

CARRIAGE SERVICES INC
Form 10-Q
October 25, 2017
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UNITED STATES
SECURITIES AND EXCHANGE COMMISSION
Washington, D.C. 20549
FORM 10-Q
(Mark One)

QUARTERLY REPORT PURSUANT TO SECTION 13 OR 15(d) OF THE SECURITIES EXCHANGE ACT OF 1934

For the quarterly period ended September 30, 2017
OR

TRANSITION REPORT PURSUANT TO SECTION 13 OR 15(d) OF THE SECURITIES EXCHANGE ACT OF 1934

For the transition period from _____ to _____
Commission File Number: 1-11961
CARRIAGE SERVICES, INC.
(Exact name of registrant as specified in its charter)

DELAWARE 76-0423828
(State or other jurisdiction of (I.R.S. Employer
incorporation or organization) Identification No.)

3040 Post Oak Boulevard, Suite 300
Houston, Texas, 77056
(Address of principal executive offices)
(713) 332-8400
(Registrant's telephone number, including area code)

Indicate by check mark whether the registrant (1) has filed all reports required to be filed by Section 13 or 15(d) of the Securities Exchange Act of 1934 during the preceding 12 months (or for such shorter period that the registrant was required to file such reports), and (2) has been subject to such filing requirements for the past 90 days. Yes No

Indicate by check mark whether the registrant has submitted electronically and posted on its corporate Web site, if any, every Interactive Data File required to be submitted and posted pursuant to Rule 405 of Regulation S-T during the preceding 12 months (or for such shorter period that the registrant was required to submit and post such files). Yes No

Indicate by check mark whether the registrant is a large accelerated filer, an accelerated filer, a non-accelerated filer or a smaller reporting company. See the definitions of "large accelerated filer", "accelerated filer" and "smaller reporting company," and "emerging growth company" in Rule 12b-2 of the Securities Exchange Act of 1934.

Large accelerated filer Accelerated filer
Non-accelerated filer (Do not check if a smaller reporting company) Smaller reporting company
Emerging growth company

If an emerging growth company, indicate by check mark if the registrant has elected not to use the extended transition period for complying with any new or revised financial accounting standards provided pursuant to Section 13(a) of the Exchange Act.

Indicate by check mark whether the registrant is a shell company (as defined in Rule 12b-2 of the Exchange Act). Yes No

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The number of shares of the registrant's Common Stock, \$.01 par value per share, outstanding as of October 20, 2017 was 16,085,750.

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PART I – FINANCIAL INFORMATION

Item 1. Financial Statements.

CARRIAGE SERVICES, INC.

CONSOLIDATED BALANCE SHEETS

(in thousands, except share data)

| | (unaudited) | |
|---|----------------------|-----------------------|
| | December 31, 2016 | September 30, 2017 |
| ASSETS | | |
| Current assets: | | |
| Cash and cash equivalents | \$ 3,286 | \$ 759 |
| Accounts receivable, net of allowance for bad debts of \$746 in 2016 and \$800 in 2017 | 18,860 | 18,821 |
| Inventories | 6,147 | 6,346 |
| Prepaid expenses | 2,640 | 1,355 |
| Other current assets | 2,034 | 764 |
| Total current assets | 32,967 | 28,045 |
| Preneed cemetery trust investments | 69,696 | 71,728 |
| Preneed funeral trust investments | 89,240 | 89,444 |
| Preneed receivables, net of allowance for bad debts of \$2,166 in 2016 and \$2,230 in 2017 | 30,383 | 31,279 |
| Receivables from preneed trusts | 14,218 | 15,306 |
| Property, plant and equipment, net of accumulated depreciation of \$110,509 in 2016 and \$113,616 in 2017 | 235,113 | 235,501 |
| Cemetery property, net of accumulated amortization of \$34,194 in 2016 and \$36,638 in 2017 | 76,119 | 76,961 |
| Goodwill | 275,487 | 275,487 |
| Intangible and other non-current assets | 14,957 | 14,616 |
| Cemetery perpetual care trust investments | 46,889 | 48,679 |
| Total assets | \$ 885,069 | \$ 887,046 |
| LIABILITIES AND STOCKHOLDERS' EQUITY | | |
| Current liabilities: | | |
| Current portion of long-term debt and capital lease obligations | \$ 13,267 | \$ 16,323 |
| Accounts payable | 10,198 | 6,686 |
| Other liabilities | 717 | 1,811 |
| Accrued liabilities | 20,091 | 15,294 |
| Total current liabilities | 44,273 | 40,114 |
| Long-term debt, net of current portion | 137,862 | 125,442 |
| Revolving credit facility | 66,542 | 74,550 |
| Convertible subordinated notes due 2021 | 119,596 | 123,182 |
| Obligations under capital leases, net of current portion | 2,630 | 2,492 |
| Deferred preneed cemetery revenue | 54,631 | 55,275 |
| Deferred preneed funeral revenue | 33,198 | 34,652 |
| Deferred tax liability | 42,810 | 44,025 |
| Other long-term liabilities | 2,567 | 2,723 |
| Deferred preneed cemetery receipts held in trust | 69,696 | 71,728 |
| Deferred preneed funeral receipts held in trust | 89,240 | 89,444 |
| Care trusts' corpus | 46,290 | 48,186 |
| Total liabilities | 709,335 | 711,813 |
| Commitments and contingencies: | | |
| Stockholders' equity: | | |

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| | | |
|---|------------|-------------|
| Common stock, \$.01 par value; 80,000,000 shares authorized and 22,490,855 and 22,609,120 shares issued at December 31, 2016 and September 30, 2017, respectively | 225 | 226 |
| Additional paid-in capital | 215,064 | 216,396 |
| Retained earnings | 20,711 | 35,243 |
| Treasury stock, at cost; 5,849,316 and 6,523,370 shares at December 31, 2016 and September 30, 2017, respectively | (60,266 |) (76,632) |
| Total stockholders' equity | 175,734 | 175,233 |
| Total liabilities and stockholders' equity | \$ 885,069 | \$ 887,046 |

The accompanying condensed notes are an integral part of these Consolidated Financial Statements.

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CARRIAGE SERVICES, INC.
CONSOLIDATED STATEMENTS OF OPERATIONS
(unaudited and in thousands, except per share data)

| | For the Three Months Ended September 30, | | For the Nine Months Ended September 30, | |
|---|--|------------|--|------------|
| | 2016 | 2017 | 2016 | 2017 |
| Revenues: | | | | |
| Funeral | \$45,183 | \$47,329 | \$140,952 | \$150,279 |
| Cemetery | 14,957 | 13,725 | 44,384 | 42,784 |
| | 60,140 | 61,054 | 185,336 | 193,063 |
| Field costs and expenses: | | | | |
| Funeral | 26,982 | 29,267 | 82,546 | 89,118 |
| Cemetery | 8,695 | 8,769 | 25,546 | 26,142 |
| Depreciation and amortization | 3,452 | 3,601 | 10,359 | 10,719 |
| Regional and unallocated funeral and cemetery costs | 2,783 | 3,937 | 8,547 | 9,845 |
| | 41,912 | 45,574 | 126,998 | 135,824 |
| Gross profit | 18,228 | 15,480 | 58,338 | 57,239 |
| Corporate costs and expenses: | | | | |
| General, administrative and other | 6,130 | 6,134 | 21,208 | 19,549 |
| Home office depreciation and amortization | 355 | 401 | 1,139 | 1,155 |
| | 6,485 | 6,535 | 22,347 | 20,704 |
| Operating income | 11,743 | 8,945 | 35,991 | 36,535 |
| Interest expense | (2,903) | (3,282) | (8,722) | (9,517) |
| Accretion of discount on convertible subordinated notes | (981) | (1,097) | (2,862) | (3,200) |
| Loss on early extinguishment of debt | — | — | (567) | — |
| Other, net | (285) | (6) | 20 | (3) |
| Income before income taxes | 7,574 | 4,560 | 23,860 | 23,815 |
| Provision for income taxes | (3,030) | (1,824) | (9,545) | (9,526) |
| Tax adjustment related to certain discrete items | 1,139 | 302 | 1,139 | 243 |
| Total provision for income taxes | \$(1,891) | \$(1,522) | \$(8,406) | \$(9,283) |
| Net income | \$5,683 | \$3,038 | \$15,454 | \$14,532 |
| Basic earnings per common share: | \$0.34 | \$0.18 | \$0.93 | \$0.87 |
| Diluted earnings per common share: | \$0.33 | \$0.17 | \$0.91 | \$0.81 |
| Dividends declared per common share | \$0.050 | \$0.050 | \$0.100 | \$0.150 |
| Weighted average number of common and common equivalent shares outstanding: | | | | |
| Basic | 16,529 | 16,476 | 16,502 | 16,575 |
| Diluted | 17,101 | 17,598 | 16,962 | 17,887 |
| The accompanying condensed notes are an integral part of these Consolidated Financial Statements. | | | | |

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CARRIAGE SERVICES, INC.
CONSOLIDATED STATEMENTS OF CASH FLOWS
(unaudited and in thousands)

| | For the Nine Months Ended September 30, | |
|---|---|-----------|
| | 2016 | 2017 |
| Cash flows from operating activities: | | |
| Net income | \$ 15,454 | \$ 14,532 |
| Adjustments to reconcile net income to net cash provided by operating activities: | | |
| Depreciation and amortization | 11,498 | 11,874 |
| Provision for losses on accounts receivable | 1,522 | 1,737 |
| Stock-based compensation expense | 2,645 | 2,394 |
| Deferred income tax expense | 3,618 | 1,215 |
| Amortization of deferred financing costs | 622 | 614 |
| Accretion of discount on convertible subordinated notes | 2,862 | 3,200 |
| Loss on early extinguishment of debt | 567 | — |
| Net loss on sale and disposal of other assets | 186 | 341 |
| Impairment of intangible assets | 145 | — |
| Changes in operating assets and liabilities that provided (required) cash: | | |
| Accounts and preneed receivables | (3,945) | (2,594) |
| Inventories and other current assets | 682 | 2,356 |
| Intangible and other non-current assets | 386 | 340 |
| Preneed funeral and cemetery trust investments | (4,828) | (5,114) |
| Accounts payable | (2,149) | (3,510) |
| Accrued and other liabilities | 292 | (2,790) |
| Deferred preneed funeral and cemetery revenue | 742 | 2,098 |

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| | | | | |
|--|----------|---|----------|---|
| Deferred preneed funeral and cemetery receipts held in trust | 4,541 | | 4,132 | |
| Net cash provided by operating activities | 34,840 | | 30,825 | |
| Cash flows from investing activities: | | | | |
| Acquisitions and land for new construction | (15,056) |) | (723) |) |
| Purchase of land and buildings previously leased | (6,258) |) | — |) |
| Net proceeds from the sale of other assets | 955 | | 405 | |
| Capital expenditures | (12,039) |) | (13,129) |) |
| Net cash used in investing activities | (32,398) |) | (13,447) |) |
| Cash flows from financing activities: | | | | |
| Borrowings from the revolving credit facility | 45,500 | | 75,100 | |
| Payments against the revolving credit facility | (74,800) |) | (67,300) |) |
| Borrowings from the term loan | 39,063 | | — | |
| Payments against the term loan | (8,438) |) | (8,438) |) |
| Payments on other long-term debt and obligations under capital leases | (987) |) | (1,084) |) |
| Payments on contingent consideration recorded at acquisition date | — | | (101) |) |
| Proceeds from the exercise of stock options and employee stock purchase plan contributions | 686 | | 1,296 | |
| Taxes paid on restricted stock vestings and exercise of non-qualified options | (560) |) | (509) |) |
| Dividends paid on common stock | (1,662) |) | (2,503) |) |
| Purchase of treasury stock | — | | (16,366) |) |
| Payment of loan origination costs related | (717) |) | — |) |

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| | | | |
|--|--------|---|-----------|
| to the credit facility | | | |
| Excess tax deficiency of equity compensation | (207 |) | — |
| Net cash used in financing activities | (2,122 |) | (19,905) |
| Net increase (decrease) in cash and cash equivalents | 320 | | (2,527) |
| Cash and cash equivalents at beginning of period | 535 | | 3,286 |
| Cash and cash equivalents at end of period | \$ 855 | | \$ 759 |

The accompanying condensed notes are an integral part of these Consolidated Financial Statements.

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CARRIAGE SERVICES, INC.

CONDENSED NOTES TO CONSOLIDATED FINANCIAL STATEMENTS

(unaudited)

1. BASIS OF PRESENTATION AND SUMMARY OF SIGNIFICANT ACCOUNTING POLICIES

The Company

Carriage Services, Inc. (“Carriage,” the “Company,” “we,” “us,” or “our”) is a leading provider of deathcare services and merchandise in the United States. As of September 30, 2017, we operated 171 funeral homes in 28 states and 32 cemeteries in 11 states.

Our operations are reported in two business segments: Funeral Home Operations and Cemetery Operations. Our funeral homes offer a complete range of high value personal services to meet a family’s funeral needs, including consultation, the removal and preparation of remains, the sale of caskets and related funeral merchandise, the use of funeral home facilities for visitation and remembrance services and transportation services. Our cemeteries provide interment rights (grave sites and mausoleum spaces) and related merchandise, such as markers and outer burial containers both on an at-need and preneed basis.

Principles of Consolidation and Interim Condensed Disclosures

Our unaudited consolidated financial statements include the Company and its subsidiaries. All intercompany balances and transactions have been eliminated. Our interim consolidated financial statements are unaudited but include all adjustments, which consist of normal, recurring accruals, that are necessary for a fair presentation of our financial position and results of operations as of and for the interim periods presented. Our unaudited consolidated financial statements have been prepared in a manner consistent with the accounting principles described in our Annual Report on Form 10-K for the year ended December 31, 2016 unless otherwise disclosed herein, and should be read in conjunction therewith.

Reclassifications

Certain reclassifications have been made to prior period amounts to conform to the current period financial statement presentation with no effect on our previously reported results of operations, consolidated financial position, or cash flows.

Cash and Cash Equivalents

We consider all highly liquid investments purchased with an original maturity of three months or less to be cash equivalents.

Use of Estimates

The preparation of our Consolidated Financial Statements requires us to make estimates and judgments that affect the reported amounts of assets, liabilities, revenues and expenses. On an ongoing basis, we evaluate our estimates and judgments, including those related to revenue recognition, realization of accounts receivable, goodwill, intangible assets, property and equipment and deferred tax assets and liabilities. We base our estimates on historical experience, third-party data and assumptions that we believe to be reasonable under the circumstances. The results of these considerations form the basis for making judgments about the amount and timing of revenues and expenses, the carrying value of assets and the recorded amounts of liabilities. Actual results may differ from these estimates and such estimates may change if the underlying conditions or assumptions change. Historical performance should not be viewed as indicative of future performance, as there can be no assurance that our results of operations will be consistent from year to year.

Funeral and Cemetery Operations

We record the revenue from sales of funeral and cemetery merchandise and services when the merchandise is delivered or the service is performed. Cemetery interment rights are recorded as revenue in accordance with the accounting provisions for real estate sales. This method provides for the recognition of revenue in the period in which the customer’s cumulative payments exceed 10% of the interment right contract price. Interment right costs, which include real property and other costs related to cemetery development, are expensed using the specific identification method in the period in which the sale of the interment right is recognized as revenue. We recorded amortization expense for cemetery property of approximately \$0.9 million for both the three months ended September 30, 2016 and 2017 and \$3.1 million and \$2.4 million for the nine months ended September 30, 2016 and 2017, respectively. Sales

taxes collected are recognized on a net basis in our Consolidated Financial Statements.

Allowances for bad debts and customer cancellations are provided at the date that the sale is recognized as revenue and are based on our historical experience. We also monitor changes in delinquency rates and provide additional bad debt and cancellation reserves when warranted.

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When preneed sales of funeral services and merchandise are funded through third-party insurance policies, we earn a commission on the sale of the policies. Insurance commissions are recognized as revenues at the point at which the commission is no longer subject to refund, which is typically one year after the policy is issued. Preneed selling costs consist of sales commissions that we pay our sales counselors and other direct related costs of originating preneed sales contracts. These costs are expensed when incurred.

Trust management fees are earned by us for investment management and advisory services that are provided by our wholly-owned registered investment advisor ("CSV RIA"). As of September 30, 2017, CSV RIA provided these services to two institutions, which have custody of 79% of our trust assets, for a fee based on the market value of trust assets. Under state trust laws, we are allowed to charge the trust a fee for advising on the investment of the trust assets and these fees are recognized as income in the period in which services are provided.

Accounts receivable was comprised of the following at December 31, 2016 and September 30, 2017 (in thousands):

| | December 31, 2016 | September 30, 2017 |
|--|----------------------|-----------------------|
| Funeral receivables, net of allowance for bad debt of \$189 and \$197, respectively | \$ 8,664 | \$ 7,865 |
| Cemetery receivables, net of allowance for bad debt of \$557 and \$603, respectively | 9,862 | 10,552 |
| Other receivables | 334 | 404 |
| Accounts receivable, net | \$ 18,860 | \$ 18,821 |

Non-current preneed receivables represent payments expected to be received beyond one year from the balance sheet date. Preneed receivables were comprised of the following at December 31, 2016 and September 30, 2017 (in thousands):

| | December 31, 2016 | September 30, 2017 |
|--|----------------------|-----------------------|
| Funeral receivables, net of allowance for bad debt of \$862 and \$883, respectively | \$ 7,761 | \$ 7,943 |
| Cemetery receivables, net of allowance for bad debt of \$1,304 and \$1,347, respectively | 22,622 | 23,336 |
| Preneed receivable, net | \$ 30,383 | \$ 31,279 |

Bad debt expense totaled approximately \$0.5 million and \$0.6 million for the three months ended September 30, 2016 and 2017, respectively, and \$1.5 million and \$1.7 million for the nine months ended September 30, 2016 and 2017, respectively.

Property, Plant and Equipment

Property, plant and equipment (including equipment under capital leases) are stated at cost. The costs of ordinary maintenance and repairs are charged to operations as incurred, while renewals and major replacements that extend the useful economic life of the asset are capitalized. Depreciation of property, plant and equipment (including equipment under capital leases) is computed based on the straight-line method.

Property, plant and equipment was comprised of the following at December 31, 2016 and September 30, 2017 (in thousands):

| | December 31, 2016 | September 30, 2017 |
|--|----------------------|-----------------------|
| Land | \$73,744 | \$73,503 |
| Buildings and improvements | 195,214 | 201,444 |
| Furniture, equipment and automobiles | 76,664 | 74,170 |
| Property, plant and equipment, at cost | 345,622 | 349,117 |
| Less: accumulated depreciation | (110,509) | (113,616) |
| Property, plant and equipment, net | \$235,113 | \$235,501 |

We recorded depreciation expense of approximately \$2.9 million and \$3.1 million for the three months ended September 30, 2016 and 2017, respectively and \$8.4 million and \$9.4 million for the nine months ended September 30, 2016 and 2017, respectively. During the nine months ended September 30, 2017, we acquired real estate for \$0.7 million for funeral home parking lot expansion projects. During the nine months ended September 30, 2016, we acquired real estate for \$2.7 million for various funeral home expansion projects and we purchased land and buildings at four funeral homes that were previously leased for approximately \$6.3 million.

