

KIRKLAND'S, INC
Form 10-K
April 03, 2018

UNITED STATES
SECURITIES AND EXCHANGE COMMISSION
Washington, D.C. 20549

Form 10-K

(Mark One)

ANNUAL REPORT PURSUANT TO SECTION 13 OR 15(d) OF THE SECURITIES AND EXCHANGE ACT OF 1934

For the fiscal year ended February 3, 2018

or

TRANSITION REPORT PURSUANT TO SECTION 13 OR 15(d) OF THE SECURITIES AND EXCHANGE ACT OF 1934

For the transition period from _____ to _____

Commission file number 000-49885

Kirkland's, Inc.

(Exact name of registrant as specified in its charter)

| | |
|--|--------------------------------------|
| Tennessee | 62-1287151 |
| (State or other jurisdiction of incorporation or organization) | (I.R.S. Employer Identification No.) |

| | |
|--|------------|
| 5310 Maryland Way, Brentwood, TN | 37027 |
| (Address of principal executive offices) | (Zip Code) |
| (615) 872-4800 | |

Registrant's telephone number, including area code:

Securities registered pursuant to Section 12(b) of the Act:

| Title of each class | Name of Each Exchange on Which Registered |
|--------------------------------------|---|
| Common Stock, no par value per share | The Nasdaq Stock Market LLC |

Securities registered pursuant to Section 12(g) of the Act:

(None)

Indicate by check mark if the registrant is a well-known seasoned issuer, as defined in Rule 405 of the Securities Act. Yes No

Indicate by check mark if the registrant is not required to file reports pursuant to Section 13 or Section 15(d) of the Act. Yes No

Indicate by check mark whether the registrant (1) has filed all reports required to be filed by Section 13 or 15(d) of the Securities Exchange Act of 1934 during the preceding 12 months (or for such shorter period that the registrant was required to file such reports), and (2) has been subject to such filing requirements for the past 90 days. Yes No

Indicate by check mark whether the registrant has submitted electronically and posted on its corporate Web site, if any, every Interactive Data File required to be submitted and posted pursuant to Rule 405 of Regulation S-T (§ 232.405 of this chapter) during the preceding 12 months (or for such shorter period that the registrant was required to submit and post such files). Yes No

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Indicate by check mark if disclosure of delinquent filers pursuant to Item 405 of Regulation S-K (§ 229.405 of this chapter) is not contained herein, and will not be contained, to the best of registrant's knowledge, in definitive proxy or information statements incorporated by reference in Part III of this Form 10-K or any amendment to this Form 10-K.

Indicate by check mark whether the registrant is a large accelerated filer, an accelerated filer, a non-accelerated filer, or a smaller reporting company. See the definitions of "large accelerated filer," "accelerated filer" and "smaller reporting company" in Rule 12b-2 of the Exchange Act. (Check one):

Large accelerated filer

Accelerated filer

Non-accelerated filer (Do not check if a smaller reporting company) Smaller reporting company

Emerging growth company

If an emerging growth company, indicate by check mark if the registrant has elected not to use the extended transition period for complying with any new or revised financial accounting standards provided pursuant to Section 13(a) of the Exchange Act.

Indicate by check mark whether the registrant is a shell company (as defined in Rule 12b-2 of the Act). Yes No
The aggregate market value of the common stock held by non-affiliates of the registrant as of July 28, 2017, the last business day of the registrant's most recently completed second fiscal quarter, was approximately \$151 million based on the last sale price of the common stock as reported by The Nasdaq Stock Market.

As of March 16, 2018, there were 15,754,655 shares of the registrant's common stock outstanding.

DOCUMENTS INCORPORATED BY REFERENCE

Portions of the definitive Proxy Statement for the Annual Meeting of Shareholders of Kirkland's, Inc. to be held June 6, 2018, are incorporated by reference into Part III of this Form 10-K.

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FORWARD-LOOKING STATEMENTS

This Annual Report on Form 10-K for the fiscal year ended February 3, 2018 (“Form 10-K”) contains forward-looking statements within the meaning of the federal securities laws and the Private Securities Litigation Reform Act of 1995. These statements may be found throughout this Form 10-K, particularly under the headings “Business” and “Management’s Discussion and Analysis of Financial Condition and Results of Operations,” among others. Forward-looking statements typically are identified by the use of terms such as “may,” “will,” “should,” “expect,” “anticipate,” “believe,” “estimate,” “intend” and similar words, although some forward-looking statements are expressed differently. You should consider statements that contain these words carefully because they describe our expectations, plans, strategies and goals and our beliefs concerning future business conditions, our results of operations, financial position and our business outlook or state other “forward-looking” information based on currently available information. The factors listed in Item 1A. Risk Factors and in the other sections of this Form 10-K provide examples of risks, uncertainties and events that could cause our actual results to differ materially from the expectations expressed in our forward-looking statements.

The forward-looking statements made in this Form 10-K relate only to events as of the date on which the statements are made. We undertake no obligation to update any forward-looking statement to reflect events or circumstances after the date on which the statement is made or to reflect the occurrence of unanticipated events.

The terms “Kirkland’s,” “we,” “us,” and “our” as used in this Form 10-K refer to Kirkland’s, Inc.

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PART I

Item 1. Business

General

We are a specialty retailer of home décor in the United States, operating 418 stores in 36 states as of February 3, 2018, as well as an e-commerce enabled website, www.kirklands.com. Our stores present a broad selection of distinctive merchandise, including holiday décor, framed art, furniture, ornamental wall décor, fragrance and accessories, mirrors, lamps, decorative accessories, textiles, housewares, gifts, artificial floral products, frames, clocks and outdoor living items. Our stores offer an extensive assortment of holiday merchandise during seasonal periods as well as items carried throughout the year suitable for gift-giving. We provide our customers an engaging shopping experience characterized by a diverse, ever-changing merchandise selection reflecting current styles at prices which provide discernible value. This combination of ever-changing and stylish merchandise, value pricing and a stimulating online and store experience has led to our emergence as a leader in home décor and enabled us to develop a strong customer base.

Business Strategy

Our goal is to be the leading specialty retailer of home décor and accessories in each of our markets. We believe the following elements of our business strategy both differentiate us from our competitors and position us for growth: Product mix differentiation. While our stores contain items covering a broad range of complementary product categories, we emphasize traditionally-styled, quality merchandise within each category, striving to combine steady-selling, everyday “core” items with trend-appropriate fashion and seasonal items. Our buyers work closely with our merchandise vendors to identify and develop stylish products that appeal to a broad base of customers while reflecting the latest trends. These products are often proprietary, the result of the development and collaboration between our buyers and our vendors. In most cases, this exclusive merchandise is the result of our buying team’s experience in interpreting market and merchandise trends in a way that appeals to our customers. For these reasons, we believe our buying process yields a merchandise assortment that is differentiated from our competition. We also test-market products where appropriate and monitor individual item sales, which enables us to identify and quickly reorder bestselling items in order to maximize sales.

Ever-changing merchandise mix. We believe our ever-changing merchandise mix creates an inviting store environment, encouraging strong customer loyalty and frequent return visits to our stores. The merchandise in our stores is traditionally-styled for broad market appeal, yet it reflects an understanding of our customer’s desire for fashion and novelty. Our information systems permit close tracking of individual item sales, enabling us to react quickly to both fast-selling and slow-moving items. Accordingly, our inventory turns rapidly and we actively change our merchandise assortment throughout the year in response to market trends, sales results and changes in seasons. We also strategically increase selling space devoted to gifts and seasonal merchandise in advance of holidays.

Stimulating store experience. Through our in-store visual presentation, marketing and promotions, and customer service, we seek to make customers feel welcome and “at home.” Our merchandise presentation effort is geared toward helping our customers visualize our products in their own homes and inspire decorating and gift-giving ideas. We creatively group complementary merchandise throughout the store. We believe this cross-category merchandising encourages customers to browse for longer periods of time, promoting add-on sales. We adjust our visual presentation frequently to take advantage of sales trends, enhance our ever-changing merchandise mix, and support our promotional strategies. Our store associates support this environment through their engagement with our customers, knowledge of our products, and passion for customer service.

Strong value proposition. Our customers regularly experience the satisfaction of paying noticeably less for items similar to those sold by other retail stores, through catalogs, or on the Internet. This strategy of providing a combination of style, quality and value is an important element in making Kirkland’s a destination store. While we carry some items in our stores that sell for several hundred dollars, most items sell for under \$30 and are perceived by our customers as very affordable home décor, accessories and gifts. Our longstanding relationships with vendors and our ability to place and sell-through large orders of a single item enhance our ability to attain favorable product pricing from vendors.

Broad market appeal. Our stores operate successfully across different geographic regions and market sizes. The flexibility of our concept enables us to select the most promising real estate opportunities that meet requisite economic and demographic criteria within the target markets where our customers live and shop. In addition to our stores, we sell direct-to-customer and facilitate orders for in-store pickup through our website at www.kirklands.com. We view our e-commerce channel as a crucial part of our overall business strategy, allowing us to introduce our concept to new customers and complement our “brick-and-mortar” business for a true omni-channel brand experience.

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Brick-and-mortar store growth. With only 418 stores in 36 states as of the end of fiscal 2017, we view expansion of the number of our physical store locations as an opportunity for growth. During fiscal 2018, we expect to increase our total retail square footage by approximately 2% to 3%. We will focus on infill opportunities in some of our core markets, as well as expansion opportunities in the Northeast and Southeast and under-penetrated markets in the West. We expect to open 20 to 25 new locations during fiscal 2018, and expect to close approximately 10 to 15 locations. The new store openings during fiscal 2018 are expected to be equally spread over the first three quarters of the fiscal year, while closings during fiscal 2018 are expected to be weighted towards the first half of the year. Longer-term, we see an opportunity for annual square footage growth in both existing and new markets, but over the short-term we are slowing the pace of new store growth compared to recent years in order to prioritize sustained improvement in overall sales productivity.

e-Commerce growth. As customers increasingly turn to the web for their shopping, we expect our e-commerce channel to provide another growth opportunity. We are continuing to capture additional market share by attracting new customers via the website. We launched third-party drop shipping in fiscal 2015 to give our customers a wider assortment of product offerings. We plan on continued expansion of our third-party drop shipping product offerings in fiscal 2018. Additionally, we are continuing to use the e-commerce channel to enrich the brick-and-mortar store experience, and have plans to implement a “Buy Online, Pick Up in Store” fulfillment option out of existing store inventory to support the blending of the channels into one omni-channel experience. For fiscal 2017, our e-commerce channel accounted for approximately \$65.6 million in revenue, or about 10.3% of our net sales. This represents a 36.7% increase in the e-commerce business compared to the prior year period on a 52-week comparable basis. We expect our e-commerce business to continue to grow at a pace greater than brick-and-mortar for the foreseeable future.

Merchandising

Merchandising strategy. Our merchandising strategy is to (i) offer unique, distinctive and often exclusive, quality home décor products at affordable prices representing great value to our customers, (ii) maintain a breadth of productive merchandise categories, (iii) provide a carefully edited selection of core items within targeted categories, (iv) emphasize new and fresh-to-market merchandise by continually updating our merchandise mix, and (v) present merchandise in a visually appealing manner to create an inviting atmosphere which inspires decorating and gift-giving ideas and encourages frequent store visits.

Our information systems permit close tracking of individual item sales, which enables us to react quickly to market trends and best or slow sellers. This daily sales and product margin information helps us to maximize the productivity of successful products and categories, and minimize the accumulation of slow-moving inventory. The composition of our merchandise assortment is relatively consistent across the chain. We address regional differences where applicable by tailoring inventories to geographic considerations by reviewing specific store sales results in selected categories and classes of product. Our flexible store design and display fixtures allow us to adjust our selling space as needed to capitalize on sales trends.

We purchase merchandise from approximately 200 vendors, and our buying team works closely with vendors to differentiate Kirkland’s merchandise from that of our competitors. For products that are not manufactured specifically for Kirkland’s, we may create custom packaging as a way to differentiate our merchandise offering and reinforce our brand. Exclusive or proprietary products distinguish us from our competition, enhance the value of our merchandise and provide the opportunity to improve our net sales and gross margin. We regularly monitor the sell-through of our merchandise; therefore, the number and make-up of our active items is continuously changing based on changes in selling trends.

Product assortment. Our major merchandise categories include holiday décor, art, furniture, ornamental wall décor, fragrance and accessories, mirrors, lamps, decorative accessories, textiles, housewares, gifts, artificial floral products, frames, clocks and outdoor living items.

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The following table presents the percentage of net sales contributed by our major merchandise categories based on our current category structure over the last three fiscal years:

| Merchandise Category | % of Net Sales | | |
|---------------------------|----------------|-------------|-------------|
| | Fiscal 2017 | Fiscal 2016 | Fiscal 2015 |
| Holiday | 16 % | 14 % | 13 % |
| Art | 11 | 12 | 14 |
| Furniture | 11 | 10 | 9 |
| Ornamental Wall Décor | 10 | 10 | 11 |
| Fragrance and Accessories | 9 | 10 | 9 |
| Mirrors | 7 | 7 | 7 |
| Lamps | 7 | 7 | 6 |
| Decorative Accessories | 6 | 6 | 6 |
| Textiles | 6 | 7 | 7 |
| Housewares | 4 | 5 | 5 |
| Gift | 4 | 4 | 4 |
| Floral | 3 | 3 | 3 |
| Frames | 2 | 2 | 3 |
| Clocks | 2 | 2 | 2 |
| Outdoor Living | 2 | 1 | 1 |
| Total | 100 % | 100 % | 100 % |

Strong value proposition. We continually strive to increase the perceived value of Kirkland's products to our customers through our distinctive merchandising, carefully coordinated in-store signage, visual presentation and product packaging. Our shoppers regularly experience the satisfaction of paying noticeably less for items similar to those sold by other retail stores, through catalogs, or on the Internet. Our stores typically have two major semi-annual sale events, one in January and one in July. We also use temporary promotions throughout the year featuring specific items or categories of merchandise. We believe our value-oriented pricing strategy, coupled with an adherence to high quality standards, is an important element in establishing our distinct brand identity and solidifying our connection with our customers.

Buying and Inventory Management

Merchandise sourcing and product development. Our merchandise team purchases inventory on a centralized basis to take advantage of our consolidated buying power and our technology to closely control the merchandise mix in our stores. Our buying team selects all of our products, negotiates with vendors and works closely with our planning and allocation team to optimize store-level merchandise quantity and mix by category, classification and item.

Approximately 86% of our total purchases are from importers of merchandise manufactured primarily in China and other South-Asian countries, with the balance purchased from domestic manufacturers and wholesalers. For our purchases of merchandise manufactured abroad, we have historically bought from importers or U.S.-based representatives of foreign manufacturers rather than dealing directly with foreign manufacturers. This process has enabled us to maximize flexibility and minimize product liability and credit risks.

Planning and allocation. Our merchandise planning and allocation team works closely with our buying team, field management and store personnel to meet the requirements of individual stores for appropriate merchandise in sufficient quantities. This team also manages inventory levels, allocates merchandise to stores and replenishes inventory based upon information generated by our information systems. Our inventory control systems monitor current inventory levels at each store, by operating district, and for the total Company. We also continually monitor recent selling history within each store by category, classification and item to properly allocate future purchases to maximize sales and gross margin.

Each of our stores is internally classified for merchandising purposes based on certain criteria including sales volume, size, location and historical performance. Although our stores carry similar merchandise, the variety and depth of products in a given store may vary depending on the store's rank and classification. Where applicable, inventory

purchases and allocation are also tailored based on regional or demographic differences between stores in selected categories.

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Store Operations

General. In addition to corporate management and two Regional Directors, 27 Multi-Unit Managers (who generally have responsibility for an average of 16 stores within a geographic district) manage store operations. A Store Manager and one to three Assistant Managers manage individual stores. The Store Manager is responsible for the day-to-day operation of the store, including sales, customer service, merchandise display, human resource functions and store security. A typical store operates seven days a week with an average of 15 to 18 employees, including a combination of full and part-time employees, depending on the volume of the store and the season. Additional part-time employees are typically hired to assist with increased traffic and sales volume in the fourth quarter of the calendar year.

Merchandise presentation. Merchandise is generally displayed according to guidelines and directives given to each store from the Merchandise Presentation team with input from Store Operations. This procedure promotes somewhat uniform display standards throughout the chain depending upon store configuration. Using multiple types of fixtures, we group complementary merchandise creatively throughout the store, and also display certain products strictly by category or product type.

Because of the nature of our merchandise and our focus on identifying and developing best-selling items, we emphasize our merchandise presentation standards. Our Merchandise Presentation team provides Store Managers with recommended directives such as photographs, diagrams and placement guides. Augmenting this centralized approach, each Store Manager has flexibility to creatively highlight those products that are expected to have the greatest appeal to local shoppers. Effective and consistent visual merchandising enhances a store's ability to reach its full sales potential.

Personnel recruitment and training. We believe our continued success is dependent in part on our ability to attract, retain and motivate quality employees. In particular, our success depends on our ability to promote and/or recruit qualified Multi-Unit and Store Managers and maintain quality full-time and part-time employees. Multi-Unit Managers are primarily responsible for recruiting new Store Managers. Store Managers are responsible for the hiring and training of new associates. We constantly look for motivated and talented people to promote from within Kirkland's, in addition to recruiting outside Kirkland's. All employees are trained utilizing the "K University" training program. Store Managers train at a designated "training store" where they work directly with a qualified Training Store Manager. Multi-Unit Managers onboard at our Corporate office in addition to spending time with designated Senior Multi-Unit Manager Trainers.

Compensation and incentives. Multi-Unit and Store Managers are compensated with a base salary plus periodic bonuses based on performance. Senior Assistant Managers are compensated on an hourly basis plus periodic bonuses based on performance. Assistant Managers and Sales associates are compensated on an hourly basis. In addition, we periodically run a variety of contests that reward associates for outstanding achievement in sales and other corporate initiatives.

Real Estate

Strategy. Our real estate strategy is to identify dominant retail properties that are convenient and attractive to our target customer. The flexibility and broad appeal of our stores and our merchandise allow us to operate successfully in major metropolitan markets, middle markets and smaller markets. As we execute our store growth strategy, we are focused on infill opportunities in some of our existing markets as well as expansion opportunities in the Northeast and Southeast and under-penetrated markets in the West to provide us with the unit growth to achieve our goals.

Formats. We operate stores in a variety of off-mall venues and enclosed malls. As of February 3, 2018, we operated 394 stores in off-mall venues and 24 stores in enclosed malls, of which 16 were outward-facing. Off-mall stores included 351 in "power" strip centers and "lifestyle" centers, 15 in outlet centers and 28 freestanding locations. The average size of the new stores we opened in fiscal 2017 was approximately 8,300 square feet, and we currently expect our fiscal 2018 new stores to be primarily in off-mall shopping centers of similar average size.

Site selection. Our site selection strategy is to locate our stores in venues which are destinations for large numbers of shoppers and which reinforce our image and brand. To assess potential new locations, we review financial and demographic criteria and infrastructure for access. We also analyze the quality and relative location of co-tenants and competitive factors, square footage availability, frontage space and other relevant criteria to determine the overall acceptability of a property and the optimal locations within it.

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The following table provides a history of our store openings and closings for the last five fiscal years:

| | Fiscal 2017 | Fiscal 2016 | Fiscal 2015 | Fiscal 2014 | Fiscal 2013 |
|------------------------------------|----------------|----------------|----------------|----------------|----------------|
| Stores open at beginning of period | 404 | 376 | 344 | 324 | 323 |
| Store openings | 31 | 42 | 43 | 34 | 24 |
| Store closings | (17) | (14) | (11) | (14) | (23) |
| Stores open at end of period | 418 | 404 | 376 | 344 | 324 |

Distribution and Logistics

We have implemented a comprehensive approach to the management of our merchandise supply chain. This approach encompasses all parts of the supply chain, from the manufacturer overseas to the store selling floor. Our 771,000 square-foot distribution center in Jackson, Tennessee has a warehouse management system and material handling equipment that streamline the flow of goods within the distribution center. We also lease an additional 303,000 square-foot facility in Jackson, Tennessee which serves as the fulfillment center for e-commerce. We continue to evaluate the impact of our omni-channel strategies on our business, and are currently implementing enhancements to our supply chain infrastructure and warehouse management system to support our store unit growth and e-commerce goals.

In fiscal 2016, we implemented a new west coast distribution operation, which provides for better flow of merchandise through our supply chain network. By virtue of this operation, we also gain control of inventory earlier, which expands our options for future store and e-commerce fulfillment capabilities.

We currently utilize third-party carriers to transport merchandise from our distribution center to our stores. All of our stores utilize direct, full truckload deliveries, which results in lower distribution costs and allows our field personnel to better schedule store associates for the receiving process.

Information Systems

We have invested considerable resources in our management information systems to manage the purchase, pricing and distribution of our merchandise, improve our operating efficiencies and support online operations. Our key management information systems include a merchandise management system, point-of-sale system, an e-commerce platform, an e-commerce order management system, a warehouse management system, a financial system and a labor management tool. Our merchandise management system provides us with tools to manage aspects of our merchandise assortment and integrates all merchandising and inventory management applications including inventory tracking, purchase order management, merchandise financial planning, allocation, and replenishment and sales audit and ultimately interfaces with our financial system.

We continue to evaluate and improve the functionality of our systems to maximize their effectiveness. Such efforts include ongoing hardware and software evaluations, refreshes and upgrades to support optimal software configurations and application performance. We plan to continue to invest in information technology and implement efficiency-driving system enhancements. We continue to strengthen the security of our information systems and invest in technology to support store, distribution facility and omni-channel expansion. These efforts are directed toward improving business processes, maintaining secure, efficient and stable systems, and enabling the continued growth and success of our business.

Marketing

Although our overall marketing efforts encompass various techniques, in recent years, we have had a significant focus on e-mail communication and direct mail. We now manage a database of approximately 3.6 million active e-mail addresses and 2.5 million home addresses that have been provided by our customers, primarily through an in-store collection process. We use this database to communicate frequently with our loyal customer base about new products, in-store events and special offers. In addition, our customer loyalty program, K Club, enhances our ability to create engagement with our best customers.

In an effort for continuous improvement in how to best reach customers, we have begun to leverage digital marketing tools including paid search, display campaigns and social media. We have an active and engaged social media presence. Social media allows us to both inspire consumers as well as actively communicate with them. With our digital display campaigns, we are able to target new consumers who are most likely to be receptive to the Kirkland's

message.

Our in-store marketing efforts emphasize signage, window banners, displays and other techniques to attract customers and to enhance the shopping experience.

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Omni-Channel

We connect with our customers in their manner of choosing, whether that is in store, on our e-commerce website (www.kirklands.com), e-mail, social media, direct mail or through our customer service center. Our goal is to be available anytime, anywhere and in any way our customers choose to engage with our brand. Our website provides our customers with the ability to purchase Kirkland's merchandise online and have it delivered directly to their homes or their nearest Kirkland's store. Customers may also use the website as a resource to locate a store, preview our merchandise, join our K Club loyalty program, apply for a Kirkland's credit card and purchase gift cards online. In fiscal 2018, we plan to further develop our e-commerce capabilities by adding numerous new features and functions, including implementation of a "Buy Online, Pick Up in Store" fulfillment option, expanding our vendor direct shipping business and improving our mobile experience.

The information contained or incorporated in our website is not a part of this Form 10-K.

Trademarks

All of our stores operate under the names "Kirkland's", "Kirkland's Home", "Kirkland's Home Outlet", "Kirkland's Outlet," and "The Kirkland Collection."

We have registered several trademarks with the United States Patent and Trademark Office on the Principal Register that are used in connection with the Kirkland's stores, including KIRKLAND'S® logo design, KIRKLAND'S®, THE KIRKLAND COLLECTION®, KIRKLAND'S OUTLET®, KIRKLAND'S HOME®, MARKET AND VINE™ and LOVE THE POSSIBILITIES, LOVE THE PRICE®. These marks have historically been important components in our merchandising and marketing strategy. We are not aware of any claims of infringement or other challenges to our right to use our marks in the United States.

Competition

The retail market for home décor is highly competitive. Accordingly, we compete against a diverse group of retailers, including specialty stores, department stores, discount stores, catalog and Internet-based retailers, which sell similar lines of merchandise to those carried by us. Some of our main competitors include HomeGoods, Bed, Bath & Beyond, Cost Plus World Market, Hobby Lobby, Pier 1 Imports, At Home, Target, Ebay, Amazon and Wayfair. Department stores typically have higher prices than our stores for similar merchandise. Specialty retailers tend to have higher prices and a narrower assortment of home décor products. Wholesale clubs may have lower prices than our stores, but the product assortment is generally more limited. We believe that the principal competitive factors influencing our business are merchandise selection, price, customer service, visual appeal of the merchandise and the store and the convenience of our store locations. The number of companies offering a selection of home décor products that overlaps generally with our product assortment has increased over the last 10 to 15 years. We believe we compete effectively with other retailers due to our experience in identifying a broad collection of distinctive merchandise, pricing it to be attractive to the target Kirkland's customer, presenting it in a visually appealing manner and providing a quality shopping experience.

