeals to the United States Court of Appeals for the Sixth Circuit, the United States Supreme Court remanded the case to the district court. In October 2015, the court granted plaintiffs' motion to file a third amended complaint. In December 2015, Omnicare filed a motion to dismiss plaintiffs' third amended complaint.

In December 2007, the Company received a document subpoena from the Office of Inspector General ("OIG") within the U.S. Department of Health and Human Services, requesting information relating to the processing of Medicaid and certain other government agency claims on behalf of its clients (which allegedly resulted in underpayments from our pharmacy benefit management clients to the applicable government agencies) on one of the Company's adjudication platforms. In September 2014, the Company settled the OIG's claims, as well as related claims by the Department of Justice and private plaintiffs, without any admission of liability. The Company is in discussions with the OIG concerning other claim processing issues.

In November 2009, a securities class action lawsuit was filed in the United States District Court for the District of Rhode Island by Richard Medoff, purportedly on behalf of purchasers of CVS Health Corporation stock between May 5, 2009 and November 4, 2009. An amended complaint extended that time period back to October 30, 2008. The lawsuit names the Company and certain officers as defendants and includes allegations of securities fraud relating to public disclosures made by the Company concerning the PBM business and allegations of insider trading. In addition, a shareholder derivative lawsuit was filed by Mark Wuotila in December 2009 in the same court against the directors and certain officers of the Company. The derivative lawsuit, which remained stayed pending developments in the related securities class action, includes allegations of, among other things, securities fraud, insider trading and breach of fiduciary duties and further alleges that the Company was damaged by the purchase of stock at allegedly inflated prices under its share repurchase program. In August 2015, the parties reached an agreement in principle to settle the Medoff action for \$48 million. In February 2016, the court entered final judgment concluding the matter and approving the settlement. The Company also has reached an agreement in principle to settle the Wuotila derivative matter, pursuant to which the Company would maintain or implement certain corporate governance measures and pay

the plaintiff's legal fees of \$270,000. The settlement remains subject to court approval. The Company denies any wrongdoing, and agreed to settle these matters to avoid the burden, uncertainty and distraction of litigation. The settlements are funded by insurance proceeds.

As part of a previously disclosed civil settlement agreement entered into by Omnicare with the U.S. Attorney's Office, for the District of Massachusetts in November 2009, Omnicare also entered into an amended and restated corporate integrity agreement ("CIA") with the OIG with a term of five years from November 2, 2009 with certain provisions continuing for a period after the term. In October 2015, Omnicare received a closure letter from the OIG. The Company is continuing discussions with the OIG around the CIA and its compliance program.

In March 2010, the Company learned that various State Attorneys General offices and certain other government agencies were conducting a multi-state investigation of certain of the Company's business practices similar to those being investigated at that time by the U.S. Federal Trade Commission ("FTC"). Twenty-eight states, the District of Columbia and the County of Los Angeles are known to be participating in this investigation. The prior FTC investigation, which commenced in August 2009, was officially concluded in May 2012 when the consent order entered into between the FTC and the Company became final. The Company has cooperated with the multi-state investigation.

In March 2010, the Company received a subpoena from the OIG requesting information about programs under which the Company has offered customers remuneration conditioned upon the transfer of prescriptions for drugs or medications to the Company's pharmacies in the form of gift cards, cash, non-prescription merchandise or discounts or coupons for non-prescription merchandise. The subpoena relates to an investigation of possible false or otherwise improper claims for payment under the Medicare and Medicaid programs. The Company has provided documents and other information in response to this request for information.

On October 29, 2010, a qui tam complaint entitled United States et al., ex rel. Banigan and Templin v. Organon USA, Inc., Omnicare, Inc. and PharMerica Corporation, Civil No. 07-12153-RWZ, that had been filed under seal with the U.S. District Court in Boston, Massachusetts, was ordered unsealed by the court. The complaint was brought by James Banigan and Richard Templin, former employees of Organon, as private party qui tam relators on behalf of the federal government and several state and local governments. The action alleges civil violations of the federal False Claims Act based on allegations that Organon and its affiliates paid Omnicare and several other long-term care pharmacies rebates, post-purchase discounts and other forms of remuneration in return for purchasing pharmaceuticals from Organon and taking steps to increase the purchase of Organon's drugs in violation of the Anti-Kickback Statute. The U.S. Department of Justice declined to intervene in this action. The court denied Omnicare's motion to dismiss in June 2012. Discovery is closed in this matter. In February 2016, Omnicare filed motions for summary judgment. The Company believes that the allegations are without merit.

In January 2012, the United States District Court for the Eastern District of Pennsylvania unsealed a first amended qui tam complaint filed in August 2011 by an individual relator, Anthony Spay, who is described in the complaint as having once been employed by a firm providing pharmacy prescription benefit audit and recovery services. The complaint seeks monetary damages and alleges that Caremark's processing of Medicare claims on behalf of one of its clients violated the federal False Claims Act. The United States declined to intervene in the lawsuit. In September 2015, the Court granted Caremark's motion for summary judgment in its entirety, and entered judgment in favor of Caremark and against Spay. In October 2015, Spay filed a notice of appeal in the United States Court of Appeals for the Third Circuit.

In November 2012, the Company received a subpoena from the OIG requesting information concerning automatic refill programs used by pharmacies to refill prescriptions for customers. The Company has been cooperating and providing documents and other information in response to this request for information.

- In 2013, Omnicare received subpoenas seeking information regarding Omnicare's nationwide billing practices with regard to National Drug Code overrides and Omnicare's May 2008 acquisition of Pure Service Pharmacy.
- In 2014, Omnicare received subpoenas seeking information regarding Omnicare's Auto Label Verification system and Omnicare's per diem arrangements. Omnicare has produced documents and provided information in response to these subpoenas and continues to cooperate in the investigations.

On March 22, 2013, a qui tam complaint entitled United States et al. ex rel. Susan Ruscher v. Omnicare, Inc. et al., Civil No. 08-cv-3396, which had been filed under seal in the U.S. District Court for the Southern District of Texas,

was unsealed by the court. The complaint was brought by Susan Ruscher as a private party qui tam relator on behalf of the federal government and several state governments alleging violations of the federal False Claims Act and analogous state laws based upon allegations that Omnicare's practices relating to customer collections violated the Anti-Kickback Statute. In September 2015, the court granted summary judgment dismissing all claims against Omnicare and denied relator's motion for summary judgment related to Omnicare's counterclaims and thereafter, in October 2015, the court entered a final judgment for Omnicare and stayed trial on the counterclaims pending an appeal from the relator. In October 2015, plaintiffs filed a notice of appeal in the United States Court of Appeals for the Fifth Circuit, and thereafter in February 2016, plaintiff filed an appellate brief.

In March 2014, the Company received a subpoena from the United States Attorney's Office for the District of Rhode Island, requesting documents and information concerning bona fide service fees and rebates received from pharmaceutical manufacturers in connection with certain drugs utilized under Part D of the Medicare Program, as well as the reporting of those fees and rebates to Part D plan sponsors. The Company has been cooperating with the government and providing documents and information in response to the subpoena.

The U.S. Department of Justice, through the U.S. Attorney's Office for the Western District of Virginia, investigated whether Omnicare's activities in connection with the agreements it had with the manufacturer of the pharmaceutical Depakote violated the False Claims Act or the Anti-Kickback Statute. Omnicare cooperated with this investigation and believes that it has complied with applicable laws and regulations with respect to this matter. In connection with this matter, on December 22, 2014, the U.S. Department of Justice filed a civil complaint-in-intervention in two qui tam complaints, entitled United States, et al., ex rel. Spetter v. Abbott Laboratories, Inc., Omnicare, Inc., and PharMerica Corp., No. 1:07-cv-00006 and United States, et al., ex rel. McCoy v. Abbott Laboratories, Omnicare, Inc., PharMerica Corp., and Miles White, No. 1:07-cv-00081, alleging civil violations of the False Claims Act in connection with the manufacturer agreements described above. In July 2015, the parties filed a Joint Motion to Stay the Litigation stating that the parties have reached a proposed resolution of the monetary terms of a potential settlement agreement. These financial terms are contingent on approval by authorized officials at the Department of Justice, negotiation of terms of a settlement agreement, approval and releases from the OIG, the National Association of Medicaid Fraud Control Units, and the Department of Justice, and coordination with discussions with the United States regarding other ongoing matters. While the Company believes that a final settlement will be reached, there can be no assurance that any final settlement agreement will be reached or as to the final terms of such settlement.

