

AETNA INC /PA/  
Form 10-Q  
November 03, 2010

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UNITED STATES  
SECURITIES AND EXCHANGE COMMISSION  
Washington, D.C. 20549

FORM 10-Q

(Mark One)

QUARTERLY REPORT PURSUANT TO SECTION 13 OR 15(d) OF THE SECURITIES EXCHANGE ACT OF 1934

For the quarterly period ended September 30, 2010

or

TRANSITION REPORT PURSUANT TO SECTION 13 OR 15(d) OF THE SECURITIES EXCHANGE ACT OF 1934

For the transition period from \_\_\_\_\_ to \_\_\_\_\_

Commission File Number: 1-16095

Aetna Inc.  
(Exact name of registrant as specified in its charter)

Pennsylvania	23-2229683
(State or other jurisdiction of incorporation or organization)	(I.R.S. Employer Identification No.)
151 Farmington Avenue, Hartford, CT	06156
(Address of principal executive offices)	(Zip Code)
Registrant's telephone number, including area code:	(860) 273-0123

Former name, former address and former fiscal year, if changed since last report: N/A

Indicate by check mark whether the registrant (1) has filed all reports required to be filed by Section 13 or 15(d) of the Securities Exchange Act of 1934 during the preceding 12 months (or for such shorter period that the registrant was required to file such

reports), and (2) has been subject to such filing requirements for the past 90 days.

Yes  No

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Indicate by check mark whether the registrant has submitted electronically and posted on its corporate Web site, if any, every Interactive Data File required to be submitted and posted pursuant to Rule 405 of Regulation S-T (§232.405 of this chapter) during the preceding 12 months (or for such shorter period that the registrant was required to submit and post such files).

Yes  No

Indicate by check mark whether the registrant is a large accelerated filer, an accelerated filer, a non-accelerated filer, or a smaller reporting company. See the definitions of “large accelerated filer,” “accelerated filer” and “smaller reporting company” in Rule 12b-2 of the Exchange Act.

Large accelerated filer  Accelerated filer   
Non-accelerated filer  (Do not check if a smaller reporting company)  Smaller reporting company

Indicate by check mark whether the registrant is a shell company (as defined in Rule 12b-2 of the Exchange Act).  Yes  No

There were 400.1 million shares of the registrant’s voting common stock with a par value of \$.01 per share outstanding at September 30, 2010.

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Aetna Inc.  
Form 10-Q  
For the Quarterly Period Ended September 30, 2010

Unless the context otherwise requires, references to the terms “we,” “our” or “us” used throughout this Quarterly Report on Form 10-Q (except the Report of Independent Registered Public Accounting Firm on page 25), refer to Aetna Inc. (a Pennsylvania corporation) (“Aetna”) and its subsidiaries (collectively, the “Company”).

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## Part I Financial Information

## Item 1. Financial Statements

Consolidated Statements of Income  
(Unaudited)

(Millions, except per common share data)	For the Three Months Ended September 30,		For the Nine Months Ended September 30,	
	2010	2009	2010	2009
<b>Revenue:</b>				
Health care premiums	\$ 6,908.9	\$ 7,092.8	\$ 20,719.2	\$ 21,115.5
Other premiums	448.9	471.4	1,384.1	1,432.4
Fees and other revenue (1)	853.2	876.8	2,626.0	2,662.2
Net investment income	248.2	263.4	777.1	771.4
Net realized capital gains	79.6	18.0	199.7	26.4
<b>Total revenue</b>	<b>8,538.8</b>	<b>8,722.4</b>	<b>25,706.1</b>	<b>26,007.9</b>
<b>Benefits and expenses:</b>				
Health care costs (2)	5,649.3	6,069.6	16,998.9	17,976.2
Current and future benefits	480.9	514.5	1,488.6	1,521.6
<b>Operating expenses:</b>				
Selling expenses	304.8	312.2	928.8	938.5
General and administrative expenses	1,249.3	1,263.3	3,700.6	3,653.3
<b>Total operating expenses</b>	<b>1,554.1</b>	<b>1,575.5</b>	<b>4,629.4</b>	<b>4,591.8</b>
Interest expense	63.9	60.6	185.5	182.8
Amortization of other acquired intangible assets	23.4	23.9	72.0	72.9
<b>Total benefits and expenses</b>	<b>7,771.6</b>	<b>8,244.1</b>	<b>23,374.4</b>	<b>24,345.3</b>
<b>Income before income taxes</b>	<b>767.2</b>	<b>478.3</b>	<b>2,331.7</b>	<b>1,662.6</b>
<b>Income taxes:</b>				
Current	103.4	203.0	558.3	579.0
Deferred	166.2	(50.9 )	222.2	(27.0 )
<b>Total income taxes</b>	<b>269.6</b>	<b>152.1</b>	<b>780.5</b>	<b>552.0</b>
<b>Net income</b>	<b>\$ 497.6</b>	<b>\$ 326.2</b>	<b>\$ 1,551.2</b>	<b>\$ 1,110.6</b>
<b>Earnings per common share:</b>				
Basic	\$ 1.21	\$ .75	\$ 3.67	\$ 2.50
Diluted	\$ 1.19	\$ .73	\$ 3.61	\$ 2.46

(1) Fees and other revenue include administrative services contract member co-payments and plan sponsor reimbursements related to our mail order and specialty pharmacy operations of \$22.3 million and \$60.5 million (net of pharmaceutical and processing costs of \$360.3 million and \$1.1 billion) for the three and nine months ended September 30, 2010, respectively, and \$27.4 million and \$64.5 million (net of pharmaceutical and processing costs of \$401.8 million and \$1.2 billion) for the three and nine months ended September 30, 2009, respectively.

(2) Health care costs have been reduced by Insured member co-payments related to our mail order and specialty pharmacy operations of \$36.2 million and \$113.7 million for the three and nine months ended September 30, 2010, respectively, and \$31.0 million and \$91.0 million for the three and nine months ended September 30, 2009, respectively.

Refer to accompanying Condensed Notes to Consolidated Financial Statements (Unaudited).

## Consolidated Balance Sheets

(Millions)	(Unaudited)	
	At September 30, 2010	At December 31, 2009
Assets:		
Current assets:		
Cash and cash equivalents	\$ 1,795.5	\$ 1,203.6
Investments	2,179.6	2,922.7
Premiums receivable, net	669.4	630.4
Other receivables, net	902.7	626.7
Accrued investment income	207.4	209.2
Collateral received under securities loan agreements	308.4	210.0
Income taxes receivable	108.7	89.5
Deferred income taxes	247.4	439.5
Other current assets	655.3	551.4
Total current assets	7,074.4	6,883.0
Long-term investments	18,429.5	17,051.1
Reinsurance recoverables	965.2	986.9
Goodwill	5,145.7	5,146.2
Other acquired intangible assets, net	518.7	590.7
Property and equipment, net	539.8	551.0
Deferred income taxes	251.2	277.3
Other long-term assets	772.1	781.1
Separate Accounts assets	5,454.0	6,283.1
Total assets	\$ 39,150.6	\$ 38,550.4
Liabilities and shareholders' equity:		
Current liabilities:		
Health care costs payable	\$ 2,653.6	\$ 2,895.3
Future policy benefits	722.5	739.6
Unpaid claims	565.4	559.5
Unearned premiums	326.4	306.4
Policyholders' funds	871.9	788.3
Collateral payable under securities loan agreements	308.5	210.0
Short-term debt	235.4	480.8
Current portion of long-term debt	899.7	-
Accrued expenses and other current liabilities	2,422.9	2,380.0
Total current liabilities	9,006.3	8,359.9
Future policy benefits	6,344.4	6,470.1
Unpaid claims	1,483.8	1,453.0
Policyholders' funds	1,394.0	1,294.1
Long-term debt	3,482.3	3,639.5
Other long-term liabilities	1,989.2	1,546.9
Separate Accounts liabilities	5,454.0	6,283.1
Total liabilities	29,154.0	29,046.6

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Commitments and contingencies (Note 12)

Shareholders' equity:

Common stock (\$.01 par value; 2.7 billion shares authorized; 400.1 million and 430.8 million

shares issued and outstanding in 2010 and 2009, respectively) and additional paid-in capital

Retained earnings

Accumulated other comprehensive loss

Total shareholders' equity

Total liabilities and shareholders' equity

573.5	470.1
10,784.7	10,256.7
(1,361.6 )	(1,223.0 )
9,996.6	9,503.8
\$ 39,150.6	\$ 38,550.4

Refer to accompanying Condensed Notes to Consolidated Financial Statements (Unaudited).

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Consolidated Statements of Shareholders' Equity  
(Unaudited)

(Millions)	Number of Common Shares Outstanding	Common Stock and Additional Paid-in Capital	Retained Earnings	Accumulated Other Comprehensive Loss	Total Shareholders' Equity	Total Comprehensive Income
Nine Months Ended September 30, 2010						
Balance at December 31, 2009	430.8	\$ 470.1	\$ 10,256.7	\$ (1,223.0 )	\$ 9,503.8	
Comprehensive income:						
Net income	-	-	1,551.2	-	1,551.2	\$ 1,551.2
Other comprehensive loss (Note 6):						
Net unrealized gains on securities	-	-	-	374.5	374.5	
Net foreign currency and derivative losses	-	-	-	(53.3 )	(53.3 )	
Pension and OPEB plans	-	-	-	(459.8 )	(459.8 )	
Other comprehensive loss	-	-	-	(138.6 )	(138.6 )	(138.6 )
Total comprehensive income						\$ 1,412.6
Common shares issued for benefit plans, including tax benefits	2.2	103.7	-	-	103.7	
Repurchases of common shares	(32.9 )	(.3 )	(1,007.1 )	-	(1,007.4 )	
Dividends declared	-	-	(16.1 )	-	(16.1 )	
Balance at September 30, 2010	400.1	\$ 573.5	\$ 10,784.7	\$ (1,361.6 )	\$ 9,996.6	
Nine Months Ended September 30, 2009						
Balance at December 31, 2008	456.3	\$ 351.2	\$ 9,716.5	\$ (1,881.3 )	\$ 8,186.4	
Cumulative effect of adopting new accounting standard at April 1, 2009 (Note 2)	-	-	53.7	(53.7 )	-	
Comprehensive income:						



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Net income	-	-	1,110.6	-	1,110.6	\$ 1,110.6
Other comprehensive income (Note 6):						
Net unrealized gains on securities	-	-	-	692.0	692.0	
Net foreign currency and derivative gains	-	-	-	20.1	20.1	
Pension and OPEB plans	-	-	-	104.3	104.3	
Other comprehensive income	-	-	-	816.4	816.4	816.4
Total comprehensive income						\$ 1,927.0
Common shares issued for benefit plans, including tax benefits	2.4	105.9	-	-	105.9	
Repurchases of common shares	(25.2 )	(.3 )	(661.7 )	-	(662.0 )	
Dividends declared	-	-	(17.3 )	-	(17.3 )	
Balance at September 30, 2009	433.5	\$ 456.8	\$ 10,201.8	\$ (1,118.6 )	\$ 9,540.0	

Refer to accompanying Condensed Notes to Consolidated Financial Statements (Unaudited).

Consolidated Statements of Cash Flows  
(Unaudited)

(Millions)	Nine Months Ended September 30,	
	2010	2009
Cash flows from operating activities:		
Net income	\$ 1,551.2	\$ 1,110.6
Adjustments to reconcile net income to net cash provided by operating activities:		
Net realized capital gains	(199.7 )	(26.4 )
Depreciation and amortization	313.3	306.8
Equity in earnings of affiliates, net	(9.6 )	7.0
Stock-based compensation expense	85.9	81.1
Accretion of net investment discount	(20.0 )	(54.6 )
Changes in assets and liabilities:		
Accrued investment income	1.8	(9.2 )
Premiums due and other receivables	(98.0 )	(157.4 )
Income taxes	206.0	20.2
Other assets and other liabilities	(588.7 )	246.4
Health care and insurance liabilities	(398.5 )	335.0
Other, net	2.9	(3.7 )
Net cash provided by operating activities	846.6	1,855.8
Cash flows from investing activities:		
Proceeds from sales and maturities of investments	8,796.4	7,714.8
Cost of investments	(8,324.9)	(7,934.3)
Additions to property, equipment and software	(217.1 )	(259.4 )
Cash used for acquisition, net of cash acquired	(.1 )	(6.1 )
Net cash provided by (used for) investing activities	254.3	(485.0 )
Cash flows from financing activities:		
Proceeds from issuance of long-term debt, net of issuance costs	697.8	-
Net repayment of short-term debt	(245.4 )	(104.9 )
Deposits and interest credited for investment contracts	4.5	4.9
Withdrawals of investment contracts	(8.1 )	(8.1 )
Common shares issued under benefit plans	12.1	10.4
Stock-based compensation tax benefits	4.2	9.6
Common shares repurchased	(932.4 )	(657.2 )
Collateral on interest rate swaps	(41.7 )	25.1
Net cash used for financing activities	(509.0 )	(720.2 )
Net increase in cash and cash equivalents	591.9	650.6
Cash and cash equivalents, beginning of period	1,203.6	1,179.5
Cash and cash equivalents, end of period	\$ 1,795.5	\$ 1,830.1
Supplemental cash flow information:		
Interest paid	\$ 156.4	\$ 158.0
Income taxes paid	569.3	522.2

Refer to accompanying Condensed Notes to Consolidated Financial Statements (Unaudited).



Condensed Notes to Consolidated Financial Statements  
(Unaudited)

1. Organization

We conduct our operations in three business segments:

- Health Care consists of medical, pharmacy benefits management, dental and vision plans offered on both an Insured basis (where we assume all or a majority of the risk for medical and dental care costs) and an employer-funded basis (where the plan sponsor under an administrative services contract (“ASC”) assumes all or a majority of this risk). Medical products include point-of-service (“POS”), preferred provider organization (“PPO”), health maintenance organization (“HMO”) and indemnity benefit plans. Medical products also include health savings accounts (“HSAs”) and Aetna HealthFund®, consumer-directed health plans that combine traditional POS or PPO and/or dental coverage, subject to a deductible, with an accumulating benefit account (which may be funded by the plan sponsor and/or the member in the case of HSAs). We also offer Medicare and Medicaid products and services and specialty products, such as medical management and data analytics services, behavioral health plans and stop loss insurance, as well as products that provide access to our provider network in select markets.
- Group Insurance primarily includes group life insurance products offered on an Insured basis, including basic and supplemental group term life, group universal life, supplemental or voluntary programs and accidental death and dismemberment coverage. Group Insurance also includes (i) group disability products offered to employers on both an Insured and an ASC basis which consist primarily of short-term and long-term disability insurance, (ii) absence management services offered to employers, which include short-term and long-term disability administration and leave management, and (iii) long-term care products that were offered primarily on an Insured basis, which provide benefits covering the cost of care in private home settings, adult day care, assisted living or nursing facilities. We no longer solicit or accept new long-term care customers, and we are working with our customers on an orderly transition of this product to other carriers.
- Large Case Pensions manages a variety of retirement products (including pension and annuity products) primarily for tax qualified pension plans. These products provide a variety of funding and benefit payment distribution options and other services. Large Case Pensions also includes certain discontinued products (refer to Note 14 beginning on page 23 for additional information).

2. Summary of Significant Accounting Policies

Interim Financial Statements

These interim financial statements necessarily rely on estimates, including assumptions as to annualized tax rates. In the opinion of management, all adjustments necessary for a fair statement of results for the interim periods have been made. All such adjustments are of a normal, recurring nature. The accompanying unaudited consolidated financial statements and related notes should be read in conjunction with the consolidated financial statements and related notes presented in our 2009 Annual Report on Form 10-K (our “2009 Annual Report”). Certain financial information that is normally included in annual financial statements prepared in accordance with U.S. generally- accepted accounting principles (“GAAP”), but that is not required for interim reporting purposes, has been condensed or omitted. We have omitted certain footnote disclosures that would substantially duplicate the disclosures in our 2009 Annual Report, unless the information contained in those disclosures materially changed or is required by GAAP. We have evaluated subsequent events from the balance sheet date through the date the financials were issued and determined there were no other items to disclose.



### Principles of Consolidation

These unaudited consolidated financial statements have been prepared in accordance with GAAP and include the accounts of Aetna and the subsidiaries that we control. All significant intercompany balances have been eliminated in consolidation. Certain reclassifications have been made to the 2009 financial information to conform with the 2010 presentation.

### New Accounting Standards

#### Variable Interest Entities

In June 2009, the Financial Accounting Standards Board (“FASB”) released revised accounting guidance for variable interest entities (“VIEs”). This accounting guidance removes the quantitative-based risks-and-rewards calculation previously used to assess whether a company must consolidate a VIE and, instead, requires a variable interest holder to qualitatively assess whether it has a controlling financial interest in the VIE. This accounting guidance was effective on January 1, 2010. The adoption of this new accounting guidance did not impact our financial position or results of operations. Refer to Note 5 beginning on page 7 for additional information.

#### Recognition and Presentation of Other-Than-Temporary Impairments

Effective April 1, 2009, we adopted new accounting guidance issued by the FASB for other-than-temporary impairments (“OTTI”) of debt securities. This guidance establishes new criteria for the recognition of OTTI on debt securities and also requires additional financial statement disclosure. The new criteria require OTTI on debt securities to be recognized if either we determine a credit-related loss has occurred or we have the intention to sell a security that is in an unrealized capital loss position. Refer to Note 5 beginning on page 7 for additional information.

### Future Application of Accounting Standards

#### Deferred Acquisition Costs

In October 2010, the FASB released new accounting guidance for costs associated with acquiring or renewing insurance contracts. This guidance clarifies that such costs qualify for capitalization when affiliated with the successful acquisition of new and renewed insurance contracts. The new guidance is effective beginning January 1, 2012. Since acquisition costs related to our Health Care and Group Insurance products are expensed as incurred, this accounting guidance will not impact our financial position or results of operations.

## 3. Earnings Per Common Share

Basic earnings per share (“EPS”) is computed by dividing net income by the weighted average number of common shares outstanding during the reporting period. Diluted EPS is computed in a similar manner, except that the weighted average number of common shares outstanding is adjusted for the dilutive effects of our outstanding stock awards, but only if the effect is dilutive.