Goodwill

Effective January 1, 2017, we adopted the Financial Accounting Standards Board's ("FASB") Accounting Standards Update ("ASU"), Intangibles (Topic 350): Goodwill and Other. The guidance simplifies subsequent measurement of goodwill and eliminates Step 2 from the goodwill impairment test, which should reduce the cost and complexity of evaluating goodwill for

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impairment. An entity no longer will determine goodwill impairment by calculating the implied fair value of goodwill by assigning the fair value of a reporting unit to all of its assets and liabilities as if that reporting unit had been acquired in a business combination. Instead, impairment is defined as the amount by which the carrying value of the reporting unit exceeds its fair value, up to the total amount of goodwill.

We performed our 2017 annual impairment test of goodwill using information as of August 31, 2017. Under current guidance, we are permitted to first assess qualitative factors to determine whether it is more-likely-than not that the fair value of a reporting unit is less than its carrying amount as a basis for determining whether it is necessary to perform a quantitative goodwill impairment test. For our 2017 annual impairment test, we performed a qualitative assessment and concluded that there was not an impairment to goodwill.

For our 2016 annual impairment test, we performed a quantitative impairment test. Our intent is to perform the quantitative test at least once every three years unless certain indicators or events suggest otherwise. See Part II, Item 7, Overview of Critical Accounting Policies and Estimates and Item 8. Financial Statements and Supplementary Data, Note 1, to the Consolidated Financial Statements in our Annual Report on Form 10-K for the year ended December 31, 2016, for a discussion of the methodology used for the goodwill impairment quantitative test.

In addition to our annual review, we assess the impairment of goodwill whenever events or changes in circumstances indicate that the carrying value of a reporting unit may be greater than fair value. Factors that could trigger an interim impairment review include, but are not limited to, significant adverse changes in the business climate which may be indicated by a decline in our market capitalization or decline in operating results. No such events or changes occurred between our testing date and reporting period to trigger a subsequent impairment review. No impairments were recorded to our goodwill during the nine months ended September 30, 2016 and 2017.

Intangible Assets

Our intangible assets include tradenames resulting from acquisitions and are included in Intangible and other non-current assets on our Consolidated Balance Sheets. Our tradenames are considered to have an indefinite life and are not subject to amortization.

We performed our 2017 annual impairment test of intangible assets using information as of August 31, 2017. Under current guidance, we are permitted to first assess qualitative factors to determine whether it is more-likely-than not that the indefinite-lived intangible asset is impaired. If, after assessing the totality of events and circumstances, an entity concludes that it is not more likely than not that the indefinite-lived intangible asset is impaired, then the entity is not required to take further action. However, if an entity concludes otherwise, then it is required to determine the fair value of the indefinite-lived intangible asset and perform the quantitative impairment test by comparing the fair value with the carrying amount in accordance with the guidance. For our 2017 annual impairment test, we performed a qualitative assessment and concluded that there was not an impairment to intangibles assets.

For our 2016 annual impairment test, we performed a quantitative impairment test. Our intent is to perform the quantitative test at least once every three years unless certain indicators or events suggest otherwise. See Part II, Item 7, Overview of Critical Accounting Policies and Estimates and Item 8. Financial Statements and Supplementary Data, Note 1, to the Consolidated Financial Statements in our Annual Report on Form 10-K for the year ended December 31, 2016, for a discussion of the methodology used for the intangibles impairment quantitative test.

In addition to our annual review, we assess the impairment of intangible assets whenever certain events or changes in circumstances indicate that the carrying value of the intangible asset may be greater than the fair value. Factors that could trigger an interim impairment review include, but are not limited to, significant under-performance relative to historical or projected future operating results and significant negative industry or economic trends. During the third quarter of 2016, we recorded an impairment to tradenames of \$145,000 related to a funeral home business held for sale as the carrying value exceeded fair value. No other impairments were recorded to our intangible assets during the nine months ended September 30, 2016 and 2017.

Stock Plans and Stock-Based Compensation

We have stock-based employee and director compensation plans under which we grant restricted stock, stock options and performance awards. We also have an employee stock purchase plan ("ESPP"). We recognize compensation expense in an amount equal to the fair value of the stock-based awards expected to vest or to be purchased over the requisite service period. Fair value is determined on the date of the grant.

The fair value of restricted stock is determined using the stock price on the grant date. The fair value of options or awards containing options is determined using the Black-Scholes valuation model. The fair value of the performance awards related to market performance is determined using a Monte-Carlo simulation pricing model. The fair value of the performance awards related to internal performance metrics is determined using the stock price on the grant date. The fair value of the ESPP is determined

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based on the discount element offered to employees and the embedded option element, which is determined using an option calculation model.

Effective January 1, 2017, we adopted the FASB's ASU, Compensation: (Topic 718): Stock Compensation. The guidance simplifies several aspects of the accounting for share-based payment transactions, including the income tax consequences, classification of awards as either equity or liabilities, and classification on the statement of cash flows. The guidance requires that previously unrecognized excess tax benefits should be recognized on a modified retrospective basis. Entities are required to record a deferred tax asset for previously unrecognized excess tax benefits outstanding as of the beginning of the annual period of adoption, with a cumulative-effect adjustment to retained earnings. At January 1, 2017, we performed an analysis for unrecognized excess tax benefits and deficiencies and determined that there were no adjustments to retained earnings, as there are no unrecognized excess tax benefits. The guidance also requires that all excess tax benefits and tax deficiencies (including tax benefits of dividends on share-based payment awards) should be recognized as income tax expense or benefit in the income statement on a prospective basis. The tax effects of exercised or vested awards should be treated as discrete items in the reporting period in which they occur. For the three and nine months ended September 30, 2017, the excess tax deficiency related to share-based payments was approximately \$70,000, recorded within Tax adjustment related to certain discrete items on our Consolidated Statements of Operations. In addition, excess tax benefits or deficiencies related to share-based payments are now included in operating cash flows rather than financing cash flows.

The guidance also allows for a one-time accounting policy election to either account for forfeitures as they occur or continue to estimate forfeitures as required by current guidance. The Company has elected to continue estimating forfeitures under the current guidance.

The guidance also requires that the presentation of employee taxes paid when an employer withholds shares for tax-withholding purposes should be classified as a financing activity on the statement of cash flows and applied retrospectively. This resulted in \$0.6 million of employee taxes paid from withheld shares being presented as financing activities on our Consolidated Statement of Cash Flows for both the nine months ended September 30, 2016 and 2017. Prior to January 1, 2017, these amounts were presented as operating activities on our Consolidated Statement of Cash Flows.

We adopted all of the provisions of this amendment in accordance with the transition requirements and it did not have a material effect on our Consolidated Financial Statements.

See Note 11 to the Consolidated Financial Statements included herein for additional information on our stock-based compensation plans.

Income Taxes

We and our subsidiaries file a consolidated U.S. federal income tax return, separate income tax returns in 15 states in which we operate and combined or unitary income tax returns in 13 states in which we operate. We record deferred taxes for temporary differences between the tax basis and financial reporting basis of assets and liabilities.

We record a valuation allowance to reflect the estimated amount of deferred tax assets for which realization is uncertain. Management reviews the valuation allowance at the end of each quarter and makes adjustments if it is determined that it is more likely than not that the tax benefits will be realized.

We analyze tax benefits for uncertain tax positions and how they are to be recognized, measured and derecognized in financial statements; provide certain disclosures of uncertain tax matters; and specify how reserves for uncertain tax positions should be classified on our Consolidated Balance Sheets.

On July 18, 2017, we received notification that the Internal Revenue Service ("IRS") selected our tax years ended December 31, 2013, 2014 and 2015 for examination. The examination of our tax year ended December 31, 2013 had previously been completed during 2016, however, we filed an amendment on June 1, 2017. The examination related to 2013 should be limited in scope to the items revised in the amendment, which include research and development credits, state taxes and preneed cost of sales.

Income tax expense during interim periods is based on our estimated annual effective income tax rate plus any discrete items, which are recorded in the period in which they occur. Discrete items include, but are not limited to, such events as changes in estimates due to the finalization of tax returns, tax audit settlements, and increases or decreases in valuation allowances on deferred tax assets.

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Income tax expense was \$1.9 million for the three months ended September 30, 2016 compared to \$1.5 million for the three months ended September 30, 2017. We recorded income taxes at the estimated effective rate, before discrete items, of 40.0% for both the three and nine months ended September 30, 2016 and 2017. Income tax expense was \$8.4 million for the nine months ended September 30, 2016 compared to \$9.3 million for the nine months ended September 30, 2017.

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During the third quarter of 2017, we recognized a tax benefit of \$0.2 million which reduced our effective tax rate to 39.0% for the nine months ended September 30, 2017. During the third quarter of 2016, we recognized a tax benefit of \$1.1 million which reduced our effective tax rate to 35.2% for the nine months ended September 30, 2016.

Correction of Immaterial Error

During the nine months ended September 30, 2017, we corrected an immaterial error related to 2013. The adjustment related to the correction of the deferred tax liability for the difference in book and tax basis of certain assets. The error had the impact of understating the deferred tax liability and overstating net income in 2013. Management evaluated the effect of the adjustment on previously issued interim and annual consolidated financial statements in accordance with the SEC's Staff Accounting Bulletin ("SAB") No. 99 and SAB 108 and concluded that it was immaterial to the interim and annual periods. As a result, in accordance with SAB No. 108, we corrected our Consolidated Balance Sheets as of January 1, 2015.

The effect of this adjustment on our Consolidated Balance Sheets as of December 31, 2016 is as follows (dollars in thousands):

| | % |
|--|--------------|
| | Change |
| Increase in Deferred tax liability | \$2,2555.6 % |
| Increase in Total liabilities | \$2,2550.3 % |
| Decrease in Retained earnings | \$2,2559.8 % |
| Decrease in Total stockholders' equity | \$2,2551.3 % |

This adjustment had no impact on our Consolidated Statements of Operations or Consolidated Statement of Cash Flows for any periods presented.

Related Party Transactions

Management evaluated reportable events and transactions that occurred between us and related persons during the nine months ended September 30, 2017. See Note 15 to the Consolidated Financial Statements included herein for additional information on our related party transactions.

Subsequent Events

Management evaluated events and transactions during the period subsequent to September 30, 2017 through the date the financial statements were issued for potential recognition or disclosure in the accompanying financial statements covered by this report.

See Note 16 to the Consolidated Financial Statements included herein for additional information on our subsequent events.

2.RECENTLY ISSUED ACCOUNTING STANDARDS**Stock-Based Compensation**

In May 2017, the FASB issued ASU, Compensation: (Topic 718): Stock Compensation - Scope of Modification Accounting. The amendments provide guidance about which changes to the terms and conditions of a share-based payment award require an entity to apply modification accounting in Topic 718. An entity should account for the effects of a modification unless the fair value, vesting conditions and classification of the modified award are the same as the original award immediately before the award is modified. This ASU is effective for fiscal years beginning after December 15, 2017, and interim periods within those fiscal years, with earlier application permitted for all entities. The amendments should be applied prospectively to an award modified on or after the adoption date. Our adoption of this ASU for our fiscal year beginning January 1, 2018 is not expected to have a material effect on our Consolidated Financial Statements.

Revenue Recognition

In May 2014, the FASB issued ASU, Revenue from Contracts with Customers (Topic 606). FASB Accounting Standards Codification ("ASC") Topic 606 supersedes the revenue recognition requirements under Topic 605, Revenue Recognition, and most industry-specific guidance throughout the Industry Topics of the ASC. The core principle of the guidance is that an entity should recognize revenue to depict the transfer of promised goods or services to customers in an amount that reflects the consideration to which an entity expects to be entitled in exchange for those goods or services. Under the new guidance, an entity is required to perform the following five steps: (1) identify the

contract(s) with a customer; (2) identify the performance obligations in the contract; (3) determine the transaction price; (4) allocate the transaction price to the performance obligations in the contract; and (5) recognize revenue when (or as) the entity satisfies a performance obligation.

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The new guidance will significantly enhance comparability of revenue recognition practices across entities, industries, jurisdictions and capital markets. Additionally, the guidance requires improved disclosures as to the nature, amount, timing and uncertainty of revenue that is recognized. On July 9, 2015, the FASB deferred the effective date by one year to annual reporting periods beginning after December 15, 2017, including interim periods within that reporting period. We plan to adopt the provisions of this ASU for our fiscal year beginning January 1, 2018 using the modified retrospective approach, which recognizes the cumulative effect of initially applying the standard as an adjustment to retained earnings at the date of initial application.

Currently, our sales of cemetery interment rights are recorded as revenue in accordance with the retail land sales provisions for accounting for sales of real estate. This method provides for the recognition of revenue in the period in which the customer's cumulative payments exceed 10% of the contract price related to the interment right. We have analyzed the impact on our contract portfolio by reviewing our revenue streams and our current policies and procedures to identify potential differences that would result from applying the requirements of the new standard to our contracts and we do not expect the new accounting standard to significantly impact our current accounting for the cemetery interment rights. We do not expect the adoption of this accounting standard to materially affect our accounting for other revenue streams.

We expect the adoption of this new accounting standard to affect our accounting for the selling costs related to preneed cemetery merchandise and services and preneed funeral trust contracts. Currently, these costs are charged to operations using the specific identification method in the period incurred. Under the new accounting standard, we will capitalize and amortize these costs over the typical financing term for our preneed cemetery merchandise and services contracts and over the average preneed maturity period for our preneed funeral trust contracts. Based on our preliminary assessments, we do not expect the change to have a material impact on our Consolidated Financial Statements. The selling costs related to the sales of cemetery interment rights, which include real property and other costs related to cemetery development activities, will continue to be charged to operations using the specific identification method in the period in which the sale of the cemetery interment right is recognized as revenue. The selling costs related to preneed funeral insurance contracts will continue to be charged to operations using the specific identification method in the period incurred.

We are continually evaluating the impact on our Consolidated Financial Statements and are currently modifying our financial systems to provide accounting under the new guidance.

Leases

In February 2016, the FASB issued ASU, Leases (Topic 842). This ASU addresses certain aspects of recognition, presentation, and disclosure of leases and applies to all entities that enter into a lease, with some specified scope exemptions. The amendments in this ASU aim to increase transparency and comparability among organizations by recognizing lease assets and lease liabilities on the balance sheet and disclosing key information about leasing arrangements. This ASU is effective for fiscal years beginning after December 15, 2018, and interim periods within those fiscal years, with earlier application permitted for all entities. Both lessees and lessors are required to recognize and measure leases at the beginning of the earliest period presented using a modified retrospective approach, which recognizes the cumulative effect of initially applying the standard as an adjustment to retained earnings at the date of initial application. We plan to adopt the provisions of this ASU for our fiscal year beginning January 1, 2019 and are currently evaluating the impact the adoption of this new accounting standard will have on our Consolidated Financial Statements.

3. PRENEED TRUST INVESTMENTS

Preneed Cemetery Trust Investments

Preneed cemetery trust investments represent trust fund assets that we are permitted to withdraw as services and merchandise are provided to customers. Preneed cemetery contracts are secured by payments from customers, less retained amounts not required to be deposited into trust. Preneed cemetery trust investments can be reduced by the trust earnings we have been allowed to withdraw in certain states prior to our performance.

The components of Preneed cemetery trust investments on our Consolidated Balance Sheets at December 31, 2016 and September 30, 2017 were as follows (in thousands):

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| | December 31, 2016 | September 30, 2017 |
|---|----------------------|-----------------------|
| Preneed cemetery trust investments, at market value | \$ 71,834 | \$ 73,889 |
| Less: allowance for contract cancellation | (2,138) | (2,161) |
| Preneed cemetery trust investments, net | \$ 69,696 | \$ 71,728 |

Upon cancellation of a preneed cemetery contract, a customer is generally entitled to receive a refund of the corpus, and in some instances, a portion of all of the earnings held in trust. In certain jurisdictions, we may be obligated to fund any shortfall if

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the amounts deposited by the customer exceed the funds in trust, including investment income. As a result, when realized or unrealized losses of a trust result in the trust being underfunded, we assess whether we are responsible for replenishing the corpus of the trust, in which case a loss provision is recorded. At September 30, 2017, none of our preneed cemetery trust investments were underfunded.

Earnings from our preneed cemetery trust investments are recognized as revenue when a service is performed or merchandise is delivered. Trust management fees charged by CSV RIA are included in revenue in the period in which they are earned.

Where quoted prices are available in an active market, investments held by the trusts are classified as Level 1 investments pursuant to the three-level valuation hierarchy. Our Level 1 investments include cash and common stock. Where quoted market prices are not available for the specific security, fair values are estimated by using quoted prices of similar securities in active markets or other inputs other than quoted prices that can corroborate observable market data. These investments are fixed income securities, including municipal bonds, foreign debt, corporate debt, preferred stocks, mortgage-backed securities and fixed income mutual funds, all of which are classified within Level 2 of the valuation hierarchy. We review and update our fair value hierarchy classifications quarterly. There were no transfers between Levels 1 and 2 in the three and nine months ended September 30, 2017. There are no Level 3 investments in the preneed cemetery trust investment portfolio. See Note 7 to the Consolidated Financial Statements included herein for further information on the fair value measurement and the three-level hierarchy.

The cost and fair market values associated with preneed cemetery trust investments at September 30, 2017 are detailed below (in thousands):

| | Fair Value Hierarchy Level | Cost | Unrealized Gains | Unrealized Losses | Fair Market Value |
|--------------------------------------|----------------------------|----------|------------------|-------------------|-------------------|
| Cash and money market accounts | 1 | \$4,698 | \$ — | \$ — | \$4,698 |
| Fixed income securities: | | | | | |
| Foreign debt | 2 | 4,834 | 275 | (168) | 4,941 |
| Corporate debt | 2 | 19,335 | 1,145 | (553) | 19,927 |
| Preferred stock | 2 | 16,329 | 383 | (524) | 16,188 |
| Mortgage-backed securities | 2 | 1,089 | 240 | (23) | 1,306 |
| Common stock | 1 | 24,574 | 3,376 | (3,119) | 24,831 |
| Mutual funds: | | | | | |
| Fixed Income | 2 | 1,200 | 81 | — | 1,281 |
| Trust securities | | \$72,059 | \$ 5,501 | \$ (4,387) | \$ 73,173 |
| Accrued investment income | | \$716 | | | \$716 |
| Preneed cemetery trust investments | | | | | \$73,889 |
| Market value as a percentage of cost | | | | | 101.5 % |

The estimated maturities of the fixed income securities included above are as follows (in thousands):

| | |
|--------------------------|----------|
| Due in one year or less | \$15 |
| Due in one to five years | 2,718 |
| Due in five to ten years | 5,751 |
| Thereafter | 33,879 |
| Total | \$42,363 |

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The cost and fair market values associated with preneed cemetery trust investments at December 31, 2016 are detailed below (in thousands):

| | Fair Value Hierarchy Level | Cost | Unrealized Gains | Unrealized Losses | Fair Market Value |
|--------------------------------------|----------------------------|-----------|------------------|-------------------|-------------------|
| Cash and money market accounts | 1 | \$ 10,852 | \$ — | \$ — | \$ 10,852 |
| Fixed income securities: | | | | | |
| Municipal bonds | 2 | 496 | 18 | (4 |) 510 |
| Foreign debt | 2 | 7,574 | 160 | (656 |) 7,078 |
| Corporate debt | 2 | 20,621 | 1,569 | (1,123 |) 21,067 |
| Preferred stock | 2 | 16,287 | 8 | (947 |) 15,348 |
| Mortgage-backed securities | 2 | 949 | 372 | (4 |) 1,317 |
| Common stock | 1 | 13,250 | 2,191 | (1,838 |) 13,603 |
| Mutual funds: | | | | | |
| Fixed income | | 1,223 | 107 | — | 1,330 |
| Trust securities | | \$ 71,252 | \$ 4,425 | \$ (4,572 |) \$ 71,105 |
| Accrued investment income | | \$ 729 | | | \$ 729 |
| Preneed cemetery trust investments | | | | | \$ 71,834 |
| Market value as a percentage of cost | | | | | 99.8 % |

We determine whether or not the assets in the preneed cemetery trust investments have an other-than-temporary impairment on a security-by-security basis. This assessment is made based upon a number of criteria, including the length of time a security has been in a loss position, changes in market conditions and concerns related to the specific issuer. If a loss is considered to be other-than-temporary, the cost basis of the security is adjusted downward to its fair market value. Any reduction in the cost basis of the investment due to an other-than-temporary impairment is likewise recorded as a reduction in Deferred preneed cemetery receipts held in trust on our Consolidated Balance Sheets. In the three months ended September 30, 2016, we recorded a \$0.1 million impairment for other-than-temporary declines in the fair value related to unrealized losses on certain investments. We did not record any impairments in the three months ended September 30, 2017. In the nine months ended September 30, 2016, we recorded a \$0.8 million impairment and no impairments have been recorded in the nine months ended September 30, 2017. There is no impact on earnings until such time that the loss is realized in the trusts, allocated to preneed contracts and the services are performed or the merchandise is delivered, causing the contract to be withdrawn from the trust in accordance with state regulations.