In May 2015, the Company received a subpoena from the OIG requesting information and documents concerning the Company's automatic refill programs, adherence outreach programs, and pharmacy customer incentives, particularly in connection with claims for reimbursement made to the Minnesota Medicaid program. The Company has been cooperating with the investigation and providing information in response to the subpoena.

In July 2015, the U.S. District Court in the District of Massachusetts dismissed all claims alleged in a qui tam lawsuit that had been brought against the Company by a pharmacy auditor and a former CVS pharmacist. The lawsuit, which was initially filed under seal in 2011, alleged that the Company violated the federal False Claims Act, as well as the false claims acts of several states, by overcharging state and federal governments in connection with prescription drugs available through the Company's Health Savings Pass program, a membership-based program that allows enrolled customers special pricing for typical 90-day supplies of various generic prescription drugs. The federal government had declined to intervene in the case. The plaintiffs are appealing the dismissal to the U.S. Court of Appeals for the First Circuit.

The Attorney General of the State of Texas issued Civil Investigative Demands and other requests in February 2012, May 2014 and May 2015, and has continued its investigation concerning the Health Savings Pass program and other pricing practices with respect to claims for reimbursement from the Texas Medicaid program.

In July and September 2015, two related putative class actions, Corcoran et al. v. CVS Health Corp., and Podgorny et al. v. CVS Health Corp., were filed against the Company in the United States District Court in the Northern District of California and the Northern District of Illinois, respectively. The two cases have been consolidated in United States District Court in the Northern District of California. In March 2016, the Court granted in part and denied in part the Company's motion to dismiss. Discovery is proceeding on the remaining allegations in the third amended complaint, which alleges that the plaintiffs overpaid for prescriptions for generic drugs filled at CVS pharmacies. The plaintiffs seek damages and injunctive relief under the consumer protection statutes and common laws of certain states. In February 2016, two third-party payors filed a similar putative class action, Sheet Metal Workers Local No. 20 Welfare and Benefit Fund v. CVS Health Corp., against the Company in the United States District Court for the District of

Rhode Island. The Company has moved to dismiss this complaint.

In September 2015, Omnicare was served with an administrative subpoena by the DEA. The subpoena seeks documents related to controlled substance policies, procedures, and practices at eight pharmacy locations from May 2012 to the present. The Company has been cooperating and providing documents in response to this administrative subpoena.

In October 2015, Omnicare received a Civil Investigative Demand from the United States Attorney's Office for the Southern District of New York requesting information and documents concerning Omnicare's cycle fill process for

assisted living facilities. The Company has been cooperating with the government and providing documents and information in response to the Civil Investigative Demand.

In October 2015, the Company received from the U.S. Department of Justice a Civil Investigative Demand requesting documents and information in connection with a False Claims Act investigation concerning allegations that the Company submitted, or caused to be submitted, to the Medicare Part D program prescription drug event data that misrepresented true prices paid by the Company's PBM to pharmacies for drugs dispensed to Part D beneficiaries with prescription benefits administered by the Company's PBM. The Company has been cooperating with the government and providing documents and information in response to the Civil Investigative Demand.

In November 2015, the United States District Court for the Eastern District of Pennsylvania unsealed a second amended qui tam complaint filed in September 2015, in an action captioned The United States of America et al. ex rel. Sally Schimelpfeinig and John Segura v. Dr. Reddy's Laboratories Limited et al. The U.S. Department of Justice declined to intervene in this action. The relators allege that the Company, Walgreens, Wal-Mart, and Dr. Reddy's Laboratories violated the federal and various state False Claims Acts by dispensing prescriptions in unit dose packaging supplied by Dr. Reddy's that was not compliant with the Consumer Product Safety Improvement Act and the Poison Preventive Packaging Act and thereby allegedly rendering the drugs misbranded under the Food, Drug & Cosmetic Act. The Company has moved to dismiss the complaint.

In February 2016, an ERISA class action lawsuit was filed against the Company, the Benefit Plans Committee of the Company, and Galliard Capital Management, Inc., in the United States District Court for the District of Rhode Island by Mary Barchock, Thomas Wasecko, and Stacy Weller, purportedly on behalf of the 401(k) Plan and the Employee Stock Ownership Plan of the Company (the "Plan"), and participants in the Plan. The complaint alleges that the defendants breached fiduciary duties owed to the plaintiffs and the Plan by investing too much of the Plan's Stable Value Fund in short-term money market funds and cash management accounts. The Company has moved to dismiss the complaint.

In February 2016, the Company entered into a settlement agreement with the U.S. Attorney's Office for the District of Maryland, resolving alleged violations of the Controlled Substances Act ("CSA"). The Company paid a fine of \$8 million in connection with the settlement in the first quarter of 2016 which was previously fully reserved in the Company's financial statements. The Company is also undergoing several audits by the Drug Enforcement Agency ("DEA") Administrator and is in discussions with the DEA and the U.S. Attorney's Office in several locations concerning allegations that the Company has violated certain requirements of the CSA.

The Company is also a party to other legal proceedings, government investigations, inquiries and audits arising in the normal course of its business, none of which is expected to be material to the Company. The Company can give no assurance, however, that its business, financial condition and results of operations will not be materially adversely affected, or that the Company will not be required to materially change its business practices, based on: (i) future enactment of new health care or other laws or regulations; (ii) the interpretation or application of existing laws or regulations as they may relate to the Company's business, the pharmacy services, specialty pharmacy, retail pharmacy, long-term care pharmacy or retail clinic industries or to the health care industry generally; (iii) pending or future federal or state governmental investigations of the Company's business or the pharmacy services, specialty pharmacy, retail pharmacy, long-term care pharmacy or retail clinic industry or of the health care industry generally; (iv) pending or future government enforcement actions against the Company; (v) adverse developments in any pending qui tam lawsuit against the Company, whether sealed or unsealed, or in any future qui tam lawsuit that may be filed against the Company; or (vi) adverse developments in pending or future legal proceedings against the Company or affecting the pharmacy services, specialty pharmacy, retail pharmacy, long-term care pharmacy or retail clinic industry or the health care industry generally.





Report of Independent Registered Public Accounting Firm

The Board of Directors and Shareholders  
CVS Health Corporation:

We have reviewed the condensed consolidated balance sheet of CVS Health Corporation (the Company) as of March 31, 2016, and the related condensed consolidated statements of income, comprehensive income and cash flows for the three-month periods ended March 31, 2016 and 2015. These financial statements are the responsibility of the Company's management.

We conducted our review in accordance with the standards of the Public Company Accounting Oversight Board (United States). A review of interim financial information consists principally of applying analytical procedures and making inquiries of persons responsible for financial and accounting matters. It is substantially less in scope than an audit conducted in accordance with the standards of the Public Company Accounting Oversight Board, the objective of which is the expression of an opinion regarding the financial statements taken as a whole. Accordingly, we do not express such an opinion.

Based on our review, we are not aware of any material modifications that should be made to the condensed consolidated financial statements referred to above for them to be in conformity with U.S. generally accepted accounting principles.

We have previously audited, in accordance with the standards of the Public Company Accounting Oversight Board (United States), the consolidated balance sheet of CVS Health Corporation as of December 31, 2015, and the related consolidated statements of income, comprehensive income, shareholders' equity, and cash flows for the year then ended not presented herein, and in our report dated February 9, 2016, we expressed an unqualified opinion on those consolidated financial statements. In our opinion, the information set forth in the accompanying condensed consolidated balance sheet as of December 31, 2015, is fairly stated, in all material respects, in relation to the consolidated balance sheet from which it has been derived.

/s/ Ernst & Young LLP

May 3, 2016  
Boston, Massachusetts

## Part I Item 2

### Management's Discussion and Analysis of Financial Condition and Results of Operations

#### Overview of Our Business

CVS Health Corporation, together with its subsidiaries (collectively, "CVS Health," the "Company," "we," "our" or "us"), is a pharmacy innovation company helping people on their path to better health. At the forefront of a changing health care landscape, the Company has an unmatched suite of capabilities and the expertise needed to drive innovations that will help shape the future of health.

We are currently the only integrated pharmacy health care company with the ability to impact consumers, payors, and providers with innovative, channel-agnostic solutions to complex challenges managing costs and care. We have a deep understanding of their diverse needs through our unique integrated model, and we are bringing them innovative solutions that help increase access to quality care, deliver better health outcomes and lower overall health care costs.