The computations of basic and diluted EPS for the three and nine months ended September 30, 2010 and 2009 are as follows:

(Millions, except per common share data)	Three Months Ended September 30,		Nine Months Ended September 30,	
	2010	2009	2010	2009
Net income	\$497.6	\$326.2	\$1,551.2	\$1,110.6
Weighted average shares used to compute basic EPS	412.7	436.0	422.3	443.8
Dilutive effect of outstanding stock-based compensation awards (1)	6.1	8.6	7.2	8.4
Weighted average shares used to compute diluted EPS	418.8	444.6	429.5	452.2

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Basic EPS	\$1.21	\$.75	\$3.67	\$2.50
Diluted EPS	\$1.19	\$.73	\$3.61	\$2.46

(1) Approximately 18.6 million and 18.7 million stock appreciation rights (“SARs”) (with exercise prices ranging from \$29.20 to \$59.76), respectively, and approximately 5.7 million and 5.8 million stock options (with exercise prices ranging from \$33.38 to \$42.35) were not included in the calculation of diluted EPS for the three and nine months ended September 30, 2010, respectively, and approximately 19.2 million and 19.3 million SARs (with exercise prices ranging from \$25.94 to \$59.76) and 6.2 million stock options (with exercise prices ranging from \$33.38 to \$42.35) were not included in the calculation of diluted EPS for the three and nine months ended September 30, 2009, respectively, as their exercise prices were greater than the average market price of Aetna common shares during such periods.

## 4. Operating Expenses

For the three and nine months ended September 30, 2010 and 2009, selling expenses (which include broker commissions, the variable component of our internal sales force compensation and premium taxes) and general and administrative expenses were as follows:

(Millions)	Three Months Ended September 30,		Nine Months Ended September 30,	
	2010	2009	2010	2009
Selling expenses	\$ 304.8	\$ 312.2	\$ 928.8	\$ 938.5
General and administrative expenses:				
Salaries and related benefits	761.6	755.8	2,292.3	2,209.3
Other general and administrative expenses (1)	487.7	507.5	1,408.3	1,444.0
Total general and administrative expenses	1,249.3	1,263.3	3,700.6	3,653.3
Total operating expenses	\$ 1,554.1	\$ 1,575.5	\$ 4,629.4	\$ 4,591.8

(1) Includes litigation-related insurance proceeds of \$41.0 million and \$131.0 million for the three and nine months ended September 30, 2010, respectively, and \$38.2 million for the nine months ended September 30, 2009. Refer to the reconciliation of operating earnings to net income in Note 13 beginning on page 22 for additional information.

## 5. Investments

Total investments at September 30, 2010 and December 31, 2009 were as follows:

(Millions)	September 30, 2010			December 31, 2009		
	Current	Long-term	Total	Current	Long-term	Total
Debt and equity securities available for sale	\$2,077.0	\$15,787.0	\$17,864.0	\$2,834.8	\$14,324.9	\$17,159.7
Mortgage loans	95.4	1,423.4	1,518.8	86.1	1,507.9	1,594.0
Other investments	7.2	1,219.1	1,226.3	1.8	1,218.3	1,220.1
Total investments	\$2,179.6	\$18,429.5	\$20,609.1	\$2,922.7	\$17,051.1	\$19,973.8



## Debt and Equity Securities

Debt and equity securities available for sale at September 30, 2010 and December 31, 2009 were as follows:

(Millions)	Amortized Cost	Gross Unrealized Gains	Gross Unrealized Losses	Fair Value
September 30, 2010				
Debt securities:				
U.S. government securities	\$ 1,301.1	\$ 132.1	\$ (.4)	\$ 1,432.8
States, municipalities and political subdivisions	2,302.2	139.2	(7.0)	2,434.4
U.S. corporate securities	6,775.4	802.4	(5.4)	7,572.4
Foreign securities	2,749.5	347.3	(6.7)	3,090.1
Residential mortgage-backed securities	1,200.7	63.4	(.3)	(1) 1,263.8
Commercial mortgage-backed securities	1,217.3	109.9	(24.7)	(1) 1,302.5
Other asset-backed securities	476.5	29.2	(4.1)	(1) 501.6
Redeemable preferred securities	225.9	12.4	(12.7)	225.6
Total debt securities	16,248.6	1,635.9	(61.3)	17,823.2
Equity securities	35.3	9.5	(4.0)	40.8
Total debt and equity securities (2)	\$ 16,283.9	\$ 1,645.4	\$ (65.3)	\$ 17,864.0
December 31, 2009				
Debt securities:				
U.S. government securities	\$ 1,801.3	\$ 50.7	\$ (5.2)	\$ 1,846.8
States, municipalities and political subdivisions	2,022.2	80.7	(27.5)	2,075.4
U.S. corporate securities	6,741.9	497.1	(54.4)	7,184.6
Foreign securities	2,554.5	210.9	(20.9)	2,744.5
Residential mortgage-backed securities	1,375.8	49.4	(5.0)	(1) 1,420.2
Commercial mortgage-backed securities	1,109.8	37.6	(104.0)	(1) 1,043.4
Other asset-backed securities	419.6	25.0	(8.2)	(1) 436.4
Redeemable preferred securities	381.9	27.8	(41.0)	) 368.7
Total debt securities	16,407.0	979.2	(266.2)	17,120.0
Equity securities	35.3	7.9	(3.5)	) 39.7
Total debt and equity securities (2)	\$ 16,442.3	\$ 987.1	\$ (269.7)	\$ 17,159.7

(1) At September 30, 2010 and December 31, 2009, we held securities for which we had recognized a credit-related impairment in the past. For the nine months ended September 30, 2010 and 2009, we recognized \$9.5 million and \$54.7 million, respectively, of non-credit-related impairments in other comprehensive loss related to these securities (as of September 30, 2010 and December 31, 2009, these securities had a net unrealized capital gain (loss) of \$1.6 million and \$(17.2) million, respectively).

(2) Investment risks associated with our experience-rated and discontinued products generally do not impact our results of operations (refer to Note 14 beginning on page 23 for additional information on our accounting for discontinued products). At September 30, 2010, debt and equity securities with a fair value of \$4.3 billion, gross unrealized capital gains of \$516.0 million and gross unrealized capital losses of \$23.9 million and, at December 31, 2009, debt and equity securities with a fair value of \$4.0 billion, gross unrealized capital gains of \$285.6 million and gross unrealized capital losses of \$78.2 million were included in total debt and equity securities, but support our experience-rated and discontinued products. Changes in net unrealized capital gains (losses) on these securities are not reflected in accumulated other comprehensive loss.

The fair value of debt securities at September 30, 2010 is shown below by contractual maturity. Actual maturities may differ from contractual maturities because securities may be restructured, called or prepaid.

(Millions)	Fair Value
Due to mature:	
Less than one year	\$ 676.3
One year through five years	3,623.0
After five years through ten years	5,361.8
Greater than ten years	5,094.2
Residential mortgage-backed securities	1,263.8
Commercial mortgage-backed securities	1,302.5
Other asset-backed securities	501.6
Total	\$ 17,823.2

The maturity dates for debt securities in an unrealized capital loss position at September 30, 2010 were as follows:

(Millions)	Supporting discontinued and experience-rated products		Supporting remaining products		Total	
	Fair Value	Unrealized Losses	Fair Value	Unrealized Losses	Fair Value	Unrealized Losses
Due to mature:						
Less than one year	\$ .8	\$ -	\$ 29.8	\$ .3	\$ 30.6	\$ .3
One year through five years	1.0	-	201.2	2.8	202.2	2.8
After five years through ten years	17.2	.3	126.8	1.7	144.0	2.0
Greater than ten years	127.2	15.1	317.0	12.0	444.2	27.1
Residential mortgage-backed securities	-	-	69.3	.3	69.3	.3
Commercial mortgage-backed securities	28.6	4.6	93.1	20.1	121.7	24.7
Other asset-backed securities	8.0	-	19.4	4.1	27.4	4.1
Total	\$ 182.8	\$ 20.0	\$ 856.6	\$ 41.3	\$ 1,039.4	\$ 61.3

#### Mortgage-Backed and Other Asset-Backed Securities

All of our residential mortgage-backed securities at September 30, 2010 were agency issued (e.g., Government National Mortgage Association, Federal National Mortgage Association and Federal Home Loan Mortgage Corporation) and carry agency guarantees and explicit or implicit guarantees by the U.S. Government. At September 30, 2010, our residential mortgage-backed securities had an average quality rating of AAA and a weighted average duration of 2.0 years.

Our commercial mortgage-backed securities have underlying loans that are dispersed throughout the United States. Significant market observable inputs used to value these securities include probability of default and loss severity. At September 30, 2010, these securities had an average quality rating of AA+ and a weighted average duration of 3.6 years.

Our other asset-backed securities have a variety of underlying collateral (e.g., automobile loans, credit card receivables and home equity loans). Significant market observable inputs used to value these securities include the unemployment rate, loss severity and probability of default. At September 30, 2010, these securities had an average quality rating of AA- and a weighted average duration of 3.4 years.

#### Unrealized and Net Realized Capital Gains (Losses)

When a debt or equity security is in an unrealized capital loss position, we monitor the duration and severity of the loss to determine if sufficient market recovery can occur within a reasonable period of time. As described in Note 2 beginning on page 5 effective April 1, 2009, we recognize an OTTI on debt securities when we intend to sell a security that is in an unrealized capital loss position or if we determine a credit-related loss has occurred. Prior to April 1, 2009, we recognized an OTTI on a security in an unrealized capital loss position if we could not assert our intention and ability to hold the security until it recovered its value.



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Summarized below are the debt and equity securities we held at September 30, 2010 and December 31, 2009 that were in an unrealized capital loss position, aggregated by the length of time the investments have been in that position:

(Millions)	Less than 12 months		Greater than 12 months		Total (1)	
	Fair Value	Unrealized Losses	Fair Value	Unrealized Losses	Fair Value	Unrealized Losses
September 30, 2010						
Debt securities:						
U.S. government securities	\$ 6.2	\$ -	\$ 20.5	\$ .4	\$ 26.7	\$ .4
States, municipalities and political subdivisions	142.2	1.0	108.3	6.0	250.5	7.0
U.S. corporate securities	70.4	.6	235.1	4.8	305.5	5.4
Foreign securities	76.8	1.4	38.4	5.3	115.2	6.7
Residential mortgage-backed securities	62.1	-	7.2	.3	69.3	.3
Commercial mortgage-backed securities	19.1	.2	102.6	24.5	121.7	24.7
Other asset-backed securities	19.0	.2	8.4	3.9	27.4	4.1
Redeemable preferred securities	-	-	123.1	12.7	123.1	12.7
Total debt securities	395.8	3.4	643.6	57.9	1,039.4	61.3
Equity securities	.8	.1	22.3	3.9	23.1	4.0
Total debt and equity securities (1)	\$ 396.6	\$ 3.5	\$ 665.9	\$ 61.8	\$ 1,062.5	\$ 65.3
December 31, 2009						
Debt securities:						
U.S. government securities	\$ 1,062.5	\$ 4.8	\$ 19.3	\$ .4	\$ 1,081.8	\$ 5.2
States, municipalities and political subdivisions	292.2	10.6	216.7	16.9	508.9	27.5
U.S. corporate securities	730.2	16.8	681.4	37.6	1,411.6	54.4
Foreign securities	418.1	9.0	110.4	11.9	528.5	20.9
Residential mortgage-backed securities	383.0	4.7	8.2	.3	391.2	5.0
Commercial mortgage-backed securities	129.7	3.1	401.6	100.9	531.3	104.0
Other asset-backed securities	46.6	7.5	16.7	.7	63.3	8.2

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Redeemable preferred securities	49.1	8.8	198.5	32.2	247.6	41.0
Total debt securities	3,111.4	65.3	1,652.8	200.9	4,764.2	266.2
Equity securities	3.9	1.6	18.8	1.9	22.7	3.5
Total debt and equity securities (1)	\$ 3,115.3	\$ 66.9	\$ 1,671.6	\$ 202.8	\$ 4,786.9	\$ 269.7

(1) At September 30, 2010 and December 31, 2009, debt and equity securities in an unrealized capital loss position of \$23.9 million and \$78.2 million, respectively, and with related fair value of \$205.3 million and \$1.0 billion, respectively, related to experience-rated and discontinued products.

We reviewed the securities in the tables above and concluded that these are performing assets generating investment income to support the needs of our business. In performing this review, we considered factors such as the quality of the investment security based on research performed by external rating agencies and our internal credit analysts and the prospects of realizing the carrying value of the security based on the investment's current prospects for recovery. Unrealized capital losses at September 30, 2010 and December 31, 2009 were generally caused by the widening of credit spreads on these particular securities relative to the interest rates on U.S. Treasury securities. At September 30, 2010, we did not have an intention to sell the securities that were in an unrealized capital loss position.

Net realized capital gains for the three and nine months ended September 30, 2010 and 2009, excluding amounts related to experience-rated contract holders and discontinued products, were as follows:

(Millions)	Three Months Ended September 30,		Nine Months Ended September 30,	
	2010	2009	2010	2009
OTTI losses on securities	\$ (7.3 )	\$ (23.1 )	\$ (29.5 )	\$ (84.5 )
Portion of OTTI losses recognized in other comprehensive income	4.3	16.6	9.5	19.5
Net OTTI losses on securities recognized in earnings	(3.0 )	(6.5 )	(20.0 )	(65.0 )
Net realized capital gains, excluding OTTI losses on securities	82.6	24.5	219.7	91.4
Net realized capital gains	\$ 79.6	\$ 18.0	\$ 199.7	\$ 26.4

Net realized capital gains, excluding OTTI losses on securities for the three and nine months ended September 30, 2010 were primarily attributable to gains from the sale of debt securities of \$102 million and \$278 million, respectively, partially offset by losses from derivative transactions of \$19 million and \$54 million, respectively.

Excluding amounts related to experience-rated and discontinued products, proceeds from the sale of debt securities and the related gross realized capital gains and losses for three and nine months ended September 30, 2010 and 2009 were as follows:

(Millions)	For the Three Months Ended September 30,		For the Nine Months Ended September 30,	
	2010	2009	2010	2009
Proceeds on sales	\$ 3,232.3	\$ 2,402.4	\$ 8,423.6	\$ 7,212.9
Gross realized capital gains	108.8	62.8	304.2	152.8
Gross realized capital losses	(6.4 )	(25.8 )	(26.4 )	(61.5 )

#### Variable Interest Entities

We have relationships with certain real estate and hedge fund partnerships that are considered VIEs. We record the amount of our investment in these partnerships as long-term investments on our balance sheets and recognize our share of partnership income or losses in earnings. Our maximum exposure to loss as a result of our investment in these partnerships is our investment balance at September 30, 2010 and December 31, 2009 of approximately \$152 million and \$125 million, respectively, and the risk of recapture of tax credits related to the real estate partnerships previously recognized, which we do not consider significant. We do not have a future obligation to fund losses or debt on behalf of these investments; however, we may voluntarily contribute funds. The real estate partnerships construct, own and manage low-income housing developments and had total assets of approximately \$4.9 billion and \$5.1 billion at September 30, 2010 and December 31, 2009, respectively. The hedge fund partnerships had total assets of approximately \$6.2 billion and \$5.7 billion at September 30, 2010 and December 31, 2009, respectively.

#### Non-controlling Interests

Certain of our investment holdings are partially-owned by third parties. At September 30, 2010 and December 31, 2009, \$80 million and \$77 million, respectively, of our investment holdings were owned by third parties. The non-controlling entities' share of these investments was included in accrued expenses and other current liabilities. Net income attributable to these interests was \$1 million and \$2 million for the three and nine months ended September 30, 2010 and 2009, respectively. These non-controlling interests did not have a material impact on our financial position or results of operations.

#### Net Investment Income

Sources of net investment income for the three and nine months ended September 30, 2010 and 2009 were as follows:

(Millions)	Three Months Ended September 30,		Nine Months Ended September 30,	
	2010	2009	2010	2009
Debt securities	\$ 225.8	\$ 225.2	\$ 694.3	\$ 675.6
Mortgage loans	25.4	32.2	78.4	90.5
Other	4.4	13.5	25.5	26.9
Gross investment income	255.6	270.9	798.2	793.0
Less: investment expenses	(7.4 )	(7.5 )	(21.1 )	(21.6 )
Net investment income (1)	\$ 248.2	\$ 263.4	\$ 777.1	\$ 771.4

(1) Investment risks associated with our experience-rated and discontinued products generally do not impact our results of operations (refer to Note 14 beginning on page 23 for additional information on our accounting for discontinued products). Net investment income includes \$78.3 million and \$246.7 million for the three and nine months ended September 30, 2010, respectively, and \$90.3 million and \$259.0 million for the three and nine months ended September 30, 2009, respectively, related to investments supporting our experience-rated and discontinued products.



## 6. Other Comprehensive (Loss) Income

Shareholders' equity included the following activity in accumulated other comprehensive loss (excluding amounts related to experience-rated contract holders and discontinued products) for the nine months ended September 30, 2010 and 2009:

(Millions)	Net Unrealized Gains (Losses)			Pension and OPEB Plans		Total Accumulated Other Comprehensive (Loss) Income
	Previously Impaired (1)	Securities All Other	Foreign Currency and Derivatives	Unrecognized Net Actuarial Losses	Unrecognized Prior Service Cost	
Nine months ended September 30, 2010						
Balance at December 31, 2009	\$ 100.3	\$ 235.7	\$ 25.3	\$ (1,623.8 )	\$ 39.5	\$ (1,223.0 )
Net unrealized gains (losses) (\$5.7 pretax)	51.2	549.9	(53.8 )	(543.6 )	-	3.7
Reclassification to earnings (\$149.1 pretax)	(67.5 )	(159.1 )	.5	94.3	(10.5 )	(142.3 )
Other comprehensive (loss) income	(16.3 )	390.8	(53.3 )	(449.3 )	(10.5 )	(138.6 )
Balance at September 30, 2010	\$ 84.0	\$ 626.5	\$ (28.0 )	\$ (2,073.1 )	\$ 29.0	\$ (1,361.6 )
Nine months ended September 30, 2009						
Balance at December 31, 2008	\$ -	\$ (229.3 )	\$ (8.7 )	\$ (1,686.6 )	\$ 43.3	\$ (1,881.3 )
Cumulative effect of adopting a new accounting standard at April 1, 2009 (\$83.0 pretax) (2)	(5.3 )	(48.4 )	-	-	-	(53.7 )
Net unrealized gains (\$1,181.4 pretax)	128.2	622.7	17.0	-	-	767.9
Reclassification to earnings (\$85.6 pretax)	(4.9 )	(54.0 )	3.1	107.1	(2.8 )	48.5
Other comprehensive income (loss)	118.0	520.3	20.1	107.1	(2.8 )	762.7
Balance at September 30, 2009	\$ 118.0	\$ 291.0	\$ 11.4	\$ (1,579.5 )	\$ 40.5	\$ (1,118.6 )

(1) Represents unrealized losses on the non-credit-related component of impaired debt securities that we do not intend to sell and subsequent appreciation in the fair value of those securities as well as those that we intend to sell.