At September 30, 2017, we had certain investments within our preneed cemetery trust investments that had tax lots in loss positions for more than one year. Based on our analyses of these securities, the companies' businesses and current market conditions, we determined that these investment losses were temporary in nature.

Our preneed cemetery trust investment unrealized losses, their associated fair market values, and the duration of unrealized losses as of September 30, 2017 are shown in the following table (in thousands):

| | September 30, 2017 | | | | | | |
|----------------------------|--|----------------------|---|----------------------|-------------------------|----------------------|---|
| | In Loss Position Less than 12 months | | In Loss Position Greater than 12 months | | Total | | |
| | Fair Market Value | Unrealized Losses | Fair Market Value | Unrealized Losses | Fair Market Value | Unrealized Losses | |
| Fixed income securities: | | | | | | | |
| Foreign debt | \$ 153 | \$ (2 |) \$ 1,657 | \$ (166 |) \$ 1,810 | \$ (168 |) |
| Corporate debt | 2,158 | (410 |) 624 | (143 |) 2,782 | (553 |) |
| Preferred stock | 273 | (2 |) 8,111 | (522 |) 8,384 | (524 |) |
| Mortgage-backed securities | 200 | (23 |) — | — | 200 | (23 |) |
| Common stock | 8,473 | (2,247 |) 1,936 | (872 |) 10,409 | (3,119 |) |

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Mutual Funds:

Fixed Income

| | | | | | | |
|-------------------------------------|-----------|-------------|-----------|-------------|-----------|-------------|
| | — | — | — | — | — | — |
| Total temporary impaired securities | \$ 11,257 | \$ (2,684) | \$ 12,328 | \$ (1,703) | \$ 23,585 | \$ (4,387) |

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Our preneed cemetery trust investment unrealized losses, their associated fair market values, and the duration of unrealized losses as of December 31, 2016 are shown in the following table (in thousands):

| | December 31, 2016 | | | | | |
|-------------------------------------|--|----------------------|---|----------------------|-------------------------|----------------------|
| | In Loss Position Less than 12 months | | In Loss Position Greater than 12 months | | Total | |
| | Fair Market Value | Unrealized Losses | Fair Market Value | Unrealized Losses | Fair Market Value | Unrealized Losses |
| Fixed income securities: | | | | | | |
| Municipal bonds | \$228 | \$ (4) | \$— | \$— | \$228 | \$ (4) |
| Foreign debt | 2,523 | (180) | 2,868 | (475) | 5,391 | (655) |
| Corporate debt | 6,939 | (233) | 2,168 | (890) | 9,107 | (1,123) |
| Preferred stock | 3,217 | (121) | 11,635 | (826) | 14,852 | (947) |
| Mortgage-backed securities | 51 | (5) | — | — | 51 | (5) |
| Common stock | 2,608 | (202) | 3,385 | (1,636) | 5,993 | (1,838) |
| Total temporary impaired securities | \$15,566 | \$ (745) | \$20,056 | \$ (3,827) | \$35,622 | \$ (4,572) |

Preneed cemetery trust investment security transactions recorded in Other, net on our Consolidated Statements of Operations for the three and nine months ended September 30, 2016 and 2017 were as follows (in thousands):

| | For the Three Months Ended September 30, | | | |
|---|--|--------|----------|----------|
| | 2016 | 2017 | 2016 | 2017 |
| Investment income | \$578 | \$474 | \$1,546 | \$1,755 |
| Realized gains | 126 | — | 415 | 2,215 |
| Realized losses | (673) | — | (4,081) | (1,312) |
| Expenses and taxes | (139) | (336) | (832) | (1,213) |
| Decrease (increase) in deferred preneed cemetery receipts held in trust | 108 | (138) | 2,952 | (1,445) |
| | \$— | \$— | \$— | \$— |

Purchases and sales of investments in the preneed cemetery trusts for the three and nine months ended September 30, 2016 and 2017 were as follows (in thousands):

| | For the Three Months Ended September 30, | | For the Nine Months Ended September 30, | |
|-----------|--|----------|--|-------------|
| | 2016 | 2017 | 2016 | 2017 |
| Purchases | \$ (1,434) | \$ (915) | \$ (19,540) | \$ (19,355) |
| Sales | \$5,973 | \$— | \$18,003 | \$13,189 |

Preneed Funeral Trust Investments

Preneed funeral trust investments represent trust fund assets that we are permitted to withdraw as services and merchandise are provided to customers. Preneed funeral contracts are secured by payments from customers, less retained amounts not required to be deposited into trust. Preneed funeral trust investments are reduced by the trust earnings we have been allowed to withdraw in certain states prior to our performance.

The components of Preneed funeral trust investments on our Consolidated Balance Sheets at December 31, 2016 and September 30, 2017 were as follows (in thousands):

| | December 31, September 30, | |
|--|----------------------------|-----------|
| | 2016 | 2017 |
| Preneed funeral trust investments, at market value | \$ 91,980 | \$ 92,151 |

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| | | | | |
|---|-----------|---|-----------|---|
| Less: allowance for contract cancellation | (2,740 |) | (2,707 |) |
| Preneed funeral trust investments, net | \$ 89,240 | | \$ 89,444 | |

Upon cancellation of a preneed funeral contract, a customer is generally entitled to receive a refund of the corpus and in some instances, a portion of all earnings held in trust. In certain jurisdictions, we may be obligated to fund any shortfall if the amounts deposited by the customer exceed the funds in trust, including investment income. As a result, when realized or unrealized

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losses of a trust result in the trust being underfunded, we assess whether we are responsible for replenishing the corpus of the trust, in which case a loss provision is recorded. At September 30, 2017, none of our preneed funeral trust investments were underfunded.

Earnings from our preneed funeral trust investments are recognized as revenue when a service is performed or merchandise is delivered. Trust management fees charged by CSV RIA are included in revenue in the period in which they are earned.

Where quoted prices are available in an active market, investments held by the trusts are classified as Level 1 investments pursuant to the three-level valuation hierarchy. Our Level 1 investments include cash, U.S. treasury debt and common stock. Where quoted market prices are not available for the specific security, then fair values are estimated by using quoted prices of similar securities in active markets or other inputs other than quoted prices that can corroborate observable market data. These investments are fixed income securities, including municipal bonds, foreign debt, corporate debt, preferred stocks, mortgage-backed securities and fixed income mutual funds and other investments, all of which are classified within Level 2 of the valuation hierarchy. We review and update our fair value hierarchy classifications quarterly. There were no transfers between Levels 1 and 2 for the three and nine months ended September 30, 2017. There are no Level 3 investments in the preneed funeral trust investment portfolio. See Note 7 to the Consolidated Financial Statements included herein for further information on the fair value measurement and the three-level hierarchy.

The cost and fair market values associated with preneed funeral trust investments at September 30, 2017 are detailed below (in thousands):

| | Fair Value Hierarchy Level | Cost | Unrealized Gains | Unrealized Losses | Fair Market Value |
|--------------------------------------|----------------------------|-----------|------------------|-------------------|-------------------|
| Cash and money market accounts | 1 | \$ 15,636 | \$ — | \$ — | \$ 15,636 |
| Fixed income securities: | | | | | |
| U.S treasury debt | 1 | 1,490 | 13 | (4) | 1,499 |
| Foreign debt | 2 | 4,882 | 282 | (166) | 4,998 |
| Corporate debt | 2 | 20,244 | 1,165 | (571) | 20,838 |
| Preferred stock | 2 | 16,837 | 457 | (526) | 16,768 |
| Mortgage-backed securities | 2 | 1,273 | 255 | (25) | 1,503 |
| Common stock | 1 | 24,488 | 3,392 | (3,133) | 24,747 |
| Mutual funds: | | | | | |
| Fixed income | 2 | 1,998 | 87 | (38) | 2,047 |
| Other investments | 2 | 3,374 | — | — | 3,374 |
| Trust securities | | \$ 90,222 | \$ 5,651 | \$ (4,463) | \$ 91,410 |
| Accrued investment income | | \$ 741 | | | \$ 741 |
| Preneed funeral trust investments | | | | | \$ 92,151 |
| Market value as a percentage of cost | | | | | 101.3 % |

The estimated maturities of the fixed income securities included above are as follows (in thousands):

| | |
|--------------------------|-----------|
| Due in one year or less | \$ 78 |
| Due in one to five years | 4,320 |
| Due in five to ten years | 6,208 |
| Thereafter | 35,000 |
| Total | \$ 45,606 |

The cost and fair market values associated with preneed funeral trust investments at December 31, 2016 are detailed below (in thousands):

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| | Fair Value Hierarchy Level | Cost | Unrealized Gains | Unrealized Losses | Fair Market Value |
|--------------------------------------|----------------------------|----------|------------------|-------------------|-------------------|
| Cash and money market accounts | 1 | \$22,787 | \$ — | \$ — | \$22,787 |
| Fixed income securities: | | | | | |
| U.S. treasury debt | 1 | 1,491 | 21 | (10) | 1,502 |
| Municipal bonds | 2 | 447 | 17 | (4) | 460 |
| Foreign debt | 2 | 7,692 | 170 | (677) | 7,185 |
| Corporate debt | 2 | 21,454 | 1,566 | (1,134) | 21,886 |
| Preferred stock | 2 | 17,037 | 64 | (970) | 16,131 |
| Mortgage-backed securities | 2 | 1,165 | 400 | (5) | 1,560 |
| Common stock | 1 | 13,675 | 2,256 | (1,850) | 14,081 |
| Mutual funds: | | | | | |
| Fixed income | 2 | 2,124 | 115 | (66) | 2,173 |
| Other investments | 2 | 3,463 | — | — | 3,463 |
| Trust securities | | \$91,335 | \$ 4,609 | \$ (4,716) | \$91,228 |
| Accrued investment income | | \$752 | | | \$752 |
| Preneed funeral trust investments | | | | | \$91,980 |
| Market value as a percentage of cost | | | | | 99.9 % |

We determine whether or not the assets in the preneed funeral trust investments have other-than-temporary impairments on a security-by-security basis. This assessment is made based upon a number of criteria including the length of time a security has been in a loss position, changes in market conditions and concerns related to the specific issuer. If a loss is considered to be other-than-temporary, the cost basis of the security is adjusted downward to its fair market value. Any reduction in the cost basis of the investment due to an other-than-temporary impairment is likewise recorded as a reduction to Deferred preneed funeral receipts held in trust on our Consolidated Balance Sheets. In the three months ended September 30, 2016, we recorded a \$0.1 million impairment for other-than-temporary declines in the fair value related to unrealized losses on certain investments. We did not record any impairments in the three months ended September 30, 2017. In the nine months ended September 30, 2016, we recorded a \$0.9 million impairment and no impairments have been recorded in the nine months ended September 30, 2017. There is no impact on earnings until such time that the loss is realized in the trusts, allocated to preneed contracts and the services are performed or the merchandise is delivered, causing the contract to be withdrawn from the trust in accordance with state regulations.

At September 30, 2017, we had certain investments within our preneed funeral trust investments that had tax lots in loss positions for more than one year. Based on our analyses of these securities, the companies' businesses and current market conditions, we determined that these investment losses were temporary in nature.

Our preneed funeral trust investment unrealized losses, their associated fair market values, and the duration of unrealized losses as of September 30, 2017 are shown in the following table (in thousands):

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| | September 30, 2017 | | | | | |
|-------------------------------------|--|----------------------|---|----------------------|-------------------------|----------------------|
| | In Loss Position Less than 12 months | | In Loss Position Greater than 12 months | | Total | |
| | Fair Market Value | Unrealized Losses | Fair Market Value | Unrealized Losses | Fair Market Value | Unrealized Losses |
| Fixed income securities: | | | | | | |
| U.S. treasury debt | \$837 | \$(4) | \$— | \$— | \$837 | \$(4) |
| Foreign debt | 170 | (4) | 1,628 | (163) | 1,798 | (167) |
| Corporate debt | 2,273 | (430) | 609 | (141) | 2,882 | (571) |
| Preferred stock | 191 | (6) | 8,183 | (520) | 8,374 | (526) |
| Mortgage-backed securities | 234 | (24) | 9 | — | 243 | (24) |
| Common stock | 8,497 | (2,241) | 1,934 | (892) | 10,431 | (3,133) |
| Mutual Funds: | | | | | | |
| Fixed income | 79 | (1) | 608 | (37) | 687 | (38) |
| Total temporary impaired securities | \$12,281 | \$(2,710) | \$12,971 | \$(1,753) | \$25,252 | \$(4,463) |

Our preneed funeral trust investment unrealized losses, their associated fair market values, and the duration of unrealized losses as of December 31, 2016 are shown in the following table (in thousands):

| | December 31, 2016 | | | | | |
|-------------------------------------|--|----------------------|---|----------------------|-------------------------|----------------------|
| | In Loss Position Less than 12 months | | In Loss Position Greater than 12 months | | Total | |
| | Fair Market Value | Unrealized Losses | Fair Market Value | Unrealized Losses | Fair Market Value | Unrealized Losses |
| Fixed income securities: | | | | | | |
| U.S. treasury debt | \$834 | \$(10) | \$— | \$— | \$834 | \$(10) |
| Municipal bonds | 244 | (5) | — | — | 244 | (5) |
| Foreign debt | 2,654 | (186) | 2,905 | (490) | 5,559 | (676) |
| Corporate debt | 6,977 | (215) | 2,234 | (919) | 9,211 | (1,134) |
| Preferred stock | 3,420 | (128) | 11,750 | (842) | 15,170 | (970) |
| Mortgage-backed securities | 55 | (5) | 11 | (1) | 66 | (6) |
| Common stock | 2,795 | (216) | 3,390 | (1,634) | 6,185 | (1,850) |
| Mutual funds: | | | | | | |
| Fixed income | 97 | (7) | 644 | (58) | 741 | (65) |
| Total temporary impaired securities | \$17,076 | \$(772) | \$20,934 | \$(3,944) | \$38,010 | \$(4,716) |

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Preneed funeral trust investment security transactions recorded in Other, net on the Consolidated Statements of Operations for the three and nine months ended September 30, 2016 and 2017 were as follows (in thousands):

| | For the Three | | | |
|--|----------------------------|-------|---|---------|
| | Months Ended September 30, | | For the Nine Months Ended September 30, | |
| | 2016 | 2017 | 2016 | 2017 |
| Investment income | \$596 | \$524 | \$1,639 | \$1,801 |
| Realized gains | 131 | — | 525 | 2,296 |
| Realized losses | (716) | (2) | (4,090) | (1,314) |
| Expenses and taxes | (253) | (390) | (946) | (1,106) |
| Decrease (increase) in deferred preneed funeral receipts held in trust | 242 | (132) | 2,872 | (1,677) |
| | \$— | \$— | \$— | \$— |

Purchases and sales of investments in the preneed funeral trusts for the three and nine months ended September 30, 2016 and 2017 were as follows (in thousands):

| | For the Three Months Ended September 30, | | For the Nine Months Ended September 30, | |
|-----------|--|---------|---|------------|
| | 2016 | 2017 | 2016 | 2017 |
| Purchases | \$(1,486) | \$(966) | \$(19,917) | \$(19,548) |
| Sales | \$6,336 | \$23 | \$19,005 | \$13,266 |

4. PRENEED CEMETERY RECEIVABLES

Preneed sales of cemetery interment rights and related products and services are usually financed through interest-bearing installment sales contracts, generally with terms of up to five years, with such interest income reflected as Preneed cemetery finance charges. In substantially all cases, we receive an initial down payment at the time the contract is signed. At September 30, 2017, our total financed preneed receivables were \$39.9 million, of which \$29.3 million and \$10.6 million were for cemetery interment rights and for merchandise and services, respectively. These amounts are presented on our consolidated balance sheet as \$11.7 million within Accounts receivable and \$28.2 million within Preneed receivables and exclude unearned finance charges and allowance for contract cancellations. The unearned finance charges associated with these receivables were \$5.7 million at both December 31, 2016 and September 30, 2017.

We determine an allowance for customer cancellations and refunds on contracts in which revenue has been recognized on sales of cemetery interment rights. We have a collections policy where past due notifications are sent to the customer beginning at 15 days past due and periodically thereafter until the contract is cancelled or payment is received. We reserve 100% of the receivables on contracts in which the revenue has been recognized and payments are 90 days past due or more, which was approximately 4.8% of the total receivables on recognized sales at September 30, 2017. An allowance is recorded at the date that the contract is executed and periodically adjusted thereafter based upon actual collection experience at the business level. For the nine months ended September 30, 2017, the change in the allowance for contract cancellations was as follows (in thousands):

| | September 30, 2017 |
|------------------------------|--------------------|
| Beginning balance | \$ 1,861 |
| Write-offs and cancellations | (1,004) |
| Provision | 1,093 |
| Ending balance | \$ 1,950 |

The aging of past due financing receivables as of September 30, 2017 was as follows (in thousands):

| 31-60 Past Due | 61-90 Past Due | 91-120 Past Due | >120 Past Due | Total Past Due | Current | Total Financing |
|-------------------|-------------------|--------------------|------------------|-------------------|---------|--------------------|
|-------------------|-------------------|--------------------|------------------|-------------------|---------|--------------------|

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| | | | | | | Receivables | |
|--------------------|----------|--------|--------|----------|----------|-------------|-----------|
| Recognized revenue | \$ 866 | \$ 393 | \$ 190 | \$ 1,205 | \$ 2,654 | \$26,517 | \$ 29,171 |
| Deferred revenue | 272 | 145 | 71 | 387 | 875 | 9,900 | 10,775 |
| Total contracts | \$ 1,138 | \$ 538 | \$ 261 | \$ 1,592 | \$ 3,529 | \$36,417 | \$ 39,946 |

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Table of Contents**5. RECEIVABLES FROM PRENEED TRUSTS**

The receivables from preneed trusts represent assets in trusts which are controlled and operated by third parties in which we do not have a controlling financial interest (less than 50%) in the trust assets. We account for these investments at cost. As of December 31, 2016 and September 30, 2017, receivables from preneed trusts were as follows (in thousands):

| | December 31, September 30, | |
|---|----------------------------|-----------|
| | 2016 | 2017 |
| Preneed trust funds, at cost | \$ 14,658 | \$ 15,780 |
| Less: allowance for contract cancellation | (440) | (474) |
| Receivables from preneed trusts, net | \$ 14,218 | \$ 15,306 |

The following summary reflects the composition of the assets held in trust and controlled by third parties to satisfy our future obligations under preneed arrangements related to the preceding contracts at September 30, 2017 and December 31, 2016. The cost basis includes reinvested interest and dividends that have been earned on the trust assets. Fair value includes the unrealized gains and losses on trust assets.