Through our more than 9,600 retail pharmacies, more than 1,100 walk-in medical clinics, a leading pharmacy benefits manager with nearly 80 million plan members, a dedicated senior pharmacy care business serving more than one million patients per year, and expanding specialty pharmacy services, we enable people, businesses and communities to manage health in more affordable, effective ways. We are delivering break-through products and services, from advising patients on their medications at our CVS Pharmacy<sup>®</sup> locations, to introducing unique programs to help control costs for our clients at CVS Caremark<sup>®</sup>, to innovating how care is delivered to our patients with complex conditions through CVS Specialty<sup>™</sup>, to improving pharmacy care for the senior community through Omnicare<sup>®</sup>, or by expanding access to high-quality, low-cost care at CVS MinuteClinic<sup>™</sup>.

We have three reportable segments: Pharmacy Services, Retail/LTC and Corporate.

#### Pharmacy Services Segment

Our Pharmacy Services business generates revenue from a full range of pharmacy benefit management ("PBM") solutions, including plan design and administration, formulary management, Medicare Part D services, mail order, specialty pharmacy and infusion services, retail pharmacy network management services, prescription management systems, clinical services, disease management services and medical spend management. Our clients are primarily employers, insurance companies, unions, government employee groups, health plans, Managed Medicaid plans and other sponsors of health benefit plans and individuals throughout the United States. A portion of covered lives primarily within the Managed Medicaid, health plan and employer markets have access to our services through public and private exchanges. As a pharmacy benefits manager, we manage the dispensing of prescription drugs through our mail order pharmacies, specialty pharmacies, long-term care pharmacies and a national network of more than 68,000 retail pharmacies, consisting of approximately 41,000 chain pharmacies (which includes our CVS Pharmacy<sup>®</sup> stores) and 27,000 independent pharmacies, to eligible members in the benefit plans maintained by our clients and utilize our information systems to perform, among other things, safety checks, drug interaction screenings and brand to generic substitutions.

Our specialty pharmacies support individuals who require complex and expensive drug therapies. Our specialty pharmacy business includes mail order and retail specialty pharmacies that operate under the CVS Caremark<sup>®</sup>, CarePlus CVS Pharmacy<sup>™</sup>, Navarro<sup>®</sup> Health Services and Advanced Care Scripts<sup>®</sup> ("ACS") names. The Pharmacy Services Segment also provides health management programs, which include integrated disease management for 17 conditions, through our Accordant<sup>®</sup> rare disease management offering. In addition, through our SilverScript Insurance Company subsidiary, we are a national provider of drug benefits to eligible beneficiaries under the federal

government's Medicare Part D program. The Pharmacy Services Segment operates under the CVS Caremark<sup>®</sup> Pharmacy Services, Caremark<sup>®</sup>, CVS Caremark<sup>®</sup>, CarePlus CVS Pharmacy<sup>™</sup>, Accordant<sup>®</sup>, SilverScript<sup>®</sup>, Coram<sup>®</sup>, CVS Specialty<sup>™</sup>, NovoLogix<sup>®</sup>, Navarro<sup>®</sup> Health Services and Advanced Care Scripts<sup>®</sup> names. As of March 31, 2016, the Pharmacy Services Segment operated 23 retail specialty pharmacy stores, 13 specialty mail order pharmacies, five mail order dispensing pharmacies, and 87 branches for infusion and enteral services, including approximately 73 ambulatory infusion suites and six centers of excellence, located in 41 states, Puerto Rico and the District of Columbia.

#### Retail/LTC Segment

Our Retail/LTC Segment sells prescription drugs and a wide assortment of general merchandise, including over-the-counter drugs, beauty products and cosmetics, personal care products, convenience foods, photo finishing, seasonal merchandise and greeting cards through our CVS Pharmacy<sup>®</sup>, CVS<sup>®</sup>, Longs Drugs<sup>®</sup>, Navarro Discount Pharmacy<sup>®</sup> and Drogaria Onofre<sup>™</sup> retail

stores and online through CVS.com<sup>®</sup>, Navarro.com<sup>™</sup> and Onofre.com.br<sup>™</sup>. The Retail/LTC Segment also includes providing the distribution of pharmaceuticals, related pharmacy consulting and other ancillary services to chronic care facilities and other care settings, as well as commercialization services which are provided by RxCrossroads<sup>®</sup>. Our Retail/LTC Segment derives the majority of its revenues through the sale of prescription drugs, which are dispensed by our more than 30,000 pharmacists. Our Retail/LTC Segment also provides health care services through our CVS MinuteClinic offering. MinuteClinics are staffed by nurse practitioners and physician assistants who utilize nationally recognized protocols to diagnose and treat minor health conditions, perform health screenings, monitor chronic conditions and deliver vaccinations. As of March 31, 2016, our Retail/LTC Segment included 9,674 retail stores (of which 9,619 were either the Company's retail stores that operated a pharmacy, or pharmacies located within Target stores) located in 49 states, the District of Columbia, Puerto Rico and Brazil operating primarily under the CVS Pharmacy<sup>®</sup>, CVS<sup>®</sup>, Longs Drugs<sup>®</sup>, Navarro Discount Pharmacy<sup>®</sup> and Drogaria Onofre<sup>™</sup> names, 32 onsite pharmacies primarily operating under the CarePlus CVS Pharmacy<sup>™</sup>, CarePlus<sup>®</sup> and CVS Pharmacy<sup>®</sup> names, and 1,136 retail health care clinics operating under the MinuteClinic<sup>®</sup> name (of which 1,129 were located in CVS Pharmacy stores, as well as our clinics located within Target stores), and our online retail websites, CVS.com<sup>®</sup>, Navarro.com<sup>™</sup> and Onofre.com.br<sup>™</sup>. LTC operations are comprised of 143 spoke pharmacies that primarily handle new prescription orders, of which 32 are also hub pharmacies that use proprietary automation to support spoke pharmacies with refill prescriptions. LTC operates primarily under the Omnicare<sup>®</sup> and NeighborCare<sup>®</sup> names.

#### Corporate Segment

The Corporate Segment provides management and administrative services to support the Company. The Corporate Segment consists of certain aspects of our executive management, corporate relations, legal, compliance, human resources, corporate information technology and finance departments.

#### Results of Operations

The following discussion explains the material changes in our results of operations for the three months ended March 31, 2016 and 2015, and the significant developments affecting our financial condition since December 31, 2015. We strongly recommend that you read our audited consolidated financial statements and notes thereto and Management's Discussion and Analysis of Financial Condition and Results of Operations included as Exhibit 13 to our Annual Report on Form 10-K for the year ended December 31, 2015 ("2015 Form 10-K") along with this report.

## Summary of the Condensed Consolidated Financial Results:

| In millions  | Three Months<br>Ended March 31, |          |
|--|---------------------------------|----------|
|  | 2016                            | 2015     |
| Net revenues                                       | \$43,215                        | \$36,332 |
| Cost of revenues                                   | 36,471                          | 30,168   |
| Gross profit                                       | 6,744                           | 6,164    |
| Operating expenses                                 | 4,568                           | 4,032    |
| Operating profit                                   | 2,176                           | 2,132    |
| Interest expense, net                              | 283                             | 134      |
| Income before income tax provision                 | 1,893                           | 1,998    |
| Income tax provision                               | 746                             | 777      |
| Net income   | 1,147                           | 1,221    |
| Net income attributable to noncontrolling interest | (1)                             | —        |
| Net income attributable to CVS Health              | \$1,146                         | \$1,221  |

## Net Revenues

Net revenues increased approximately \$6.9 billion, or 18.9% in the three months ended March 31, 2016, as compared to the three months ended March 31, 2015. The increase in the Pharmacy Services Segment was primarily driven by growth in increased volume in pharmacy network claims and growth in specialty pharmacy, including the addition of ACS which was acquired through the Omnicare acquisition in August 2015. The increase in the Retail/LTC Segment was primarily due to the addition of LTC and the pharmacies and clinics of Target, as well as increased pharmacy same store sales. The Pharmacy Services and Retail/LTC segments were also negatively affected by pricing/reimbursement pressure. Net revenues in both periods were negatively affected by increased generic dispensing rates for both segments. However, the year-over-year increase in generic dispensing rates was not as significant in the three months ended March 31, 2016 compared to the three months ended March 31, 2015. Generic prescription drugs typically have a lower selling price than brand name prescription drugs.