In addition to competing for customers, we compete with other retailers for suitable store locations and qualified management personnel and sales associates. Many of our competitors are larger and have substantially greater financial, marketing and other resources than we do. See Item 1A of this Form 10-K, captioned "Risk Factors."

Employees

We employed approximately 7,500 employees as of February 3, 2018. The number of employees fluctuates with seasonal needs. None of our employees are covered by a collective bargaining agreement. We believe that we maintain a positive relationship with our employees.

Seasonality

We have experienced, and expect to continue to experience, substantial seasonal fluctuations in our net sales and operating results, which are typical of many specialty retailers and generally common to most retailers. Due to the importance of the fall selling season, which includes Thanksgiving and Christmas, the last quarter of our fiscal year has historically contributed, and is expected to continue to contribute, a disproportionate amount of our net sales, net income and cash flow for the entire fiscal year.

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Availability of SEC Reports

We file annual reports on Form 10-K, quarterly reports on Form 10-Q and current reports on Form 8-K and other information with the Securities Exchange Commission (“SEC”). Members of the public may read and copy materials that we file with the SEC at the SEC’s Public Reference Room at 100 F Street, N.E., Washington, D.C. 20549. Members of the public may also obtain information on the Public Reference Room by calling the SEC at 1-800-SEC-0330. The SEC also maintains an Internet web site that contains reports, proxy and information statements and other information regarding issuers, including Kirkland’s, that file electronically with the SEC. The address of that site is <http://www.sec.gov>. Our annual reports on Form 10-K, quarterly reports on Form 10-Q and current reports on Form 8-K and amendments to those documents and other information filed by us with the SEC are available, without charge, on our Internet web site, <http://www.kirklands.com>, as soon as reasonably practicable after they are filed electronically with the SEC. Copies are also available, without charge, by written request to: Secretary, Kirkland’s, Inc., 5310 Maryland Way, Brentwood, Tennessee 37027.

Executive Officers of Kirkland’s

The name, age and position of each of our executive officers as of April 3, 2018 are as follows:

W. Michael Madden, 48, has been a Director of Kirkland’s and President and Chief Executive Officer since February 2015. Prior to his appointment as Chief Executive Officer, Mr. Madden served as President and Chief Operating Officer since August 2014. He also served as Senior Vice President and Chief Financial Officer from January 2008 to July 2014, Vice President and Chief Financial Officer from May 2006 to December 2007, and Vice President of Finance from May 2005 to April 2006. From July 2000 to May 2005, he served as Director of Finance. Prior to joining Kirkland’s, Mr. Madden served as Assistant Controller with Trammell Crow Company, a real estate development, investment, and operations company, and was with PricewaterhouseCoopers LLP. At PricewaterhouseCoopers LLP, he served in positions of increasing responsibility over six years culminating as Manager-Assurance and Business Advisory Services where he worked with various clients, public and private, in the retail and consumer products industries.

Michael Cairnes, 58, has been Executive Vice President and Chief Operating Officer since November 2016. Prior to his appointment as Chief Operating Officer, Mr. Cairnes was with Michael’s Stores, where he served concurrently as President of its Aaron’s Brothers retail business, since 2015, and President of its Artistree framing business, since 2007. Prior to Michael’s, Mr. Cairnes held senior leadership positions at Brushstrokes, a publisher of art canvases, and Larson-Juhl, a manufacturer of home décor products. He also has served as a board and strategy advisor to Bain Capital and Blackstone.

Nicole A. Strain, 44, has been Interim Chief Financial Officer since May 2017. Prior to her appointment as Interim Chief Financial Officer, Mrs. Strain served as Controller from November 2016 to April 2017. Prior to joining Kirkland’s, Mrs. Strain served as the Vice President of Finance and Principal Accounting Officer for Logan’s Roadhouse, Inc., a Nashville-based restaurant company, from 2005 through July of 2015. While at Logan’s, Mrs. Strain also served as the interim Chief Financial Officer and Principal Financial Officer.

No family relationships exist among any of the above-listed executive officers, and there are no arrangements or understandings between any of the above-listed officers and any other person pursuant to which they serve as an officer. All executive officers are elected to hold office for one year or until their successors are elected and qualified.

Item 1A. Risk Factors

Investing in our common stock involves risk. You should carefully consider the risks described below and the other information contained in this report and other filings that we make from time to time with the SEC, including our consolidated financial statements and accompanying notes before investing in our common stock. Any of the following risks could materially and adversely affect our business, financial condition, results of operations or liquidity. These risks are not the only risks we face. Our business, financial condition, results of operations or liquidity could also be adversely affected by additional factors that apply to all companies generally or by risks not currently known to us or that we currently view to be immaterial. We can provide no assurance and make no representation that our risk mitigation efforts, although we believe they are reasonable, will be successful.

Risks Related to Strategy and Strategy Execution

If We Do Not Generate Sufficient Cash Flow, We May Not Be Able to Implement Our Growth Strategy.

The rate of our expansion will depend on, among other factors, the availability of adequate capital, which in turn will depend in large part on cash flow generated by our business and the availability of equity and debt capital. The cost of opening new stores, expanding, remodeling and relocating existing stores — which is part of our growth strategy — may increase in the future compared

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to historical costs. There can be no assurance that our business will generate adequate cash flow or that we will be able to obtain equity or debt capital on acceptable terms, or at all. Moreover, our senior credit facility contains provisions that restrict the amount of debt we may incur in the future. If we are not successful in obtaining sufficient capital, we may be unable to open additional stores or expand, remodel and relocate existing stores as planned, which may adversely affect our growth strategy resulting in a decrease in net sales. There can be no assurances that we will be able to achieve our current plans for the opening of new stores and the expansion, remodeling or relocation of existing stores.

If We Are Unable to Profitably Open and Operate New Stores at a Rate that Exceeds Planned Store Closings, We May Not Be Able to Adequately Execute Our Growth Strategy, Resulting in a Decrease in Net Sales and Net Income.

A key element of our growth strategy is to open new stores, both in existing markets and in new geographic markets that we select based on customer data and demographics. Our future operating results will depend to a substantial extent on whether we are able to continue to open and operate new stores successfully at a rate that exceeds our planned store closings.

Our ability to open new stores and to expand, remodel and relocate existing stores depends on a number of factors, including the prevailing conditions in the commercial real estate market and our ability to:

• locate and obtain favorable store sites and negotiate acceptable lease terms;

• construct or refurbish store sites;

• obtain and distribute adequate product supplies to our stores;

• maintain adequate warehousing and distribution capability at acceptable costs;

• hire, train and retain skilled managers and personnel; and

• continue to upgrade our information and other operating systems to control the anticipated growth and expanded operations.

There also can be no assurance that we will be able to open, expand, remodel and relocate stores at the anticipated rate, if at all. Furthermore, there is no assurance that new stores that we open will generate net sales levels necessary to achieve store-level profitability. New stores that we open in our existing markets may draw customers away from our existing stores resulting in lower net sales growth compared to stores opened in new markets.

Every year we decide to close certain stores based on a number of factors, including but not limited to planned location of new stores nearby, excessive rent or other operating cost increases, inadequate profitability, short term leases, or the landlord's ability to replace us with another tenant at more favorable terms to the landlord. Store closings have the effect of reducing net sales. We may choose to close underperforming stores before lease expiration and incur termination costs associated with those closings. If we are not able to open new stores at a pace that exceeds the closing of existing stores we may not achieve our planned revenue growth.

New stores also may face greater competition and have lower anticipated net sales volumes relative to previously opened stores during their comparable years of operations. New stores opened in new markets, where we are less well known and where we are less familiar with the target customer, may face different or additional risks and increased costs compared to stores operated in existing markets. Also, stores opened in off-mall locations may require greater marketing costs in order to attract customer traffic. These factors, together with increased pre-opening expenses at our new stores, may reduce our average store contribution and operating margins. If we are unable to profitably open and operate new stores and maintain the profitability of our existing stores, our net income could suffer.

The success of our growth plan will be dependent on our ability to promote and/or recruit a sufficient number of qualified Multi-Unit Managers, Store Managers and sales associates to support the expected growth in the number of our stores. In addition, the time and effort required to train and supervise a large number of new managers and associates may divert resources from our existing stores and adversely affect our operating and financial performance. **Our Success Depends Upon our Marketing, Advertising and Promotional Efforts. If We are Unable to Implement them Successfully, or if Our Competitors Market, Advertise or Promote More Effectively than We Do, Our Revenue May Be Adversely Affected.**

We use marketing and promotional programs to attract customers to our stores and to encourage purchases by our customers. We use various media for our promotional efforts, including print, database marketing, email communications and other electronic

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communications such as paid search advertising and online social networks. If we fail to choose the appropriate medium for our efforts, or fail to implement and execute new marketing opportunities, our competitors may be able to attract some of our customers.

If our competitors increase their spending on advertising and promotions, if our advertising, media or marketing expenses increase, if our advertising and promotions become less effective than those of our competitors, or if we do not adequately leverage technology and data analytic capabilities needed to generate concise competitive insight, we could experience a material adverse effect on our results of operations. A failure to sufficiently innovate, develop customer relationship initiatives, or maintain adequate and effective advertising could inhibit our ability to maintain brand relevance and drive increased sales.

We May Not Be Able to Successfully Anticipate Consumer Trends, and Our Failure to Do So May Lead to Loss of Consumer Acceptance of Our Products Resulting in Reduced Net Sales.

Our success depends on our ability to anticipate and respond to changing merchandise trends and consumer demands in a timely manner. While we devote considerable effort and resources to shape, analyze and respond to consumer preferences, consumer spending patterns and preferences cannot be predicted with certainty and can change rapidly. Our product introductions and product improvements, along with our other marketplace initiatives, are designed to capitalize on consumer trends. In order to remain successful, we must anticipate and react to these trends and develop new products or processes to address them. If we fail to identify and respond to emerging trends, consumer acceptance of the merchandise in our stores and our image with our customers may be harmed, which could reduce customer traffic in our stores and materially adversely affect our net sales.

Additionally, if we misjudge market trends, we may significantly overstock unpopular products and be forced to take significant inventory markdowns, which would have a negative impact on our gross profit and cash flow. Conversely, shortages of items that prove popular could reduce our net sales. In addition, a major shift in consumer demand away from home décor could also have a material adverse effect on our business, results of operations and financial condition.

We May Not Be Able to Successfully Respond to Technological Change, Our Website Could Become Obsolete and Our Financial Results and Conditions Could be Adversely Affected.

We maintain a corporate website through which we market and sell our products to customers and publicize Company information to customers, investors and other constituencies. Maintenance of our website requires substantial development and maintenance efforts, and entails significant technical and business risks. To remain competitive, we must continue to enhance and improve the responsiveness, functionality and features of our website. The sale of products through e-commerce is characterized by rapid technological change, the emergence of new industry standards and practices and changes in customer requirements and preferences. Therefore, we may be required to license emerging technologies, enhance our existing website, develop new services and technology that address the increasingly sophisticated and varied needs of our current and prospective customers, and adapt to technological advances and emerging industry and regulatory standards and practices in a cost-effective and timely manner. Our ability to remain technologically competitive may require substantial expenditures and lead time, and our failure to do so may harm our business and results of operations.

Risks Related to Profitability

Inventory Loss and Theft and the Inability to Anticipate Inventory Needs may Result in Reduced Net Sales.

We are subject to the risk of inventory loss and theft. We have experienced inventory shrinkage in the past, and we cannot assure that incidences of inventory loss and theft will decrease in the future or that the measures we are taking will effectively reduce the problem of inventory shrinkage. Although some level of inventory shrinkage is an unavoidable cost of doing business, if we were to experience higher rates of inventory shrinkage or incur increased security costs to combat inventory theft, our financial condition could be affected adversely.

Efficient inventory management is a key component of our business success and profitability. To be successful, we must maintain sufficient inventory levels to meet our customers' demands without allowing those levels to increase to such an extent that the costs to store and hold the goods unduly impacts our financial results. If our buying decisions do not accurately predict customer trends or purchasing actions, we may have to take unanticipated markdowns to dispose of the excess inventory, which also can adversely impact our financial results. Though we attempt to reduce

these risks, we cannot assure you that we will continue to be successful in our inventory management, which may negatively impact our cash flows and results of operations.

Inability to Successfully Develop and Maintain a Relevant and Reliable Omni-channel Experience for Our Customers Could Adversely Affect Our Sales, Results of Operations and Reputation.

Our business has evolved from an in-store experience to interactions with customers across multiple channels (in-store, online, mobile and social media, among others). Our customers are using computers, tablets, mobile phones and other devices to

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shop on our website and provide feedback and public commentary about all aspects of our business. Omni-channel retailing is rapidly evolving, and we must keep pace with changing customer expectations and new developments and technology investments by our competitors.

Successful operation of our e-commerce initiatives are dependent on our ability to maintain uninterrupted availability of the Company's website and supporting applications, adequate inventory levels, timely fulfillment of customer orders, and accurate shipping of undamaged products. In addition, the Company's call center must maintain a high standard of customer care. Failure to successfully manage this process may negatively impact sales, result in the loss of customers, and damage our reputation.

If we are unable to attract and retain team members or contract with third parties having the specialized skills needed to support our omni-channel efforts, implement improvements to our customer-facing technology in a timely manner, or provide a convenient and consistent experience for our customers regardless of the ultimate sales channel, our ability to compete and our results of operations could be adversely affected. In addition, if www.kirklands.com and our other customer-facing technology systems do not appeal to our customers or reliably function as designed, we may experience a loss of customer confidence, lost sales or be exposed to fraudulent purchases, which, if significant, could adversely affect our reputation and results of operations.

Our Results Could be Negatively Impacted if our Merchandise Offering Suffers a Substantial Impediment to its Reputation Due to Real or Perceived Quality Issues.

Maintaining, promoting and growing our merchandise offering will depend largely on the success of our design, merchandising, and marketing efforts and our ability to provide a consistent, high quality customer experience. If we fail to achieve these objectives, our public image and reputation could be tarnished by negative publicity.

If our merchandise offerings do not meet applicable safety standards or customer expectations regarding safety, we could experience lost sales and increased costs and be exposed to legal and reputational risk. All of our vendors must comply with applicable product safety laws, and we are dependent on them to ensure that the products we buy comply with all safety standards. Events that give rise to actual, potential or perceived product safety concerns with respect to our products could expose us to government enforcement action or private litigation and result in costly product recalls and other liabilities. In addition, negative customer perceptions regarding the safety of the products we sell could cause our customers to seek alternative sources for their needs, resulting in lost sales. In those circumstances, it may be difficult and costly for us to regain customer confidence.

We Face an Extremely Competitive Specialty Retail Business Market, and Such Competition Could Result in a Reduction of Our Prices and a Loss of Our Market Share.

The retail market is a highly competitive market. We compete against a diverse group of retailers, including specialty stores, department stores, discount stores, catalog and Internet-based retailers, which sell similar lines of merchandise to those carried by us. Our competitors, many of which are larger and have substantially greater financial and other resources than us, include HomeGoods, Bed, Bath & Beyond, Cost Plus World Market, Hobby Lobby, Pier 1 Imports, At Home, Target, Ebay, Amazon and Wayfair. Our "brick-and-mortar" stores and our www.kirklands.com website also compete with the ever-increasing number of Internet retail websites offering home décor merchandise. The availability of home décor merchandise from various competitors on the Internet could result in increased price competition as our customers are more readily able to comparison shop, which could reduce our sales, prices and margins and adversely affect our results of operations.

Competitors may have greater financial, distribution, logistics, marketing and other resources available to them and may be able to adapt to changes in customer requirements more quickly, devote greater resources to the design, sourcing, distribution, marketing and sale of their products, generate greater national brand recognition or adopt more aggressive pricing policies. Our competitors may also be able to increase sales in their new and existing markets faster than we do by emphasizing different distribution channels than we do. If we are unable to overcome these potential competitive disadvantages, such factors could have an adverse effect on our business, financial condition and results of operations.

Weather Conditions Could Adversely Affect Our Sales and/or Profitability by Affecting Consumer Shopping Patterns. Our operating results may be adversely affected by severe or unexpected weather conditions. Adverse weather conditions or other extreme changes in the weather, including resulting electrical and technological failures, may

disrupt our business and may adversely affect our ability to sell and distribute products. Frequent or unusual snow, ice or rain storms or extended periods of unseasonable temperatures in our markets could adversely affect our performance by affecting customer shopping patterns or diminishing demand for seasonal merchandise. For example, extended periods of unseasonably warm temperatures during the winter season or cool weather during the summer season could reduce demand for a portion of our inventory and thereby reduce our sales and profitability.

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We are Exposed to the Risk of Natural Disasters, Pandemic Outbreaks, Global Political Events, War and Terrorism That Could Disrupt Our Business and Result in Lower Sales, Increased Operating Costs and Capital Expenditures. Our headquarters, store locations, distribution center and warehouses, as well as certain of our vendors and customers, are located in areas which have been and could be subject to natural disasters such as floods, hurricanes, tornadoes, fires or earthquakes. In addition, we operate in markets that may be susceptible to pandemic outbreaks, war, terrorist acts or disruptive global political events, such as civil unrest in countries in which our vendors are located or products are manufactured. Our business may be harmed if our ability to sell and distribute products is impacted by any such events, any of which could influence customer trends and purchases and may negatively impact our net sales, properties or operations. Such events could result in physical damage to one or more of our properties, the temporary closure of some or all of our stores or distribution center, the temporary lack of an adequate work force in a market, temporary or long-term disruption in the transport of goods, delay in the delivery of goods to our distribution center or stores, disruption of our technology support or information systems, or fuel shortages or dramatic increases in fuel prices, which increase the cost of doing business. These events also can have indirect consequences such as increases in the costs of insurance if they result in significant loss of property or other insurable damage. Any of these factors, or combination thereof, could adversely affect our operations.

Our Performance May be Affected by General Economic Conditions.

Our performance is subject to worldwide economic conditions and their impact on levels of consumer spending. Some of the factors that have had, and may in the future have, an impact on discretionary consumer spending include national or global economic downturns, an increase in consumer debt (and a corresponding decrease in the availability of affordable consumer credit), reductions in net worth based on recent severe market declines, softness in the residential real estate and mortgage markets, changes in taxation, increases in fuel and energy prices, fluctuation in interest rates, low consumer confidence and other macroeconomic factors.

Specialty retail is a cyclical industry that is heavily dependent upon the overall level of consumer spending. Purchases of home décor tends to be highly correlated with cycles in consumers' disposable income and trends in the housing market. A weak retail environment could impact customer traffic in our stores and also adversely affect our net sales. Because of the seasonality of our business, economic downturns, increased sourcing costs, or scarcity in equipment during the last quarter of our fiscal year could adversely affect us to a greater extent than if such downturns occurred at other times of the year. As purchases of home décor items may decline during recessionary periods, a prolonged recession, including any related decrease in consumers' disposable incomes, may have a material adverse effect on our business, financial condition and results of operations.

Should credit markets tighten or turmoil in the financial markets develop, our ability to access funds, refinance our existing indebtedness, enter into agreements for new indebtedness or obtain funding through the issuance of our securities would be adversely impacted.

The impact of any such credit crisis or market turmoil on our major suppliers cannot be accurately predicted. The inability of key suppliers to access liquidity, or the insolvency of key suppliers, could lead to their failure to deliver our merchandise. Worsening economic conditions could also result in difficulties for financial institutions (including bank failures) and other parties with whom we do business, which could potentially impair our ability to access financing under existing arrangements or to otherwise recover amounts as they become due under our other contractual arrangements.

Our Profitability is Vulnerable to Inflation and Cost Increases.

Future increases in costs such as the cost of merchandise, shipping rates, freight costs, fuel costs and store occupancy costs may reduce our profitability. These cost increases may be the result of inflationary pressures that could further reduce our sales or profitability. Increases in other operating costs, including changes in energy prices, wage rates and lease and utility costs, may increase our cost of goods sold or operating expenses. Competitive pressures in our industry may have the effect of inhibiting our ability to reflect these increased costs in the prices of our products and therefore reduce our profitability.

Our Business Is Highly Seasonal and Our Fourth Quarter Contributes a Disproportionate Amount of Our Net Sales, Net Income and Cash Flow, and Any Factors Negatively Impacting Us During Our Fourth Quarter Could Reduce Our Net Sales, Net Income and Cash Flow, Leaving Us with Excess Inventory and Making It More Difficult for Us to

Finance Our Capital Requirements.

We have experienced, and expect to continue to experience, substantial seasonal fluctuations in our net sales and operating results, which are typical of many specialty retailers and common to most retailers generally. Due to the importance of the fall selling season, which includes Thanksgiving and Christmas, the last quarter of our fiscal year has historically contributed, and is expected to continue to contribute, a disproportionate amount of our net sales, net income and cash flow for the entire fiscal year. Any factors negatively affecting us during the last quarter of our fiscal year, including unfavorable economic or weather conditions,

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could have a material adverse effect on our financial condition and results of operations, reducing our cash flow, leaving us with excess inventory and making it more difficult for us to finance our capital requirements.

Failure to Control Merchandise Returns Could Negatively Impact the Business.

We have established a provision for estimated merchandise returns based upon historical experience and other known factors. If actual returns are greater than those projected by management, additional reductions of revenue could be recorded in the future. Also, to the extent that returned merchandise is damaged, we may not receive full retail value from the resale of the returned merchandise. Introductions of new merchandise, changes in merchandise mix, associate selling behavior, merchandise quality issues, changes to our return policy, e-commerce return behavior, changes in consumer confidence, or other competitive and general economic conditions may cause actual returns to exceed the provision for estimated merchandise returns. An increase in merchandise returns that exceeds our current provision could negatively impact the business and financial results.

We May Experience Significant Variations in Our Quarterly Results.

Our quarterly results of operations may also fluctuate significantly based upon such factors as the timing of new store openings, pre-opening expenses associated with new stores, the relative proportion of new stores to mature stores, net sales contributed by new stores, increases or decreases in comparable store net sales, adverse weather conditions, shifts in the timing of holidays, the timing and level of markdowns, changes in fuel and other shipping costs, changes in our product mix and actions taken by our competitors. Consequently, comparisons between quarters are not necessarily meaningful and the results for any quarter are not necessarily indicative of future results.

Our Comparable Store Net Sales Fluctuate Due to a Variety of Factors.

Numerous factors affect our comparable store net sales results, including among others, weather conditions, retail trends, the retail sales environment, economic conditions, the impact of competition and our ability to execute our business strategy efficiently. Our comparable store net sales results have historically experienced fluctuations, including declines in some fiscal periods. Our comparable store net sales may not increase from quarter to quarter, or may decline. As a result, the unpredictability of our comparable store net sales may cause our revenues and operating results to vary quarter to quarter, and an unanticipated decline in revenues or comparable store net sales may cause the price of our common stock to fluctuate significantly.

Our Freight Costs and thus Our Cost of Goods Sold are Impacted by Changes in Fuel Prices.

Our freight cost is impacted by changes in fuel prices through surcharges. Fuel prices and surcharges affect freight costs with respect to both inbound freight from vendors to our distribution center and outbound freight from our distribution center to our stores. Increased fuel prices or surcharges may increase freight costs and thereby increase our cost of goods sold.

Risks Related to New Legislation, Regulation and Litigation

New Legal Requirements Could Adversely Affect Our Operating Results.

Our business is subject to numerous federal, state and local laws and regulations. We routinely incur costs in complying with these laws and regulations. We are exposed to the risk that federal, state or local legislation may negatively impact our operations. Changes in product regulations (including changes in labeling or disclosure requirements), federal or state wage requirements, employee rights (including changes in the process for our employees to join a union), health care, social welfare or entitlement programs such as health insurance, paid leave programs, or other changes in workplace regulation or tax laws could adversely impact our ability to achieve our financial targets. Changes in other regulatory areas, such as consumer credit, privacy and information security, or environmental regulation may result in significant added expenses or may require extensive system and operating changes that may be difficult to implement and/or could materially increase our costs of doing business. Untimely compliance or noncompliance with applicable laws and regulations may subject us to legal risk, including government enforcement action, significant fines and penalties and class action litigation, as well as reputational damage, which could adversely affect our results of operations.

Concern over climate change, including global warming, has led to legislative and regulatory initiatives directed at limiting greenhouse gas (“GHG”) emissions. If domestic or international laws or regulations were expanded to require GHG emission reporting or reduction by us or our third-party manufacturers, or if we engage third-party contract manufacturers in countries that have existing GHG emission reporting or reduction laws or regulations, we would

need to expend financial and other resources to comply with such regulations and/or to monitor our third-party manufacturers' compliance with such regulations. In addition, we cannot control the actions of our third-party manufacturers or the public's perceptions of them, nor can we assure that these manufacturers will conduct their businesses using climate change proactive or sustainable practices. Violations of climate change laws or regulations by third parties with whom we do business could result in negative public perception of us and/or delays in

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shipments and receipt of goods, and could subject us to fines or other penalties, any of which could restrict our business activities, increase our operating expenses or cause our sales to decline.