The composition of the preneed trust funds at September 30, 2017 was as follows (in thousands):

| | Historical Cost Basis | Fair Value |
|--------------------------------|--------------------------|------------|
| As of September 30, 2017 | | |
| Cash and cash equivalents | \$ 4,054 | \$ 4,054 |
| Fixed income investments | 9,218 | 9,218 |
| Mutual funds and common stocks | 2,492 | 2,516 |
| Annuities | 16 | 16 |
| Total | \$ 15,780 | \$ 15,804 |

The composition of the preneed trust funds at December 31, 2016 was as follows (in thousands):

| | Historical Cost Basis | Fair Value |
|--------------------------------|--------------------------|------------|
| As of December 31, 2016 | | |
| Cash and cash equivalents | \$ 3,378 | \$ 3,378 |
| Fixed income investments | 8,809 | 8,809 |
| Mutual funds and common stocks | 2,455 | 2,463 |
| Annuities | 16 | 16 |
| Total | \$ 14,658 | \$ 14,666 |

6. CEMETERY PERPETUAL CARE TRUST INVESTMENTS

Care trusts' corpus on our Consolidated Balance Sheets represents the corpus of those trusts plus undistributed income. The components of Care trusts' corpus as of December 31, 2016 and September 30, 2017 were as follows (in thousands):

| | December 31, September 30, | |
|-------------------------------|----------------------------|-----------|
| | 2016 | 2017 |
| Trust assets, at market value | \$ 46,889 | \$ 48,679 |
| Obligations due from trust | (599) | (493) |
| Care trusts' corpus | \$ 46,290 | \$ 48,186 |

We are required by various state laws to pay a portion of the proceeds from the sale of cemetery property interment rights into perpetual care trust funds. The income earned from these perpetual care trusts offsets maintenance expenses for cemetery property and memorials. This trust fund income is recognized, as earned, in Revenues: Cemetery. Trust management fees charged by CSV RIA are included in revenue in the period in which they are earned. At September 30, 2017, none of our cemetery perpetual care trust investments were underfunded.

Where quoted prices are available in an active market, investments held by the trusts are classified as Level 1 investments pursuant to the three-level valuation hierarchy. Our Level 1 investments include cash and common stock. Where quoted market prices are not available for the specific security, then fair values are estimated by using quoted

prices of similar securities in active markets or other inputs other than quoted prices that can corroborate observable market data. These investments are fixed income securities, including municipal bonds, foreign debt, corporate debt, preferred stock, mortgage-backed securities and fixed income mutual funds, all of which are classified within Level 2 of the valuation hierarchy. We review and update our fair value hierarchy

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classifications quarterly. There were no transfers between Levels 1 and 2 in the three and nine months ended September 30, 2017. There are no Level 3 investments in the cemetery perpetual care trust investment portfolio. See Note 7 to the Consolidated Financial Statements included herein for further information of the fair value measurement and the three-level valuation hierarchy.

The following table reflects the cost and fair market values associated with the trust investments held in perpetual care trust funds at September 30, 2017 (in thousands):

| | Fair Value Hierarchy Level | Cost | Unrealized Gains | Unrealized Losses | Fair Market Value |
|--------------------------------------|----------------------------|----------|------------------|-------------------|-------------------|
| Cash and money market accounts | 1 | \$2,573 | \$ — | \$ — | \$2,573 |
| Fixed income securities: | | | | | |
| Foreign debt | 2 | 3,568 | 211 | (117) | 3,662 |
| Corporate debt | 2 | 13,194 | 768 | (368) | 13,594 |
| Preferred stock | 2 | 11,464 | 260 | (368) | 11,356 |
| Mortgage-backed securities | 2 | 661 | 147 | (14) | 794 |
| Common stock | 1 | 15,263 | 1,985 | (2,021) | 15,227 |
| Mutual funds: | | | | | |
| Fixed Income | 2 | 909 | 64 | — | 973 |
| Trust securities | | \$47,632 | \$ 3,435 | \$ (2,888) | \$48,179 |
| Accrued investment income | | \$500 | | | \$500 |
| Cemetery perpetual care investments | | | | | \$48,679 |
| Market value as a percentage of cost | | | | | 101.1 % |

The estimated maturities of the fixed income securities included above are as follows (in thousands):

| | |
|--------------------------|----------|
| Due in one year or less | \$9 |
| Due in one to five years | 1,770 |
| Due in five to ten years | 4,004 |
| Thereafter | 23,622 |
| | \$29,405 |

The following table reflects the cost and fair market values associated with the trust investments held in perpetual care trust funds at December 31, 2016 (in thousands):

| | Fair Value Hierarchy Level | Cost | Unrealized Gains | Unrealized Losses | Fair Market Value |
|--------------------------------------|----------------------------|----------|------------------|-------------------|-------------------|
| Cash and money market accounts | 1 | \$6,522 | \$ — | \$ — | \$6,522 |
| Fixed income securities: | | | | | |
| Municipal bonds | 2 | 365 | 13 | (3) | 375 |
| Foreign debt | 2 | 5,100 | 99 | (435) | 4,764 |
| Corporate debt | 2 | 13,715 | 966 | (821) | 13,860 |
| Preferred stock | 2 | 11,323 | 5 | (664) | 10,664 |
| Mortgage-backed securities | 2 | 569 | 223 | (3) | 789 |
| Common stock | 1 | 8,259 | 1,382 | (1,146) | 8,495 |
| Mutual funds: | | | | | |
| Fixed income | 2 | 855 | 76 | — | 931 |
| Trust securities | | \$46,708 | \$ 2,764 | \$ (3,072) | \$46,400 |
| Accrued investment income | | \$489 | | | \$489 |
| Cemetery perpetual care investments | | | | | \$46,889 |
| Market value as a percentage of cost | | | | | 99.3 % |

We determine whether or not the assets in the cemetery perpetual care trusts have an other-than-temporary impairment on a security-by-security basis. This assessment is made based upon a number of criteria including the length of time a security has been in a loss position, changes in market conditions and concerns related to the specific issuer. If a loss is considered to be other-

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than-temporary, the cost basis of the security is adjusted downward to its fair market value. Any reduction in the cost basis due to an other-than-temporary impairment is also recorded as a reduction to Care trusts' corpus. In the three months ended September 30, 2016, we recorded a \$0.1 million impairment for other-than-temporary declines in the fair value related to unrealized losses on certain investments. We did not record any impairments in the three months ended September 30, 2017. In the nine months ended September 30, 2016, we recorded a \$0.5 million impairment and no impairments have been recorded in the nine months ended September 30, 2017. There is no impact on earnings until such time that the loss is realized in the trusts, allocated to preneed contracts and the services are performed or the merchandise is delivered, causing the contract to be withdrawn from the trust in accordance with state regulations. At September 30, 2017, we had certain investments within our perpetual care trust investments that had tax lots in loss positions for more than one year. Based on our analyses of these securities, the companies' businesses and current market conditions, we determined that these investment losses were temporary in nature.

Our perpetual care trust investment unrealized losses, their associated fair market values, and the duration of unrealized losses for the periods ended September 30, 2017 are shown in the following table (in thousands):

| | September 30, 2017 | | | | | |
|-------------------------------------|--|----------------------|---|----------------------|-------------------------|----------------------|
| | In Loss Position Less than 12 months | | In Loss Position Greater than 12 months | | Total | |
| | Fair Market Value | Unrealized Losses | Fair Market Value | Unrealized Losses | Fair Market Value | Unrealized Losses |
| Fixed income securities: | | | | | | |
| Foreign debt | \$93 | \$(2) | \$1,138 | \$(115) | \$1,231 | \$(117) |
| Corporate debt | 1,435 | (276) | 417 | (92) | 1,852 | (368) |
| Preferred stock | 681 | (4) | 5,475 | (364) | 6,156 | (368) |
| Mortgage-backed securities | 121 | (14) | — | — | 121 | (14) |
| Common stock | 5,393 | (1,466) | 1,221 | (555) | 6,614 | (2,021) |
| Mutual Funds: | | | | | | |
| Fixed Income | — | — | — | — | — | — |
| Total temporary impaired securities | \$7,723 | \$(1,762) | \$8,251 | \$(1,126) | \$15,974 | \$(2,888) |

Our perpetual care trust investment unrealized losses, their associated fair market values, and the duration of unrealized losses for the periods ended December 31, 2016 are shown in the following table (in thousands):

| | December 31, 2016 | | | | | |
|-------------------------------------|--|----------------------|---|----------------------|-------------------------|----------------------|
| | In Loss Position Less than 12 months | | In Loss Position Greater than 12 months | | Total | |
| | Fair Market Value | Unrealized Losses | Fair Market Value | Unrealized Losses | Fair Market Value | Unrealized Losses |
| Fixed income securities: | | | | | | |
| Municipal bonds | \$137 | \$(3) | \$— | \$— | \$137 | \$(3) |
| Foreign debt | 1,619 | (120) | 1,961 | (315) | 3,580 | (435) |
| Corporate debt | 4,679 | (152) | 1,439 | (669) | 6,118 | (821) |
| Preferred stock | 2,038 | (77) | 8,329 | (587) | 10,367 | (664) |
| Mortgage-backed securities | 31 | (3) | — | — | 31 | (3) |
| Common stock | 1,563 | (121) | 2,004 | (1,025) | 3,567 | (1,146) |
| Total temporary impaired securities | \$10,067 | \$(476) | \$13,733 | \$(2,596) | \$23,800 | \$(3,072) |

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Perpetual care trust investment security transactions recorded in Other, net on our Consolidated Statements of Operations for the three and nine months ended September 30, 2016 and 2017 were as follows (in thousands):

| | For the Three Months Ended September 30, 2016 | | For the Nine Months Ended September 30, 2017 | |
|--|--|----|---|--------|
| Realized gains | \$ 44 | \$ | -\$156 | \$925 |
| Realized losses | (261) | — | (1,943 | (630) |
| Decrease (increase) in care trusts' corpus | 217 | — | 1,787 | (295) |
| Total | \$ — | \$ | -\$— | \$— |

Perpetual care trust investment security transactions recorded in Revenues: Cemetery for the three and nine months ended September 30, 2016 and 2017 were as follows (in thousands):

| | For the Three Months Ended September 30, 2016 | | For the Nine Months Ended September 30, 2017 | |
|--------------------|--|---------|---|---------|
| Investment income | \$1,523 | \$1,539 | \$4,503 | \$4,831 |
| Realized gain, net | 14 | (283) | (444) | (891) |
| Total | \$1,537 | \$1,256 | \$4,059 | \$3,940 |

Purchases and sales of investments in the perpetual care trusts for the three and nine months ended September 30, 2016 and 2017 were as follows (in thousands):

| | For the Three Months Ended September 30, 2016 | | For the Nine Months Ended September 30, 2017 | |
|-----------|--|---------|--|------------|
| Purchases | \$(936) | \$(556) | \$(12,888) | \$(12,430) |
| Sales | \$3,832 | \$— | \$11,702 | \$8,390 |

7. FAIR VALUE MEASUREMENTS

We evaluate our financial assets and liabilities for those financial assets and liabilities that meet the criteria of the disclosure requirements and fair value framework. The carrying values of cash and cash equivalents, trade receivables and trade payables approximate the fair values of those instruments due to the short-term nature of the instruments. The fair values of receivables on preneed funeral and cemetery contracts are impracticable to estimate because of the lack of a trading market and the diverse number of individual contracts with varying terms. Our long-term debt and Credit Facility (as defined in Note 9) are classified within Level 2 of the Fair Value Measurement hierarchy. The fair values of our long-term debt and Credit Facility approximate the carrying values of these instruments based on the index yields of similar securities compared to U.S. Treasury yield curves. The fair value of the convertible subordinated notes due 2021 was approximately \$179.9 million at September 30, 2017 based on the last traded or broker quoted price. We identified investments in fixed income securities, common stock and mutual funds presented within the preneed and perpetual care trust investment categories on our Consolidated Balance Sheets as having met the criteria for fair value measurement. As of September 30, 2017, we did not have any assets that had fair values determined by Level 3 inputs and no liabilities measured at fair value.

We account for our investments as available-for-sale and measure them at fair value under the standards of financial accounting and reporting for investments in equity instruments that have readily determinable fair values and for all investments in debt securities. See Notes 3 and 6 to our Consolidated Financial Statements included herein for the fair value hierarchy levels of our trust investments.

8. INTANGIBLE AND OTHER NON-CURRENT ASSETS

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Intangibles and other non-current assets at December 31, 2016 and September 30, 2017 were as follows (in thousands):

| | December 31, 2016 | September 30, 2017 |
|---|----------------------|-----------------------|
| Prepaid agreements not-to-compete, net of accumulated amortization of \$5,501 and \$5,908, respectively | \$ 3,244 | \$ 2,930 |
| Tradenames | 11,663 | 11,663 |
| Other | 50 | 23 |
| Intangible and other non-current assets | \$ 14,957 | \$ 14,616 |

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Prepaid agreements not-to-compete are amortized over the term of the respective agreements, ranging generally from one to ten years. Amortization expense was approximately \$106,000 and \$135,000 for the three months ended September 30, 2016 and 2017, respectively, and \$308,000 and \$407,000 for the nine months ended September 30, 2016 and 2017, respectively. Our tradenames have indefinite lives and therefore are not amortized.

9.LONG-TERM DEBT

Our long-term debt consisted of the following at December 31, 2016 and September 30, 2017 (in thousands):

| | December 31, 2016 | September 30, 2017 |
|---|----------------------|-----------------------|
| Revolving credit facility, secured, floating rate | \$67,700 | \$75,500 |
| Term loan, secured, floating rate | 138,750 | 130,313 |
| Acquisition debt | 12,245 | 11,348 |
| Debt issuance costs, net of accumulated amortization of \$4,138 and \$4,366, respectively | (1,270) | (1,043) |
| Less: current portion | (13,021) | (16,126) |
| Total long-term debt | \$204,404 | \$199,992 |

As of September 30, 2017, we had a \$300 million secured bank credit facility with Bank of America, N.A., as Administrative Agent (the "Credit Agreement"), comprised of a \$150 million revolving credit facility and a \$150 million term loan (collectively, the "Credit Facility"). The Credit Facility also contains an accordion provision to borrow up to an additional \$75 million in revolving loans, subject to certain conditions. The Credit Facility is collateralized by all personal property and funeral home real property in certain states.

As of September 30, 2017, we had outstanding borrowings under the revolving credit facility of \$75.5 million and approximately \$130.3 million was outstanding on the term loan. We have one letter of credit issued on November 30, 2016 and outstanding under the Credit Facility for approximately \$2.0 million, which bears interest at 2.125% and will expire on November 27, 2017. The letter of credit automatically renews annually and secures our obligations under our various self-insured policies. Outstanding borrowings under the Credit Facility bear interest at either a prime rate or a LIBOR rate, plus an applicable margin based upon our leverage ratio. As of September 30, 2017, the prime rate margin was equivalent to 1.125% and the LIBOR margin was 2.125%. The weighted average interest rate on the Credit Facility for the three and nine months ended September 30, 2017 was 3.4% and 3.1%, respectively.

We were in compliance with the covenants contained in the Credit Agreement as of September 30, 2017. The Credit Agreement contains key ratios that we must comply with, including a requirement to maintain a leverage ratio of no more than 3.50 to 1.00 and a covenant to maintain a fixed charge coverage ratio of no less than 1.20 to 1.00. As of September 30, 2017, the leverage ratio was 2.99 to 1.00 and the fixed charge coverage ratio was 1.89 to 1.00.

Amortization of debt issuance costs related to our Credit Facility was approximately \$0.1 million for both the three months ended September 30, 2016 and 2017 and \$0.3 million and \$0.2 million for the nine months ended September 30, 2016 and 2017, respectively. The unamortized debt issuance costs related to the Credit Facility are being amortized over the remaining term of the related debt using the effective interest method for our term loan and the straight line method for our revolving credit facility.

Acquisition debt consists of deferred purchase price and promissory notes payable to sellers.

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10.CONVERTIBLE SUBORDINATED NOTES

On March 19, 2014, we issued \$143.75 million aggregate principal amount of 2.75% convertible subordinated notes due March 15, 2021 (the "Convertible Notes"). The Convertible Notes bear interest at 2.75% per year. Interest on the Convertible Notes began to accrue on March 19, 2014 and is payable semi-annually in arrears on March 15 and September 15 of each year.

The carrying values of the liability and equity components of the Convertible Notes at December 31, 2016 and September 30, 2017 are reflected in our Consolidated Balance Sheets as follows (in thousands):

| | December 31, 2016 | September 30, 2017 |
|--|----------------------|-----------------------|
| Long-term liabilities: | | |
| Principal amount | \$143,750 | \$143,750 |
| Unamortized discount of liability component | (21,887) | (18,687) |
| Convertible Notes issuance costs, net of accumulated amortization of \$1,359 and \$1,746, respectively | \$(2,268) | \$(1,881) |
| Carrying value of the liability component | \$119,596 | \$123,182 |

| | | |
|---------------------------------|----------|----------|
| Equity component carrying value | \$17,973 | \$17,973 |
|---------------------------------|----------|----------|

The fair value of the Convertible Notes, which are Level 2 measurements, was approximately \$179.9 million at September 30, 2017.

Interest expense on the Convertible Notes included contractual coupon interest expense of approximately \$1.0 million for both the three months ended September 30, 2016 and 2017 and \$3.0 million for both the nine months ended September 30, 2016 and 2017. Accretion of the discount on the Convertible Notes was \$1.0 million and \$1.1 million for the three months ended September 30, 2016 and 2017, respectively, and \$2.9 million and \$3.2 million for the nine months ended September 30, 2016 and 2017, respectively. Amortization of debt issuance costs related to our Convertible Notes was approximately \$0.1 million for both the three months ended September 30, 2016 and 2017 and \$0.4 million for both the nine months ended September 30, 2016 and 2017.

The initial conversion rate of the Convertible Notes, as of March 19, 2014, was 44.3169 shares of our common stock per \$1,000 principal amount of Convertible Notes, equivalent to an initial conversion price of approximately \$22.56 per share of common stock. The adjusted conversion rate of the Convertible Notes, in effect at September 30, 2017, is 44.5392 shares of our common stock per \$1,000 principal amount of Convertible Notes, equivalent to an adjusted conversion price of approximately \$22.45 per share of common stock.

The unamortized discount and the unamortized debt issuance costs are being amortized using the effective interest method over the remaining term of the Convertible Notes. The effective interest rate on the unamortized discount and the debt issuance costs for both the three and nine months ended September 30, 2016 and 2017 was 6.75% and 2.75%, respectively.

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11. STOCKHOLDERS' EQUITY

Stock-Based Compensation Plans

During the nine months ended September 30, 2017, we had two stock benefits plans in effect under which restricted stock, stock options and performance awards have been granted or remain outstanding: the Second Amended and Restated 2006 Long-Term Incentive Plan (the "Amended and Restated 2006 Plan") and the 2017 Omnibus Incentive Plan (the "2017 Plan"). The Amended and Restated 2006 Plan was terminated upon the approval of the 2017 Plan at the annual shareholders meeting on May 17, 2017. The termination of the Amended and Restated 2006 Plan does not affect the awards previously issued and outstanding.