Please see the section entitled “Segment Analysis” below for additional information regarding net revenues.

## Gross Profit

Gross profit dollars increased \$580 million, or 9.4% in the three months ended March 31, 2016 as compared to the prior year. Gross profit as a percentage of net revenues decreased approximately 135 basis points in the three months ended March 31, 2016, to 15.6% as compared to the prior year. The decrease in gross profit as a percentage of net revenues was driven by a change in the mix of business, including the Pharmacy Services Segment growing faster than the Retail/LTC Segment, as well as declines in gross margin in both segments. Gross profit dollars for the three months ended March 31, 2016, was positively affected by an increase in generic dispensing rates, as well as volume from the acquisitions of Omnicare and the pharmacies and clinics of Target compared to the prior year.

Please see the section entitled “Segment Analysis” below for additional information regarding gross profit.

## Operating Expenses

Operating expenses increased \$536 million, or 13.3%, in the three months ended March 31, 2016, as compared to the prior year. Operating expenses as a percentage of net revenues decreased approximately 50 basis points to 10.6% in

the three months ended March 31, 2016, as compared to 11.1% in the three months ended March 31, 2015. The increase in operating expense dollars in the three months ended March 31, 2016, was primarily due to the addition of Omnicare, as well as incremental store operating costs associated with operating more stores, including the pharmacies and clinics of Target, in our Retail/LTC Segment. The improvement in operating expenses as a percentage of net revenues for the three months ended March 31, 2016 is primarily due to expense leverage from net revenue growth.

Please see the section entitled “Segment Analysis” below for additional information regarding operating expenses.

## Interest Expense, net

Interest expense, net, increased \$149 million in the three months ended March 31, 2016, as compared to the prior year. The increase in the three months ended March 31, 2016 was primarily due to the \$15 billion debt issuance in July 2015 which was used to acquire Omnicare and the pharmacies and clinics of Target and the debt assumed through the Omnicare acquisition.

For additional information on our financing activities, please see the “Liquidity and Capital Resources” section below.

## Income Tax Provision

Our effective income tax rate was 39.4% for the three months ended March 31, 2016, compared to 38.9% for the three months ended March 31, 2015. The increase in the effective income tax rate for the three months ended March 31, 2016, was primarily due to certain permanent and discrete items.

## Segment Analysis

We evaluate the performance of our Pharmacy Services and Retail/LTC segments based on net revenue, gross profit and operating profit before the effect of nonrecurring charges and gains and certain intersegment activities. We evaluate the performance of our Corporate Segment based on operating expenses before the effect of nonrecurring charges and gains and certain intersegment activities. The following is a reconciliation of our segments to the condensed consolidated financial statements:

| In millions                            | Pharmacy<br>Services<br>Segment <sup>(1)</sup> | Retail/LTC<br>Segment | Corporate<br>Segment | Intersegment<br>Eliminations <sup>(2)</sup> | Consolidated<br>Totals |
|--|--|-----------------------|----------------------|---|------------------------|
| Three Months Ended                     |  |                       |                      |   |                        |
| March 31, 2016:                        |  |                       |                      |   |                        |
| Net revenues                           | \$ 28,765                                      | \$ 20,112             | \$ —                 | \$ (5,662)                                  | ) \$ 43,215            |
| Gross profit <sup>(3)</sup>            | 1,102  | 5,830                 | —                    | (188)                                       | ) 6,744                |
| Operating profit (loss) <sup>(3)</sup> | 782  | 1,777                 | (212)                | (171)                                       | ) 2,176                |
| March 31, 2015:                        |  |                       |                      |   |                        |
| Net revenues                           | 23,879   | 16,951                | —                    | (4,498)                                     | ) 36,332               |
| Gross profit                           | 1,026  | 5,295                 | —                    | (157)                                       | ) 6,164                |
| Operating profit (loss)                | 734  | 1,727                 | (189)                | (140)                                       | ) 2,132                |

(1) Net revenues of the Pharmacy Services Segment include approximately \$3.0 billion and \$2.5 billion of retail co-payments for the three months ended March 31, 2016 and 2015, respectively.

Intersegment eliminations relate to intersegment revenue generating activities that occur between the Pharmacy Services Segment and the Retail/LTC Segment. These occur when Pharmacy Services Segment members fill (2) prescriptions at either the Company's retail pharmacies or long-term care facilities. Revenues are recorded in both segments and are eliminated in consolidation. Gross profit and operating profit related to the Company's Maintenance Choice® programs are recorded in both segments and are also eliminated in consolidation.

The Retail/LTC Segment gross profit and operating profit for the three months ended March 31, 2016 include \$4 (3) million and \$57 million, respectively, of acquisition-related integration costs related to the acquisitions of Omnicare and the pharmacies and clinics of Target.





## Pharmacy Services Segment

The following table summarizes our Pharmacy Services Segment's performance for the respective periods:

| In millions                         | Three Months Ended<br>March 31, |          |   |
|-------------------------------------|---------------------------------|----------|---|
|                                     | 2016                            | 2015     |   |
| Net revenues                        | \$28,765                        | \$23,879 |   |
| Gross profit                        | 1,102                           | 1,026    |   |
| Gross profit % of net revenues      | 3.8                             | % 4.3    | % |
| Operating expenses                  | 320                             | 292      |   |
| Operating expense % of net revenues | 1.1                             | % 1.2    | % |
| Operating profit                    | 782                             | 734      |   |
| Operating profit % of net revenues  | 2.7                             | % 3.1    | % |
| Net revenues:                       |                                 |          |   |
| Mail choice <sup>(1)</sup>          | \$10,150                        | \$8,750  |   |
| Pharmacy network <sup>(2)</sup>     | 18,536                          | 15,059   |   |
| Other                               | 79                              | 70       |   |
| Pharmacy claims processed:          |                                 |          |   |
| Total                               | 304.8                           | 251.1    |   |
| Mail choice <sup>(1)</sup>          | 21.7                            | 20.3     |   |
| Pharmacy network <sup>(2)</sup>     | 283.1                           | 230.8    |   |
| Generic dispensing rate:            |                                 |          |   |
| Total                               | 85.2                            | % 83.5   | % |
| Mail choice <sup>(1)</sup>          | 77.3                            | % 76.1   | % |
| Pharmacy network <sup>(2)</sup>     | 85.8                            | % 84.1   | % |
| Mail choice penetration rate        | 17.6                            | % 19.8   | % |

Mail choice is defined as claims filled at a Pharmacy Services mail facility, which includes specialty mail claims (1) inclusive of Specialty Connect® claims filled at retail, as well as prescriptions filled at retail under the Maintenance Choice® program.

Pharmacy network net revenues, claims processed and generic dispensing rates do not include Maintenance Choice, which are included within the mail choice category. Pharmacy network is defined as claims filled at retail (2) and specialty pharmacies, including our retail drugstores and long-term care pharmacies, but excluding Maintenance Choice activity.

## Net Revenues

Net revenues in our Pharmacy Services Segment increased \$4.9 billion, or 20.5%, to \$28.8 billion in the three months ended March 31, 2016, as compared to the prior year. The increase is primarily due to increased pharmacy network claims, growth in specialty pharmacy, including the addition of ACS through the acquisition of Omnicare, and inflation, partially offset by price compression. As you review our Pharmacy Services Segment's performance in this area, we believe you should consider the following important information that impacted the three months ended March 31, 2016:

Our mail choice claims processed increased 6.6% to 21.7 million claims in the three months ended March 31, 2016, compared to 20.3 million claims in the prior year. The increase in mail choice claims was primarily driven by the continuing adoption of our Maintenance Choice offerings.

Our average revenue per mail choice claim increased by 8.8%, compared to the prior year. This increase was primarily due to growth in specialty pharmacy, including the addition of ACS through the acquisition of Omnicare.

Our pharmacy network claims processed increased 22.6% to 283.1 million claims in the three months ended March 31, 2016, compared to 230.8 million claims in the prior year. The increase in the pharmacy network claim volume was primarily due to net new business.

Our average revenue per pharmacy network claim processed remained relatively flat compared to the prior year.