The costs and other effects of new legal requirements cannot be determined with certainty. Additional laws may directly or indirectly affect our production, distribution, packaging, cost of raw materials, fuel, ingredients or water, any of which could impact our business and financial results. In addition, our efforts to comply with new legislation or regulations may increase our costs.

The Tax Cuts and Jobs Act could have material effects on the Company.

The Tax Cuts and Jobs Act (the "Tax Act") was signed into law on December 22, 2017, significantly reforming the Internal Revenue Code of 1986, as amended. The Tax Act, among other things, includes changes to U.S. Federal tax rates, imposes significant additional limitations on the deductibility of interest, allows for the expensing of certain capital expenditures and modifies or repeals many business deductions and credits. We continue to examine the impact the Tax Act may have on our business. The estimated impact of the Tax Act is based on our management's current knowledge and assumptions, and recognized impacts could be materially different from current estimates based on our actual results and our further analysis of the new law. Notwithstanding the reduction in the corporate income tax rate, the overall impact of this tax reform is uncertain, and we continue to assess the impact of the recently enacted federal tax reform legislation on our business and our consolidated financial statements.

Litigation May Adversely Affect Our Business, Financial Condition, Results of Operations or Liquidity.

Our business is subject to the risk of litigation by employees, consumers, vendors, competitors, intellectual property rights holders, shareholders, government agencies and others through private actions, class actions, administrative proceedings, regulatory actions or other litigation means. The outcome of litigation, particularly class action lawsuits, regulatory actions and intellectual property claims, is difficult to assess or quantify. Plaintiffs in these types of lawsuits may seek recovery of very large or indeterminate amounts, and the magnitude of the potential loss relating to these lawsuits may remain unknown for substantial periods of time. In addition, certain of these lawsuits, if decided adversely to us or settled by us, may result in liability material to our consolidated financial statements as a whole or may negatively affect our operating results if changes to our business operation are required. The cost to defend future litigation may be significant. There also may be adverse publicity associated with litigation that could negatively affect customer perception of our business, regardless of whether the allegations are valid or whether we are ultimately found liable. As a result, litigation may adversely affect our business, financial condition, results of operations or liquidity.

Product Liability Claims Could Adversely Affect Our Reputation.

Despite our best efforts to ensure the quality and safety of the products we sell, we may be subject to product liability claims from customers or penalties from government agencies relating to allegations that the products sold by us are misbranded, contain contaminants or impermissible ingredients, provide inadequate instructions regarding their use or misuse, or include inadequate warnings concerning flammability or interactions with other substances. Such claims may result from tampering by unauthorized third parties, product contamination or spoilage, including the presence of foreign objects, substances, chemicals, other agents, or residues introduced during the growing, storage, handling and transportation phases. All of our vendors and their products must comply with applicable product and safety laws. We generally seek contractual indemnification and insurance coverage from our suppliers. However, if we do not have adequate insurance or contractual indemnification available, such claims could have a material adverse effect on our business, financial condition and results of operation. Our ability to obtain indemnification from foreign suppliers may be hindered by the manufacturer's lack of understanding of United States product liability or other laws, which may make it more likely that we be required to respond to claims or complaints from customers as if we were the manufacturer of the products. Even with adequate insurance and indemnification, such claims could significantly damage our reputation and consumer confidence in our products. Our litigation expenses could increase as well, which also could have a materially negative impact on our results of operations even if a product liability claim is unsuccessful or is not fully pursued.

If We Fail to Protect Our Brand Name, Competitors May Adopt Trade Names that Dilute the Value of Our Brand Name.

We may be unable or unwilling to strictly enforce our trademarks in each jurisdiction in which we do business. Also, we may not always be able to successfully enforce our trademarks against competitors or against challenges by others. Our failure to successfully protect our trademarks could diminish the value and efficacy of our brand recognition and could cause customer confusion, which could, in turn, adversely affect our sales and profitability.

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Risks Related to Dependence on Technology

Failure to Protect the Integrity and Security of Individually Identifiable Data of Our Customers and Employees Could Expose Us to Litigation and Damage Our Reputation; The Expansion of Our e-Commerce Business Has Inherent Cybersecurity Risks That May Result in Business Disruptions.

We receive and maintain certain personal information about our customers and employees in the ordinary course of business. Our use of this information is regulated at the international, federal and state levels, as well as by certain third-parties with whom we contract for such services. If our security and information systems are compromised or our business associates fail to comply with these laws and regulations and this information is obtained by unauthorized persons or used inappropriately, it could adversely affect our reputation, as well as operations, results of operations, and financial condition and could result in litigation or the imposition of penalties. As privacy and information security laws and regulations change, we may incur additional costs to ensure we remain in compliance. Our business requires collection of large volumes of internal and customer data, including credit card numbers and other personally identifiable information of our customers in various information systems and those of our service providers. The integrity and protection of customer, employee, and company data is critical to us. If that data is inaccurate or incomplete, we or the store managers could make faulty decisions. Customers and employees also have a high expectation that we and our service providers will adequately protect their personal information. The regulatory environment surrounding information, security and privacy is also increasingly demanding. Our existing systems may be unable to satisfy changing regulatory requirements and employee and customer expectations, or may require significant additional investments or time to do so. Despite implementation of various measures designed to protect our information systems and records, including those we maintain with our service providers, we or the store managers may be subject to security breaches, system failures, viruses, operator error or inadvertent releases of data. A significant theft, loss, or fraudulent use of customer, employee, or company data maintained by us or by a service provider or failure to comply with the various United States and international laws and regulations applicable to the protection of such data or with Payment Card Industry data security standards, could adversely impact our reputation and could result in remedial and other expenses, fines, or litigation. A breach in the security of our information systems or those of our service providers could lead to an interruption in the operation of our systems, resulting in operational inefficiencies and a loss of profits.

Certain aspects of the business, particularly our website, heavily depend on consumers entrusting personal financial information to be transmitted securely over public networks. We have experienced increasing e-commerce sales over the past several years, which increases our exposure to cybersecurity risks. We invest considerable resources in protecting the personal information of our customers but are still subject to the risks of security breaches and cyber incidents resulting in unauthorized access to stored personal information. Any breach of our cybersecurity measures could result in violation of privacy laws, potential litigation, and a loss of confidence in our security measures, all of which could have a negative impact on our financial results and our reputation. In addition, a privacy breach could cause us to incur significant costs to restore the integrity of our system and could result in significant costs in government penalties and private litigation.

Our Hardware and Software Systems Are Vulnerable to Damage that Could Harm Our Business.

We rely upon our existing information systems for operating and monitoring all major aspects of our business, including sales, warehousing, distribution, purchasing, inventory control, merchandise planning and replenishment, as well as various financial functions. These systems and our operations are vulnerable to damage or interruption from: fire, flood and other natural disasters;

power loss, computer systems failures, internet and telecommunications or data network failure, operator negligence, improper operation by or supervision of employees, physical and electronic loss of data or security breaches, misappropriation and similar events; and computer viruses and malicious attacks and security breaches.

Any disruption in the operation of our information systems, the loss of employees knowledgeable about such systems or our failure to continue to effectively modify such systems could interrupt our operations or interfere with our ability to monitor inventory, which could result in reduced net sales and affect our operations and financial performance. We also need to ensure that our systems are consistently adequate to handle our anticipated store growth and are upgraded

as necessary to meet our needs. The cost of any such system upgrades or enhancements would be significant. If our systems are damaged or fail to function properly, we may incur substantial costs to repair or replace them, and may experience loss of critical data and interruptions or delays in our ability to manage inventories or process customer transactions, which could adversely affect our results of operations.

We also rely heavily on our information technology staff. Failure to meet these staffing needs may negatively affect our ability to fulfill our technology initiatives while continuing to provide maintenance on existing systems. We rely on certain vendors to maintain and periodically upgrade many of these systems so that they can continue to support our business. The software

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programs supporting many of our systems were licensed to us by independent software developers. The inability of these developers or us to continue to maintain and upgrade these information systems and software programs would disrupt or reduce the efficiency of our operations if we are unable to convert to alternate systems in an efficient and timely manner. In addition, costs and potential problems and interruptions associated with the implementation of new or upgraded systems and technology, or with maintenance or adequate support of existing systems could also disrupt or reduce the efficiency of our operations.

Risks Associated with Vendors and Distribution

We Depend on a Number of Vendors to Supply Our Merchandise, and Any Delay in Merchandise Deliveries from Certain Vendors May Lead to a Decline in Inventory Which Could Result in a Loss of Net Sales.

Any disruption in the supply or increase in pricing of our merchandise could negatively impact our ability to achieve anticipated operating results. We purchase our products from approximately 200 vendors with which we have no long-term purchase commitments or exclusivity contracts. Historically, we have retained our vendors and we have generally not experienced difficulty in obtaining desired merchandise from vendors on acceptable terms. However, our arrangements with these vendors do not guarantee the availability of merchandise, establish guaranteed prices or provide for the continuation of particular pricing practices. Our current vendors may not continue to sell products to us on current terms or at all, and we may not be able to establish relationships with new vendors to ensure delivery of products in a timely manner or on terms acceptable to us. In addition, a period of unfavorable financial performance may make it difficult for some of our vendors to arrange for the financing or factoring of their orders with manufacturers, which could result in our inability to obtain desired merchandise from those vendors.

Our largest vendor is deemed to be a related party because its principal owner is the spouse of one of the Company's two Vice Presidents of Merchandising. During fiscal 2017, the Company's purchases from this related party vendor totaled approximately \$57.4 million, or 21.5% of total merchandise purchases. Any disruption in the relationship could negatively impact our ability to achieve anticipated operating results.

We may not be able to acquire desired merchandise in sufficient quantities on terms acceptable to us in the future. Also, our business would be adversely affected if there were delays in product shipments to us due to freight difficulties, strikes or other difficulties at our principal transport providers or otherwise. We have from time to time experienced delays of this nature. We are also dependent on vendors for assuring the quality of merchandise supplied to us. Our inability to acquire suitable merchandise in the future or the loss of one or more of our vendors and our failure to replace any one or more of them may harm our relationship with our customers resulting in a loss of net sales.

We Are Dependent on Foreign Imports for a Significant Portion of Our Merchandise, and Any Changes in the Trading Relations and Conditions Between the United States and the Relevant Foreign Countries May Lead to a Decline in Inventory Resulting in a Decline in Net Sales, or an Increase in the Cost of Sales Resulting in Reduced Gross Profit.

Most of our merchandise is purchased through vendors in the United States who import the merchandise from foreign countries, primarily China. Our vendors are subject to the risks involved with relying on products manufactured abroad, and we remain subject to those risks to the extent that their effects are passed through to us by our vendors or cause disruptions in supply. These risks include changes in import duties, quotas, loss of "most favored nation" trading status with the United States for a particular foreign country, work stoppages, delays in shipments, first cost price increases, freight cost increases, exchange rate fluctuations, terrorism, war, economic uncertainties (including inflation, foreign government regulations and political unrest), trade restrictions (including the United States imposing antidumping or countervailing duty orders, safeguards, remedies or compensation and retaliation due to illegal foreign trade practices) and other factors relating to foreign trade, including costs and uncertainties associated with efforts to identify and disclose sources of "conflict minerals" used in products that the Company causes to be manufactured and potential sell-through difficulties and reputational damage that may be associated with the inability of the Company to determine that such products are classified as "DRC conflict-free." If any of these or other factors were to cause a disruption of trade from the countries in which the suppliers of our vendors are located, our inventory levels may be reduced or the cost of our products may increase.

Historically, instability in the political and economic environments of the countries in which our vendors obtain our products has not had a material adverse effect on our operations. However, we cannot predict the effect that future

changes in economic or political conditions in such foreign countries may have on our operations. Although we believe that we could access alternative sources in the event of disruptions or delays in supply due to economic, political or health conditions in foreign countries, such disruptions or delays may adversely affect our results of operations unless and until alternative supply arrangements can be made. In addition, merchandise purchased from alternative sources may be of lesser quality or more expensive than the merchandise we currently purchase abroad.

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Countries from which our vendors obtain these products may, from time to time, impose new or adjust prevailing quotas or other restrictions on exported products, and the United States may impose new duties, quotas and other restrictions on imported products. This could disrupt the supply of such products to us and adversely affect our operations. The United States Congress periodically considers other restrictions on the importation of products obtained for us by vendors. The cost of such products may increase for us if applicable duties are raised or import quotas with respect to such products are imposed or made more restrictive.

We are also subject to the risk that the manufacturers abroad who ultimately manufacture our products may employ labor practices that are not consistent with acceptable practices in the United States. In any such event we could be hurt by negative publicity with respect to those practices and, in some cases, face liability for those practices.

Our Success Is Highly Dependent on Our Planning and Control Processes and Our Supply Chain, and Any Disruption in or Failure to Continue to Improve These Processes May Result in a Loss of Net Sales and Net Income.

An important part of our efforts to achieve efficiencies, cost reductions and net sales growth is the continued identification and implementation of improvements to our planning, logistical and distribution infrastructure and our supply chain, including merchandise ordering, transportation and receipt processing. In addition, recent increases in energy prices have resulted, and are expected to continue to result, in increased merchandise and freight costs, which cannot readily be offset through higher prices because of competitive factors.

A significant portion of the distribution of products to our stores and directly to our customers is coordinated through our two distribution facilities in Jackson, Tennessee. We depend on the orderly operation of these receiving and distribution facilities, which rely on adherence to shipping schedules and effective management. We are also currently exploring alternative distribution methods and from time to time we make significant upgrades to our warehouse management software. If these changes or upgrades do not go smoothly, then we could face significant disruptions with our distribution process. In addition, we cannot assure that events beyond our control, such as disruptions due to fire or other catastrophic events, labor disagreements or shipping problems, will not result in delays in the delivery of merchandise to our stores. We also cannot guarantee that our insurance will be sufficient, or that insurance proceeds will be timely paid to us, in the event our distribution center is shut down for any reason. Any significant disruption in the operations of our distribution facilities would have a material adverse effect on our ability to maintain proper inventory levels in our stores and satisfy our e-commerce customers, which could result in a loss of net sales and net income.

Risks Related to Company Governance and Ownership

We Depend on Key Personnel, and, if We Lose the Services of Any Member of Our Senior Management Team, We May Not Be Able to Run Our Business Effectively.

We have benefited substantially from the leadership and performance of our senior management team. Our success will depend on our ability to retain our current senior management members and to attract and retain qualified personnel in the future. Competition for senior management personnel is intense, and there can be no assurances that we will be able to retain our personnel. The loss of a member of senior management would require the remaining executive officers to divert immediate and substantial attention to seeking a replacement.

Our Charter and Bylaw Provisions and Certain Provisions of Tennessee Law May Make It Difficult in Some Respects to Cause a Change in Control of Kirkland's and Replace Incumbent Management.

Our charter authorizes the issuance of "blank check" preferred stock with such designations, rights and preferences as may be determined from time to time by our Board of Directors. Accordingly, the Board of Directors is empowered, without shareholder approval, to issue preferred stock with dividend, liquidation, conversion, voting or other rights that could materially adversely affect the voting power or other rights of the holders of our common stock. Holders of the common stock do not have preemptive rights to subscribe for a pro rata portion of any capital stock which may be issued by us. In the event of issuance, such preferred stock could be utilized, under certain circumstances, as a method of discouraging, delaying or preventing a change in control of Kirkland's.

Our charter and bylaws contain certain corporate governance provisions that may make it more difficult to challenge management, deter and inhibit unsolicited changes in control of Kirkland's and have the effect of depriving our shareholders of an opportunity to receive a premium over the prevailing market price of our common stock in the event of an attempted hostile takeover. First, the charter provides for a classified Board of Directors, with directors

(after the expiration of the terms of the initial classified board of directors) serving three year terms from the year of their respective elections and being subject to removal only for cause and upon the vote of 80% of the voting power of all outstanding capital stock entitled to vote (the "Voting Power"). Second, our charter and bylaws do not generally permit shareholders to call, or require that the Board of Directors call, a special meeting of shareholders. The charter and bylaws also limit the business permitted to be conducted at any such special meeting.

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In addition, Tennessee law permits action to be taken by the shareholders by written consent only if the action is consented to by holders of the number of shares required to authorize shareholder action and if all shareholders entitled to vote are parties to the written consent. Third, the bylaws establish an advance notice procedure for shareholders to nominate candidates for election as directors or to bring other business before meetings of the shareholders. Only those shareholder nominees who are nominated in accordance with this procedure are eligible for election as directors of Kirkland's, and only such shareholder proposals may be considered at a meeting of shareholders as have been presented to Kirkland's in accordance with the procedure. Finally, the charter provides that the amendment or repeal of any of the foregoing provisions of the charter mentioned previously in this paragraph requires the affirmative vote of at least 80% of the Voting Power. In addition, the bylaws provide that the amendment or repeal by shareholders of any bylaws made by our Board of Directors requires the affirmative vote of at least 80% of the Voting Power.

Furthermore, Kirkland's is subject to certain provisions of Tennessee law, including certain Tennessee corporate takeover acts that are, or may be, applicable to us. These acts, which include the Investor Protection Act, the Business Combination Act and the Tennessee Greenmail Act, seek to limit the parameters in which certain business combinations and share exchanges occur. The charter, bylaws and Tennessee law provisions may have an anti-takeover effect, including possibly discouraging takeover attempts that might result in a premium over the market price for our common stock.

If We Fail to Maintain an Effective System of Internal Control, We May Not be Able to Accurately Report Our Financial Results.

As a public company, we are required to document and test our internal controls over financial reporting pursuant to Section 404 of the Sarbanes-Oxley Act of 2002 so that our management can certify the effectiveness of our internal controls and our independent registered public accounting firm can render an opinion on the effectiveness of our internal control over financial reporting. As a result, we may incur substantial expenses to test our systems, to make any necessary improvements, and to hire additional personnel.

We maintain a system of internal control over financial reporting, but there are limitations inherent in internal control systems. If we are unable to maintain adequate and effective internal control over financial reporting, our financial reporting could be adversely affected. A control system, no matter how well conceived and operated, can provide only reasonable, not absolute, assurance that the objectives of the control system are met. In addition, the design of a control system must reflect the fact that there are resource constraints and the benefit of controls must be appropriate relative to their costs.

If our management is unable to certify the effectiveness of our internal controls or if our independent registered public accounting firm cannot render an opinion on the effectiveness of our internal control over financial reporting, or if material weaknesses in our internal controls are identified, we could be subject to regulatory scrutiny and a loss of public confidence, which could harm our business and cause a decline in our common stock price. In addition, if we do not maintain adequate financial and management personnel, processes and controls, we may not be able to accurately report our financial performance on a timely basis, which could cause a decline in our common stock price and harm our ability to raise capital. Failure to accurately report our financial performance on a timely basis could also jeopardize our continued listing on The NASDAQ Stock Market LLC or any other stock exchange on which our common stock may be listed. Delisting of our common stock on any exchange could reduce the liquidity of the market for our common stock, which could reduce the price of our common stock and increase the volatility of our common stock price.

The Market Price for Our Common Stock Might Be Volatile and Could Result in a Decline in the Value of Your Investment.

The price at which our common stock trades may be volatile. The market price of our common stock could be subject to significant fluctuations in response to our operating results, general trends and prospects for the retail industry, announcements by our competitors, analyst recommendations, our ability to meet or exceed analysts' or investors' expectations, the condition of the financial markets and other factors. In addition, the stock market in recent years has experienced extreme price and volume fluctuations that often have been unrelated or disproportionate to the operating performance of companies. These fluctuations, as well as general economic and market conditions, may adversely

affect the market price of our common stock notwithstanding our actual operating performance.

Item 1B. Unresolved Staff Comments

None.

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Item 2. Properties

We lease all of our store locations and expect to continue our practice of leasing rather than owning. Our leases typically provide for 5 to 10 year initial terms, many with the ability for us (or the landlord) to terminate the lease at specified points during the term if net sales at the leased premises do not reach a certain annual level. Many of our leases provide for payment of percentage rent (i.e., a percentage of net sales in excess of a specified level), and the rate of increase in key ancillary charges is generally capped.

As current leases expire, we believe we have the option to obtain favorable lease renewals for present store locations or obtain new leases for equivalent or better locations in the same general area. To date, we have not experienced unusual difficulty in either renewing or extending leases for existing locations or securing leases for suitable locations for new stores.

We currently lease one central distribution facility, consisting of 771,000 square feet, located in Jackson, Tennessee. We also lease 303,000 square feet of additional warehouse space at a second location in Jackson, Tennessee, which services our e-commerce fulfillment, and we lease additional overflow warehouse space in Jackson, Tennessee on a month to month basis. We currently lease 76,000 square feet of office space in Brentwood, Tennessee.

The following table indicates the states where our stores are located and the number of stores within each state as of February 3, 2018:

| State | Number of Stores | State | Number of Stores |
|----------------|------------------|---------------|------------------|
| Texas | 62 | New Jersey | 9 |
| Florida | 39 | Ohio | 9 |
| California | 25 | Arkansas | 8 |
| Georgia | 25 | Oklahoma | 8 |
| North Carolina | 23 | New York | 6 |
| Tennessee | 18 | Colorado | 5 |
| Alabama | 16 | Kansas | 5 |
| Arizona | 16 | Minnesota | 5 |
| Louisiana | 15 | Wisconsin | 5 |
| Illinois | 13 | Maryland | 4 |
| Pennsylvania | 12 | Nevada | 4 |
| Virginia | 12 | Delaware | 3 |
| Missouri | 11 | Iowa | 2 |
| Mississippi | 11 | North Dakota | 2 |
| Indiana | 10 | Nebraska | 2 |
| Michigan | 10 | New Mexico | 2 |
| South Carolina | 10 | West Virginia | 1 |
| Kentucky | 9 | Wyoming | 1 |
| | | Total | 418 |

Item 3. Legal Proceedings

We were named as a defendant in a putative class action filed in April 2017 in the United States District Court for the Western District of Pennsylvania, *Gennock v. Kirkland's, Inc.* The Complaint alleges that we, in violation of federal law, published more than the last five digits of a credit or debit card number on customers' receipts. We deny the material allegations of the complaint. On January 9, 2018, the District Court denied our motion to dismiss this matter. On January 31, 2018, the Court granted our motion to stay the proceedings in our case pending the Third Circuit's decision in *Kamal v. J. Crew Group, Inc.*, No. 17-2345 (3d. Cir.). The J. Crew case presents the exact same standing issues as our case, but in J. Crew the defendant won its motion to dismiss. The Third Circuit heard oral argument in the J. Crew case on February 9, 2018, and a decision is expected later this spring or summer. We continue to believe that the case is without merit and intend to vigorously defend ourselves against the allegations. The matter is covered by insurance, and we do not believe that the case will have a material adverse effect on our consolidated financial condition, operating results or cash flows.

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We are also party to other pending legal proceedings and claims that arise in the normal course of business. Although the outcome of such proceedings and claims cannot be determined with certainty, our management is of the opinion that it is unlikely that such proceedings and any claims in excess of insurance coverage will have a material effect on our consolidated financial condition, operating results or cash flows.

Item 4. Mine Safety Disclosures

Not applicable.

PART II

Item 5. Market for Registrant's Common Equity, Related Stockholder Matters and Issuer Purchases of Equity Securities

Our common stock is listed on The Nasdaq Stock Market, LLC ("Nasdaq") under the symbol "KIRK". We commenced trading on Nasdaq on July 11, 2002. On March 16, 2018, there were approximately 42 holders of record and approximately 3,818 beneficial owners of our common stock. The following table sets forth the high and low last sale prices of our common stock for the periods indicated.

| | Fiscal 2017 | | Fiscal 2016 | |
|----------------|-------------|---------|-------------|---------|
| | High | Low | High | Low |
| First Quarter | \$13.88 | \$10.88 | \$17.51 | \$11.57 |
| Second Quarter | \$12.18 | \$8.64 | \$16.41 | \$13.02 |
| Third Quarter | \$12.49 | \$8.23 | \$15.51 | \$11.90 |
| Fourth Quarter | \$13.20 | \$10.61 | \$17.22 | \$11.66 |

Dividend Policy

There have been no dividends declared on any class of our common stock during the past three fiscal years, except on May 21, 2015, the Company announced that its Board of Directors authorized a special cash dividend of \$1.50 per share on its common stock. The special dividend of \$26.0 million was paid on June 19, 2015 to stockholders of record as of the close of business on June 5, 2015. Our senior credit facility restricts our ability to pay cash dividends. See "Item 7. Management's Discussion and Analysis of Financial Condition and Results of Operations – Liquidity and Capital Resources – Revolving Credit Facility." Future cash dividends, if any, will be determined by our Board of Directors and will be based upon our earnings, capital requirements, financial condition, debt covenants and other factors deemed relevant by our Board of Directors.

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Stock Price Performance Graph

This graph shows changes in the value of Kirkland's stock as compared to the S&P 500 Index and the S&P Retail Index from February 2, 2013 to February 3, 2018 (the Company's fiscal year-end). The comparison assumes that \$100 was invested on February 2, 2013 in the Company's common stock and in each of the foregoing indices and in each case assumes reinvestment of dividends.