All stock-based plans are administered by the Compensation Committee appointed by our Board of Directors (the "Board"). The 2017 Plan provides for grants of options as non-qualified options or incentive stock options, restricted stock and performance awards. The 2017 Plan expires on May 17, 2027.

The status of each of the plans at September 30, 2017 is as follows (shares in thousands):

| | Shares Reserved | Shares Available to Issue | Options Outstanding | Performance Awards Outstanding (2) |
|--------------------------------|--------------------|---------------------------------|------------------------|---|
| Amended and Restated 2006 Plan | — | — | 1,929 | 319 |
| 2017 Plan | 1,571 | (1) 1,541 | 16 | 9 |
| Total | 1,571 | 1,541 | 1,945 | 328 |

Amount includes approximately 17,500 shares granted from the Amended

(1) and Restated 2006 Plan that were returned to the Company due to cancellations.

Performance Awards are reserved at 200% of

(2) shares granted which is equal to the maximum payout in shares.

Restricted Stock

We did not issue any restricted stock during the three months ended September 30, 2017. During the second quarter of 2017, we issued 5,000 restricted stock grants to a new employee of the leadership team that vest over a five-year period with an aggregate grant date market value of approximately \$0.1 million. During the first quarter of 2017, we issued a total of 22,250 restricted stock grants that vest over a three-year period with an aggregate grant date market value of approximately \$0.6 million.

During the three months ended September 30, 2016 and 2017, we recorded a benefit of \$21,000 and \$174,000 of pre-tax compensation expense, respectively, related to the vesting of restricted stock awards, which is included in general, administrative and other expenses. The benefit was primarily related to the cancellation of 50,000 unvested restricted stock for a former executive. During the nine months ended September 30, 2016 and 2017, we recorded pre-tax compensation expense of approximately \$0.5 million for both periods.

As of September 30, 2017, we had approximately \$1.3 million of total unrecognized compensation costs related to unvested restricted stock awards, which are expected to be recognized over a weighted average period of approximately 1.7 years.

Stock Options

As of September 30, 2017, there were 1,945,656 stock options outstanding and 708,379 stock options which remain unvested. We did not grant any options during the three months ended September 30, 2017. During the second quarter of 2017, we granted 16,250 options to a new employee of the leadership team at an exercise price of \$26.89. These options will vest in one-fifth increments over a five-year period and have a ten-year term. The fair value of the options granted during the second quarter of 2017 was approximately \$0.1 million. During the first quarter of 2017, we granted 445,450 options to our leadership team and certain key employees at a weighted average exercise price of \$26.54. These options will vest in one-fifth increments over a five-year period and have a ten-year term. The fair value of the total options granted during the first quarter of 2017 was approximately \$3.2 million.

During the three months ended September 30, 2016 and 2017, we recorded approximately \$0.2 million and \$0.3 million, respectively, of pre-tax stock-based compensation expense for stock options. During the nine months ended September 30, 2016 and 2017, we recorded approximately \$1.4 million and \$1.2 million, respectively, of pre-tax compensation expense for stock options.

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Performance Awards

We did not grant any performance awards during the three months ended September 30, 2017. During the second quarter of 2017, we granted 4,500 performance awards to a new employee of the leadership team, payable in shares. The fair value of these performance awards granted during the second quarter of 2017 was approximately \$0.1 million. These awards will vest (if at all) on June 30, 2022, provided that certain criteria surrounding Adjusted Consolidated EBITDA (Adjusted Earnings Before Interest Tax Depreciation and Amortization) and Adjusted Consolidated EBITDA Margin performance is achieved and the individual has remained continuously employed by Carriage through such date. The Adjusted Consolidated EBITDA performance represents 50% of the award and the Adjusted Consolidated EBITDA Margin performance represents 50% of the award. During the first quarter of 2017, we granted 101,040 performance awards to our leadership team and certain key employees, payable in shares. The fair value of these performance awards granted during the first quarter of 2017 was approximately \$2.7 million. We recorded pre-tax compensation expense for performance awards totaling \$46,000 and \$208,000 for the three months ended September 30, 2016 and 2017, respectively, and \$154,000 and \$465,000 for the nine months ended September 30, 2016 and 2017, respectively.

Employee Stock Purchase Plan

During the third quarter of 2017, employees purchased a total of 11,525 shares of common stock through our employee stock purchase plan (“ESPP”) at a weighted average price of \$21.76 per share. We recorded pre-tax stock-based compensation expense for the ESPP totaling approximately \$53,000 and \$60,000 for the three months ended September 30, 2016 and 2017, respectively, and \$197,000 and \$204,000 for both the nine months ended September 30, 2016 and 2017.

The fair value of the option to purchase shares under the ESPP is estimated on the date of grant (January 1 of each year) associated with the four quarterly purchase dates using the following assumptions:

| | | |
|-------------------------|----------------------------|---|
| | 2017 | |
| Dividend yield | 0.82 | % |
| Expected volatility | 18.82 | % |
| Risk-free interest rate | 0.53%, 0.65%, 0.77%, 0.89% | |
| Expected life (years) | 0.25, 0.50, 0.75, 1.00 | |

Expected volatilities are based on the historical volatility during the previous twelve months of the underlying common stock. The risk-free rate for the quarterly purchase periods is based on the U.S. Treasury yields in effect at the time of the purchase. The expected life of the ESPP grants represents the calendar quarters from the beginning of the year to the purchase date (end of each quarter).

Director Compensation

We recorded pre-tax compensation expense related to director compensation, which is included in general, administrative and other expenses, totaling \$90,000 for both the three months ended September 30, 2016 and 2017, respectively, and \$302,000 and \$271,000 for the nine months ended September 30, 2016 and 2017, respectively.

Share Repurchase

On February 25, 2016, our Board approved a share repurchase program authorizing us to purchase up to an aggregate of \$25.0 million of our common stock in accordance with Rule 10b-18 of the Securities Exchange Act of 1934, as amended (the “Exchange Act”). During the three months ended September 30, 2017, we repurchased 574,054 shares of common stock for a total cost of \$14.0 million at an average cost of \$24.35 per share pursuant to this share repurchase program. We did not repurchase any shares of common stock in the first or second quarter of 2017. Our shares were purchased in the open market. Purchases were at times and in amounts as management determined appropriate based on factors such as market conditions, legal requirements and other business considerations. Shares purchased pursuant to the repurchase program are currently held as treasury shares.

On August 18, 2017, we purchased 100,000 shares of our common stock from Melvin C. Payne, our Chairman of the Board and Chief Executive Officer. The purchase of these shares was made pursuant to a privately negotiated transaction at a price of \$23.85 per share for a total purchase price of \$2.4 million. The purchase price was the stock's trading price at the time of the transaction. This purchase was not a part of the share repurchase program approved by the Board on February 25, 2016. The repurchase of the shares held by Mr. Payne was approved in advance by our

Board, with Mr. Payne abstaining. See Note 15 to our Consolidated Financial Statements included herein for additional information on our related party transactions.

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Cash Dividends

On July 26, 2017, our Board declared a dividend of \$0.05 per share, totaling approximately \$0.8 million, which was paid on September 1, 2017 to record holders of our common stock as of August 14, 2017. For the three months ended September 30, 2016, we paid a quarterly dividend of \$0.050 per share, totaling approximately \$0.8 million. For the nine months ended September 30, 2016 and 2017, we paid total dividends of approximately \$1.7 million and \$2.5 million, respectively.

Accumulated other comprehensive income

Our components of accumulated other comprehensive income are as follows (in thousands):

| | Accumulated Other Comprehensive Income |
|---|---|
| Balance at December 31, 2016 | \$ — |
| Increase in net unrealized gains associated with available-for-sale securities of the trusts | 2,849 |
| Reclassification of net unrealized gain activity attributable to the Deferred preneed funeral and cemetery receipts held in trust and Care trusts' corpus | (2,849) |
| Balance at September 30, 2017 | \$ — |

12.EARNINGS PER SHARE

The following table sets forth the computation of the basic and diluted earnings per share for the three and nine months ended September 30, 2016 and 2017 (in thousands, except per share data):

| | For the Three Months Ended September 30, 2016 | | For the Nine Months Ended September 30, 2017 | |
|---|--|---------|---|----------|
| Numerator for basic and diluted earnings per share: | | | | |
| Net income | \$5,683 | \$3,038 | \$15,454 | \$14,532 |
| Less: Earnings allocated to unvested restricted stock | (25) | (10) | (76) | (52) |
| Income attributable to common stockholders | \$5,658 | \$3,028 | \$15,378 | \$14,480 |
| Denominator: | | | | |
| Denominator for basic earnings per common share - weighted average shares outstanding | 16,529 | 16,476 | 16,502 | 16,575 |
| Effect of dilutive securities: | | | | |
| Stock options | 273 | 335 | 260 | 332 |
| Convertible subordinated notes | 299 | 787 | 200 | 980 |
| Denominator for diluted earnings per common share - weighted average shares outstanding | 17,101 | 17,598 | 16,962 | 17,887 |
| Basic earnings per common share: | \$0.34 | \$0.18 | \$0.93 | \$0.87 |
| Diluted earnings per common share: | \$0.33 | \$0.17 | \$0.91 | \$0.81 |

The fully diluted weighted average shares outstanding for the three and nine months ended September 30, 2017 and the corresponding calculation of fully diluted earnings per share, include approximately 787,000 and 980,000 shares that would have been issued upon the conversion of our convertible subordinated notes as a result of the application of the if-converted method prescribed by the FASB ASC 260, Earnings Per Share. There were 299,000 and 200,000 shares for the three and nine months ended September 30, 2016 that would have been issued upon conversion under the if-converted method.

For the both the three and nine months ended September 30, 2017 approximately 455,000 and 320,000 stock options were excluded from the computation of diluted earnings per share because the inclusion of such stock options would result in an antidilutive effect. For the both the three and nine months ended September 30, 2016, no stock options

were excluded from the computation of diluted earnings per share.

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13. MAJOR SEGMENTS OF BUSINESS

We conduct funeral and cemetery operations only in the United States. The following table presents revenues from operations, income (loss) from operations before income taxes and total assets by segment (in thousands):

| | Funeral | Cemetery | Corporate | Consolidated |
|--|-----------|-----------|------------|--------------|
| Revenues from operations: | | | | |
| Three months ended September 30, 2017 | \$47,329 | \$13,725 | \$— | \$ 61,054 |
| Three months ended September 30, 2016 | \$45,183 | \$14,957 | \$— | \$ 60,140 |
| Nine months ended September 30, 2017 | \$150,279 | \$42,784 | \$— | \$ 193,063 |
| Nine months ended September 30, 2016 | \$140,952 | \$44,384 | \$— | \$ 185,336 |
| Income (loss) from operations before income taxes: | | | | |
| Three months ended September 30, 2017 | \$12,394 | \$3,002 | \$(10,836) | \$ 4,560 |
| Three months ended September 30, 2016 | \$13,478 | \$4,327 | \$(10,231) | \$ 7,574 |
| Nine months ended September 30, 2017 | \$45,414 | \$11,609 | \$(33,208) | \$ 23,815 |
| Nine months ended September 30, 2016 | \$44,322 | \$12,875 | \$(33,337) | \$ 23,860 |
| Total assets: | | | | |
| September 30, 2017 | \$637,075 | \$245,674 | \$4,297 | \$ 887,046 |
| December 31, 2016 | \$634,145 | \$241,621 | \$9,303 | \$ 885,069 |

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14.SUPPLEMENTARY DATA

Balance Sheet

The detail of certain balance sheet accounts as of December 31, 2016 and September 30, 2017 (in thousands):

| | December 31, 2016 | September 30, 2017 |
|---|----------------------|-----------------------|
| Other current assets: | | |
| Income taxes receivable | \$ 1,932 | \$ 671 |
| Other current assets | 102 | 93 |
| Total other current assets | \$ 2,034 | \$ 764 |
| Current portion of long-term debt and capital lease obligations: | | |
| Term note | \$ 11,250 | \$ 14,063 |
| Acquisition debt | 1,771 | 2,063 |
| Capital leases | 246 | 197 |
| Total current portion of long-term debt and capital lease obligations | \$ 13,267 | \$ 16,323 |
| Other current liabilities: | | |
| Income taxes payable | \$ 509 | \$ 1,579 |
| Deferred rent | 208 | 232 |
| Total other current liabilities | \$ 717 | \$ 1,811 |
| Accrued liabilities: | | |
| Accrued salaries and wages | \$ 4,005 | \$ 1,365 |
| Accrued incentive compensation | 8,237 | 4,864 |
| Accrued vacation | 2,305 | 2,614 |
| Accrued insurance | 1,726 | 2,053 |
| Accrued interest | 1,235 | 257 |
| Accrued ad valorem and franchise taxes | 981 | 2,314 |
| Accrued commissions | 543 | 410 |
| Other accrued liabilities | 1,059 | 1,417 |
| Total accrued liabilities | \$ 20,091 | \$ 15,294 |
| Other long-term liabilities: | | |
| Deferred rent | \$ 1,207 | \$ 1,029 |
| Incentive compensation | 575 | 924 |
| Contingent consideration | 785 | 770 |
| Total other long-term liabilities | \$ 2,567 | \$ 2,723 |

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15. RELATED PARTY TRANSACTIONS

On August 18, 2017, we purchased 100,000 shares of our common stock from Melvin C. Payne, our Chairman of the Board and Chief Executive Officer. These shares had been held by Mr. Payne prior to such repurchase for over one year. The purchase of these shares was made pursuant to a privately negotiated transaction at a price of \$23.85 per share for a total purchase price of \$2.4 million. The purchase price was the stock's trading price at the time of the transaction. These shares are currently held as treasury shares. This purchase was not a part of the share repurchase program approved by the Board on February 25, 2016. The repurchase of the shares held by Mr. Payne was approved in advance by our Board, with Mr. Payne abstaining.

16. SUBSEQUENT EVENTS

On October 14, 2017, we completed construction of and began operating a new funeral home in Pennsylvania.

On October 25, 2017, our Board approved an increase in our quarterly dividend on our common stock from \$0.050 to \$0.075 per share, effective with respect to dividends payable on December 1, 2017 and later.

On October 25, 2017, our Board approved a \$15.0 million increase in its authorization for repurchases of our common stock in addition to the \$25.0 million approved on February 25, 2016, bringing the total authorized repurchase amount to \$40.0 million, in accordance with the Exchange Act.

CAUTIONARY STATEMENT ON FORWARD-LOOKING STATEMENTS

In addition to historical information, this Form 10-Q contains certain statements and information that may constitute forward-looking statements within the safe harbor provisions of the Private Securities Litigation Reform Act of 1995. These statements include statements regarding any projections of earnings, revenues, asset sales, cash flow, debt levels or other financial items; any statements of the plans, strategies and objectives of management for future operations; any statements regarding future economic conditions or performance; any statements of belief; and any statements of assumptions underlying any of the foregoing and are based on our current expectations and beliefs concerning future developments and their potential effect on us. The words "may", "will", "estimate", "intend", "believe", "expect", "seek", "project", "forecast", "foresee", "should", "would", "could", "plan", "anticipate" and other similar words or phrases are intended to identify forward-looking statements, which are generally not historical in nature. While management believes that these forward-looking statements are reasonable as and when made, there can be no assurance that future developments affecting us will be those that we anticipate. All comments concerning our expectations for future revenues and operating results are based on our forecasts for our existing operations and do not include the potential impact of any future acquisitions. Our forward-looking statements involve significant risks and uncertainties (some of which are beyond our control) and assumptions that could cause actual results to differ materially from our historical experience and our present expectations or projections. Important factors that could cause actual results to differ materially from those in the forward-looking statements include, but are not limited to, those summarized below:

- our ability to find and retain skilled personnel;
- our ability to execute our growth strategy;
- the effects of competition;
- the execution of our Standards Operating, 4E Leadership and Strategic Acquisition Models;
- changes in the number of deaths in our markets;
- changes in consumer preferences;
- our ability to generate preneed sales;
- the investment performance of our funeral and cemetery trust funds;
- fluctuations in interest rates;
- our ability to obtain debt or equity financing on satisfactory terms to fund additional acquisitions, expansion projects, working capital requirements and the repayment or refinancing of indebtedness;
- the timely and full payment of death benefits related to preneed funeral contracts funded through life insurance contracts;
- the financial condition of third-party insurance companies that fund our preneed funeral contracts;
- increased or unanticipated costs, such as insurance or taxes;
- effects of the application of applicable laws and regulations, including changes in such regulations or the interpretation thereof;

• consolidation of the deathcare industry; and
• other factors and uncertainties inherent in the deathcare industry.

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For additional information regarding known material factors that could cause our actual results to differ from our projected results, please see (i) Part II, Item 1A “Risk Factors” in this Form 10-Q and (ii) Part I, Item 1A “Risk Factors” in our Annual Report on Form 10-K for the year ended December 31, 2016.

Readers are cautioned not to place undue reliance on forward-looking statements, which speak only as of the date hereof. We undertake no obligation to publicly update or revise any forward-looking statements after the date they are made, whether as a result of new information, future events or otherwise.

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Item 2. Management's Discussion and Analysis of Financial Condition and Results of Operations.

OVERVIEW

General

Carriage Services, Inc. ("Carriage," the "Company," "we," "us," or "our") was incorporated in the State of Delaware in December 1993 and is a leading provider of funeral and cemetery services and merchandise in the United States. We operate in two business segments: funeral home operations, which currently account for approximately 78% of our revenues, and cemetery operations, which account for approximately 22% of our revenues.

At September 30, 2017, we operated 171 funeral homes in 28 states and 32 cemeteries in 11 states. We compete with other public funeral and cemetery companies and smaller, independent operators. We believe we are a market leader in most of our markets. We provide funeral and cemetery services and products on both an "at-need" (time of death) and "preneed" (planned prior to death) basis.

Our funeral homes offer a complete range of high value personal services to meet a family's funeral needs, including consultation, the removal and preparation of remains, the sale of caskets and related funeral merchandise, the use of funeral home facilities for visitation and remembrance services and transportation services. Our cemeteries provide interment rights (grave sites and mausoleum spaces) and related merchandise, such as markers and outer burial containers both on an at-need and preneed basis.

Our business strategy is based on having strong, local leadership with entrepreneurial principles that is focused on sustainable long term market share, revenue, and profitability growth in each local business. We believe Carriage has the most innovative operating model in the funeral and cemetery industry, which we are able to achieve through a decentralized, high performance culture operating framework linked with incentive compensation programs that attract top-quality industry talent to our organization

Our Mission Statement states that "we are committed to being the most professional, ethical and highest quality funeral and cemetery service organization in our industry" and our Guiding Principles state our core values, which are comprised of:

- honesty, integrity and quality in all that we do;
- hard work, pride of accomplishment and shared success through employee ownership;
- belief in the power of people through individual initiative and teamwork;
- outstanding service and profitability go hand-in-hand; and
- growth of the Company is driven by decentralization and partnership.

Our five Guiding Principles collectively embody our Being The Best high-performance culture, operating framework.

Our operations and business strategy are built upon the execution of the following three models:

- Standards Operating Model;
- 4E Leadership Model; and
- Strategic Acquisition Model.

Standards Operating Model

Our Standards Operating Model is focused on growing local market share, people development, and the key operating and financial metrics that drive long-term, sustainable revenue growth and improved earning power of our portfolio of businesses by employing leadership and entrepreneurial principles that fit the nature of our high-value personal service business. Standards Achievement is the measure by which we judge the success of each business and incentivize our local managers and their teams. Our Standards Operating Model is not designed to produce maximum short-term earnings because we believe such performance is unsustainable and will ultimately stress the business, which very often leads to declining market share, revenues and earnings.