Our mail choice generic dispensing rate increased to 77.3% in the three months ended March 31, 2016, compared to 76.1% in the prior year. Our pharmacy network generic dispensing rate increased to 85.8%, compared to 84.1% in the prior year. These continued increases in mail choice and pharmacy network generic dispensing rates were primarily due to the impact of new generic drug introductions, and our continuous efforts to encourage plan members to use generic drugs when they are available and clinically appropriate. We believe our generic dispensing rates will continue to increase in future periods, albeit at a slower pace. This increase will be affected by, among other things, the number of new generic drug introductions and our success at encouraging plan members to utilize generic drugs when they are available and clinically appropriate.

### Gross Profit

Gross profit in our Pharmacy Services Segment includes net revenues less cost of revenues. Cost of revenues includes (i) the cost of pharmaceuticals dispensed, either directly through our mail service, specialty mail and specialty retail pharmacies or indirectly through our retail pharmacy networks, (ii) shipping and handling costs and (iii) the operating costs of our mail service dispensing pharmacies, customer service operations and related information technology support.

Gross profit increased \$76 million, or 7.4%, to approximately \$1.1 billion in the three months ended March 31, 2016, as compared to the prior year. The increase in gross profit dollars was primarily due to growth in specialty pharmacy, including the addition of ACS, higher generic dispensing and favorable purchasing economics, partially offset by price compression. Gross profit as a percentage of net revenues decreased to 3.8% in the three months ended March 31, 2016, compared to 4.3% in the prior year. The decrease in gross profit as a percentage of net revenues was primarily due to the mix of new business and price compression, partially offset by favorable generic dispensing and purchasing economics.

As you review our Pharmacy Services Segment's performance in this area, we believe you should consider the following important information that had an impact on the three months ended March 31, 2016:

Our gross profit dollars and gross profit as a percentage of net revenues continued to be impacted by our efforts to (i) retain existing clients, (ii) obtain new business and (iii) maintain or improve the rebates and/or discounts we received from manufacturers, wholesalers and retail pharmacies. In particular, competitive pressures in the PBM industry have caused us and other PBMs to continue to share a larger portion of rebates and/or discounts received from pharmaceutical manufacturers with clients. In addition, market dynamics and regulatory changes have impacted our ability to offer plan sponsors pricing that includes retail network "differential" or "spread". We expect these trends to continue. The "differential" or "spread" is any difference between the drug price charged to plan sponsors, including Medicare Part D plan sponsors, by a PBM and the price paid for the drug by the PBM to the dispensing provider. The increased use by patients of generic drugs has positively impacted our gross profit margins but has resulted in third party payors augmenting their efforts to reduce reimbursement payments for prescriptions. This trend, which we expect to continue, reduces the benefit we realize from brand to generic product conversions.

Our gross profit as a percentage of revenues benefited from the increase in our total generic dispensing rate, which increased to 85.2% in the three months ended March 31, 2016, compared to our generic dispensing rate of 83.5% in the prior year. This increase was primarily due to new generic drug introductions and our continual efforts to encourage plan members to use clinically appropriate generic drugs when they are available. We expect the trend in generic introductions to continue, albeit at a slower pace.

### Operating Expenses

Operating expenses in our Pharmacy Services Segment include selling, general and administrative expenses; depreciation and amortization related to selling, general and administrative activities; and expenses related to specialty retail pharmacies, which include store and administrative payroll, employee benefits and occupancy costs.

Operating expenses increased \$28 million to \$320 million, or 1.1% as a percentage of net revenues, in the three months ended March 31, 2016, compared to \$292 million, or 1.2% as a percentage of net revenues, in the prior year. Operating expenses as a percentage of net revenues improved slightly for the three months ended March 31, 2016. The increase in operating expense dollars for the three months ended March 31, 2016 was primarily due to the addition of ACS and increased costs associated with the growth of our business.

## Retail/LTC Segment

The following table summarizes our Retail/LTC Segment's performance for the respective periods:

| In millions  | Three Months Ended |          |         |
|--|--------------------|----------|---------|
|  | March 31,          |          |         |
|  | 2016               | 2015     |         |
| Net revenues   | \$20,112           | \$16,951 |         |
| Gross profit <sup>(1)</sup>                              | 5,830              | 5,295    |         |
| Gross profit % of net revenues                           | 29.0               | %        | 31.2 %  |
| Operating expenses <sup>(1)</sup>                        | 4,053              | 3,568    |         |
| Operating expense % of net revenues                      | 20.1               | %        | 21.0 %  |
| Operating profit   | 1,777              | 1,727    |         |
| Operating profit % of net revenues                       | 8.8                | %        | 10.2 %  |
| Prescriptions filled (90 Day = 3 Rx) <sup>(2)</sup>      | 305.1              | 241.3    |         |
| Net revenue increase (decrease):                         |                    |          |         |
| Total  | 18.6               | %        | 2.9 %   |
| Pharmacy   | 23.7               | %        | 5.3 %   |
| Front store  | 2.6                | %        | (3.6) % |
| Total prescription volume (90 Day = 3 Rx) <sup>(2)</sup> | 26.4               | %        | 6.3 %   |
| Same store increase (decrease) <sup>(3)</sup> :          |                    |          |         |
| Total sales  | 4.2                | %        | 1.2 %   |
| Pharmacy sales   | 5.5                | %        | 4.2 %   |
| Front store sales  | 0.7                | %        | (6.1) % |
| Prescription volume (90 Day = 3 Rx) <sup>(2)</sup>       | 5.9                | %        | 5.1 %   |
| Generic dispensing rate                                  | 85.7               | %        | 84.4 %  |
| Pharmacy % of total revenues                             | 74.7               | %        | 71.7 %  |

Gross profit includes \$4 million and operating expenses include \$57 million of acquisition-related integration costs (1) related to the acquisitions of Omnicare and the pharmacies and clinics of Target for the three months ended March 31, 2016.

(2) Includes the adjustment to convert 90-day, non-specialty prescriptions to the equivalent of three 30-day prescriptions. This adjustment reflects the fact that these prescriptions include approximately three times the amount of product days supplied compared to a normal prescription.

(3) Same store sales and prescriptions exclude revenues from MinuteClinic, and revenue and prescriptions from stores in Brazil, LTC operations and from commercialization services.

As of March 31, 2016, we operated 9,674 retail stores, compared to 7,850 retail drugstores as of March 31, 2015. The increase in the number of retail stores is due to the acquisition of the pharmacies of Target, as well as growth of our stand-alone retail stores.

## Net Revenues

Net revenues in our Retail/LTC Segment increased \$3.2 billion, or 18.6%, to approximately \$20.1 billion in the three months ended March 31, 2016, as compared to the prior year. As you review our Retail/LTC Segment's performance in this area, we believe you should consider the following important information that had an impact on the three months ended March 31, 2016:

Net revenues were positively affected by the addition of LTC. Net revenues from new stores, including the locations within Target stores, accounted for approximately 720 basis points of the increase in our total net revenues for the three months ended March 31, 2016.

Front store same store sales increased by 0.7% for the three months ended March 31, 2016, compared to the prior year. Front store same store sales were positively affected by approximately 105 basis points due to an additional day in 2016 related to leap year and approximately 80 basis points due to the shift of Easter to the first quarter in 2016 from the second quarter in 2015. Front store same store sales were negatively affect by softer customer traffic.

Pharmacy same store sales increased 5.5% for the three months ended March 31, 2016, as compared to the prior year. The increase in pharmacy same store sales was primarily due to the increase in same store script growth of 5.9% for the three months ended March 31, 2016, as well as 130 basis points due to an additional day in 2016 related to leap year.

Pharmacy revenues continue to be negatively impacted by the conversion of brand name drugs to equivalent generic drugs, which typically have a lower selling price. Pharmacy same store sales were negatively impacted by approximately 360 basis points for the three months ended March 31, 2016, due to recent generic introductions. The generic dispensing rate grew to 85.7% for the three months ended March 31, 2016, compared to 84.4% in the prior year. In addition, our pharmacy revenue growth has also been affected by a weaker and later flu season, which peaked in March, as well as continued reimbursement pressure, the lack of significant new brand name drug introductions and an increase in the number of over-the-counter remedies that were historically only available by prescription.

Pharmacy revenue growth continued to benefit from the increased utilization by Medicare Part D beneficiaries, our ability to attract and retain managed care customers and favorable industry trends. These trends include an aging American population as “baby boomers” are now in their fifties and sixties and are consuming a greater number of prescription drugs, as well as expanded coverage from the Patient Protection and Affordable Care Act (“ACA”). In addition, the increased use of pharmaceuticals as the first line of defense for individual health care contributed to the growing demand for pharmacy services. We believe these favorable industry trends will continue.