COMPARISON OF 5 YEAR CUMULATIVE TOTAL RETURN

Among Kirkland's, Inc., the S&P 500 Index and the S&P Retail Index

Issuer Repurchases of Equity Securities

On August 22, 2017, the Company announced that its Board of Directors authorized a stock repurchase plan providing for the purchase in the aggregate of up to \$10 million of the Company's outstanding common stock. In fiscal 2017, the Company repurchased and retired 51,923 shares of common stock at an aggregate cost of approximately \$604,000 under this repurchase plan. As of February 3, 2018, the Company had approximately \$9.4 million remaining under the plan.

Shares of common stock repurchased by the Company during the fourth quarter of fiscal 2017, ended February 3, 2018, were as follows:

| Period | Total Number of Shares Repurchased | Average Price Paid per Share | Total Number of Shares Purchased as Part of Publicly Announced Program | Maximum Dollar Value of Shares that May Yet Be Purchased (in 000s) |
|--|------------------------------------|------------------------------|--|--|
| October 29, 2017 to November 25, 2017 | 14,230 | \$ 11.76 | 14,230 | \$ 9,615 |
| November 26, 2017 to December 30, 2017 | 2,000 | 11.69 | 2,000 | 9,592 |
| December 31, 2017 to February 3, 2018 | 16,792 | 11.65 | 16,792 | 9,396 |
| Total | 33,022 | \$ 11.70 | 33,022 | \$ 9,396 |

Repurchases of shares are made in accordance with applicable securities laws and may be made from time to time in the open market or by negotiated transactions. The amount and timing of repurchases is based on a variety of factors, including stock acquisition price, regulatory limitations and other market and economic factors. The stock repurchase plan does not require the Company to repurchase any specific number of shares, and the Company may terminate the plan at any time.

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Item 6. Selected Financial Data

The following selected financial data is derived from our consolidated financial statements. The data below should be read in conjunction with Item 7. "Management's Discussion and Analysis of Financial Condition and Results of Operations" and our consolidated financial statements and notes thereto.

| | Fiscal Year ⁽¹⁾ | | | | | |
|--|---|-----------|-----------|-----------|-----------|---|
| | 2017 | 2016 | 2015 | 2014 | 2013 | |
| | (Numbers in thousands, except store, square footage data and per share amounts) | | | | | |
| Summary of Operations | | | | | | |
| Net sales ⁽²⁾ | \$634,117 | \$594,328 | \$561,807 | \$507,621 | \$460,563 | |
| Gross profit ⁽³⁾ | 207,536 | 202,492 | 202,501 | 188,712 | 168,294 | |
| Operating expenses ⁽³⁾ | 198,184 | 185,493 | 176,310 | 160,071 | 144,302 | |
| Operating income | 9,352 | 16,999 | 26,191 | 28,641 | 23,992 | |
| Income before income taxes | 9,816 | 16,975 | 26,097 | 28,820 | 23,959 | |
| Net income | 5,296 | 11,046 | 16,573 | 17,814 | 14,530 | |
| GAAP diluted earnings per share | \$0.33 | \$0.68 | \$0.94 | \$1.00 | \$0.82 | |
| Dividends declared per common share outstanding | \$— | \$— | \$1.50 | \$— | \$— | |
| Other Financial Data | | | | | | |
| Comparable store sales increase (decrease) ⁽⁴⁾ | 0.3 | % (2.9 |)% 2.9 | % 6.1 | % 0.5 | % |
| Number of stores at year end | 418 | 404 | 376 | 344 | 324 | |
| Average net sales per store ⁽⁵⁾ | \$1,389 | \$1,385 | \$1,454 | \$1,441 | \$1,383 | |
| Average net sales per gross square foot ⁽⁶⁾ | \$176 | \$179 | \$191 | \$191 | \$186 | |
| Average net sales per selling square foot ⁽⁷⁾ | \$238 | \$241 | \$257 | \$257 | \$251 | |
| Average gross square footage per store at fiscal year end | 7,893 | 7,798 | 7,666 | 7,550 | 7,464 | |
| Merchandise margin as a percentage of net sales ⁽⁸⁾ | 54.3 | % 54.5 | % 54.7 | % 55.4 | % 54.5 | % |
| Gross profit as a percentage of net sales ⁽³⁾ | 32.7 | % 34.1 | % 36.0 | % 37.2 | % 36.5 | % |
| Operating expenses as a percentage of net sales | 31.3 | % 31.2 | % 31.4 | % 31.5 | % 31.3 | % |
| Effective tax rate | 46.0 | % 34.9 | % 36.5 | % 38.2 | % 39.4 | % |
| Return on assets (ROA) ⁽⁹⁾ | 1.9 | % 4.4 | % 6.7 | % 7.3 | % 6.6 | % |
| Return on equity (ROE) ⁽¹⁰⁾ | 3.9 | % 8.7 | % 12.2 | % 12.4 | % 11.5 | % |
| Balance Sheet Data | | | | | | |
| Current assets | \$177,399 | \$153,040 | \$127,780 | \$163,791 | \$150,504 | |
| Current liabilities | \$96,940 | \$74,441 | \$59,495 | \$57,380 | \$52,647 | |
| Working capital | \$80,459 | \$78,599 | \$68,285 | \$106,411 | \$97,857 | |
| Total assets | \$299,197 | \$270,146 | \$235,256 | \$256,949 | \$232,671 | |
| Total liabilities | \$158,436 | \$136,333 | \$115,561 | \$105,887 | \$97,442 | |
| Total shareholders' equity | \$140,761 | \$133,813 | \$119,695 | \$151,062 | \$135,229 | |

⁽¹⁾ Fiscal 2017 includes 53 weeks. Other fiscal years presented include 52 weeks.

Net sales includes gift card breakage revenue of approximately \$0.8 million in fiscal 2017, as compared to

⁽²⁾ approximately \$1.1 million, \$1.0 million, \$0.9 million, and \$1.1 million in fiscal years 2016, 2015, 2014, and 2013, respectively.

⁽³⁾ Prior periods have been adjusted for supply chain and store-related depreciation expense being reclassified from operating expenses to gross profit. Amounts related to supply chain and store depreciation expense that were reclassified from operating expenses to gross profit are approximately \$19.0 million, \$16.3 million, \$14.2 million and \$12.5 million for fiscal 2016, 2015, 2014 and 2013, respectively.

⁽⁴⁾

Comparable store sales are calculated by including new stores in the comparable store sales base on the first day of the month following the 13th full fiscal month of sales. Stores closed during the year are included in the comparable store sales calculation only for the full fiscal months of the year in which the stores were open. Relocated stores are removed

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from the comparable store base when the existing store closes, and the new replacement store is added into the comparable store sales calculation after 13 full fiscal months of activity. The e-commerce store is included in comparable store sales. The fiscal 2017 comparable store sales increase is shown on a 52-week basis.

- (5) Based on the average net sales of all stores that were open at both the beginning and end of the period and excludes e-commerce store sales and gift card breakage revenue.
- (6) Calculated using the gross square footage of all stores open at both the beginning and the end of the period.
- (7) Calculated using the selling square footage (excluding storage, receiving and office space square footage) of all stores open at both the beginning and the end of the period.
Merchandise margin is calculated as net sales minus product cost of sales (including inbound freight, inventory shrinkage and loyalty reward program charges). Merchandise margin excludes outbound freight costs (including e-commerce shipping), store occupancy costs, central distribution costs and depreciation of leasehold improvements, equipment and other property in our stores and distribution centers.
- (8) Return on assets equals net income divided by average total assets.
- (9) Return on equity equals net income divided by average total shareholders' equity.

Item 7. Management's Discussion and Analysis of Financial Condition and Results of Operations

The following discussion should be read with our consolidated financial statements and related notes included elsewhere in this Form 10-K. A number of the matters and subject areas discussed in "Management's Discussion and Analysis of Financial Condition and Results of Operations", "Business" and elsewhere in this Form 10-K are not limited to historical or current facts and deal with potential future circumstances and developments and are accordingly "forward-looking statements." You are cautioned that such forward-looking statements, which may be identified by words such as "anticipate," "believe," "expect," "estimate," "intend," "plan" and similar expressions, are only predictions and actual events or results may differ materially.

Our fiscal year is comprised of the 52 or 53-week period ending on the Saturday closest to January 31. Accordingly, fiscal 2017 represented the 53 weeks ended on February 3, 2018. Fiscal 2016 represented the 52 weeks ended on January 28, 2017. Fiscal 2015 represented the 52 weeks ended on January 30, 2016.

Introduction

We are a specialty retailer of home décor in the United States, operating 418 stores in 36 states as of February 3, 2018, as well as an e-commerce enabled website, www.kirklands.com. Our stores present a broad selection of distinctive merchandise, including holiday décor, framed art, furniture, ornamental wall décor, fragrance and accessories, mirrors, lamps, decorative accessories, textiles, housewares gifts, artificial floral products, frames, clocks and outdoor living items. Our stores offer an extensive assortment of holiday merchandise during seasonal periods as well as items carried throughout the year suitable for gift-giving. We provide our customers an engaging shopping experience characterized by a diverse, ever-changing merchandise selection reflecting current styles at prices which provide discernible value. This combination of ever-changing and stylish merchandise, value pricing and a stimulating online and store experience has led to our emergence as a leader in home décor and enabled us to develop a strong customer base.

Overview of Key Financial Measures

Net sales and gross profit are the most significant drivers to our operating performance. Net sales consists of all merchandise sales to customers, gift card breakage revenue and shipping revenue associated with e-commerce sales, net of returns and excludes sales taxes. Our net sales for fiscal 2017 increased by 6.7% to \$634.1 million from \$594.3 million in fiscal 2016. The net sales increase in fiscal 2017 resulted primarily from the net growth in the store base of 14 stores, increased e-commerce sales and a slight increase in comparable store sales. Comparable store sales, including the increase in e-commerce sales, increased 0.3% for fiscal 2017 on a 52-week basis. We use comparable store sales to measure our ability to achieve sales increases from stores that have been open for at least 13 full fiscal months. Stores closed during the year are included in the comparable store sales calculation only for the full fiscal months of the year the stores were open. Relocated stores are removed from the comparable store base when the existing store closes, and the new replacement store is added into the comparable store sales calculation after 13 full fiscal months of activity. Increases in comparable store sales are an important factor in maintaining or increasing the profitability of existing stores.

Gross profit is the difference between net sales and cost of sales. Cost of sales has various distinct components including: product cost of sales (including inbound freight, inventory shrinkage and loyalty reward program charges), store occupancy costs (including rent and depreciation of leasehold improvements and other property and equipment), outbound freight costs (including

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e-commerce shipping) and central distribution costs (including operational costs and depreciation of leasehold improvements and other property and equipment). Product and outbound freight costs are variable, while occupancy and central distribution costs are largely fixed.

Accordingly, gross profit expressed as a percentage of net sales can be influenced by many factors including overall sales performance. For fiscal 2017, gross profit increased 2.5% to \$207.5 million from \$202.5 million for fiscal 2016. Gross profit percentage for fiscal 2017 decreased to 32.7% of net sales from 34.1% of net sales for fiscal 2016, due primarily to higher outbound freight costs, lower merchandise margins and higher central distribution costs.

Operating expenses, including the costs of operating our stores and corporate headquarters, are also an important component of our operating performance. Compensation and benefits comprise the majority of our operating expenses. Operating expenses contain fixed and variable costs, and managing the operating expense ratio (operating expenses expressed as a percentage of net sales) is an important focus of management as we seek to increase our overall profitability. Operating expenses include cash costs as well as non-cash costs such as depreciation and amortization associated with corporate and omni-channel property and equipment. Because many operating expenses are fixed costs, and because operating costs tend to rise over time, increases in comparable store sales typically are necessary to prevent meaningful increases in the operating expense ratio. Operating expenses can also include certain costs that are of a one-time or non-recurring nature. While these costs must be considered to understand fully our operating performance, we typically identify such costs separately where significant in the consolidated statements of income so that we can evaluate comparable expense data across different periods.

Strategic Areas of Emphasis

We opened 31 new stores and closed 17 stores in fiscal 2017 compared to 42 new store openings and 14 store closures in fiscal 2016. For fiscal 2017, we ended the year with 418 stores versus 404 stores at the end of fiscal 2016, representing a 3.5% increase in store units and a 4.7% increase in store square footage. We expect to open 20 to 25 new locations during fiscal 2018 and expect to close approximately 10 to 15 locations. The timing of the new store openings will be equally spread over the first three quarters of the fiscal year, while closings will be weighted heavier toward the first half of the fiscal year. We are slowing the pace of our new store growth in fiscal 2018 compared to recent years as we prioritize sustained improvement in overall sales productivity before embarking on more aggressive store expansion plans.

The following table summarizes our stores in terms of size as of February 3, 2018 and January 28, 2017:

| | As of February 3, 2018 | As of January 28, 2017 |
|----------------------------------|------------------------------|------------------------------|
| Number of stores | 418 | 404 |
| Square footage | 3,299,172 | 3,150,311 |
| Average square footage per store | 7,893 | 7,798 |

An important part of our growth strategy includes investing in technology to provide the infrastructure to support our future needs. Looking forward, we are focusing on advancing our omni-channel model and improving our supply chain. We plan to further develop our e-commerce capabilities by adding numerous new features and functions, including implementation of a “Buy Online, Pick Up in Store” fulfillment option, expanding our vendor direct shipping business and improving our mobile experience. We view these projects as essential and supportive to the execution of our omni-channel growth strategy.

Our cash balances increased from \$63.9 million at January 28, 2017 to \$80.2 million at February 3, 2018 reflecting our operating performance and changes in working capital. Our objective is to finance all of our operating and investing activities for fiscal 2018 with cash provided by operations as we have done in fiscal 2017. We expect that capital expenditures for fiscal 2018 will range from \$26 million to \$29 million, before landlord construction allowances for new stores. Fiscal 2018 capital expenditures are expected to be driven primarily by new store openings and investments in omni-channel and supply chain capabilities.

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Fiscal 2017 Compared to Fiscal 2016

Results of operations. The table below sets forth selected results of our operations both in dollars (in thousands) and as a percentage of net sales for the periods indicated:

| | Fiscal 2017 | | Fiscal 2016 | | Change | | |
|---|-------------|--------|-------------|--------|-----------|----------|---|
| | \$ | % | \$ | % | \$ | % | |
| Net sales | 634,117 | 100.0% | 594,328 | 100.0% | 39,789 | 6.7 | % |
| Cost of sales ⁽¹⁾ | 426,581 | 67.3 | 391,836 | 65.9 | 34,745 | 8.9 | |
| Gross profit | 207,536 | 32.7 | 202,492 | 34.1 | 5,044 | 2.5 | |
| Operating expenses: | | | | | | | |
| Compensation and benefits | 116,895 | 18.4 | 110,277 | 18.5 | 6,618 | 6.0 | |
| Other operating expenses | 74,299 | 11.7 | 68,873 | 11.6 | 5,426 | 7.9 | |
| Depreciation (exclusive of depreciation included in cost of sales) ⁽¹⁾ | 6,990 | 1.1 | 6,343 | 1.1 | 647 | 10.2 | |
| Operating income | 9,352 | 1.5 | 16,999 | 2.9 | (7,647) | (45.0) | |
| Interest expense | 275 | — | 276 | — | (1) | (0.4) | |
| Other income, net | (739) | — | (252) | — | (487) | 193.3 | |
| Income before income taxes | 9,816 | 1.5 | 16,975 | 2.9 | (7,159) | (42.2) | |
| Income tax expense | 4,520 | 0.7 | 5,929 | 1.0 | (1,409) | (23.8) | |
| Net income | \$5,296 | 0.8 % | \$11,046 | 1.9 % | \$(5,750) | (52.1)% | |

Beginning in the fourth quarter of 2017, supply chain and store-related depreciation expense has been reclassified from depreciation to cost of sales on the financial statements. Prior year balances have also been reclassified to reflect this change. This reclassification increased cost of sales, thereby decreasing gross profit, by approximately \$20.2 million and \$19.0 million for the fiscal years ended February 3, 2018 and January 28, 2017, respectively. This reclassification had no impact on net sales, operating income, net income or earnings per share.

Net sales. Net sales increased 6.7% to \$634.1 million for fiscal 2017 compared to \$594.3 million for fiscal 2016. The net sales increase of \$39.8 million in fiscal 2017 resulted primarily from net-new store sales growth of approximately \$28.3 million in addition to an increase in total comparable store sales of approximately \$1.5 million on a 52-week basis. The impact of the 53rd week in fiscal 2017 accounted for a \$10.0 million increase in overall sales. On a 52-week basis, comparable store sales, including e-commerce sales, increased 0.3% for fiscal 2017 compared to a decrease of 2.9% for fiscal 2016. In fiscal 2017, the e-commerce business increased 36.7% versus the prior year period, while comparable store sales at brick-and-mortar stores decreased 2.7% on a 52-week basis. The increase in e-commerce comparable sales was due to an increase in website traffic led by a strong increase in transactions combined with an increase in average order value. The decrease in brick-and-mortar comparable stores sales was driven by a decrease in transactions resulting from lower traffic, partially offset by higher conversion. Average ticket also increased year-over-year due to a higher average unit retail price, partially offset by fewer items per transaction. Merchandise categories that contributed positively to fiscal 2017 comparable store sales included holiday, floral and furniture. Merchandise categories performing below last year's level were art, textiles and housewares.

Gross profit. Gross profit as a percentage of net sales decreased approximately 140 basis points from 34.1% in fiscal 2016 to 32.7% in fiscal 2017. The overall decrease in gross profit margin was due primarily to higher outbound freight costs, lower merchandise margins and higher central distribution costs. Outbound freight costs increased approximately 95 basis points as a percentage of net sales, primarily as a result of higher e-commerce shipping costs due to the continued expansion of this channel. Merchandise margin decreased approximately 25 basis points from 54.5% in fiscal 2016 to 54.3% in fiscal 2017. The decrease in merchandise margin was primarily due to a general increase in promotional offers and a growing mix of third-party drop ship sales which was partially offset by a higher initial retail price and the elimination of stacking coupon offers. Merchandise margin also benefited from favorable shrink results and a decrease in expenses related to our loyalty program. Central distribution costs increased approximately 20 basis points as a percentage of net sales due in part to higher labor costs related to supply chain operational bottlenecks during peak inventory periods.

Compensation and benefits. Compensation and benefits as a percentage of net sales decreased approximately 20 basis points from 18.5% in fiscal 2016 to 18.4%% in fiscal 2017 primarily as a result of lower stock-based compensation expense due to forfeitures.

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Other operating expenses. Other operating expenses as a percentage of net sales increased approximately 10 basis points from 11.6% in fiscal 2016 to 11.7% in fiscal 2017. The increase as a percentage of net sales was primarily due to the deleverage of comparable store sales.

Income tax expense. We recorded income tax expense of \$4.5 million, or 46.0% of pre-tax income, during fiscal 2017 compared to income tax expense of \$5.9 million, or 34.9% of pre-tax income, during the prior year period. The increase in the tax rate reflects a one-time adjustment to deferred tax asset and liability balances due to the new Tax Cuts and Jobs Act (the "Act"), which reduced the U.S. federal corporate tax rate from 35% to 21% and a change in an accounting rule for taxes associated with share-based compensation which requires the inclusion of excess tax benefits and deficiencies as a component of our income tax expense. We have made a reasonable estimate of the effects of the Act on our existing deferred tax balances as of February 3, 2018 and recognized approximately \$419,000 of tax expense as a component of income tax expense associated with the revaluation of our deferred tax asset and liability balances based on the new federal rate of 21%. However, we are still analyzing certain aspects of the Act and are refining our calculations which could potentially affect the measurement of these balances in future periods.

Net income. As a result of the foregoing, we reported net income of \$5.3 million, or \$0.33 per diluted share, for fiscal 2017 compared to net income of \$11.0 million, or \$0.68 per diluted share, for fiscal 2016.

Fiscal 2016 Compared to Fiscal 2015

Results of operations. The table below sets forth selected results of our operations both in dollars (in thousands) and as a percentage of net sales for the periods indicated:

| | Fiscal 2016 | | Fiscal 2015 | | Change | | |
|---|-------------|--------|-------------|--------|-------------|--------|--------|
| | \$ | % | \$ | % | \$ | % | |
| Net sales | 594,328 | 100.0% | 561,807 | 100.0% | 32,521 | 5.8 | % |
| Cost of sales ⁽¹⁾ | 391,836 | 65.9 | 359,306 | 64.0 | 32,530 | 9.1 | |
| Gross profit | 202,492 | 34.1 | 202,501 | 36.0 | (9) |) | — |
| Operating expenses: | | | | | | | |
| Compensation and benefits | 110,277 | 18.5 | 102,471 | 18.2 | 7,806 | 7.6 | |
| Other operating expenses | 68,873 | 11.6 | 67,950 | 12.1 | 923 | 1.4 | |
| Depreciation (exclusive of depreciation included in cost of sales) ⁽¹⁾ | 6,343 | 1.1 | 5,889 | 1.0 | 454 | 7.7 | |
| Operating income | 16,999 | 2.9 | 26,191 | 4.7 | (9,192) |) | (35.1) |
| Interest expense | 276 | — | 346 | 0.1 | (70) |) | (20.2) |
| Other income, net | (252) |) | (252) |) | — | — | |
| Income before income taxes | 16,975 | 2.9 | 26,097 | 4.6 | (9,122) |) | (35.0) |
| Income tax expense | 5,929 | 1.0 | 9,524 | 1.7 | (3,595) |) | (37.7) |
| Net income | \$11,046 | 1.9 | % \$16,573 | 2.9 | % \$(5,527) | (33.3) | % |

Beginning in the fourth quarter of 2017, supply chain and store-related depreciation expense has been reclassified from depreciation to cost of sales on the financial statements. Prior year balances have also been reclassified to reflect this change. This reclassification increased cost of sales, thereby decreasing gross profit, by approximately \$19.0 million and \$16.3 million for the fiscal years ended January 28, 2017 and January 30, 2016, respectively. This reclassification had no impact on net sales, operating income, net income or earnings per share.

Net sales. Net sales increased 5.8% to \$594.3 million for fiscal 2016 compared to \$561.8 million for fiscal 2015. The net sales increase of \$32.5 million in fiscal 2016 resulted primarily from net-new store sales growth of approximately \$47.8 million, partially offset by a decrease in total comparable store sales of approximately \$15.3 million.

Comparable store sales, including e-commerce sales, decreased 2.9% for fiscal 2016 compared to an increase of 2.9% for fiscal 2015. In fiscal 2016, the e-commerce business increased 22.4% versus the prior year period, while comparable store sales at brick-and-mortar stores decreased 4.7%. The decrease in brick-and-mortar comparable stores sales was driven by a decrease in transactions resulting from lower traffic, partially offset by higher conversion. Average ticket also decreased slightly year-over-year due to fewer items per transaction, partially offset by a higher average unit retail price. Merchandise categories performing below last year's level were art and textiles. Merchandise

categories that contributed positively to fiscal 2016 comparable store sales included holiday and furniture. The

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increase in e-commerce comparable sales was due to an increase in website traffic coupled with an increase in conversion, slightly offset by a decrease in average order size.

Gross profit. Gross profit as a percentage of net sales decreased approximately 190 basis points from 36.0% for fiscal 2015 to 34.1% in fiscal 2016. The overall decrease in gross profit margin was due primarily to deleveraging of store occupancy, central distribution and outbound freight costs, as well as lower merchandise margins. Store occupancy costs increased approximately 100 basis points as a percentage of net sales, primarily due to a combination of deleverage from lower comparable store sales and higher new store occupancy costs. Our central distribution costs increased approximately 60 basis points as a percentage of net sales primarily due to the addition of a 303,000 square-foot fulfillment facility in Jackson, Tennessee. We began fulfilling e-commerce orders out of this facility in the first quarter of 2016, which resulted in additional startup, labor and operating costs. Merchandise margin decreased approximately 20 basis points from 54.7% of net sales in fiscal 2015 to 54.5% of net sales in fiscal 2016. The decrease as a percentage of net sales was primarily driven by increased promotional activity to stimulate traffic and manage inventory levels, partially offset by lower inbound freight costs as compared to fiscal 2015. Outbound freight costs increased approximately 10 basis points as a percentage of net sales, driven by both increased e-commerce sales and a shift in our e-commerce business to more ship-to-home sales, which carry a higher fulfillment cost. These increases were partially offset by lower outbound-to-store shipping expense.

Compensation and benefits. Compensation and benefits as a percentage of net sales increased approximately 30 basis points from 18.2% in fiscal 2015 to 18.5% for fiscal 2016, primarily due to deleverage from lower comparable store sales and higher employee benefit expenses.

Other operating expenses. Other operating expenses as a percentage of net sales decreased approximately 50 basis points from 12.1% for fiscal 2015 to 11.6% for fiscal 2016. The decrease as a percentage of net sales was primarily due to lower workers' compensation and general liability expense, advertising costs, professional and legal fees and travel costs.