4E Leadership Model

Our 4E Leadership Model requires strong local leadership in each business to grow an entrepreneurial, decentralized, high-value, personal service and sales business at sustainable profit margins. Our 4E Leadership Model is based upon principles established by Jack Welch during his tenure at General Electric, and is based upon 4E qualities essential to succeed in a high-performance culture: Energy to get the job done; the ability to Energize others; the Edge necessary to make difficult decisions; and the ability to Execute and produce results. To achieve a high level within our

Standards in a business year after year, we require local Managing Partners that have the 4E Leadership skills to entrepreneurially grow the business by hiring, training and developing highly motivated and productive local teams.

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Strategic Acquisition Model

Our Standards Operating Model led to the development of our Strategic Acquisition Model, which guides our acquisition strategy. Both models, when executed effectively, will drive long-term, sustainable increases in market share, revenue, earnings and cash flow. We believe a primary driver of higher revenue and profits in the future will be the execution of our Strategic Acquisition Model using strategic ranking criteria to assess acquisition candidates. As we execute this strategy over time, we will acquire larger, higher margin strategic businesses.

Our belief in our Mission Statement and Guiding Principles that define us and proper execution of the three models that define our strategy have given us the competitive advantage in any market in which we compete. We believe that we can execute our three models without proportionate incremental investment in our consolidation platform infrastructure and without additional fixed regional and corporate overhead. This gives us a competitive advantage that is evidenced by the sustained earning power of our portfolio as defined by our EBITDA margin.

REPORTING AND NON-GAAP FINANCIAL MEASURES

We also present our financial performance in our “Operating and Financial Trend Report” (“Trend Report”) as reported in our earnings release for the quarter ending September 30, 2017 dated October 25, 2017 and discussed in the corresponding earnings conference call. This Trend Report is used as a supplemental financial measurement statement by management and investors to compare our current financial performance with our previous results and with the performance of other companies. We do not intend for this information to be considered in isolation or as a substitute for other measures of performance prepared in accordance with United States generally accepted accounting principles (“GAAP”). The Trend Report is a non-GAAP statement that also provides insight into underlying trends in our business. Historically, the dynamic nature of the evolutionary process of building our culture, especially since launching the Good To Great Journey in the beginning of 2012, has led to a large number of charges such as severance and retirement, consulting and other activities, which are not core to our operations and as such, have been added back to GAAP earnings as “Special Items”. The Special Items are important to add back because of the transformational nature of major changes over the last several years within our Operations and Strategic Growth Leadership Team. Accordingly, these non-GAAP Special Items will be comprised of only those charges materially outside the normal course of business. The number of these Special Items were minimal in 2016 and should continue to be minimal thereafter, which should result in major shrinkage of “the gap” between our GAAP and non-GAAP reported performance.

The non-GAAP financial measures in the Trend Report include such measures as “Special Items,” “Adjusted Net Income,” “Consolidated EBITDA,” “Adjusted Consolidated EBITDA,” “Adjusted Consolidated EBITDA Margin,” “Adjusted Free Cash Flow,” “Funeral Field EBITDA,” “Cemetery Field EBITDA,” “Funeral Financial EBITDA,” “Cemetery Financial EBITDA,” “Total Field EBITDA,” “Total Field EBITDA Margin,” “Operating Profit,” “Operating Profit Margin,” “Adjusted Basic Earnings Per Share” and “Adjusted Diluted Earnings Per Share.” These financial measurements are defined as GAAP items adjusted for Special Items and are reconciled to GAAP in our earnings release and on the Trend Reports posted on our website (www.carriageservices.com). Our presentation of these measures may not be comparable to similarly titled measures in other companies’ reports.

The non-GAAP definitions we use are as follows:

Special Items are defined as charges or credits included in our GAAP financial statements that can vary from period to period and are not reflective of costs incurred in the ordinary course of our operations. Special Items are taxed at the federal statutory rate of 35% for both the three and nine months ended September 30, 2016 and 2017, except for the accretion of the discount on the Convertible Notes as this is a non-tax deductible item.

Adjusted Net Income is defined as net income plus adjustments for Special Items.

Consolidated EBITDA is defined as net income before income taxes, interest expenses, non-cash stock compensation, depreciation and amortization, and interest income and other, net.

Adjusted Consolidated EBITDA is defined as Consolidated EBITDA plus adjustments for Special Items.

Adjusted Consolidated EBITDA Margin is defined as Adjusted Consolidated EBITDA as a percentage of revenue.

Adjusted Free Cash Flow is defined as net cash provided by operations, adjusted by Special Items as deemed necessary, less cash for maintenance capital expenditures.

Funeral Field EBITDA is defined as Funeral Gross Profit, which is funeral revenue minus funeral field costs and expenses, less depreciation and amortization, regional and unallocated funeral costs and Funeral Financial EBITDA.

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Cemetery Field EBITDA is defined as Cemetery Gross Profit, which is cemetery revenue minus cemetery field costs and expenses, less depreciation and amortization, regional and unallocated cemetery costs and Cemetery Financial EBITDA.

Funeral Financial EBITDA is defined as Funeral Financial Revenue less Funeral Financial Expenses.

Cemetery Financial EBITDA is defined as Cemetery Financial Revenue less Cemetery Financial Expenses.

Total Field EBITDA is defined as Gross Profit less depreciation and amortization, regional and unallocated costs.

Total Field EBITDA Margin is defined as Total Field EBITDA as a percentage of revenue.

Operating Profit is defined as Gross Profit, which is funeral and cemetery revenue minus funeral and cemetery field costs and expenses, less field depreciation and amortization and regional and unallocated funeral and cemetery costs.

Operating Profit Margin is defined as Operating Profit as a percentage of revenue.

Adjusted Basic Earnings Per Share is defined as GAAP Basic Earnings Per Share, adjusted for Special Items.

Adjusted Diluted Earnings Per Share is defined as GAAP Diluted Earnings Per Share, adjusted for Special Items.

We are providing below a reconciliation of Gross profit (a GAAP measure) to Operating profit (a non-GAAP measure) for the three and nine months ended September 30, 2017 compared to the three and nine months ended September 30, 2016 (in thousands):

| | For the Three Months Ended September 30, 2016 | | For the Nine Months Ended September 30, 2017 | |
|---|--|----------|---|----------|
| Gross profit | \$18,228 | \$15,480 | \$58,338 | \$57,239 |
| Field depreciation and amortization | 3,452 | 3,601 | 10,359 | 10,719 |
| Regional and unallocated funeral and cemetery costs | 2,783 | 3,937 | 8,547 | 9,845 |
| Operating profit | \$24,463 | \$23,018 | \$77,244 | \$77,803 |

We are providing below a breakdown of Operating profit (a non-GAAP measure) by Segment for the three and nine months ended September 30, 2017 compared to the three and nine months ended September 30, 2016 (in thousands):

| | For the Three Months Ended September 30, 2016 | | For the Nine Months Ended September 30, 2017 | |
|----------------------|--|----------|---|----------|
| Funeral Home Segment | \$18,201 | \$18,062 | \$58,406 | \$61,161 |
| Cemetery Segment | 6,262 | 4,956 | 18,838 | 16,642 |
| Operating profit | \$24,463 | \$23,018 | \$77,244 | \$77,803 |

Further discussion of Operating profit for our Funeral Home and Cemetery Segments is presented herein under "Results of Operations."

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Financial Highlights

Three months ended September 30, 2017 compared to three months ended September 30, 2016

Total revenue for the three months ended September 30, 2017 and 2016 was \$61.1 million and \$60.1 million, respectively, which represents an increase of approximately \$0.9 million, or 1.5%. Funeral revenue increased \$2.1 million to \$47.3 million, while cemetery revenue decreased \$1.2 million to \$13.7 million in the three months ended September 30, 2017 compared to the same period in 2016. For the quarter comparatives, we experienced a 3.3% increase in total funeral contracts and an increase in the average revenue per funeral contract of 1.8%. In addition, while we experienced a decrease of 6.3% in the number of preneed interment rights (property) sold, the average price per interment right sold increased 1.2%. Further discussion of revenue for our funeral home and cemetery segments on a same store and acquired basis is presented herein under “Results of Operations.”

Gross profit for the three months ended September 30, 2017 decreased \$2.7 million, or 15.1%, to \$15.5 million, from \$18.2 million for the three months ended September 30, 2016 primarily due to a decline in preneed cemetery revenue and higher costs as a percentage of revenue in the six businesses we acquired in 2016. As these acquired businesses transition into our Standards Operating Model, we expect to see their gross profit margins rise towards those on a same store basis.

Further discussion of the components of Gross profit, excluding field depreciation and amortization and regional and unallocated funeral and cemetery costs is presented herein under “Results of Operations” within our funeral home and cemetery segments. Further discussion of field depreciation and amortization and regional and unallocated funeral and cemetery costs are presented herein under “Other Financial Statement Items.”

Net income for the three months ended September 30, 2017 decreased \$2.6 million to \$3.0 million, equal to \$0.17 per diluted share, compared to net income of \$5.7 million, equal to \$0.33 per diluted share, for the three months ended September 30, 2016. Further discussion of general, administrative and other expenses, home office depreciation and amortization expense, interest expense, income taxes and other components of income and expenses are presented herein under “Other Financial Statement Items.”

Nine months ended September 30, 2017 compared to Nine months ended September 30, 2016

Total revenue for the nine months ended September 30, 2017 and 2016 was \$193.1 million and \$185.3 million, respectively, which represents an increase of approximately \$7.7 million, or 4.2%. Funeral revenue increased \$9.3 million to \$150.3 million, while cemetery revenue decreased \$1.6 million to \$42.8 million in the nine months ended September 30, 2017 compared to the same period in 2016. For the period comparatives, we experienced a 5.2% increase in total funeral contracts and an increase in the average revenue per funeral contract of 1.7%. In addition, while we experienced a decrease of 10.4% in the number of preneed interment rights (property) sold, the average price per interment right sold increased 4.6%. Further discussion of revenue for our funeral home and cemetery segments on a same store and acquired basis is presented herein under “Results of Operations.”

Gross profit for the nine months ended September 30, 2017 decreased \$1.1 million, or 1.9%, to \$57.2 million, from \$58.3 million for the nine months ended September 30, 2016 primarily due to a decline in preneed cemetery revenue and higher costs as a percentage of revenue in the six businesses we acquired in 2016. As these acquired businesses transition into our Standards Operating Model, we expect to see their gross profit margins rise towards those on a same store basis.

Further discussion of the components of Gross profit, excluding field depreciation and amortization and regional and unallocated funeral and cemetery costs is presented herein under “Results of Operations” within our funeral home and cemetery segments. Further discussion of field depreciation and amortization and regional and unallocated funeral and cemetery costs are presented herein under “Other Financial Statement Items.”

Net income for the nine months ended September 30, 2017 decreased \$0.9 million to \$14.5 million, equal to \$0.81 per diluted share, compared to net income of \$15.4 million, equal to \$0.91 per diluted share, for the nine months ended September 30, 2016. Further discussion of general, administrative and other expenses, home office depreciation and amortization expense, interest expense, income taxes and other components of income and expenses are presented herein under “Other Financial Statement Items.”

OVERVIEW OF CRITICAL ACCOUNTING POLICIES AND ESTIMATES

The preparation of the Consolidated Financial Statements requires us to make estimates and judgments that affect the amounts reported in the unaudited consolidated financial statements and accompanying notes. We base our estimates on historical experience, third-party data and assumptions that we believe to be reasonable under the circumstances. The results of these considerations form the basis for making judgments about the amount and timing of revenues and expenses, the carrying value of assets and the recorded amounts of liabilities. Actual results may differ from these estimates and such estimates may change if the underlying conditions or assumptions change. Historical performance should not be viewed as indicative of future performance because there

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can be no assurance the margins, operating income and net earnings, as a percentage of revenues, will be consistent from year to year.

Management's discussion and analysis of financial condition and results of operations ("MD&A") is based upon our Consolidated Financial Statements presented herewith, which have been prepared in accordance with GAAP. Our critical accounting policies are discussed in MD&A in our Annual Report on Form 10-K for the year ended December 31, 2016.

RESULTS OF OPERATIONS

The following is a discussion of our results of operations for the three and nine months ended September 30, 2017 compared to the same periods of 2016. The term "same store" refers to funeral homes and cemeteries acquired prior to January 1, 2013 and operated for the entirety of each period being presented. Funeral homes and cemeteries purchased after December 31, 2012 are referred to as "acquired." This classification of acquisitions has been important to management and investors in monitoring the results of these businesses and to gauge the leveraging performance contribution that a selective acquisition program can have on total company performance. Depreciation and amortization, within our field costs and expenses and regional and unallocated funeral and cemetery costs, are not included in operating profit, a non-GAAP financial measure. Adding back these items will result in Gross Profit, a GAAP financial measure.

Funeral Home Segment. The following tables set forth certain information regarding the revenues and operating profit from our funeral home operations for the three months ended September 30, 2017 compared to three months ended September 30, 2016 (dollars in thousands):

| | For the Three Months Ended September 30, | | Change | | |
|---------------------------------------|--|----------|---------|--------|---|
| | 2016 | 2017 | Amount | % | |
| Revenues: | | | | | |
| Same store operating revenue | \$37,094 | \$38,032 | \$938 | 2.5 | % |
| Acquired operating revenue | 5,996 | 7,363 | 1,367 | 22.8 | % |
| Preneed funeral insurance commissions | 361 | 315 | (46) | (12.7) | % |
| Preneed funeral trust earnings | 1,732 | 1,618 | (114) | (6.6) | % |
| Total | \$45,183 | \$47,328 | \$2,145 | 4.7 | % |
| Operating profit: | | | | | |
| Same store operating profit | \$13,894 | \$13,938 | \$44 | 0.3 | % |
| Acquired operating profit | 2,431 | 2,419 | (12) | (0.5) | % |
| Preneed funeral insurance commissions | 166 | 120 | (46) | (27.7) | % |
| Preneed funeral trust earnings | 1,710 | 1,585 | (125) | (7.3) | % |
| Total | \$18,201 | \$18,062 | \$(139) | (0.8) | % |

Funeral home same store operating revenues for the three months ended September 30, 2017 increased \$0.9 million or 2.5%, when compared to the three months ended September 30, 2016. This was due primarily to a 0.7% increase in same store contract volumes to 7,093 and a 1.8% increase in the average revenue per contract to \$5,362. The average revenue per contract excludes the impact of the preneed funeral trust earnings (separately reflected in Revenues above) recognized at the time that we provide the services pursuant to the preneed contract. Including preneed funeral trust earnings, the average revenue per contract increased 1.6% to \$5,543 in the three months ended September 30, 2017. The average revenue per burial contract increased 0.2% to \$8,832 and the number of burial contracts increased 1.9% to 2,898. The average revenue per cremation contract increased 1.1% to \$3,352 and the number of cremation contracts increased 1.7% to 3,702.

The burial rate for our same store businesses increased 50 basis points to 40.9% and the cremation rate also increased 50 basis points to 52.2% for the three months ended September 30, 2017 when compared to the three months ended September 30, 2016. The average revenue for "other" contracts, which are charges for merchandise or services for which we do not perform a funeral service and which made up approximately 6.9% of the total number of contracts in the

three months ended September 30, 2017, increased 16.6% to \$2,669.

Same store operating profit for the three months ended September 30, 2017 remained flat, when compared to the three months ended September 30, 2016. Although revenue increased, operating profit margin decreased by 90 basis points to 36.6% for the three months ended September 30, 2017 compared to the same period in 2016. The decline in operating profit margin largely relates to significant increases in certain expenses including \$0.4 million of general liability and other insurance related expenses, \$0.2 million of salaries and benefits and \$0.1 million of bad debt expense.

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Funeral home acquired operating revenues for the three months ended September 30, 2017 increased \$1.4 million, or 22.8%, when compared to the three months ended September 30, 2016. The funeral home acquired portfolio for the three months ended September 30, 2017 includes four businesses acquired in the latter half of 2016, not fully present in the three months ended September 30, 2016 results. We experienced a slight increase in the average revenue per contract of 0.2% to \$6,370 and a 22.6% increase in the total number of contracts to 1,156. The average revenue per contract excludes the impact of the preneed funeral trust earnings (reflected separately in Revenues above) recognized at the time that we provide the services pursuant to the preneed contract. Including funeral trust earnings, the average revenue per contract slightly decreased 0.4% to \$6,538 in the three months ended September 30, 2017. The average revenue per burial contract decreased 1.7% to \$9,458, while the number of burial contracts increased 22.4% to 525. The average revenue per cremation contract increased 6.1% to \$4,421 and the number of cremation contracts increased 18.3% to 531.

The burial rate for our acquired businesses slightly decreased 10 basis points to 45.4% and the cremation rate also decreased 170 basis points to 45.9% for the three months ended September 30, 2017 when compared to the three months ended September 30, 2016. The average revenue for “other” contracts, which are charges for merchandise or services for which we do not perform a funeral service and which made up approximately 8.7% of the total number of contracts in the three months ended September 30, 2017, decreased 17.6% to \$2,446.

Acquired operating profit for the three months ended September 30, 2017 remained flat when compared to the three months ended September 30, 2016. Although revenue increased, operating profit margin decreased 760 basis points to 32.9% for the three months ended September 30, 2017 compared to the same period in 2016. The decrease is primarily due to the businesses we acquired in 2016, as salaries and benefits for newly acquired businesses are generally higher as a percentage of revenue than same store businesses. As these acquired businesses transition into our Standards Operating Model, we expect to see their operating profit margins rise towards those on a same store basis.

The two categories of financial revenue consist of preneed funeral insurance commission revenue and preneed funeral trust earnings. Preneed funeral insurance commission revenue decreased by 12.7% for the three months ended September 30, 2017 compared to the same period in 2016. Preneed funeral insurance commission revenue is deferred for one year after the preneed funeral contracts are sold. The Preneed commission revenue recognized for the three months ended September 30, 2017 is from the preneed funeral insurance contracts sold in the three months ended September 30, 2016. The number of preneed insurance contracts sold in the three months ended September 30, 2016 decreased 4.9% and the face value of the insurance products that earned commissions decreased 2.3% compared to the contracts sold during the same period of the prior year. Preneed funeral trust earnings include trust management fees charged by our wholly-owned registered investment advisor based on the fair market value of the trust assets and earnings from the maturity of preneed funeral contracts. Trust earnings decreased \$0.1 million or 6.6% for the three months ended September 30, 2017, which is comprised of a 7.8% decrease in earnings from the maturity of preneed contracts, offset by an 8.9% increase in earnings from trust management fees.

Operating profit for our two categories of financial revenue, on a combined basis, decreased 9.1% in the three months ended September 30, 2017 due to the decrease in preneed funeral trust earnings and preneed funeral insurance commission revenue, along with an increase in commission and preneed selling expenses.