#### Gross Profit

Gross profit in our Retail/LTC Segment includes net revenues less the cost of merchandise sold in the period and the related purchasing costs, warehousing costs, delivery costs and actual and estimated inventory losses.

Gross profit increased \$535 million, or 10.1%, to \$5.8 billion in the three months ended March 31, 2016, as compared to the prior year. Gross profit as a percentage of net revenues decreased to 29.0% in the three months ended March 31, 2016, compared to 31.2% in the three months ended March 31, 2015.

The increase in gross profit dollars was primarily driven by the addition of LTC and the pharmacies and clinics of Target, as well as same store sales, partially offset by continued reimbursement pressure. The decrease in gross profit as a percentage of net revenues was primarily driven by a decline in pharmacy margins due to continued reimbursement pressure, partially offset by increased front store margins due to changes in the mix of products sold, efforts to rationalize promotional strategies and increased health care product sales.

As you review our Retail/LTC Segment’s performance in this area, we believe you should consider the following important information that impacted the three months ended March 31, 2016:

Front store revenues as a percentage of total revenues for the three months ended March 31, 2016, was 23.9% compared to 27.6% in the prior year. On average, our gross profit on front store revenues is higher than our gross profit on pharmacy revenues. Pharmacy revenues as a percentage of total revenues increased approximately 300 basis points in the three months ended March 31, 2016, compared to the prior year. This was due to pharmacy revenues growing faster than front store revenues, which includes the addition of LTC and the pharmacies of Target as well as a shift in the base business. The mix effect from a higher proportion of pharmacy sales had a negative effect on our overall gross profit for the three months ended March 31, 2016, compared to the prior year. This negative effect was partially offset by increased generic drug dispensing rates and the changes in the mix of front store products sold.

During the three months ended March 31, 2016, our front store gross profit as a percentage of net revenues increased compared to the same period in the prior year. The increase is primarily related to a change in the mix of products



sold, including store brand and health care product sales, as well as efforts to rationalize promotional strategies.

Our pharmacy gross profit rates have been adversely affected by the efforts of managed care organizations, PBMs and governmental and other third-party payors to reduce their prescription drug costs, as well as changes in the mix of our business within the pharmacy portion of the Retail/LTC Segment. In the event this trend accelerates, we may not be able to sustain our current rate of revenue growth and gross profit dollars could be adversely impacted. The increased use of generic drugs has positively impacted our gross profit but has resulted in third-party payors augmenting their efforts to reduce reimbursement payments to retail pharmacies for prescriptions. This trend, which we expect to continue, reduces the benefit we realize from brand to generic product conversions.

## Operating Expenses

Operating expenses in our Retail/LTC Segment include payroll and employee benefits, occupancy costs, selling expenses, advertising expenses, depreciation and amortization expense and certain administrative expenses.

Operating expenses increased \$485 million to \$4.1 billion, or 20.1% as a percentage of net revenues, in the three months ended March 31, 2016, as compared to \$3.6 billion, or 21.0% as a percentage of net revenues, in the prior year. The increase in operating expense dollars for the three months ended March 31, 2016, was primarily due to the addition of LTC and the pharmacies and clinics within Target stores, including acquisition-related integration costs of \$57 million, and incremental store operating costs associated with operating more stores. Operating expenses as a percentage of net revenues for the three months ended March 31, 2016 improved primarily due to expense leverage from net revenue growth.

## Corporate Segment

### Operating Expenses

Operating expenses in our Corporate Segment include expenses from the Company's executive management, corporate relations, legal, compliance, human resources, corporate information technology and finance departments. Operating expenses increased \$23 million, or 12.2%, to \$212 million in the three months ended March 31, 2016, as compared to the prior year. The increase in operating expenses for the three months ended March 31, 2016 was primarily due to the acquisition of Omnicare, as well as higher benefits and legal costs in 2016.

## Liquidity and Capital Resources

We maintain a level of liquidity sufficient to allow us to cover our cash needs in the short-term. Over the long-term, we manage our cash and capital structure to maximize shareholder return, maintain our financial position and maintain flexibility for future strategic initiatives. We continuously assess our working capital needs, debt and leverage levels, capital expenditure requirements, dividend payouts, potential share repurchases and future investments or acquisitions. We believe our operating cash flows, commercial paper program, sale-leaseback program, as well as any potential future borrowings, will be sufficient to fund these future payments and long-term initiatives.

The change in cash and cash equivalents is as follows:

| in millions  | Three Months<br>Ended March 31, |          |
|--|---------------------------------|----------|
|  | 2016                            | 2015     |
| Net cash provided by operating activities                    | \$2,412                         | \$1,984  |
| Net cash used in investing activities                        | (633 )                          | (544 )   |
| Net cash used in financing activities                        | (2,460 )                        | (2,406 ) |
| Effect of exchange rate changes on cash and cash equivalents | 1                               | 3        |
| Net decrease in cash and cash equivalents                    | \$(680 )                        | \$(963 ) |

Net cash provided by operating activities was approximately \$2.4 billion in the three months ended March 31, 2016, compared to nearly \$2.0 billion in the three months ended March 31, 2015. The \$0.4 billion increase in cash provided by operating activities is primarily due to various changes in working capital.

Net cash used in investing activities was approximately \$0.6 billion in the three months ended March 31, 2016, compared to \$0.5 billion in the three months ended March 31, 2015. The increase in cash used in investing activities is primarily due to higher purchases of property and equipment during the three months ended March 31, 2016.

Net cash used in financing activities was \$2.5 billion in the three months ended March 31, 2016, compared to net cash used in financing activities of \$2.4 billion in the three months ended March 31, 2015. The cash used in financing activities remained relatively flat compared to the prior year.

As of March 31, 2016, the Company had the following outstanding share repurchase program that was authorized by the Company's Board of Directors:

In billions

| Authorization Date                            | Authorized | Remaining |
|---|------------|-----------|
| December 15, 2014 ("2014 Repurchase Program") | \$ 10.0    | \$ 5.6    |

The 2014 Repurchase Program, which was effective immediately when authorized, permits the Company to effect repurchases from time to time through a combination of open market repurchases, privately negotiated transactions, accelerated share repurchase transactions, and/or other derivative transactions. The 2014 Repurchase Program may be modified or terminated by the Board of Directors at any time.

During the three months ended March 31, 2016, the Company repurchased an aggregate of approximately 22.4 million shares of common stock for approximately \$2.1 billion pursuant to the 2014 Repurchase Program which includes the accelerated share repurchase agreement ("ASR") described below.

Pursuant to the authorization under the 2014 Repurchase Program, effective December 11, 2015, the Company entered into a \$725 million fixed dollar ASR with Barclays Bank PLC ("Barclays"). Upon payment of the \$725 million purchase price on December 14, 2015, the Company received a number of shares of its common stock equal to 80% of the \$725 million notional amount of the ASR or approximately 6.2 million shares. The initial 6.2 million shares of common stock delivered to the Company by Barclays were placed into treasury stock in December 2015. The ASR was accounted for as an initial treasury stock transaction for \$580 million and a forward contract for \$145 million. The forward contract was classified as an equity instrument and was recorded within capital surplus on the consolidated balance sheet. On January 28, 2016, the Company received 1.4 million shares of common stock, representing the remaining 20% of the \$725 million notional amount of the ASR, thereby concluding the ASR. The remaining 1.4 million shares of common stock delivered to the Company by Barclays were placed into treasury stock in January 2016 and the forward contract was reclassified from capital surplus to treasury stock.

At the time they were received, the initial and final receipt of shares resulted in an immediate reduction of the outstanding shares used to calculate the weighted average common shares outstanding for basic and diluted net income per share.

We did not have any outstanding commercial paper as of March 31, 2016. In connection with our commercial paper program, we maintain a \$1.0 billion, five-year unsecured back-up credit facility, which expires on May 23, 2018, a \$1.25 billion, five-year unsecured back-up credit facility, which expires on July 24, 2019, and a \$1.25 billion, five-year unsecured back-up credit facility, which expires on July 1, 2020. The credit facilities allow for borrowings at various rates that are dependent, in part, on the Company's public debt ratings and require the Company to pay a weighted average quarterly facility fee of approximately 0.03%, regardless of usage. As of March 31, 2016, there were no borrowings outstanding under the back-up credit facilities.