(2)

Effective April 1, 2009, we adopted new accounting guidance relating to the recognition and presentation of other-than-temporary impairments of debt securities. Refer to Note 2 beginning on page 5 for additional information.

## 7. Financial Instruments

The preparation of our consolidated financial statements in accordance with GAAP requires certain of our assets and liabilities to be reflected at their fair value, and others on another basis, such as adjusted historical cost. In this note, we provide details on the fair values of financial assets and liabilities and how we determine those fair values. We present this information for those financial instruments that are measured at fair value for which the change in fair value impacts net income or other comprehensive income separately from other financial assets and liabilities.

### Financial Instruments Measured at Fair Value in our Balance Sheets

Certain of our financial instruments are measured at fair value in our balance sheet. The fair values of these instruments are based on valuations that include inputs that can be classified within one of three levels of a hierarchy established by GAAP. The following are the levels of the hierarchy and a brief description of the type of valuation information ("inputs") that qualifies a financial asset or liability for each level:

- o Level 1 – Unadjusted quoted prices for identical assets or liabilities in active markets.
- o Level 2 – Inputs other than Level 1 that are based on observable market data. These include: quoted prices for similar assets in active markets, quoted prices for identical assets in inactive markets, inputs that are observable that are not prices (such as interest rates and credit risks) and inputs that are derived from or corroborated by observable markets.
- o Level 3 – Developed from unobservable data, reflecting our own assumptions.

Financial assets and liabilities are classified based upon the lowest level of input that is significant to the valuation. When quoted prices in active markets for identical assets and liabilities are available, we use these quoted market prices to determine the fair value of financial assets and liabilities and classify these assets and liabilities as Level 1. In other cases where a quoted market price for identical assets and liabilities in an active market is either not available or not observable, we estimate fair value using valuation methodologies based on available and observable market information or by using a matrix pricing model. These financial assets and liabilities would then be classified as Level 2. If quoted market prices are not available, we determine fair value using broker quotes or an internal analysis of each investment's financial performance and cash flow projections. Thus, financial assets and liabilities may be classified in Level 3 even though there may be some significant inputs that may be observable.

The following is a description of the valuation methodologies used for our financial assets and liabilities that are measured at fair value, including the general classification of such assets and liabilities pursuant to the valuation hierarchy.

**Debt Securities** – Where quoted prices are available in an active market, our debt securities are classified in Level 1 of the fair value hierarchy. Our Level 1 debt securities are comprised primarily of U.S. Treasury securities. If Level 1 valuations are not available, the fair value is determined using models such as matrix pricing, which uses quoted market prices of debt securities with similar characteristics or discounted cash flows to estimate fair value. We obtained one price for each of our Level 2 debt securities and did not adjust any of these prices at September 30, 2010 or December 31, 2009.

We also value certain debt securities using Level 3 inputs. For Level 3 debt securities, fair values are determined by outside brokers or, in the case of certain private placement securities, are priced by our internal staff. Outside brokers determine the value of these debt securities through a combination of their knowledge of the current pricing environment and market flows. We obtained one non-binding broker quote for each of these Level 3 debt securities and did not adjust any of these quotes at September 30, 2010 or December 31, 2009. The total fair value of our broker quoted securities was approximately \$168 million at September 30, 2010 and \$364 million at December 31, 2009. Examples of these Level 3 debt securities include certain U.S. and foreign corporate securities and certain of our residential and commercial mortgage-backed securities as well as other asset-backed securities. For some of our private placement securities, our internal staff determine the value of these debt securities by analyzing spreads of corporate and sector indices as well as interest spreads of comparable public bonds. Examples of these Level 3 debt securities include certain U.S. and foreign securities and certain tax-exempt municipal securities.

**Equity Securities** – We currently have two classifications of equity securities: those that are publicly traded and those that are privately held. Our publicly-traded securities are classified as Level 1 because quoted prices are available for these securities in an active market. For privately-held equity securities, there is no active market; therefore, we classify these securities as Level 3 because we price these securities through an internal analysis of each investment's financial statements and cash flow projections.

**Derivatives** – Our derivative instruments are valued using models that primarily use market observable inputs and therefore are classified as Level 2 because they are traded in markets where quoted market prices are not readily available.

Financial assets and liabilities with changes in fair value that are measured on a recurring basis in our balance sheets at September 30, 2010 and December 31, 2009 were as follows:

(Millions)	Level 1	Level 2	Level 3	Total
September 30, 2010				
Assets:				
Debt securities:				
U.S. government securities	\$ 1,117.4	\$ 315.4	\$ -	\$ 1,432.8
States, municipalities and political subdivisions	-	2,427.8	6.6	2,434.4
U.S. corporate securities	-	7,512.1	60.3	7,572.4
Foreign securities	-	3,048.3	41.8	3,090.1
Residential mortgage-backed securities	-	1,263.8	-	1,263.8
Commercial mortgage-backed securities	-	1,255.2	47.3	1,302.5
Other asset-backed securities	-	442.3	59.3	501.6
Redeemable preferred securities	-	207.2	18.4	225.6
Total debt securities	1,117.4	16,472.1	233.7	17,823.2
Equity securities	1.3	-	39.5	40.8
Derivatives	-	7.2	-	7.2
Total investments	\$ 1,118.7	\$ 16,479.3	\$ 273.2	\$ 17,871.2
Liabilities:				
Derivatives	\$ -	\$ .4	\$ -	\$ .4
December 31, 2009				
Assets:				
Debt securities:				
U.S. government securities	\$ 1,529.4	\$ 317.4	\$ -	\$ 1,846.8
States, municipalities and political subdivisions	-	2,062.7	12.7	2,075.4
U.S. corporate securities	-	7,056.5	128.1	7,184.6
Foreign securities	-	2,545.5	199.0	2,744.5
Residential mortgage-backed securities	-	1,420.2	-	1,420.2
Commercial mortgage-backed securities	-	971.6	71.8	1,043.4
Other asset-backed securities	-	425.4	11.0	436.4
Redeemable preferred securities	-	345.8	22.9	368.7
Total debt securities	1,529.4	15,145.1	445.5	17,120.0
Equity securities	1.7	-	38.0	39.7
Derivatives	-	44.0	-	44.0
Total investments	\$ 1,531.1	\$ 15,189.1	\$ 483.5	\$ 17,203.7

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The changes in the balances of Level 3 financial assets for the three and nine months ended September 30, 2010 and 2009 were as follows:

(Millions)	Three Months Ended September 30, 2010				Nine Months Ended September 30, 2010			
	U.S. Corporate Securities	Foreign Securities	Other	Total	U.S. Corporate Securities	Foreign Securities	Other	Total
Beginning balance	\$ 85.1	\$ 50.9	\$ 169.1	\$ 305.1	\$ 75.3	\$ 199.0	\$ 209.2	\$ 483.5
Net realized and unrealized gains (losses):								
Included in earnings	(.1 )	1.5	.3	1.7	(.4 )	8.2	4.7	12.5
Included in other comprehensive income	(.9 )	.4	13.8	13.3	(1.7 )	(3.2 )	25.2	20.3
Other (1)	-	.8	1.8	2.6	(.2 )	1.8	(3.7 )	(2.1 )
Purchases, sales and maturities	3.3	(7.0 )	(1.8 )	(5.5 )	(11.3)	(92.0 )	(56.1 )	(159.4)
Transfers out of Level 3 (2)	(27.1 )	(4.8 )	(12.1 )	(44.0 )	(1.4 )	(72.0 )	(8.2 )	(81.6 )
Ending Balance	\$ 60.3	\$ 41.8	\$ 171.1	\$ 273.2	\$ 60.3	\$ 41.8	\$ 171.1	\$ 273.2
Amount of Level 3 net unrealized losses included in net income	\$ -	\$ -	\$ (.4 )	\$ (.4 )	\$ -	\$ -	\$ (.4 )	\$ (.4 )

(Millions)	Three Months Ended September 30, 2009				Nine Months Ended September 30, 2009			
	U.S. Corporate Securities	Foreign Securities	Other	Total	U.S. Corporate Securities	Foreign Securities	Other	Total
Beginning balance	\$ 151.3	\$ 212.0	\$ 141.1	\$ 504.4	\$ 144.6	\$ 180.4	\$ 160.0	\$ 485.0
Net realized and unrealized gains (losses):								
Included in earnings	(.1 )	6.0	3.2	9.1	3.7	11.1	10.0	24.8
Included in other comprehensive income	2.3	10.8	8.9	22.0	(.4 )	25.3	6.7	31.6
Other (1)	2.1	6.0	9.8	17.9	7.3	3.4	12.8	23.5
Purchases, sales and maturities	(2.4 )	24.1	(9.3 )	12.4	(18.1)	35.5	(43.9 )	(26.5 )
Transfers out of Level 3 (2)	(19.6 )	(6.9 )	(14.1 )	(40.6 )	(3.5 )	(3.7 )	(6.0 )	(13.2)
Ending Balance	\$ 133.6	\$ 252.0	\$ 139.6	\$ 525.2	\$ 133.6	\$ 252.0	\$ 139.6	\$ 525.2
	\$ -	\$ -	\$ (.4 )	\$ (.4 )	\$ -	\$ (.1 )	\$ (.7 )	\$ (.8 )

Amount of Level 3  
net unrealized  
losses included in  
net income

- (1) Reflects realized and unrealized capital gains and losses on investments supporting our experience-rated and discontinued products, which do not impact our results of operations.
- (2) At January 1, 2010, we changed our practice for reporting transfers into (out of) Level 3. Effective January 1, 2010, we use the fair value of these assets at the end of the reporting period for all financial asset transfers. Prior to January 1, 2010, for financial assets that were transferred into (out of) Level 3, we used the fair value of the assets at the end (beginning) of the reporting period.

There were no transfers into Level 3 during the three and nine months ended September 30, 2010. Additionally, during 2010, certain investments previously classified as Level 3 were reclassified to Level 2 because we were able to obtain observable market data.

#### Financial Instruments Not Measured at Fair Value in our Balance Sheets

The following is a description of the valuation methodologies used for estimating the fair value of our financial assets and liabilities that are measured at adjusted cost or contract value.

**Mortgage loans:** Fair values are estimated by discounting expected mortgage loan cash flows at market rates that reflect the rates at which similar loans would be made to similar borrowers. These rates reflect our assessment of the credit quality and the remaining duration of the loans. The fair value estimates of mortgage loans of lower credit quality, including problem and restructured loans, are based on the estimated fair value of the underlying collateral.

#### Investment contract liabilities:

• **With a fixed maturity:** Fair value is estimated by discounting cash flows at interest rates currently being offered by, or available to, us for similar contracts.

Without a fixed maturity: Fair value is estimated as the amount payable to the contract holder upon demand. However, we have the right under such contracts to delay payment of withdrawals that may ultimately result in paying an amount different than that determined to be payable on demand.

Long-term debt: Fair values are based on quoted market prices for the same or similar issued debt or, if no quoted market prices are available, on the current rates estimated to be available to us for debt of similar terms and remaining maturities.

The carrying value and estimated fair value of certain of our financial instruments at September 30, 2010 and December 31, 2009 were as follows:

(Millions)	September 30, 2010		December 31, 2009	
	Carrying Value	Estimated Fair Value	Carrying Value	Estimated Fair Value
Assets:				
Mortgage loans	\$ 1,518.8	\$ 1,551.0	\$ 1,594.0	\$ 1,506.5
Liabilities:				
Investment contract liabilities:				
With a fixed maturity	29.6	30.6	32.4	33.5
Without a fixed maturity	527.4	533.1	530.6	503.7
Long-term debt	4,382.0	4,909.4	3,639.5	3,865.9

#### Separate Accounts Measured at Fair Value in our Balance Sheets

Separate Account assets in our Large Case Pensions business represent funds maintained to meet specific investment objectives of contract holders. Since contract holders bear the investment risk of these assets, a corresponding Separate Account liability has been established equal to the assets. These assets and liabilities are carried at fair value. Net investment income and capital gains and losses accrue directly to such contract holders. The assets of each account are legally segregated and are not subject to claims arising from our other businesses. Deposits, withdrawals, net investment income and realized and unrealized capital gains and losses on Separate Account assets are not reflected in our statements of income, shareholders' equity or cash flows.

Separate Account assets include debt and equity securities and derivative instruments. The valuation methodologies used for these assets are similar to the methodologies described beginning on page 13. Separate Account assets also include investments in common/collective trusts and real estate that are carried at fair value. The following are descriptions of the valuation methodologies used to price these investments, including the general classification pursuant to the valuation hierarchy.

**Common/Collective Trusts** – Common trusts invest in other collective investment funds otherwise known as the underlying funds. The Separate Accounts' interests in the common trust funds are based on the fair values of the investments of the underlying funds and therefore are classified as Level 2. The underlying assets primarily consist of foreign equity securities. Investments in common trust funds are valued at their respective net asset value per share/unit on the valuation date.

**Real Estate** – The values of the underlying real estate investments are estimated using generally-accepted valuation techniques and give consideration to the investment structure. An appraisal of the underlying real estate for each of these investments is performed annually. In the quarters in which an investment is not appraised or its valuation is not

updated, fair value is based on available market information. The valuation of a real estate investment is adjusted only if there has been a significant change in economic circumstances related to the investment since acquisition or the most recent independent valuation and upon the appraiser's review and concurrence with the valuation. Further, these valuations have been prepared giving consideration to the income, cost and sales comparison approaches of estimating property value. These valuations do not necessarily represent the prices at which the real estate investments would sell, since market prices of real estate investments can only be determined by negotiation between a willing buyer and seller. Therefore, these investment values are classified as Level 3.



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Separate Account financial assets at September 30, 2010 and December 31, 2009 were as follows:

(Millions)	September 30, 2010				December 31, 2009			
	Level 1	Level 2	Level 3	Total	Level 1	Level 2	Level 3	Total
Debt securities	\$ 1,093.8	\$ 2,411.0	\$ 73.9	\$ 3,578.7	\$ 752.3	\$ 2,508.0	\$ 97.3	\$ 3,357.6
Equity securities	1,211.6	-	-	1,211.6	1,215.1	.9	-	1,216.0
Derivatives	-	(.8 )	-	(.8 )	-	1.2	-	1.2
Common/Collective trusts	-	-	-	-	-	1,152.6	-	1,152.6
Real estate	-	-	-	-	-	-	71.4	71.4
Total (1)	\$ 2,305.4	\$ 2,410.2	\$ 73.9	\$ 4,789.5	\$ 1,967.4	\$ 3,662.7	\$ 168.7	\$ 5,798.8

(1) Excludes \$664.5 million and \$484.3 million of cash and cash equivalents and other receivables at September 30, 2010 and December 31, 2009, respectively.

The changes in the balances of Level 3 Separate Account financial assets for the three and nine months ended September 30, 2010 and 2009 were as follows:

(Millions)	Three Months Ended September 30, 2010		Nine Months Ended September 30, 2010	
	Debt Securities	Total	Debt Securities	Real Estate
Beginning balance	\$ 87.7	\$ 87.7	\$ 97.3	\$ 71.4
Total (losses) gains accrued to contract holders	(13.2)	(13.2)	(43.8)	5.2
Purchases, sales and maturities	3.1	3.1	21.1	.2
Transfers out of Level 3 (1) (2)	(3.7)	(3.7)	(.7)	(76.8)
Ending Balance	\$ 73.9	\$ 73.9	\$ 73.9	\$ -

(Millions)	Three Months Ended September 30, 2009			Nine Months Ended September 30, 2009		
	Debt Securities	Real Estate	Total	Debt Securities	Real Estate	Total
Beginning balance	\$ 172.3	\$ 71.3	\$ 243.6	\$ 365.1	\$ 86.7	\$ 451.8
Total losses accrued to contract holders	(3.2)	-	(3.2)	(109.9)	(15.2)	(125.1)
Purchases, sales and maturities	2.8	-	2.8	(106.7)	(.2)	(106.9)
Transfers out of Level 3 (1)	(26.1)	-	(26.1)	(2.7)	-	(2.7)
Ending Balance (1)	\$ 145.8	\$ 71.3	\$ 217.1	\$ 145.8	\$ 71.3	\$ 217.1

At January 1, 2010, we changed our practice for reporting transfers into (out of) Level 3. Effective January 1, 2010, we use the fair value of these assets at the end of the reporting period for all financial asset transfers. Prior to January 1, 2010, for financial assets that were transferred into (out of) Level 3, we used the fair value of the assets at the end (beginning) of the reporting period.

(2) The transfers out of Level 3 for the nine months ended September 30, 2010 primarily represent real estate Separate Account assets that were transitioned out of our business.