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The following tables set forth certain information regarding the revenues and operating profit from our funeral home operations for the nine months ended September 30, 2017 compared to the nine months ended September 30, 2016 (dollars in thousands):

| | For the Nine | | Change | | |
|---------------------------------------|---------------------------------------|------------|----------|--------|---|
| | Months Ended September 30, 2016 | 2017 | Amount | % | |
| Revenues: | | | | | |
| Same store operating revenue | \$ 117,029 | \$ 119,310 | \$ 2,281 | 1.9 | % |
| Acquired operating revenue | 17,303 | 24,727 | 7,424 | 42.9 | % |
| Preneed funeral insurance commissions | 1,138 | 951 | (187) | (16.4) | % |
| Preneed funeral trust earnings | 5,482 | 5,290 | (192) | (3.5) | % |
| Total | \$ 140,952 | \$ 150,278 | \$ 9,326 | 6.6 | % |
| Operating profit: | | | | | |
| Same store operating profit | \$ 45,119 | \$ 46,111 | \$ 992 | 2.2 | % |
| Acquired operating profit | 7,293 | 9,515 | 2,222 | 30.5 | % |
| Preneed funeral insurance commissions | 577 | 329 | (248) | (43.0) | % |
| Preneed funeral trust earnings | 5,417 | 5,206 | (211) | (3.9) | % |
| Total | \$ 58,406 | \$ 61,161 | \$ 2,755 | 4.7 | % |

Funeral home same store operating revenues for the nine months ended September 30, 2017 increased \$2.3 million, or 1.9%, when compared to the nine months ended September 30, 2016. The increase was due primarily to a 0.9% increase in same store contract volumes to 22,296 and a 1.0% increase in the average revenue per contract to \$5,351. The average revenue per contract excludes the impact of the preneed funeral trust earnings (separately reflected in Revenues above) recognized at the time that we provide the services pursuant to the preneed contract. Including preneed funeral trust earnings, the average revenue per contract increased 0.9% to \$5,540 in the nine months ended September 30, 2017. The average revenue per burial contract increased 1.1% to \$8,877, while the number of burial contracts decreased 0.6% to 9,037. The average revenue per cremation contract increased 1.3% to \$3,363 and the number of cremation contracts increased 3.0% to 11,664.

The burial rate for our same store businesses decreased 70 basis points to 40.5%, while the cremation rate increased 100 basis points to 52.3% for the nine months ended September 30, 2017 when compared to the nine months ended September 30, 2016. The average revenue for "other" contracts, which are charges for merchandise or services for which we do not perform a funeral service and which made up approximately 7.2% of the total number of contracts in the nine months ended September 30, 2017, increased 10.8% to \$2,561.

Same store operating profit for the nine months ended September 30, 2017 increased \$1.0 million, or 2.2%, when compared to the nine months ended September 30, 2016. This increase is a result of increased revenue and better management of expenses as operating profit margin remained stable at 38.6% for the nine months ended September 30, 2017 compared to the same period in 2016.

Funeral home acquired operating revenues for the nine months ended September 30, 2017 increased \$7.4 million, or 42.9%, when compared to the nine months ended September 30, 2016. The funeral home acquired portfolio for the nine months ended September 30, 2017 includes six businesses acquired during 2016, not fully present in the nine months ended September 30, 2016 results. We experienced an increase in the average revenue per contract of 1.7% to \$6,524 and a 40.5% increase in the total number of contracts to 3,790. The average revenue per contract excludes the impact of the preneed funeral trust earnings (reflected separately in Revenues above) recognized at the time that we provide the services pursuant to the preneed contract. Including funeral trust earnings, the average revenue per contract increased 1.2% to \$6,699 in the nine months ended September 30, 2017. The average revenue per burial contract decreased 1.3% to \$9,505, while the number of burial contracts increased 43.4% to 1,817. The average revenue per cremation contract increased 5.9% to \$4,396 and the number of cremation contracts increased 35.8% to 1,661.

The burial rate for our acquired businesses increased 90 basis points to 47.9%, while the cremation rate decreased 150 basis points to 43.8%. This is the result of an increase in the number of burial versus cremation contract sales at the businesses that were acquired the latter half of 2016. The average revenue for “other” contracts, which are charges for merchandise or services for which we do not perform a funeral service and which made up approximately 8.3% of the total number of contracts in the nine months ended September 30, 2017, decreased 5.1% to \$2,625.

Acquired operating profit for the nine months ended September 30, 2017 increased \$2.2 million, or 30.5%, from the nine months ended September 30, 2016, primarily due to the six businesses acquired during 2016 and not fully present in the nine months ended September 30, 2016 results. Although revenues increased, operating profit margin decreased 360 basis points to 38.5% for the nine months ended September 30, 2017 compared to the same period in 2016. The decrease is primarily due to the

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businesses we acquired in 2016, as salaries and benefits for newly acquired businesses are generally higher as a percentage of revenue than same store businesses. As these acquired businesses transition into our Standards Operating Model, we expect to see their operating profit margins rise towards those on a same store basis.

The two categories of financial revenue consist of preneed funeral insurance commission revenue and preneed funeral trust earnings. Preneed funeral insurance commission revenue decreased \$0.2 million or 16.4% for the nine months ended September 30, 2017 compared to the same period in 2016. Preneed funeral insurance commission revenue is deferred for one year after the preneed funeral contracts are sold. The Preneed commission revenue recognized for the nine months ended September 30, 2017 is from the preneed funeral insurance contracts sold in the nine months ended September 30, 2016. The number of preneed insurance contracts sold in the nine months ended September 30, 2016 decreased 1.1% and the face value of the insurance products that earned commissions decreased 7.1% over the same period of the prior year. Preneed funeral trust earnings include trust management fees charged by our wholly-owned registered investment advisor based on the fair market value of the trust assets and earnings from the maturity of preneed funeral contracts. Trust earnings decreased \$0.2 million or 3.5% for the nine months ended September 30, 2017, which is comprised of a 4.6% decrease in earnings from the maturity of preneed contracts, offset by a 12.3% increase in earnings from trust management fees.

Operating profit for our two categories of financial revenue, on a combined basis, decreased 7.7% in the nine months ended September 30, 2017 due to the decrease in preneed funeral trust earnings and preneed funeral insurance commission revenue, along with an increase in commission and preneed selling expenses.

Cemetery Segment. The following tables set forth certain information regarding the revenues and operating profit from the cemetery operations for the three months ended September 30, 2017 compared to three months ended September 30, 2016 (dollars in thousands):

| | For the Three | | Change | |
|----------------------------------|---------------------------------------|----------|-----------|---------|
| | Months Ended September 30, 2016 | 2017 | Amount | % |
| Revenues: | | | | |
| Same store operating revenue | \$11,467 | \$10,748 | \$(719) | (6.3)% |
| Acquired operating revenue | 978 | 761 | (217) | (22.2)% |
| Cemetery trust earnings | 2,025 | 1,768 | (257) | (12.7)% |
| Preneed cemetery finance charges | 487 | 449 | (38) | (7.8)% |
| Total | \$14,957 | \$13,726 | \$(1,231) | (8.2)% |

Operating profit:

| | | | | |
|----------------------------------|---------|---------|-----------|---------|
| Same store operating profit | \$3,342 | \$2,649 | \$(693) | (20.7)% |
| Acquired operating profit | 479 | 200 | (279) | (58.2)% |
| Cemetery trust earnings | 1,954 | 1,658 | (296) | (15.1)% |
| Preneed cemetery finance charges | 487 | 449 | (38) | (7.8)% |
| Total | \$6,262 | \$4,956 | \$(1,306) | (20.9)% |

Cemetery same store operating revenues for the three months ended September 30, 2017 decreased \$0.7 million, or 6.3%, when compared to the three months ended September 30, 2016. Approximately 55.0% of our same store operating revenues were related to preneed sales of interment rights and related merchandise and services for the three months ended September 30, 2017. Preneed revenue decreased \$0.9 million, or 13.6%, as we experienced a 5.7% decrease in the number of preneed interment rights sold to 1,542 and a 5.9% decrease in average price per interment to \$3,278 for the three months ended September 30, 2017 compared to the same period in 2016. The decrease in preneed revenue was due to the attrition of key sales personnel at certain businesses, the absence of approximately \$0.4 million of large private estate sales we had in the third quarter of last year, as well as the impact of the Texas and Florida hurricanes which caused business closures and displaced workers in these States during the period. Same store at-need revenue, which represents approximately 45.0% of our same store operating revenues, increased \$0.2 million, or 4.4%, due primarily to a 7.9% increase in the average sale per contract to \$1,562.

Cemetery same store operating profit for the three months ended September 30, 2017 decreased \$0.7 million, or 20.7% from the same period in 2016. As a percentage of revenue, cemetery operating profit decreased to 24.6% in the three months ended September 30, 2017 compared to 29.1% in the same period in 2016. The decline in operating profit margin largely relates to significant increases in certain expenses including \$0.2 million of general liability and other insurance related expenses, \$0.1 million of salaries and benefits and \$0.1 million of facilities and grounds expenses, offset by a \$0.4 million decrease in promotional expenses.

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Cemetery acquired operating revenue and acquired operating profit decreased for the three months ended September 30, 2017 primarily due to a \$0.2 million decrease in preneed revenue. The decrease in preneed revenue was primarily due to the absence of approximately \$0.2 million of large private estate sales we had in the third quarter of last year. In addition, we experienced a 14% decrease in the number of preneed interment rights sold compared with the same period in 2016 and increases in facilities and grounds expenses and bad debt expense for the three months ended September 30, 2017 compared to the same period in 2016.

The two categories of financial revenue consist of trust earnings and finance charges on preneed receivables. Trust earnings also include trust management fees charged by our wholly-owned registered investment advisor based on the fair market value of the trust assets. Total trust earnings decreased \$0.3 million or 12.7%, primarily due to a \$0.3 million decrease in capital gains from our perpetual care trust in the three months ended September 30, 2017 compared to the same period in 2016. Financial revenue earned from finance charges on the preneed contracts remained flat in the three months ended September 30, 2017 compared to the same period in 2016.

Cemetery Segment. The following tables set forth certain information regarding the revenues and operating profit from the cemetery operations for the nine months ended September 30, 2017 compared to nine months ended September 30, 2016 (dollars in thousands):

| | For the Nine | | Change | |
|----------------------------------|-----------------|-----------------|------------------|----------------|
| | Months Ended | September 30, | Amount | % |
| | 2016 | 2017 | | |
| Revenues: | | | | |
| Same store operating revenue | \$35,093 | \$33,522 | \$(1,571) | (4.5)% |
| Acquired operating revenue | 2,312 | 2,370 | 58 | 2.5% |
| Cemetery trust earnings | 5,622 | 5,512 | (110) | (2.0)% |
| Preneed cemetery finance charges | 1,357 | 1,381 | 24 | 1.8% |
| Total | \$44,384 | \$42,785 | \$(1,599) | (3.6)% |
| Operating profit: | | | | |
| Same store operating profit | \$11,283 | \$9,287 | \$(1,996) | (17.7)% |
| Acquired operating profit | 791 | 743 | (48) | (6.1)% |
| Cemetery trust earnings | 5,407 | 5,231 | (176) | (3.3)% |
| Preneed cemetery finance charges | 1,357 | 1,381 | 24 | 1.8% |
| Total | \$18,838 | \$16,642 | \$(2,196) | (11.7)% |

Cemetery same store operating revenues for the nine months ended September 30, 2017 decreased \$1.6 million, or 4.5%, when compared to the nine months ended September 30, 2016. Approximately 56.0% of our same store operating revenues were related to preneed sales of interment rights and related merchandise and services for the nine months ended September 30, 2017. Preneed revenue decreased \$2.4 million, or 11.2%, as we experienced a 11.4% decrease in the number of preneed interment rights sold to 4,942 in the nine months ended September 30, 2017 compared to the same period in 2016. The decrease was primarily a result of attrition of key sales personnel at certain businesses during the period. In addition, preneed sales were negatively impacted in our Texas and Florida businesses due to the hurricanes affecting those areas in the third quarter of 2017, as well as the absence of approximately \$0.4 million of large private estate sales we had in the third quarter of last year. The decrease was slightly offset by a 4.0% increase in the average price per interment to \$3,256. Same store at-need revenue, which represents approximately 44.0% of our same store operating revenues, increased \$0.8 million, or 5.7%, due primarily to a 9.0% increase in the average sale per contract to \$1,459.

Cemetery same store operating profit for the nine months ended September 30, 2017 decreased \$2.0 million, or 17.7% from the same period in 2016. As a percentage of revenue, cemetery operating profit decreased to 27.7% in the nine months ended September 30, 2017 compared to 32.2% in the same period in 2016. The decrease in operating profit was primarily a result of the decrease in revenue, combined with a \$0.4 million, or 1.8%, increase in operating costs for the nine months ended September 30, 2017 compared with the same period in 2016. Those expenses with

significant increases include \$0.2 million of salaries and benefits and \$0.2 million of facilities and grounds expenses. Cemetery acquired operating revenue and acquired operating profit remained flat for the nine months ended September 30, 2017. Cemetery acquired operating profit margin decreased from 34.2% to 31.4% for the nine months ended September 30, 2017 compared to the same period in 2016 as we experienced increases in salaries and benefits and bad debt expense.

The two categories of financial revenue consist of trust earnings and finance charges on preneed receivables. Trust earnings also include trust management fees charged by our wholly-owned registered investment advisor based on the fair market value of

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the trust assets. Total trust earnings decreased \$0.1 million or 2.0%, primarily due to decreased capital gains from our perpetual care trust in the nine months ended September 30, 2017, compared to the same period in 2016. Financial revenue earned from finance charges on the preneed contracts remained flat at \$1.4 million in the nine months ended September 30, 2017 compared to the same period in 2016.

Other Financial Statement Items

Depreciation and Amortization. Depreciation and amortization costs for the field and home office totaled \$4.0 million for the three months ended September 30, 2017, an increase of \$0.2 million, or 5.1%, from the three months ended September 30, 2016 and \$11.9 million for the nine months ended September 30, 2017, an increase of \$0.4 million or 3.3%, from the nine months ended September 30, 2016. These increases were primarily attributable to additional depreciation expense from assets acquired in our 2016 acquisitions.

Regional and Unallocated Funeral and Cemetery Costs. Regional and unallocated funeral and cemetery costs consist of salaries and benefits for regional management, field incentive compensation and other related costs for field infrastructure. Regional and unallocated funeral and cemetery costs totaled \$3.9 million for the three months ended September 30, 2017, an increase of \$1.2 million, or 41.5%, compared to the same period in 2016, primarily due to a \$0.5 million increase in field incentive compensation, a \$0.4 million increase in natural disaster related costs and a \$0.3 million increase in other general administrative costs.

Regional and unallocated funeral and cemetery costs totaled \$9.8 million for the nine months ended September 30, 2017, an increase of \$1.3 million, or 15.2%, compared to the same period in 2016, primarily due a \$0.4 million increase in field incentive compensation, a \$0.4 million increase in natural disaster related costs, a \$0.4 million increase in other general administrative costs and \$0.1 million increase in salaries and benefits.

On Friday, August 25, 2017 and Sunday, September 10, 2017, hurricanes Harvey and Irma struck Texas and Florida, respectively. Thirteen of our funeral homes and six of our cemeteries were impacted by either or both property damage and business interruption. Based on our preliminary review of our property, flood and business interruption insurance policies, we believe that much of the loss we have experienced will be covered by insurance. As of September 30, 2017, we have spent approximately \$0.5 million for employee assistance and property repair costs. We have recognized approximately \$0.4 million in expenses and recorded a receivable for insurance reimbursement of approximately \$0.1 million.

General, Administrative and Other. General, administrative and other expenses remained flat at \$6.1 million for both the three months ended September 30, 2016 and 2017. Those expenses with significant increases include \$0.4 million of equity compensation, \$0.2 million of salaries and benefits for leadership investments in our Houston support office, \$0.2 million of other general administrative costs, \$0.2 million of incentive compensation and \$0.2 million of public company and regulatory costs related to tax planning, offset by a \$1.2 million decrease in severance and retirement expenses primarily related to the retirement of a former executive.

General, administrative and other expenses totaled \$19.5 million for the nine months ended September 30, 2017, a decrease of \$1.7 million, or 7.8%, from the nine months ended September 30, 2016. The decrease was attributable to a \$3.5 million decrease in retirement expenses primarily related to the retirement of two former executives during 2016, a \$0.7 million decrease in acquisition costs, offset by a \$0.9 million increase in salaries and benefits for leadership investments in our Houston support office, a \$0.7 million increase in public company, regulatory and legal costs related to tax planning, filing our current shelf registration statement and adopting a new long-term incentive plan, a \$0.6 million increase in other general administrative costs and a \$0.3 million increase in incentive and equity compensation.

Interest Expense. Interest expense was \$3.3 million for the three months ended September 30, 2017 compared to \$2.9 million for the three months ended September 30, 2016, an increase of approximately \$0.4 million. During the three months ended September 30, 2017, interest expense increased by approximately \$0.3 million related to our term note and revolving credit facility and by approximately \$0.1 million related to our deferred purchase obligations for our 2016 acquisitions. During the three months ended September 30, 2017, the weighted average interest rate increased 0.6% compared to the same period in 2016.

Interest expense was \$9.5 million for the nine months ended September 30, 2017 compared to \$8.7 million for the nine months ended September 30, 2016, an increase of approximately \$0.8 million. During the nine months ended

September 30, 2017, interest expense increased by approximately \$0.4 million related to our term note and revolving credit facility and by approximately \$0.4 million related to our deferred purchase obligations for our 2016 acquisitions. During the nine months ended September 30, 2017, the weighted average interest rate increased 0.3% compared to the same period in 2016.

Accretion of Discount on Convertible Subordinated Notes. For the three and nine months ended September 30, 2017, we recognized accretion of the discount on our convertible subordinated notes issued in March 2014 of \$1.1 million and \$3.2 million respectively,

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compared to \$1.0 million and \$2.9 million for the three and nine months ended September 30, 2016, respectively. Accretion is calculated using the effective interest method based on a stated interest rate of 6.75%.

Income Taxes. Income tax expense was \$1.5 million for the three months ended September 30, 2017 compared to \$1.9 million for the three months ended September 30, 2016. We recorded income taxes at the estimated effective rate, before discrete items, of 40.0% for both the three and nine months ended September 30, 2017 and 2016. Income tax expense was \$9.3 million for the nine months ended September 30, 2017 compared to \$8.4 million for the nine months ended September 30, 2016.

During the third quarter of 2017, we recognized a tax benefit of \$0.2 million which reduced our effective tax rate to 39% for the nine months ended September 30, 2017. During the third quarter of 2016, we recognized a tax benefit of \$1.1 million which reduced our effective tax rate to 35.2% for the nine months ended September 30, 2016.

We have approximately \$36.8 million of state net operating loss carry forwards that will expire between 2018 and 2038, if not utilized. Based on management's assessment of the various state net operating losses, it has been determined that it is more likely than not that we will not be able to realize the tax benefits of certain portions of the state losses. Accordingly, a valuation allowance has been established and the deferred tax asset for the state operating losses is reviewed every quarter. At September 30, 2017, the valuation allowance totaled \$0.2 million.

LIQUIDITY AND CAPITAL RESOURCES

Our primary sources of liquidity and capital resources are internally generated cash flows from operating activities and availability under our Credit Facility.

We generate cash in our operations primarily from at-need sales and delivery of preneed sales. We also generate cash from earnings on our cemetery perpetual care trusts. Based on our recent operating results, current cash position and anticipated future cash flows, we do not anticipate any significant liquidity constraints in the foreseeable future. However, if our capital expenditures or acquisition plans change, we may need to access the capital markets to obtain additional funding. Further, to the extent operating cash flow or access to and costs of financing sources are materially different than expected, future liquidity may be adversely affected. Please read Part I, Item 1A "Risk Factors" in our Annual Report on Form 10-K for the year ended December 31, 2016.

We intend to use cash on hand and borrowings under our Credit Facility primarily to acquire funeral home and cemetery businesses and for internal growth projects, such as cemetery inventory development and funeral home expansion projects, and for payment of dividends. From time to time we may also use available cash to repurchase shares of our common stock in open market or privately negotiated transactions. We have the ability to draw on our revolving credit facility, subject to customary terms and conditions of the Credit Agreement. We believe that our existing cash balance, future cash flows from operations and borrowings under our Credit Facility described below will be sufficient to meet our anticipated working capital requirements, capital expenditures, scheduled debt payments, commitments, dividends and acquisitions for the foreseeable future.