Our back-up credit facilities and unsecured senior notes contain customary restrictive financial and operating covenants. These covenants do not include a requirement for the acceleration of our debt maturities in the event of a downgrade in our credit rating. We do not believe the restrictions contained in these covenants materially affect our financial or operating flexibility.

As of March 31, 2016, our long-term debt was rated "Baa1" by Moody's with a stable outlook and "BBB+" by Standard & Poor's with a stable outlook, and our commercial paper program was rated "P-2" by Moody's and "A-2" by Standard & Poor's. In assessing our credit strength, we believe that both Moody's and Standard & Poor's considered, among other things, our capital structure and financial policies as well as our consolidated balance sheet, our historical acquisition activity and other financial information. Although we currently believe our long-term debt ratings will remain

investment grade, we cannot guarantee the future actions of Moody's and/or Standard & Poor's. Our debt ratings have a direct impact on our future borrowing costs, access to capital markets and new store operating lease costs.

### Off-Balance Sheet Arrangements

In connection with executing operating leases, we provide a guarantee of the lease payments. We also finance a portion of our new store development through sale-leaseback transactions, which involve selling stores to unrelated parties and then leasing the stores back under leases that generally qualify and are accounted for as operating leases. We do not have any retained or contingent interests in the stores, and we do not provide any guarantees, other than a guarantee of the lease payments, in connection with the transactions. In accordance with accounting principles generally accepted in the United States of America (“GAAP”), such operating leases are not reflected in our condensed consolidated balance sheet. See Note 8 to our condensed consolidated financial statements for a detailed discussion of these guarantees.

### Critical Accounting Policies

We prepare our consolidated financial statements in conformity with GAAP, which requires management to make certain estimates and apply judgment. We base our estimates and judgments on historical experience, current trends and other factors that management believes to be important at the time the condensed consolidated financial statements are prepared. On a regular basis, we review our accounting policies and how they are applied and disclosed in our condensed consolidated financial statements.

While we believe that the historical experience, current trends and other factors considered support the preparation of our condensed consolidated financial statements in conformity with GAAP, actual results could differ from our estimates and such differences could be material.

For a full description of our other critical accounting policies, please refer to Item 7, “Management’s Discussion and Analysis of Financial Condition and Results of Operations” in our 2015 Form 10-K.

### Cautionary Statement Concerning Forward-Looking Statements

This quarterly report contains forward-looking statements within the meaning of the federal securities laws. In addition, the Company and its representatives may, from time to time, make written or verbal forward-looking statements, including statements contained in the Company's filings with the U.S. Securities and Exchange Commission ("SEC") and in its reports to stockholders, press releases, webcasts, conference calls, meetings and other communications. Generally, the inclusion of the words "believe," "expect," "intend," "estimate," "project," "anticipate," "will," "should" and similar expressions identify statements that constitute forward-looking statements. All statements addressing operating performance of CVS Health Corporation or any subsidiary, events or developments that the Company expects or anticipates will occur in the future, including statements relating to corporate strategy; revenue growth; earnings or earnings per common share growth; adjusted earnings or adjusted earnings per common share growth; free cash flow; debt ratings; inventory levels; inventory turn and loss rates; store development; relocations and new market entries; retail pharmacy business, sales trends and operations; PBM business, sales trends and operations; specialty pharmacy business, sales trends and operations; LTC pharmacy business, sales trends and operations; the Company's ability to attract or retain customers and clients; Medicare Part D competitive bidding, enrollment and operations; new product development; and the impact of industry and regulatory developments, as well as statements expressing optimism or pessimism about future operating results or events, are forward-looking statements within the meaning of the federal securities laws.

The forward-looking statements are and will be based upon management's then-current views and assumptions regarding future events and operating performance, and are applicable only as of the dates of such statements. The Company undertakes no obligation to update or revise any forward-looking statements, whether as a result of new information, future events, or otherwise.

By their nature, all forward-looking statements involve risks and uncertainties. Actual results may differ materially from those contemplated by the forward-looking statements for a number of reasons as described in our SEC filings, including those set forth in the Risk Factors section within the 2015 Annual Report on Form 10-K, and including, but not limited to:

Risks relating to the health of the economy in general and in the markets we serve, which could impact consumer purchasing power, preferences and/or spending patterns, drug utilization trends, the financial health of our PBM and LTC clients, retail and specialty pharmacy payors or other payors doing business with the Company and our ability to secure necessary financing, suitable store locations and sale-leaseback transactions on acceptable terms.

Efforts to reduce reimbursement levels and alter health care financing practices, including pressure to reduce reimbursement levels for generic drugs.

The possibility of PBM and LTC client loss and/or the failure to win new PBM and LTC business, including as a result of failure to win renewal of expiring contracts, contract termination rights that may permit clients to terminate a contract prior to expiration and early or periodic renegotiation of pricing by clients prior to expiration of a contract.

The possibility of loss of Medicare Part D business and/or failure to obtain new Medicare Part D business, whether as a result of the annual Medicare Part D competitive bidding process, a sanction or otherwise.

Risks related to the frequency and rate of the introduction of generic drugs and brand name prescription products.

Risks of declining gross margins attributable to increased competitive pressures, increased client demand for lower prices, enhanced service offerings and/or higher service levels and market dynamics and, with respect to the PBM industry, regulatory changes that impact our ability to offer plan sponsors pricing that includes the use of retail

“differential” or “spread” or the use of maximum allowable cost pricing.

Regulatory changes, business changes and compliance requirements and restrictions that may be imposed by Centers for Medicare and Medicaid Services (“CMS”), Office of Inspector General or other government agencies relating to the Company’s participation in Medicare, Medicaid and other federal and state government-funded programs, including sanctions and remedial actions that may be imposed by CMS on our Medicare Part D business.

Risks and uncertainties related to the timing and scope of reimbursement from Medicare, Medicaid and other government-funded programs, including the possible impact of sequestration, the impact of other federal budget, debt and deficit negotiations and legislation that could delay or reduce reimbursement from such programs and the impact of any closure, suspension or other changes affecting federal or state government funding or operations.



Possible changes in industry pricing benchmarks used to establish pricing in many of our PBM and LTC client contracts, pharmaceutical purchasing arrangements, retail network contracts, specialty payor agreements and other third party payor contracts.

A highly competitive business environment, including the uncertain impact of increased consolidation in the PBM industry, uncertainty concerning the ability of our retail and specialty pharmacy businesses to secure and maintain contractual relationships with PBMs and other payors on acceptable terms, uncertainty concerning the ability of our PBM business to secure and maintain competitive access, pricing and other contract terms from retail network pharmacies in an environment where some PBM clients are willing to consider adopting narrow or more restricted retail pharmacy networks.

The Company's ability to timely identify or effectively respond to changing consumer preferences and spending patterns, an inability to expand the products being purchased by our customers, or the failure or inability to obtain or offer particular categories of products.

Risks relating to our ability to secure timely and sufficient access to the products we sell from our domestic and/or international suppliers.

Reform of the U.S. health care system, including ongoing implementation of ACA, continuing legislative efforts, regulatory changes and judicial interpretations impacting our health care system and the possibility of shifting political and legislative priorities related to reform of the health care system in the future.

Risks relating to any failure to properly maintain our information technology systems, our information security systems and our infrastructure to support our business and to protect the privacy and security of sensitive customer and business information.

Risks related to compliance with a broad and complex regulatory framework, including compliance with new and existing federal, state and local laws and regulations relating to health care, accounting standards, corporate securities, tax, environmental and other laws and regulations affecting our business.

Risks related to litigation, government investigations and other legal proceedings as they relate to our business, the pharmacy services, retail pharmacy, LTC pharmacy or retail clinic industries or to the health care industry generally.

The risk that any condition related to the closing of any proposed acquisition may not be satisfied on a timely basis or at all, including the inability to obtain required regulatory approvals of any proposed acquisition, or on the terms desired or anticipated; the risk that such approvals may result in the imposition of conditions that could adversely affect the resulting combined company or the expected benefits of any proposed transaction; and the risk that the proposed transactions fail to close for any other reason.

The possibility that the anticipated synergies and other benefits from any acquisition by us will not be realized, or will not be realized within the expected time periods.