## 8. Pension and Other Postretirement Plans

## Defined Benefit Retirement Plans

Components of the net periodic benefit cost of our noncontributory defined benefit pension plans and other postretirement benefit (“OPEB”) plans for the three and nine months ended September 30, 2010 and 2009 were as follows:

(Millions)	Pension Plans				OPEB Plans			
	Three Months Ended		Nine Months Ended		Three Months Ended		Nine Months Ended	
	September 30, 2010	2009	September 30, 2010	2009	September 30, 2010	2009	September 30, 2010	2009
<b>Operating component:</b>								
Service cost	\$ 16.4	\$ 12.0	\$ 47.1	\$ 36.0	\$ .1	\$ -	\$ .2	\$ .2
Amortization of prior service cost	(.4 )	(.4 )	(1.5 )	(1.5 )	(1.0 )	(.9 )	(2.8 )	(2.7 )
Curtailment gain	(11.9 )	-	(11.9 )	-	-	-	-	-
<b>Total operating component (1)</b>	<b>4.1</b>	<b>11.6</b>	<b>33.7</b>	<b>34.5</b>	<b>(.9 )</b>	<b>(.9 )</b>	<b>(2.6 )</b>	<b>(2.5 )</b>
<b>Financing component:</b>								
Interest cost	74.9	79.1	228.2	237.3	4.5	5.4	13.4	16.2
Expected return on plan assets	(87.8 )	(79.8 )	(264.3 )	(239.1 )	(.9 )	(1.0 )	(2.7 )	(3.0 )
Recognized net actuarial loss	40.9	54.1	141.4	162.3	1.1	.8	3.4	2.4
<b>Total financing component (1)</b>	<b>28.0</b>	<b>53.4</b>	<b>105.3</b>	<b>160.5</b>	<b>4.7</b>	<b>5.2</b>	<b>14.1</b>	<b>15.6</b>
<b>Net periodic benefit cost</b>	<b>\$ 32.1</b>	<b>\$ 65.0</b>	<b>\$ 139.0</b>	<b>\$ 195.0</b>	<b>\$ 3.8</b>	<b>\$ 4.3</b>	<b>\$ 11.5</b>	<b>\$ 13.1</b>

(1) The operating component of this expense is allocated to our business segments and the financing component is allocated to our Corporate Financing segment. Our Corporate Financing segment is not a business segment but is added to our business segments to reconcile to our consolidated results. Refer to Note 13 beginning on page 22 for additional information on our business segments.

On August 31, 2010, we announced that pension eligible employees will no longer earn future pension service credits in our contributory defined benefit pension plan (the "Aetna Pension Plan") effective December 31, 2010. The Aetna Pension Plan will continue to operate and account balances will continue to earn annual interest credits.

This announced change required a re-measurement of the Aetna Pension Plan's obligations and plan assets as of August 31, 2010. As a result of this re-measurement, our pension obligation increased by approximately \$743 million (due primarily to a lower discount rate), accumulated other comprehensive income decreased by approximately \$836 million (\$543 million after tax) and the fair value of plan assets increased by approximately \$156 million. In

performing this re-measurement, we used a discount rate of 4.77%, consistent with our methodology for determining the discount rate using a yield curve and an expected long-term rate of return of 7.5%. Additionally, as a result of this re-measurement, we revised the amortization period we use for actuarial gains and losses from 9 years to 31 years, reflecting the estimated average remaining participation period for current participants.

In third quarter 2010, these actions lowered pension cost by approximately \$21 million, which included \$12 million of one-time curtailment gains.

In addition, during the third quarter of 2010, we made \$505 million in voluntary cash contributions to the Aetna Pension Plan.

#### 401(k) Plan

Beginning in October 2010, we increased our 401(k) contribution to provide for a match of 100% of up to 6% of the eligible pay contributed by the employee. Prior to October 2010, we matched 50% of up to 3% of the eligible pay contributed by the employee.

#### 9. Debt

In August 2010, we issued \$750 million of 3.95% senior notes due 2020 in anticipation of the 2011 scheduled maturity of certain of our senior notes. In connection with our debt issuance, we terminated five forward-starting interest rate swaps (with an aggregate notional value of \$500 million) that we held as a hedge against interest rate

exposure in anticipation of this issuance. Upon termination of the swaps, we paid \$38 million to our counterparties, which was recorded in other comprehensive income and is being amortized as an increase to interest expense over the life of our 3.95% senior notes due 2020.

The carrying value of our long-term debt at September 30, 2010 and December 31, 2009 was as follows:

(Millions)	September 30, 2010	December 31, 2009
Senior notes, 5.75%, due 2011	\$ 449.9	\$ 449.9
Senior notes, 7.875%, due 2011	449.8	449.5
Senior notes, 6.0%, due 2016	747.5	747.1
Senior notes, 6.5%, due 2018	498.9	498.8
Senior notes, 3.95%, due 2020	741.5	-
Senior notes, 6.625%, due 2036	798.7	798.6
Senior notes, 6.75%, due 2037	695.7	695.6
Total long-term debt	4,382.0	3,639.5
Less current portion of long-term debt (1)	899.7	-
Long-term debt, less current portion	\$ 3,482.3	\$ 3,639.5

(1) At September 30, 2010, our 7.875% senior notes due March 2011 and our 5.75% senior notes due June 2011 are classified as current in the accompanying consolidated balance sheet at September 30, 2010.

At September 30, 2010 and December 31, 2009, we had approximately \$235 million and \$481 million, respectively, of commercial paper outstanding with a weighted average interest rate of .36% and .38%, respectively.

At September 30, 2010, we had an unsecured \$1.5 billion revolving credit agreement (the "Facility") with several financial institutions which terminates in March 2013. The Facility provides for the issuance of up to \$200 million of letters of credit at our request, which count as usage of the available commitments under the Facility. Upon our agreement with one or more financial institutions, we may expand the aggregate commitments under the Facility to a maximum of \$2.0 billion. Various interest rate options are available under the Facility. Any revolving borrowings mature on the termination date of the Facility. We pay facility fees on the Facility ranging from .045% to .175% per annum, depending upon our long-term senior unsecured debt rating. The facility fee was .06% at September 30, 2010. The Facility contains a financial covenant that requires us to maintain a ratio of total debt to consolidated capitalization as of the end of each fiscal quarter at or below .5 to 1.0. For this purpose, consolidated capitalization equals the sum of total shareholders' equity, excluding any overfunded or underfunded status of our pension and OPEB plans and any net unrealized capital gains and losses, and total debt (as defined in the Facility). We met this requirement at September 30, 2010. There were no amounts outstanding under the Facility at September 30, 2010.

## 10. Capital Stock

On February 27, 2009 and July 30, 2010, our Board of Directors (the "Board") authorized two share repurchase programs for the repurchase of up to \$750 million and \$1 billion, respectively, of our common stock. During the nine months ended September 30, 2010, we repurchased approximately 33 million shares of common stock at a cost of approximately \$1 billion (approximately \$75 million of these repurchases were settled in early October). At September 30, 2010, we had remaining authorization to repurchase an aggregate of up to approximately \$584 million of common stock under the July 30, 2010 program.

On September 24, 2010, our Board declared an annual cash dividend of \$.04 per common share payable to shareholders of record at the close of business on November 15, 2010. The dividend will be paid on November 30, 2010.

On February 8, 2010, approximately .8 million performance stock units (“PSUs”), 1.6 million market stock units (“MSUs”) and 1.1 million restricted stock units (“RSUs”) were granted to certain employees. The number of vested PSUs (which could range from zero to 200% of the original number of units granted) is dependent upon the degree to which we achieve performance goals during the performance period as determined by the Board’s Committee on Compensation and Organization. The performance period for the PSUs ends on December 31, 2010,

and the vesting period ends on February 8, 2012. The number of vested MSUs (which could range from zero to 150% of the original number of units granted) is based on the weighted average closing price of our common stock for the thirty trading days prior to the vesting date. The MSUs have a two-year vesting period. For each vested RSU, employees receive one share of common stock, net of taxes, at the end of the vesting period. The RSUs will become 100% vested approximately three years from the grant date, with one-third vesting each December.

## 11. Dividend Restrictions and Statutory Surplus

Under regulatory requirements at September 30, 2010, the amount of dividends that may be paid to Aetna through the end of 2010 by our insurance and HMO subsidiaries without prior approval by regulatory authorities is approximately \$340 million in the aggregate. There are no such restrictions on distributions from Aetna to its shareholders.

The combined statutory capital and surplus of our insurance and HMO subsidiaries was \$7.1 billion and \$6.8 billion at September 30, 2010 and December 31, 2009, respectively.

## 12. Commitments and Contingencies

### Litigation and Regulatory Proceedings

#### Out-of-Network Benefit Proceedings

We are named as a defendant in several purported class actions and individual lawsuits arising out of our practices related to the payment of claims for services rendered to our members by health care providers with whom we do not have a contract (“out-of-network providers”). Other major health insurers are also the subject of similar litigation or have settled similar litigation. Among other things, these lawsuits allege that we paid too little to our health plan members and/or providers for these services, among other reasons, because of our use of data provided by Ingenix, Inc., a subsidiary of one of our competitors (“Ingenix”).

Various plaintiffs who are health care providers or medical associations seek to represent nationwide classes of out-of-network providers who provided services to our members during the period from 2001 to the present. Various plaintiffs who are members in our health plans seek to represent nationwide classes of our members who received services from out-of-network providers during the period from 2001 to the present. Taken together, these lawsuits allege that we violated state law, the Employee Retirement Income Security Act of 1974, as amended (“ERISA”), the Racketeer Influenced and Corrupt Organizations Act and federal antitrust laws, either acting alone or in concert with our competitors. The purported classes seek reimbursement of all unpaid benefits, recalculation and repayment of deductible and coinsurance amounts, unspecified damages and treble damages, statutory penalties, injunctive and declaratory relief, plus interest, costs and attorneys’ fees, and seek to disqualify us from acting as a fiduciary of any benefit plan that is subject to ERISA. Individual lawsuits that generally contain similar allegations and seek similar relief have been brought by a health plan member and by out-of-network providers.

The first class action case was commenced on July 30, 2007. The federal Judicial Panel on Multi-District Litigation (the “MDL Panel”) has consolidated these class action cases in the United States District Court for the District of New Jersey under the caption In re: Aetna UCR Litigation, MDL No. 2020 (“MDL 2020”). In addition, the MDL Panel has transferred the individual lawsuits to MDL 2020. Discovery is substantially complete in MDL 2020, and the court has not set a trial date. We intend to vigorously defend ourselves against the claims brought in these cases.

On January 15, 2009, Aetna and the New York Attorney General announced an agreement relating to an industry-wide investigation into certain payment practices with respect to out-of-network providers. In October 2009, pursuant to that agreement, we contributed \$20 million towards the establishment of an independent database system

to provide fee information regarding out-of-network reimbursement rates. When the new database is operational, we will cease using databases owned by Ingenix and will use the new database for a period of at least five years in connection with out-of-network reimbursements in those benefit plans that employ a reasonable and customary standard for out-of-network reimbursements. During 2009, we also agreed to pay approximately \$7.5 million in claims and administrative penalties in connection with our out-of-network benefit payment practices as a result of agreements with state attorneys general and a state insurance department.



We also have received subpoenas and/or requests for documents and other information from attorneys general and other state and/or federal regulators, legislators and agencies relating to our out-of-network benefit payment practices. It is reasonably possible that others could initiate additional litigation or additional regulatory action against us with respect to our out-of-network benefit payment practices.

#### Centers for Medicare & Medicaid Services (“CMS”) Actions

In April 2010, CMS imposed intermediate sanctions on us suspending the enrollment of and marketing to new members of all Aetna Medicare Advantage and Standalone Prescription Drug Plan Contracts, effective April 21, 2010. The sanctions relate to compliance with certain Medicare Part D requirements, primarily those relating to changes in the drugs covered by certain plans from 2009 to 2010. The suspension does not affect our current Medicare enrollees who stay in their existing plans. CMS has granted us a limited waiver of these sanctions to allow us to continue to enroll eligible members into existing, contracted group Aetna Medicare Advantage Plans and Standalone Prescription Drug Plans through December 31, 2010. We do not expect the CMS sanctions to end until after the start of the new Medicare open enrollment period on November 15, 2010.

#### Securities Class Action Litigation

Two purported class action lawsuits were pending in the United States District Court for the Eastern District of Pennsylvania (the “Pennsylvania Federal Court”) against Aetna and certain of its current or former officers and/or directors. On October 24, 2007, the Southeastern Pennsylvania Transportation Authority filed suit on behalf of all purchasers of Aetna common stock between October 27, 2005 and April 27, 2006. The second lawsuit was filed on November 27, 2007, by the Plumbers and Pipefitters Local 51 Pension Fund on behalf of all purchasers of our common stock between July 28, 2005 and July 27, 2006. On June 3, 2008, plaintiffs in these two lawsuits filed a consolidated complaint in the Pennsylvania Federal Court on behalf of all purchasers of our common stock between October 27, 2005 and July 27, 2006. The consolidated complaint (the “Securities Class Action Litigation”) superseded and replaced the two previous complaints. The plaintiffs alleged that Aetna and four of its current or former officers and/or directors, John W. Rowe, M.D., Ronald A. Williams, Alan M. Bennett and Craig R. Callen (collectively, the “Defendants”), violated federal securities laws. The plaintiffs alleged misrepresentations and omissions regarding, among other things, our medical benefit ratios and health plan pricing practices, as well as insider trading by Dr. Rowe and Messrs. Bennett and Callen. The plaintiffs sought compensatory damages plus interest and attorneys’ fees, among other remedies. On June 9, 2009, the Pennsylvania Federal Court granted Aetna’s motion to dismiss the consolidated complaint. On July 7, 2009, the plaintiffs filed a notice of appeal to the Pennsylvania Federal Court’s order dismissing the consolidated complaint. On August 11, 2010, the dismissal was upheld by the Third Circuit Court of Appeals. No further appeals are expected.

#### Other Litigation and Regulatory Proceedings

We are involved in numerous other lawsuits arising, for the most part, in the ordinary course of our business operations, including employment litigation and claims of bad faith, medical malpractice, non-compliance with state and federal regulatory regimes, marketing misconduct, failure to timely or appropriately pay medical and/or group insurance claims (including post-payment audit and collection practices), rescission of insurance coverage, improper disclosure of personal information, patent infringement and other intellectual property litigation and other litigation in our Health Care and Group Insurance businesses. Some of these other lawsuits are or are purported to be class actions. We intend to vigorously defend ourselves against the claims brought in these matters.

In addition, our current and past business practices are subject to audit and review by, and from time to time we receive subpoenas and other requests for information from, various state insurance and health care regulatory authorities and attorneys general, the Office of the Inspector General, CMS, and other state and federal authorities. These audits, reviews, subpoenas, and other requests include inquiries by, and testimony before, certain members, committees and subcommittees of the U.S. Congress regarding certain of our business practices, including our overall claims processing and payment practices, our business practices with respect to our small business, student health business or individual customers (such as rating information, premium increases and medical benefit ratios),

executive compensation matters and travel and entertainment expenses, in connection with their consideration of health care reform measures, as well as the investigations by, and subpoenas and requests from, attorneys general and others described above under “Out-of-Network Benefit Proceedings.” There also continues to be heightened review by regulatory authorities of and increased litigation regarding the health care benefits industry’s business and reporting practices, including premium rate increases, utilization management,

complaint and grievance processing, information privacy, provider network structure (including the use of performance-based networks), delegated arrangements, rescission of insurance coverage, limited benefit health products, student health products, pharmacy benefit management practices and claim payment practices (including payments to out-of-network providers). As a leading national health care benefits company, we regularly are the subject of such reviews. These reviews may result, and have resulted, in changes to or clarifications of our business practices, as well as fines, penalties or other sanctions, including the actions taken by CMS that are described above under "CMS Actions," and may prevent or delay us from implementing planned premium rate increases.

We are unable to predict at this time the ultimate outcome of the matters described above, and it is reasonably possible that their outcome could be material to us.

### 13. Segment Information

Our operations are conducted in three business segments: Health Care, Group Insurance and Large Case Pensions. Our Corporate Financing segment is not a business segment. It is added to our business segments in order to reconcile to our consolidated results. The Corporate Financing segment includes interest expense on our outstanding debt and the financing components of our pension and other post-retirement benefit plan expense (the service cost components of this expense are allocated to our business segments).

Summarized financial information of our segments for the three and nine months ended September 30, 2010 and 2009 was as follows:

(Millions)	Health Care	Group Insurance	Large Case Pensions	Corporate Financing	Total Company
Three months ended September 30, 2010					
Revenue from external customers	\$ 7,733.3	\$ 436.2	\$ 41.5	\$ -	\$ 8,211.0
Operating earnings (loss) (1)	442.2	34.6	5.6	(62.8 )	419.6
Three months ended September 30, 2009					
Revenue from external customers	\$ 7,940.4	\$ 457.1	\$ 43.5	\$ -	\$ 8,441.0
Operating earnings (loss) (1)	345.7	33.3	6.7	(77.5 )	308.2
Nine months ended September 30, 2010					
Revenue from external customers	\$ 23,258.1	\$ 1,345.5	\$ 125.7	\$ -	\$ 24,729.3
Operating earnings (loss) (1)	1,369.7	107.5	21.4	(198.2 )	1,300.4
Nine months ended September 30, 2009					
Revenue from external customers	\$ 23,687.3	\$ 1,386.5	\$ 136.3	\$ -	\$ 25,210.1
Operating earnings (loss) (1)	1,151.1	117.9	23.6	(233.3 )	1,059.3

(1) Operating earnings (loss) excludes net realized capital gains or losses and the other item described in the reconciliation below.

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A reconciliation of operating earnings to net income for the three and nine months ended September 30, 2010 and 2009 was as follows:

(Millions)	Three Months Ended September 30,		Nine Months Ended September 30,	
	2010	2009	2010	2009
Operating earnings	\$ 419.6	\$ 308.2	\$ 1,300.4	\$ 1,059.3
Litigation-related insurance proceeds (1)	26.6	-	85.1	24.9
Net realized capital gains	51.4	18.0	165.7	26.4
Net income	\$ 497.6	\$ 326.2	\$ 1,551.2	\$ 1,110.6

(1) Following a Pennsylvania Supreme Court ruling in June 2009, we recorded proceeds of \$26.6 million (\$41.0 million pretax) and \$85.1 million (\$131.0 million pretax) for the three and nine months ended September 30, 2010, respectively, and \$24.9 million (\$38.2 million pretax) for the nine months ended September 30, 2009 from our liability insurers related to certain litigation we settled in 2003. We are continuing to litigate similar claims against the remaining liability insurer. We excluded this item and net realized capital gains from our operating earnings because they neither relate to the ordinary course of our business nor reflect our underlying business performance.