Income tax expense. We recorded income tax expense of \$5.9 million, or 34.9% of pre-tax income, during fiscal 2016 compared to income tax expense of \$9.5 million, or 36.5% of pre-tax income, during the prior year period. The decrease in the tax rate reflects the reversal of unrecognized tax benefits due to the lapse of the statute of limitations in Q4 2016.

Net income. As a result of the foregoing, we reported net income of \$11.0 million, or \$0.68 per diluted share, for fiscal 2016 compared to net income of \$16.6 million, or \$0.94 per diluted share, for fiscal 2015.

Liquidity and Capital Resources

Our principal capital requirements are for working capital and capital expenditures. Working capital consists mainly of merchandise inventories offset by accounts payable, which typically reach their peak in the early portion of the fourth quarter of each fiscal year. Capital expenditures primarily relate to new store openings; existing store expansions, remodels or relocations; and purchases of equipment or information technology assets for our stores (including e-commerce), distribution facilities and corporate headquarters. Historically, we have funded our working capital and capital expenditure requirements with internally generated cash.

Cash flows from operating activities. Net cash provided by operating activities was \$45.1 million, \$51.9 million and \$33.2 million for fiscal 2017, fiscal 2016 and fiscal 2015, respectively. Net cash provided by operating activities depends heavily on operating performance, changes in working capital and the timing and amount of payments for income taxes. The decrease in the amount of net cash provided by operations in fiscal 2017 compared to fiscal 2016 was primarily the result of a decline in operating performance and timing of tax payments, partially offset by the timing of accounts payable payments. The increase in the amount of net cash provided by operations in fiscal 2016 compared to fiscal 2015 was primarily the result of changes in working capital, partially offset by a decline in operating performance. Inventory increased over the prior year period due to the growth in store count and e-commerce, as well as gaining control and ownership of inventory earlier in the supply chain from our new west coast distribution operation. This also resulted in a corresponding increase in our accounts payable, thereby having a net positive effect on cash provided by operating activities in fiscal year 2016 compared to fiscal year 2015.

Cash flows from investing activities. Net cash used in investing activities was \$28.4 million, \$32.2 million and \$35.1 million for fiscal 2017, fiscal 2016 and fiscal 2015, respectively. For each period presented, the amounts of cash used

in investing activities consisted principally of capital expenditures related to new store construction, existing store expenditures, distribution center projects and information technology projects, including investments in our omni-channel systems. The decrease in capital expenditures in fiscal 2017 compared to fiscal 2016 was primarily due to less new stores opened in fiscal 2017 compared to 2016. The decrease in capital expenditures in fiscal 2016 compared to fiscal 2015 was primarily due to less new store construction,

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distribution center projects and existing store projects. During fiscal 2017, we opened 31 stores compared to 42 stores in fiscal 2016 and 43 stores in fiscal 2015.

Cash flows from financing activities. Net cash used in financing activities was \$0.5 million, \$0.2 million and \$52.8 million for fiscal 2017, fiscal 2016 and fiscal 2015, respectively. During fiscal 2017, we repurchased and retired approximately \$0.6 million of common stock. No shares were repurchased or dividends issued during fiscal 2016. Net cash used in fiscal 2015 primarily related to a special cash dividend of \$26.0 million and the repurchase and retirement of common stock of \$25.2 million. During fiscal 2017, fiscal 2016 and fiscal 2015, we did not make any draws on our revolving credit facility.

Senior credit facility. During the period of August 19, 2011 through February 26, 2016, we were party to an Amended and Restated Credit Agreement (the “2011 Credit Agreement”) with Bank of America, N.A. as administrative agent and collateral agent, and the lenders named therein (the “Lenders”). The 2011 Credit Agreement included a senior secured revolving credit facility of \$50 million, a swingline availability of \$5 million and a maturity date of August 2016. Borrowings under the 2011 Credit Agreement bore interest at an annual rate equal to LIBOR plus a margin ranging from 175 to 225 basis points with no LIBOR floor, and the fee paid to the Lenders on the unused portion of the credit facility was 37.5 basis points per annum.

On February 26, 2016, we entered into a Joinder and First Amendment to Amended and Restated Credit Agreement (the “2016 Credit Agreement”). The 2016 Credit Agreement increased our senior secured revolving credit facility from \$50 million to \$75 million, increased the swingline availability from \$5 million to \$10 million and extended the maturity date from August 2016 to February 2021, along with adding a \$25 million incremental accordion feature. Borrowings under the 2016 Credit Agreement bear interest at an annual rate equal to LIBOR plus a margin ranging from 125 to 175 basis points with no LIBOR floor, and the fee paid to the Lenders on the unused portion of the credit facility is 25 basis points per annum.

Borrowings under the Credit Agreements are subject to certain customary conditions and contain customary events of default, including, without limitation, failure to make payments, a cross-default to certain other debt, breaches of covenants, breaches of representations and warranties, a change in control, certain monetary judgments and bankruptcy and ERISA events. Upon any such event of default, the principal amount of any unpaid loans and all other obligations under the Credit Agreements may be declared immediately due and payable. The maximum availability under the facility is limited by a borrowing base formula which consists of a percentage of eligible inventory and eligible credit card receivables, less reserves.

We are subject to an Amended and Restated Security Agreement (“Security Agreement”) with our Lenders. Pursuant to the Security Agreement, we pledged and granted to the administrative agent, for the benefit of itself and the secured parties specified therein, a lien on and security interest in all of the rights, title and interest in substantially all of our assets to secure the payment and performance of the obligations under the Credit Agreements.

As of February 3, 2018, we were in compliance with the covenants in the 2016 Credit Agreement, and there were no outstanding borrowings under the credit facility, with approximately \$53.4 million available for borrowing.

As of February 3, 2018, our balance of cash and cash equivalents was approximately \$80.2 million. We did not borrow from our credit facility during fiscal 2017, nor do we expect any borrowings during fiscal 2018. We believe that the combination of our cash balances and cash flow from operations will be sufficient to fund our planned capital expenditures and working capital requirements for at least the next twelve months.

Share repurchase authorization. On August 22, 2017, we announced that our Board of Directors authorized a stock repurchase plan providing for the purchase in the aggregate of up to \$10 million of our outstanding common stock. Repurchases of shares are made in accordance with applicable securities laws and may be made from time to time in the open market or by negotiated transactions. The amount and timing of repurchases is based on a variety of factors, including stock acquisition price, regulatory limitations and other market and economic factors. The stock repurchase program does not require us to repurchase any specific number of shares, and we may terminate the repurchase program at any time. For the year ended February 3, 2018, we repurchased and retired 51,923 shares of common stock at an aggregate cost of approximately \$604,000 under this repurchase plan. As of February 3, 2018, we had approximately \$9.4 million remaining under the plan.

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Contractual Obligations

The following table identifies payment obligations for the periods indicated under our current contractual arrangements. The amounts set forth below reflect contractual obligations as of February 3, 2018. The timing and/or the amount of the payments may be changed in accordance with the terms of the contracts or new contractual obligations may be added. A summary of our contractual obligations and other commercial commitments as of February 3, 2018 is listed below (in thousands):

| | Amount of Commitment per Fiscal Period | | | | |
|---|--|-----------|----------------|----------------|------------|
| | Total | 2018 | 2019 - 2020 | 2021 - 2022 | Thereafter |
| Operating leases ⁽¹⁾ | \$364,193 | \$66,979 | \$120,038 | \$87,095 | \$90,081 |
| Purchase obligations ⁽²⁾ | 85,658 | 85,658 | — | — | — |
| Construction commitments ⁽³⁾ | 1,456 | 1,456 | — | — | — |
| Total | \$451,307 | \$154,093 | \$120,038 | \$87,095 | \$90,081 |

(1) These amounts represent future minimum lease payments under non-cancellable operating leases.

(2) Purchase obligations consist entirely of open purchase orders of merchandise inventory as of February 3, 2018; such orders are generally cancellable at our discretion until the order has been shipped.

(3) These amounts represent commitments for new store construction projects.

Related Party Transactions

In July 2009, we entered into a Vendor Agreement with a related party vendor to purchase merchandise inventory. The vendor is considered a related party because its principal owner is the spouse of one of our two Vice Presidents of Merchandising. The table below sets forth selected results related to this vendor in dollars (in thousands) and percentages for the periods indicated:

| | 53 Weeks Ended February 3, 2018 | 52 Weeks Ended January 28, 2017 | 52 Weeks Ended January 30, 2016 |
|---|--|--|--|
| Related Party Vendor | | | |
| Purchases | \$57,427 | \$44,703 | \$39,178 |
| Purchases as a percent of total merchandise purchases | 21.5 % | 17.6 % | 14.8 % |
| Cost of Sales | \$51,646 | \$40,560 | \$35,170 |
| Payable amounts outstanding at fiscal year end | \$7,523 | \$5,008 | \$2,258 |

Off-Balance Sheet Arrangements

None.

Seasonality and Quarterly Results

We have historically experienced and expect to continue to experience substantial seasonal fluctuations in our net sales and operating income. We believe this is the general pattern typical of our segment of the retail industry and, as a result, expect that this pattern will continue in the future. Our quarterly results of operations may also fluctuate significantly as a result of a variety of other factors, including the timing of new store openings, net sales contributed by new stores, shifts in the timing of certain holidays and competition. Consequently, comparisons between quarters are not necessarily meaningful and the results for any quarter are not necessarily indicative of future results.

Our strongest sales period is the fourth quarter of our fiscal year when we generally realize a disproportionate amount of our net sales and a substantial majority of our operating and net income. In anticipation of the increased sales activity during the fourth quarter of our fiscal year, we purchase large amounts of inventory and hire temporary staffing help for our stores. Our operating performance could suffer if net sales were below seasonal norms during the fourth quarter of our fiscal year.

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The following table sets forth certain unaudited financial and operating data for Kirkland's in each fiscal quarter during fiscal 2017 and fiscal 2016 (dollars in thousands). The unaudited quarterly information includes all normal recurring adjustments that we consider necessary for a fair statement of the information shown.

| | Fiscal 2017 Quarter Ended | | | |
|--|---------------------------|------------------|---------------------|---------------------|
| | April 29, 2017 | July 29, 2017 | October 28, 2017 | February 3, 2018 |
| Net sales | \$132,841 | \$131,683 | \$144,979 | \$224,614 |
| Gross profit ⁽¹⁾ | 42,848 | 40,086 | 45,471 | 79,131 |
| Operating (loss) income | (2,278) | (5,696) | (3,767) | 21,093 |
| Net (loss) income | (1,435) | (3,772) | (2,362) | 12,865 |
| (Loss) earnings per share: | | | | |
| Basic | (0.09) | (0.24) | (0.15) | 0.80 |
| Diluted | (0.09) | (0.24) | (0.15) | 0.79 |
| Stores open at end of period | 401 | 406 | 415 | 418 |
| Comparable store net sales (decrease) increase | (3.8)% | 1.2 % | 0.7 % | 2.0 % |
| | Fiscal 2016 Quarter Ended | | | |
| | April 30, 2016 | July 30, 2016 | October 29, 2016 | January 28, 2017 |
| Net sales | \$129,911 | \$123,017 | \$138,240 | \$203,160 |
| Gross profit ⁽¹⁾ | 45,054 | 37,563 | 45,680 | 74,195 |
| Operating income (loss) | 1,524 | (5,895) | (1,608) | 22,978 |
| Net income (loss) | 916 | (3,567) | (846) | 14,543 |
| Earnings (loss) per share: | | | | |
| Basic | 0.06 | (0.22) | (0.05) | 0.91 |
| Diluted | 0.06 | (0.22) | (0.05) | 0.90 |
| Stores open at end of period | 382 | 391 | 401 | 404 |
| Comparable store net sales increase (decrease) | 0.5 % | (4.3)% | (2.3)% | (4.6)% |

Beginning in the fourth quarter of 2017, supply chain and store-related depreciation expense has been reclassified from depreciation to cost of sales on the Consolidated Statements of Income. Prior year balances have also been reclassified to reflect this change. This reclassification increased cost of sales, thereby decreasing gross profit, by approximately \$4.8 million, \$4.9 million, \$5.1 million and \$5.4 million for the quarters ended April 29, 2017, July 29, 2017, October 28, 2017, and February 3, 2018, respectively, with equal and offsetting decreases to depreciation. ⁽¹⁾ This reclassification increased cost of sales, thereby decreasing gross profit, by approximately \$4.5 million, \$4.7 million, \$4.8 million and \$5.0 million for the quarters ended April 30, 2016, July 30, 2016, October 29, 2016, and January 28, 2017, respectively, with equal and offsetting decreases to depreciation expense. This reclassification had no impact on net sales, operating income, net income or earnings per share.

Inflation

We do not believe that our operating results have been materially affected by inflation during the preceding three fiscal years. There can be no assurance, however, that our operating results will not be adversely affected by inflation in the future.

Critical Accounting Policies and Estimates

The discussion and analysis of our financial condition and the results of our operations are based upon our consolidated financial statements, which have been prepared in accordance with accounting principles generally accepted in the United States. The preparation of these financial statements requires us to make estimates that affect the reported amounts contained in the financial statements and related disclosures. We base our estimates on historical experience and on various other assumptions which are believed to be reasonable under the circumstances. Actual results may differ from these estimates. Our critical accounting policies are discussed in the notes to our consolidated

financial statements. Certain judgments and estimates utilized in implementing these accounting policies are likewise discussed in the notes to our consolidated financial statements. The following discussion aggregates the various critical accounting policies addressed throughout the financial statements, the judgments and uncertainties

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affecting the application of these policies and the likelihood that materially different amounts would be reported under varying conditions and assumptions.

Inventory valuation — Our inventory is stated at the lower of cost or net realizable value, net of reserves and allowances, with cost determined using the average cost method with average cost approximating current cost. The carrying value of our inventory is affected by reserves for shrinkage and obsolescence.

We estimate as a percentage of sales the amount of shrinkage that has occurred between the most recently completed store physical count and the end of the financial reporting period based upon historical physical inventory count results. Management adjusts these estimates based on changes, if any, in the trends yielded by our physical inventory counts, which occur throughout the fiscal year. Historically the variation between our recorded estimates and observed results has been insignificant, and although possible, significant future variation is not expected. If our estimated shrinkage reserve varied by 10% from the amount recorded, the carrying value of inventory would have changed approximately \$162,000 as of February 3, 2018.

We also evaluate the cost of our inventory by category and class of merchandise in relation to the estimated sales price. This evaluation is performed to ensure that we do not carry inventory at a value in excess of the amount we expect to realize upon the sale of the merchandise. Our reserves for excess inventory and inventory obsolescence (in connection with which we reduce merchandise inventory to the lower of cost or net realizable value) are also estimated based upon our historical experience of selling goods below cost. Historically, the variation between our estimates to account for excess and obsolete inventory and actual results has been insignificant. As of February 3, 2018, our reserve for obsolescence was approximately \$360,000.

Impairments — In accordance with the provisions of Financial Accounting Standards Board (“FASB”) Accounting Standards Codification (“ASC”) 360, “Property, Plant, and Equipment”, we evaluate the recoverability of the carrying amounts of long-lived assets whenever events or changes in circumstances indicate that the carrying values may not be recoverable. This review includes the evaluation of individual underperforming retail stores and assessing the recoverability of the carrying values of the assets related to such stores. Future cash flows are projected for the remaining lease life. The key assumptions used to determine the estimated cash flows for these stores include net sales and gross margin performance, payroll and related items, occupancy costs and other costs to operate. We calculate the fair values of long-lived assets using the age-life method. Under this method, the replacement cost of an asset is estimated and reduced by depreciation based on the effective age of the asset and its expected useful life. This method takes into consideration the fact that we will continue to use these assets based on a presumed investment decision where the expected cash flows from operating the store are greater than the expected cash flows that result from not operating the store. If the estimated fair values are less than the carrying values of the assets, we record an impairment charge equal to the difference, if any, between the assets’ fair values and carrying values.

We have not made any material changes to our impairment loss assessment methodology in the financial periods presented. Additionally, we do not believe that there will be a material change in the estimates or assumptions we use to calculate long-lived asset impairment losses. However, if actual results are not consistent with our estimates and assumptions used in estimating future cash flows and asset fair values, we may be exposed to losses that could be material.

Insurance reserves — Workers’ compensation, general liability and employee medical insurance programs are predominately self-insured. It is our policy to record a self-insurance liability using estimates of claims incurred but not yet reported or paid, based on historical claims experience and trends. As of February 3, 2018, our net self-insurance reserve estimates related to workers’ compensation, general liability and employee medical insurance programs were \$7.6 million compared to \$5.0 million as of January 28, 2017. The assumptions made by management in estimating our self-insurance reserves include consideration of historical cost experience, judgments about the present and expected levels of cost per claim and retention levels. We utilize various methods, including analyses of historical trends and actuarial methods, to estimate the cost to settle reported claims and claims incurred, but not yet reported. As we obtain additional information and refine our methods regarding the assumptions and estimates we use to recognize liabilities incurred, we will adjust our reserves accordingly.

Actuarial methods are used to develop estimates of the future ultimate claim costs based on the claims incurred as of the balance sheet date. Management believes that the various assumptions developed and actuarial methods used to

determine our self-insurance reserves are reasonable and provide meaningful data and information that management uses to make its best estimate of our exposure to these risks. Arriving at these estimates, however, requires a significant amount of subjective judgment by management; and, as a result, these estimates are uncertain and our actual exposure may be different from our estimates. For example, changes in our assumptions about health care costs, the severity of accidents, the average size of claims and other factors could cause actual claim costs to vary materially from our assumptions and estimates, causing our reserves to be understated or overstated. For instance, a 10% change in our self-insurance liabilities would have affected pre-tax income by approximately \$759,000 for fiscal 2017.

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Income taxes — We record income tax liabilities utilizing known obligations and estimates of potential obligations. A deferred tax asset or liability is recognized whenever there are future tax effects from existing temporary differences and operating loss and tax credit carryforwards. We record a valuation allowance to reduce deferred tax assets to the balance that is more likely than not to be realized. We must make estimates and judgments on future taxable income, considering feasible tax planning strategies and taking into account existing facts and circumstances, to determine the proper valuation allowance. When we determine that deferred tax assets could be realized in greater or lesser amounts than recorded, the asset balance and income statement reflects the change in the period such determination is made. Due to changes in facts and circumstances and the estimates and judgments that are involved in determining the proper valuation allowance, differences between actual future events and prior estimates and judgments could result in adjustments to this valuation allowance. We use an estimate of our annual effective tax rate at each interim period based on the facts and circumstances available at that time, while the actual effective tax rate is calculated at year-end. Additionally, our income tax returns are subject to audit by United States federal, state and local tax authorities, which include questions regarding our tax filing positions including the timing and amount of deductions and the allocation of income among various tax jurisdictions. In evaluating the tax exposures associated with our filing positions, we record reserves for probable exposures. We adjust our tax contingencies reserve and income tax provision in the period in which actual results of a settlement with tax authorities differs from our established reserve, the statute of limitations expires for the relevant tax authority to examine the tax position or when more information becomes available. Our tax contingencies reserve contains uncertainties because management is required to make assumptions and to apply judgment to estimate the exposures associated with our various filing positions and whether or not the minimum requirements for recognition of tax benefits have been met. We do not believe that there is a reasonable likelihood that there will be a material change in the reserves established for tax benefits not recognized. Although we believe our judgments and estimates are reasonable, actual results could differ, and we may be exposed to losses or gains that could be material. We have no unrecognized tax benefit reserve at February 3, 2018.

Stock-based compensation — We have stock-based compensation plans which include incentive and non-qualified stock options, restricted stock units and an employee stock purchase plan. See Note 6, Stock-Based Compensation, to the Notes to the Consolidated Financial Statements included in Item 8, Financial Statements and Supplementary Data, of this Form 10-K, for a complete discussion of our stock-based compensation programs. We recognize stock-based compensation expense based on the fair value of the respective awards. We estimate the fair value of our stock option awards as of the grant date based upon a Black-Scholes option pricing model. We estimate the fair value of our restricted stock units as of the grant date utilizing the closing price of our stock on that date. The compensation expense associated with these awards is recorded in the consolidated statements of income with a corresponding credit to common stock.

The Black-Scholes option pricing model requires the input of highly subjective assumptions. These assumptions include estimating the length of time employees will retain their stock options before exercising them (“expected term”) and the estimated volatility of our common stock price over the expected term. Changes in the subjective assumptions can materially affect the estimate of fair value of stock-based compensation and, consequently, the related amount recognized in the consolidated statements of income.

We update our assumptions at each grant date. Historically, there have not been significant changes in our estimates or assumptions used to determine stock-based compensation expense. We have not experienced a significant increase in the estimated fair value of awards granted during fiscal 2017, fiscal 2016 or fiscal 2015. If actual results are not consistent with our estimates or assumptions, we may be exposed to changes in stock-based compensation expense that could be material. A 10% change in our stock-based compensation expense for the year ended February 3, 2018 would have affected pre-tax income by approximately \$213,000.

Item 7A. Quantitative and Qualitative Disclosure About Market Risk

As of February 3, 2018, we had no outstanding borrowings under our revolving credit facility. We did not borrow from our credit facility during fiscal 2017, nor do we expect any borrowings during fiscal 2018. We were not engaged in any foreign exchange contracts, hedges, interest rate swaps, derivatives or other financial instruments with significant market risk as of February 3, 2018.

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Item 8. Financial Statements and Supplementary Data

The financial statements and schedules set forth below are filed on the indicated pages as part of this annual report on Form 10-K. The supplementary financial data is set forth under Item 7 of this annual report on Form 10-K.

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| <u>Consolidated Statements of Income for the 53 Weeks Ended February 3, 2018 and the 52 Weeks Ended January 28, 2017 and January 30, 2016</u> | <u>39</u> |
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REPORT OF INDEPENDENT REGISTERED PUBLIC ACCOUNTING FIRM

To the Shareholders and the Board of Directors of Kirkland's, Inc.

Opinion on the Internal Control Over Financial Reporting

We have audited Kirkland's, Inc.'s internal control over financial reporting as of February 3, 2018, based on criteria established in Internal Control — Integrated Framework issued by the Committee of Sponsoring Organizations of the Treadway Commission (2013 framework) (the COSO criteria). In our opinion, Kirkland's, Inc. (the Company) maintained, in all material respects, effective internal control over financial reporting as of February 3, 2018, based on the COSO criteria.

We also have audited, in accordance with the standards of the Public Company Accounting Oversight Board (United States) (PCAOB), the consolidated balance sheets of Kirkland's, Inc. as of February 3, 2018 and January 28, 2017, and the related consolidated statements of income, shareholders' equity and cash flows for each of the three fiscal years in the period ended February 3, 2018, and the related notes of the Company, and our report dated April 3, 2018 expressed an unqualified opinion thereon.

Basis for Opinion

The Company's management is responsible for maintaining effective internal control over financial reporting and for its assessment of the effectiveness of internal control over financial reporting included in the accompanying Management's Report on Internal Control Over Financial Reporting. Our responsibility is to express an opinion on the Company's internal control over financial reporting based on our audit. We are a public accounting firm registered with the PCAOB and are required to be independent with respect to the Company in accordance with U.S. federal securities laws and the applicable rules and regulations of the Securities and Exchange Commission and the PCAOB. We conducted our audit in accordance with the standards of the PCAOB. Those standards require that we plan and perform the audit to obtain reasonable assurance about whether effective internal control over financial reporting was maintained in all material respects.

Our audit included obtaining an understanding of internal control over financial reporting, assessing the risk that a material weakness exists, testing and evaluating the design and operating effectiveness of internal control based on the assessed risk, and performing such other procedures as we considered necessary in the circumstances. We believe that our audit provides a reasonable basis for our opinion.

Definition and Limitations of Internal Control over Financial Reporting

A company's internal control over financial reporting is a process designed to provide reasonable assurance regarding the reliability of financial reporting and the preparation of financial statements for external purposes in accordance with generally accepted accounting principles. A company's internal control over financial reporting includes those policies and procedures that (1) pertain to the maintenance of records that, in reasonable detail, accurately and fairly reflect the transactions and dispositions of the assets of the company; (2) provide reasonable assurance that transactions are recorded as necessary to permit preparation of financial statements in accordance with generally accepted accounting principles, and that receipts and expenditures of the company are being made only in accordance with authorizations of management and directors of the company; and (3) provide reasonable assurance regarding prevention or timely detection of unauthorized acquisition, use or disposition of the company's assets that could have a material effect on the financial statements.

Because of its inherent limitations, internal control over financial reporting may not prevent or detect misstatements. Also, projections of any evaluation of effectiveness to future periods are subject to the risk that controls may become inadequate because of changes in conditions, or that the degree of compliance with the policies or procedures may deteriorate.

/s/ Ernst & Young LLP
Nashville, Tennessee
April 3, 2018

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REPORT OF INDEPENDENT REGISTERED PUBLIC ACCOUNTING FIRM

To the Shareholders and the Board of Directors of Kirkland's, Inc.