The risks and uncertainties related to our ability to integrate the operations, products, services and employees of any entities acquired by us and the effect of the potential disruption of management's attention from ongoing business operations due to any pending acquisitions.

The accessibility or availability of adequate financing on a timely basis and on reasonable terms in connection with any proposed acquisition.

• Risks related to the outcome of any legal proceedings related to, or involving any entity that is a part of, any proposed acquisition contemplated by us.

• Other risks and uncertainties detailed from time to time in our filings with the SEC.

The foregoing list is not exhaustive. There can be no assurance that the Company has correctly identified and appropriately assessed all factors affecting its business. Additional risks and uncertainties not presently known to the Company or that it currently believes to be immaterial also may adversely impact the Company. Should any risks and uncertainties develop into

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actual events, these developments could have a material adverse effect on the Company's business, financial condition and results of operations. For these reasons, you are cautioned not to place undue reliance on the Company's forward-looking statements.

### Item 3. Quantitative and Qualitative Disclosures About Market Risk

As of March 31, 2016, the Company did not have any interest rate, foreign currency exchange rate or commodity derivative instruments in place and believes that as of March 31, 2016 its exposure to interest rate risk (inherent in the Company's debt portfolio), foreign currency exchange rate risk and commodity price risk is not material.

### Item 4. Controls and Procedures

Evaluation of disclosure controls and procedures: The Company's Chief Executive Officer and Chief Financial Officer, after evaluating the effectiveness of the design and operation of the Company's disclosure controls and procedures (as defined in Securities Exchange Act Rules 13a-15(f) and 15d-15(f)) as of March 31, 2016, have concluded that as of such date the Company's disclosure controls and procedures were adequate and effective and designed to provide reasonable assurance that material information relating to the Company and its subsidiaries would be made known to such officers on a timely basis.

Changes in internal control over financial reporting: On August 18, 2015, the Company completed its acquisition of Omnicare, Inc. and on December 16, 2015, the Company completed its acquisition of the pharmacies and clinics of Target Corporation. As a result, the Company is in the process of integrating the applicable internal controls for each business into its internal control over financial reporting for the rest of the Company. Other than the foregoing, there have been no changes in our internal control over financial reporting identified in connection with the evaluation required by paragraph (d) of Securities Exchange Act Rule 13a-15 or Rule 15d-15 that occurred in the three months ended March 31, 2016 that have materially affected, or are reasonably likely to materially affect, our internal control over financial reporting.

Part

II

## Item 1. Legal Proceedings

## I. Legal Proceedings

We refer you to Note 8 - "Commitments and Contingencies - Legal Matters" contained in the "Notes to the Condensed Consolidated Financial Statements" of our Quarterly Report on Form 10-Q for the three months ended March 31, 2016 for a description of our legal proceedings.

## II. Environmental Matters

Item 103 of SEC Regulation S-K requires disclosure of certain environmental legal proceedings if management reasonably believes that the proceedings involve potential monetary sanctions of \$100,000 or more. Adams Drug Stores, a predecessor in interest to CVS Health, has been identified as a potentially responsible party ("PRP") at the Peterson/Puritan Superfund Site in Rhode Island. The Company received a General Notice Letter from the United States Environmental Protection Agency (the "EPA") alleging that Adams Drug Stores historically sent wastes to the site. The Company has joined other PRPs in communicating with the EPA regarding the appropriate remedial action and contribution amounts. These proceedings are not material to the Company's business or financial position.

## Item 2. Unregistered Sales of Equity Securities and Use of Proceeds

## (c) Stock Repurchases

The following table presents the total number of shares purchased in the three months ended March 31, 2016, the average price paid per share and the approximate dollar value of shares that still could have been purchased at the end of the applicable fiscal period, pursuant to the 2014 Repurchase Program. See Note 3 - "Share Repurchase Programs" contained in the "Notes to the Condensed Consolidated Financial Statements" of our Quarterly Report on Form 10-Q for the three months ended March 31, 2016.

| Fiscal Period | Total Number of Shares Purchased | Average Price Paid per Share | Total Number of Shares Purchased as Part of Publicly Announced Plans or Programs | Approximate Dollar Value of Shares that May Yet Be Purchased Under the Plans or Programs |
|---------------|----------------------------------|------------------------------|--|--|
| January 2016  | 3,386,955                        | \$ 94.47                     | 3,386,955  | \$7,503,289,320  |
| February 2016 | 6,736,425                        | \$ 96.11                     | 6,736,425  | \$6,855,820,579  |
| March 2016    | 12,323,770                       | \$ 99.92                     | 12,323,770   | \$5,624,457,743  |
| Totals        | 22,447,150                       |                              | 22,447,150   |  |

Item 6. Exhibits

Exhibits:

Exhibits marked with an asterisk (\*) are hereby incorporated by reference to exhibits or appendices previously filed by the Registrant as indicated in brackets following the description of the exhibit.

Amended and Restated Certificate of Incorporation of the Registrant [incorporated by reference to Exhibit 3.1 to 3.1\* the Registrant's Annual Report on Form 10-K for the fiscal year ended December 31, 1996 (Commission File No. 001-01011)].

Certificate of Amendment to the Amended and Restated Certificate of Incorporation, effective May 13, 1998 3.1A\* [incorporated by reference to Exhibit 4.1A to the Registrant's Registration Statement No. 333-52055 on Form S-3/A dated May 18, 1998 (Commission File No. 001-01001)].

Certificate of Amendment to the Amended and Restated Certificate of Incorporation [incorporated by reference 3.1B\* to Exhibit 3.1 to the Registrant's Current Report on Form 8-K dated March 22, 2007 (Commission File No. 001-01011)].

Certificate of Merger dated May 9, 2007 [incorporated by reference to Exhibit 3.1C to the Registrant's Quarterly Report on Form 10-Q dated November 1, 2007 (Commission File No. 001-01011)]. 3.1C\*

Certificate of Amendment to the Amended and Restated Certificate of Incorporation [incorporated by reference 3.1D\* to Exhibit 3.1 to the Registrant's Current Report on Form 8-K dated May 13, 2010 (Commission File No. 001-01011)].

Certificate of Amendment to the Amended and Restated Certificate of Incorporation [incorporated by reference 3.1E\* to Exhibit 3.1 to the Registrant's Current Report on Form 8-K dated May 10, 2012 (Commission File No. 001-01011)].

Certificate of Amendment to the Amended and Restated Certificate of Incorporation [incorporated by reference 3.1F\* to Exhibit 3.1 to the Registrant's Current Report on Form 8-K dated May 13, 2013 (Commission File No. 001-01011)].

Certificate of Amendment to the Amended and Restated Certificate of Incorporation [incorporated by reference 3.1G\* to Exhibit 3.1 to the Registrant's Current Report on Form 8-K dated September 3, 2014 (Commission File No. 001-01011)].

By-laws of Registrant, as amended and restated [incorporated by reference to Exhibit 3.2 to the Registrant's Current Report on Form 8-K dated January 26, 2016 (Commission File No. 001-01011)]. 3.2\*

15.1 Letter re: Unaudited Interim Financial Information.

31.1 Certification of Chief Executive Officer pursuant to Section 302 of the Sarbanes-Oxley Act of 2002.

31.2 Certification of Chief Financial Officer pursuant to Section 302 of the Sarbanes-Oxley Act of 2002.

32.1 Certification of Chief Executive Officer pursuant to Section 906 of the Sarbanes-Oxley Act of 2002.

32.2 Certification of Chief Financial Officer pursuant to Section 906 of the Sarbanes-Oxley Act of 2002.

The following materials from the CVS Health Corporation Quarterly Report on Form 10-Q for the three months ended March 31, 2016 formatted in Extensible Business Reporting Language (XBRL): (i) the Condensed 101 Consolidated Statements of Income, (ii) the Condensed Consolidated Statements of Comprehensive Income, (iii) the Condensed Consolidated Balance Sheets, (iv) the Condensed Consolidated Statements of Cash Flows and (v) related Footnotes to the Condensed Consolidated Financial Statements.

Signatures:

Pursuant to the requirements of Section 13 or 15(d) of the Securities Exchange Act of 1934, the Registrant has duly caused this Quarterly Report on Form 10-Q to be signed on its behalf by the undersigned, thereunto duly authorized.

CVS Health Corporation  
(Registrant)

/s/ David M. Denton

David M. Denton  
Executive Vice President and  
Chief Financial Officer  
May 3, 2016