#### 14. Discontinued Products

Prior to 1993, we sold single-premium annuities (“SPAs”) and guaranteed investment contracts (“GICs”), primarily to employer sponsored pension plans. In 1993, we discontinued selling these products, and now we refer to these products as discontinued products.

We discontinued selling these products because they were generating losses for us and we projected that they would continue to generate losses over their life (which is greater than 30 years); so we established a reserve for anticipated future losses at the time of discontinuance. This reserve represents the present value (at the risk-free rate of return at the time of discontinuance, consistent with the duration of the liabilities) of the difference between the expected cash flows from the assets supporting these products and the cash flows expected to be required to meet the obligations of the outstanding contracts. Because we projected anticipated cash shortfalls in our discontinued products, at the time of discontinuance we established a receivable from Large Case Pensions’ continuing products (which is eliminated in consolidation).

Key assumptions in setting this reserve include future investment results, payments to retirees, mortality and retirement rates and the cost of asset management and customer service. In 1997, we began the use of a bond default assumption to reflect historical default experience. In 1995, we modified the mortality tables used in order to reflect a more up-to-date 1994 Uninsured Pensioner’s Mortality table. Other than these changes, since 1993 there have been no significant changes to the assumptions underlying the reserve.

We review the adequacy of this reserve quarterly based on actual experience. As long as our expectation of future losses remains consistent with prior projections, the results of the discontinued products are applied to the reserve and do not affect net income. However, if actual or expected future losses are greater than we currently estimate, we may have to increase the reserve, which could adversely impact net income. If actual or expected future losses are less than we currently estimate, we may have to decrease the reserve, which could favorably impact net income. The current reserve reflects management’s best estimate of anticipated future losses. The reserve for anticipated future losses is included in future policy benefits on our balance sheet.

The activity in the reserve for anticipated future losses on discontinued products for the nine months ended September 30, 2010 and 2009 was as follows (pretax):

(Millions)	2010	2009
Reserve, beginning of period	\$ 789.2	\$ 790.4
Operating losses	(19.3 )	(32.1 )
Cumulative effect of new accounting standard as of April 1, 2009 (1)	-	42.1
Net realized capital gains (losses)	84.2	(12.1 )
Reserve, end of period	\$ 854.1	\$ 788.3

(1) The adoption of new accounting guidance in 2009 resulted in a cumulative effect adjustment at April 1, 2009. Refer to Note 2 beginning on page 5 for additional information. This amount is not reflected in accumulated other comprehensive loss and retained earnings in our shareholders’ equity since the results of discontinued products do not impact our results of operations.

During the nine months ended September 30, 2010, our discontinued products reflected net realized capital gains primarily attributable to gains from the sale of investment real estate and debt securities. We evaluated the operating loss in 2010 against our expectations of future cash flows assumed in estimating the reserve and concluded that no adjustment to the reserve is required at September 30, 2010.



Assets and liabilities supporting discontinued products at September 30, 2010 and December 31, 2009 were as follows: (1)

(Millions)	2010	2009
Assets:		
Debt and equity securities available for sale	\$2,709.2	\$2,507.7
Mortgage loans	502.4	543.9
Other investments	603.8	630.2
Total investments	3,815.4	3,681.8
Other assets	108.3	118.6
Collateral received under securities loan agreements	58.6	33.4
Current and deferred income taxes	55.9	51.5
Receivable from continuing products (2)	485.0	463.4
Total assets	\$4,523.2	\$4,348.7
Liabilities:		
Future policy benefits	\$3,175.8	\$3,301.0
Policyholders' funds	10.4	12.1
Reserve for anticipated future losses on discontinued products	854.1	789.2
Collateral payable under securities loan agreements	58.7	33.4
Other liabilities (3)	424.2	213.0
Total liabilities	\$4,523.2	\$4,348.7

- (1) Assets supporting the discontinued products are distinguished from assets supporting continuing products.
- (2) The receivable from continuing products is eliminated in consolidation.
- (3) Net unrealized capital gains on the available-for-sale debt securities are included in other liabilities and are not reflected in consolidated shareholders' equity.

The distributions on our discontinued products consisted of scheduled contract maturities, settlements and benefit payments of \$107 million and \$321 million for the three and nine months ended September 30, 2010, respectively, and \$113 million and \$339 million for the three and nine months ended September 30, 2009, respectively. Participant-directed withdrawals of our discontinued products were not significant in the three or nine months ended September 30, 2010 and 2009. Cash required to fund these distributions was provided by earnings and scheduled payments on, and sales of, invested assets.

Report of Independent Registered Public Accounting Firm

The Board of Directors and Shareholders  
Aetna Inc.:

We have reviewed the consolidated balance sheet of Aetna Inc. and subsidiaries as of September 30, 2010, the related consolidated statements of income for the three-month and nine-month periods ended September 30, 2010 and 2009, and the related consolidated statements of shareholders' equity and cash flows for the nine-month periods ended September 30, 2010 and 2009. These consolidated financial statements are the responsibility of the Company's management.

We conducted our review in accordance with the standards of the Public Company Accounting Oversight Board (United States). A review of interim financial information consists principally of applying analytical procedures and making inquiries of persons responsible for financial and accounting matters. It is substantially less in scope than an audit conducted in accordance with the standards of the Public Company Accounting Oversight Board (United States), the objective of which is the expression of an opinion regarding the financial statements taken as a whole. Accordingly, we do not express such an opinion.

Based on our review, we are not aware of any material modifications that should be made to the consolidated financial statements referred to above for them to be in conformity with U.S. generally accepted accounting principles.

We have previously audited, in accordance with standards of the Public Company Accounting Oversight Board (United States), the consolidated balance sheet of Aetna Inc. and subsidiaries as of December 31, 2009, and the related consolidated statements of income, shareholders' equity and comprehensive income, and cash flows for the year then ended (not presented herein); and in our report dated February 26, 2010, we expressed an unqualified opinion on those consolidated financial statements. In our opinion, the information set forth in the accompanying consolidated balance sheet as of December 31, 2009, is fairly stated, in all material respects, in relation to the consolidated balance sheet from which it has been derived.

/s/ KPMG LLP

Hartford, Connecticut

November 3, 2010





## Item 2. Management's Discussion and Analysis of Financial Condition and Results of Operations ("MD&amp;A")

## OVERVIEW

We are one of the nation's leading diversified health care benefits companies, serving approximately 35.4 million people with information and resources to help them make better informed decisions about their health care. We offer a broad range of traditional and consumer-directed health insurance products and related services, including medical, pharmacy, dental, behavioral health, group life and disability plans, medical management capabilities and health care management services for Medicaid plans. Our customers include employer groups, individuals, college students, part-time and hourly workers, health plans, governmental units, government-sponsored plans, labor groups and expatriates. Our operations are conducted in three business segments: Health Care, Group Insurance and Large Case Pensions.

The following MD&A provides a review of our financial condition at September 30, 2010 and December 31, 2009 and results of operations for the three and nine months ended September 30, 2010 and 2009. This Overview should be read in conjunction with the entire MD&A, which contains detailed information that is important to understanding our results of operations and financial condition, the consolidated financial statements and other data presented in this Quarterly Report on Form 10-Q as well as the MD&A contained in our 2009 Annual Report on Form 10-K (the "2009 Annual Report"). This Overview is qualified in its entirety by the full MD&A.

Summarized Results for the Three and Nine Months Ended September 30, 2010 and 2009:

(Millions)	Three Months Ended		Nine Months Ended	
	September 30,		September 30,	
	2010	2009	2010	2009
Revenue:				
Health Care	\$ 7,894.1	\$ 8,048.6	\$ 23,699.4	\$ 23,984.9
Group Insurance	526.6	541.1	1,609.2	1,617.5
Large Case Pensions	118.1	132.7	397.5	405.5
Total revenue	8,538.8	8,722.4	25,706.1	26,007.9
Net income	497.6	326.2	1,551.2	1,110.6
Operating earnings: (1)				
Health Care	442.2	345.7	1,369.7	1,151.1
Group Insurance	34.6	33.3	107.5	117.9
Large Case Pensions	5.6	6.7	21.4	23.6
Cash flows from operations			846.6	1,855.8

(1) Our discussion of operating results for our reportable business segments is based on operating earnings, which is a non-GAAP measure of net income (the term "GAAP" refers to U.S. generally accepted accounting principles). Refer to Segment Results and Use of Non-GAAP Measures in this document beginning on page 28 for a discussion of non-GAAP measures. Refer to pages 30, 33 and 34 for a reconciliation of operating earnings to net income for Health Care, Group Insurance and Large Case Pensions, respectively.

Our business segment operating earnings for the three and nine months ended September 30, 2010 were higher than the corresponding periods in 2009, primarily due to higher Commercial underwriting margins from improved underlying performance and favorable development of prior period health care costs estimates, partially offset by lower Commercial Insured membership.

Total revenue in our Health Care segment declined in 2010 compared to 2009, primarily as a result of lower Commercial Insured membership and a decline due to customer market, product and geographic mix of business partially offset by premium rate increases. The Commercial underwriting margins improved as per member premium rate increases exceeded the increase in per member health care costs despite the lower Insured membership. Our underwriting margins also reflect approximately \$107 million and \$32 million of favorable development of prior period health care cost estimates for the three months ended September 30, 2010 and 2009, respectively.

In our Health Care segment, we experienced lower Commercial Insured membership (where we assume all or a majority of the risk for medical and dental care costs) and slightly higher membership in our administrative

services contract (“ASC”) products (where the plan sponsor assumes all or a majority of the risk for medical and dental care costs). At September 30, 2010, we served approximately 18.5 million medical members (consisting of approximately 32% Insured members and 68% ASC members), 13.8 million dental members and 9.5 million pharmacy benefit management services members. At September 30, 2009, we served approximately 19.0 million medical members (consisting of approximately 34% Insured members and 66% ASC members), 14.2 million dental members and 10.5 million pharmacy benefit management services members.

We continued to generate strong cash flows from operations in 2010 and 2009, generating \$1.1 billion and \$2.0 billion of cash flows from operations in our Health Care and Group Insurance businesses during the nine months ended September 30, 2010 and 2009, respectively. These cash flows funded ordinary course operating activities and the repurchase of approximately 33 million and 25 million shares of our common stock under our share repurchase programs at a cost of approximately \$1 billion and \$662 million for the nine months ended September 30, 2010 and 2009, respectively. In addition, during the third quarter of 2010, we made \$505 million in voluntary cash contributions to our tax qualified pension plan.

Also, in the third quarter 2010, we issued \$750 million of ten year senior notes in anticipation of the 2011 scheduled maturity of certain of our senior notes. Refer to Liquidity and Capital Resources beginning on page 37 and Note 9 of Notes to Consolidated Financial Statements on page 18 for additional information.

#### Management Update

On October 19, 2010, the Board of Directors (the “Board”) named Ronald A. Williams executive Chairman of the Board effective November 29, 2010. Mr. Williams has been our Chief Executive Officer since February 14, 2006 and our Chairman since October 1, 2006. Mr. Williams will retire from Aetna and the Board in April, 2011. Following his retirement, Mr. Williams has agreed to provide consulting services to Aetna and the Aetna Foundation, Inc.

On October 19, 2010, the Board named Mark T. Bertolini Aetna’s President and Chief Executive Officer effective November 29, 2010. Mr. Bertolini also is expected to become Aetna’s Chairman upon Mr. Williams’ retirement in 2011. Mr. Bertolini also will be elected to the Board effective November 29, 2010, for a term running until Aetna’s 2011 Annual Meeting of Shareholders.

On October 21, 2010, we announced that Executive Vice President and Chief Financial Officer Joseph M. Zubretsky will be appointed Senior Executive Vice President and Chief Financial Officer. In addition, Chief Information Officer and Leader of Aetna’s innovation, technology and service operations, Margaret M. McCarthy, will be appointed Executive Vice President. Both appointments are effective on November 29, 2010.

#### Medicare Update

In April 2010, the Centers for Medicare & Medicaid Services (“CMS”) imposed intermediate sanctions on us suspending the enrollment of and marketing to new members of all Aetna Medicare Advantage and Standalone Prescription Drug Plan Contracts, effective April 21, 2010. We do not expect the CMS sanctions to end until after the start of the new Medicare open enrollment period on November 15, 2010. CMS has granted us a limited waiver of these sanctions to allow us to continue to enroll eligible members into existing, contracted group Medicare Advantage Plans and Standalone Prescription Drug Plans through December 31, 2010.

#### Pharmacy Benefit Management Subcontract Agreement with CVS Caremark Corporation

On July 27, 2010, we entered into a Pharmacy Benefit Management Subcontract Agreement (the “PBM Agreement”) with CVS Caremark Corporation (“CVS Caremark”). The PBM Agreement is for a term of up to 12 years, subject to certain termination rights for Aetna commencing January 2018. Under the PBM Agreement, we will retain and operate our mail order and specialty pharmacies. CVS Caremark will provide the administration of selected functions for our retail pharmacy network contracting and claims administration; mail order pharmacy and specialty pharmacy

order fulfillment and inventory purchasing and management; and certain administrative services. We will continue to maintain and manage our pharmacy benefit management organization. All necessary regulatory approvals are expected to be obtained before January 1, 2011, the date CVS Caremark is expected to begin performing services for us under the PBM Agreement. We expect the PBM Agreement to allow us to preserve and enhance our integrated value proposition, integrate medical, clinical and pharmacy programs and data to improve quality of care while lowering costs, and enhance the affordability of our Health Care products

through improved retail, mail order and specialty pharmacy drug pricing. We also expect to incur one-time transaction costs associated with the PBM Agreement during the fourth quarter of 2010 and integration costs associated with the PBM Agreement during 2010 and 2011.

#### Health Care Reform Legislation

In March 2010, President Obama signed into law the Patient Protection and Affordable Care Act and the Health Care and Education Reconciliation Act of 2010 (collectively, "Health Care Reform") legislating broad-based changes to the U.S. health care system which will significantly affect the U.S. economy. Health Care Reform will significantly impact our business operations and financial results, including our medical benefit ratios. Components of the legislation will be phased in over the next eight years. We are and will continue to be required to dedicate material resources and incur material expenses during that time to implement and comply with Health Care Reform. While the federal government has begun to issue regulations implementing Health Care Reform, many significant parts of the legislation require further guidance and clarification in the form of regulations. As a result, many of the impacts of Health Care Reform will not be known until those regulations are enacted, which we expect to occur over the next several years.

The expansion of health care coverage contemplated in Health Care Reform will be funded in part by material additional fees and taxes on us and other health insurers and health plans and reductions to the reimbursements we are paid by the federal government for our Medicare members, among other sources. While not all-inclusive, we are evaluating the impact of the following key provisions of Health Care Reform to determine the impact that it will have on our business operations and financial results:

- Requirements that began in September 2010 for health plans to submit and justify rates, provide dependent coverage up to age 26 and eliminate certain lifetime and annual maximum limits on the dollar value of coverage. Regulations issued to date, among other things: permit specified lifetime and minimum annual coverage limits, which will be phased out by 2014; and effectively guarantee issuance of insurance coverage for enrollees under age 19 beginning in 2010.
- Requirement for minimum medical loss ratios, as defined by future regulations, of 85% for the large group market and 80% for the individual and small group markets beginning in 2011, with rebates issued to our enrollees for the amount under the minimum.
- Freezing 2011 Medicare Advantage payment rates to us based on 2010 levels, with additional reductions over a multi-year period beginning in 2012 based on regionally-adjusted benchmarks.
  - Non-deductibility of employee compensation in excess of \$500,000 beginning in 2013. Additionally, there will be significant annual taxes and assessments on health insurance providers beginning in 2014.
- Multiple insurance reforms beginning in 2014, including rating limits and benefit requirements, guaranteed issue and renewability.
  - Establishment of a health insurance exchange for the individual and small group markets by 2014.
    - Expansion of state-based Medicaid coverage beginning in 2014.
  - Establishment of individual and employer mandates for insurance coverage beginning in 2014.
- Significant excise taxes on employer-sponsored health benefits above a certain threshold beginning in 2018.

Health Care Reform presents us with new business opportunities and new financial and other challenges. At this time, the impact of Health Care Reform on our business is uncertain because, among other things, additional regulations will need to be enacted in order to clarify significant parts of the legislation; however, it is reasonably possible that Health Care Reform, in the aggregate, could have a material adverse effect on our business operations and financial results. For additional information on health care reform, refer to Regulatory Environment beginning on page 38 and Forward-Looking Information/Risk Factors beginning on page 41.

#### TRICARE Managed Care Support Contract

In July 2009, we were awarded the TRICARE managed care support contract for the North Region. The contract award was protested by an unsuccessful bidder. The United States Government Accountability Office (the “GAO”) sustained the protest in November 2009. Based upon procurement protocol, the United States Department of Defense reviewed the recommendations issued by the GAO and awarded the contract to the incumbent contractor.

**Segment Results and Use of Non-GAAP Measures in this Document**

The discussion of our results of operations that follows is presented based on our reportable segments in accordance with the accounting guidance for segment reporting and consistent with our segment disclosure

included in Note 13 of Condensed Notes to Consolidated Financial Statements beginning on page 22. Each segment's discussion of results is based on operating earnings. Our operations are conducted in three business segments: Health Care, Group Insurance and Large Case Pensions. Our Corporate Financing segment is not a business segment. It is added to our business segments to reconcile our consolidated results. The Corporate Financing segment includes interest expense for our outstanding debt and the financing components of our pension and other post-retirement benefit plans ("OPEB") expense (the service cost and prior service cost components of this expense are allocated to our business segments).