Opinion on the Financial Statements

We have audited the accompanying consolidated balance sheets of Kirkland's, Inc. (the Company) as of February 3, 2018 and January 28, 2017, and the related consolidated statements of income, shareholders' equity and cash flows for each of the three fiscal years in the period ended February 3, 2018, and the related notes (collectively referred to as the "consolidated financial statements"). In our opinion, the consolidated financial statements present fairly, in all material respects, the financial position of the Company at February 3, 2018 and January 28, 2017, and the results of its operations and its cash flows for each of the three fiscal years in the period ended February 3, 2018, in conformity with U.S. generally accepted accounting principles.

We also have audited, in accordance with the standards of the Public Company Accounting Oversight Board (United States) (PCAOB), the Company's internal control over financial reporting as of February 3, 2018, based on criteria established in Internal Control-Integrated Framework issued by the Committee of Sponsoring Organizations of the Treadway Commission (2013 framework) and our report dated April 3, 2018 expressed an unqualified opinion thereon.

Basis for Opinion

These financial statements are the responsibility of the Company's management. Our responsibility is to express an opinion on the Company's financial statements based on our audits. We are a public accounting firm registered with the PCAOB and are required to be independent with respect to the Company in accordance with the U.S. federal securities laws and the applicable rules and regulations of the Securities and Exchange Commission and the PCAOB. We conducted our audits in accordance with the standards of the PCAOB. Those standards require that we plan and perform the audit to obtain reasonable assurance about whether the financial statements are free of material misstatement, whether due to error or fraud. Our audits included performing procedures to assess the risks of material misstatement of the financial statements, whether due to error or fraud, and performing procedures that respond to those risks. Such procedures include examining, on a test basis, evidence regarding the amounts and disclosures in the financial statements. Our audits also included evaluating the accounting principles used and significant estimates made by management, as well as evaluating the overall presentation of the financial statements. We believe that our audits provide a reasonable basis for our opinion.

/s/ Ernst & Young LLP

We have served as the Company's auditor since 2006.

Nashville, Tennessee

April 3, 2018

Table of ContentsKIRKLAND'S, INC.
CONSOLIDATED BALANCE SHEETS

| | February 3, 2018 | January 28, 2017 |
|--|-----------------------------------|---------------------|
| | (In thousands, except share data) | |
| ASSETS | | |
| Current assets: | | |
| Cash and cash equivalents | \$ 80,156 | \$ 63,937 |
| Inventories, net ⁽¹⁾ | 81,255 | 73,191 |
| Prepaid expenses and other current assets ⁽¹⁾ | 15,988 | 15,912 |
| Total current assets | 177,399 | 153,040 |
| Property and equipment: | | |
| Equipment | 20,835 | 19,525 |
| Furniture and fixtures | 80,299 | 78,492 |
| Leasehold improvements | 119,272 | 109,494 |
| Computer software and hardware | 59,331 | 52,740 |
| Projects in progress | 7,685 | 5,520 |
| Property and equipment, gross | 287,422 | 265,771 |
| Accumulated depreciation | (174,383) | (154,901) |
| Property and equipment, net | 113,039 | 110,870 |
| Deferred income taxes | 2,216 | 1,198 |
| Other assets | 6,543 | 5,038 |
| Total assets | \$ 299,197 | \$ 270,146 |
| LIABILITIES AND SHAREHOLDERS' EQUITY | | |
| Current liabilities: | | |
| Accounts payable | \$ 45,602 | \$ 32,890 |
| Accounts payable to related party vendor | 7,523 | 5,008 |
| Income taxes payable | 4,943 | 6,273 |
| Accrued expenses | 38,872 | 30,270 |
| Total current liabilities | 96,940 | 74,441 |
| Deferred rent | 53,303 | 52,656 |
| Deferred income taxes | — | 479 |
| Other liabilities | 8,193 | 8,757 |
| Total liabilities | 158,436 | 136,333 |
| Commitments and contingencies (Note 8) | | |
| Shareholders' equity: | | |
| Preferred stock, no par value, 10,000,000 shares authorized; no shares issued or outstanding at February 3, 2018, and January 28, 2017 | — | — |
| Common stock, no par value, 100,000,000 shares authorized; 15,977,239 and 15,906,635 shares issued and outstanding at February 3, 2018, and January 28, 2017, respectively | 167,501 | 165,245 |
| Accumulated deficit | (26,740) | (31,432) |
| Total shareholders' equity | 140,761 | 133,813 |
| Total liabilities and shareholders' equity | \$ 299,197 | \$ 270,146 |

⁽¹⁾ Refer to Note 1 for information about a reclassification of supplies inventory from inventories, net, to prepaid expenses and other current assets.

The accompanying notes are an integral part of these consolidated financial statements.

Table of ContentsKIRKLAND'S, INC.
CONSOLIDATED STATEMENTS OF INCOME

| | 53 Weeks Ended February 3, 2018 | 52 Weeks Ended January 28, 2017 | 52 Weeks Ended January 30, 2016 |
|---|--|--|--|
| | (In thousands, except per share data) | | |
| Net sales | \$634,117 | \$594,328 | \$561,807 |
| Cost of sales ⁽¹⁾ | 374,935 | 351,276 | 324,136 |
| Cost of sales related to merchandise purchased from related party vendor | 51,646 | 40,560 | 35,170 |
| Cost of sales | 426,581 | 391,836 | 359,306 |
| Gross profit | 207,536 | 202,492 | 202,501 |
| Operating expenses: | | | |
| Compensation and benefits | 116,895 | 110,277 | 102,471 |
| Other operating expenses | 74,299 | 68,873 | 67,950 |
| Depreciation (exclusive of depreciation included in cost of sales) ⁽¹⁾ | 6,990 | 6,343 | 5,889 |
| Total operating expenses | 198,184 | 185,493 | 176,310 |
| Operating income | 9,352 | 16,999 | 26,191 |
| Interest expense | 275 | 276 | 346 |
| Other income, net | (739) | (252) | (252) |
| Income before income taxes | 9,816 | 16,975 | 26,097 |
| Income tax expense | 4,520 | 5,929 | 9,524 |
| Net income | \$5,296 | \$11,046 | \$16,573 |
| Earnings per share: | | | |
| Basic | \$0.33 | \$0.70 | \$0.97 |
| Diluted | \$0.33 | \$0.68 | \$0.94 |
| Weighted average shares outstanding: | | | |
| Basic | 15,973 | 15,859 | 17,131 |
| Effect of dilutive common stock equivalents | 193 | 286 | 438 |
| Diluted | 16,166 | 16,145 | 17,569 |
| Dividends declared per common share outstanding | \$— | \$— | \$1.50 |

⁽¹⁾ Refer to Note 1 for information about a reclassification of supply-chain and store-related depreciation expense to cost of sales.

The accompanying notes are an integral part of these consolidated financial statements.

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KIRKLAND'S, INC.

CONSOLIDATED STATEMENTS OF SHAREHOLDERS' EQUITY

| | Common Stock | | Accumulated | Total |
|--|-----------------------------------|------------|-------------|----------------------|
| | Shares | Amount | Deficit | Stockholders' Equity |
| | (In thousands, except share data) | | | |
| Balance at January 31, 2015 | 17,127,875 | \$ 159,015 | \$ (7,953 |) \$ 151,062 |
| Employee stock purchases | 19,423 | 354 | — | 354 |
| Exercise of stock options | 475,450 | — | — | — |
| Restricted stock issued | 105,864 | — | — | — |
| Net share settlement of stock options and restricted stock | (301,253 |) (2,029 |) — | (2,029) |
| Tax benefit from exercise of stock options and vesting of restricted stock | — | 1,109 | — | 1,109 |
| Stock-based compensation expense | — | 3,773 | — | 3,773 |
| Repurchase and retirement of common stock | (1,652,678 |) (49 |) (25,147 |) (25,196) |
| Dividends paid | — | — | (25,951 |) (25,951) |
| Net income | — | — | 16,573 | 16,573 |
| Balance at January 30, 2016 | 15,774,681 | 162,173 | (42,478 |) 119,695 |
| Employee stock purchases | 31,879 | 369 | — | 369 |
| Exercise of stock options | 35,000 | — | — | — |
| Restricted stock issued | 96,751 | — | — | — |
| Net share settlement of stock options and restricted stock | (31,676 |) (263 |) — | (263) |
| Tax shortfall from exercise of stock options and vesting of restricted stock | — | (228 |) — | (228) |
| Stock-based compensation expense | — | 3,194 | — | 3,194 |
| Net income | — | — | 11,046 | 11,046 |
| Balance at January 28, 2017 | 15,906,635 | 165,245 | (31,432 |) 133,813 |
| Employee stock purchases | 34,963 | 328 | — | 328 |
| Exercise of stock options | 28,346 | — | — | — |
| Restricted stock issued | 103,479 | — | — | — |
| Net share settlement of stock options and restricted stock | (44,261 |) (206 |) — | (206) |
| Stock-based compensation expense | — | 2,134 | — | 2,134 |
| Repurchase and retirement of common stock | (51,923 |) — | (604 |) (604) |
| Net income | — | — | 5,296 | 5,296 |
| Balance at February 3, 2018 | 15,977,239 | \$ 167,501 | \$ (26,740 |) \$ 140,761 |

The accompanying notes are an integral part of these consolidated financial statements.

Table of ContentsKIRKLAND'S, INC.
CONSOLIDATED STATEMENTS OF CASH FLOWS

| | 53 Weeks Ended February 3, 2018 | 52 Weeks Ended January 28, 2017 | 52 Weeks Ended January 30, 2016 |
|---|---|--|--|
| | (In thousands) | | |
| Cash flows from operating activities: | | | |
| Net income | \$5,296 | \$ 11,046 | \$ 16,573 |
| Adjustments to reconcile net income to net cash provided by operating activities: | | | |
| Depreciation of property and equipment | 27,150 | 25,322 | 22,182 |
| Amortization of deferred rent | (8,147) | (5,779) | (5,260) |
| Amortization of debt issue costs | 54 | 89 | 77 |
| Loss on disposal of property and equipment | 173 | 313 | 145 |
| Stock-based compensation expense | 2,134 | 3,194 | 3,773 |
| Deferred income taxes | (1,497) | (2,242) | 742 |
| Changes in assets and liabilities: | | | |
| Inventories, net ⁽¹⁾ | (8,064) | (7,137) | (11,846) |
| Prepaid expenses and other current assets ⁽¹⁾ | (75) | 1,462 | (6,929) |
| Other noncurrent assets | (1,559) | (2,922) | 155 |
| Accounts payable | 11,644 | 7,672 | 2,040 |
| Accounts payable to related party vendor | 2,515 | 2,750 | 181 |
| Income taxes (refundable) payable | (1,331) | 1,363 | 324 |
| Accrued expenses and other current and noncurrent liabilities | 16,832 | 16,795 | 10,993 |
| Net cash provided by operating activities | 45,125 | 51,926 | 33,150 |
| Cash flows from investing activities: | | | |
| Proceeds from sales of property and equipment | — | 4 | — |
| Capital expenditures | (28,424) | (32,180) | (35,114) |
| Net cash used in investing activities | (28,424) | (32,176) | (35,114) |
| Cash flows from financing activities: | | | |
| Refinancing costs | — | (271) | — |
| Cash used in net share settlement of stock options and restricted stock | (206) | (263) | (2,029) |
| Employee stock purchases | 328 | 369 | 354 |
| Cash dividends paid to stockholders | — | — | (25,951) |
| Repurchase and retirement of common stock | (604) | — | (25,196) |
| Net cash used in financing activities | (482) | (165) | (52,822) |
| Cash and cash equivalents: | | | |
| Net increase (decrease) | 16,219 | 19,585 | (54,786) |
| Beginning of the year | 63,937 | 44,352 | 99,138 |
| End of the year | \$80,156 | \$ 63,937 | \$ 44,352 |
| Supplemental cash flow information: | | | |
| Interest paid | \$190 | \$ 159 | \$ 192 |
| Income taxes paid | \$7,614 | \$ 7,214 | \$ 8,300 |
| Supplemental schedule of non-cash activities: | | | |
| Non-cash accruals for purchases of property and equipment | \$2,427 | \$ 1,359 | \$ 2,572 |

⁽¹⁾ Refer to Note 1 for information about a reclassification of supplies inventory from inventories, net, to prepaid expenses and other current assets.

The accompanying notes are an integral part of these consolidated financial statements.

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KIRKLAND'S, INC.

NOTES TO CONSOLIDATED FINANCIAL STATEMENTS

Note 1 — Description of Business and Significant Accounting Policies

Kirkland's, Inc. (the "Company") is a specialty retailer of home décor in the United States with 418 stores in 36 states as of February 3, 2018. The consolidated financial statements of the Company include the accounts of Kirkland's, Inc. and its wholly-owned subsidiaries Kirkland's Stores, Inc., Kirkland's DC, Inc. and Kirkland's Texas, LLC. Significant intercompany accounts and transactions have been eliminated.

The preparation of the consolidated financial statements in conformity with accounting principles generally accepted in the United States requires management to make estimates and assumptions that affect the amounts reported in the consolidated financial statements and accompanying notes. Actual results could differ from the estimates and assumptions used.

Changes in estimates are recognized in the period when new information becomes available to management. Areas where the nature of the estimate makes it reasonably possible that actual results could materially differ from amounts estimated include, but are not limited to, impairment assessments on long-lived assets, asset retirement obligations, inventory reserves, self-insurance reserves, income tax liabilities, stock-based compensation, employee bonus accruals, gift card breakage, customer loyalty program accruals and contingent liabilities.

Fiscal year — The Company's fiscal year is comprised of the 52 or 53-week period ending on the Saturday closest to January 31. Accordingly, fiscal 2017 represented the 53 weeks ended on February 3, 2018, fiscal 2016 represented the 52 weeks ended on January 28, 2017 and fiscal 2015 represented the 52 weeks ended on January 30, 2016.

Reclassifications — Certain amounts in the fiscal 2016 consolidated financial statements have been reclassified to conform to the fiscal 2017 presentation. These reclassifications had no effect on reported net income.

In the first quarter of fiscal 2017, the Company adopted accounting guidance which affected the presentation in the statement of cash flows of excess tax benefits or deficiencies from the exercise of stock options. The Company has elected to apply the amendments using a retrospective transition method for all periods presented and therefore the presentation of previously reported excess tax benefits on the consolidated statements of cash flows has been changed to conform to the presentation used in the current period. As a result, approximately \$78,000 and \$1.1 million of excess tax benefits related to share-based awards which were previously classified as cash flows from financing activities have been reclassified as cash flows from operating activities for the fiscal years ended January 28, 2017 and January 30, 2016, respectively.

In the fourth quarter of fiscal 2017, the Company concluded that it was appropriate to classify supplies inventory in prepaid expenses and other current assets instead of inventories, net in the consolidated financial statements. This resulted in \$2.3 million reclassified from inventories, net, to prepaid expenses and other current assets on the consolidated balance sheet as of January 28, 2017, and \$2.3 million and \$2.2 million reclassified from inventories, net to prepaid expenses and other current assets in the changes in assets and liabilities section of the consolidated statements of cash flows for the fiscal years ended January 28, 2017 and January 30, 2016, respectively.

Also, during the fourth quarter of 2017, we reclassified supply chain and store-related depreciation expense to cost of sales whereas it was previously included in depreciation on our financial statements. We also reclassified prior year amounts to reflect this change. This reclassification increased cost of sales by approximately \$19.0 million and \$16.3 million for the fiscal years ended January 28, 2017 and January 30, 2016, respectively, with equal and offsetting decreases to depreciation. This reclassification had no impact on net sales, operating income, net income or earnings per share.

Certain other amounts in the fiscal 2016 and 2015 operating activities section of the consolidated statement of cash flows have been reclassified to conform to the fiscal 2017 presentation.

Cash equivalents — Cash and cash equivalents consist of cash on deposit in banks and payments due from banks for customer credit cards, as they generally settle within 24-48 hours.

Inventory — The Company's inventory is stated at the lower of cost or net realizable value, net of reserves and allowances, with cost determined using the average cost method, with average cost approximating current cost.

Inventory cost consists of the direct cost of merchandise including freight.

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The Company incurs various types of transportation and delivery costs in connection with inventory purchases and distribution. Such costs are included as a component of the overall cost of inventories and recognized as a component of cost of sales as the related inventory is sold.

The Company estimates the amount of shrinkage that has occurred through theft or damage and adjusts that amount to actual at the time of its physical inventory counts which occur throughout the fiscal year. The Company also evaluates the cost of inventory by category and class of merchandise in relation to the estimated sales price. This evaluation is performed to ensure that inventory is not carried at a value in excess of the amount expected to be realized upon the sale of the merchandise.

The Company receives various payments and allowances from vendors, including rebates and other credits. The amounts received are subject to the terms of vendor agreements, which generally do not state an expiration date, but are subject to ongoing negotiations that may be impacted in the future based on changes in market conditions and changes in the profitability, quality, or sell-through of the related merchandise. For all such vendor allowances, the Company records the vendor funds as a reduction of inventories. As the related inventory is sold, such allowances and credits are recognized as a reduction to cost of sales.

Prepaid expenses and other current assets — The Company recognizes assets for expenses paid but not yet incurred, as well as other items such as supplies inventory and miscellaneous receivables. As of February 3, 2018 and January 28, 2017, prepaid expenses and other current assets included receivables of approximately \$4.0 million and \$4.8 million, respectively, mainly related to incentives receivable from landlords in the form of construction allowances and receivables due from workers' compensation and general liability insurance companies.

Property and equipment — Property and equipment are stated at cost less accumulated depreciation. Depreciation is computed on a straight-line basis over the estimated useful lives of the respective assets. Furniture, fixtures and equipment are generally depreciated over five years. Leasehold improvements are amortized over the shorter of the useful life of the asset or the expected lease term, typically ranging from five to 10 years. Maintenance and repairs are expensed as incurred, and improvements are capitalized. Gains or losses on the disposition of fixed assets are recorded upon disposal of the related asset.

Cost of internal use software — The Company capitalizes the cost of computer software developed or obtained for internal use. Capitalized computer software costs consist primarily of payroll-related and consulting costs incurred during the application development stage. The Company expenses costs related to preliminary project assessments, research and development, re-engineering, training and application maintenance as they are incurred. Capitalized software costs are amortized on a straight-line basis over an estimated life of three to 10 years. For fiscal years 2017, 2016 and 2015, the Company recorded approximately \$7.1 million, \$6.1 million and \$5.3 million, respectively, for depreciation of capitalized software. The net book value of these assets totaled \$20.3 million and \$24.9 million at the end of fiscal years 2017 and 2016, respectively. At the end of fiscal years 2017 and 2016, property and equipment included capitalized computer software currently under development of \$4.7 million and \$3.1 million, respectively.

Asset retirement obligations — The Company recognizes a liability for the fair value of required asset retirement obligations ("ARO") when such obligations are incurred. The Company's AROs are primarily associated with leasehold improvements which, at the end of a lease, the Company is contractually obligated to remove in order to comply with the lease agreement. At the inception of a lease with such conditions, the Company records an ARO liability and a corresponding capital asset in an amount equal to the estimated fair value of the obligation. The liability is estimated based on various assumptions requiring management's judgment and is accreted to its projected future value over time. The capitalized asset is depreciated using the convention for depreciation of leasehold improvement assets. Upon satisfaction of the ARO conditions, any difference between the recorded ARO liability and the actual retirement costs incurred is recognized as an operating gain or loss in the consolidated statements of income. As of February 3, 2018 and January 28, 2017, the liability for asset retirement obligations was approximately \$722,000 and \$659,000, respectively.

Impairment of long-lived assets — The Company evaluates the recoverability of the carrying amounts of long-lived assets whenever events or changes in circumstances dictate that their carrying values may not be recoverable. This review includes the evaluation of individual underperforming retail stores and assessing the recoverability of the carrying values of the assets related to the stores. Future cash flows are projected for the remaining lease life. The

Company calculates the fair values of long-lived assets using the age-life method. If the estimated fair values are less than the carrying values of the assets, the Company records an impairment charge equal to the difference, if any, between the assets' fair values and carrying values.

Insurance reserves — Workers' compensation, general liability and employee medical insurance programs are predominately self-insured. It is the Company's policy to record a self-insurance liability using estimates of claims incurred but not yet reported or paid, based on historical claims experience and actuarial methods. Actual results can vary from estimates for many reasons, including, among others, inflation rates, claim settlement patterns, litigation trends and legal interpretations. The Company monitors

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its claims experience in light of these factors and revises its estimates of insurance reserves accordingly. The level of insurance reserves may increase or decrease as a result of these changing circumstances or trends.

During the fourth quarter of fiscal year 2017 and 2016, the Company recorded an adjustment related to changes in its actuarial estimates for workers' compensation and general liability reserves. The adjustments in the fourth quarter of fiscal 2017 and 2016 resulted in a quarter-over-quarter expense of approximately \$2.4 million (\$1.5 million after tax) and benefit of approximately \$1.7 million (\$1.1 million after tax), respectively, or (\$0.09) and \$0.07 per diluted share, respectively. As of February 3, 2018, the Company's net self-insurance reserve estimates related to workers' compensation and general liability were \$7.1 million compared to \$6.0 million as of January 28, 2017.

Customer loyalty program — The Company has established a loyalty program called the K Club, whereby members earn loyalty points in return for making purchases in the Company's stores, including the e-commerce store. Attaining specified loyalty point levels results in the issuance of discount certificates to the customer. The Company accrues for the expected liability associated with the discount certificates issued, as well as the accumulated points that have not yet resulted in the issuance of a certificate, adjusted for expected redemption rates. This liability is included as a component of accrued expenses on the consolidated balance sheet and the changes to the liability are included within cost of sales on the consolidated statements of income.

The Company has also established a private-label credit card program for its customers. Customers in the private label credit card program who enroll in K Club are eligible to earn loyalty rewards. The card program is operated and managed by a third-party bank that assumes all credit risk with no recourse to the Company.

Deferred rent — Many of the Company's operating leases contain predetermined fixed escalations of minimum rentals during the initial term. Additionally, the Company does not typically pay rent during the construction period for new stores. For these leases, the Company recognizes the related rental expense on a straight-line basis over the life of the lease commencing with the date of initial access to the leased space, and records the difference between amounts charged to operations and amounts paid as a liability. As of February 3, 2018, the cumulative net excess of recorded rent expense over lease payments totaled \$15.4 million, of which \$1.9 million was reflected as a current liability in accrued expenses and \$13.5 million was reflected as a noncurrent liability in deferred rent on the consolidated balance sheet. As of January 28, 2017, the cumulative net excess of recorded rent expense over lease payments totaled \$14.8 million, of which \$1.6 million was reflected as a current liability in accrued expenses and \$13.2 million was reflected as a noncurrent liability in deferred rent on the consolidated balance sheet.

The Company also receives incentives from landlords in the form of construction allowances. These construction allowances are recorded as deferred rent and amortized as a reduction to rent expense over the lease term. As of February 3, 2018, the unamortized amount of construction allowances totaled \$48.1 million, of which \$8.3 million was reflected as a current liability in accrued expenses and \$39.8 million was reflected as a noncurrent liability in deferred rent on the consolidated balance sheet. As of January 28, 2017, the unamortized amount of construction allowances totaled \$47.1 million, of which \$7.6 million was reflected as a current liability in accrued expenses and \$39.5 million was reflected as a noncurrent liability in deferred rent on the consolidated balance sheet.

Revenue recognition and sales returns — The Company recognizes revenue at the time of sale of merchandise to customers in its stores. e-commerce revenue is recorded at estimated time of delivery to the customer. Net sales include the sale of merchandise, net of returns, and exclude sales taxes. The Company estimates a liability for sales returns based on historical return trends, and the Company believes that its estimate for sales returns is an accurate reflection of future returns associated with past sales. However, as with any estimate, refund activity may vary from estimated amounts. At February 3, 2018, the Company had a liability of \$1.5 million reserved for sales returns compared to \$0.9 million at January 28, 2017.

Gift card sales are recognized as revenue when tendered for payment. While the Company honors all gift cards presented for payment, the Company determines the likelihood of redemption to be remote for certain gift card balances due to long periods of inactivity. The Company uses the redemption recognition method to account for breakage for unused gift card amounts where breakage is recognized as gift cards are redeemed for the purchase of goods based upon a historical breakage rate. In these circumstances, to the extent the Company determines there is no requirement for remitting card balances to government agencies under unclaimed property laws, such amounts are recognized in the consolidated statement of income as a component of net sales. The Company recognized

approximately \$0.8 million, \$1.1 million and \$1.0 million in gift card breakage revenue during fiscal 2017, fiscal 2016 and fiscal 2015, respectively.

Cost of sales — Cost of sales includes costs of product purchased from vendors, including inbound freight, receiving costs, inspection costs, warehousing costs, outbound freight, inventory damage and shrinkage, loyalty reward program charges, payroll and overhead associated with our distribution facility and its network, store occupancy costs and depreciation of leasehold improvements, equipment, and other property in our stores and distribution centers.