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Cash Flows

We began 2017 with \$3.3 million in cash and other liquid investments and ended the third quarter with \$0.8 million in cash. As of September 30, 2017, we had borrowings of \$75.5 million outstanding on our revolving credit facility compared to \$67.7 million outstanding as of December 31, 2016.

The following table sets forth the elements of cash flow for the nine months ended September 30, 2016 and 2017 (in millions):

| | For the Nine Months Ended September 30, | |
|--|--|--------|
| | 2016 | 2017 |
| Cash at January 1 st | \$0.5 | \$3.3 |
| Cash flow from operating activities | 34.8 | 30.8 |
| Acquisitions and land for new construction | (15.1) | (0.7) |
| Purchase of land and buildings previously leased | (6.3) | — |
| Net proceeds from the sale of other assets | 1.0 | 0.4 |
| Growth capital expenditures | (6.8) | (6.8) |
| Maintenance capital expenditures | (5.2) | (6.3) |
| Net (payments) borrowings on our revolving credit facility, term loan and long-term debt obligations | 0.3 | (1.7) |
| Taxes paid on restricted stock vestings and exercise of non-qualified options | (0.6) | (0.5) |
| Dividends paid on common stock | (1.7) | (2.5) |
| Proceeds from the exercise of stock options and employee stock purchase plan contributions | 0.7 | 1.2 |
| Purchase of treasury stock | — | (16.4) |
| Payment of loan origination costs related to the credit facility | (0.7) | — |
| Other financing costs | (0.1) | — |
| Cash at September 30th | \$0.8 | \$0.8 |

Operating Activities

For the nine months ended September 30, 2017, cash provided by operating activities was \$30.8 million compared to cash provided by operating activities of \$34.8 million for the nine months ended September 30, 2016, a decrease of \$4.0 million, due primarily to the decline in preneed cemetery revenue and acquired funeral home operating profit margin in the second and third quarters of 2017 and unfavorable working capital changes, which include, the timing of payments for income taxes, payments for accrued severance for the retirement of a former executive and our Good To Great incentive compensation plan during the first quarter of 2017.

Investing Activities

Our investing activities resulted in a net cash outflow of \$13.4 million for the nine months ended September 30, 2017 compared to \$32.4 million for the nine months ended September 30, 2016, a decrease of \$19.0 million. During the nine months ended September 30, 2017, we purchased real estate for funeral home parking lot expansion projects for approximately \$0.7 million. Capital expenditures totaled \$13.1 million, of which \$6.8 million and \$6.3 million were growth and maintenance capital expenditures, respectively. Our growth capital expenditures were primarily related to cemetery development costs of \$3.0 million, construction costs related to two new funeral home facilities of approximately \$2.5 million and renovations at certain businesses of \$1.3 million. Maintenance capital expenditures in the nine months ended September 30, 2017 were primarily related to maintenance projects for facility repairs and improvements of \$1.8 million, vehicle purchases of \$1.7 million, IT infrastructure improvements, general equipment, and furniture purchases of \$1.8 million, and paving roads, parking lots and landscaping projects of \$1.0 million. During the nine months ended September 30, 2016, we acquired three funeral home businesses for approximately \$15.8 million. We purchased land for funeral home expansion projects for approximately \$2.7 million. Additionally, we purchased land and buildings at four funeral home locations that were previously leased for approximately \$6.3

million. Capital expenditures totaled \$12.0 million, of which \$6.8 million and \$5.2 million were growth and maintenance capital expenditures, respectively. Our growth capital expenditures were primarily construction costs related to funeral home facilities of approximately \$2.3 million, renovations at certain business locations of \$1.3 million and cemetery development costs of \$3.2 million. Maintenance capital expenditures in the nine months ended September 30, 2016 were primarily related to vehicle purchases of \$1.2 million, general

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equipment and furniture purchases of \$1.6 million and maintenance projects such as paving roads, parking lots, facility repairs and general improvements of \$2.4 million.

Financing Activities

Our financing activities resulted in a net cash outflow of \$19.9 million for the nine months ended September 30, 2017 compared to \$2.1 million for the nine months ended September 30, 2016, an increase of \$17.8 million. During the nine months ended September 30, 2017, we had net payments on our revolving credit facility and term loan of \$0.6 million. We also purchased treasury stock for \$16.4 million and paid \$2.5 million in dividends.

During the nine months ended September 30, 2016, we had net borrowings on our revolving credit facility and term loan of \$1.3 million. We also paid transaction costs of approximately \$0.7 million related to the Seventh Amendment of our Credit Facility and paid \$1.7 million in dividends.

Dividends

On July 26, 2017 our Board declared a dividend of \$0.05 per share, totaling approximately \$0.8 million, which was paid on September 1, 2017 to record holders of our common stock as of August 14, 2017. For the three months ended September 30, 2016, we paid a quarterly dividend of \$0.050 per share, totaling approximately \$0.8 million. For the nine months ended September 30, 2016 and 2017, we paid total dividends of approximately \$1.7 million and \$2.5 million, respectively.

Share Repurchase

On February 25, 2016, our Board approved a share repurchase program authorizing us to purchase up to an aggregate of \$25.0 million of our common stock in accordance with Rule 10b-18 of the Securities Exchange Act of 1934, as amended (the "Exchange Act"). During the three months ended September 30, 2017, we repurchased 574,054 shares of common stock for a total cost of \$14.0 million at an average cost of \$24.35 per share pursuant to this share repurchase program. We did not purchase any shares of common stock in the first or second quarter of 2017. Our shares were purchased in the open market. Purchases were at times and in amounts as management determined appropriate based on factors such as market conditions, legal requirements and other business considerations. Shares purchased pursuant to the repurchase program are currently held as treasury shares.

On August 18, 2017, we purchased 100,000 shares of our common stock from Melvin C. Payne, our Chairman of the Board and Chief Executive Officer. The purchase of these shares was made pursuant to a privately negotiated transaction at a price of \$23.85 per share for a total purchase price of \$2.4 million. The purchase price was the stock's trading price at the time of the transaction. This purchase was not a part of the share repurchase program approved by the Board on February 25, 2016. The repurchase of the shares held by Mr. Payne was approved in advance by our Board, with Mr. Payne abstaining.

Debt Obligations

The outstanding principal of our total long-term debt and capital lease obligations at September 30, 2017 totaled \$218.8 million and consisted of \$130.3 million under our term loan, \$75.5 million outstanding under our revolving credit facility and \$14.0 million in acquisition indebtedness and capital lease obligations.

As of September 30, 2017, we had a \$300 million secured bank credit facility with Bank of America, N.A., as Administrative Agent (the "Credit Agreement"), comprised of a \$150 million revolving credit facility and a \$150 million term loan (collectively, the "Credit Facility"). The Credit Facility also contains an accordion provision to borrow up to an additional \$75 million in revolving loans, subject to certain conditions. The Credit Facility is collateralized by all personal property and funeral home real property in certain states.

We have one letter of credit issued on November 30, 2016 and outstanding under the Credit Facility for approximately \$2.0 million, which bears interest at 2.125% and will expire on November 27, 2017. The letter of credit automatically renews annually and secures our obligations under our various self-insured policies. Under the Credit Facility, outstanding borrowings bear interest at either a prime rate or a LIBOR rate, plus an applicable margin based upon our leverage ratio. At September 30, 2017, the prime rate margin was equivalent to 1.125% and the LIBOR margin was 2.125%. The weighted average interest rate on the Credit Facility for the three and nine months ended September 30, 2017 was 3.4% and 3.1%, respectively.

We have no material assets or operations independent of our subsidiaries. All assets and operations are held and conducted by our subsidiaries, each of which have fully and unconditionally guaranteed our obligations under the

Credit Facility. Additionally, we do not currently have any significant restrictions on our ability to receive dividends or loans from any subsidiary guarantor under the Credit Facility.

We were in compliance with the covenants contained in the Credit Agreement as of September 30, 2017. The Credit Agreement contains key ratios with which we must comply, including a requirement to maintain a leverage ratio of no more than 3.5 to 1.00 and a covenant to maintain a fixed charge coverage ratio of no less than 1.20 to 1.00. As of September 30, 2017, the leverage ratio was 2.99 to 1.00 and the fixed charge coverage ratio was 1.89 to 1.00.

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Amortization of debt issuance costs related to our Credit Facility was approximately \$0.1 million for both the three months ended September 30, 2016 and 2017 and \$0.3 million and \$0.2 million for the nine months ended September 30, 2016 and 2017, respectively. The unamortized debt issuance costs related to the Credit Facility are being amortized over the remaining term of the related debt using the effective interest method for our term loan and the straight line method for our revolving credit facility.

Convertible Subordinated Notes due 2021

On March 19, 2014, we issued \$143.75 million aggregate principal amount of 2.75% convertible subordinated notes due March 15, 2021 (the "Convertible Notes"). The Convertible Notes bear interest at 2.75% per year. Interest on the Convertible Notes began to accrue on March 19, 2014 and is payable semi-annually in arrears on March 15 and September 15 of each year.

At September 30, 2017, the carrying amount of the equity component was approximately \$18.0 million. At September 30, 2017, the principal amount of the liability component was \$143.75 million and the net carrying amount was \$123.2 million. The unamortized discount of \$18.7 million and the unamortized debt issuance costs of \$1.9 million as of September 30, 2017 are being amortized using the effective interest method over the remaining term of the Convertible Notes. The effective interest rate on the unamortized discount and the debt issuance costs for the three and nine months ended September 30, 2016 and 2017 was 6.75% and 2.75%, respectively.

Interest expense on the Convertible Notes included contractual coupon interest expense of approximately \$1.0 million for both the three months ended September 30, 2016 and 2017 and \$3.0 million for both the nine months ended September 30, 2016 and 2017. Accretion of the discount on the Convertible Notes was \$1.0 million and \$1.1 million for the three months ended September 30, 2016 and 2017, respectively, and \$2.9 million and \$3.2 million for the nine months ended September 30, 2016 and 2017, respectively. Amortization of debt issuance costs related to our Convertible Notes was approximately \$0.1 million for both the three months ended September 30, 2016 and 2017 and \$0.4 million for both the nine months ended September 30, 2016 and 2017.

The initial conversion rate of the Convertible Notes, as of March 19, 2014, was 44.3169 shares of our common stock per \$1,000 principal amount of Convertible Notes, equivalent to an initial conversion price of approximately \$22.56 per share of common stock. The adjusted conversion rate of the Convertible Notes, in effect at September 30, 2017, is 44.5392 shares of our common stock per \$1,000 principal amount of Convertible Notes, equivalent to an adjusted conversion price of approximately \$22.45 per share of common stock.

SEASONALITY

Our business can be affected by seasonal fluctuations in the death rate. Generally, the death rate is higher during the winter months because the incidences of death from influenza and pneumonia are higher during this period than other periods of the year.

Item 3. Quantitative and Qualitative Disclosures About Market Risk.

In the ordinary course of business, we are typically exposed to a variety of market risks. Currently, these are primarily related to interest rate risk and changes in the values of securities associated with the preneed and perpetual care trusts. Management is actively involved in monitoring exposure to market risk and developing and utilizing appropriate risk management techniques when appropriate and when available for a reasonable price. We are not exposed to any other significant market risks.

The following quantitative and qualitative information is provided about financial instruments to which we are a party at September 30, 2017 and from which we may incur future gains or losses from changes in market conditions. We do not enter into derivative or other financial instruments for speculative or trading purposes.

Hypothetical changes in interest rates and the values of securities associated with the preneed and perpetual care trusts chosen for the following estimated sensitivity analysis are considered to be reasonable near-term changes generally based on consideration of past fluctuations for each risk category. However, since it is not possible to accurately predict future changes in interest rates, these hypothetical changes may not necessarily be an indicator of probable future fluctuations.

The following information about our market-sensitive financial instruments constitutes a "forward-looking statement." In connection with our preneed funeral operations and preneed cemetery merchandise and service sales, the related funeral and cemetery trust funds own investments in equity and debt securities and mutual funds, which are sensitive

to current market prices. Cost and market values of such investments as of September 30, 2017 are presented in Item 1, "Condensed Notes to Consolidated Financial Statements," Notes 3 and 6 to our Consolidated Financial Statements in this Form 10-Q. The sensitivity of the fixed income securities is such that a 0.25% change in interest rates causes an approximate 1.51% change in the value of the fixed income securities.

We monitor current and forecasted interest rate risk in the ordinary course of business and seek to maintain optimal financial flexibility, quality and solvency. As of September 30, 2017, we had outstanding borrowings of \$75.5 million under our \$150.0

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million revolving credit facility and approximately \$130.3 million outstanding on our term loan. Any further borrowings or voluntary prepayments against the revolving credit facility or any change in the floating rate would cause a change in interest expense. We have the option to pay interest under the Credit Facility at either prime rate or LIBOR rate plus a margin. At September 30, 2017, the prime rate margin was equivalent to 1.125% and the LIBOR margin was 2.125%. Assuming the outstanding balance remains unchanged, a change of 100 basis points in our borrowing rate would result in a change in income before taxes of \$2.1 million. We have not entered into interest rate hedging arrangements in the past. Management continually evaluates the cost and potential benefits of interest rate hedging arrangements.

Our Convertible Notes bear interest at a fixed rate of 2.75% per year. The Convertible Notes do not contain a call feature. At September 30, 2017, the fair value of these notes was approximately \$179.9 million based on the last traded or broker quoted price. Increases in market interest rates may cause the value of the Convertible Notes to decrease, but such changes will not affect our interest costs.

The remainder of our long-term debt and leases consists of non-interest bearing notes and fixed rate instruments that do not trade in a market and do not have a quoted market value. Any increase in market interest rates could cause the fair value of those liabilities to decrease, but such changes will not affect our interest costs.

Item 4. Controls and Procedures.

Management's Evaluation of Disclosure Controls and Procedures

Our management, including our principal executive and financial officer, has evaluated the effectiveness of the design and operation of our disclosure controls and procedures (as defined in Rules 13a-15(e) and 15d-15(e) of the Securities Exchange Act of 1934, as amended (the "Exchange Act") as of the end of the period covered by this Form 10-Q. Our disclosure controls and procedures are designed to ensure that the information required to be disclosed by us in reports that we file or submit under the Exchange Act is recorded, processed, summarized and reported within the time periods specified in the Securities and Exchange Commission rules and forms, and to ensure that such information is accumulated and communicated to management, including our principal executive and financial officer, as appropriate, to allow timely decisions regarding required disclosure. Based on such evaluation, our principal executive and financial officer concluded that our disclosure controls and procedures are effective as of September 30, 2017 and that the unaudited condensed consolidated financial statements included in this Quarterly Report on Form 10-Q fairly present, in all material respects, our financial condition, results of operations, and cash flows for the periods presented in conformity with US GAAP.

Changes in Internal Control over Financial Reporting

There was no change in our system of internal control over financial reporting (defined in Rules 13a-15(f) or 15d-15(f) under the Exchange Act) during the fiscal quarter covered by this quarterly report on Form 10-Q that has materially affected, or is reasonably likely to materially affect, our internal control over financial reporting.

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PART II – OTHER INFORMATION

Item 1. Legal Proceedings.

We and our subsidiaries are parties to a number of legal proceedings that arise from time to time in the ordinary course of our business. While the outcome of these proceedings cannot be predicted with certainty, we do not expect these matters to have a material adverse effect on our financial statements. We self-insure against certain risks and carry insurance with coverage and coverage limits for risk in excess of the coverage amounts consistent with our assessment of risks in our business and of an acceptable level of financial exposure. Although there can be no assurance that self-insurance reserves and insurance will be sufficient to mitigate all damages, claims, or contingencies, we believe that the reserves and our insurance provides reasonable coverage for known asserted and unasserted claims. In the event we sustain a loss from a claim, and the insurance carrier disputes coverage or coverage limits, we may record a charge in a different period than the recovery, if any, from the insurance carrier.

Item 1A. Risk Factors.

There have been no material changes in our risk factors as previously disclosed in Part I, Item 1A, “Risk Factors” of our Annual Report on Form 10-K for the year ended December 31, 2016. Readers should carefully consider the factors discussed in Part I, Item 1A “Risk Factors” in our Annual Report on Form 10-K for the year ended December 31, 2016, which could materially affect our business, financial condition or future results. The risks described in our Annual Report on Form 10-K for the year ended December 31, 2016 are not the only risks we face. Additional risks and uncertainties not currently known to us or that we currently deem to be immaterial also may materially adversely affect our business, financial condition or future results.

Item 2. Unregistered Sales of Equity Securities and Use of Proceeds.

The following table sets forth certain information with respect to repurchases of our common stock during the quarter ended September 30, 2017:

| Period | Total Number of Shares Purchased ⁽¹⁾ | Average Price Paid Per Share | Total Number of Shares Purchased as Part of Publicly Announced Program | Dollar Value of Shares That May Yet Be Purchased Under the Program |
|--|--|---------------------------------------|---|--|
| July 1, 2017 - July 31, 2017 | — | \$ — | — | \$ — |
| August 1, 2017 - August 31, 2017 | 285,353 | \$ 24.30 | 185,353 | \$ 20,450,852 |
| September 1, 2017 - September 30, 2017 | 388,701 | \$ 24.26 | 388,701 | \$ 11,019,052 |
| Total for quarter ended September 30, 2017 | 674,054 | | 574,054 | |

(1) On August 18, 2017, we purchased 100,000 shares of our common stock from Melvin C. Payne, our Chairman of the Board

and Chief Executive Officer. The purchase of these shares was made pursuant to a privately negotiated transaction at a price of \$23.85 per share for a total purchase price of \$2.4 million. The purchase price was the stock's trading price at the time of the transaction. This purchase was not a part of the share repurchase program approved by the Board on February 25, 2016. The repurchase of the shares held by Mr. Payne was approved in advance by our Board, with Mr. Payne abstaining.

Item 3. Defaults Upon Senior Securities.

Not applicable.

Item 4. Mine Safety Disclosures.

Not applicable.

Item 5. Other Information.

None.

Item 6. Exhibits.

The exhibits required to be filed pursuant to the requirements of Item 601 of Regulation S-K are set forth in the Exhibit Index accompanying this Form 10-Q and are incorporated herein by reference.

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SIGNATURE

Pursuant to the requirements of the Securities Exchange Act of 1934, the registrant has duly caused this report to be signed on its behalf by the undersigned thereunto duly authorized.

CARRIAGE SERVICES, INC.

Date: October 25, 2017 /s/ Viki K. Blinderman

Viki K. Blinderman

Senior Vice President, Principal Financial Officer and Secretary

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CARRIAGE SERVICES, INC.

INDEX OF EXHIBITS

| Exhibit No. | Description |
|-------------|---|
| *31.1 | <u>Certification of Periodic Financial Reports by Melvin C. Payne in satisfaction of Section 302 of the Sarbanes-Oxley Act of 2002.</u> |
| *31.2 | <u>Certification of Periodic Financial Reports by Viki K. Blinderman in satisfaction of Section 302 of the Sarbanes-Oxley Act of 2002.</u> |
| **32 | <u>Certification of Periodic Financial Reports by Melvin C. Payne and Viki K. Blinderman in satisfaction of Section 906 of the Sarbanes-Oxley Act of 2002 and 18 U.S.C. Section 1350.</u> |
| *101 | Interactive Data Files. |

(*) Filed herewith.

(**) Furnished herewith.

(†) Management contract or compensatory plan or arrangement.