Our discussion of the results of operations of each business segment is based on operating earnings, which is the measure reported to our Chief Executive Officer for purposes of assessing the segment's financial performance and making operating decisions, such as allocating resources to the segment. Operating earnings exclude net realized capital gains and losses as well as other items, if any, from net income reported in accordance with GAAP. We believe excluding realized capital gains and losses from net income to arrive at operating earnings provides more meaningful information about our underlying business performance. Net realized capital gains and losses arise from various types of transactions, primarily in the course of managing a portfolio of assets that support the payment of liabilities; however, these transactions do not directly relate to the underwriting or servicing of products for our customers and are not directly related to the core performance of our business operations. We also may exclude other items that do not relate to the ordinary course of our business from net income to arrive at operating earnings. In each segment discussion in this MD&A, we present a table that reconciles operating earnings to net income reported in accordance with GAAP. Each table details the net realized capital gains and losses and any other items excluded from net income, and the footnotes to each table describe the nature of each other item and why we believe it is appropriate to exclude that item from net income.

## HEALTH CARE

Health Care consists of medical, pharmacy benefits management, dental, behavioral health and vision plans offered on both an Insured basis and an ASC basis. Medical products include point-of-service ("POS"), preferred provider organization ("PPO"), health maintenance organization ("HMO") and indemnity benefit plans. Medical products also include health savings accounts and Aetna HealthFund®, consumer-directed health plans that combine traditional POS or PPO and/or dental coverage, subject to a deductible, with an accumulating benefit account. We also offer Medicare and Medicaid products and services, as well as specialty products, such as medical management and data analytics services, stop loss insurance, and products that provide access to our provider network in select markets. We separately track premiums and health care costs for Medicare and Medicaid products; all other medical, dental and other insured products are referred to as Commercial.

Operating Summary for the Three and Nine Months Ended September 30, 2010 and 2009:

(Millions)	Three Months Ended		Nine Months Ended	
	September 30,		September 30,	
	2010	2009	2010	2009
Premiums:				
Commerical	\$ 5,140.7	\$ 5,415.5	\$ 15,432.5	\$ 16,107.5
Medicare	1,482.2	1,434.2	4,508.7	4,313.2
Medicaid	286.0	243.1	778.0	694.8
Total premiums	6,908.9	7,092.8	20,719.2	21,115.5
Fees and other revenue	824.4	847.6	2,538.9	2,571.8
Net investment income	100.8	97.4	313.5	290.7
Net realized capital gains	60.0	10.8	127.8	6.9
Total revenue	7,894.1	8,048.6	23,699.4	23,984.9
Health care costs	5,649.3	6,069.6	16,998.9	17,976.2



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Operating expenses:				
Selling expenses	285.8	289.7	866.8	869.1
General and administrative expenses	1,147.9	1,132.0	3,375.4	3,261.4
Total operating expenses	1,433.7	1,421.7	4,242.2	4,130.5
Amortization of other acquired intangible assets	21.7	22.2	66.9	67.8
Total benefits and expenses	7,104.7	7,513.5	21,308.0	22,174.5
Income before income taxes	789.4	535.1	2,391.4	1,810.4
Income taxes	281.9	178.6	827.4	627.5
Net income	\$ 507.5	\$ 356.5	\$ 1,564.0	\$ 1,182.9

The table presented below reconciles net income, in accordance with GAAP, to operating earnings for the three and nine months ended September 30, 2010 and 2009:

(Millions)	Three Months Ended September 30,		Nine Months Ended September 30,	
	2010	2009	2010	2009
Net income	\$ 507.5	\$ 356.5	\$ 1,564.0	\$ 1,182.9
Litigation-related insurance proceeds (1)	(26.6 )	-	(85.1 )	(24.9 )
Net realized capital gains	(38.7 )	(10.8 )	(109.2 )	(6.9 )
Operating earnings	\$ 442.2	\$ 345.7	\$ 1,369.7	\$ 1,151.1

(1) Following a Pennsylvania Supreme Court ruling in June 2009, we recorded proceeds of \$26.6 million (\$41.0 million pretax) and \$85.1 million (\$131.0 million pretax) for the three and nine months ended September 30, 2010, respectively, and \$24.9 million (\$38.2 million pretax) for the nine months ended September 30, 2009 from our liability insurers related to certain litigation we settled in 2003. We are continuing to litigate similar claims against the remaining liability insurer. We excluded this item from operating earnings because it neither relates to the ordinary course of our business nor reflects our underlying business performance.

Operating earnings for the three and nine months ended September 30, 2010 were higher than the corresponding periods in 2009, primarily due to higher underwriting margins. Our underwriting margins in 2010 reflect improved underlying performance primarily in our Commercial products and favorable development of prior-period health care cost estimates partially offset by lower Commercial Insured membership. Included in these amounts are \$107 million (\$69 million after tax) and \$32 million (\$21 million after tax) of favorable development of prior period health care costs estimates for the three months ended September 30, 2010 and 2009, respectively.

We calculate our medical benefit ratio (“MBR”) by dividing health care costs by premiums. For the three and nine months ended September 30, 2010 and 2009, our MBRs by product were as follows:

	Three Months Ended September 30,		Nine Months Ended September 30,	
	2010	2009	2010	2009
Commercial	80.5 %	85.6 %	80.5 %	84.4 %
Medicare	84.9 %	85.4 %	86.1 %	87.2 %
Medicaid	88.8 %	86.6 %	88.1 %	89.8 %
Total	81.8 %	85.6 %	82.0 %	85.1 %

Refer to our discussion of Commercial and Medicare results that follows for an explanation of the changes in our MBR.

The operating results of our Commercial products reflect higher underwriting margins and lower Insured membership in 2010 compared to 2009.

Commercial premiums decreased approximately \$275 million and \$675 million for the three and nine months ended September 30, 2010, when compared to the corresponding periods in 2009, reflecting a decline in Insured medical membership and a decline due to customer market, product and geographic mix of business partially offset by premium rate increases.

Our Commercial MBRs were 80.5% for both the three and nine months ended September 30, 2010, compared to 85.6% and 84.4%, respectively, for the corresponding periods in 2009. The lower Commercial MBRs in 2010 reflect favorable development of prior period health care costs estimates and a percentage increase in our per member health care premiums that exceeded the increase in per member health care costs.

Included in these amounts were approximately \$90 million and \$12 million of favorable development of prior period health care cost estimates for the three months ended September 30, 2010 and 2009, respectively. The 2010 development was primarily from health care costs incurred in the second quarter of 2010 primarily due to lower than projected utilization. Excluding this development, the Commercial MBR remains lower in 2010 than 2009, resulting from a percentage increase in per member health care premiums that exceeded the percentage increase in per member health care costs, reflecting our continued disciplined pricing actions and effective medical quality and cost management. Refer to Critical Accounting Estimates – Health Care Costs Payable in our 2009 Annual Report for a discussion of Health Care Costs Payable at December 31, 2009.

Medicare results for the three and nine months ended September 30, 2010 reflect growth in membership in 2010. Medicare premiums increased approximately \$48 million and \$196 million for the three and nine months ended September 30, 2010, when compared to the corresponding periods in 2009, primarily attributable to an increase in Medicare membership in 2010.

Our Medicare MBRs for the three and nine months ended September 30, 2010 were 84.9% and 86.1%, respectively, compared to 85.4% and 87.2%, respectively, for the corresponding periods in 2009. The improvement in Medicare MBRs from the prior year is due primarily to a percentage increase in per member health care premiums that exceeded the percentage increase in per member health care costs. For the three months ended September 30, 2010 and 2009, we had approximately \$6 million and \$12 million, respectively, of favorable development of prior period Medicare health care cost estimates.

#### Other Sources of Revenue

Fees and other revenue for the three and nine months ended September 30, 2010 decreased by \$23 million and \$33 million when compared to the corresponding periods in 2009, primarily due to lower fee yields, reflecting a competitive pricing environment.

Net realized capital gains for the three and nine months ended September 30, 2010 increased by approximately \$49 million and \$121 million when compared to the corresponding periods in 2009. This increase primarily reflects net gains from the sales of debt securities partially offset by losses from derivative transactions.

#### Membership

Health Care's membership at September 30, 2010 and 2009 was as follows:

(Thousands)	2010			2009		
	Insured	ASC	Total	Insured	ASC	Total
<b>Medical:</b>						
Commercial	5,051	11,857	16,908	5,676	11,906	17,582
Medicare	449	-	449	428	-	428
Medicaid	366	805	1,171	300	717	1,017
<b>Total Medical Membership</b>	<b>5,866</b>	<b>12,662</b>	<b>18,528</b>	<b>6,404</b>	<b>12,623</b>	<b>19,027</b>
<b>Consumer-Directed Health Plans (1)</b>						
			2,225			1,862
<b>Dental:</b>						
Commercial	4,963	7,243	12,206	5,032	7,436	12,468
Medicare and Medicaid	170	455	625	254	422	676
Network Access (2)	-	967	967	-	1,039	1,039
<b>Total Dental Membership</b>	<b>5,133</b>	<b>8,665</b>	<b>13,798</b>	<b>5,286</b>	<b>8,897</b>	<b>14,183</b>
<b>Pharmacy:</b>						
Commercial			8,644			9,882
Medicare PDP (stand-alone)			622			338
Medicare Advantage PDP			231			233
Medicaid			30			29

Total Pharmacy Benefit		
Management Services	9,527	10,482
Mail Order (3)	627	673
Total Pharmacy		
Membership	10,154	11,155

- (1) Represents members in consumer-directed health plans who also are included in Commercial medical membership above.
- (2) Represents members in products that allow these members access to our dental provider network for a nominal fee.
- (3) Represents members who purchased medications through our mail order pharmacy operations during the third quarter of 2010 and 2009, respectively, and are included in pharmacy membership above.

Total medical membership at September 30, 2010 decreased compared to September 30, 2009, reflecting a reduction in Commercial membership due primarily to lapsed customers and in-group attrition that was partially offset by growth in Medicare and Medicaid membership.

Total dental membership decreased in 2010 primarily due to lapses exceeding new sales and membership declines from existing customers.

Total pharmacy benefit management services membership decreased in 2010 compared to 2009 primarily due to a decrease in Commercial medical enrollment partially offset by growth in Medicare PDP membership.

Medical, dental and pharmacy membership has declined sequentially during 2010. We project that medical membership, particularly Commercial ASC membership, will decline sequentially through the first quarter of 2011.

## GROUP INSURANCE

Group Insurance primarily includes group life insurance products offered on an Insured basis, including basic and supplemental group term life, group universal life, supplemental or voluntary programs, and accidental death and dismemberment coverage. Group Insurance also includes (i) group disability products offered to employers on both an Insured and an ASC basis, which consist primarily of short-term and long-term disability insurance (and products which combine both), (ii) absence management services offered to employers, which include short-term and long-term disability administration and leave management, and (iii) long-term care products that were offered primarily on an Insured basis, which provide benefits covering the cost of care in private home settings, adult day care, assisted living or nursing facilities. We no longer solicit or accept new long-term care customers, and we are working with our customers on an orderly transition of this product to other carriers.

Operating Summary for the Three and Nine Months Ended September 30, 2010 and 2009:

(Millions)	Three Months Ended		Nine Months Ended	
	September 30,		September 30,	
	2010	2009	2010	2009
Premiums:				
Life	\$ 266.1	\$ 270.0	\$ 822.8	\$ 826.6
Disability	130.9	144.2	403.2	425.0
Long-term care	13.1	16.5	40.5	53.0
Total premiums	410.1	430.7	1,266.5	1,304.6
Fees and other revenue	26.1	26.4	79.0	81.9
Net investment income	65.5	71.1	203.1	204.6
Net realized capital gains	24.9	12.9	60.6	26.4
Total revenue	526.6	541.1	1,609.2	1,617.5
Current and future benefits	368.0	388.3	1,138.3	1,145.5
Operating expenses:				
Selling expenses	19.0	22.5	62.0	69.4
General and administrative expenses	65.3	69.1	197.0	209.0
Total operating expenses	84.3	91.6	259.0	278.4
Amortization of other acquired intangible assets	1.7	1.7	5.1	5.1
Total benefits and expenses	454.0	481.6	1,402.4	1,429.0
Income before income taxes	72.6	59.5	206.8	188.5
Income taxes	21.8	13.3	52.1	44.2
Net income	\$ 50.8	\$ 46.2	\$ 154.7	\$ 144.3



The table presented below reconciles net income, in accordance with GAAP, to operating earnings for the three and nine months ended September 30, 2010 and 2009:

(Millions)	Three Months Ended September 30,		Nine Months Ended September 30,	
	2010	2009	2010	2009
Net income	\$ 50.8	\$ 46.2	\$ 154.7	\$ 144.3
Net realized capital gains	(16.2 )	(12.9 )	(47.2 )	(26.4 )
Operating earnings	\$ 34.6	\$ 33.3	\$ 107.5	\$ 117.9

Operating earnings for the three months ended September 30, 2010 increased compared to the corresponding period in 2009, primarily due to higher underwriting margins from our disability and life products partially offset by lower long-term care underwriting margins. Operating earnings for the nine months ended September 30, 2010 decreased compared to the corresponding period in 2009, primarily due to lower underwriting margins from our long-term care products partially offset by higher disability underwriting margins.

The group benefit ratio (which represents current and future benefits divided by premiums) was 89.7% and 89.9% for the three and nine months ended September 30, 2010, respectively, compared to 90.2% and 87.8% for the corresponding periods in 2009, respectively. The decrease in the group benefit ratio for the three months ended September 30, 2010 compared to the corresponding period in 2009 was due to more favorable life and disability experience. The increase in the group benefit ratio for the nine months ended September 30, 2010 compared to the corresponding period in 2009 was primarily due to unfavorable long-term care experience partially offset by favorable disability experience.

Net realized capital gains for the three and nine months ended September 30, 2010 increased by approximately \$12 million and \$34 million, respectively, when compared to the corresponding periods in 2009. This increase primarily reflects higher net gains from the sales of debt securities partially offset by losses from derivative transactions.

## LARGE CASE PENSIONS

Large Case Pensions manages a variety of retirement products (including pension and annuity products) primarily for tax qualified pension plans. These products provide a variety of funding and benefit payment distribution options and other services. The Large Case Pensions segment includes certain discontinued products.

Operating Summary for the Three and Nine Months Ended September 30, 2010 and 2009:

(Millions)	Three Months Ended September 30,		Nine Months Ended September 30,	
	2010	2009	2010	2009
Premiums	\$ 38.8	\$ 40.7	\$ 117.6	\$ 127.8
Net investment income	81.9	94.9	260.5	276.1
Other revenue	2.7	2.8	8.1	8.5
Net realized capital (losses) gains	(5.3 )	(5.7 )	11.3	(6.9 )
Total revenue	118.1	132.7	397.5	405.5
Current and future benefits	112.9	126.2	350.3	376.1
General and administrative expenses	3.4	3.6	8.8	6.8
Total benefits and expenses	116.3	129.8	359.1	382.9



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Income before income taxes	1.8	2.9	38.4	22.6
Income (benefit) taxes	(.3 )	1.9	7.7	5.9
Net income	\$ 2.1	\$ 1.0	\$ 30.7	\$ 16.7

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The table presented below reconciles net income, in accordance with GAAP, to operating earnings for the three and nine months ended September 30, 2010 and 2009:

(Millions)	Three Months Ended September 30,		Nine Months Ended September 30,	
	2010	2009	2010	2009
Net income	\$ 2.1	\$ 1.0	\$ 30.7	\$ 16.7
Net realized capital losses (gains)	3.5	5.7	(9.3 )	6.9
Operating earnings	\$ 5.6	\$ 6.7	\$ 21.4	\$ 23.6

Operating earnings in 2010 declined compared to 2009, consistent with the run-off nature of this segment.

#### Discontinued Products

Prior to 1993, we sold single-premium annuities (“SPAs”) and guaranteed investment contracts (“GICs”), primarily to employer sponsored pension plans. In 1993, we discontinued selling these products, and now we refer to these products as discontinued products.

We discontinued selling these products because they were generating losses for us, and we projected that they would continue to generate future losses over their life (which is greater than 30 years); so we established a reserve for anticipated future losses at the time of discontinuance. We provide additional information on this reserve, including key assumptions and other important information, in Note 14 of Condensed Notes to Consolidated Financial Statements beginning on page 23. Please refer to this note for additional information.

The operating summary for Large Case Pensions above includes revenues and expenses related to our discontinued products, with the exception of net realized capital gains and losses which are recorded as part of current and future benefits. Since we established a reserve for future losses on discontinued products, as long as our expected future losses remain consistent with prior projections, the operating results of our discontinued products are applied against the reserve and do not impact operating earnings or net income for Large Case Pensions. However, if actual or expected future losses are greater than we currently estimate, we may have to increase the reserve, which could adversely impact net income. If actual or expected future losses are less than we currently estimate, we may have to decrease the reserve, which could favorably impact net income. In those cases, we disclose such adjustment separately in the operating summary. Management reviews the adequacy of the discontinued products reserve quarterly. The current reserve reflects management's best estimate of anticipated future losses.

The activity in the reserve for anticipated future losses on discontinued products for the nine months ended September 30, 2010 and 2009 was as follows (pretax):

(Millions)	2010	2009
Reserve, beginning of period	\$789.2	\$790.4
Operating losses	(19.3 )	(32.1 )
Cumulative effect of new accounting standard as of April 1, 2009 (1)	-	42.1
Net realized capital gains (losses)	84.2	(12.1 )
Reserve, end of period	\$854.1	\$788.3

(1) The adoption of new accounting guidance issued in 2009 resulted in a cumulative effect adjustment at April 1, 2009. Refer to Note 2 beginning on page 5 for additional information. This amount is not reflected in accumulated other comprehensive loss and retained earnings in our shareholders' equity since the results of discontinued products do not

impact our results of operations.

During the nine months ended September 30, 2010, our discontinued products reflected net realized capital gains primarily attributable to gains from the sale of investment real estate and debt securities. We have evaluated the operating loss in 2010 against our expectations of future cash flows assumed in estimating the reserve and concluded that no adjustment to the reserve is required at September 30, 2010.