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Compensation and benefits — Compensation and benefits includes all store and corporate office salaries and wages and incentive pay as well as stock compensation, employee health benefits, 401(k) plan benefits, deferred compensation benefits, social security and unemployment taxes.

Stock-based compensation — Stock-based compensation includes expenses associated with stock option grants, restricted stock grants, and other transactions under the Company's stock plans. The Company recognizes compensation expense for its stock-based payments based on the fair value of the awards. The expense is recorded on a straight-line basis over the vesting period within compensation and benefits in the consolidated statements of income. See Note 6 — Stock-Based Compensation for further discussion.

Other operating expenses — Other operating expenses consist of such items as insurance, advertising, utilities, property taxes, supplies, travel, credit card processing and other bank fees, professional fees, losses on disposal of assets and various other store and corporate expenses.

Store pre-opening expenses — Store pre-opening expenses, which consist primarily of payroll and occupancy costs, are expensed as incurred.

Advertising expenses — Advertising costs are expensed in the period in which the related activity first takes place. These expenses include costs associated with specific marketing campaigns, direct mail, e-mail communications, paid search and other digital advertising, social media, public relations, in-store collateral and signage and other expenses related to the in-store experience. Total advertising expense was \$10.5 million, \$9.3 million and \$9.6 million for fiscal years 2017, 2016 and 2015, respectively.

Income taxes — Deferred tax assets and liabilities are recognized based on the differences between the financial statement and the tax law treatment of certain items. Realization of certain components of deferred tax assets is dependent upon the occurrence of future events. The Company records valuation allowances to reduce its deferred tax assets to the amount it believes is more likely than not to be realized. These valuation allowances can be impacted by changes in tax laws, changes to statutory tax rates, and future taxable income levels and are based on the Company's judgment, estimates and assumptions regarding those future events. In the event the Company were to determine that it would not be able to realize all or a portion of the net deferred tax assets in the future, the Company would increase the valuation allowance through a charge to income tax expense in the period that such determination is made.

Conversely, if the Company were to determine that it would be able to realize its deferred tax assets in the future, in excess of the net carrying amounts, the Company would decrease the recorded valuation allowance through a decrease to income tax expense in the period that such determination is made.

The Company provides for uncertain tax positions and the related interest and penalties, if any, based upon management's assessment of whether a tax benefit is more likely than not to be sustained upon examination by tax authorities. The Company recognizes interest and penalties accrued related to unrecognized tax benefits in income tax expense. To the extent the Company prevails in matters for which a liability for an unrecognized tax benefit is established or is required to pay amounts in excess of the liability, the Company's effective tax rate in a given financial statement period may be affected.

The Company's income tax returns are subject to audit by local, state and federal authorities, and the Company is typically engaged in various tax examinations at any given time. Tax contingencies often arise due to uncertainty or differing interpretations of the application of tax rules throughout the various jurisdictions in which the Company operates. The contingencies are influenced by items such as tax audits, changes in tax laws, litigation, appeals and experience with previous similar tax positions. The Company regularly reviews its tax reserves for these items and assesses the adequacy of the amount recorded. The Company evaluates potential exposures associated with its various tax filings by estimating a liability for uncertain tax positions based on a two-step process. The first step is to evaluate the tax position for recognition by determining if the weight of available evidence indicates that it is more likely than not that the position will be sustained on audit, including resolution of related appeals or litigation processes, if any. The second step requires estimation and measurement of the tax benefit as the largest amount that is more than 50% likely to be recognized upon settlement.

Sales and use taxes — Governmental authorities assess sales and use taxes on the sale and purchase of goods and services. The Company excludes taxes collected from customers in its reported sales results. Such amounts are reflected as accrued expenses until remitted to the taxing authorities.

Concentrations of risk — Most of the Company's merchandise is purchased through vendors in the United States who import the merchandise manufactured primarily in China. However, the Company believes alternative merchandise sources could be procured over a relatively short period of time.

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Fair value of financial instruments — Fair value is defined as the price that would be received to sell an asset or paid to transfer a liability (an exit price) in an orderly transaction between market participants on the measurement date. The Company uses a three-tier fair value hierarchy, which prioritizes the inputs used in measuring fair value. These tiers include: Level 1, defined as observable inputs such as quoted prices in active markets; Level 2, defined as inputs other than quoted prices in active markets that are either directly or indirectly observable; and Level 3, defined as unobservable inputs in which little or no market data exists, therefore requiring an entity to develop its own assumptions. The carrying amounts of cash and cash equivalents, accounts receivable, other current assets and accounts payable approximate fair value because of their short maturities. The Company also maintains deferred compensation plan as discussed further in Note 7 - Retirement Benefit Plans. The deferred compensation plan is funded, and the Company invests participant deferrals into trust assets, which are invested in a variety of mutual funds that are Level 1 inputs. The plan assets and plan liabilities are adjusted to fair value on a recurring basis.

Earnings per share — Basic earnings per share is computed by dividing net income by the weighted average number of shares outstanding during each period presented, which excludes non-vested restricted stock. Diluted earnings per share is computed by dividing net income by the weighted average number of shares outstanding plus the dilutive effect of stock equivalents outstanding during the applicable periods using the treasury stock method. Diluted earnings per share reflects the potential dilution that could occur if options to purchase stock were exercised into common stock and if outstanding grants of restricted stock were vested. Stock options that were not included in the computation of diluted earnings per share, because to do so would have been antidilutive, were approximately 686,000 shares, 629,000 shares and 316,000 shares for fiscal 2017, 2016 and 2015, respectively.

Comprehensive income — Comprehensive income does not differ from the consolidated net income presented in the consolidated statements of income.

Operating segments — The Company has determined that each of its stores is an operating segment. The operating performance of all stores has been aggregated into one reportable segment. The Company's operating segments are aggregated for financial reporting purposes because they are similar in each of the following areas: economic characteristics, class of consumer, nature of products and distribution methods. Revenues from external customers are derived from merchandise sales, and the Company does not rely on any major customers as a source of revenue. Across its store base, the Company operates one store format under the Kirkland's name in which each store offers the same general mix of merchandise with similar categories and similar customers. The Company believes that disaggregating its operating segments would not provide meaningful additional information.

Note 2 — Accrued Expenses

Accrued expenses are comprised of the following (in thousands):

| | February 3, 2018 | January 28, 2017 |
|--|---------------------|---------------------|
| Salaries and wages | \$ 5,704 | \$ 2,516 |
| Gift cards | 11,326 | 9,547 |
| Sales taxes | 2,596 | 1,875 |
| Deferred rent | 10,206 | 9,274 |
| Workers' compensation and general liability reserves | 3,137 | 2,225 |
| Loyalty reward certificates | 1,484 | 1,855 |
| Sales return reserve | 1,520 | 936 |
| Other | 2,899 | 2,042 |
| | \$ 38,872 | \$ 30,270 |

Note 3 — Income Taxes

Tax Cuts and Jobs Act

On December 22, 2017 the U.S. Government enacted comprehensive tax legislation commonly referred to as the Tax Cuts and Jobs Act (the "Act"). The Act makes broad and complex changes to the U.S. tax code, including but not limited to, reducing the U.S. federal corporate rate from 35% to 21% effective as of January 1, 2018, allowing full

expensing of qualified property acquired and placed in service after September 27, 2017, and imposing new limits on executive compensation and net interest expense.

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The Company has recognized the income tax effects of the Act in its financial statements for the year ended February 3, 2018 in accordance with Staff Accounting Bulletin No. 118, which provides guidance for the application of ASC 740 - Income Taxes in the period in which the Act was signed into law. While the Company has not yet completed its analysis, based on reasonable assumptions and available information, the Company has determined that its blended federal income tax rate for the year ended February 3, 2018 will be 33.7% and has recorded approximately \$419,000 of tax expense associated with the revaluation of its deferred tax asset and liability balances based on the new federal rate of 21%. If additional taxable items which are temporary in nature are later identified, this will increase the Company's current federal taxes payable at 33.7% and increase its deferred federal tax asset at 21%, resulting in additional expense.

The Company will continue to refine the calculations as additional analysis is completed. In addition, these estimates may also be affected as the Company gains a more thorough understanding of the tax law, including those related to state tax treatment.

Income Tax Provision

The Company's income tax expense is computed based on the federal statutory rates and the state statutory rates, net of related federal benefit. The Company's provision for income taxes consists of the following (in thousands):

| | 53 Weeks Ended February 3, 2018 | 52 Weeks Ended January 28, 2017 | 52 Weeks Ended January 30, 2016 |
|---------------------------------|--|--|--|
| Current tax expense: | | | |
| Federal | \$ 5,141 | \$ 7,325 | \$ 8,120 |
| State | 876 | 845 | 761 |
| Deferred tax (benefit) expense: | | | |
| Federal | (1,207) | (1,379) | 601 |
| State | (290) | (862) | 42 |
| | \$ 4,520 | \$ 5,929 | \$ 9,524 |

Income tax expense differs from the amount computed by applying the statutory federal income tax rate to pre-tax income. A reconciliation of income tax expense at the statutory federal income tax rate to the amount provided is as follows (in thousands):

| | 53 Weeks Ended February 3, 2018 | 52 Weeks Ended January 28, 2017 | 52 Weeks Ended January 30, 2016 |
|--|--|--|--|
| Tax at federal statutory rate | \$ 3,308 | \$ 5,941 | \$ 9,134 |
| State income taxes, net of federal benefit | 559 | 598 | 844 |
| Tax credits | (174) | (255) | (506) |
| Enactment of tax legislation | 419 | — | — |
| Unrecognized tax positions | (185) | (202) | — |
| Stock based compensation programs | 575 | 23 | 22 |
| Other | 18 | (176) | 30 |
| Income tax expense | \$ 4,520 | \$ 5,929 | \$ 9,524 |

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Deferred income taxes reflect the net tax effects of temporary differences between the carrying amounts of assets and liabilities for financial reporting purposes and the amounts used for income tax purposes. Significant components of the Company's deferred tax assets and liabilities are as follows (in thousands):

| | February 3, 2018 | January 28, 2017 |
|---|---------------------|---------------------|
| Deferred tax assets: | | |
| Accruals | \$ 2,884 | \$ 3,208 |
| Inventory valuation | 671 | 898 |
| State tax credit carryforwards | 197 | 190 |
| State net operating loss carryforwards | 14 | — |
| Deferred rent | 3,966 | 5,745 |
| Other | 3,933 | 5,922 |
| Total deferred tax assets | 11,665 | 15,963 |
| Valuation allowance for deferred tax assets | (73) | (56) |
| Net deferred tax assets | 11,592 | 15,907 |
| Deferred tax liabilities: | | |
| Depreciation | (8,742) | (14,421) |
| Prepaid assets | (634) | (767) |
| Total deferred tax liabilities | (9,376) | (15,188) |
| Net deferred tax assets | \$ 2,216 | \$ 719 |

As of February 3, 2018, the Company has state net operating loss carryforwards of approximately \$268,000 expiring in 2032 and state tax credit carryforwards of approximately \$249,000 expiring in years 2023 through 2028.

Future utilization of the deferred tax assets is evaluated by the Company and any valuation allowance is adjusted accordingly. At February 3, 2018, the Company recorded a \$73,000 valuation allowance related to state tax credit carryforwards. At January 28, 2017, there was a \$56,000 valuation allowance against the Company's deferred tax assets. Adjustments could be required in the future if the Company estimates that the amount of deferred tax assets to be realized is more or less than the net amount the Company has recorded.

The Company and one or more of its subsidiaries file income tax returns in the U.S. federal jurisdiction and various state and local jurisdictions. The Company is no longer subject to U.S. federal income tax examinations by authorities for years prior to 2014. With few exceptions, the Company is no longer subject to state and local income tax examinations for years prior to 2011. The Company is not currently engaged in any U.S. federal, state or local income tax examinations.

A reconciliation of the beginning and ending amount of unrecognized tax benefits is as follows:

| | 53 Weeks Ended February 3, 2018 | 52 Weeks Ended January 28, 2017 |
|---|---|--|
| | (In thousands) | |
| Balance at the beginning of the year | \$ 144 | \$ 307 |
| Reductions due to lapse of the statute of limitations | (144) | (163) |
| Balance at the end of the year | \$— | \$ 144 |

Included in the January 28, 2017 balance were \$144,000 of unrecognized tax benefits that, if recognized, would decrease the Company's effective tax rate. In fiscal 2017, the Company's unrecognized tax benefits were reduced by \$144,000 as a result of a lapse of the statute of limitations.

The Company accrues interest on unrecognized tax benefits as a component of income tax expense. Penalties, if incurred, would be recognized as a component of income tax expense. The Company had approximately \$122,000 accrued for the payment of interest and penalties associated with unrecognized tax benefits at January 28, 2017 and no amounts accrued as of February 3, 2018.

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Note 4 — Senior Credit Facility

During the period of August 19, 2011 through February 26, 2016, the Company was party to an Amended and Restated Credit Agreement (the “2011 Credit Agreement”) with Bank of America, N.A. as administrative agent and collateral agent, and the lenders named therein (the “Lenders”). The 2011 Credit Agreement included a senior secured revolving credit facility of \$50 million, a swingline availability of \$5 million and a maturity date of August 2016. Borrowings under the 2011 Credit Agreement bore interest at an annual rate equal to LIBOR plus a margin ranging from 175 to 225 basis points with no LIBOR floor, and the fee paid to the Lenders on the unused portion of the credit facility was 37.5 basis points per annum.

On February 26, 2016, the Company, entered into a Joinder and First Amendment to Amended and Restated Credit Agreement (the “2016 Credit Agreement”). The 2016 Credit Agreement increased the Company’s senior secured revolving credit facility from \$50 million to \$75 million, increased the swingline availability from \$5 million to \$10 million and extended the maturity date from August 2016 to February 2021 along with adding a \$25 million incremental accordion feature. Borrowings under the 2016 Credit Agreement bear interest at an annual rate equal to LIBOR plus a margin ranging from 125 to 175 basis points with no LIBOR floor, and the fee paid to the Lenders on the unused portion of the credit facility is 25 basis points per annum.

Borrowings under the Credit Agreements are subject to certain conditions and contain customary events of default, including, without limitation, failure to make payments, a cross-default to certain other debt, breaches of covenants, breaches of representations and warranties, a change in control, certain monetary judgments and bankruptcy and ERISA events. Upon any such event of default, the principal amount of any unpaid loans and all other obligations under the Credit Agreements may be declared immediately due and payable. The maximum availability under the facility is limited by a borrowing base formula which consists of a percentage of eligible inventory and eligible credit card receivables, less reserves.

The Company is subject to an Amended and Restated Security Agreement (“Security Agreement”) with its Lenders. Pursuant to the Security Agreement, the Company pledged and granted to the administrative agent, for the benefit of itself and the secured parties specified therein, a lien on and security interest in all of the rights, title and interest in substantially all of the Company’s assets to secure the payment and performance of the obligations under the Credit Agreements.

As of February 3, 2018, the Company was in compliance with the covenants in the 2016 Credit Agreement, and there were no outstanding borrowings under the credit facility, with approximately \$53.4 million available for borrowing.

Note 5 — Long-Term Leases

The Company leases retail store facilities, corporate office space, warehouse facilities and certain vehicles and equipment under operating leases with terms generally ranging up to 10 years and expiring at various dates through 2028. Most of the retail store lease agreements include renewal options and provide for minimum rentals. Some retail store lease agreements also contain contingent rentals based on sales performance in excess of specified minimums. Rent expense under operating leases including cash rent, straight-line rent for lease escalations and construction allowance amortization is as follows (in thousands):

| | 53 Weeks Ended February 3, 2018 | 52 Weeks Ended January 28, 2017 | 52 Weeks Ended January 30, 2016 |
|-----------------|--|--|--|
| Minimum rent | \$ 57,330 | \$ 53,329 | \$ 46,073 |
| Contingent rent | 1,786 | 2,019 | 2,509 |
| | \$ 59,116 | \$ 55,348 | \$ 48,582 |

Future minimum lease payments under all operating leases with initial terms of one year or more consist of the following:

(In thousands)

| | |
|------|----------|
| 2018 | \$66,979 |
| 2019 | 63,221 |
| 2020 | 56,817 |

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| | |
|------------------------------|-----------|
| 2021 | 47,666 |
| 2022 | 39,429 |
| Thereafter | 90,081 |
| Total minimum lease payments | \$364,193 |

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Note 6 — Stock-Based Compensation

Stock-based compensation — Stock-based compensation includes stock option grants, restricted stock unit grants, and other transactions under the Company’s equity plans. Total stock-based compensation expense (a component of compensation and benefits) was approximately \$2.1 million, \$3.2 million and \$3.8 million for fiscal years 2017, 2016 and 2015, respectively. Included in stock-based compensation expense for fiscal 2015 is approximately \$600,000 of stock-based compensation expense that resulted from the accelerated vesting of stock options and restricted stock units upon the retirement of the Company’s former Chief Executive Officer.

On June 4, 2013, the Company adopted the Kirkland’s, Inc. Amended and Restated 2002 Equity Incentive Plan (the “2002 Plan”), replacing the plan adopted in July 2002. The 2002 Plan provides for the award of restricted stock, restricted stock units (“RSUs”), incentive stock options, non-qualified stock options and stock appreciation rights with respect to shares of common stock to employees, directors, consultants and other individuals who perform services for the Company. The 2002 Plan is authorized to provide awards for up to a maximum of 3,500,000 shares of common stock.

As of February 3, 2018, options to purchase 1,239,201 shares of common stock were outstanding under the 2002 Plan at exercise prices ranging from \$1.11 to \$25.52 per share. As of February 3, 2018, there were 245,700 RSUs outstanding under the 2002 Plan with fair value grant prices ranging from \$8.98 to \$25.52 per share. Shares reserved for future stock-based grants under the 2002 Plan was 737,000 at February 3, 2018.

Stock options — The Company allows for the settlement of vested stock options on a net share basis (“net settled stock options”), instead of settlement with a cash payment (“cash settled stock options”), if so desired by the holder. With net settled stock options, the employee does not surrender any cash or shares upon exercise. Rather, the Company withholds the number of shares to cover the option exercise price and the minimum statutory tax withholding obligations from the shares that would otherwise be issued upon exercise. The settlement of vested stock options on a net share basis results in fewer shares issued by the Company. Options issued to employees under the 2002 Plan have maximum contractual terms of 10 years and generally vest ratably over 3 or 4 years.

As of February 3, 2018, there were 554,995 outstanding in-the-money options. The aggregate intrinsic value of in-the-money options outstanding and options exercisable as of February 3, 2018 was approximately \$1.4 million and \$0.9 million, respectively. The weighted average grant date fair values of options granted during fiscal 2017, fiscal 2016 and fiscal 2015 were \$4.23, \$6.48 and \$12.06, respectively. The intrinsic value of options exercised was approximately \$0.1 million in fiscal 2017, \$0.3 million in fiscal 2016, and \$6.1 million in fiscal 2015. At February 3, 2018, unrecognized stock compensation expense related to the unvested portion of outstanding stock options was approximately \$2 million, which is expected to be recognized over a weighted average period of 2.3 years.

Stock option activity for the fiscal year ended February 3, 2018 was as follows:

| | Number of Options | Weighted Average Exercise Price | Weighted Average Remaining Contractual Term (in years) |
|-----------------------------|----------------------|---------------------------------------|--|
| Balance at January 28, 2017 | 1,191,568 | \$ 14.52 | |
| Options granted | 245,000 | 8.98 | |
| Options exercised | (28,346) | 9.09 | |
| Options forfeited | (169,021) | 16.91 | |
| Balance at February 3, 2018 | 1,239,201 | \$ 13.22 | 5.4 |
| Options Exercisable As of: | | | |
| February 3, 2018 | 837,888 | \$ 13.62 | 3.9 |

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The fair value of each option is recorded as compensation expense on a straight-line basis over the applicable vesting period. The Company has estimated the fair value of all stock option awards as of the date of the grant by applying the Black-Scholes option pricing model. The application of this valuation model involves assumptions that are judgmental and highly subjective in the determination of compensation expense. The weighted averages for key assumptions used in determining the fair value of options granted in fiscal years 2017, 2016 and 2015 and a summary of the methodology applied to develop each assumption are as follows:

| | 53 Weeks Ended February 3, 2018 | 52 Weeks Ended January 28, 2017 | 52 Weeks Ended January 30, 2016 | |
|---------------------------|--|--|--|---|
| Expected price volatility | 46 | % 48 | % 47 | % |
| Risk-free interest rate | 1.96 | % 1.68 | % 1.80 | % |
| Expected life | 6.3 years | 6.3 years | 6.3 years | |
| Dividend yield | 0 | % 0 | % 0 | % |

Expected price volatility — The expected price volatility is a measure of the amount by which the stock price has fluctuated or is expected to fluctuate. The Company uses actual historical changes in the market value of its stock to calculate the volatility assumption as it is management's belief that this is the best indicator of future volatility. The Company calculates daily market value changes using the historical volatility of returns for the six years prior to the grant. An increase in the expected volatility will increase compensation expense.

Risk-free interest rate — The risk-free interest rate is the U.S. Treasury rate for the week of the grant having a term equal to the expected life of the option. An increase in the risk-free interest rate will increase compensation expense.

Expected life — The expected life is the period of time over which the options granted are expected to remain outstanding. The Company uses the "simplified" method found in the Securities and Exchange Commission's Staff Accounting Bulletin No. 107 to estimate the expected life of stock option grants. Options granted have a maximum term of ten years. An increase in the expected life will increase compensation expense.

Dividend yield — The dividend yield is the estimated dividend yield for the weighted average expected life of the option granted. The Company paid a dividend on its common stock in fiscal 2015. In fiscal 2016 and fiscal 2017, the Company did not pay a dividend on its common stock. The addition or increase of a dividend will decrease compensation expense. The Company currently has no plans to pay additional dividends.

Forfeiture rate — The forfeiture rate is the percentage of options granted that were forfeited or canceled before becoming fully vested. Historically, the Company has used an estimated forfeiture rate of 5%. With the adoption of ASU 2016-09 in the first quarter of fiscal 2017, the Company accounts for forfeitures of share-based awards as they occur. An increase in the forfeiture rate will decrease compensation expense. The Company's forfeiture rate has a minimal effect on expense as the majority of the Company's stock option awards vest quarterly.

Restricted stock units — The Company periodically grants restricted stock units for a fixed number of shares to various employees and directors. The RSUs granted to directors become 100% vested on the first anniversary of the grant date. The RSUs granted to employees prior to fiscal 2016 vest in full on the third anniversary of the grant date, while fiscal 2016 and fiscal 2017 RSU grants vest 25% annually on the anniversary of the grant date over 4 years. The fair values of the RSUs are equal to the closing price of the Company's common stock on the date of the grant. The Company granted 148,500, 132,500 and 107,000 RSUs during fiscal 2017, 2016 and 2015, respectively. The weighted average grant date fair values of the RSUs granted during fiscal 2017, 2016 and 2015 were \$9.01, \$13.49 and \$25.52, respectively. Compensation expense related to RSUs is recognized ratably over the requisite service period.

Compensation expense for RSUs during fiscal 2017, 2016 and 2015 was approximately \$0.9 million, \$1.7 million and \$2.0 million, respectively. As of February 3, 2018, there was approximately \$1.6 million of unrecognized compensation expense related to RSUs which is expected to be recognized over a weighted average period of 2.6 years.

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RSU activity for the fiscal year ended February 3, 2018, was as follows:

| | Shares | Weighted Average Grant Date Fair Value |
|--------------------------------|-----------|--|
| Non-Vested at January 28, 2017 | 244,654 | \$ 19.25 |
| Granted | 148,500 | 9.01 |
| Vested | (103,479) | 9.37 |
| Forfeited | (43,975) | 17.82 |
| Non-Vested at February 3, 2018 | 245,700 | \$ 13.29 |

Employee stock purchase plan — In July 2002, the Company adopted an Employee Stock Purchase Plan (“ESPP”) which was amended in 2006, 2008 and 2016. Under the ESPP, full-time employees who have completed twelve consecutive months of service are allowed to purchase shares of the Company’s common stock, subject to certain limitations, through payroll deduction, at 85% of the fair market value. The Company’s ESPP was originally authorized to issue up to 500,000 shares of common stock. In June 2016, the shareholders ratified the amendment to the Company’s ESPP to increase the number of shares of common stock authorized to be issued under the ESPP by 125,000 shares with an optional annual increase thereafter each January 1 commencing on January 1, 2017 by up to an additional 35,000 shares. During fiscal 2017, 2016 and 2015, there were 34,963, 31,879 and 19,423 shares of common stock, respectively, issued to participants under the ESPP. As of February 3, 2018, the amount authorized under the ESPP was 660,000 with approximately 106,327 shares remaining under the authorization.