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## INVESTMENTS

At September 30, 2010 and December 31, 2009 our investment portfolio consisted of the following:

(Millions)	September 30, 2010	December 31, 2009
Debt and equity securities available for sale	\$17,864.0	\$17,159.7
Mortgage loans	1,518.8	1,594.0
Other investments	1,226.3	1,220.1
Total investments	\$20,609.1	\$19,973.8

The risks associated with investments supporting experience-rated pension and annuity products in our Large Case Pensions business are assumed by the contract holders and not by us (subject to, among other things, certain minimum guarantees). Anticipated future losses associated with investments supporting discontinued fully-guaranteed Large Case Pensions products are provided for in the reserve for anticipated future losses on discontinued products.

As a result of the foregoing, investment risks associated with our experience-rated and discontinued products generally do not impact our results of operations. Our total investments supported the following products at September 30, 2010 and December 31, 2009:

(Millions)	September 30, 2010	December 31, 2009
Supporting experience-rated products	\$1,786.5	\$1,681.1
Supporting discontinued products	3,815.4	3,681.8
Supporting remaining products	15,007.2	14,610.9
Total investments	\$20,609.1	\$19,973.8

Assets supporting experience-rated products may be subject to contract holder or participant withdrawals. Experience-rated contract holder and participant withdrawals for the three and nine months ended September 30, 2010 and 2009 were as follows:

(Millions)	Three Months Ended September 30,		Nine Months Ended September 30,	
	2010	2009	2010	2009
Scheduled contract maturities and benefit payments (1)	\$64.7	\$66.2	\$197.2	\$200.5
Contract holder withdrawals other than scheduled contract maturities and benefit payments	5.6	.2	10.4	.9
Participant-directed withdrawals	1.6	.8	2.8	2.5

(1) Includes payments made upon contract maturity and other amounts distributed in accordance with contract schedules.

## Debt and Equity Securities

The debt securities in our portfolio had an average credit quality rating of A at September 30, 2010 and A+ at December 31, 2009, with approximately \$4.7 billion and \$4.9 billion, respectively, rated AAA. Total debt securities that were rated below investment grade (that is, having a quality rating below BBB-/Baa3) were \$1.2 billion and \$1.3 billion at September 30, 2010 and December 31, 2009, respectively (of which 17% and 15% at September 30, 2010 and December 31, 2009, respectively, supported our discontinued and experience-rated products).

At September 30, 2010 and December 31, 2009, we held approximately \$804 million and \$486 million, respectively, of municipal debt securities and \$4 million and \$34 million, respectively, of structured product debt securities that were guaranteed by third parties, collectively representing approximately 4% and 3%, respectively, of our total investments. These securities had an average credit quality rating of A+ at both September 30, 2010 and December 31, 2009 with the guarantee. Without the guarantee, the average credit quality rating of the municipal debt securities was A+ on each respective date. The structured product debt securities without guarantees are not rated by the rating agencies on a standalone basis. We do not have any significant concentration of investments with third party guarantors (either direct or indirect).

We classify our debt and equity securities as available for sale, carrying them at fair value on our balance sheet. Approximately 2% and 3% of our debt and equity securities at September 30, 2010 and December 31, 2009, respectively, were valued using inputs that reflect our own assumptions (categorized as Level 3 inputs in accordance with GAAP). Refer to Note 7 of Condensed Notes to Consolidated Financial Statements beginning on page 12 for additional information on the methodologies and key assumptions we use to determine the fair value of investments.

At September 30, 2010 and December 31, 2009, our debt and equity securities had net unrealized capital gains of \$1.6 billion and \$717 million, respectively, of which \$492 million and \$207 million, respectively, related to our experience-rated and discontinued products.

Refer to Note 5 of Condensed Notes to Consolidated Financial Statements beginning on page 7 for details of net unrealized capital gains and losses by major security type, as well as details on our debt securities with unrealized capital losses at September 30, 2010 and December 31, 2009. We regularly review our debt securities to determine if a decline in fair value below the carrying value is other-than-temporary. If we determine a decline in fair value is other-than-temporary, the carrying value of the security is written down. The amount of the credit-related impairment is included in our results of operations and the non-credit component is included in other comprehensive income if we do not intend to sell the security. Accounting for other-than-temporary-impairments ("OTTI") of our debt securities is considered a critical accounting estimate. Refer to Critical Accounting Estimates - Other-Than-Temporary Impairment of Debt Securities in our 2009 Annual Report for more information.

#### Net Realized Capital Gains and Losses

Net realized capital gains were \$80 million and \$200 million for the three and nine months ended September 30, 2010, respectively, and \$18 million and \$26 million for the corresponding periods in 2009, respectively. Included in these amounts were \$3 million and \$20 million for the three and nine months ended September 30, 2010, respectively, and \$7 million and \$65 million for the three and nine months ended for the corresponding periods in 2009, respectively, of OTTI losses on debt and equity securities. We had no individually material realized capital losses on debt or equity securities that materially impacted our results of operations during the three and nine months ended September 30, 2010 or 2009.

#### Mortgage Loans

Our mortgage loan portfolio (which is secured by commercial real estate) represented 7% and 8% of our total invested assets at September 30, 2010 and December 31, 2009, respectively. There were no material impairment reserves on these loans at September 30, 2010 or December 31, 2009.

#### Risk Management and Market-Sensitive Instruments

We manage interest rate risk by seeking to maintain a tight match between the durations of our assets and liabilities where appropriate. We manage credit risk by seeking to maintain high average quality ratings and diversified sector exposure within our debt securities portfolio. In connection with our investment and risk management objectives, we also use derivative financial instruments whose market value is at least partially determined by, among other things, levels of or changes in interest rates (short-term or long-term), duration, prepayment rates, equity markets or credit ratings/spreads. Our use of these derivatives is generally limited to hedging purposes and has principally consisted of using interest rate swap agreements, warrants, forward contracts, futures contracts and credit default swaps. These instruments, viewed separately, subject us to varying degrees of interest rate, equity price and credit risk. However, when used for hedging, we expect these instruments to reduce overall risk.

We regularly evaluate our risk from market-sensitive instruments by examining, among other things, levels of or changes in interest rates (short-term or long-term), duration, prepayment rates, equity markets or credit ratings/spreads. We also regularly evaluate the appropriateness of investments relative to our management-approved investment guidelines (and operate within those guidelines) and the business objectives of our portfolios.

On a quarterly basis, we review the impact of hypothetical net losses in our investment portfolio to our consolidated near-term financial position, results of operations and cash flows assuming the occurrence of certain reasonably possible changes in near-term market rates and prices. Based on our overall exposure to interest rate risk and equity price risk, we believe that these changes in market rates and prices would not materially affect our consolidated near-term financial position, results of operations or cash flows at September 30, 2010. Refer to the

MD&A in our 2009 Annual Report for a more complete discussion of risk management and market-sensitive instruments.

## LIQUIDITY AND CAPITAL RESOURCES

### Cash Flows

Generally, we meet our operating cash requirements by maintaining appropriate levels of liquidity in our investment portfolio and using overall cash flows from premiums, deposits and income received on investments. We monitor the duration of our portfolio of debt securities (which is highly marketable) and mortgage loans, and execute purchases and sales of these investments with the objective of having adequate funds available to satisfy our maturing liabilities. Overall cash flows are used primarily for claim and benefit payments, contract withdrawals, operating expenses and share repurchases.

Presented below is a condensed statement of cash flows for the nine months ended September 30, 2010 and 2009. We present net cash flows used for operating activities and net cash flows provided by investing activities separately for our Large Case Pensions segment because changes in the insurance reserves for the Large Case Pensions segment (which are reported as cash used for operating activities) are funded from the sale of investments (which are reported as cash provided by investing activities). Refer to the Consolidated Statements of Cash Flows on page 4 for additional information.

(Millions)	2010	2009
Cash flows from operating activities		
Health Care and Group Insurance (including Corporate Financing)	\$ 1,076.2	\$ 2,040.7
Large Case Pensions	(229.6 )	(184.9 )
Net cash provided by operating activities	846.6	1,855.8
Cash flows from investing activities		
Health Care and Group Insurance	77.3	(956.8 )
Large Case Pensions	177.0	471.8
Net cash provided by (used for) investing activities	254.3	(485.0 )
Net cash used for financing activities	(509.0 )	(720.2 )
Net increase in cash and cash equivalents	\$ 591.9	\$ 650.6

### Cash Flow Analysis

Cash flows provided by operating activities for Health Care and Group Insurance were approximately \$1.1 billion for the nine months ended September 30, 2010 and \$2.0 billion for the nine months ended September 30, 2009. Cash flows for the nine months ended September 30, 2010 include payments of approximately \$328 million (\$505 million pretax) for voluntary contributions to our tax-qualified pension plan and the return of excess Medicare payments of \$191 million received in 2009.

We repurchased approximately 33 million shares of common stock at a cost of approximately \$1 billion during the nine months ended September 30, 2010 and 25 million shares of common stock at a cost of approximately \$662 million during the nine months ended September 30, 2009. At September 30, 2010, the capacity remaining under our share repurchase program was approximately \$584 million. Refer to Note 10 of Condensed Notes to Consolidated Financial Statements on page 19 for more information.

In August 2010, we issued \$750 million of 3.95% senior notes due 2020 in anticipation of the 2011 scheduled maturity of certain of our senior notes.



Other Liquidity Information

On September 24, 2010, our Board declared an annual cash dividend of \$.04 per common share payable to shareholders of record at the close of business on November 15, 2010. The dividend will be paid on November 30, 2010. Our Board reviews our common stock dividend annually. Among the factors considered by our Board in determining the amount of each dividend are our results of operations and the capital requirements, growth and other characteristics of our businesses.

We use short-term commercial paper borrowings from time to time to address timing differences between cash receipts and disbursements. The maximum amount of commercial paper borrowings outstanding during the nine months ended September 30, 2010 was \$747 million.

Our committed short-term borrowing capacity consists of a \$1.5 billion revolving credit facility which terminates in March 2013 (the "Facility"). The Facility also provides for the issuance of letters of credit at our request, up to \$200 million, which count as usage of the available commitments under the Facility. The Facility permits the aggregate commitments under the Facility to be expanded to a maximum of \$2.0 billion upon our agreement with one or more financial institutions. There were no amounts outstanding under the Facility at any time during the period ending September 30, 2010.

Our total debt to capital ratio (total debt divided by shareholders' equity plus total debt) was approximately 32% at September 30, 2010. We continually monitor existing and alternative financing sources to support our capital and liquidity needs, including, but not limited to, debt issuance, preferred or common stock issuance and pledging or selling of assets.

Interest expense was \$64 million and \$61 million for the three months ended September 30, 2010 and 2009, respectively, and \$186 million and \$183 million for the nine months ended September 30, 2010 and 2009, respectively.

Refer to Note 9 of Condensed Notes to Consolidated Financial Statements beginning on page 18 for additional information on our short-term and long-term debt.

#### Other Common Stock Transactions

On February 8, 2010, approximately .8 million performance stock units, 1.6 million market stock units and 1.1 million restricted stock units were granted to certain employees. Refer to Note 10 of Condensed Notes to Consolidated Financial Statements on page 19 for additional information.

#### CRITICAL ACCOUNTING ESTIMATES

Refer to Critical Accounting Estimates in our 2009 Annual Report for information on accounting policies that we consider critical in preparing our Consolidated Financial Statements. These policies include significant estimates we make using information available at the time the estimates are made. However, these estimates could change materially if different information or assumptions were used.

#### REGULATORY ENVIRONMENT

In March 2010, Health Care Reform was enacted, legislating broad-based changes to the U.S. health care system which will significantly affect the U.S. economy. Health Care Reform will significantly impact our business operations and financial results, including our MBRs. Components of the legislation will be phased in over the next eight years. We are and will continue to be required to dedicate material resources and incur material expenses during that time to implement and comply with Health Care Reform. While the federal government has begun to issue regulations implementing Health Care Reform, many significant parts of the legislation require further guidance and clarification in the form of regulations. As a result, many of the impacts of Health Care Reform will not be known until those regulations are enacted, which we expect to occur over the next several years.

Beginning in 2010, the gap in coverage for Medicare Part D prescription drug coverage (the so-called “donut hole”) will incrementally close until the coverage gap is eliminated by 2020. Some of the changes effective for plan years beginning on or after September 23, 2010 include: restrictions on pre-existing condition exclusions and coverage denials for enrollees under age 19, elimination of lifetime maximums on the dollar value of coverage, restricted annual limits on the dollar value of coverage, a requirement to provide dependent coverage until age 26, elimination of payments by members for covered preventive services, emergency services reimbursement

requirements, a prohibition on policy rescissions and new claim appeal requirements. Effective January 1, 2011, insured health plans are required to provide rebates to enrollees if medical loss ratios, as defined by future regulations, are less than 85% in the large group market and less than 80% in the small group and individual markets. 2011 Medicare Advantage payment rates to us will be frozen based on 2010 levels, and Medicare Advantage regionally-adjusted benchmarks will begin to phase in during 2012. Beginning in 2014, the legislation requires: guaranteed issue of coverage in the individual and small group markets (although the regulations on pre-existing conditions exclusions effectively guarantee issuance of insurance coverage for enrollees under age 19 beginning in 2010), rating limits and minimum benefit requirements, an individual mandate to purchase insurance, federal assistance to purchase health coverage for individuals meeting certain criteria, creation of state-based insurance exchanges for the delivery of coverage, elimination of pre-existing condition exclusions for all enrollees, elimination of annual limits on the dollar value of coverage, a prohibition on eligibility waiting periods beyond 90 days, and detailed public reporting and disclosure requirements. In 2018, the law imposes a 40% excise tax on employer-sponsored health benefits above a certain threshold (the so-called "Cadillac Tax"). Some provisions may not apply to certain grandfathered plans in effect on the date of enactment, and many provisions apply to both fully-insured and self-funded health plans.

The law also specifies required benefit designs, limits rating and pricing practices, encourages additional competition (including potential incentives for new market entrants) and, beginning in 2014, expands eligibility for Medicaid programs. In addition, the law has created a new federal Health Insurance Rate Authority that will significantly increase federal oversight of health plan premium rates beginning in 2010 and could adversely affect our ability to appropriately increase health plan premiums. Financing for Health Care Reform will come, in part, from material additional fees and taxes on us and other health insurers, health plans and individuals beginning in 2014, as well as reductions in certain levels of payments to us and other health plans under Medicare which are described below.

At the state level, forty-four states and the District of Columbia held regular legislative sessions in 2010. All but two of these legislatures have adjourned for the year. In 2010 state legislatures focused on the impact of federal health care reform legislation and state budget deficits. Most states chose to respond to Health Care Reform by creating commissions and advisory groups to discuss the potential impact on the state health care community and systems as well as to evaluate new requirements applicable to the state itself. Health Care Reform will significantly alter the federal structure that shapes the state regulation of health insurance, and states will be required to significantly amend numerous existing statutes and regulations.

Independent of federal efforts, we expect many states to continue to consider legislation to extend coverage to the uninsured through health insurance exchanges and Medicaid expansions, increase the limiting age for dependent eligibility, restrict health plan rescission of individual coverage, mandate minimum medical benefit ratios, implement rating reforms and enact an autism benefit mandate. For example, regulators or legislatures in a number of states have implemented or are considering limits on premium rate increases, either enforcing existing legal requirements more stringently or proposing different regulatory standards. We anticipate that additional health care reforms will be enacted at the state level, however, we cannot predict what provisions they will contain in any state or what effect they will have on our business operations or financial results, but the effect could be materially adverse.

We will need to dedicate material resources and incur material expenses over the next several years to implement and comply with health care reform at both the state and federal level, including implementing and complying with additional regulations that will provide guidance and clarification on significant parts of the legislation; however, it is reasonably possible that Health Care Reform, in the aggregate, could have a material adverse effect on our business operations and financial results.

In addition to the Health Care Reform measures discussed above, the federal and state governments continue to enact and seriously consider many broad-based legislative and regulatory proposals that have had a material impact on or could materially impact various aspects of the health care system. For example:

On February 17, 2009, the American Recovery and Reinvestment Act of 2009 (“ARRA”) was enacted into law. Under ARRA, as amended, if an individual was involuntarily terminated from employment (for reasons other than gross misconduct) on or before May 31, 2010, the individual may elect COBRA

coverage and, for a period of up to fifteen months, receive a subsidy from his or her employer equal to 65% of the otherwise applicable COBRA premium charged to the employee. The employer is entitled to apply the amount of premium assistance it pays as an offset against its payroll taxes. Congress may make additional changes to these benefits. During 2009, the availability of this subsidy caused more people to elect COBRA coverage from us than we assumed, which caused unexpected increases in our medical costs. Any further changes to COBRA may cause unexpected increases in our medical costs.

ARRA also expands and strengthens the privacy and security provisions of the federal Health Insurance Portability and Accountability Act of 1996 (“HIPAA”) and imposes additional limits on the use and disclosure of Protected Health Information (“PHI”). Among other things, ARRA requires us and other covered entities to report any unauthorized release of, use of, or access to PHI to any impacted individuals and to the U.S. Department of Health and Human Services (“HHS”) in those instances where the unauthorized activity poses a significant risk of financial, reputational or other harm to the individuals, and to notify the media in any states where 500 or more people are impacted by any unauthorized release or use of or access to PHI. Business associates (e.g., entities that provide services to health plans, such as electronic claims clearinghouses, print and fulfillment vendors, consultants, and us for the administrative services we provide to our ASC customers) must also comply with certain HIPAA provisions. In addition, ARRA establishes greater civil and criminal penalties for covered entities and business associates who fail to comply with HIPAA’s provisions and requires HHS to issue regulations implementing its privacy and security enhancements. We will continue to assess the impact of these regulations on our business operations as they are issued.

In 2008, the U.S. Congress reduced funding for Medicare Advantage plans beginning in 2010 and imposed new marketing requirements on Medicare Advantage and PDP plans beginning in 2009. The federal health reform legislation contains significant reductions in reimbursements we receive for our Medicare Advantage members, including freezing 2011 rates based on 2010 levels, with additional reductions in future years based on regionally-adjusted benchmarks.