Note 7 — Retirement Benefit Plans

401(k) savings plan — The Company maintains a defined contribution 401(k) employee benefit plan, which covers all employees meeting certain age and service requirements. Up to 6% of the employee’s compensation may be matched at the Company’s discretion, subject to statutory limitations. For all fiscal years presented, this discretionary percentage was 50% of an employee’s contribution subject to Plan maximums. Effective January 1, 2018, however, up to 4% of the employee’s compensation is matched 100% by the Company, subject to statutory limitations. The Company’s matching contributions were approximately \$585,000, \$531,000 and \$521,000 in fiscal 2017, 2016 and 2015, respectively. The Company has the option to make additional contributions to the Plan on behalf of covered employees; however, no such contributions were made in fiscal 2017, 2016 or 2015.

Deferred compensation plan — The Company maintains The Executive Non-Qualified Excess Plan (the “Deferred Compensation Plan”). The Deferred Compensation Plan is available for certain employees whose benefits under the 401(k) Savings Plan are limited due to provisions of the Internal Revenue Code. Deferred Compensation Plan assets and liabilities were \$2.2 million and \$2.0 million as of February 3, 2018, and January 28, 2017, respectively, and were recorded in other assets and other liabilities in the consolidated balance sheets. The Company’s matching contributions to this Plan were approximately \$41,000, \$48,000 and \$63,000 in fiscal years 2017, 2016 and 2015, respectively.

Note 8 — Commitments and Contingencies

Financial instruments that potentially subject the Company to concentration of risk are primarily cash and cash equivalents. The Company places its cash and cash equivalents in insured depository institutions and limits the amount of credit exposure to any one institution within the covenant restrictions imposed by the Company’s debt agreements.

The Company was named as a defendant in a putative class action filed in April 2017 in the United States District Court for the Western District of Pennsylvania, *Gennock v. Kirkland’s, Inc.* The Complaint alleges that the Company, in violation of federal law, published more than the last five digits of a credit or debit card number on customers’ receipts. The Company denies the material allegations of the complaint. On January 9, 2018, the District Court denied the Company’s motion to dismiss this matter. On January 31, 2018, the Court granted the Company’s motion to stay the proceedings in its case pending the Third Circuit’s decision in *Kamal v. J. Crew Group, Inc.*, No. 17-2345 (3d. Cir.). The *J. Crew* case presents the exact same standing issues as the Company’s case, but in *J. Crew* the defendant won its motion to dismiss. The Third Circuit heard oral argument in the *J. Crew* case on February 9, 2018, and a decision is expected later this spring or summer. The Company continues to believe that the case is without merit and intends to vigorously defend itself against the allegations. The matter is covered by insurance, and the Company does not believe

that the case will have a material adverse effect on its consolidated financial condition, operating results or cash flows. The Company is also party to other pending legal proceedings and claims that arise in the normal course of business. Although the outcome of such proceedings and claims cannot be determined with certainty, the Company's management is of the opinion that it is unlikely that such proceedings and any claims in excess of insurance coverage will have a material effect on its consolidated financial condition, operating results or cash flows.

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Note 9 — Related Party Transactions

In July 2009, the Company entered into a Vendor Agreement with a related party vendor to purchase merchandise inventory. The vendor is considered a related party because its principal owner is the spouse of one of the Company's two Vice Presidents of Merchandising. The table below sets forth selected results related to this vendor in dollars (in thousands) and percentages for the periods indicated:

| | 53 Weeks Ended February 3, 2018 | 52 Weeks Ended January 28, 2017 | 52 Weeks Ended January 30, 2016 |
|---|--|--|--|
| Related Party Vendor Purchases | \$ 57,427 | \$ 44,703 | \$ 39,178 |
| Purchases as a percent of total merchandise purchases | 21.5 % | 17.6 % | 14.8 % |

Note 10 — Stock Repurchase Plan

On August 22, 2017, the Company announced that its Board of Directors authorized a stock repurchase plan providing for the purchase in the aggregate of up to \$10 million of the Company's outstanding common stock. Repurchases of shares are made in accordance with applicable securities laws and may be made from time to time in the open market or by negotiated transactions. The amount and timing of repurchases is based on a variety of factors, including stock acquisition price, regulatory limitations and other market and economic factors. The stock repurchase program does not require the Company to repurchase any specific number of shares, and the Company may terminate the repurchase program at any time. In fiscal 2017, the Company repurchased and retired a total of 51,923 shares at an aggregate cost of approximately \$604,000 under this repurchase plan. There were no stock repurchases in fiscal 2016. As of February 3, 2018, the Company had approximately \$9.4 million remaining under the plan. Subsequent to February 3, 2018, the Company has repurchased and retired approximately 233,553 shares of common stock at an aggregate cost of \$2.1 million.

Note 11 — New Accounting Pronouncements

New Accounting Pronouncements Recently Adopted

In July 2015, the Financial Accounting Standards Board (the "FASB") issued Accounting Standards Update ("ASU") 2015-11, "Inventory (Topic 330): Simplifying the Measurement of Inventory." This update requires an entity that determines the cost of inventory by methods other than last-in, first-out and the retail inventory method to measure inventory at the lower of cost and net realizable value. The Company adopted this guidance in the first quarter of fiscal 2017 using a prospective application. The adoption of this guidance did not have a material impact on its condensed consolidated financial statements and related disclosures.

In March 2016, the FASB issued ASU 2016-04, "Liabilities - Extinguishments of Liabilities (Subtopic 405-20): Recognition of Breakage for Certain Prepaid Stored-Value Products." This update requires that liabilities related to the sale of prepaid stored-value products (gift cards) be adjusted periodically to reflect breakage. The Company adopted this guidance in the first quarter of fiscal 2017. The Company was recording gift card breakage prior to the adoption of this guidance; therefore, the adoption of this guidance did not have a material impact on its condensed consolidated financial statements and related disclosures.

In March 2016, the FASB issued ASU 2016-09, "Compensation-Stock Compensation (Topic 718): Improvements to Employee Share-Based Payment Accounting" ("ASU 2016-09"). ASU 2016-09 addresses several aspects of the accounting for share-based compensation transactions including: (a) income tax consequences when awards vest or are settled, (b) classification of awards as either equity or liabilities, (c) a policy election to account for forfeitures as they occur rather than on an estimated basis and (d) classification of excess tax impacts on the statement of cash flows. The Company adopted this guidance in the first quarter of fiscal 2017, which did not have a material impact on its condensed consolidated financial statements and related disclosures. The amendments requiring recognition of excess tax benefits and tax deficiencies in the income statement have been applied prospectively. The inclusion of excess tax benefits and deficiencies as a component of our income tax expense will increase volatility within our provision for income taxes as the amount of excess tax benefits or deficiencies from share-based compensation awards are dependent on our stock price at the date the awards are exercised or settled. The Company does not expect the

impact to be material to the consolidated results of operations; however, such determination is subject to change based on facts and circumstances at the time when awards vest or settle. The Company accounts for forfeitures of share-based awards when they occur. The Company has applied the amendments related to the presentation of excess tax benefits on the statement of cash flows using a retrospective transition method, and as a result, excess tax benefits related to share-based awards which had been previously classified as cash flows from financing activities have been reclassified as cash flows from operating activities.

In August 2016, the FASB issued ASU 2016-15, "Statement of Cash Flows (Topic 230): Classification of Certain Cash Receipts and Cash Payments." This update clarifies and provides specific guidance on eight cash flow classification issues that

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are not currently addressed by U.S. generally accepted accounting principles and thereby reduces the current and potential future diversity in practice. The Company adopted this guidance in the first quarter of fiscal 2017. The adoption of this guidance did not impact the classification of any of the Company's cash flow activity and therefore did not have a material impact on its condensed consolidated financial statements and related disclosures.

New Accounting Pronouncements Not Yet Adopted

In May 2014, the FASB issued Accounting Standards Update ("ASU") 2014-9, "Revenue from Contracts with Customers (Topic 606)" ("ASU 2014-9"). Under ASU 2014-9, an entity will recognize revenue when it transfers promised goods or services to customers in an amount that reflects what it expects in exchange for the goods or services. ASU 2014-9 also requires more detailed disclosures to enable users of financial statements to understand the nature, amount, timing, and uncertainty of revenue and cash flows arising from contracts with customers. In July 2015, the FASB approved a one-year deferral of ASU 2014-9. As a result of the deferral, the amendments in ASU 2014-9 will be effective for the Company at the beginning of its fiscal 2018 year. Companies that transition to this new standard may either retrospectively restate each prior reporting period or reflect the cumulative effect of initially applying the updates with an adjustment to retained earnings at the date of adoption. The Company will adopt this standard in the first quarter of fiscal 2018 using the modified retrospective method. The Company has identified its loyalty program as the area that will most likely be affected by the new revenue recognition guidance. The Company does not expect the adoption of ASU 2014-09 will have a material impact on its condensed consolidated financial statements and related disclosures.

In February 2016, the FASB issued ASU 2016-02, "Leases (Topic 842)", which supersedes the existing guidance for lease accounting, Leases (Topic 840) ("ASU 2016-02"). ASU 2016-02 requires lessees to recognize a lease liability and a right-of-use asset for all leases. Lessor accounting remains largely unchanged. The amendments in this ASU are effective for fiscal years beginning after December 15, 2018 and interim periods within those fiscal years. Early adoption is permitted for all entities. ASU 2016-02 requires a modified retrospective approach for all leases existing at, or entered into after the date of initial adoption, with an option to elect to use certain transition relief. The Company is currently evaluating the impact of this new standard on its condensed consolidated financial statements and is anticipating a material impact on the Company's consolidated financial statements because the Company is party to a significant number of lease contracts.

Note 12 — Quarterly Financial Information (Unaudited)

The following is selected unaudited quarterly financial data for the fiscal years ended February 3, 2018 and January 28, 2017. Each quarterly period listed below was a 13-week accounting period, with the exception of the fourth quarter of fiscal 2017, which was a 14-week accounting period. The sum of the four quarters for any given year may not equal annual totals due to rounding.

Summarized quarterly financial results for fiscal 2017 and fiscal 2016 follow (in thousands, except per share amounts):

| | Fiscal 2017 Quarter Ended | | | |
|-----------------------------|---------------------------|------------------|---------------------|---------------------|
| | April 29, 2017 | July 29, 2017 | October 28, 2017 | February 3, 2018 |
| Net sales | \$ 132,841 | \$ 131,683 | \$ 144,979 | \$ 224,614 |
| Gross profit ⁽¹⁾ | 42,848 | 40,086 | 45,471 | 79,131 |
| Operating (loss) income | (2,278) | (5,696) | (3,767) | 21,093 |
| Net (loss) income | (1,435) | (3,772) | (2,362) | 12,865 |
| (Loss) earnings per share: | | | | |
| Basic | (0.09) | (0.24) | (0.15) | 0.80 |
| Diluted | (0.09) | (0.24) | (0.15) | 0.79 |

| | Fiscal 2016 Quarter Ended | | | |
|--|---------------------------|------------------|---------------------|---------------------|
| | April 30, 2016 | July 30, 2016 | October 29, 2016 | January 28, 2017 |

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| | | | | |
|-----------------------------|-----------|-----------|-----------|-----------|
| Net sales | \$129,911 | \$123,017 | \$138,240 | \$203,160 |
| Gross profit ⁽¹⁾ | 45,054 | 37,563 | 45,680 | 74,195 |
| Operating income (loss) | 1,524 | (5,895) | (1,608) | 22,978 |
| Net income (loss) | 916 | (3,567) | (846) | 14,543 |
| Earnings (loss) per share: | | | | |
| Basic | 0.06 | (0.22) | (0.05) | 0.91 |
| Diluted | 0.06 | (0.22) | (0.05) | 0.90 |

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Beginning in the fourth quarter of 2017, supply chain and store-related depreciation expense has been reclassified from depreciation to cost of sales on the Consolidated Statements of Income. Prior year balances have also been reclassified to reflect this change. This reclassification increased cost of sales, thereby decreasing gross profit, by approximately \$4.8 million, \$4.9 million, \$5.1 million and \$5.4 million for the quarters ended April 29, 2017, July 29, 2017, October 28, 2017, and February 3, 2018, respectively. This reclassification increased cost of sales, thereby decreasing gross profit, by approximately \$4.5 million, \$4.7 million, \$4.8 million and \$5.0 million for the quarters ended April 30, 2016, July 30, 2016, October 29, 2016, and January 28, 2017, respectively. This reclassification had no impact on net sales, operating income, net income or earnings per share.

Item 9. Changes in and Disagreements with Accountants on Accounting and Financial Disclosure
None.

Item 9A. Controls and Procedures

Evaluation of Disclosure Controls and Procedures

We have established and maintain disclosure controls and procedures that are designed to ensure that information required to be disclosed by us in the reports that we file or submit under the Securities Exchange Act of 1934, as amended (the “Exchange Act”) is recorded, processed, summarized, and reported within the time periods specified in the Securities and Exchange Commission’s rules and forms, and that such information is accumulated and communicated to our management, including our Chief Executive Officer and Chief Financial Officer, as appropriate to allow timely decisions regarding required disclosure. We carried out an evaluation, under the supervision and with the participation of our management, including our Chief Executive Officer and Chief Financial Officer, of the effectiveness of the design and operation of our disclosure controls and procedures as of February 3, 2018. Based on that evaluation, the Chief Executive Officer and Chief Financial Officer concluded that our disclosure controls and procedures were effective as of February 3, 2018.

Management’s Report on Internal Control Over Financial Reporting

Our management is responsible for establishing and maintaining adequate internal control over financial reporting (as defined in Rule 13a and 15d- 15(f) under the Exchange Act). Under the supervision and with the participation of our management, including our Chief Executive Officer and Chief Financial Officer, we carried out an evaluation of the effectiveness of our internal control over financial reporting as of February 3, 2018 based on the Internal Control — Integrated Framework issued by the Committee of Sponsoring Organizations of the Treadway Commission (2013 framework) (“COSO”). Based on this evaluation, our management concluded that our internal control over financial reporting was effective as of February 3, 2018.

Attestation Report of the Registered Public Accounting firm

Ernst & Young LLP, the independent registered public accounting firm that audited our financial statements included elsewhere in this Form 10-K, has issued an attestation report on our internal control over financial reporting. That report appears in Item 15 of Part IV in this Form 10-K and is incorporated by reference to this Item 9A.

Changes in Internal Control Over Financial Reporting

There have been no changes in internal controls over financial reporting identified in connection with the foregoing evaluation that occurred during our last fiscal quarter that have materially affected, or are reasonably likely to materially affect, our internal control over financial reporting.

Item 9B. Other Information

None.

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PART III

Item 10. Directors, Executive Officers and Corporate Governance

Information concerning directors, appearing under the caption “Board of Directors” in our Proxy Statement (the “Proxy Statement”) to be filed with the SEC in connection with our Annual Meeting of Shareholders scheduled to be held on June 6, 2018; information concerning executive officers, appearing under the caption “Item 1. Business — Executive Officers of Kirkland’s” in Part I of this Form 10-K; information concerning our nominating and audit committees, appearing under the caption “Information About the Board of Directors and Corporate Governance” in our Proxy Statement; and information under the caption “Other Matters — Section 16(a) Beneficial Ownership Reporting Compliance” in the Proxy Statement are incorporated herein by reference in response to this Item 10.

The Board of Directors has adopted a Code of Business Conduct and Ethics applicable to our directors, officers and employees, including our Chief Executive Officer and Chief Financial Officer, which has been posted on the “Investor Relations” section of our web site. We intend to satisfy the amendment and waiver disclosure requirements under applicable securities regulations by posting any amendments of, or waivers to, the Code of Business Conduct and Ethics on our web site.

Item 11. Executive Compensation

The information contained in the sections titled “Executive Compensation” and “Information About the Board of Directors and Corporate Governance — Board of Directors Compensation” in the Proxy Statement is incorporated herein by reference in response to this Item 11.

Item 12. Security Ownership of Certain Beneficial Owners and Management and Related Stockholder Matters

The information contained in the following section of the Proxy Statement is incorporated herein by reference in response to this Item 12: the section titled “Security Ownership of Kirkland’s — Security Ownership of Certain Beneficial Owners and Management”, with respect to security ownership of certain beneficial owners and management.

The following table provides information regarding the number of securities already issued and those remaining available for issuance under our equity compensation plans as of February 3, 2018.

| Plan Category | Number of securities to be issued upon exercise of outstanding options, warrants and rights | Weighted-average exercise price of outstanding options, warrants and rights | Number of securities remaining available for future issuance under equity compensation plans (excluding securities reflected in column (a)) |
|--|---|---|---|
| | (a) | (b) | (c) |
| Equity compensation plans approved by security holders | 1,484,901 | \$ 13.24 | 737,000 |
| Equity compensation plans not approved by security holders | — | — | — |
| Total | 1,484,901 | \$ 13.24 | 737,000 |

Item 13. Certain Relationships and Related Transactions, and Director Independence

Information contained in the section titled “Related Party Transactions” in the Proxy Statement is incorporated herein by reference in response to this Item 13.

The information contained in the section titled “Information About the Board of Directors and Corporate Governance — Board Independence” in the Proxy Statement is incorporated herein by reference in response to this Item 13.

Item 14. Principal Accounting Fees and Services

The information contained in the section titled “Other Matters — Audit and Non-Audit Fees” in the Proxy Statement is incorporated herein by reference in response to this Item 14.

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PART IV

Item 15. Exhibits and Financial Statement Schedules

(a) 1. Financial Statements

The financial statements set forth below are filed on the indicated pages as part of this annual report on Form 10-K.

| | |
|---|----|
| <u>Reports of Independent Registered Public Accounting Firm</u> | 36 |
| <u>Consolidated Balance Sheets as of February 3, 2018 and January 28, 2017</u> | 38 |
| <u>Consolidated Statements of Income for the 53 Weeks Ended February 3, 2018 and the 52 Weeks Ended January 28, 2017 and January 30, 2016</u> | 39 |
| <u>Consolidated Statements of Shareholders' Equity for the 53 Weeks Ended February 3, 2018 and the 52 Weeks Ended January 28, 2017 and January 30, 2016</u> | 40 |
| <u>Consolidated Statements of Cash Flows for the 53 Weeks Ended February 3, 2018 and the 52 Weeks Ended January 28, 2017 and January 30, 2016</u> | 41 |
| <u>Notes to Consolidated Financial Statements</u> | 42 |

(b) Exhibits

The following is a list of exhibits filed as part of this annual report on Form 10-K. For exhibits incorporated by reference, the location of the exhibit in the Company's previous filing is indicated in parentheses.

| Exhibit Number | Description |
|----------------|--|
| <u>3.1*</u> | <u>Amended and Restated Charter of Kirkland's, Inc. (Exhibit 3.1 to our Quarterly Report on Form 10-Q for the quarter ended August 1, 2015)</u> |
| <u>3.2*</u> | <u>Amended and Restated Bylaws of Kirkland's, Inc. (Exhibit 3.2 to our Current Report on Form 8-K dated March 31, 2006)</u> |
| <u>4.1*</u> | <u>Form of Specimen Stock Certificate (Exhibit 4.1 to Amendment No. 1 to our registration statement on Form S-1 filed on June 5, 2002, Registration No. 333-86746)</u> |
| <u>10.1*</u> | <u>Amended and Restated Credit Agreement, dated as of August 19, 2011, by and among Kirkland's, Inc., the borrowers named therein, and Bank of America, N.A., as agent, and the lenders named therein (Exhibit 10.1 to our Current Report on Form 8-K dated August 24, 2011)</u> |
| <u>10.2*</u> | <u>Amended and Restated Security Agreement, dated as of August 19, 2011, by and among Kirkland's, Inc., the other guarantors named therein and Bank of America, N.A., as agent, and the lenders named therein (Exhibit 10.2 to our Current Report on Form 8-K dated August 24, 2011)</u> |
| <u>10.3+*</u> | <u>Amended and Restated 2002 Equity Incentive Plan (Exhibit 10.1 to our Quarterly Report on Form 10-Q for the quarter ended May 4, 2013)</u> |
| <u>10.4+*</u> | <u>Form of Non-Qualified Stock Option Award Agreement for Director Grants (Exhibit 10.1 to our Quarterly Report on Form 10-Q for the quarter ended October 30, 2004)</u> |
| <u>10.5+*</u> | <u>Form of Incentive Stock Option Agreement (Exhibit 10.2 to our Quarterly Report on Form 10-Q for the quarter ended October 30, 2004)</u> |
| <u>10.6+*</u> | <u>Executive Non-Qualified Excess Plan (Exhibit 10.19 to our Annual Report on Form 10-K for the year ended January 29, 2005)</u> |
| <u>10.7*</u> | <u>First Amendment to Kirkland's, Inc. 2002 Equity Incentive Plan effective March 17, 2006 (Exhibit 99.2 to our Current Report on Form 8-K dated March 22, 2006)</u> |

- 10.8* Office Lease Agreement dated April 17, 2015 by and between Kirkland's and Highwoods Realty, L.P. (Exhibit 10.1 to our Quarterly Report on Form 10-Q for the quarter ended May 3, 2014)
- 10.9* Distribution Center Lease Agreement dated March 6, 2015 by and between Kirkland's, Inc. and Hollingsworth Capital Partners – Tennessee, LLC (Exhibit 10.1 to our Quarterly Report on Form 10-Q for the quarter ended May 2, 2015)
- 10.10* Joinder and First Amendment to Amended and Restated Credit Agreement dated as of February 26, 2016, by and among Kirkland's Inc., the borrowers and guarantors named therein, Bank of America, N.A., as administrative agent, and the lenders named therein (Exhibit 10.1 to our Current Report on Form 8-K dated March 1, 2016)
- 10.11+* Employment Agreement, effective June 1, 2016, by and between W. Michael Madden and the Company (Exhibit 10.1 to the Company's Current Report on Form 8-K dated June 3, 2016)

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| | |
|----------------|---|
| <u>10.12+*</u> | <u>Employment Agreement, effective November 28, 2016, by and between Mike Cairnes and the Company (Exhibit 10.1 to the Company's Current Report on Form 8-K dated November 22, 2016)</u> |
| <u>10.13+*</u> | <u>2002 Employee Stock Purchase Plan (as amended and restated, effective June 1, 2016) (Exhibit 10.13 to the Company's Current Report on Form 10-K for the year ended January 28, 2017)</u> |
| <u>21.1</u> | <u>Subsidiaries of Kirkland's, Inc.</u> |
| <u>23.1</u> | <u>Consent of Ernst & Young LLP</u> |
| <u>31.1</u> | <u>Certification of the President and Chief Executive Officer Pursuant to Section 302 of the Sarbanes-Oxley Act of 2002.</u> |
| <u>31.2</u> | <u>Certification of the Vice President and Chief Financial Officer Pursuant to Section 302 of the Sarbanes-Oxley Act of 2002.</u> |
| <u>32.1</u> | <u>Certification of the President and Chief Executive Officer Pursuant to 18 U.S.C. Section 1350, as Adopted Pursuant to Section 906 of the Sarbanes-Oxley Act of 2002.</u> |
| <u>32.2</u> | <u>Certification of the Vice President and Chief Financial Officer Pursuant to 18 U.S.C. Section 1350, as Adopted Pursuant to Section 906 of the Sarbanes-Oxley Act of 2002.</u> |
| 101 | Interactive Data File (Annual Report on form 10-K, for the year ended February 3, 2018, furnished in XBRL (eXtensible Business Reporting Language)) |

*Incorporated by reference.

+Management contract of compensatory plan or arrangement.

(c) Financial Statement Schedules

Schedules are omitted because the information is not required or because the information is included in the financial statements or notes thereto.

Item 16. Form 10-K Summary

None.

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SIGNATURES

Pursuant to the requirements of Section 13 or 15(d) of the Securities and Exchange Act of 1934, the registrant has duly caused this report to be signed on its behalf by the undersigned, thereunto duly authorized.

KIRKLAND'S, INC.

By: /S/ W. Michael Madden

W. Michael Madden

President and Chief Executive Officer

Date: April 3, 2018

Pursuant to the requirements of the Securities and Exchange Act of 1934, this report has been signed below by the following persons on behalf of the registrant in the capacities and on the dates indicated.

| Signature | Title | Date |
|--|---|---------------|
| /S/ W. Michael Madden W. Michael Madden | President and Chief Executive Officer and Director (Principal Executive Officer) | April 3, 2018 |
| /S/ Nicole A. Strain Nicole A. Strain | Interim Chief Financial Officer (Principal Financial and Accounting Officer) | April 3, 2018 |
| /S/ Steven J. Collins Steven J. Collins | Director | April 3, 2018 |
| /S/ Miles T. Kirkland Miles T. Kirkland | Director | April 3, 2018 |
| /S/ Susan S. Lanigan Susan S. Lanigan | Director | April 3, 2018 |
| /S/ R. Wilson Orr, III R. Wilson Orr, III | Director | April 3, 2018 |
| /S/ Jeffery C. Owen Jeffery C. Owen | Director | April 3, 2018 |
| /S/ Charlie Pleas, III Charlie Pleas, III | Director | April 3, 2018 |
| /S/ Gregory A. Sandfort Gregory A. Sandfort | Director | April 3, 2018 |
| /S/ Chris L. Shimojima Chris L. Shimojima | Director | April 3, 2018 |