There also continues to be a heightened review by federal and state regulators of the health care insurance industry’s business and reporting practices. In April 2010, CMS imposed intermediate sanctions on us suspending the enrollment of and marketing to new members of all Aetna Medicare Advantage and Standalone Prescription Drug Plan Contracts, effective April 21, 2010. The sanctions relate to compliance with certain Medicare Part D requirements, primarily those relating to changes in the drugs covered by certain plans from 2009 to 2010. The suspension does not affect our current Medicare enrollees who stay in their existing plans. CMS has granted us a limited waiver of these sanctions to allow us to continue to enroll eligible members into existing, contracted group Aetna Medicare Advantage Plans and Standalone Prescription Drug Plans through December 31, 2010. We do not expect the CMS sanctions to end until after the start of the new Medicare open enrollment period on November 15, 2010.

In addition, the regulations under the administrative simplification provisions of HIPAA have imposed a number of additional obligations on issuers of health insurance coverage and health benefit plan sponsors. For example, HHS has released rules pursuant to HIPAA which mandate the use of standard formats in electronic health care transactions (for example, health care claims submission and payment, plan eligibility, precertification, claims status, plan enrollment and disenrollment, payment and remittance advice, plan premium payments and coordination of benefits). HHS also has published rules requiring the use of standardized code sets and unique identifiers for employers and providers. By 2013, the federal government will require that healthcare organizations, including health insurers, upgrade to updated and expanded standardized code sets used for describing health conditions. These new standardized code sets, known as ICD-10, will require substantial investments from health care organizations, including us. We currently estimate that our ICD-10 project costs will be approximately \$60 million in 2010.

Refer to Regulatory Environment in our 2009 Annual Report for additional information on the regulation of our business and the health care system.

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## FORWARD-LOOKING INFORMATION/RISK FACTORS

Certain information in this MD&A is forward-looking within the meaning of the Private Securities Litigation Reform Act of 1995. Forward-looking statements are subject to uncertainties that are outside our control and could cause actual future results to differ materially from those statements. You should not place undue reliance on forward-looking statements, and we disclaim any intention or obligation to update or revise forward-looking statements.

The following risk factors supplement the Forward-Looking Information/Risk Factors portion of our 2009 Annual Report and our Quarterly Reports on Form 10-Q for the three months ended March 31, 2010 (the “1st Quarter 2010 10-Q”) and June 30, 2010 (the “2nd Quarter 2010 10-Q”). You should read that section of our 2009 Annual Report, our 1st Quarter 2010 10-Q, our 2nd Quarter 2010 10-Q, and the information below carefully because each of them contains a discussion of important risk factors that could adversely affect our business as well as the market price for our common stock.

The federal and state governments continue to enact and seriously consider many broad-based legislative and regulatory measures that have and will continue to materially impact various aspects of the health care system and our business.

In March 2010, Health Care Reform was enacted, legislating broad-based changes to the U.S. health care system. Components of the legislation will be phased in over the next eight years and there are many significant parts of Health Care Reform that will require further guidance in the form of regulations. In addition, at the state level, forty-four states and the District of Columbia held regular legislative sessions in 2010. All but two of these legislatures have adjourned for the year. The state legislatures focused on the impact of federal health care reform legislation and state budget deficits in 2010. For more information on these matters, refer to Regulatory Environment beginning on page 38.

We will need to dedicate material resources and incur material expenses to implement and comply with health care reform at both the state and federal level, including implementing and complying with the future regulations that will provide guidance and clarification on significant parts of the legislation. In addition, we anticipate that additional health care reforms will be enacted at the state level, however, we cannot predict what provisions they will contain in any state or what effect they will have on our business operations or financial results. While health care reform at the state and federal level presents us with new business opportunities and new financial and other challenges and may, for example, cause membership in our health plans to increase or decrease or make doing business in particular states more or less attractive, it is reasonably possible that our business operations and financial results could be materially adversely affected by such reform.

Our business activities are highly regulated; new laws or regulations or changes in existing laws or regulations or their enforcement could also materially adversely affect our business and profitability.

Our business is subject to extensive regulation and oversight by state, federal and international governmental authorities. The laws and regulations governing our operations change frequently and generally are designed to benefit and protect members and providers rather than our investors. The federal and many state governments have enacted and continue to consider legislative and regulatory changes related to health products and changes in the interpretation and/or enforcement of existing laws and regulations, and the likelihood of adverse changes is increasing due to state and federal budgetary pressures. We must monitor these changes and promptly implement any revisions to our business processes that these changes require. At this time, we are unable to predict the impact of future changes, although we anticipate that some of these measures, if enacted, could materially adversely affect our health care operations and/or operating results including:

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Reducing our ability to obtain adequate premium rates (including denial or delays in approval and implementation of those rates),

- Restricting our ability to price for the risk we assume and/or reflect reasonable costs or profits in our pricing, including mandating minimum medical benefit ratios,
  - Reducing our ability to manage health care costs,
  - Increasing health care costs and operating expenses,
- Increasing our exposure to lawsuits and other adverse legal proceedings,

- Regulating levels and permitted lines of business,
- Restricting our ability to underwrite and operate our individual health business,
  - Imposing new or increasing taxes and financial assessments, and/or
  - Regulating business practices.

For example, premium rates generally must be filed with state insurance regulators and are subject to their approval, either before or after rates take effect. The new federal health legislation will require review of unreasonable premium rate increases by HHS in conjunction with state regulators. Regulators or legislatures in a number of states have implemented or are considering limits on premium rate increases, either enforcing existing legal requirements more stringently or proposing different regulatory standards. Regulators or legislatures in a number of states also are considering conducting hearings on proposed premium rate increases, which could result in substantial delay in implementing proposed rate increases even if they ultimately are approved. We anticipate additional regulatory or legislative action with respect to regulation of premium rates in our Insured business, some of which could materially and adversely affect our ability to earn adequate returns on Insured business in one or more states or cause us to withdraw from certain markets.

Decisions by health plans to rescind coverage and decline payment to treating providers after a member has received medical services also have generated public attention, particularly in California. As a result, there has been both legislative and regulatory action in connection with this issue. On September 30, 2008, the state of California enacted legislation requiring health care service plans and health insurers that have rescinded an individual policy to reinstate coverage, on a guarantee issue basis, for the individual(s) whose information in the application for coverage and related communications did not lead to the rescission. In 2009, California enacted legislation that limits the time period in which health plans and health insurers can rescind an individual policy to two years. In 2010, California enacted legislation that expanded those limitations and made them applicable to all health care service contracts and health insurance policies. In addition, in 2009 Illinois issued a bulletin requiring a health carrier who is seeking to rescind an individual policy to provide the state with a complete copy of its underwriting guidelines so the state can determine whether the false information provided in the individual policy application materially affected the acceptance of the risk assumed by the health carrier.

In addition, our Medicare, Medicaid and specialty and mail order pharmacy products are more highly regulated than our Commercial products. In April 2010, CMS imposed intermediate sanctions on us suspending the enrollment of and marketing to new members of all Aetna Medicare Advantage and Standalone Prescription Drug Plan Contracts, effective April 21, 2010. The sanctions relate to compliance with certain Medicare Part D requirements, primarily those relating to changes in the drugs covered by certain plans from 2009 to 2010. The suspension does not affect our current Medicare enrollees who stay in their existing plans. CMS has granted us a limited waiver of these sanctions to allow us to continue to enroll eligible members into existing, contracted group Aetna Medicare Advantage Plans and Standalone Prescription Drug Plans through December 31, 2010. We are cooperating fully with CMS on its review and are working to resolve the issues CMS has raised as soon as possible, however, we do not expect the CMS sanctions to end until after the start of the new Medicare open enrollment period on November 15, 2010. If the CMS sanctions remain in effect or we fail to obtain extensions of the limited waiver through the end of those sanctions, our Medicare membership could be adversely affected during 2011. Any failure of our prevention, detection or control systems related to regulatory compliance and/or compliance with our internal policies could adversely affect our reputation and also expose us to litigation and other proceedings, fines, sanctions and/or penalties, any of which could adversely affect our business, operating results or financial condition.

There continues to be a heightened review by federal and state regulators of the health care insurance industry's business and reporting practices, including utilization management, payment of providers with whom the payor does not have contracts and other claim payment practices, as well as heightened review of the general insurance industry's brokerage practices. As one of the largest national health and related benefits providers, we are regularly the subject

of regulatory market conduct and other reviews, audits and investigations by state insurance and health and welfare departments and attorneys general, CMS, the Office of the Inspector General, the Office of Personnel Management, the U.S. Department of Justice and U.S. Attorneys. Several such reviews, audits and investigations currently are pending, some of which may be resolved during 2010. These regulatory reviews, audits and investigations could result in changes to or clarifications of our business practices, and also could result in significant or material fines, penalties, civil liabilities, criminal liabilities or other sanctions, including exclusion from participation in government programs. For example, in January 2009, Aetna and the New York Attorney

General announced an agreement relating to an industry-wide investigation into certain payment practices with respect to out-of-network providers. As a result of that 2009 agreement, Aetna contributed \$20 million towards the establishment of an independent database system to provide fee information regarding out-of-network reimbursement rates. Our business also may be adversely impacted by judicial and regulatory decisions that change and/or expand the interpretations of existing statutes and regulations, impose medical or bad faith liability, increase our responsibilities under ERISA, or reduce the scope of ERISA pre-emption of state law claims.

We outsource and obtain certain information technology systems or other services from independent third parties and also delegate selected functions to independent practice associations and specialty service providers; portions of our operations are subject to their performance.

Although we take steps to monitor and regulate the performance of independent third parties who provide services to us or to whom we delegate selected functions, these arrangements may make our operations vulnerable if those third parties fail to satisfy their obligations to us, whether because of our failure to adequately monitor and regulate their performance, or changes in their own financial condition or other matters outside our control. In recent years, certain third parties to whom we delegated selected functions, such as independent practice associations and specialty services providers, have experienced financial difficulties, including bankruptcy, which may subject us to increased costs and potential health benefits provider network disruptions, and in some cases cause us to incur duplicative claims expense. In addition, certain of our vendors have been responsible for releases of sensitive information of our members and employees, which has caused us to incur additional expenses and given rise to litigation against us. Certain legislative authorities have in recent years also discussed or proposed legislation that would restrict outsourcing and, if enacted, could materially increase our costs. We also could become overly dependent on key vendors, which could cause us to lose core competencies if not properly monitored.

Under the PBM Agreement, CVS Caremark provides certain PBM services to us and our customers and members. The PBM Agreement is for a term of up to 12 years, subject to certain termination rights for Aetna commencing January, 2018. CVS Caremark is expected to begin providing services under the PBM Agreement on January 1, 2011. A delay in receiving the required regulatory and other approvals for the PBM Agreement, which could occur for a variety of reasons related or not related to the PBM Agreement itself, could, among other things, delay that commencement date, increase our implementation and integration costs associated with the PBM Agreement and reduce the benefits we receive from the PBM Agreement. If the PBM Agreement were to terminate for any reason, we may not be able to find an alternative supplier in a timely manner or on acceptable financial terms. As a result, we may not be able to meet the full demands of our customers, which could have a material adverse effect on our business, reputation and results of operations.

Our business may be impacted by the new financial reform legislation.

The Dodd-Frank Wall Street Reform and Consumer Protection Act (the "Financial Reform Act") was signed into law on July 21, 2010. Although few provisions of the Financial Reform Act became effective immediately upon signing, and many of its provisions require the adoption of rules to implement, there can be no assurance that the Financial Reform Act and the related rules will not impact our business. For instance, the Financial Stability Oversight Council (the "Council") created by the Financial Reform Act will be empowered to identify "systemically important" nonbank financial companies, thus bringing such companies under regulation by the Federal Reserve, and to recommend heightened prudential standards for the Federal Reserve to impose on these companies. We believe that we fall within the Financial Reform Act's definition of "nonbank financial company," but we cannot predict whether the Council will designate us a "systemically important" company, which the Financial Reform Act identifies as those that could pose a threat to financial stability either due to the potential of material financial distress at the company or due to the company's ongoing activities. Designation as "systemically important" requires the approval of at least two-thirds of the Council, including the Treasury Secretary, and requires the Council to consider a number of factors. Many of the systemic risk provisions give regulators discretion to modify the statutory standards or issue exemptions. Furthermore, the Council is not yet operational and has not yet adopted internal rules and procedures. As a result, it is difficult to predict the scope and content of systemic risk regulations or their effect on us, should we

be designated a “systemically important” nonbank financial company.

In addition, the Financial Reform Act creates a Federal Insurance Office (“FIO”) within the Department of Treasury, with limited powers that include information-gathering and subpoena authority. Although the FIO does

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not have authority over health insurance, it will have authority over other parts of our business, primarily life insurance.

Furthermore, to the extent the Financial Reform Act limits the operations of banks and other financial services companies, it may impair their profitability, which could, in turn, affect the market value of their securities. To the extent that we hold securities of such entities, the market value of our investments may be adversely affected.

For more information regarding these matters, refer to Regulatory Environment beginning on page 38 and Litigation and Regulatory Proceedings in Note 12 of Condensed Notes to Consolidated Financial Statements beginning on page 20.

### Item 3. Quantitative and Qualitative Disclosures About Market Risk

Refer to the information contained in the MD&A – Investments beginning on page 35 for a discussion of our exposures to market risk.

### Item 4. Controls and Procedures

#### Disclosure Controls and Procedures

We maintain disclosure controls and procedures, which are designed to ensure that information that we are required to disclose in the reports we file or submit under the Securities Exchange Act of 1934, as amended (the “Exchange Act”), is recorded, processed, summarized and reported within the time periods specified in the SEC’s rules and forms, and that such information is accumulated and communicated to our management, including our Chief Executive Officer and Chief Financial Officer, as appropriate to allow timely decisions regarding required disclosure.

An evaluation of the effectiveness of our disclosure controls and procedures as of September 30, 2010 was conducted under the supervision and with the participation of our Chief Executive Officer and Chief Financial Officer. Based on that evaluation, our Chief Executive Officer and Chief Financial Officer have concluded that our disclosure controls and procedures as of September 30, 2010 were effective and designed to ensure that material information relating to Aetna Inc. and its consolidated subsidiaries would be made known to the Chief Executive Officer and Chief Financial Officer by others within those entities, particularly during the periods when periodic reports under the Exchange Act are being prepared. Refer to the Certifications by our Chief Executive Officer and Chief Financial Officer filed as Exhibits 31.1 and 31.2 to this report.

#### Changes in Internal Control over Financial Reporting

There has been no change in our internal control over financial reporting, identified in connection with the evaluation of such control, that occurred during our most recent fiscal quarter that has materially affected, or is reasonably likely to materially affect, our internal control over financial reporting.

## Part II. Other Information

### Item 1. Legal Proceedings

The information contained in Note 12 of Condensed Notes to Consolidated Financial Statements, beginning on page 20 is incorporated herein by reference.

Item Risk Factors

1A.

The information contained under the heading “Forward-Looking Information/Risk Factors” in the MD&A beginning on page 41 is incorporated herein by reference.

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## Item 2. Unregistered Sales of Equity Securities and Use of Proceeds

The following table provides information about our monthly share repurchases, all of which were purchased as part of a publicly-announced program, for the three months ended September 30, 2010:

## Issuer Purchases of Equity Securities

(Millions, except per share amounts)	Total Number of Shares Purchased	Average Price Paid Per Share	Total Number of Shares Purchased as Part of Publicly Announced Plans or Programs	Approximate Dollar Value of Shares That May Yet Be Purchased Under the Plans or Programs
July 1, 2010 - July 31, 2010	4.0	\$ 27.44	4.0	\$ 1,000.2
August 1, 2010 - August 31, 2010	.4	28.35	.4	988.8
September 1, 2010 - September 30, 2010	13.4	30.25	13.4	583.8
Total	17.8	\$ 29.57	17.8	N/A

On July 30, 2010, our Board of Directors (the “Board”) authorized a share repurchase program for the repurchase of up to \$1 billion of our common stock. During the third quarter of 2010, we repurchased approximately 18 million shares of common stock at a cost of approximately \$526 million (approximately \$75 million of these repurchases were settled in early October). At September 30, 2010, we had remaining authorization to repurchase an aggregate of up to approximately \$584 million of common stock under that program.



Item 6. Exhibits

Exhibits to this Form 10-Q are as follows:

- 10 Material Contracts
- 10.1 Amendment No. 4 to Employment Agreement dated as of October 19, 2010 between Aetna Inc. and Ronald A. Williams.
- 10.2 Consulting Agreement dated as of October 19, 2010 between Aetna Inc. and Ronald A. Williams.
- 10.3 Amended and Restated Employment Agreement dated October 19, 2010 between Aetna Inc. and Mark T. Bertolini.
- 11 Statements re: computation of per share earnings
- 11.1 Computation of per share earnings is incorporated herein by reference to Note 3 of Condensed Notes to Consolidated Financial Statements, beginning on page 6 in this Form 10-Q.
- 12 Statements re: computation of ratios
- 12.1 Computation of ratio of earnings to fixed charges.
- 15 Letter re: unaudited interim financial information
- 15.1 Letter from KPMG LLP acknowledging awareness of the use of a report dated November 3, 2010 related to their review of interim financial information.
- 31 Rule 13a-14(a)/15d-14(a) Certifications
- 31.1 Certification.
- 31.2 Certification.
- 32 Section 1350 Certifications
- 32.1 Certification.
- 32.2 Certification.
- 101 XBRL Documents
- 101.INS XBRL Instance Document.
- 101.SCH XBRL Taxonomy Extension Schema.
- 101.CAL XBRL Taxonomy Extension Calculation Linkbase.

101.DEF XBRL Taxonomy Extension Definition Linkbase.

101.LAB XBRL Taxonomy Extension Label Linkbase.

101.PRE XBRL Taxonomy Extension Presentation Linkbase.

SIGNATURES

Pursuant to the requirements of the Securities Exchange Act of 1934, the registrant has duly caused this report to be signed on its behalf by the undersigned thereunto duly authorized.

Aetna Inc.  
Registrant

Date: November 3, 2010

By /s/ Rajan Parmeswar  
Rajan Parmeswar  
Vice President, Controller and  
Chief Accounting Officer

## INDEX TO EXHIBITS

Exhibit Number	Description	Filing Method
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